



## INVERCLYDE ALLIANCE BOARD

MONDAY 5 OCTOBER 2020 – 1PM

This meeting is by remote online access only through videoconferencing facilities. The joining details will be sent prior to the meeting.

In the event of connectivity issues, the *join by phone* number in the WebEx invitation can be used.

Please note this meeting will be recorded.

### BUSINESS

1. **Apologies for Absence**
2. **Presentation – Discover Inverclyde Website**  
Presentation by Service Manager, Communications, Tourism and Health & Safety
3. **Minute of Previous Meeting** (copy attached)
4. **Matters Arising**
5. **Alliance Partners Key Achievements and Priorities**  
Report by Chair of LOIP Programme Board (copy attached)
6. **Covid 19 Partnership Recovery Plan**  
Report by Chair of LOIP Programme Board (copy attached)  
(please note that an updated appendix will be issued nearer the date of the meeting)
7. **Review of the Local Outcome Improvement Plan (LOIP)**  
Report by Chair of LOIP Programme Board (to follow)
8. **Inverclyde Local Outcome Improvement Plan Quarterly Progress Report**  
Report by Chair of LOIP Programme Board (copy attached)
9. **Locality Planning Progress Report**  
Report by Lead Officer for Inequalities (copy attached)
10. **Inverclyde Anti-Poverty Initiatives**  
Report by Chair of LOIP Programme Board (copy attached)
11. **Local Child Poverty Action Report**  
Report by Corporate Poverty, Performance and Partnership Manager (copy attached)
12. **Inverclyde Children's Service Plan 2020-2023**  
Report by Corporate Director Education, Communities & Organisational Development (copy attached)

13. **Inverclyde Community Justice Partnership Annual Report 2019-2020**  
Report by Corporate Director (Chief Officer) Inverclyde Health and Social Care Partnership (copy attached)
14. **Inverclyde Community Safety Partnership Strategic Assessment  
'Making Inverclyde Safer Together 2020-22'**  
Report by Superintendent D Lang, Police Scotland and Chair of Inverclyde Community Safety Partnership Strategy Group (copy attached)
15. **Programme of Alliance Board Meetings to December 2021**  
Report by Corporate Director Environment, Regeneration & Resources (copy attached)
16. **Date of next meeting – Monday 7 December 2020 at 1pm**

**INVERCLYDE ALLIANCE BOARD**

**MONDAY 9 DECEMBER 2019 – 1PM**

**CONFERENCE ROOM, INVERCLYDE ACADEMY, GREENOCK**

**Present:** Councillors S McCabe (Chair), L Quinn and E Robertson (Inverclyde Council), Mr A Comrie (Strathclyde Partnership for Transport), Mr S Frew (Scottish Enterprise), Ms M Carson (Skills Development Scotland), Ms C Elliott (CVS Inverclyde), Ms L Campbell (DWP), Mr P Fagan (West College Scotland), Ms E Cannon and Mr J Grant (River Clyde Homes), Superintendent A Murray (Police Scotland) and Group Manager D McCarrey (Scottish Fire & Rescue Service).

**In attendance:** Mr A Fawcett, Ms R Binks, Mr S McNab, Mr A McEwan, Ms L McVey, Mr I Hanley, Ms S Lang and Ms L Carrick (Inverclyde Council), Ms L Long, Ms S McAlees and Ms A Wardlaw (Inverclyde HSCP).

**Apologies for absence:** Councillor G Brooks, Mr S Allan and Mr H Scott (Inverclyde Council), Ms S Kearns (Scottish Government), Ms S Kelly (Skills Development Scotland), Ms S Rae (West College Scotland), Mr S McMillan, MSP, Ms A McPherson (NHS Greater Glasgow & Clyde), Ms K Wallace (Scottish Natural Heritage) and Mr M Newlands (Scottish Enterprise),

**HARD EDGES SCOTLAND REPORT**

There was submitted a report by the Corporate Director (Chief Officer), Inverclyde Health & Social Care Partnership on the main findings of the Hard Edges Scotland report which looked at the complexity of the lives of people facing multiple disadvantage in Scotland with the aim of establishing a statistical profile of the extent and nature of severe and multiple disadvantage. The report also set out the key findings from an Inverclyde event held on 22 October.

The Board then heard a presentation by Ann Wardlaw, Criminal Justice Lead, Inverclyde HSCP on the findings of the report and thereafter Ms Wardlaw answered a number of questions from members.

**Decided:**

- (1) that the findings of the Hard Edge Scotland report be noted;
- (2) that agreement be given to the suggested actions identified from the Inverclyde event; and
- (3) that a follow-up report be submitted to the Alliance Board within 12 months and that this include information on the ways in which the findings of the report could be used to inform policy and practice.

**MINUTE OF MEETING OF 7 OCTOBER 2019**

The minute of the meeting of 7 October 2019 was submitted and approved.

**MATTERS ARISING**

There were no separate matters arising.

**INVERCLYDE LOCAL OUTCOME IMPROVEMENT PLAN QUARTERLY PROGRESS REPORT**

There was submitted a report by the Chair of the Programme Board providing an update on the progress which had been made in implementing the Local Outcome Improvement Plan

(LOIP) 2017-2022. The report included sample flash reports for the Repopulation Partnership, Environment Partnership and Cultural Partnership which were set out in Appendix 1 of the report.

During the course of discussion on this item, Mr Comrie referred to consultations on both the Scottish Government's Strategic Transport Projects Review and the SPT Regional Transport Strategy and highlighted the importance of Partners taking the time to complete the surveys.

**Decided:**

- (1) that flash reporting be adopted as a method of reporting progress in the delivery of the Local Outcome Improvement Plan (LOIP); and
- (2) that the progress made in implementing the LOIP between August and October 2019 be noted.

## **LOCALITY PLANNING ACTION PLANS**

There was submitted a report by the Chair of the Programme Board providing an update on progress made with regard to the development of Locality Action Plans. The template used for the Greenock South and Southwest Action Plan was circulated to the meeting.

**Decided:**

- (1) that the progress made with regard to the development of Locality Plans be noted; and
- (2) that it be agreed that the template used for the Greenock South and Southwest Action Plan be replicated across the remaining five Locality Plans.

## **INVERCLYDE COMMUNITY SAFETY PARTNERSHIP – PROPOSED GOVERNANCE ARRANGEMENTS**

There was submitted a report by the Chair of the Community Safety Partnership Strategy Group outlining proposed governance changes to the Inverclyde Community Safety Partnership.

**Decided:**

- (1) that agreement be given to the proposed governance arrangements for the Community Safety Partnership Strategy Group as set out in the report;
- (2) that agreement be given to create a single Community Safety Strategy for Inverclyde, "Inverclyde Community Safety Partnership Strategy 2020-2022 – Making Inverclyde Safer"; and
- (3) that the proposed timetable in relation to the proposed new governance arrangements as set out in Section 7 of the report be agreed.

## **A 3 YEAR PLAN FOR CO-ORDINATING COMMUNITY LEARNING & DEVELOPMENT (CLD) IN INVERCLYDE 2018-2021: PROGRESS REPORT, YEAR 1**

There was submitted a report by the Corporate Director Education, Communities & Organisational Development, Inverclyde Council providing a year 1 progress report on the 3 year plan "Co-ordinating Community Learning & Development in Inverclyde 2018-2021".

**Decided:**

- (1) that the progress made in the implementation of year 1 of the 3 year plan for Community Learning & Development be noted; and
- (2) that the actions to be implemented in year 2 of the 3 year plan be noted.

## **UPDATE ON GETTING IT RIGHT FOR BROOMHILL**

There was submitted a report by Elaine Cannon, Senior Manager, River Clyde Homes providing an update on the progress of the Getting It Right for Broomhill Governance Group in achieving the aims and outcomes of the Broomhill Regeneration Project and appending



the independent evaluation of the community regeneration of Broomhill by the University of Stirling.

**Decided:**

- (1) that the findings of the independent evaluation report undertaken by the University of Stirling together with the progress made in achieving the Broomhill Regeneration aims and outcomes be noted; and
- (2) that the lessons learned from regeneration work undertaken in the Broomhill area be used by Officers to inform other aspects of the Alliance Strategy and that any proposals in this regard be reported to the Alliance Board.

**REPORTING TIMETABLE 2019/20**

There was submitted a report by the Chair of the Programme Board providing a timetable showing the annual reports and presentations to be submitted to the Programme Board and Alliance Board during 2019/20 as well as the meeting dates of the Partnerships responsible for delivering the Local Outcome Improvement Plan.

**Decided:**

- (1) that the reporting timetable for 2019/20 be approved; and
- (2) that this be a standing item on the Alliance Board agenda.

**DATE OF NEXT MEETING**

It was noted that the next meeting of the Alliance Board would take place at 1pm on Monday 16 March 2020.



Inverclyde Alliance

**AGENDA ITEM NO: 5**

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<b>Report To:</b>	<b>Alliance Board</b>	<b>Date:</b>	<b>5 October 2020</b>
<b>Report By:</b>	<b>Aubrey Fawcett Chair, Programme Board</b>	<b>Report No:</b>	
<b>Contact Officer:</b>	<b>Louise McVey</b>	<b>Contact No:</b>	<b>N/A</b>
<b>Subject:</b>	<b>Alliance Partners Key Achievements and Priorities</b>		

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**1.0 PURPOSE**

- 1.1 The purpose of this report is to provide the Alliance Board with an overview of the key achievements of each Alliance Board partner over the last two years and their key priorities for the next two years.

**2.0 SUMMARY**

- 2.1 Each partner organisation that sits on the Alliance Board was asked to provide the following information:
- Details of 3 key achievements made by their organisation in Inverclyde over the last two years and what the impact of these achievements has been.
  - Details of 3 key actions that their organisation will focus on in the next two years and the reasons why they have prioritised these actions.
- 2.2 Each partner was asked to provide a maximum two page summary and this report provides an overview of the information they provided. Appendix 1 contains the reports submitted by each organisation.
- 2.3 Responses were received from Scottish Enterprise, NHS Greater Glasgow and Clyde, Department of Work and Pensions, West College Scotland, Police Scotland, CVS Inverclyde, Scottish Fire and Rescue Service and SPT, Riverclyde Homes, NatureScot, Scottish Government and Skills Development Scotland.

**3.0 RECOMMENDATIONS**

- 3.1 It is recommended that
- a) Each member of the Alliance Board presents their organisation's key achievements and priorities to enable the Alliance Board to discuss the progress made by each partner in achieving the priorities in Inverclyde's Local Outcome Improvement Plan 2017-22.
  - b) The Alliance Board notes that the actions from this report have been collated to provide the addendum for the Covid 19 Partnership Recovery Plan Report and will be incorporated into the plan once approved.

**Aubrey Fawcett**  
**Chair, Programme Board**  
**Chief Executive, Inverclyde Council**

## **4.0 BACKGROUND**

- 4.1 Each partner organisation that sits on the Alliance Board was asked to provide the following information:
- Details of 3 key achievements made by their organisation in Inverclyde over the last two years and what the impact of these achievements has been.
  - Details of 3 key actions that their organisation will focus on in the next two years and the reasons why they have prioritised these actions.
- 4.2 Partners were asked to consider Inverclyde Alliance's draft Covid-19 Partnership Recovery Plan when considering their 3 key actions for the next two years.
- 4.3 Each partner was asked to provide a maximum two page summary and this report provides an overview of the information they provided. Appendix 1 contains the reports submitted by each organisation.
- 4.4 Responses were received from Scottish Enterprise, NHS Greater Glasgow and Clyde, Department of Work and Pensions, West College Scotland, Police Scotland, CVS Inverclyde, Scottish Fire and Rescue Service and SPT, Riverclyde Homes, NatureScot, Scottish Government and Skills Development Scotland.

## **5.0 PARTNER RESPONSES**

### **5.1 Scottish Enterprise**

Over the last two years Scottish Enterprise's key achievements have included a £14million investment to help Diodes advance their research, develop new processes and products and make their systems more efficient and effective. They established the Co-operative Development Scotland system to support two local social enterprises including Trade Right International and Stepwell. They also supported innovation and investment which included opportunities and funding to Promedics (£200k), Has Tech (£96k), Flex Marine Power Ltd (£160k) and Trade Right International (£16k).

Over the next two years Scottish Enterprise will focus their attention on Covid-19 recovery, building strong regions and building an economic advantage that will drive Scotland's international advantage.

### **5.2 NHS Greater Glasgow and Clyde**

The key developments and actions undertaken by NHS GGC over the last two years include:

- The Boards Moving Forward Together Programme provides the blueprint to develop and deliver a transformational change programme across primary, community and acute care settings to support the modernisation of health and social care services. Under this banner a number of initiatives have been piloted and developed to target dementia, frailty, unscheduled care and technical solutions.
- The role of the GP is changing and primary care delivery is now supported by a wider multi-disciplinary team. In 2017 Inverclyde were selected to be a pilot area to test and evaluate the new GP contract. This continued through 2018. Inverclyde continues to benefit from the enhanced nursing, AHPs, pharmacy and paramedic resource and is supporting the wider primary care teams across NHSGGC to deliver the primary care improvement plan.
- There are a range of initiatives underway within Inverclyde where the key aim is to improve the physical and mental health of the population.
- Alcohol and drug services has been a key area of focus for NHS GGC over the last two years through their contribution to the Alcohol and Drug Partnership and the establishment of a new Inverclyde Alcohol and Drugs Recovery Service.

- As part of the response to the Covid-19 pandemic a Community Assessment Centre was established in Inverclyde supported by local GPs and clinical teams, a testing centre was opened in Port Glasgow and within the hospital measures were put in place to establish an emergency pathway for symptomatic patients and to keep the hospital's emergency department Covid free.

The current priority for NHS GGC, and this includes Inverclyde, is to safely remobilise and re-establish services impacted by the Covid-19 pandemic. The Board had developed a remobilisation plan and this is, in part, reflective of the local recovery planning taking place. The re-mobilisation has a strong focus on health improvement and preventing ill health and the over-riding principle is to support safe and effective services for patients and staff. There are a number of key developments and actions that will be delivered within Inverclyde. For example, test and protect, smoking cessation, social prescribing to improve physical and mental wellbeing, children's services, alcohol and drug services, workforce developments and capital developments.

