

## Our Place Our Future - Greenock East and Central results

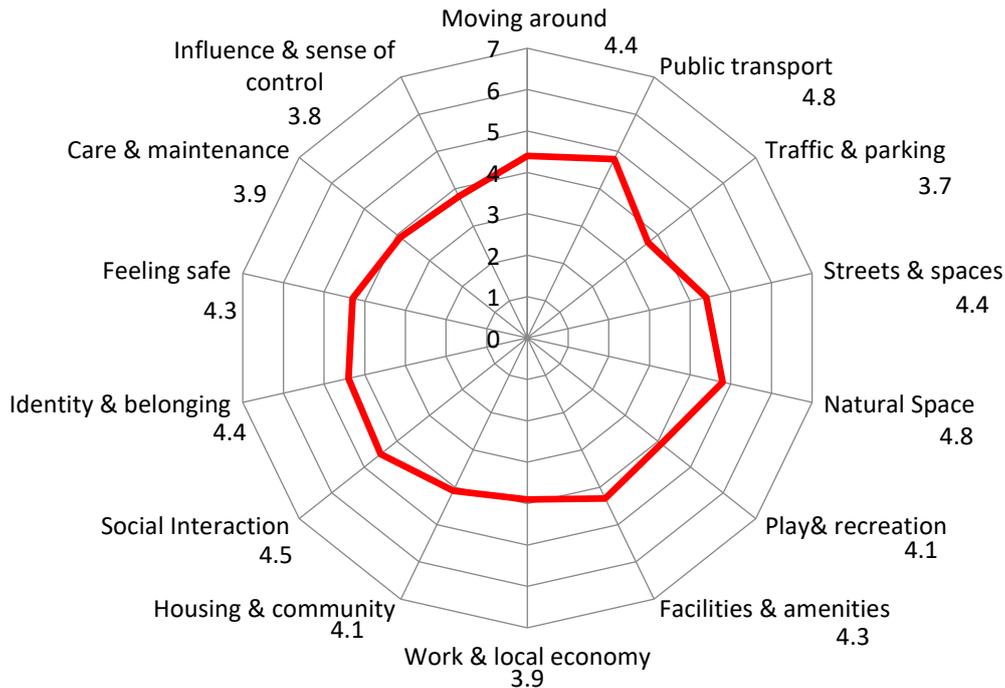


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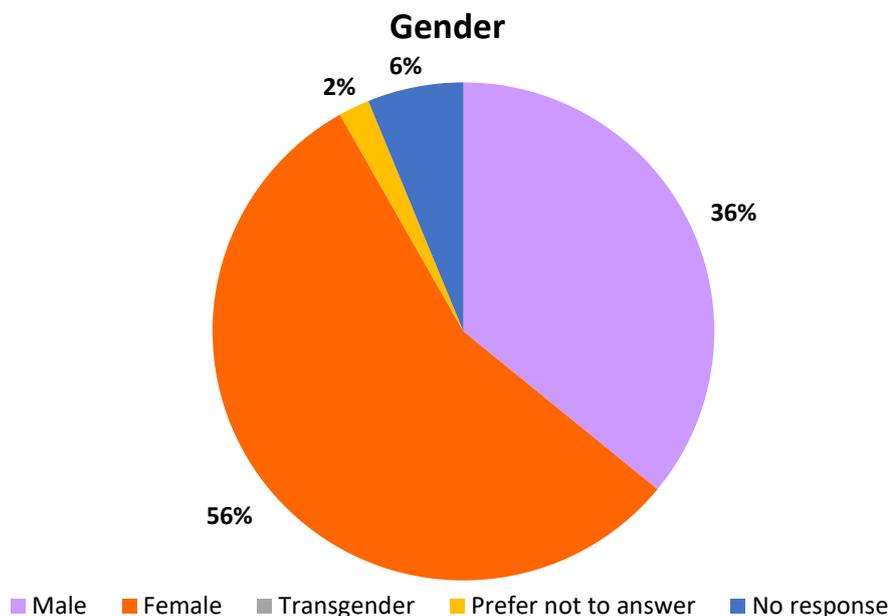
There were 421 responses from people who gave post codes that sit within the locality of Greenock East and Central.

The overall highest scoring areas (based on average scores) were natural space (4.8), public transport (4.8) and social interaction (4.5). The lowest scoring areas are traffic and parking (3.7); influence and sense of control (3.8); work and local economy (3.9) and care and maintenance (3.9).

### Greenock East and Central average scores

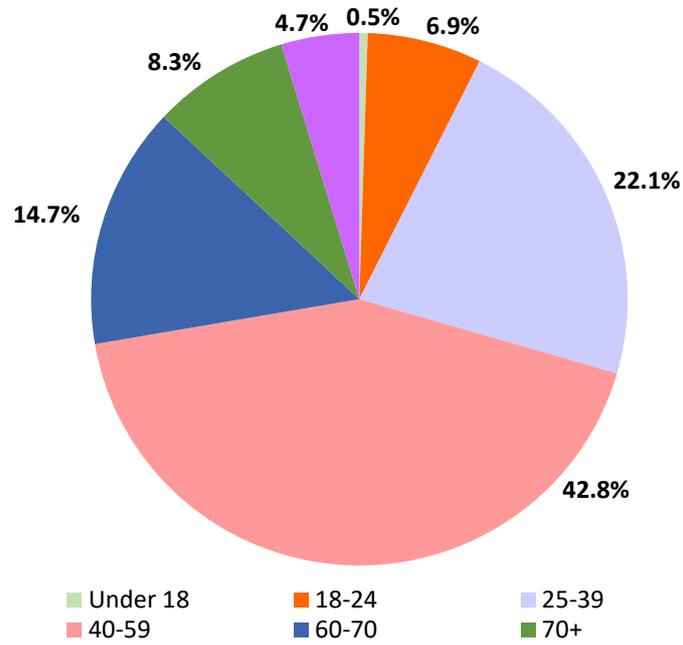


There were 236 females and 150 males. 9 respondents preferred not to answer and there were 26 non-responses.

