



Social Security Scotland
Tèarainteachd Shòisealta Alba

Apply for the funeral of a
baby, child or young person

17 or under

Funeral Support Payment

Apply for help with funeral costs

Once finished, return this form in the pre-paid envelope.
If you do not have this envelope, call us free on
0800 182 2222 and we'll send you one.

mygov.scot

Social Security Scotland
PO Box 10311
DUNDEE
DD1 9GH

Funeral Support Payment

Funeral Support Payment helps pay for funeral costs if you live in Scotland. It usually will not cover the full cost of the funeral but it will help pay for some costs.

The payment can be used towards funeral costs for a baby, child or young person aged 17 or under. This includes if a baby was stillborn.

A stillbirth is when a baby dies after 24 weeks of pregnancy. You'll have received a stillbirth certificate if your baby was stillborn.

Only one person can get Funeral Support Payment for the funeral. You will not be eligible if government support has already been paid for the funeral. This includes:

- Funeral Expenses Payment from the Department for Work and Pensions
- Northern Ireland's Funeral Payment
- your hospital arranging and paying for your baby's funeral if you had a stillbirth.

Check if you're eligible for help with funeral costs for a baby, child or young person 17 or under

Tick all statements that apply.

- I live in Scotland
- I haven't already had help with funeral costs from the government for this funeral
- I'm applying after the baby, child or young person has died, and less than six months after the date of their funeral
- the funeral is for a baby, child or young person who lived in the UK
- my partner or I are named on the funeral bill
- the funeral is being held either in the UK, a country in the EU, or Iceland, Liechtenstein, Norway or Switzerland
- my partner or I are getting at least one qualifying benefit (see page 4 for a list of qualifying benefits)

If you haven't ticked all of these statements, you will not be able to get Funeral Support Payment.

If you would like a formal decision, you can carry on with your application.

If a baby died before 24 weeks of pregnancy, unfortunately we cannot help with their funeral costs.

If a baby was born alive before 24 weeks of pregnancy, we can help with their funeral costs. This is because this is considered neonatal death and you'll have received birth and death certificates.

Use this form to apply for help with funeral costs where the person who died is 17 or under.

We use this form because we need less information. This means your application will be quicker to complete.

If you're applying for the funeral of someone 18 or over, you'll need to use the adult form. You can get this by visiting mygov.scot/funeral-support-payment-form. If you'd prefer, you can call us free on 0800 182 2222 and we'll send you the correct form.

How it works

Funeral Support Payment will not usually cover the full cost of the funeral but it will help pay for some costs. This will depend on the choices made when planning the funeral. The payment can pay towards:

- burial and cremation costs
- funeral costs
- your travel costs
- transport costs to move the baby, child or young person
- document costs
- medical costs.

Costs you will be able to get help with

Burial or cremation costs

Most local authorities in Scotland do not charge for the burial or cremation of a baby, child or young person. In some locations in England, Wales and Northern Ireland, the local authority will charge for the burial or cremation.

If the local authority does charge, the payment will usually cover the cost of burial or cremation in the local area where the baby, child or young person lived. If you're applying for a baby who was stillborn, we'll use the address of their parent or the person who's applying for help with their funeral costs.

We can only work out exactly how much you'll get when we know where they lived. This is because different locations have different burial or cremation costs.

Funeral costs

You can get a payment of £1,000 to put towards any other funeral costs you need to pay for, such as the funeral service or funeral car.

Your travel costs

You can get help towards travel costs for one return journey to either the:

- place where you're arranging the funeral, or
- funeral location.

This includes travel by bus, train and your own car. You can sometimes get money towards travel by taxi, boat and plane. It does not include travel in a funeral car.

If you need to take a certain method of transport for accessibility reasons, let us know on page 20 of this form.

Other costs you may be able to get help with

Transport costs to move the baby, child or young person

If you need to move the baby, child or young person more than 50 miles, you can get help towards the cost of this.

You'll have to pay for the first 50 miles of any return journey, but we can help pay for any part of the travel over 50 miles.

We can work out how much money you'll get to help towards transport costs to move the person who died by speaking to your funeral director, if you have one, or using your final funeral bill.

Document costs

You can get money towards the cost of any medical certificates you need to allow the funeral director to go ahead with the burial or cremation. For example, a Medical Certificate of Cause of Death.

Medical costs

You can get money for the cost of certain medical procedures needed before the funeral can go ahead.