### 5.3 **Department of Work and Pensions (DWP)**

Over the last two years DWP have focused on providing support for 18-24 year olds through their Youth Obligations Programme. This programme offers 26 weeks of weekly interactions in group and one to one employability support. Almost 400 young people participate in the Youth Obligations programme in Inverclyde, with 17% finding sustainable employment.

DWP are also introducing new initiatives to support young people such as Kick Start, (a DWP wage incentive), Youth Community Hubs which will be delivered face to face where it is safe to do so and they are exploring additional opportunities for the development of mentoring circles and Virtual Digital hubs.

The third area that DWP have focused on over the last two years is providing support to local communities in Inverclyde. They have done this by chairing one of the key forums and participating in many others that underpin community improvement plans.

Over the next two years the key priorities for DWP will be maximising their Flexible Support Fund, exploring and promoting grant community funding opportunities and developing new and innovative programmes to meet the needs of people who are self-employed.

### 5.4 **West College Scotland**

Over the last two years the key achievements of West College Scotland have included progressing proposals for a new college estate for Greenock, amending the college curriculum so that it is clearly focused on employability and skills and contributing to community learning.

Over the next two years the College believes it will be instrumental in contributing to economic recovery, contributing to addressing the poverty agenda, increasing attainment and the up-skilling of the local population. Their ambition of a new college estate for Greenock will remain a key priority.

### 5.5 **Police Scotland**

Over the last two years the key achievements of Police Scotland have included taking action to encourage the reporting of crimes, especially drug offences which historically have not been reported due to fear of intimidation or retribution. Making schools safer through initiatives aimed at reducing the prevalence of drugs and substance misuse within secondary schools and tackling the issue of large youth gatherings in Inverclyde and associated anti-social behaviour.

The key areas that Police Scotland have committed to tackling over the next two years are reducing drug related deaths in Inverclyde, tackling serious organised crime and tackling anti-social behaviour, violence and disorder.

## **5.6 CVS Inverclyde**

CVS Inverclyde have successfully helped more people to become active citizens. This has been achieved through initiatives such as 'Surgery' Programmes which has 250 groups and individuals and through investment in the development of volunteering which has resulted in 581 volunteers signing up over the last two years. The Our Place Our Future (OPOF) Project focussed on improving life chances and life choices for people in Greenock East and Central and CVS has supported 6 groups, 102 people have registered for volunteering opportunities and 5 "Community Champions" have been recruited. Inverclyde HSCP's Community Link Worker (CLW) team now works across every GP practice in Inverclyde and CVS have developed and expanded their dedicated "Inverclyde Life" website and training has continued to be made available across the sector. The site now has 200 organisations and 363 services signed to the site.

CVS Inverclyde have also successfully developed activities and services in collaboration with other agencies. They have contributed to the development and implementation of locality planning across Inverclyde and are the lead agency for Greenock East and Central. The first meeting of the Greenock East and Central Communications and Engagement Group took place in March 2020.

Targeting social and financial inequalities has been another key area of focus for CVS Inverclyde over the last two years. They played a key role in co-ordinating the community and third sector response to COVID-19, they supported the work of the Scottish Government to ensure that funding was made available to the most vulnerable in our communities through the Wellbeing Fund and they nominated 20 local organisations to receive an immediate grant of £2000 for their work in response to COVID-19.

Over the next two years CVS Inverclyde will support communities to engage with locality planning and explore options for community wealth building in Greenock East & Central. CVS will also begin to reflect on how they can best support the community, voluntary and third sector to recover from the Covid-19 pandemic. One of the ways in which they will do this is by contributing to the various recovery groups that have been established.

## **5.7 Scottish Fire and Rescue (SFRS)**

Over the last two years the key achievements of SFRS have included agreeing and signing off a new Information Sharing protocol (ISP) in conjunction with Inverclyde Council, NHS GGC and the Inverclyde HSCP. This new protocol allows partners to share relevant data where, due to poor health and social care needs, people have a higher vulnerability to fire risk.

A collaborative initiative was established between SFRS Port Glasgow Community Fire Station, Inverclyde Health and Social Care Partnership and Port Glasgow Community health visitors to offer a home fire safety visit (HFSV) to all parents with new born babies within the Port Glasgow Community Fire Station area. This has now been rolled out across all of Inverclyde and the project has received recognition from the Scottish Government.

In conjunction with Inverclyde Council and HM Coastguard, SFRS took action to tackle water safety by undertaking a full review of all inland water courses across Inverclyde. This will enhance and inform any future operational attendances involving water related incidents.

Over the next two years the key priorities for SFRS will be producing its new Local Fire Plan which will set out how the organisation will deliver its services within Inverclyde. SFRS will prioritise its commitment to the Inverclyde Community Safety Partnership Strategy 2020-2022 'Making Inverclyde Safer Together'. Specifically, SFRS will look to build on the wider priority of 'Home Safety' and work

with local partners to provide a holistic 'Safe and Well' approach to the safety of all Inverclyde residents. SFRS will also support key Public Protection and Safety Messaging across Inverclyde.

## 5.8 **SPT**

Over the last two years the key achievements of SPT have included the allocation of expenditure of more than £2million (2018/19 £1.6 million 2019/20 £1.11 million) to Inverclyde in their Indicative Capital Programme for 21/22, the direct support of 11 bus services in Inverclyde and creating safer and more user friendly facilities for transport users. For example, Baker's Brae re-alignment, bus facilities on the A78 at Lunderston and Greenock Public Realm improvements (West Blackhall Street on-going). These improvements have delivered, or are delivering, safer facilities as well as environmental and regeneration benefits.

Over the next two years SPT are committed to improving traffic management systems, pedestrian crossing accessibility improvements, Port Glasgow access improvements and the Total Category 1 Programme for Inverclyde. In addition, SPT is currently producing its new Regional Transport Strategy which will inform its on-going approach to the delivery of public transport for the west of Scotland. SPT has highlighted that the current pandemic will have an impact on future transport provision.

## 5.9 **River Clyde Homes**

River Clyde Homes is committed to providing high quality, energy efficient housing, attracting new and benefitting existing customers. Key activities over the last two years include: Completion of the award winning £30m Broomhill regeneration programme, established a pilot nomination agreement with the Scottish Refugee Council to help encourage New Scots to move to the area. Expansion of our subsidiary company, Home Fix Scotland, providing local people with employment and supporting the local economy through local procurement of services.

River Clyde Homes also Created an Inclusive Communities Team to provide advice and support to lift customers from poverty where possible, supports older customers living in properties. The Broomhill regeneration project has reduced the prevalence of social isolation in the community through the provision of meeting space and supported activities for residents and invested in improvements to housing quality and energy efficiency standards, including the installation of low carbon district heating systems to reduce fuel poverty and harmful climate change emissions.

Over the next two years, River Clyde Homes is committed to undertaking a range of activities to support the strategic priorities associated with the Inverclyde Local Outcome Improvement Plan. This will include participation within the COVID-19 Partnership Recovery Working Group. Key examples include, complete the construction of over 500 new homes in Greenock and Port Glasgow, Continuing to drive strategic opportunities to take forward housing-led regeneration, develop new housing-led regeneration plans for neighbourhoods experiencing a decline in desirability, continue to invest in improving housing standards and energy efficiency to reduce fuel poverty for River Clyde Homes' tenants. There is a strong desire to enhance the partnership working across River Clyde Homes, Homelessness Services, and wider HSCP and Council services to help tackle homelessness and meet the demand for properties supplied to Inverclyde Council for use as temporary furnished flats for homeless households.

Support the implementation of the Rapid Rehousing Transition Plan and work towards meeting the recommendations including the development of the housing first approach and staff from River Clyde homes have met with HSCP Alcohol & Drug Partnership to discuss the roll out of Language Matters training to all River Clyde Homes front line staff.

## 5.10 **NatureScot**

Scottish Natural Heritage (SNH) now known as NatureScot since 24 August 2020 has chaired the Environment Partnership of the CPP over the last two years and has helped to progress the actions for connectivity, healthier lifestyles and land use management.

Our leadership over the last two years has culminated in the creation of the Inverclyde Green Connections (IGC) project which will help deliver the Environment partnership outcomes as well as contribute to repopulation and health outcomes. The project bid was submitted to the Sustrans Places for Everyone fund on the 14 August 2020 and is proposing a £430K Programme of work for five project areas connected by National Cycle Network 75 (NCN75). This will include the creation of 2.5 jobs for the IGC Development Phase, which will be 1 year and four months long, from the notification of success on 9th October 2020 to the end of February 2022. The Outcomes of the Programme are to improve community quality of life, local environments, and active travel for everyday journeys to encourage investment, repopulation and improved health and wellbeing in Greenock and Port Glasgow. NatureScot provided the project manager to co-ordinate and progress this project to submission, who worked closely with Inverclyde Council staff, Sustrans and the Environment Partnership.

NatureScot will continue to provide support, advice, and guidance to the Inverclyde CPP to encourage a green recovery and help it address the climate emergency. We will continue to chair the environment group as well as chair the steering group of the Inverclyde Green Connections project to ensure the successful delivery of the project. NatureScot are committing time and resources to the Inverclyde Green Connections project because it has great potential to connect people and nature while at the same time improve community quality of life, local environments, and active travel for everyday journeys to encourage investment, repopulation and improved health and wellbeing in Greenock and Port Glasgow. Covid-19 had a disproportionate impact on people with poor health and many people discovered the benefits of daily exercise and access to green space for their health and wellbeing and this projects aims to, among other things, improve access to and use of green space close to where people live.

#### **5.11 Scottish Government**

In Inverclyde the key areas of Scottish Government work over the past two years include; more than £46 million available to Inverclyde Council across the Parliamentary term to provide accessible, affordable, energy-efficient housing, provision of £13.7m funding through Scottish Enterprise for a package to support research, development and training by Diodes Incorporated and enable its future growth at the former Texas Instruments site in Greenock. The acquisition of the Ferguson Marine shipyard in Port Glasgow, have protected around 600 jobs in Inverclyde. Scottish Government has also made £4.6m available through regeneration funding to support Inverclyde Council and community organisations since 2017-18.

Throughout the next two years there will be a focus on taking forward the Clyde Mission to make the Clyde an engine of sustainable and inclusive growth for the city, the region and Scotland. A further investment of £6.03 million in Inverclyde through the Attainment Scotland Fund, which includes £2.40 million Pupil Equity Funding helping support schools across Inverclyde to support children and young people, along with £3.47 million through the Challenge Authority Funding and £168,000 additional investment to help support Inverclyde's specific plans for care experienced children and young people. Families in Inverclyde will soon benefit from the Scottish Child Payment - a new benefit to increase family incomes and reduce child poverty. It will pay £10 per week for each eligible child in a family, every four weeks, beginning with families with children under 6, and will be uprated annually in line with inflation. We will aim to start taking applications for under 6s in November 2020 and for first payments to be made to eligible families from the end of February 2021. Despite the delays and pressures caused by COVID-19, that is a delay of only two months to our original timetable. Together with the support already in place through the Best Start Grant and Best Start Foods, this will offer families on low incomes over £5,200 of financial support by the time their first child turns six (with up to £4,900 available for second and subsequent children). There will be no arbitrary limits on the number of children who can be supported.

## 5.12 Skills Development Scotland (SDS)

As Scotland's national skills agency, our purpose is to drive productivity and inclusive growth through investment in skills, enabling businesses and people to achieve their full potential. Skills Development Scotland in the past two years has worked to maximise the potential of the workforce through engagement with young people, older workers and disadvantaged groups enabling them to access our Career Information Advice and Guidance services. There has been support offered to Inverclyde's businesses by delivering an aligned and integrated employer offer and there has been involvement in building a high-quality evidence base for Inverclyde and the wider City Region through Regional Skills Assessments and Skills Investment Plans. SDS have contributed to the Inverclyde Local Child Poverty Action Plan and participated in effective partnership working to review and track progress of school leavers resulting in improved School Leaver Follow-Up and Participation Measure Rates. In the 2019 Annual Participation Measure 91.8% of 16-19-year olds were participating in education training or employment compared to 91.6% nationally. This is a 0.2% increase compared to 2018. Delivery of SDS CIAG school service offer from P7/S1-S6 has enabled early intervention, enhanced delivery at S3 and targeted support for senior phase pupils resulting in more effective transitions and co-ordinated support with partners including the MCMC team in Inverclyde.

In the forthcoming two years SDS will continue to work in partnership with Inverclyde Council, West College Scotland and others to ensure that learning and skills provision in Inverclyde meets the needs of employers, provide evidence based Labour Market Insights that provide regional and sectoral insights as well as an analysis of UK and Scotland trends and responses. There will be ongoing commitment to youth employment including apprenticeships and safeguarding work-based learning opportunities for young people in Inverclyde.

SDS will also establish a Glasgow City Region Active Labour Market Programme for over 25s, to quickly help the newly unemployed back into work and continue to support those furthest from the labour market and work with government to establish a Major Green Recovery Job Development Programme (e.g. an energy efficiency retrofit programme to create meaningful local jobs and cut carbon emissions). SDS is committed to supporting workers in Inverclyde facing redundancy and quickly find their way back into employment, along with our partners, we will establish an enhanced package of PACE support as part of our recovery plan in the forthcoming two years and we will work with partners to establish a Youth Guarantee that ensures that young people in Inverclyde (25 and under) have the help they need to find or keep an apprenticeship or other job, or to access and progress in college, university or other training.

## 6.0 IMPLICATIONS

- 6.1 Legal: none at present  
Finance: none at present  
Human Resources: none at present  
Equality and Diversity: none at present  
Repopulation: repopulation is a priority within the LOIP that all partners on the Alliance Board are committed to tackling.  
Inequalities: inequalities is a priority within the LOIP that all partners on the Alliance Board are committed to tackling.

## 7.0 CONSULTATIONS

n/a

## 8.0 LIST OF BACKGROUND PAPERS

- 8.1 Inverclyde's Local Outcome Improvement Plan 2017-2022  
Inverclyde Alliance Draft Covid-19 Partnership Recovery Plan



## **Appendix 1 – Partner Responses**

Each Partner that sits on the Alliance Board was asked to provide a maximum 2 page report containing the following information.

