



Christmas & New Year opening hours

The Municipal Buildings and all council offices will close at 5pm on Tuesday 24 December 2019 for business purposes and will re-open on Friday 3 January 2020 at 8.40am.

The customer service centre will close to the public at 4.30pm on 24 December 2019.

The Scottish Welfare Fund (Crisis Grants and Community Care Grants) service will be closed on Wednesday 25 and Thursday 26 December 2019 and also Wednesday 1 and Thursday 2 January 2020. The service is available between 27 and 31 December 2019. The contact telephone number to be used for applications is 01475 714444 and will be available between 9am and 3pm on the aforementioned dates.

Registration services are providing cover between 27 and 31 December 2019. The contact telephone number to be used to make an appointment is 01475 714250 and will be available between 9am and 4pm on the aforementioned dates.

ENVIRONMENT, REGENERATION AND RESOURCES

ENVIRONMENTAL AND PUBLIC PROTECTION

Environmental and public protection offices will close to the public at 5pm on Tuesday 24 December 2019. The offices will re-open at 8.40am on Friday 3 January 2020.

Christmas and New Year collection	
Regular day of collection	Revised day of collection
Mon 23 Dec 2019	Sun 22 Dec 2019
Tue 24 Dec 2019	Mon 23 Dec 2019
Wed 25 Dec 2019	Tue 24 Dec 2019
Thu 26 Dec 2019	Fri 27 Dec 2019
Fri 27 Dec 2019	Sat 28 Dec 2019
Mon 30 Dec 2019	normal collection
Tue 31 Dec 2019	normal collection
Wed 1 Jan 2020	Fri 3 Jan 2020
Thu 2 Jan 2020	Sat 4 Jan 2020
Fri 3 Jan 2020	Sun 5 Jan 2020

If refuse collections are delayed due to adverse weather, please put your bins out by 7am each day to allow collection at the earliest opportunity. Large cardboard packaging and additional recyclates can be placed beside your blue bin for collection. Regular winter updates can be found by visiting the winter updates section of the council's website at www.Inverclyde.gov.uk Alternatively, call the automated winter helpline on 712713. The last bulk uplift service prior to the Christmas period will be on 18 December 2019. The service will resume on 8 January 2020.

The civic amenity/recycling centres at Pottery Street and Kirn Drive opening hours		
Date	Pottery Street cars and vans	Kirn Drive cars only
Mon 23 Dec 2019	8am - 5.50pm	8am - 5.50pm
Tue 24 Dec 2019	8am - 4.50pm	8am - 4.50pm
Wed 25 Dec 2019	closed	closed
Thu 26 Dec 2019	10am - 3.50pm	10am - 3.50pm
Fri 27 Dec 2019	8am - 5.50pm	8am - 5.50pm

Sat 28 Dec 2019	8am - 5.50pm	8am - 5.50pm
Sun 29 Dec 2019	8am - 5.50pm	8am - 5.50pm
Mon 30 Dec 2019	8am - 5.50pm	8am - 5.50pm
Tue 31 Dec 2019	8am - 4.50pm	8am - 4.50pm
Wed 1 Jan 2020	closed	closed
Thu 2 Jan 2020	closed	closed
Fri 3 Jan 2020	8am - 5.50pm	8am - 5.50pm

Normal service will resume on Friday 3 January 2020. Please ensure you visit 10 minutes before closing time. Please note on occasion Kirn Drive depot may close within the above hours due to being full to capacity. If this occurs please use the Pottery Street depot. Do not leave anything outside the gates.

BURIAL GROUNDS AND CREMATORIUM

No cremations or interments will take place on Wednesday 25 & Thursday 26 December 2019 nor on Wednesday 1 & Thursday 2 January 2020. There will be access to all cemeteries and the Garden of Remembrance at the crematorium. The Book of Remembrance will be available for viewing between 10am and 12noon on these dates or can be viewed online at www.Inverclyde.gov.uk Alternative arrangements for viewing an entry can be made by contacting the crematorium office, 1 South Street, Greenock (715658/9).

REGISTRATION SERVICE

(Births, Deaths and Marriages)

The registration office located at the customer services centre at Municipal Buildings, Greenock will be closed on Wednesday 25 & Thursday 26 December 2019 and also Wednesday 1 & Thursday 2 January 2020. A telephone appointment system will be in operation for registration purposes between the hours of 9am and 4pm on Friday 27, Monday 30 and Tuesday 31 December 2019 (714250).

If there is a need for an emergency death registration outwith these times, please contact your funeral director who will assist you with making an appointment; alternatively you can contact the council's out of hours service (719999) or the Police (101). Recorded information on emergency procedures can also be obtained by telephoning the registration office at the number given above.

EDUCATION, COMMUNITIES AND ORGANISATIONAL DEVELOPMENT

COMMUNITY HALLS

For information regarding opening times of community halls, please see Inverclyde Leisure's festive notices on www.inverclydeleisure.com

LIBRARIES

All Libraries except Inverkip & Wemyss Bay Library will be closed from 3.30pm on Tuesday 24 December 2019 until Friday 3 January 2020 when normal opening hours will resume. The Watt Institution will close to the public at 4pm on Friday 20 December and will re-open at 10am on Wednesday 8 January.

Central Library	9.30am-3.30pm
Kilmacolm Library	10am-3.30pm
Port Glasgow Library	10am-3.30pm
South West Library	10am-3.30pm
Gourock Library	10am-3.30pm
Inverkip & Wemyss Bay Library	10am-2pm

HEALTH AND SOCIAL CARE

PARTNERSHIP

SOCIAL WORK SERVICES

The undernoted social work offices will be closed on Wednesday 25 & Thursday 26 December 2019 and also Wednesday 1 & Thursday 2 January 2020.

Centre	Phone number
Hector McNeil House	715365
Criminal Justice Office	715365
Hillend Centre	715949
Assessment and Care Management	715010
Homecare Services	715014
Princes St House	715270
EMERGENCY SOCIAL WORK SERVICES can be accessed by contacting the social work standby service on freephone	0300 343 1505

FUTURE COUNCIL HOLIDAYS

Further public notices will be published relating to the following council holidays for 2020:

Good Friday - 10 April 2020
 Easter Monday - 13 April 2020
 May Day - 4 May 2020
 VE Day 75 Commemorations - 8 May 2020
 Christmas - 25 & 26 December 2020