Who should apply and when

You can get a Funeral Support Payment if all of the following apply:

- you live in Scotland
- you or your partner are getting certain benefits or tax credits
- the person who died lived in the UK
- the funeral is being held in the UK, EU, Iceland, Liechtenstein, Norway or Switzerland
- you're applying after the baby, child or young person died, but less than six months after their funeral
- you or your partner are responsible for the funeral.

You might be able to get a different payment if you live in:

- England or Wales
- Northern Ireland.

If you live in England or Wales, find out more about their Funeral Expenses Payment on the GOV.UK website.

If you live in Northern Ireland, find out more about their Funeral Payment on the nidirect.gov.uk website.

Benefits and tax credits you or your partner must get

You or your partner must get one or more of the following:

- Child Tax Credit
- Universal Credit (UC)
- Income Support
- Pension Credit
- Working Tax Credit (disability or severe disability element)
- Housing Benefit
- income-based Jobseeker's Allowance (JSA), not contribution-based JSA
- income-related Employment and Support Allowance (ESA), not contribution-based ESA.

If you think you should be getting any of these benefits, you can find out more information by visiting [gov.uk/browse/benefits](https://www.gov.uk/browse/benefits).

If you or your partner are not getting any of these benefits, but have applied for one, you can still apply for Funeral Support Payment.

Being responsible for a funeral

To be responsible for a funeral, either you or your partner must be:

- named on the funeral bill, and
- have the nearest relationship to the baby, child or young person who died.

This is usually a parent or legal guardian of the baby, child or young person.

How much you can get

The payment is unlikely to cover the full cost of a funeral. The expected average payment for Funeral Support Payment is £1,500 but this is usually lower for a baby, child or young person 17 or under. This is because there is often no charge for the burial or cremation.

Example:

The child who died is five years old, and lived and died in Fife. They did not need to be moved over 50 miles to the funeral location.

The person responsible for the funeral also lived in Fife, but needed to travel to and from the funeral location. They did not need to pay for any extra documents like a copy of a medical certificate. They would be able to get a total payment of £1,012

Payment	Amount
Cremation cost There is no local authority fee for cremation of a five year old child in Fife.	£0
Funeral costs This is a fixed amount of £1,000	£1,000
Travel costs One return journey to either plan or attend the funeral.	£12
Transport costs Costs to move the child over 50 miles to the funeral location.	£0
Document costs Costs for documents such as medical certificates.	£0
Medical costs Costs for any medical procedures.	£0
Total	£1,012

Before you apply

Before you apply for Funeral Support Payment, you should:

- register the death of the baby, child or young person
- check you'll be able to get Funeral Support Payment by answering the questions on page 2
- consider giving your funeral director consent to speak with us about your application (if you're using one).

To complete this form, you'll need:

- your National Insurance number
- details of the funeral director (if you're using one)
- any travel receipts or funeral bills you have so far.

Sending us photocopies of certificates, bills or receipts

If you need a pre-paid envelope to return your completed form and photocopied documents to Social Security Scotland, call us free on 0800 182 2222 and we'll send you one.

If you need any help

If you need help to apply for Funeral Support Payment, call us free on 0800 182 2222. Our call centre opening times are Monday to Friday 8am to 6pm.

Your local Citizens Advice Bureau can also help with questions about benefits, or you can find out more about Funeral Support Payment by going to mygov.scot.

You and your data

Get more information about how Social Security Scotland uses your data by reading our privacy notice at mygov.scot/social-security-data.

You should avoid sending original certificates. It can take us up to two weeks to return anything you send. You can send your documents together with this form.

If you send your documents separately to Social Security Scotland, you need to clearly write some things on a piece of paper and send it to us with your documents.

These things are:

- your full name
- date of birth
- National Insurance number
- the words 'Funeral Support Payment', so we know what you're applying for.

If you do not include these things, your payment could be delayed.

Please use a black pen and write in BLOCK CAPITALS. You should tick boxes in this form and if you make any mistakes, please put a line through errors clearly. If you need to, you can:

- request a new form by calling us free on 0800 182 2222
- download it from: mygov.scot/funeral-support-payment-form

You should fill in this section if you're someone who has the legal right to apply for someone else, or want to do that for someone who cannot manage their own affairs.

This could be if you've been legally made someone's:

- appointee
- Power of Attorney
- legal guardian.

If you do not let us know your National Insurance number, it may take longer for us to work out whether you should get Funeral Support Payment.