- **What key developments/actions have you as a single agency undertaken within or for Inverclyde over the last 2 years? What impact have these actions had on the community?**
- **What 3 key development/actions have you as a single agency committed to in the coming 2 years? Why have you prioritised these actions?**

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## **Scottish Enterprise**

### **DIODES**

£14 million from Scottish Enterprise to help Diodes advance their research, develop new processes and products and make their systems more efficient and effective.

### **Working with Social Enterprises**

The Co-operative Development Scotland system established to support two local social enterprises including Trade Right International and Stepwell. Both have received support from Scottish Enterprise and have identified Account Managers.

### **Supported Innovation and Investment**

Including opportunities and funding to

- Promedics
- Has Tech
- Flex Marine Power Ltd
- Trade Right International

### **Covid Recovery**

Restart and Recovery campaign on behalf of SG. The campaign is making sure business have access to the guidance and support the need to enable them to confidently reopen their business.

Working to understand the impact on national and regional companies and their supply chains.

### **Building Strong regions**

Continued to a regional approve to economic development for all of Scotland including Glasgow City Region. Work in Partnership to deliver the regions strategic priorities. Focus on delivery of our existing pipeline of company, sector and place projects by viewing outcomes through a regional lens including the emerging Clyde Mission.

**Building on economic opportunities that will drive our international advantage** Focus on areas of economic activity and invest in business to seek to innovate and grow internationally.

## **Department for Work and Pensions (DWP)**

### **Young People 18 – 24 year olds**

Young people (aged 18 – 24) in Inverclyde account for around 23% of the overall Universal Credit caseload. DWP will provide additional expertise to support our youth. Focus on developing our youth through our DWP Youth Obligations programme. This programme offers 26 weeks of weekly interactions in group and one to one employability support. Almost 400 of our young people participate in the Youth Obligations programme in Inverclyde, with 17% finding sustainable employment. Only 8% went through the full 26 weeks our short term plans continue to feature this and we will build on this success for the Inverclyde community.

We are also introducing new initiatives to support this generation, Kick Start, (a DWP wage incentive), Youth Community Hubs which will be delivered face to face where it is safe to do so. Additional opportunities for mentoring circles and Virtual Digital hubs.

DWP personnel support our local Inverclyde community, we chair one of the key forums, attending many others that underpin community improvement plans, egg the Inverclyde Regeneration Economic Partnership and Employer Engagement sub group. DWP are integral to ensuring the focus of the Inverclyde Offer of provision is seamless, inclusive and driven by our customers' needs. This activity prevents duplications of services and enables optimisation of resource from all organisations to deliver support for those with the greatest need.

### **What 3 key development/actions have you as a single agency committed to in the coming 2 years, why have you prioritised these actions?**

- Flexible Support Fund

We will maximise our Flexible Support Fund spend, creating even more practical support.

We are committed to developing provision which is innovative, tailored & focused to our customers' specific and often bespoke needs.

- Grant and Community

Working hand in glove with our partners we are exploring and promoting Grant and Community funding opportunities through the Welfare reforms board group and Inverclyde Regeneration and Employability Partnership (IREP).

- Self –Employed

DWP are investing in additional learning and development to enhance the skills and expertise of our Work Coaches to support this community too. We recognise the needs of our self-employed community are often complex and diverse. We are working with partners to develop new and innovative programmes to meet their needs and ensure we get our self-employed people back up and running in the community.

## **West College Scotland**

However, in Inverclyde we have had a particular focus on the following three areas:

**New Estate for Greenock** - The proposals for a new build campus were submitted to the Scottish Funding Council. The impact of this is that the Scottish Funding Council has acknowledged there is a need for significant investment in the College estate in Greenock and they have committed to working with the College to progress the new build estates plans.

**Amended Curriculum** – The College has worked to realign the curriculum so that it is clearly focused on employability and skills, with increased work placement opportunities for students and closer working with industry. Some of the main changes are an expanded and improved vocational curriculum for school pupils, increased training for local businesses and tailored courses for students with specific learning and support needs. The College has also improved attainment rates for students over the last few years and reduced the attainment gap (in 2018-19, students from deprived areas actually achieved better than those from other areas)

**Community Learning** – The College is an active member of Community Learning and Development Strategic Implementation Group. We contribute to Inverclyde 3-year Community Learner Development plan and provide input to strategic discussions around Inverclyde Community and West College Scotland development.

For Inverclyde specifically over the next two years, we would see the College as being instrumental in contributing to economic recovery, contributing to addressing the poverty agenda, increasing attainment and the up-skilling of the local population. Our ambition of a new Estate for Greenock remains a key priority.

**What 3 key development/actions have you as a single agency committed to in the coming 2 years, why have you prioritised these actions?**

**Economic recovery** – The expansion of the Flexible Workforce Development Fund will increase the opportunities to provide more training for local businesses, particularly to respond to COVID and the digital agenda. The College will be further amending the curriculum to meet the specific employment needs of the region and provide an enhanced package of blended learning, available flexibly, particularly to meet the needs of those made unemployed or at risk of unemployment and for those requiring up-skilling or retraining for a new career.

**Poverty and Inclusion** – Recognising the demographics of Inverclyde and likely impacts of COVID on communities, we will continue to prioritise working collaboratively with partners to contribute to addressing the poverty and access agenda. In particular, we will work with partners to address digital poverty, improve access to digital technology and the development of critical digital skills. We will continue the work with community learning, addressing the attainment gap, providing in-work learning and up-skilling to improve the employment prospects of individuals.

**Estates Investment** – The College will continue to seek support from the Scottish Funding Council to ensure there is ongoing investment in the maintenance of the existing Greenock campuses. Discussions with partners locally and nationally will continue in seeking to progress the business case for a new build campus at East India Dock to a conclusion.

## **Police Scotland**

What 3 key developments/actions have you as a single agency undertaken within or for Inverclyde over the last 2 years and what have the impact of these actions been?

## **Community Engagement**

Inverclyde has suffered historically from a 'Wall of Silence' regarding the reporting of some crimes, especially Drug offences due to fear of intimidation or retribution. Police enlisted the assistance of Crimestoppers to help encourage co-operation from our communities by highlighting the benefits of Crimestoppers being independent from Police which allows for anonymous reporting of information that Police can use to take action.

## **Safer Schools –**

The prevalence of drugs and substance misuse within secondary schools has been highlighted locally and which is supported by recent youth engagement survey conducted by CTL (Community Learning Development). To understand the scale of the issues Police funded Fearless workshops which were delivered with support of Education, CLD (Community Learning Development) and Police Scotland School Liaison Officer to all secondary schools in Inverclyde. Fearless is a site where you can access non-judgemental information and advice about crime and criminality. Fearless is aimed at young people and offers the ability to pass information about crime, 100% anonymously.

## **Safeguarding Young people –**

Over the past few years Inverclyde has seen an increase in Anti-social behaviour at a number of localities attributed to large youth gatherings. Whilst these gatherings can cause problems in communities they also bring a considerable degree of risk for the young people involved including violence, drugs and sexual offences, however the vast majority of whom are not engaging in criminal behaviour. To tackle the issue a co-ordinated approach with Inverclyde Council, BTP and Scot Rail was developed to ensure that we have effective strategies in place for school holidays, lighter evenings and anticipated improvements in the weather.

**What 3 key development/actions have you as a single agency committed to in the coming 2 years, why have you prioritised these actions?**

**Reduce Drug related deaths** - Inverclyde has the highest drug misuse prevalence rate in Scotland including rates for both young men and women (15-24) which are significantly higher than that of other local authorities in Scotland. In 2018, Inverclyde had the third highest drug-related death rate in Scotland only behind Dundee and Glasgow. We aim to reduce drug related deaths by working with partners and community groups to develop and implement innovative approaches to engage and divert young people from substance misuse. Also by reaching the most vulnerable who are at the highest risk of premature death to encourage engagement with existing support services.

**Serious Organised Crime** – Due to a number of Social and Economic factors, Inverclyde has become a perfect environment for Serious Organised Crime groups to flourish, operate and target the most vulnerable people in our community. By exploiting vulnerable people using fear and intimidation pulls them into the distribution of controlled drugs which often leads to a life of addiction, violence and crime with the fallout being subsequent mental and physical health issues and premature death. We aim to continue and engage with communities to encourage co-operation and information regarding criminal activity, target

people concerned drugs supply network and identify and support victims of SOC, encouraging them into treatment programs, where appropriate.

**Anti-social Behaviour, Violence and Disorder** – Anti-Social Behaviour can have a significant impact to individual people as well as an entire community. This is an issue which can only be tackled using a wide range to powers and options available to Police and partners, with the inclusion of our communities. An emerging trend is the use of vehicles in an Anti-Social manner whereby Police and Partners have been utilizing legislation, not previously considered, to combat the issue. We aim to provide victims with support and understanding and work with partner organisations efficiently to tackle anti-social behaviour and to meet the demands of the community.

## **CVS Inverclyde**

More People are Active Citizens-

250 groups and individuals through our 'Surgery' Programmes.

Investing in the development of volunteering, Over 581 volunteers in the last 2 years.

Host Inverclyde Council's Arts and the festival which was attended by 747 people.

The ESF-funded Our Place Our Future (OPOF) Project – focussed on improving life chances and life choices for people in Greenock East and Central -. The Team has already supported 6 groups and 102 people have registered for volunteering opportunities and we have recruited 5 "Community Champions" – people seen as being key connections within communities.

Inverclyde HSCP's Community Link Worker (CLW) team which now works across every GP practice in Inverclyde.

develop and expand our dedicated "Inverclyde Life" website Training has continued to be made available across the sector. The site now has 200 organisations and 363 services signed to the site, demonstrating the breadth of assets across Inverclyde.

CVS Inverclyde continued to engage with more than 800 subscribers every fortnight

Activities and Services are developed collaboratively –

Lead agency for locality planning in East and Central Greenock with the first communications and engagement group meeting taking place March 2020,

Through the OPOF project we will support communities to engage with locality planning in 2020 and explore the options for community wealth building in East & Central.

The Partnership Facilitator sits on a wide range of both HSCP and Inverclyde Council strategic level groups, representing the third sector: Alcohol and Drug Partnership Executive Group; Autism Implementation Group; Child Poverty Action Group; Dementia Care Coordination Group; Learning Disabilities Programme Board; Mental Health Programme Board; and the Strategic Planning Group.

Targeting Social and Financial Inequalities

We have played a key role in coordinating the community and third sector response to COVID-19 in partnership with a variety of organisations including Inverclyde's Third Sector, Inverclyde HSCP, Inverclyde Council, Housing Associations, Scottish Government and the local community at grassroots level, ensuring activity is coordinated and avoids duplication.

We responded swiftly and safely to support the work of the Scottish Government to ensure that funding was made available to the most vulnerable in our communities through the Wellbeing Fund.

Our local knowledge and experience allowed us to nominate 20 local organisations to receive an immediate grant of £2000 for their work in response to COVID-19, and to second a member of staff to support the assessment process for applications to the Wellbeing Fund Rounds 1 and 2, working with various national funders.

As the national focus moves towards the next phase of recovery, our organisation is beginning to reflect on how best we can support the community, voluntary and third sector to contribute to what will inevitably be a very difficult journey towards national recovery.

CVS Chief Executive is a member of Inverclyde Council's Local Recovery Working Group, Vice Chair of the HSCP Recovery Group, member of the economic recover sub-group and the culture, communities and sport sub-group.



## **Scottish Fire and Rescue Service**

Action 1 - SFRS has agreed, and signed off, a new Information Sharing protocol (ISP) in conjunction with Inverclyde Council, NHS GGC and the Inverclyde HSCP. This new protocol allows partners to share relevant data where, due to poor health and social care needs, have a higher vulnerability to fire risk.

Impact – This has given us a strong and resilient partnership approach to community involvement, Fire Safety Education Training currently provided to over 1000 partner agency staff, better engagement with Inverclyde Council homeless department, better access to hundreds of files of individuals who utilise National Health Service Dynamic Air Flow Pressure Relieving Mattresses or are in receipt of medical oxygen

Action 2 - A collaborative initiative between SFRS Port Glasgow Community Fire Station, Inverclyde Health and Social Care Partnership and Port Glasgow Community health visitors to offer a home fire safety visit (HFSV) to all parents with new born babies within the Port Glasgow Community Fire Station area. This has now been rolled out across all of Inverclyde.

The project received recognition from the Scottish Government Building Safer Communities unintentional harm and injury hub and was officially launched on the 09th October 2019 at Port Glasgow Community Fire Station by the Minister for Community Safety Ash Denholm.

Impact – This initiative has allowed SFRS to support young families across Inverclyde at a time when they are experiencing new, competing priorities at home. This process allows them to access support from SFRS as part of a wider support package and ensure that home safety and the safety of a new born child are paramount.

Action 3 – SFRS has carried a full review of all inland water courses across Inverclyde in partnership with Inverclyde council and with support of HM Coastguard. This review delivers a Response Plan on how best to effect a rescue from each body of water.

Impact - This review and subsequent strategy will have a positive impact, not only in support of SFRS' safety messaging around Water Safety, but will enhance and inform any future operational attendances involving water related incidents.

### **What 3 key development/actions have you as a single agency committed to in the coming 2 years, why have you prioritised these actions?**

SFRS will produce its new Local Fire Plan and present to all Local Authority partners and the Police and Fire Scrutiny Committee. This plan will set out how SFRS will deliver its service within Inverclyde and provide the basis for performance and the scrutiny of that performance.

SFRS will prioritise its commitment to the Inverclyde Community Safety Partnership Strategy 2020-2022 'Making Inverclyde Safer Together'. Specifically, SFRS will look to build on the wider priority of 'Home Safety' and work with local partners to provide a holistic 'Safe and Well' approach to the safety of all Inverclyde residents.

SFRS will support key Public Protection and Safety Messaging across Inverclyde. We will work in a collegiate fashion with all partners to ensure a consistent message that supports the safety of communities across Inverclyde.

## **Strathclyde Passenger Transport**

Indicative Capital Programme for 21/22 indicates further expenditure of £550,000 in 21/22 – final submissions and bids to be assessed.