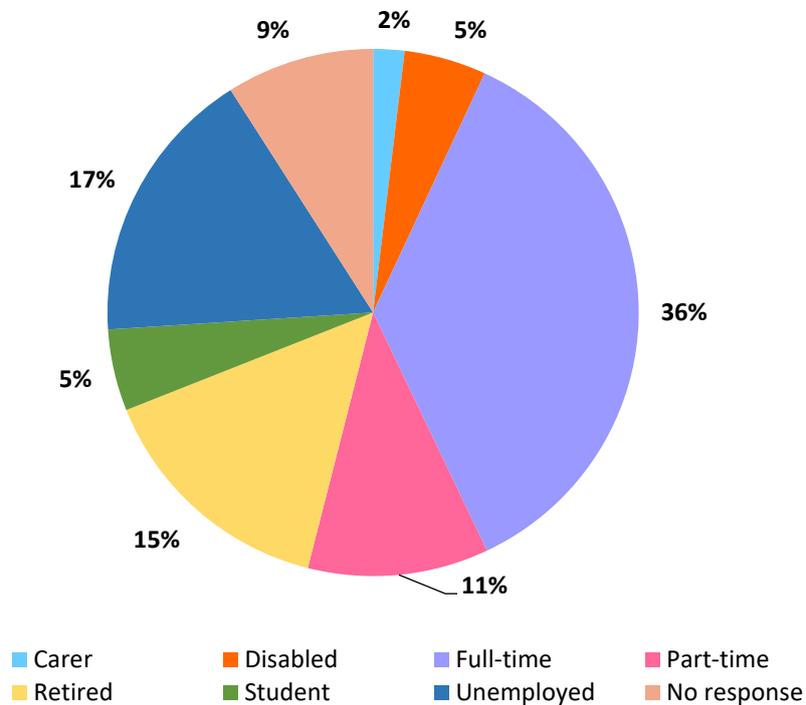


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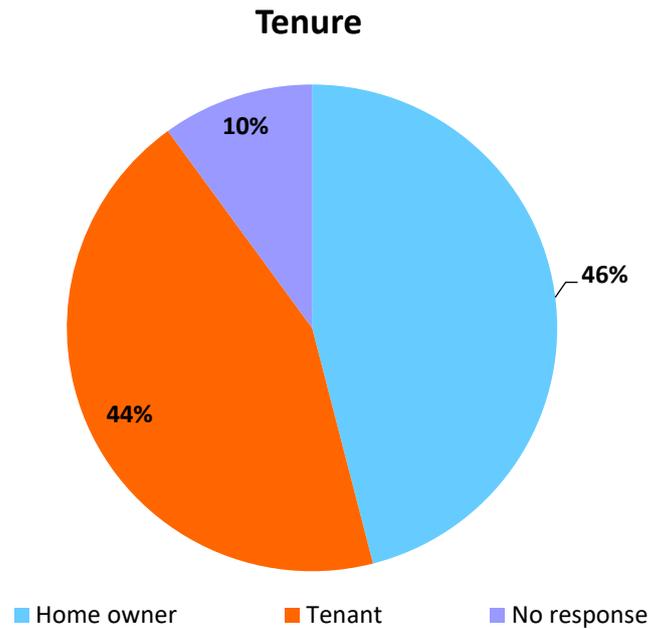
## Age range



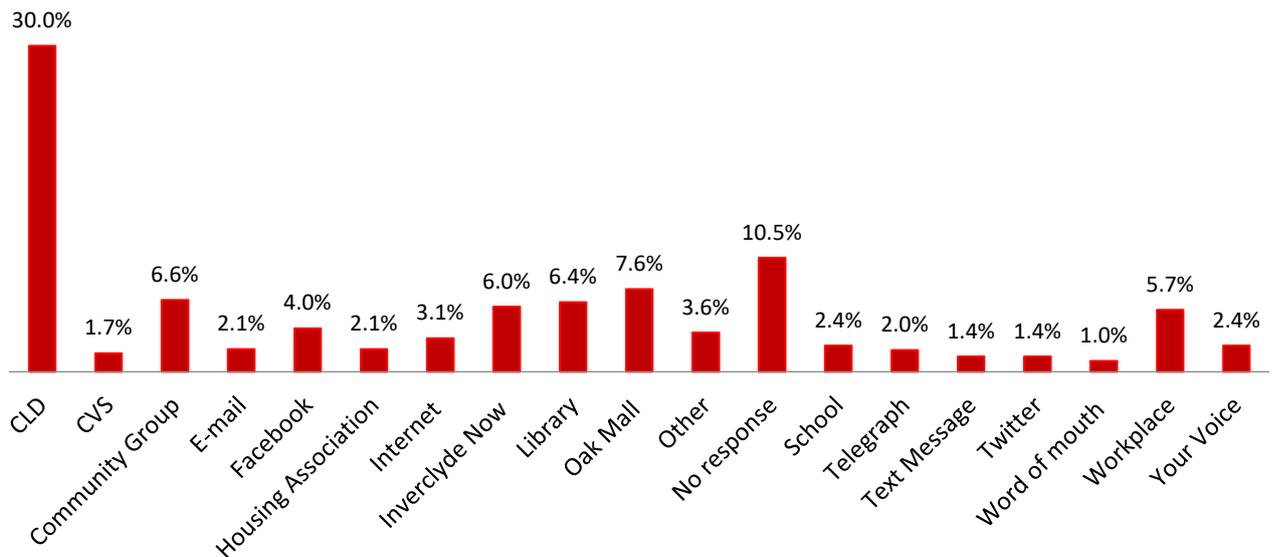
## Employment



# Our Place Our Future - Greenock East and Central results



## Where did you hear about the survey?



The average scores and recurring themes from comments for each aspect of the Place Standard are as follows:

## 1. Moving Around

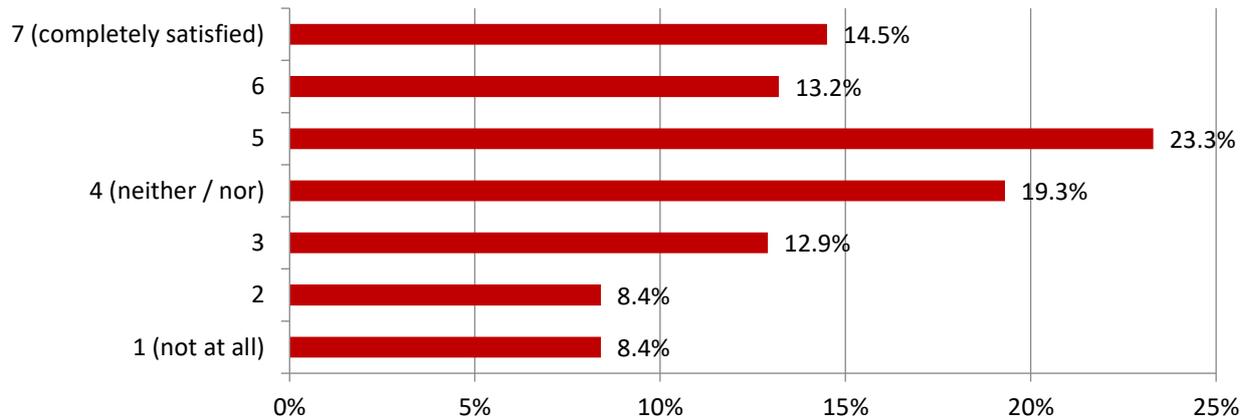
Q: Can I easily walk and cycle around using good quality routes?

Average rating = 4.4

The graph below shows the range of scores from those that responded to this question.

# Our Place Our Future - Greenock East and Central results

## Moving Around



Key / recurring themes from comments:

- Good walking routes
- Dog fouling is a problem
- A large number of respondents commented on potholes and that pavements and pathways are in need of improvement. A number of comments that pavements are in a dangerous condition which makes it difficult for those in poor health, wheelchair users, elderly etc.
- Cycle path in poor condition, covered in broken glass
- More cycle paths required

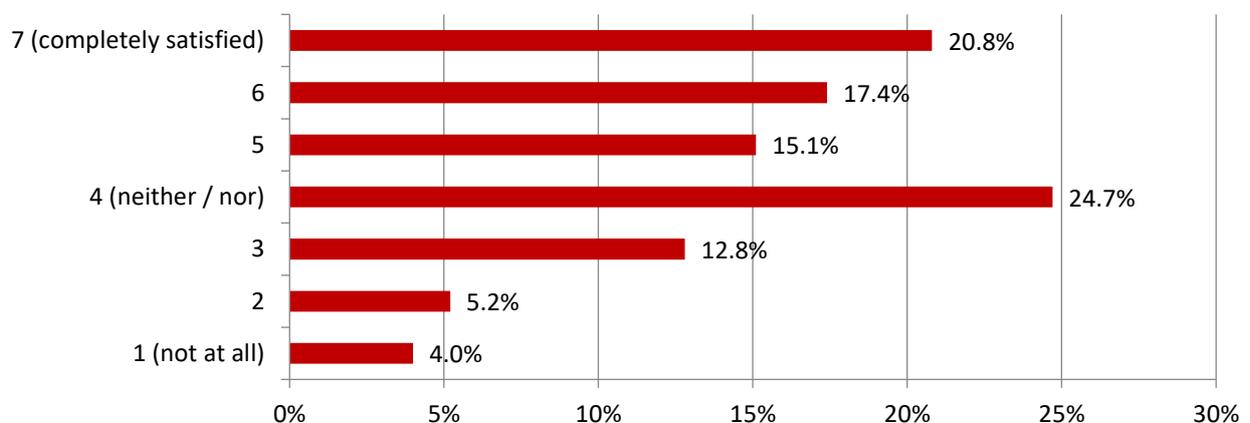
## 2. Public Transport

Q: Does public transport meet my needs?

Average rating = 4.8

The graph below shows the range of answers from those that responded to this question.