If you're filling in this form on behalf of someone who cannot manage their own affairs

Skip this section and go to page 8 if you're helping someone to fill in their application. For example, as a friend or relative.

Please give us your details.

First name(s)

Last name

Date of birth

National Insurance number (optional)

Address

Postcode

If we need to send you a letter, do you want the letter sent to this address?

Yes No

If no, tell us where you'd like letters sent:

Address

Postcode

Your details

If you're applying for a funeral you're responsible for, tell us your details. If you're applying on behalf of someone else because you have a legal right to do so, you should fill in the rest of the form as the person you're applying on behalf of.

Title (optional)

First name(s)

Last name

Date of birth

National Insurance number

Address

Postcode

If you do not let us know your National Insurance number, it may take longer for us to work out whether you should get Funeral Support Payment.

You need to be getting at least one of these benefits to be able to get Funeral Support Payment.

Tell us what benefits you or your partner get

Select any benefits you or your partner are:

- currently getting
- have applied for and are waiting for the outcome.

- Child Tax Credit
- Universal Credit (UC)
- Income Support
- Pension Credit
- Working Tax Credit (disability or severe disability element)
- Housing Benefit
- income-based Jobseeker's Allowance (JSA),
not contribution-based JSA
- income-related Employment and Support Allowance (ESA),
not contribution-based ESA
- none of these benefits
- I don't know

Age of the baby, child or young person

Tell us the age of the baby, child or young person who died

16 to 17 years old

0 to 15 years old
This includes neonatal death.

Stillborn

A stillbirth is when a baby dies after 24 weeks of pregnancy. You'll have received a stillbirth certificate if your baby was stillborn.

If a baby died before 24 weeks of pregnancy, unfortunately Funeral Support Payment cannot help towards their funeral costs.

If a baby was born alive before 24 weeks of pregnancy, we can help towards the costs of their funeral. This is because this is considered neonatal death and you'll have received birth and death certificates.

If the baby was stillborn, tell us their details:

First name(s)
(optional)

Last name
(optional)

Date of birth

Did the hospital arrange and pay for the funeral?

Yes No

Go to page 12 if you're applying for a baby who was stillborn.

About the baby, child or young person

Most young people over 16 will have a National Insurance number. If you tell us their National Insurance number, we'll be able to process your Funeral Support Payment application more quickly.

If the baby, child or young person who died was living at a different address for less than 28 days before they died, tell us the address where they usually lived.

For example, if they were living in a hospice when they died, tell us the address where they usually lived, not the address of the hospice.

Title (optional)

First name(s)

Last name

Date of birth

Date of death

National Insurance number (optional)

Did the baby, child or young person live at a different address to you?

Yes No

If yes, tell us where they lived:

Address

Postcode

Your relationship to the baby, child or young person

Someone is your partner if both of you were over 16, married, in a civil partnership, or living together as a couple.

If the funeral is for a young person over 16, were they your partner?

Yes No

If yes, go to page 14.

If you have a partner that lives with you, your application will be made as a couple. This means if they're getting any of the benefits you need to get Funeral Support Payment, it may make you eligible.

Do you have a partner that lives with you?

Yes No

If yes, tell us their details:

First name(s)

Last name

Date of birth

If you tell us their National Insurance number, we'll be able to process your Funeral Support Payment application more quickly.

National Insurance number (optional)

Address

Postcode

What's your, or your partner's, relationship to the baby, child or young person who died?

Tick one option only.

- I'm their parent
- I'm their brother or sister
- I'm their grandparent
- I'm their aunt or uncle
- I'm their cousin
- I'm their niece or nephew
- I'm their friend

If other

If you're applying for a child under 16, go to page 14.

If the young person who died has a living partner, we'll contact you to find out why they're not making the application for the funeral.

If the young person who died is 16 or 17, do they have a living partner?

Yes No

To be responsible for a funeral, you or your partner must be named on the funeral bill.

Funerals held outside of the UK will sometimes be able to get Funeral Support Payment.

We can help pay for funerals in EU countries and also Iceland, Liechtenstein, Norway and Switzerland.

This could be if the baby, child or young person has a pre-paid plot in a family burial.

Some medical devices will need to be removed before the baby, child or young person who died can be cremated. We can help pay towards the cost of this.

About the funeral

Are you responsible for paying for the funeral?

Yes No

What's the location of the funeral?