SPT directly supports 11 bus services in Inverclyde

Deliver safer and more user friendly facilities for transport users continues to be undertaken. It might be suggested that the 3 key ones are:

- Baker's Brae re-alignment – Bus facilities on A78 at Lunderston – Greenock Public Realm improvements (West Blackhall Street on-going).
- These improvements have delivered, or are delivering, safer facilities as well as environmental and regeneration benefits.

What 3 key development/actions have you as a single agency committed to in the coming 2 years, why have you prioritised these actions?

Indicative projects for the coming 2 years suggest that continuation of current projects will be undertaken as per outline below (£000). Our priorities as regard this funding are led by the Council.

Improve Traffic Management System	110 (2021/22)	0 (2022/23)
Pedestrian Crossing Accessibility Improvements	220 (2021/22)	0 (2022/23)
Port Glasgow Access Improvements	165 (2021/22)	110 (2022/23)
Total Category 1 Programme for Inverclyde	495 (2021/22)	110 (2022/23)

SPT is currently producing its new Regional Transport Strategy which will inform its on-going approach to the delivery of public transport for the west of Scotland.

In addition, the current pandemic situation will have an impact on future transport provision with particular emphasis on funding based on future levels of patronage as well as levels of financial support required to enable community access to health, education, employment, retail, leisure and recreation and it is perhaps inevitable that planning future services is currently challenging.

## **NHS Greater Glasgow and Clyde Developments and Actions**

### **1. Introduction and Board Context**

NHS Greater Glasgow and Clyde published their Public Health Strategy 'Turning the tide through prevention' in 2018. The strategy sets out the Boards commitment to improve the health and wellbeing of local communities across a number of key areas. This includes:

- improving mental health
- increasing healthy life expectancy
- creating the right conditions for positive health and wellbeing

Life expectancy and healthy life expectancy, the number of years we can expect to live without any life-limiting illness, varies significantly across Greater Glasgow & Clyde. Inverclyde is notable as it sits at the lower end of scale in both. Social issues such as poverty, housing, education, stigma and discrimination all affect health & wellbeing and the Board continues to work with partner organisations and local communities to tackle the underlying causes of ill health. Specifically NHSGGC will work with Inverclyde HSCP and local primary care colleagues to improve public health by focussing on the priority programmes that take into account local needs identified as part of Inverclyde's strategic needs assessment.

### **2. Inverclyde HSCP Strategic Plan**

In 2019 Inverclyde HSCP published their updated strategic plan through to 2024 which is focused specifically on improving lives of people who live in Inverclyde. This strategy sets out six 'Big Actions' which align with national care standards and these are noted as



Inverclyde HSCP developed their vision in conjunction with the local community and this is that

*‘Inverclyde is a caring and compassionate community working together to address inequalities and assist everyone to live active, healthy and fulfilling lives.’*

### **3. Covid-19 Impact**

A priority for the Board over recent months has been to respond to the Covid-19 pandemic. Inverclyde has been one of the worst affected areas in Scotland and during this time there has been a focus on protecting public health. Health services have been rapidly re-designed to ensure that essential health care could continue to be delivered safely.

During this time the Board has continue to deliver vaccinations programmes and was been working with care homes to protect residents and support staff. More recently there has been a focus on establishing the Test and Protect programme which commenced in June.

Responding to the pandemic has presented additional inequality challenges and there is a requirement to take stock of the current position and to re-prioritise key areas of work that will have maximum impact as we continue to deal with the pandemic.

### **4. Key Developments and Actions over the last 2 years**

There have been a number of key developments and actions progressed within or Inverclyde over the last 2 years all of which are focused on developing modern health and social care services.

#### **4.1 Moving Forward Together**

At a strategic level Inverclyde HSCP were a key partner in developing the Boards Moving Forward Together Programme which provides the blueprint to develop and deliver a transformational change programme across primary, community and acute care settings to support the modernisation of health and social care services. This recognised the need to keep pace with the changes that are taking place in technology; innovations in supported self-care, and the integration of community health and social work services. Under this banner a number of initiatives have been piloted and developed within Inverclyde as follows:

- Dementia - Engagement in iHub Dementia Collaborative :

Inverclyde was identified as lead site for the national Collaborative programme. The aim of the work is to develop Inverclyde as dementia friendly place to live. The key focus is on individuals with dementia, their families and carers using a personalised approach, with wider learning for other long term and chronic conditions.

A stakeholder launch event was held in September 2019 and attended by approximately 100 individuals from local and national organisations and groups. From this event an action plan was developed and 3 priority topics were identified

- Dementia register – understanding population
- Dementia friendly GP Practices
- Learning disabilities and other minority groups

This work has improved the identification of individuals and services available/required.

- Frailty

Inverclyde HSCP participated in the national Living and Dying Well with Frailty Collaborative. This programme was identified to run from September 2019 – October 2020. While focus of this work was on physical and mental aspects of frailty there was a natural link with the work above. Working through local GP Practices and using recognised screening tool Inverclyde HSCP had undertaken work to identify individuals who are frail and their level of frailty. A key aim is to maintain independence for individuals for as long as possible. Within the programme. There has been a focus within the area to increase the use of ACP and use of e Key Information Summary; reduce clinically avoidable hospital bed days for individuals > 65 years; reducing unscheduled home visits. Good progress was being made with GP Practice and wider stakeholder engagement.

Recognising the demographics within the local community and the value of joint working Inverclyde Royal Hospital has been participating in national Collaborative *Frailty at Front Door*. Aims include identifying patients who do not need to be admitted and getting care plan in place to support discharge and for patients who do require admission getting patient to the 'right bed' first time. Early improvements identified are impacting on a reduction in length of stay within DoME Unit and increase in patients admitted to DoME from Receiving Unit. Average LoS reduced from 19.8 days in September to 13.5 days October 2019. Direct admissions to Medicine for the Elderly increased from 44% in July (baseline) to 77%. A new AHP Consultant post was established as part of a pilot within Medicine for the Elderly services at IRH and has been supporting the improvement work

- **Unscheduled Care**

Within Inverclyde, a local interface group has been established with representatives from the hospital and the HSCP. This group has improved communication and joint working between teams and the group continues to work to improve the transition from hospital to home. Notably Inverclyde has one of the lowest delayed discharge rates in the country. Early joint discharge planning, the establishment of a discharge hub in the hospital, and the success of Inverclyde HSCP's Home 1st programme has been key to this success. This initiative has been recognised by Scottish Government for its good work, notably in supporting early discharge planning.

Other areas of work included as part of the unscheduled care plan include:

- Getting It Right 1<sup>st</sup> Time - looking at issues such as Triage Plus – link worker at ED
- ED attendances – alternatives for individuals with Alcohol. Drugs and Mental Health issues
- ED Frequent attenders - working with GP Practices and others looking at appropriate attendances
- Distress – develop a response to distress – across all age groups

Through 2019 Inverclyde HSCP worked with the local hospital and Your Voice to promote the 'Choose the Right service campaign'. The aim of this work was to support people to address health needs by signposting them to appropriate services established out with traditional health care settings. This includes pharmacy, social prescribing and the extended multidisciplinary team in primary care. There was also advice and engagement in the hospitals to support those accessing secondary care through the link workers in ED as noted above.

- **Technological solutions**

The development and advancement of technological based solutions are a key aspect of the MFT strategy some of the technology based work outlined as part of this strategy has been accelerated in view of the Covid-19 pandemic and technology based approaches to supporting those with health and social care needs has been adopted across most service areas. This includes the introduction of telephone consultations for out-patients supported, as required, by the new acute phlebotomy hub established in the hospital, telephone consultation as part of a revised GPOOH pathways, telephone triage as part of the CAC pathway.

It is recognised that a technology based approach is not suitable for everyone and work is currently underway to review and appraise the broader impact and to ensure that there is an appropriate balance ensuring the approach does not increase health inequalities by putting barriers to access in place.

#### **4.2 Primary Care Improvement Plan**

The role of the GP is changing and primary care delivery is now supported by a wider multi-disciplinary team. In 2017 Inverclyde were selected to be a pilot area to test and evaluate the new GP contract which included the establishment of a number of new roles as part of the primary care team. This continued through 2018. Inverclyde continues to benefit from the enhanced nursing, AHPs, pharmacy and paramedic resource and is supporting the wider primary care teams across NHSGGC to deliver the primary care improvement plan.

#### **4.3 Improving Physical and Mental Health**

There are many initiatives underway within Inverclyde where the key aim is to improve the physical and mental health of the population. A sample of these are detailed as follows:

- Smoking Cessation

From a public health perspective there has been a focus on delivering smoking cessation support within the area. During 2019, Quit Your Way delivered evidence based stop smoking services across Inverclyde. During the year the stop smoking service supported over 200 smokers to remain smoke free for 12 weeks with 75% of those from the 40% MDD postcodes. The service in Inverclyde exceeded the projected board's target by 26%.

Quit Your Way Co-ordinated and delivered the Board wide primary school programme – Jenny & The Bear aimed at addressing children's exposure to second-hand smoke. In 19/20, 21 class registrations were received for this programme from Primary schools in Inverclyde. Primary Schools were also provided with details to access via our QYW website the Trade winds Resource Pack aimed at P5-P7 and ASH Scotland's Tobacco-Free School resource pack aimed at Secondary Schools.

Through the Tobacco PIG, Inverclyde was provided with an allocation to allow delivery of further tobacco prevention work which was facilitated through the HSCP.

- Social prescribing to improve physical and mental wellbeing

Throughout 2019 the HSCP have developed their approach to social prescribing. This has included developing a set of actions that sets out the HSCP's contribution to the Inverclyde Child Poverty Strategy. Work was advanced to develop new models to ensure people in Inverclyde receive appropriate support and this has been supported by a number of partner organisations across Inverclyde.

- Children's Services

During 2019 there was an increase the HSCP's health workforce to support children in early years. There was also a planned increase to the number of home visits carried out by Health Visitors although this was impacted by the Covid-19 pandemic

NHSGGC have supported the development of the LCPAR through the GGC Child Poverty Network and links to Health Scotland. This included delivering a workshop for the CPP on child poverty.

#### **4.4 Alcohol and Drug Services**

The Inverclyde HSCP Strategic Plan sets out a vision of how the organisation will reduce the use of, and harm from alcohol, tobacco and drugs in order to address high prevalence figures and drug deaths in Inverclyde. Within the HSCP a review of alcohol and drug services has been finalised and work has started to develop a new integrated service model with new pathways for service users in Drug & Alcohol services. The focus is on promoting recovery, assessment, treatment and early intervention.

The Alcohol and Drug Partnership is working with partner agencies to support recovery. This work includes providing an enhanced recovery framework within Inverclyde; increasing the resources available and providing more options for support during an individual's recovery journey.

The HSCP alcohol and drug services have been co-located at The Wellpark Centre and provide a single point of access for all HSCP referrals, GP and self-referrals. These services now form the new Inverclyde Alcohol and Drug Recovery Service (ADRS).

#### **4.5 Capital Developments/Investment**

There have been a number of capital developments over the last 2 years both in the acute hospital setting but also in the community. Some of these are noted as follows:

- The new health centre in Greenock is scheduled to open late 2020
- Orchard View Hospital which provides adult and older peoples' continuing care mental health accommodation, with a particular focus on delivering a dementia friendly environment.
- Patient Information Centre was established in the hospital foyer to provide information and advice across a number of areas
- As noted above and as part of the work to improve timely discharge, a Discharge Hub was developed within the hospital.
- Investment in new diagnostic kit including a CT scanner, Mammography Unit and DEXA scanner for the hospital.

#### **4.6 Covid – 19 Response - Community Assessment Centres/Covid Testing Centre**

Inverclyde was badly hit by the Covid-19 pandemic and experienced some of the highest infection rates in Scotland at the peak of the pandemic. As part of the response to the Covid-19 pandemic a Community Assessment Centre was established in Inverclyde supported by local GPs and clinical teams. The centre assesses and treats symptomatic patients who require to see a primary care health care professional. The centre continues to support the local primary care response in the area and ensures that GP practices remain Covid free.

A testing centre was opened in Port Glasgow and continues to provide this service for the local community. This centre has been retained throughout.

Within the hospital a SATA was established, establishing an emergency pathway for symptomatic patients and keeping the hospital's emergency department Covid free.

### **5. Future Developments**

The current priority for the Board, and this includes Inverclyde, is to safely remobilise and re-establish service impacted by the Covid-19 pandemic. The Board had developed a remobilisation plan and this is, in part, reflective of the local recovery planning taking place.

The re-mobilisation has a strong focus on health improvement and preventing ill health and the over-riding principle is to support safe and effective services for patients and staff. There has been a system wide approach to recovery and clinical engagement has been a strong feature of this planning task. It should also be noted that there has been a regional approach and NHSGGC has worked and collaborated with other West of Scotland Boards as part of the approach to delivering mutual aid. Within this plan there are a number of commitments. In this respect the Board are committed to:

- Work with local Council in Inverclyde and other partners to support active travel, target smoking cessation services and support weight management initiatives
- Monitor daily totals and clusters of cases to ensure rapid, effective management of local outbreaks
- Maintain a tier 2 contact tracing service to address complex tracing and local outbreaks
- Work with partners across GGC to mitigate the health inequalities impact of COVID-19 and our societal response
- Support the drive to increase flu vaccination rates among staff and vulnerable groups
- Work with HSCP colleagues to support care home staff to protect residents, focussing on clear advice, testing, access to PPE and training

There are a number of key developments and actions that will be delivered within Inverclyde.

## **5.1 Test and Protect**

Testing as part of outbreak management and care home resident testing will be undertaken through a variety of routes including mobile testing teams, the HSCP centralised testing hub and primary care and community staff. The Board's Contact Tracing successfully launched at the end of May with a workforce drawn from initially reassigned staff and utilising staff who are shielding and the team is building resilience by development of a staff bank and a 'reservist' cohort of staff who may be called upon in response to increased demand.

There is a core Tier 2 service in place to address complex tracing and local outbreaks and this was evident recently in the outbreak in the Port Glasgow locality. It is anticipated that this will continue to manage the bulk of contact tracing within the NHS GGC area including Inverclyde, assuming current levels of contagion are maintained.

