

Table 1. Summary of issued FPNs

Financial Year	FPN Issued	FPNs Paid	Amount Paid	Referred to Fiscal	Cancellations
2017/18	17	5	£370	0	0
2018/19	16	6	£480	0	1
2019/20	15	2	£160	0	0
2020/21	2	0		0	0
2021/22*	2	1	£80	0	0

*Please note that 2021/22 does not contain a full financial year's data

Figure 2. FPNs issued by town since April 2017

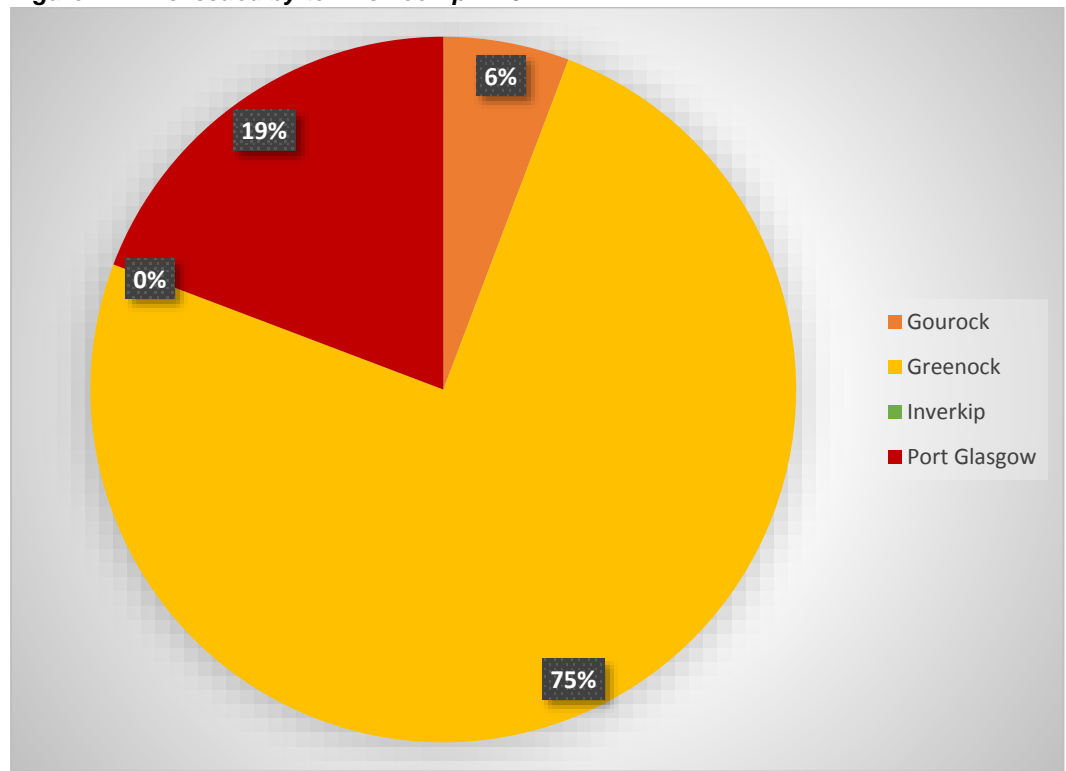


Table 2. Number of Complaints raised by locality and financial year

Wellbeing Community	2017/18	2018/19	2019/20	2020/21	2021/22*
Greenock Central and East	57	29	48	82	24
Greenock South and South West	48	11	40	45	15
Greenock West and Gourrock	27	33	39	44	15
Inverkip & Wemyss Bay	21	27	25	41	15
Kilmacolm & Quarriers Village	10	8	14	35	4
Port Glasgow	16	8	17	22	11
Unidentified	0	0	0	0	0
Grand Total	179	116	183	269	84

*Please note that 2021/22 does not contain a full financial year's data

Figure 4. Complaints by locality since April 2017