- Scotland
 England
 Wales
 Northern Ireland
 A country outside of the UK

If a country outside of the UK, tell us the country name:

What's the date of the funeral? (if you know it)

What type of funeral is it?

Burial

Does the baby, child or young person have a pre-paid burial plot?

Yes No

Cremation

If you're applying for a stillbirth, go to page 15.

Do any medical devices need to be removed before the funeral?

Yes No

A funeral director, often known as an undertaker, is the professional who's responsible for helping you plan a burial or cremation.

Tell us the business or organisation name of your funeral director.

We can progress your application more quickly if we can contact your funeral director to confirm details of the funeral. We'll need your permission before we can do this.

If we cannot contact your funeral director, you'll need to provide documents to confirm funeral details yourself.

Most people choose to pay their funeral director directly. You do not need to tell us their bank details, we'll contact your funeral director to get this information.

About your funeral director

Are you using a funeral director?

Yes No

If no, go to page 16.

If yes, tell us their details:

Organisation name

Town or city

Postcode

Phone number

Can we contact your funeral director about your application?

Yes No

Do you want us to pay Funeral Support Payment directly to your funeral director?

Yes No

Help paying for travel costs

You can get help towards travel costs for one return journey to either the:

- place where you're arranging the funeral, or
- funeral location.

This includes travel by bus, train and your own car. You can sometimes get money towards travel by taxi, boat and plane. It does not include travel in a funeral car.

We'll work out the cost of the journey for you.

Do you need to pay for travel costs?

Yes No

If no, go to page 17.

Which journey do you want us to help pay for?

- return journey from your home to the funeral location, or
- return journey from your home to the location where you're arranging the funeral

What transport did you use for this journey and how much did it cost?

Tick all that apply.

- | | |
|--------------------------------|-------------------------------------|
| <input type="checkbox"/> Bus | <input type="text" value="£"/> |
| <input type="checkbox"/> Train | <input type="text" value="£"/> |
| <input type="checkbox"/> Car | <input type="text" value=""/> miles |
| <input type="checkbox"/> Taxi | <input type="text" value="£"/> |
| <input type="checkbox"/> Other | <input type="text" value="£"/> |

If other, what type of transport did you use?

We'll need you to send us any travel bills or receipts for the journey you want us to help pay for.

Help paying for medical certificates

Skip this page and go to page 18 if the funeral is for a baby who was stillborn.

Do you need to pay for any medical certificates?

Yes No

How much have you paid, or will you need to pay, for medical certificates?

£

We may need you to send us receipts for any medical certificates you want us to help pay for.

For example, a Medical Certificate of Cause of Death may be needed to allow the funeral director to go ahead with the burial or cremation. This information is only needed for funerals taking place outside of Scotland.

If you're an appointee, please fill in your own details on page 8.

This is so we can let you know about the progress of your application, our feedback survey, or any other Social Security Scotland benefits you might be able to get.

We'll only hold one email address against your name. This means all emails you receive from us will be sent to the latest email address you have provided.

If we have a question and we're not able to contact you, it could delay your application.

We can call you in over 100 languages.

If we need to contact you

Your phone number

Is this phone a: mobile landline

I do not have a phone number I can give you

If you've given us a mobile number, would you like us to use this to update you about the progress of your application?

Yes No

Would you like to get emails from us?

Yes No

E-mail address

How would you like us to contact you if we need to ask you a question?

Select only one option.

Phone call in English

Phone call in a different language
(please tell us which language)

Video call, if you use British Sign Language

Letter

When we tell you whether you're going to get the Funeral Support Payment, we can only do this by letter.

As well as a letter in English, tick the box of any other type of letter you need to be sent:

- Braille (English only)
 - Large print
 - Easy read
 - Audio
 - A letter in a language other than English
- Please tell us which language:

- I do not need to be sent any of these

We'll only hold one bank account against your name. This will mean all the benefits you receive from us will be paid into the latest bank account you have provided.

Write the name as it's shown on the bank card, chequebook or statement.

Your sort code has six digits and your account number has eight digits. You can find both of these on your bank card or statements.

Payment details

Give details of the bank, building society or credit union account you want Scottish Child Payment and Best Start Grant paid into.

Your payment can be paid into your account or someone else's. If you're using someone else's bank account, you need to make sure they agree. You should also be sure you'll be able to access the money. The account holder can find out more about how their data will be handled by reading Social Security Scotland's privacy notice at mygov.scot/social-security-data

Name on account

Sort code

Account number

Building society or credit union reference number
(you only need to fill this in if your account has one)

Is this your bank account?