## **5.2 Smoking Cessation**

Smokers are at an increased risk of contracting respiratory infections and of more severe symptoms once infected with COVID-19 resulting in higher rates of hospitalisation and deaths. This is in addition to the other health risks associated with smoking as well as the financial inequality.

There has been a reduction in the number of people quitting during the initial period of the pandemic but more recently, the numbers have started to increase albeit not yet at the "pre-pandemic" levels. Quit Your Way will continue to deliver evidence based stop smoking services across Inverclyde and includes maternity, hospital, mental health, community and pharmacy service. There will be a continued focus on our most deprived communities and vulnerable population groups. Services will continue to be provided across community pharmacies and local venues (e.g. Greenock Health Centre) as well as at Inverclyde Royal Hospital.

Now that schools are beginning to re-open, in Inverclyde public health will continue to offer the Jenny & The Bear primary schools programme. Through the Tobacco PIG and dependant



on national funding allocation, the board will continue to provide tobacco prevention money to support the local delivery of this work.

### **5.3 Social Prescribing to Improve Physical and Mental Wellbeing**

By 2021, in line with the NHS Greater Glasgow & Clyde five year Mental Health Strategy, within Inverclyde there will be a model developed to support people experiencing distress, including early intervention to help people before they reach crisis. This work will also help the HSCP and Board to deliver on the Government's Ministerial Strategic Group targets to improve community-based responses to health crises.

By 2023 there is an aspiration to work with Inverclyde Alliance to develop a new Active Living Strategy, to promote physical exercise.

### **5.4 Alcohol and Drugs Services**

The adverse impact of the pandemic on the most vulnerable group has been widely reported with issues such as substance misuse being highlighted. The need to maintain a focus on improving health outcomes for vulnerable groups through tailored and targeted public health interventions will be a priority.

Over the coming months changes will be made within Inverclyde to focus on new support pathways to ensure that anyone with an alcohol or drug issue is promptly and appropriately assessed and guided into treatment and recovery services. In the meantime staff continue to be in constant contact with patients as they maintain a key worker model and they are continuing to monitor people who are critical or at risk.

Additionally they will continue to supporting new referrals for people who want to establish treatment services.

### **5.5 Children's services**

Public Health are working with the local child poverty lead to devise a workshop with local partners within Inverclyde which will support the development of the next LCPAR.

### **5.6 Workforce Developments**

Inverclyde Royal Hospital has been selected as the launch site for Investors in People. IRH will be the first hospital site within the Board to work with Investors in People. Staff will be invited to participate in the process via a questionnaire. Thereafter some staff will be selected to participate in one to one discussions.

### **5.7 Capital Developments**

In addition to the new developments listed above there is further work either underway or planned that will deliver new modernised accommodation within Inverclyde. The new Greenock Health Centre is scheduled to open later in 2020 and is being delivered as a partnership between NHS Greater Glasgow and Clyde, Inverclyde HSCP, Inverclyde Council, Hub West Scotland and the local community.

Within the hospital plans are currently being developed that will improve access and services within the hospital. This includes the establishment of medical and surgical assessment units and the installation of a second laminar flow theatre. This will support the plans being discussed which will see the site developed as an orthopaedic elective centre of excellence.

## River Clyde Homes

*Over the last two years River Clyde Homes has undertaken a range of activities to support the strategic priorities of the Inverclyde Local Outcome Improvement Plan.*

### 1 Inverclyde's population

River Clyde Homes is committed to providing high quality, energy efficient housing, attracting new and benefitting existing customers. Key activities over the last two years include:

- Completion of the award winning £30m Broomhill regeneration programme which has positively transformed the Broomhill neighbourhood into a sustainable and thriving community.
- Committing to build over 500 new homes in Greenock and Port Glasgow (133 units have been completed to date).
- Leading the Repopulation Group partnership and participating in strategic opportunities to take forward new housing-led regeneration, for example the Eastern Gateway Masterplan project.
- To help increase the Inverclyde population, River Clyde Homes established a pilot nomination agreement with the Scottish Refugee Council to help encourage New Scots to move to the area. This has resulted in a small number of households taking up tenancies with River Clyde Homes and plans are in place to increase this number.
- Expansion of our subsidiary company, Home Fix Scotland, providing local people with employment and supporting the local economy through local procurement of services.

### 2. Inequalities

River Clyde Homes created an Inclusive Communities Team to provide advice and support to lift customers from poverty where possible. In 2019/20 officers from this team supported over 640 customers with 1,300 benefit related cases bringing in an additional £2.2million in benefits and grants. This service has proved invaluable to many struggling with the introduction of Universal Credit and is available to all customers and residents of RCH properties and although focussed on benefit income, also provides support in other areas of finances.

River Clyde Homes also supports older customers living in properties both via housing support services and a new Community Caretaking model. This support focuses on encouraging independence where possible and ensuring social isolation and loneliness is reduced, or eradicated where possible, for older customers. River Clyde Homes has held inter-generational activities within these properties to support younger people to have a positive view of our older population. Our incentive schemes for new tenants, that provide free white goods and carpets, assist with establishing new tenants in their new home and preventing homelessness.

The Broomhill regeneration project has reduced the prevalence of social isolation in the community through the provision of meeting space and supported activities for residents.

River Clyde Homes has invested in improvements to housing quality and energy efficiency standards, including the installation of low carbon district heating systems to reduce fuel poverty and harmful climate change emissions.

*Over the next two years, River Clyde Homes is committed to undertaking a range of activities to support the strategic priorities associated with the Inverclyde Local Outcome Improvement Plan. This will include participation within the COVID-19 Partnership Recovery Working Group. Key examples are summarised below.*

#### 1 Inverclyde's population

- Complete the construction of over 500 new homes in Greenock and Port Glasgow.
- Continuing to drive strategic opportunities to take forward housing-led regeneration, for example the Eastern Gateway Masterplan project and to be a key partner in new masterplans for Greenock and Port Glasgow Town Centres.
- Develop new housing-led regeneration plans for neighbourhoods experiencing a decline in desirability.
- Build on the initial success of the pilot nomination agreement with the Scottish Refugee Council by encouraging more New Scots to settle in Inverclyde.
- Continue to develop our subsidiary company Home Fix Scotland, providing local people with employment and supporting the local economy through local procurement of services.

#### 2. Inequalities

- Our initiatives will incorporate the planned short and long-term action planning activities of the COVID-19 Economic Recovery Group (primarily in relation to addressing housing inequalities).
- Continue to invest in improving housing standards and energy efficiency to reduce fuel poverty for River Clyde Homes' tenants.
- Continue to support River Clyde Homes' tenants to maximise welfare benefit entitlement.
- Continue to meet the demand for properties supplied to Inverclyde Council for use as temporary furnished flats for homeless households. There is a strong desire to enhance the partnership working across River Clyde Homes, Homelessness Services, and wider HSCP and Council services to help tackle homelessness.
- River Clyde Homes staff will work closely with HSCP and Housing Strategy colleagues to support the implementation of the Rapid Rehousing Transition Plan and work towards meeting the recommendations including the development of the housing first approach.
- Staff from River Clyde homes have met with HSCP Alcohol & Drug Partnership to discuss the roll out of Language Matters training to all River Clyde Homes front line staff. This training is aimed at challenging the stigma associated with alcohol & drug use and will help demonstrate the role the housing sector can play in dealing with such issues.

## NatureScot

Scottish Natural Heritage (SNH) now known as NatureScot since 24 August 2020 has chaired the Environment Partnership of the CPP over the last two years and has helped to progress the actions for connectivity, healthier lifestyles and land use management.

Our leadership over the last two years has culminated in the creation of the Inverclyde Green Connections (IGC) project which will help deliver the Environment partnership outcomes as well as contribute to repopulation and health outcomes. The project bid was submitted to the Sustrans Places for Everyone fund on the 14 August 2020 and is proposing a £430K Programme of work for five project areas connected by National Cycle Network 75 (NCN75). This will include the creation of 2.5 jobs for the IGC Development Phase, which will be 1 year and four months long, from the notification of success on 9th October 2020 to the end of February 2022. The Outcomes of the Programme are to improve community quality of life, local environments, and active travel for everyday journeys to encourage investment, repopulation and improved health and wellbeing in Greenock and Port Glasgow. NatureScot provided the project manager to co-ordinate and progress this project to submission, who worked closely with Inverclyde Council staff, Sustrans and the Environment Partnership.

### **What 3 key development/actions have you as a single agency committed to in the coming 2 years, why have you prioritised these actions?**

NatureScot will continue to provide support, advice, and guidance to the Inverclyde CPP to encourage a green recovery and help it address the climate emergency. We will continue to chair the environment group as well as chair the steering group of the Inverclyde Green Connections project to ensure the successful delivery of the project. NatureScot are committing time and resources to the Inverclyde Green Connections project because it has great potential to connect people and nature while at the same time improve community quality of life, local environments, and active travel for everyday journeys to encourage investment, repopulation and improved health and wellbeing in Greenock and Port Glasgow. Covid-19 had a disproportionate impact on people with poor health and many people discovered the benefits of daily exercise and access to green space for their health and wellbeing and this projects aims to, among other things, improve access to and use of green space close to where people live.

## Scottish Government

### Inverclyde Key Areas of SG Work Over Last 2 Years

Scottish Government have made over £46 million available to Inverclyde Council across the Parliamentary term to provide accessible, affordable, energy-efficient housing and providing £13.7m funding through Scottish Enterprise for a package to support research, development and training by Diodes Incorporated and enable its future growth at the former Texas Instruments site in Greenock. That, and our acquisition of the Ferguson Marine shipyard in Port Glasgow, have protected around 600 jobs in Inverclyde. In addition £4.6m has been made available through our regeneration funding to support Inverclyde Council and community organisations since 2017-18.

Other financial support:

Funding for Inverclyde Council:

- In 2020-21, Inverclyde Council is receiving £185.9 million to fund local services. Taken together with the decision to increase council tax by 3 per cent Inverclyde Council will have an extra £9.8 million to support day to day services in 2020-21 which equates to an additional 5.8 per cent on 2019-20. To date Inverclyde Council has been allocated an additional £4.1 million to deal with the challenges of Covid-19.
- In addition, Inverclyde Council will receive its fair share of a further £124 million which is currently undistributed but will be allocated following agreement on the distribution methodology with COSLA.
- To help with the local authorities cash flow difficulties we agreed with COSLA to front load our weekly grant payments by £455 million during May, June and July and Inverclyde received £7.3 million of this total sum.
- Investing over £6 million into Inverclyde in 2019-20 through the Attainment Scotland Fund, as part of the £750 million Scottish Attainment Challenge to help close the poverty related attainment gap.

Organisations supporting people in Inverclyde have to date received around £2.68 million from a £350 million package of Scottish Government support to help communities across Scotland affected by Covid-19 ([link](#)). Elements of this package include:

- Hardship Fund: Provided to local authorities, to support local resilience and hardship plans.
- Scottish Welfare Fund Top-Up: Provided to local authorities, to meet additional demand for Crisis Grant and Community Care Grants arising as a consequence of Covid.
- Food Fund: Which helps to address food insecurity caused by the pandemic. This includes for individuals such as those who are: shielding; who have been advised to undertake particularly stringent physical distancing, such as older people and pregnant women; unable to access food and/or; unable to afford food.
- Supporting Communities Fund: Which provides funding to community anchor organisations to help support local responses to the pandemic.
- Wellbeing Fund: Which supports third sector organisations that are providing important services for people who are most affected by the coronavirus pandemic.

- Third Sector Resilience Fund: An emergency fund for charities, social enterprises and voluntary organisations that already deliver services and products but find themselves in financial difficulties directly as a result of the Covid pandemic.

**What 3 key development/actions have you as a single agency committed to in the coming 2 years, why have you prioritised these actions?**

Scottish Government Key Areas of Commitment for Next 2-3 Years

Scottish Government will be focussing on, and working with Inverclyde Council and other partners to take forward the Clyde Mission to make the Clyde and engine of sustainable and inclusive growth for the city, the region and Scotland. In 2020-21 we are investing a further £6.03 million in Inverclyde through the Attainment Scotland Fund, which includes £2.40 million Pupil Equity Funding helping support schools across Inverclyde to support children and young people, along with £3.47 million through the Challenge Authority Funding and £168,000 additional investment to help support Inverclyde's specific plans for care experienced children and young people. Families in Inverclyde will soon benefit from the Scottish Child Payment - a new benefit to increase family incomes and reduce child poverty. It will pay £10 per week for each eligible child in a family, every four weeks, beginning with families with children under 6, and will be uprated annually in line with inflation. We will aim to start taking applications for under 6s in November 2020 and for first payments to be made to eligible families from the end of February 2021. Despite the delays and pressures caused by COVID-19, that is a delay of only two months to our original timetable. Together with the support already in place through the Best Start Grant and Best Start Foods, this will offer families on low incomes over £5,200 of financial support by the time their first child turns six (with up to £4,900 available for second and subsequent children). There will be no arbitrary limits on the number of children who can be supported.

In addition the Scottish Government we intend to start the next phase on the Local Governance Review once the implications of measures to combat Covid-19 allow. Working with COSLA, we plan to take forward place-based work to road-test approaches for public engagement on the future of community decision-making.

## **Skills Development Scotland (SDS)**

As Scotland's national skills agency, our purpose is to drive productivity and inclusive growth through investment in skills, enabling businesses and people to achieve their full potential. Our services reflect best practice nationally and internationally and, through extensive engagement with partners at national, regional and local level, we adapt and shape our delivery to meet local needs and priorities.

The core of our Strategic Plan is our aim to support and prepare individuals and businesses to adapt to a rapidly changing context, with a focus on building career management skills and resilience, emphasising the importance of reskilling and upskilling and promoting fair and progressive workplace practices. Our strategic goals are intended to ensure delivery of our distinct contribution to Scotland's shared ambition for achieving top quartile OECD performance for productivity, equality, wellbeing and sustainability.

Our Strategic Plan was designed to be responsive to existing challenges, such as Britain's forthcoming exit from the European Union, significant demographic change, the global climate emergency (in this regard, SDS is seeking to develop a 'Climate Emergency Skills Action Plan' to ensure it is supporting market demand for the skills required to deliver net zero emissions) and the uncertain nature of the future of work, in which automation and artificial intelligence seem certain to play a bigger role. These core principles have been brought into sharp focus in recent months and will continue to be critical through the recovery.