## Public Transport



Key/ recurring themes from comments:

- Many respondents commented that the buses are unreliable and are too expensive
- Poor evening and weekend service for bus users

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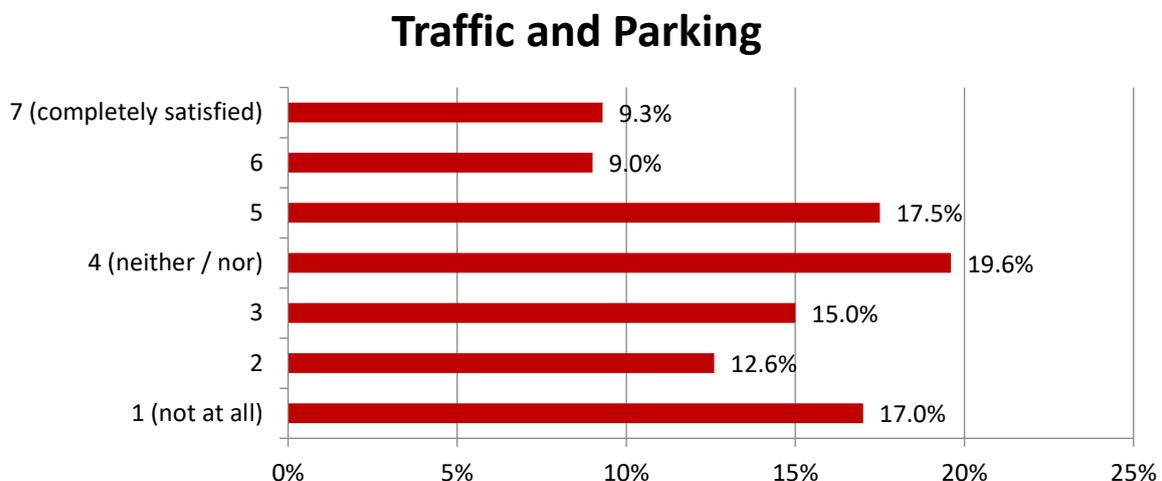
- Other comments included public transport being too expensive
- Good train service
- Poor customer service on public transport
- Monopoly of bus provision

### 3. Traffic and Parking

Q: Do traffic and parking arrangements allow people to move around safely and meet the community's needs?

Average rating = 3.7

The graph below shows the range of answers from those that responded to this question.



Key/ recurring themes from comments:

- Parking restrictions confusing
- Too many traffic lights on the main road
- Lack of parking provision, particularly in town centre
- Parking is an issue at schools
- People parking on pavements / dropped kerbs
- A large number of respondents commented that there are not enough parking spaces
- Inadequate off street parking
- Insufficient parking spaces makes parking difficult for workers that are based in the town centre
- Some respondents commented that they are very happy with the new parking strategy

### 4. Streets and Spaces

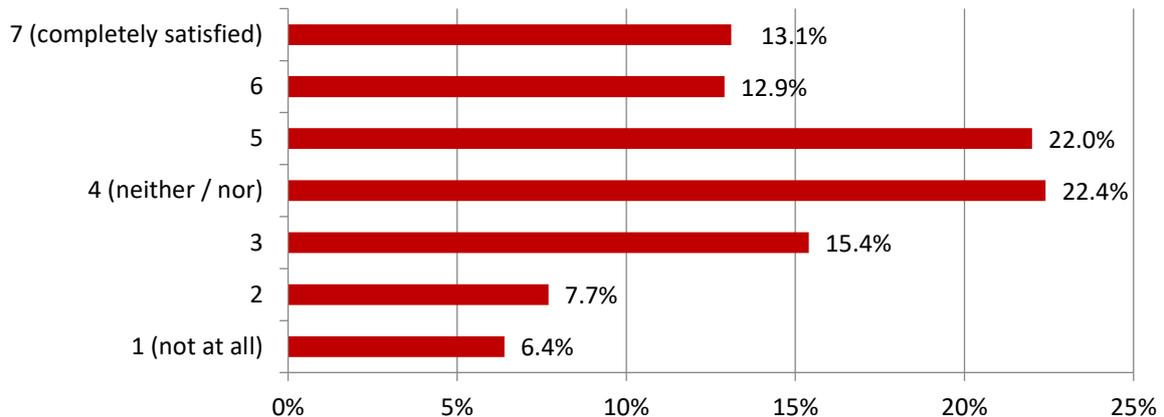
Q: Do buildings, streets and public spaces create an attractive space that is easy to get around?

Average rating = 4.4

The graph below shows the range of answers from those that responded to this question.

# Our Place Our Future - Greenock East and Central results

## Streets and Spaces



Key / recurring themes from comments:

- Many respondents commented on feeling safe during the day but not in the evenings
- Some areas feel safer than others, parts of the town are run down
- Too many derelict buildings or open spaces that have been left unattended creating an eyesore and / or unsafe environment
- Too much rubbish lying around
- Young people congregating in large groups
- Oak Mall is declining, also being closed in the evenings creates access problems in getting from one end of the town to the other
- Poor lighting
- A number of respondents commented that the area is a good place to live with some lovely public spaces that are well kept
- Greenock town centre needs to be improved
- Problems with dog fouling and littering

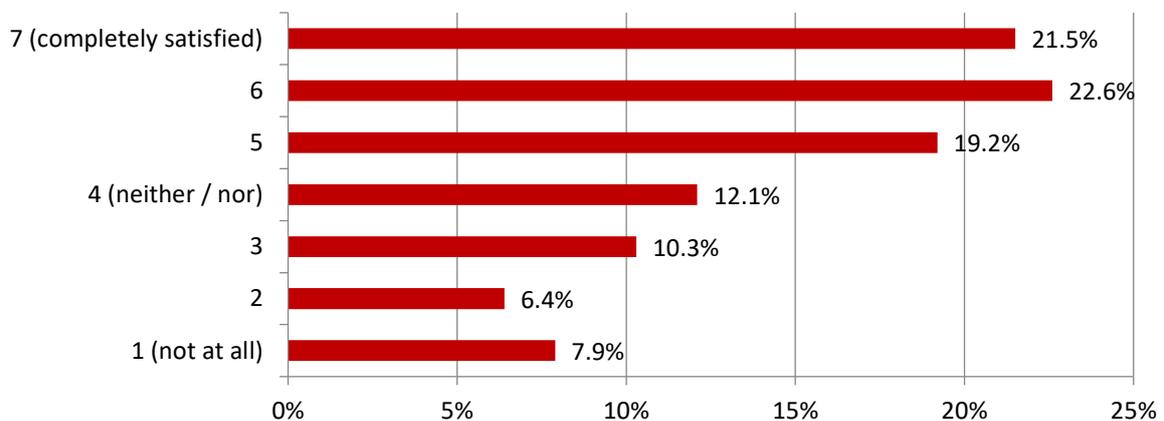
## 5. Natural Space

Q: Can I regularly experience good quality natural space?