Yes No

If 'No', you'll need to confirm that you have permission to use this bank account.

I'm using someone else's bank account and they've agreed to let me use it.

If you've agreed another way to be paid with the DWP (Department for Work and Pensions) because you do not have a bank account

You can be paid Scottish Child Payment and Best Start Grant in the same way you're being paid for other benefits.

I do not have a bank account and I want to be paid Scottish Child Payment and Best Start Grant in the same way I've agreed to be paid for other benefits.

You only need to add something if you think there's anything we haven't covered in the form that we need to know.

If you think there's anything else we need to know

A large rectangular box with a black border, containing 25 horizontal grey lines for writing. The lines are evenly spaced and extend across the width of the box.

If you run out of space, you can carry on writing on another sheet of paper and send this to us with your form.

Things you need to agree before you send us your application

Tick the boxes to show that you've read and agree with the statements:

I declare that my current benefit claim is correct, complete and up to date as far as I know and believe.

As far as I know and believe, I declare that the information I have given in this form is correct and complete.

I understand that I may be prosecuted if I provide details that are not complete or correct. I also understand money may be taken back from me if I'm paid too much.

By completing and sending us this form, you agree to Social Security Scotland's privacy notice: mygov.scot/social-security-data.

Your signature

Date

Sending us your application

Please put this form, and any certificates, receipts or bills, in the pre-paid envelope given to you with this form.

If you do not have this envelope, call us free us on 0800 182 2222 and we'll send you one.

If you'd prefer to, you can send your documents to:

Social Security Scotland
PO Box 10311
DUNDEE
DD1 9GH

Please write the following information on your photocopied documents:

- your full name and date of birth
- your National Insurance number
- the words 'Funeral Support Payment', so we know what you're applying for.

To upload documents online

Uploading documents online is the fastest way to get them to us. You can find out how to do this by going to:
<https://documents.socialsecurity.gov.scot/>

What happens next

If you've asked for one, we'll send you a text message when we've got your form to let you know it's arrived.

Within 10 days of getting your application, including all documents that are required, we'll either:

- send you a letter telling you whether you're going to be paid Funeral Support Payment
- contact you if we need to ask you any questions about your form or request any more documents from you.

If you or your partner are not getting any qualifying benefits, but have applied for one, we can only let you know if you can get Funeral Support Payment when we know the outcome of your benefit applications.

Contact us

You can call us free on 0800 182 2222 if you want to get in touch about your application. If you have any questions, or want to check the progress of your application, we'll be able to do this quicker if you know your National Insurance number.

Our call centre opening times are Monday to Friday 8am to 6pm.

If you need any extra help

If you'd like someone else to help you fill in your application, contact Citizens Advice Scotland. You can find contact details for your nearest branch by visiting cas.org.uk/bureaux.

If you'd like support or want someone to talk to, call Cruse Bereavement Care on 0845 600 2227. You can also visit mygov.scot/bereavement-support.

If you'd like any advice or information about what to do when a baby, child or young person dies, visit mygov.scot/when-someone-dies.

Privacy notice

You and your data

Our privacy notice explains your rights under the Data Protection Act 2018 (DPA) and General Data Protection Regulation (GDPR). It describes the type of information we may hold on you, how it may be processed and who we might share it with.

Personal data (which we will call 'data' throughout the rest of this notice) means any information about an individual from which that person can be identified.

Social Security Scotland processes lots of data to do our job. We manage your personal data to deliver a number of social security benefits outlined in the Social Security (Scotland) Act 2018. We are committed to protecting and respecting your privacy.

Social Security Scotland is registered with the Information Commissioner (registration number Z4857137) under Scottish Ministers, to handle your data.

To find out more about how Social Security Scotland uses your data you can either:

- go to mygov.scot/social-security-data
- call us free on 0800 182 2222 and select the relevant benefit



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If there's something else you need help with,
or you want this form in other formats,
call us free on 0800 182 2222.



Social Security Scotland
Tèarainteachd Shòisealta Alba

Please complete the following form and return it with your Funeral Support Payment application



Social Security Scotland
Tèarainteachd Shòisealta Alba

Funeral Support Payment

Equalities Survey

This is a survey where we will ask you information about yourself. **You should return this form alongside your application.** Your answers to these questions will not affect the decision we make and will not be seen by anyone making decisions about your application.