However, we are preparing for a significant shift in the nature and scale of our delivery given the economic and societal impact of COVID-19 which has accelerated the imperatives for upskilling and reskilling and business model innovation.

We are supporting those who are young, unemployed or facing redundancy to gain or sustain relevant learning and employment, and helping build business resilience, which will be significant in driving recovery from the economic crisis caused by the pandemic. A strong evidence base and the protection of work-based learning pathways will be critical in this regard.

We therefore anticipate changes in our annual operating priorities and will continue to respond to any new initiatives emerging from Scottish Government. We are in regular discussions with Scottish Government as we await its response to AGER and ESSB and will adjust our operating priorities accordingly.

Key SDS Data for Inverclyde:

Making Skills Work

Breakdown of SDS Spend in Inverclyde

Participation Measure for Inverclyde

Partnership Action for Continuing Employment

Equality Summary

The actions within Inverclyde's Covid 19 Partnership Recovery Plan build on existing Community Planning structures and ensure that Alliance priorities on repopulation, arts/culture and inequalities are considered. The plan has a focus on 3 key areas:

- Supporting our vulnerable communities
- Reigniting our communities' commitment to lifelong learning, culture and sport
- Supporting the recovery of the economy, including support for local businesses and visitor attractions

This is being delivered via a number of Recovery Working Groups (RWG) and subgroups. SDS is represented on Education Recovery Group.

SDS CIAG services via telephone and, online remain in place during the lockdown period providing all age support for individuals whose employment, learning, or career development has been impacted as a result of the pandemic. This includes those who are unemployed, furloughed or in work, as well as pupils and their parents/carers looking for information and advice.

Alongside existing services, new services have been developed such as an extended Helpline for people of all ages 0800 917 8000, continuing support through the local PACE Partnership for anyone at risk of, or experiencing redundancy and an enhanced digital service accessible via My World of Work [myworldofwork.co.uk](http://myworldofwork.co.uk)

Local authority partnerships are enabling the coordination of support to those accessing national or local helplines and services. This includes local authority support signposted on My World of Work and inter-partnership referral approaches to reduce multiple access points for individuals.

Within the existing LOIP, priorities are as outlined below. Against the Population and Inequalities priorities are noted SDS's Key Developments/Actions 18/20, the indicators in the LOIP that these contribute to, and the Key Developments/Actions for 20/22.

### Population

Inverclyde's population will be stable and sustainable with an appropriate balance of socio-economic groups that is conducive to local economic prosperity and longer-term population growth.

#### LOIP 10 Year Vision

- Inverclyde will be a more attractive place to live and work with excellent education provision, leisure facilities, transport links, good quality housing and employment opportunities.
- A greater variety of opportunities that meet the needs and aspirations of our young people will be available so that they are encouraged to stay in the area after leaving school.
- Inverclyde's local economy will have grown and be characterised by a diverse business base as a result of an increase in the number of local entrepreneurs and inward investment.
- Communities in Inverclyde will have an enhanced sense of pride, identity and influence, resulting in improved quality of life and satisfaction with living in the area.
- Inverclyde will have a stable population with a good balance of socio-economic groups.

#### SDS Key Achievements 18/20:

1. Maximising the potential of the workforce through engagement with young people, older workers and disadvantaged groups enabling them to access our Career Information Advice and Guidance services.
2. Supporting Inverclyde's businesses by delivering an aligned and integrated employer offer.
3. Building a high-quality evidence base for Inverclyde and the wider City Region through Regional Skills Assessments and Skills Investment Plans

#### LOIP Impact Measures-Economic Growth:

- Improve the overall employment rate in Inverclyde
- Reduce the percentage of young people 16 to 24 who are unemployed



What SDS will focus on in 2020/22?

Co-ordinate an emergency workforce development programme with responsibility for setting a regional skills programme that cuts across business, educational institutions, SDS and councils.

1. We will continue to work with Inverclyde Council, West College Scotland and others to ensure that learning and skills provision in Inverclyde meets the needs of employers
2. Ensure that our response is evidence based, to continue to offer Labour Market Insights that provide regional and sectoral insights as well as an analysis of UK and Scotland trends and responses
3. We will continue our commitment to youth employment including apprenticeships. We will look to safeguard work-based learning opportunities for young people in Inverclyde.
4. Establish a Glasgow City Region Active Labour Market Programme for over 25s, to quickly help the newly unemployed back into work and continue to support those furthest from the labour market.

### Inequalities

There will be low levels of poverty and deprivation and the gap in income and health between the richest and poorest members of our communities will be reduced.

### LOIP 10 Year Vision

- There will be an increase in employment rates with more well-paid, permanent jobs available.
- There will be a reduction in the number of Inverclyde residents experiencing problems with debt.
- The number of Inverclyde residents living in fuel poverty will be reduced.
- There will be a reduction in the number of children living in poverty.
- There will be a reduction in the attainment gap with an increase in the attainment of pupils living in the 20% most deprived areas in Inverclyde.
- The life expectancy of males and females living in the 20% most deprived areas in Inverclyde will increase.
- A reduction in social isolation and loneliness amongst older people will result in improved physical and mental health.

### SDS Key Achievements 18/20:

1. Contribution to the Inverclyde Local Child Poverty Action Plan.
2. Effective partnership working to review and track progress of school leavers resulting in improved School Leaver Follow-Up and Participation Measure Rates. In the 2019 Annual Participation Measure 91.8.% of 16-19-year olds were participating in education training or employment compared to 91.6% nationally. This is a 0.2% increase compared to 2018.
3. Delivery of SDS CIAG school service offer from P7/S1-S6 allowing for early intervention, enhanced delivery at S3 and targeted support for senior phase pupils resulting in more effective transitions and co-ordinated support with partners including the MCMC team in Inverclyde.

### Impact Measures - Children and Young People/Economy

- Reduce the percentage of children that are living in poverty
- Destinations for young people: Annual Participation Measure for 16-19-year olds

- Reduce the percentage of young people 16 to 24 who are unemployed
- Reduce the percentage of workless households in Inverclyde

What SDS will focus on 20/22

Continue to maximise the potential of the workforce through engagement with young people, older workers and disadvantaged groups with a focus on apprenticeships, youth employment, people at risk of or experiencing redundancy and those who require to reskill or upskill.

1. To support workers in Inverclyde facing redundancy quickly find their way back into employment, along with our partners, we will establish an enhanced package of PACE support.
2. We will work with partners to establish a Youth Guarantee that ensures that young people in Inverclyde (25 and under) have the help they need to find or keep an apprenticeship or other job, or to access and progress in college, university or other training.

### Environment, Culture and Heritage

Inverclyde's environment, culture and heritage will be protected and enhanced to create a better place for all Inverclyde residents and an attractive place in which to live, work and visit

### LOIP 10 Year Vision

- Public transport will be more accessible, and it will be easier to get around Inverclyde.
- The amount of derelict land will be reduced, and the land used for alternative uses that will benefit local communities.
- Adults and children living in Inverclyde will be more physically active.
- All Inverclyde residents will have pride in Inverclyde and a sense of identity and belonging to the area.
- There will be increased attendance at cultural events and places of culture.
- Those living in our most deprived communities will enjoy greater access to green space.
- The local Green Network will be improved, offering better opportunities for communities and creating enhanced habitat connections.

### What SDS Will Focus on 20/22

Work with government to establish a Major Green Recovery Job Development Programme (e.g. an energy efficiency retrofit programme to create meaningful local jobs and cut carbon emissions).



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<b>Report To:</b>	<b>Inverclyde Alliance Board</b>	<b>Date:</b>	<b>5 October 2020</b>
<b>Report By:</b>	<b>Aubrey Fawcett Chair of Programme Board</b>	<b>Report No:</b>	
<b>Contact Officer:</b>	<b>Louise McVey</b>	<b>Contact No:</b>	<b>01475 712042</b>
<b>Subject:</b>	<b>Covid 19 Partnership Recovery Plan</b>		

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## **1.0 PURPOSE**

- 1.1 The purpose of this report is for the Alliance Board to consider the contents of the Covid 19 Partnership Recovery Plan, and note the expenditure requirements associated with this plan has been considered by Policy and Resources Committee in September 2020.

## **2.0 SUMMARY**

- 2.1 During the initial stages of Covid, Inverclyde Council was focused on emergency planning in respect of implementing government directives in respect of lockdown. By the end of March 2020, the Council in consequence and over a period of 2 weeks implemented a revised operating model for both office based and front line staff. The Council also implemented new services areas such as the creation and delivery of meals across Inverclyde (both directly and indirectly through the co-ordination of third sector organisations) and the delivery of business grants.
- 2.2 Following the easing of initial lockdown the Council through its Civil Contingency role led a Community Recovery process through engagement with our many partners and the business and third sector communities. The attached document titled 'Partnership Recovery Plan' captures the collective impact of partners under the headings 'Humanitarian', 'Economic', 'Education, Culture, Leisure & Sport'. This plan defines actions across short, medium and long term which will aid recovery from Covid in Inverclyde. Some actions are approved and will commence now, others are operational and will require co-ordinated action at a government level.
- 2.3 The Partnership Recovery Plan sets out short term actions and requires funding which amounts to £180,000 this was considered by Policy and Resources Committee in September 2020. The funding allocated was follows;
- £80,000 for Cultural Events
  - £40,000 for Remembrance Events
  - £60,000 for the Economic case for increased support
- 2.4 The plan has a focus on 3 key areas:
- Supporting our vulnerable communities
  - Reigniting our communities commitment to lifelong learning, culture and sport
  - Supporting the recovery of the economy, including support for local businesses and visitor attractions.
- 2.5 The Covid 19 Partnership Recovery Plan outlines the actions that will be taken forward by 3 sub-groups; Education, Culture and Sport; Economy; and Humanitarian. It also provides the governance structure for the Recovery Plan and the sub groups. This is a live document and is subject to constant review as developments occur during the Covid pandemic. The Partnership Recovery Plan will be reported back to the Alliance Board when changes or reviews take place.

- 2.6 Additionally, further detailed responses have now been received from partners which outlines their organisation's contribution to the recovery process in Inverclyde and it is proposed to these actions as outlined in the attached addendum into the Partnership Recovery Plan.

### **3.0 RECOMMENDATIONS**

- 3.1 It is recommended that the Alliance Board:

- a) Approves the Partnership Recovery Plan and note that the Plan is not a static document and will be subject to ongoing review and updates. The report will be brought back to the Alliance Board when changes and updates are made.
- b) Notes the expenditure proposed in the Partnership Recovery Plan of £180,000 was approved by the Council's Policy and Resources Committee in September 2020.
- c) Approves the incorporation of the Partners contributions to support the recovery of Inverclyde communities within the Covid-19 Partnership Recovery Plan as outlined in the attached addendum.

**Aubrey Fawcett**  
**Chair, Programme Board**  
**Chief Executive, Inverclyde Council**

## **4.0 BACKGROUND**

- 4.1 During the initial stages of Covid, the Council was focused on emergency planning in respect of implementing government directives in respect of lockdown. By the end of March 2020, the Council in consequence and over a period of 2 weeks implemented a revised operating model for both office based and front line staff. The Council also implemented new services areas such as the creation and delivery of meals across Inverclyde (both directly and indirectly through the co-ordination of third sector organisations) and the delivery of business grants. With respect to the preparation and delivery of meals, the Council produced over 60,000 meals directly and coordinated through CVS Inverclyde a further 45,000 meals through third sector and voluntary organisations. The Council also implemented a Humanitarian Assistance Centre to support those shielding and otherwise vulnerable.
- 4.2 The attached document (appendix 1) titled 'Partnership Recovery Plan' captures the collective impact of partners under the headings 'Humanitarian', 'Economic', 'Education, Culture, Leisure & Sport'. This plan defines actions across short, medium and long term which will aid recovery from Covid in Inverclyde.

## **5.0 PROPOSALS**

- 5.1 The Partnership Recovery Plan sets out short term actions and requires funding, which amounts to £180,000, was considered from Policy and Resources Committee in September 2020. The funding allocated was follows;
- £80,000 for Cultural Events
  - £40,000 for Remembrance Events
  - £60,000 for the Economic case for increased support
- 5.2 The humanitarian group aims to support community recovery, engage communities and build on the work of the inequalities work stream of the Local Outcome Improvement Plan (LOIP). The thematic proposals of the Humanitarian Action Plan include:
- Listening to Communities
  - Planned and Co-ordinated Support
  - Develop Wellbeing Services and Support
  - Improve Communication with Communities
- 5.3 The aim of the Economic Recovery Plan is to ensure that the maximum level of support is available to local business, the employees are retained in local businesses and that focus is provided to ensure that recovery of our economy is paramount. The thematic proposals of the Economic Action Plan include:
- Engage with business community
  - Maximise support to business
  - Address long term unemployment
  - Address housing inequalities
  - Keep Communities Safe
- 5.4 The recovery plan to address Education, Culture and Sport will be to ensure every member of the community will have their own journey and it is important to recognise the role that lifelong learning, culture and sport play in that recovery process, especially the impact on health and wellbeing. The thematic proposals of Education, Culture and Sport include:
- Ensuring the needs of all learners are met
  - Maximising digital opportunities
  - Ensure sport culture and the art play a vital role in the recovery process
  - Review funding process to ensure recovery

5.5 The actions within this plan build on the Inverclyde Alliance Local Outcome Improvement Plan and ensure that 3 strategic priorities; Population, Inequalities and Environment Culture and Heritage are considered. It also provides the governance structure for the Recovery Plan and the sub groups. This is a live document and is subject to constant review as developments occur during the Covid pandemic. The Partnership Recovery Plan will be reported back to the Alliance Board when changes or reviews take place.

5.6 Following further detailed responses received from partners, which outlines each organisation's contribution to support the recovery of Inverclyde communities, it is proposed to incorporate the attached addendum into the Partnership Recovery Plan.

## 6.0 **IMPLICATIONS**

6.1 Legal: none at present  
Finance: none at present  
Human Resources: none at present  
Equality and Diversity: none at present  
Repopulation: repopulation remains a key priority within the Inverclyde Outcomes Improvement Plan.  
Inequalities: the Locality Partnerships will be working specifically to tackle inequalities on a geographic basis.