Average rating = 4.8

The graph below shows the range of answers from those that responded to this question.

## Natural Space



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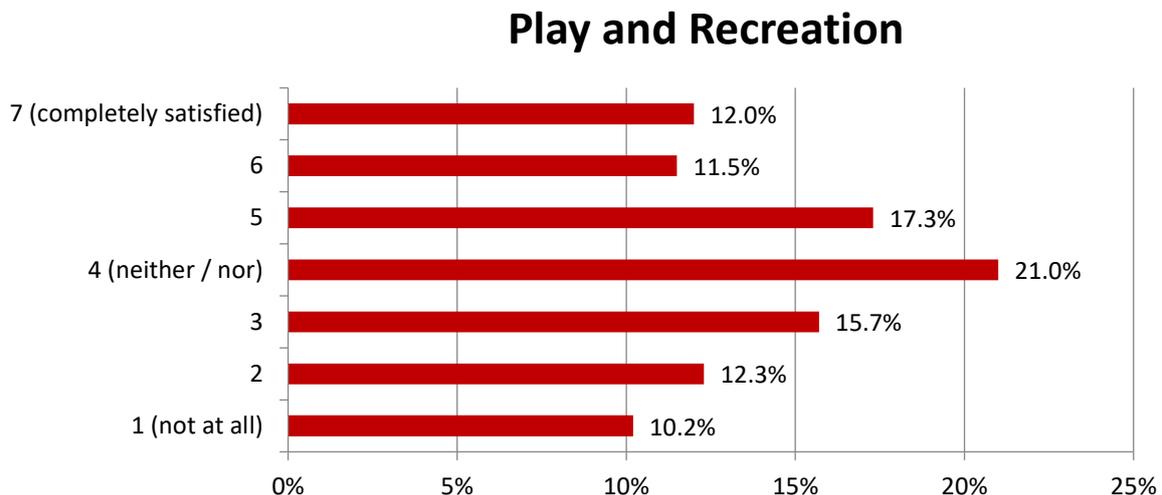
Key / recurring themes from comments:

- Inverclyde has some lovely natural areas and outdoor spaces
- A large number of respondents agreed that they have access to good quality, natural space. Local areas mentioned included The Cut, Cornalees, local parks, Coronation Park, Loch Thom and access to the Clyde
- Issues of litter, broken glass, dog fouling in parks and open spaces
- A number of respondents commented that the parks are well maintained
- Concerns about anti-social behaviour in the parks in the evening
- Access to get to natural space is much easier if you have a car

## 6. Play and Recreation

Q: Do I have access to a range of spaces and opportunities for play and recreation?  
Average rating = 4.1

The graph below shows the range of answers from those that responded to this question.



Key / recurring themes from comments:

- Lack of facilities for teenagers and older people
- Good facilities for younger children
- Parks subject to dog fouling, broken glass and vandalism
- Little provision in the west end
- I Youthzones good facility for teenagers
- Good sports facilities, although some respondents added that these are expensive
- School facilities could be used outwith school hours

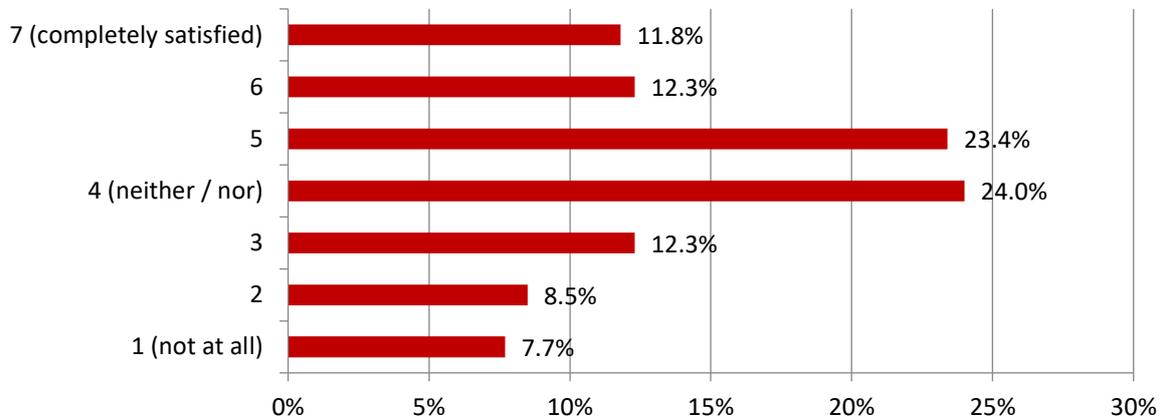
## 7. Facilities and Amenities

Q: Do facilities and amenities meet my needs?  
Average rating = 4.3

The graph below shows the range of answers from those that responded to this question.