The information that you give in this Equalities Survey will be used to help us understand who is using our services and to find out if any groups of people are having a different experience when dealing with us. If they are, we will make changes to the application process to make sure that everyone who applies is treated with dignity and respect.

We will use some information, your post code and date of birth, to link to the outcome of your application. This will help us to see if there are any patterns in application outcomes for different groups of people.

Please remember that you should answer the questions about yourself and not anyone you are applying on behalf of. You can respond 'prefer not to say' at any time, for any question in this survey.

For each question, please place a cross in the box/boxes next to the answer that is accurate for you.

Social Security Scotland processes lots of data to do our job. We are committed to protecting and respecting your privacy. To find out more about how Social Security Scotland uses your data you can either:

- go to mygov.scot/social-security-data
- call us free on 0800 182 2222 and select the relevant benefit.

Once finished, return this form in the pre-paid envelope alongside your application. If you do not have this envelope, call us free us on 0800 182 2222 and we'll send you a new one.

mygov.scot

Social Security Scotland
PO Box 10311
DUNDEE
DD1 9GH

1 About you - This allows us to check if there are any patterns in application outcomes for different groups of people.

What is your date of birth?

What is your post code?

2 What is your ethnic group?

Choose **ONE** section from A to F, then tick **ONE** box which best describes your ethnic group or background

A – White

- 1 Scottish 2 Other British 3 Irish 4 Gypsy/Traveller 5 Polish
6 Other white ethnic group, please write in

B – Mixed or multiple ethnic groups

- 7 Any mixed or multiple ethnic groups, please write in

C – Asian, Asian Scottish or Asian British

- 8 Pakistani, Pakistani Scottish, or Pakistani British
9 Indian, Indian Scottish, or Indian British
10 Bangladeshi, Bangladeshi Scottish, or Bangladeshi British
11 Chinese, Chinese Scottish, or Chinese British
12 Other, please write in

D – African

- 13 African, African Scottish or African British
14 Other, please write in

E – Caribbean or Black

- 15 Caribbean, Caribbean Scottish, or Caribbean British
16 Black, Black Scottish, or Black British
17 Other, please write in

F – Other ethnic group

- 18 Arab, Arab Scottish or Arab British
19 Other, please write in

-
- 20 Prefer not to say

3 How would you describe your gender identity?

- 1 Man
- 2 Woman
- 3 In another way (if you would like to, please tell us what other words you would use)

- 4 Prefer not to say
-

4 Do you consider yourself to be a trans person?

('Trans' is a term used to describe people whose gender is not the same as the sex they were assigned at birth.)

- 1 Yes 2 No
- 3 Prefer not to say
-

5 Do you have a physical or mental health condition or illness lasting or expected to last 12 months or more?

- 1 Yes 2 No
- 3 Prefer not to say
-

6 If yes, does this condition or illness affect you in any of the following areas?

(select **ALL** that apply):

- 1 Vision (for example blindness or partial sight)
- 2 Hearing (for example deafness or partial hearing)
- 3 Mobility (for example walking short distances or climbing stairs)
- 4 Dexterity (for example lifting or carrying objects, using a keyboard)
- 5 Learning or understanding or concentrating
- 6 Memory
- 7 Stamina or breathing or fatigue
- 8 Socially or behaviourally (for example associated with Autism, Attention Deficit Disorder or Asperger's Syndrome)
- 9 None of the above
- 10 Other (please specify)
- 11 Prefer not to say
-

7 Which of the following best describes how you think of yourself?

1 Heterosexual/Straight 2 Gay/Lesbian 3 Bisexual

4 In another way (please write in)

5 Prefer not to say

8 What religion, religious denomination or body do you belong to?

1 None 2 Church of Scotland 3 Roman Catholic 4 Other Christian

5 Muslim 6 Buddhist 7 Sikh 8 Jewish

9 Hindu 10 Pagan

11 Another religion (please write in)

12 Prefer not to say

About your experience with Social Security Scotland

The following questions are optional. **It would help us if you could complete them** so we know how you've found this service so far. You can skip this section if you do not wish to rate the service and provide some feedback.

9 How would you rate your experience of applying?

1 1 – Very good 2 2 – Good 3 3 – Neither poor nor good

4 4 – Poor 5 5 – Very poor

10 If you have any other feedback for us, you can write it in the box below

You can use this space to tell us what you liked about this application form, or if you think there is anything we could do to improve it.