## 7.0 **CONSULTATIONS**

n/a

## 8.0 **LIST OF BACKGROUND PAPERS**

8.1 None

## APPENDIX 1



Inverclyde Alliance



COVID-19

**Partnership Recovery Plan**



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### Foreword

COVID-19 has had a significant impact in Inverclyde with higher levels of COVID deaths within the population. Many of us have been touched by the impact of losing a loved one. The pandemic has impacted on all of our lives and we will need time to recover. The level of deaths in Inverclyde gives the communities extra challenges that need to be taken into consideration. Communities will be apprehensive about what recovery may look like and the pace at which recovery should take place. Many will need the time and space to heal and we need to help people to do that and to give them the opportunity to share their experiences. However, this is also time for renewal. We have all had to re-assess what's important to us and the services and supports that are vital to our communities. The community response to COVID-19 has been remarkable with hundreds of volunteers working together to support the most vulnerable in our society.

As our plans for recovery and renewal evolve we will engage with businesses, voluntary organisations and leisure sectors to help the economy recover; creating jobs, supporting culture and addressing inequalities. We do this through our community planning structure to develop a shared response to the challenges associated with the pandemic and its aftermath. It is our aim to create a lasting legacy that supports the people of Inverclyde to recover from the pandemic.

We are committed to working with and empowering communities to plan, design and deliver services for people as part of our immediate response to the COVID-19 pandemic. In so many ways our communities have risen to the challenge showing compassion,

resilience and the capacity to look after one another. We are committed to listening to and involving communities as we plan for the new normal.

This plan is our response to COVID-19. The plan covers our recovery and renewal through the lenses of our emerging priorities and accelerated transformational aspirations. The Inverclyde collective partnership response to the pandemic has been to maintain essential services, support those most at risk and to reaffirm the central role of communities and partners in local review and recovery plans. Inverclyde is a great place to live and work. We are blessed with wonderful communities with people willing to go the extra mile for one another. Their response to COVID-19 was remarkable. Hundreds of volunteers worked together to support the most vulnerable. As Chairman of the Inverclyde Alliance I would like to thank everyone involved for their outstanding achievements over the past months and to praise the compassion, commitment and cooperation that has taken place.



**Councillor Stephen McCabe**

Leader of the Council and Chairman of the Inverclyde Alliance





## Background

On 23 March 2020, Scotland was placed into lockdown as a response to the worldwide COVID-19 pandemic. Almost all council and third sector buildings closed, including schools and early years' establishments. The majority of businesses stopped trading and only essential businesses remained opened. Civil contingency arrangements were activated and public services moved to provide essential services only.

The COVID-19 pandemic in Inverclyde needs to be understood in the context of the significant impact it has had on communities, many of which were already struggling. Recent Scottish Index of Multiple Deprivation (SIMD) data has shown that Inverclyde has some of the most disadvantaged communities in Scotland. Inverclyde has also suffered a high level of loss due to COVID-19. This gives the communities in Inverclyde extra challenges that need to be taken into consideration. The impact of COVID-19 on the economy, the levels of unemployment and levels of deprivation all need to be factored into the community response to recovery in Inverclyde.

On 23 April 2020, the Scottish Government published 'framework for decision making' outlining its approach and 'route map' as we plan as a country to come out of lock down. The process will be gradual, phased and evidence based. The latest version of this 'route map' is accessible at: [www.gov.scot/publications](https://www.gov.scot/publications)

Recovery planning is a documented and structured approach that describes how sectors, community and organisations can return to normality and resume their core functions. This recovery plan is the Alliance's response to ensure that our efforts are co-ordinated, achieve maximum impact and build resilience. The recovery process may have to proceed in tandem with the response to any subsequent pandemic waves or more localised outbreaks.



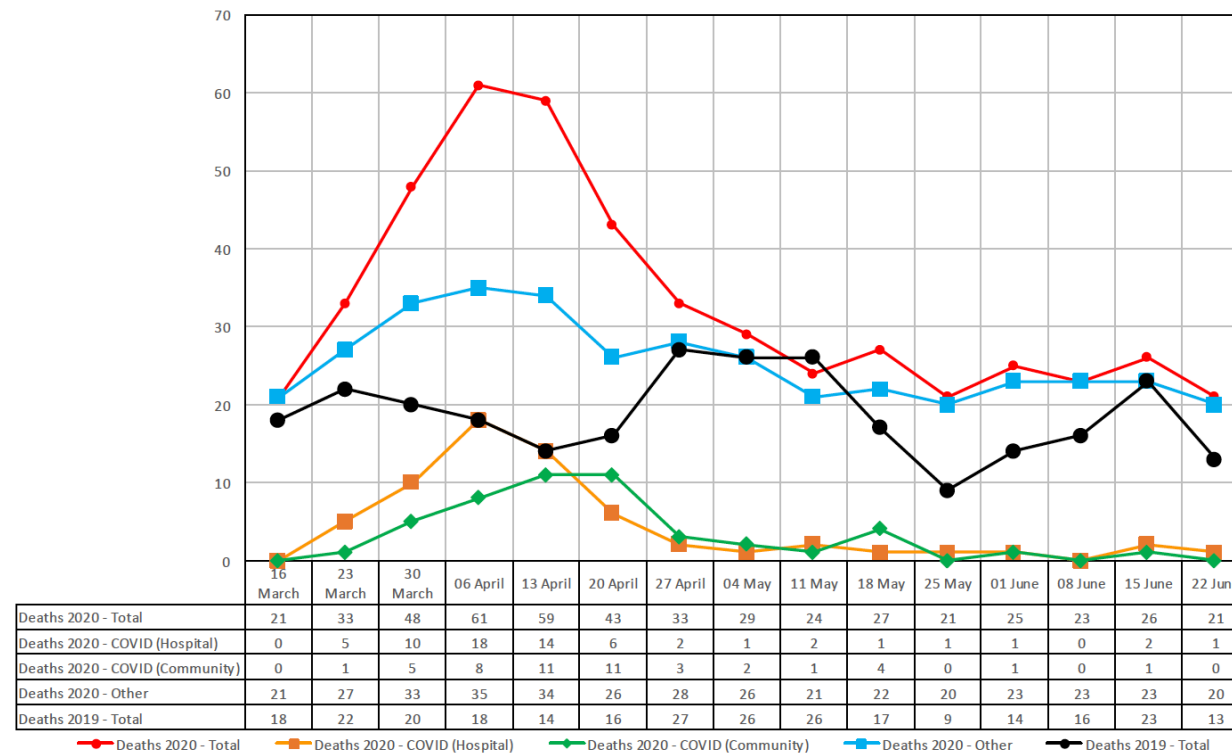


# Inverclyde's recovery from COVID-19 and the unique challenges faced

## Impact of COVID-19

The first COVID-19 related deaths in Inverclyde were recorded in the week beginning 23 March 2020 and deaths in Inverclyde peaked in the week beginning 6 April 2020 with 26 deaths. The table below shows the chronological impact during the pandemic.

## Deaths attributed to COVID-19 in Inverclyde





## Inverclyde's recovery from COVID-19 and the unique challenges faced

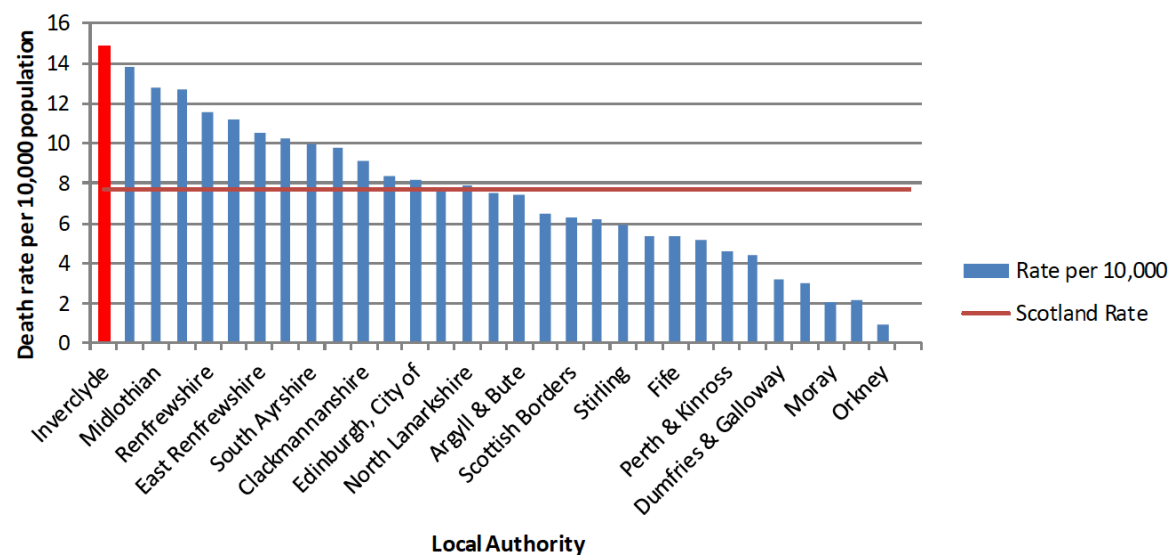
### Comparative death rates attributable to COVID-19

Inverclyde experienced an earlier rise in COVID-19 deaths and suffered a higher overall death rate than any other area in Scotland. The table below shows the comparative death rates between Inverclyde and other areas in Scotland.

Areas with similar levels of deprivation to Inverclyde across the United Kingdom do appear to have suffered higher death rates than better off areas. It is likely that this reflects the greater underlying burden of the virus in deprived communities. The fact that Inverclyde has experienced an early outbreak will also have contributed to the higher mortality rate experienced. This is because the outbreak will have been further developed in advance of the national lockdown.

Regardless of the effects of the early outbreak, inequalities have clearly played a significant part in the level of illness and death in Inverclyde.

Fairness, dignity and human rights are key principles that have to underpin our response to the pandemic at all stages. The harms that are caused by the pandemic are, to a greater or lesser extent, being felt by everybody. However, they have not been felt equally, and how we respond has to take account of that inequality. Overall the higher death rate in Inverclyde undoubtedly has implications for the community's recovery. Traditionally Inverclyde has high numbers of people with long term health conditions and a high number of people who were asked to shield.





## Inverclyde's recovery from COVID-19 and the unique challenges faced

### Impact of inequalities

A report was written by the Improvement Service 'Poverty, Inequality and COVID-19', full details of which can be accessed at [www.improvementservice.org.uk](http://www.improvementservice.org.uk). The report provides a brief summary of some of the issues and highlights the potentially disproportionate impact of the pandemic on those already experiencing inequalities due to health, education, housing, transport and domestic violence. COVID-19 has had more of an impact on certain groups including people with disabilities, minority ethnic communities, vulnerable children and adults.

*"Many people on low incomes work in key worker roles and will be more exposed to the virus than those who can work from home. People on low incomes are also less likely to own a car and more likely to be reliant on public transport to travel to work or access services." Poverty, Inequality and COVID-19.*

Low earners are seven times as likely as high earners to work in a business sector that is shut down according to the Institute of Fiscal Studies. Given the known links between attainment and deprivation, it is particularly important that all providers of education continue with their highly effective work to ensure high attainment and achievement and to reduce the poverty related attainment gap. In Inverclyde learning and achievement is seen as so much more than that which takes place in school buildings. This plan aims to build on the excellent family, community and partnership work that already

underpins education and learning in Inverclyde. This includes adult learners as well as our young people. Through our partnership working we hope to further increase employability pathways, especially for our young people.

### Impact on the economy

The UK economy contracted by 20.4% in April, the largest monthly fall since records began. The Organisation for Economic Co-operation and Development (OECD) has said that the UK economy is likely to slump by 11.5% in 2020, outstripping falls in other developed economies of Germany, France, Spain and Italy. Historically the impact of recession on Inverclyde is that it tends to run deeper and for longer than the rest of Scotland. HMRC produced data showing that more than 600,000 workers in the UK lost their jobs between March and May of this year and while it is too early to identify figures in Inverclyde, the number of individuals claiming unemployment benefits in the Glasgow metropolitan city region increased to 7.1%.

The count for those receiving universal credit in Inverclyde has increased by 2,119 between March and May 2020. This number includes an increase of over 500 recipients receiving in-work benefit.





## **Aim, objectives and principles of this partnership recovery plan**

### **Aim**

The aim of this plan is to document the established partnership structure and arrangements for recovery from the COVID-19 pandemic for Inverclyde.

### **Objectives**

The objectives of this plan are:

- To consider Inverclyde's response to the pandemic and any learning for the future.
- To provide support for recovery on behalf of the Inverclyde Alliance and to assist partners' decision-making processes.
- To outline the overall recovery strategy for Inverclyde; including humanitarian, economic and education, culture and sport.
- To ensure that relevant stakeholders, especially the communities affected, are involved in the recovery process.
- To confirm the integrated structure for the recovery process, including the recovery working group and sub-groups.
- To establish the system by which recommendations and actions of the sub-groups are progressed.
- To identify the long-term outcomes linked to the Local Outcome Improvement Plan (LOIP) through the development of action plans.

### **Principles**

The planned actions have been established based on the following principles:

- The response should be system wide, recovery and renewal requires all parts of the system to work together to meet the challenges.
- There should be a clear and consistent framework and the plan must be rooted in The Scottish Government 'route map'.
- The approach to recovery should promote collaboration across all sectors and communities in Inverclyde.
- There should be clear actions with specific timeframes.
- All actions and measurements should link to the Local Outcome Improvement Plan (LOIP).