# Our Place Our Future - Greenock East and Central results

## Facilities and Amenities



Key / recurring themes from comments:

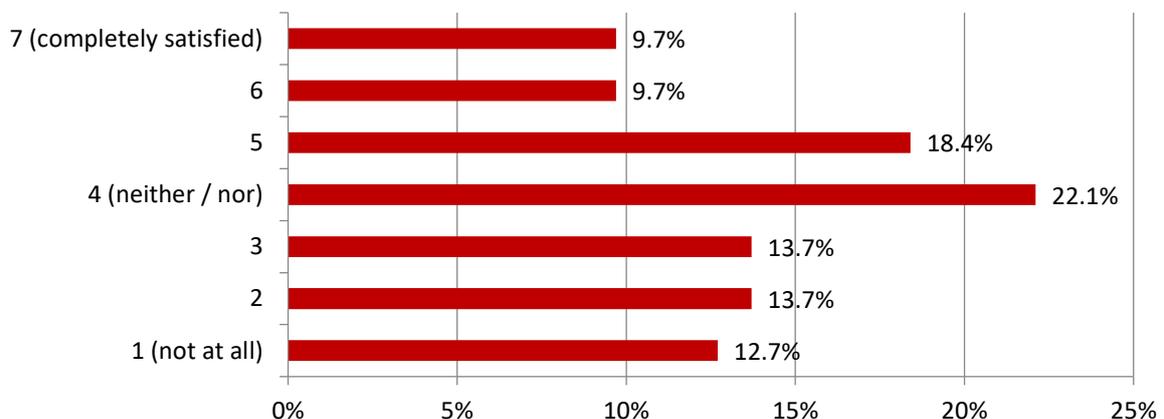
- A number of respondents felt that there are very little or no facilities
- A number of respondents felt that there should be more public toilets. There were also comments about the cleanliness of the public toilets.
- Facilities that respondents commented they enjoyed using include libraries, community and resource centres, play parks and sports centres
- Better shopping facilities required in town centre, lack of quality stores
- Good sports facilities
- Facilities and amenities are not used to their full potential

## 8. Work and Local Economy

Q: Is there an active local economy and the opportunity to access good quality work?  
Average rating = 3.9

The graph below shows the range of answers from those that responded to this question.

## Work and the local economy



# Our Place Our Future - Greenock East and Central results

Key / recurring themes from comments:

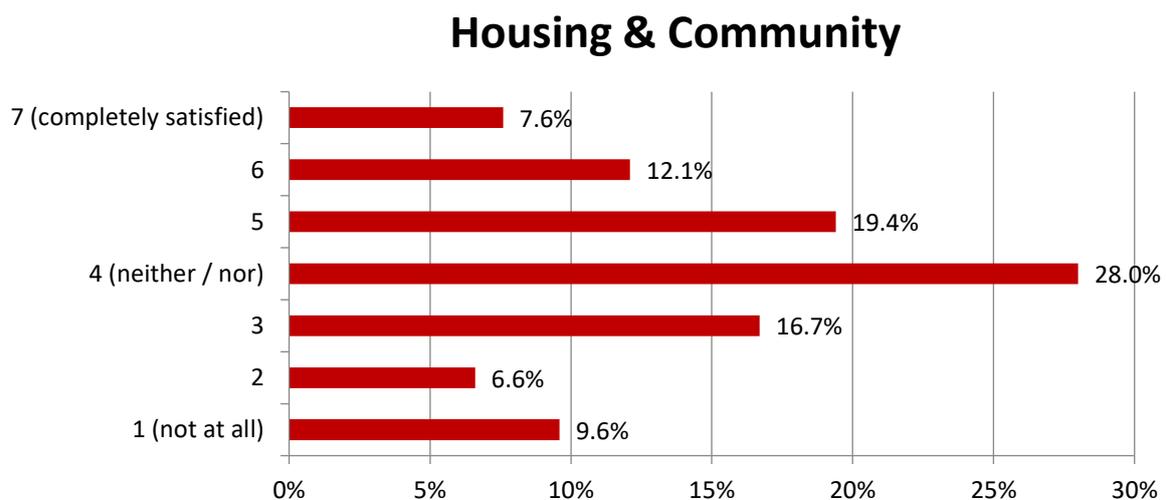
- Many respondents commented on the lack of job opportunities in the area for all ages particularly quality employment (not zero hours contracts) and the lack of permanent jobs
- Very few opportunities for young people in particular
- Training that is available is delivered during the day, not suitable for all  
There were mixed views on training and learning opportunities, some respondents felt that there were good opportunities available whilst others felt differently
- Training opportunities should be better promoted

## 9. Housing & Community

Q: Does housing support the needs of the community and contribute to a positive environment?

Average rating = 4.1

The graph below shows the range of answers from those that responded to this question.



Key / recurring themes from comments:

- Noticeable improvements in the housing stock over the past 10 years
- Lack of sheltered housing
- Lack of affordable housing
- Neglect on the part of private landlords leads to properties falling into disrepair and anti-social behaviour
- Lack of housing that meets the needs of people with disabilities
- More one bedroom accommodation required

## 10. Social Interaction

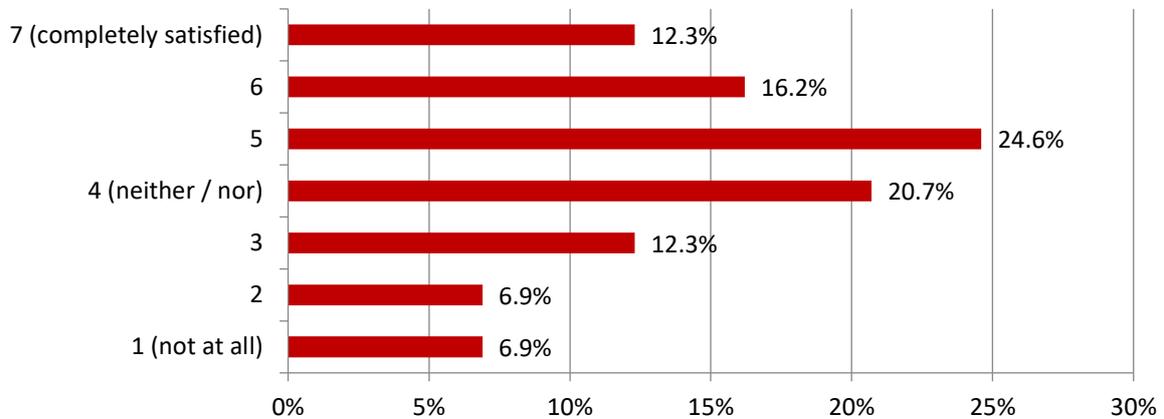
Q: Is there a range of spaces and opportunities to meet people?

Average rating = 4.5

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The graph below shows the range of answers from those that responded to this question.

## Social Interaction



Key / recurring themes from comments:

- A large number of respondents felt that there are plenty of opportunities for social interaction
- A number of respondents commented that they feel the Oak Mall is in decline
- Places where respondents meet include bowling clubs, TARA, Café, Resource Centres, Bingo, Community Centres, Church
- More publicity is required on what is available is required
- Cost and affordability can be an issue
- Fewer places to go in the evening

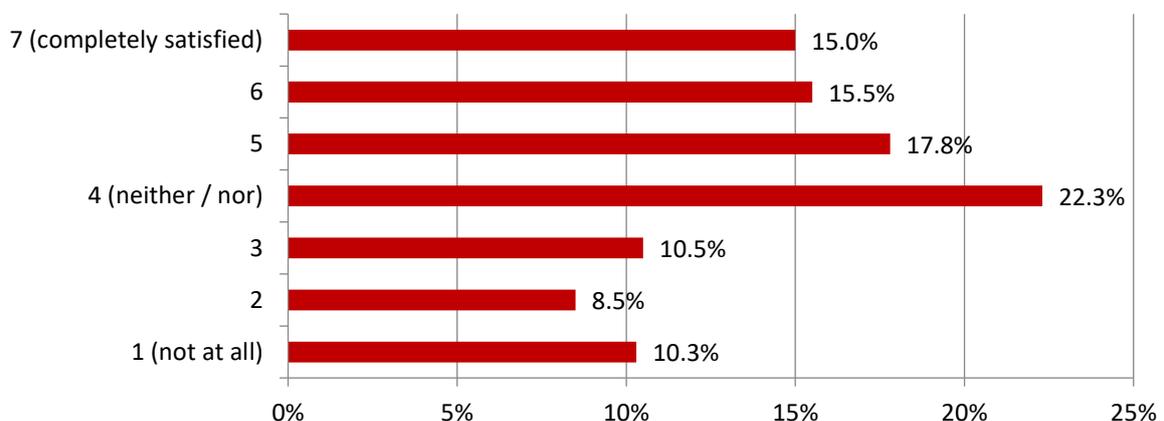
## 11. Identity & belonging

Q: Does this place have a positive identity and do I feel I belong?

Average rating = 4.4

The graph below shows the range of answers from those that responded to this question.

## Identity & belonging



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Key / recurring themes from comments:

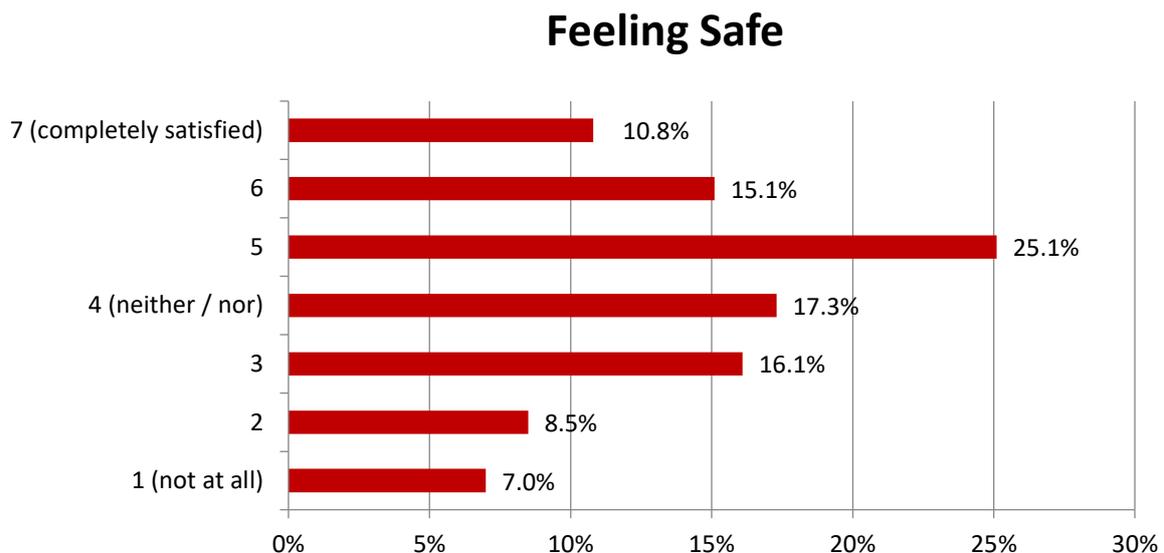
- There were mixed views as to whether a sense of community still exists with some respondents saying that there is no real sense of community whilst other respondents indicated that they have a strong sense of connection to their area
- Greenock's image nationally needs to be improved
- There were several comments from respondents indicating that they had good neighbours
- There is a feeling that there is less of a sense of community amongst young people

## 12. Feeling safe

Q: Do I feel safe? Do you feel safe both at home and when out and about? Is the area safe for all regardless of age, gender, ethnicity, religious belief, sexual orientation or disability?

Average rating = 4.3

The graph below shows the range of answers from those that responded to this question.



Key / recurring themes from comments:

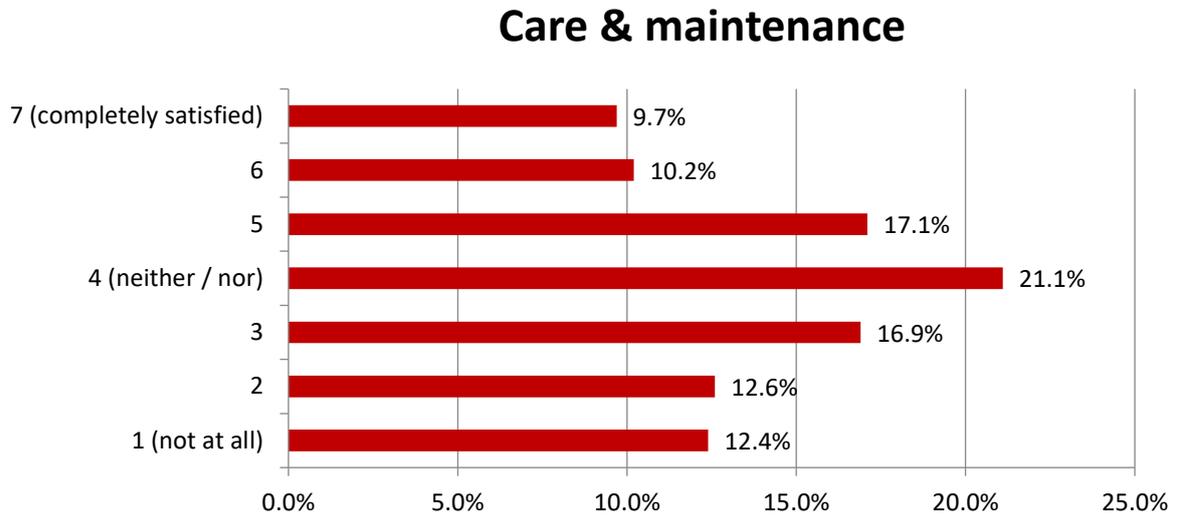
- A large number of respondents commented that they feel safe at home or in their local area but not outside in the evening
- Some areas are viewed as being safer than others
- A number of respondents said that they would feel safer if there was a more visible police presence
- A large number of respondents gave the reason for feeling unsafe being the high number of youths hanging around streets / shops, particularly at weekends
- A number of respondents highlighted concerns about the number of drug users in their area

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## 13. Care & maintenance

Are buildings and spaces well cared for?  
Average rating = 3.9

The graph below shows the range of answers from those that responded to this question.



Key / recurring themes from comments:

- Dog fouling, fly-tipping and litter were noted by a significant number of respondents as an issue. Vandalism was also highlighted as an issue
- Some respondents indicated that they were not aware of a residents group in their area and that this would be helpful
- Grounds maintenance is not as good as it should be in some areas

## 14. Influence & sense of control

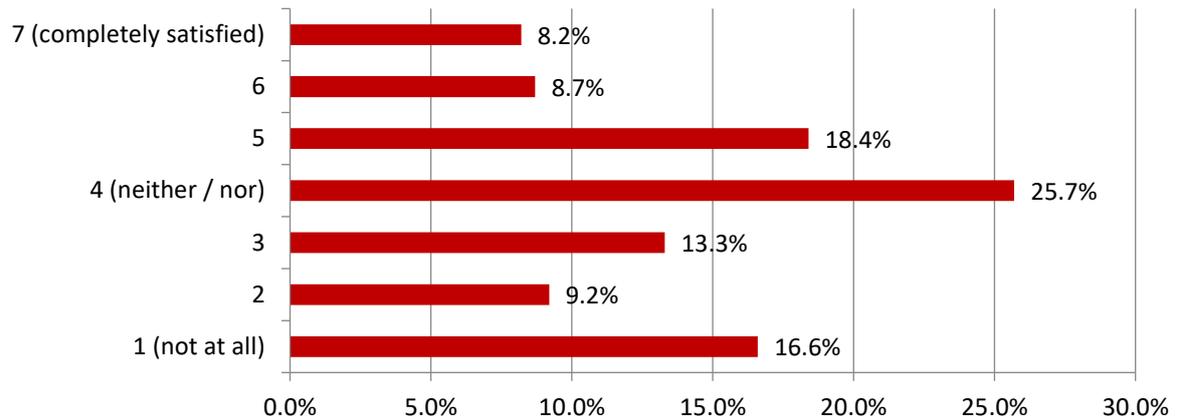
Do I feel able to participate in decision and help change things for the better?

Average rating = 3.8

The graph below shows the range of answers from those that responded to this question.

# Our Place Our Future - Greenock East and Central results

## Influence & sense of control



Key / recurring themes from comments:

- There was mixed views on the quality of housing provided in the social rented sector
- Of those that did feel listened to, the agencies involved included Your Voice, school, Carer's Centre, Community Groups, Housing Association, Ttenants' Association
- Some respondents commented that they do not feel listened to in relation to a reduction in NHS services