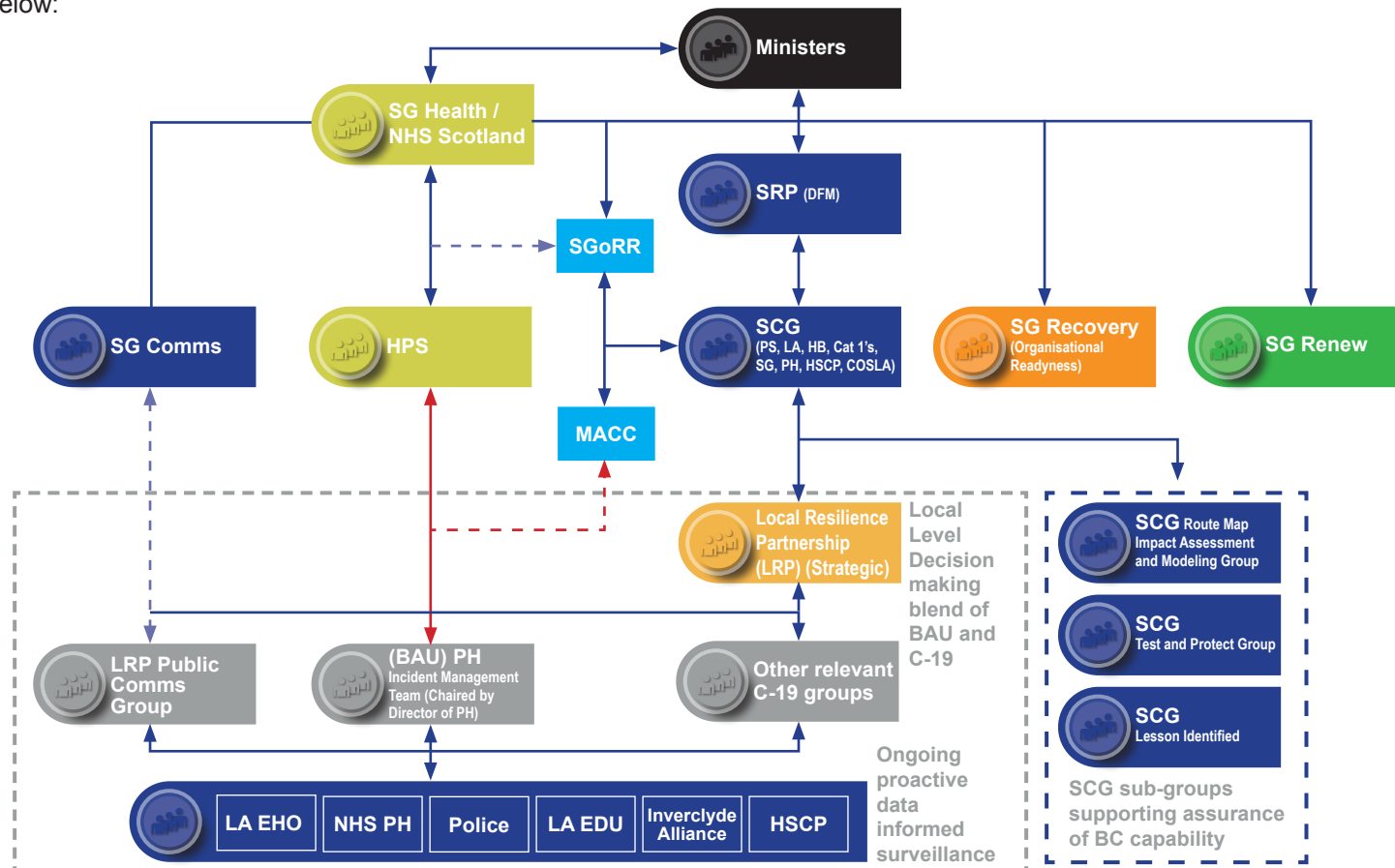




## Recovery partnership structure, remit and governance

## Regional/national recovery partnerships structure

Any local plan is produced within the context of Scotland's National Performance Framework, wider ongoing work at the Glasgow City Region level and our LOIP. The Inverclyde partnership recovery structure feeds into a wider regional/national governance structure, as illustrated below:

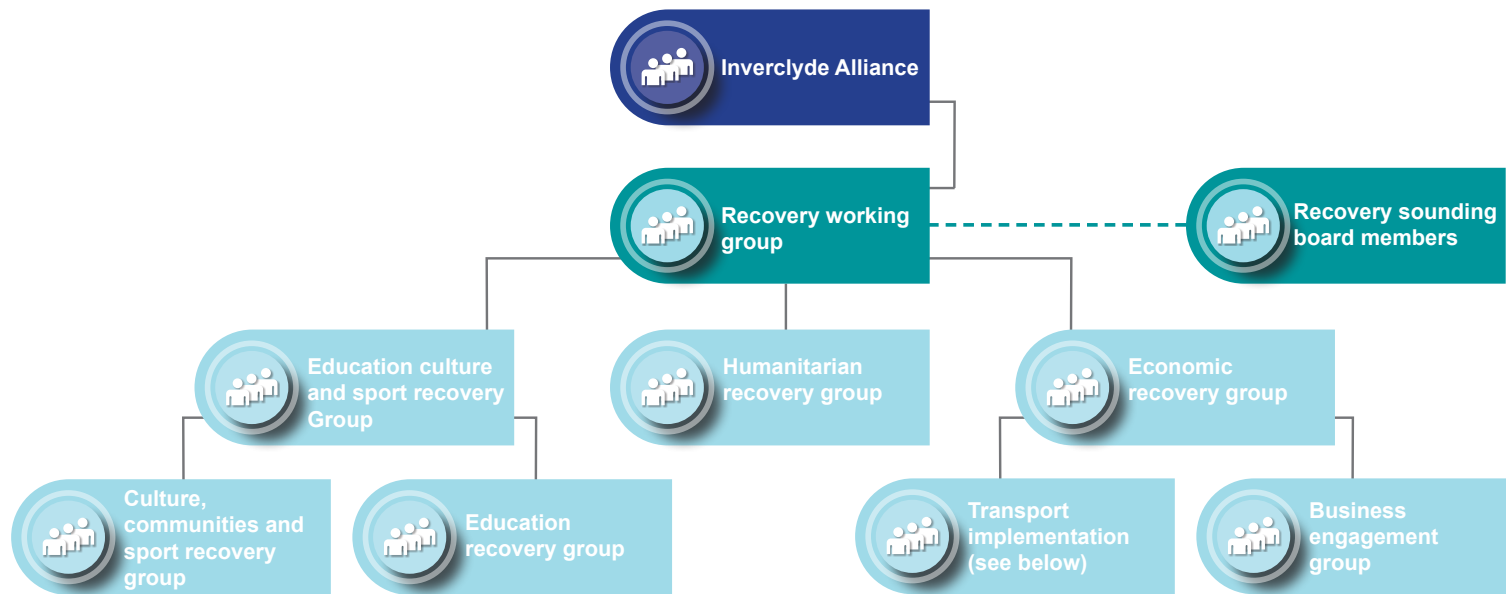




## Recovery partnership structure, remit and governance

### Inverclyde's recovery structure

Effective planning by our partners is crucial to meet the needs of the Inverclyde population. This includes an understanding of the needs of the population, the economy and our communities. We must understand our assets which will help us align resources to best meet the needs of the people of Inverclyde. The act of aligning resources, restarting the economy and stimulating growth all play a significant role in delivering positive outcomes for people. Planning takes place through the recovery working group and 3 sub-groups: education, culture and sport; economic and humanitarian.







## Recovery partnership structure, remit and governance

### Recovery working group

A recovery working group, the overall group responsible for recovery chaired by the council's Chief Executive, has been established to coordinate the partnership's recovery activity. It is the strategic decision-making body for the recovery process (see recovery working group terms of reference in appendix A). The recovery working group has established a core membership and can co-opt additional members as and when appropriate.

Following its formal establishment in May 2020, the recovery working group has started the following initial key tasks:

- Determining the level of recovery activity required and specific areas of focus.
- Development of a recovery plan.
- The requirement for the establishment of sub groups to take forward considerations specific to an area of coordinated activity.
- Setting processes in place to monitor the action plans from each sub group.

### Elected members input (members' recovery sounding board)

Central to the recovery process is input and guidance from elected members. To facilitate this within the recovery partnership structure, a members' recovery sounding board has been established. The sounding board is an informal advisory group advising the Chief Executive, who chairs the recovery working group, and is not a decision-making body. It is a working group of members. Its remit is to consider the outputs of the recovery working group. The terms of reference for the group is detailed in appendix B.





## Recovery partnership structure, remit and governance

### Recovery working group sub-groups

#### Remit, structure and governance

Three sub-groups have been established to focus on recovery activities across key areas:

- The humanitarian recovery group's role is to engage with communities learning from their experience and coordinate recovery. It is responsible for ensuring that vulnerable people are supported. It is chaired by the Chief Officer of the Inverclyde Health and Social Care Partnership - a deputy chair from the third Sector has also been appointed (Chief Executive, CVS Inverclyde).
- The economic recovery group's role is to understand the commercial and economic pressures across Inverclyde through engaging with our business partners and wider business community. This is achieved through two forums; the first is a strategic partnership of the third sector, West College Scotland, Scottish Government, Scottish Enterprise, Federation of Small Businesses, Inverclyde Chamber of Commerce and River Clyde Homes and the second involves representatives from all sectors of the business community. It is chaired by Corporate Director of Environment, Regeneration and Resources. Transport recovery structures have been built up at a Glasgow city region level and Inverclyde Council will participate in these and feed any required actions back to the economic recovery group.

- The education, culture and sport group is split into two reporting groups. Both are chaired by Inverclyde Council's Corporate Director of Education, Communities and Organisational Development. The role of the education recovery group is to ensure a coordinated approach to recovery for all learners and families. The role of the culture and sport reporting group is to ensure that sport and culture is at the heart of the recovery process.

All three sub-groups have developed multi-disciplinary action plans which detail the short and long term actions to support recovery and renewal. Each action plan is monitored by the recovery working group.





## Recovery action plans

**Each of the three recovery working group sub groups have developed detailed action plans to guide the activity of the Alliance's partners as we move forward, these are detailed below.**

### Humanitarian recovery plan

The humanitarian group aims to support community recovery, engage communities and build on the work of the inequalities work stream of the Local Outcome Improvement Plan (LOIP).

The sub group has been established to capture and nurture the kindness and compassion shown and experienced during COVID-19 by communities and to explore how we continue to protect those who are vulnerable.

The group of individuals deemed clinically vulnerable has had special status and have been asked to stay at home to keep themselves safe (shielded). A pipeline of support has been developed during the pandemic to help individuals with shopping, food, prescriptions, escorts and repairs. Any move forward needs to consider how we continue to support this group.

The kindness and compassion that has poured out from the people of Inverclyde has been remarkable. People have blossomed through helping one another, both those who have volunteered and those who have felt cared for by neighbours and communities. Building on the work coordinated by CVS, a new social movement 'Inverclyde Cares' is being developed to promote, kindness and

compassion. It is a partnership between services and communities and creates opportunities for acts of kindness. Communities have demonstrated through the pandemic their resilience and capacity to look after each other. Their local knowledge and understanding of their needs has been vitally important. Individuals, third sector groups and others across Inverclyde have supported the response to the COVID-19 pandemic. Going forward the development of locality groups supported by the third sector, and the council will be pivotal to understanding and responding to communities needs. CVS Inverclyde has worked alongside other third sector organisations to recruit volunteers. The Inverclyde Community Action Response Group (ICARG) communication platform has built knowledge and understanding of local services promoting the work of over a dozen organisations.

This extraordinary community response has been financially supported through our community grants. Organisations in Inverclyde have benefitted from more than £700,000 worth of grants from the Scottish Government's various funding streams. In moving into recovery and renewal we will want to build on both the kindness and compassion of our communities and their willingness to engage with and support the delivery of council services. We recognise of course that as we start to return to a new normal and more people return to their jobs, the capacity and willingness of the community volunteers to continue current levels of support may reduce. We will continually learn and reflect and use the active community involvement experienced during COVID-19 to be a springboard for locality planning.





## COVID-19 Partnership Recovery Plan

SHORT TERM ACTIONS					
Theme	Outcomes	Action	Who	Anticipated dates	Financial implications
<b>Listening to communities experiences</b>	Feedback from communities	Social media campaign questionnaire	Your Voice		Core HSCP budget and partner budgets
	Communities help to shape future priorities	Develop online localities group	Your Voice/ Inverclyde Council	June - August 2020	
		Lock down exhibition	Inverclyde Council/ 3rd Sector	December 2020	
		Review locality plans	Inverclyde Council		
<b>Plan co-ordinated support to those who are shielded or carers</b>	Telephone support/triage remains in place	Council telephone line remain in place and data base developed	Inverclyde Council		£35k within covid cost allowance
	Volunteer support is co-ordinated	CVS Inverclyde volunteer coordinator recruited	CVS Inverclyde	July - September 2020	Core HSCP budget
	More 'hidden carers' are identified and referred for ongoing information, support and advice.	Adapt carer awareness training to online delivery to partners	Inverclyde Carers Centre		Within Inverclyde Carers Centre budget
	Review pipelines of support such as food/transport	Short life working group on food insecurity to scope/ consider how to meet needs	CVS Inverclyde/Bellville/ Branchton Foodbank/ Salvation Army	July 2020	£120k from Food Fund
	Develop services for food insecurity	Work to establish food pantry	Food Pantry Scotland	December 2020	£60k within anti-poverty funding





## COVID-19 Partnership Recovery Plan

SHORT TERM ACTIONS					
Theme	Outcomes	Action	Who	Anticipated dates	Financial implications
<b>Wellbeing</b>	Develop wellbeing services to support people	Offer individual support	Mind Mosaic	Ongoing	Supported by The Big Lottery funding
	Ensure psychological support available	Distress brief intervention (DBI) available across Inverclyde	HSCP	October 2020	HSCP/Health Board core budgets
	Bereavement services for those who died during COVID-19	Plan for primary care access to support	Primary care – HSCP	October/ November 2020	HSCP/Health Board core budgets
		Remembrance programme	Compassionate Inverclyde/Ardgowan Hospice, Inverclyde Council Bellville Garden	Ongoing	£40k to be included in September P&R funding request
		Support to staff in health and social care isolation through PROMIS website	HSCP	September 2020	Scottish Government
<b>Develop neighbour/kind culture to support wellbeing across Inverclyde</b>	Develop social movement to harness, coordinate and support 'Inverclyde Cares'	Programme board established 'Inverclyde Cares'	HSCP/ CVS Inverclyde	July 2020	Funded by The Big Lottery funding
		Culture support		October 2020	Funded by The Big Lottery funding
<b>Co-ordinate / co-operation between all key services</b>	Promote the role of 3rd sector and communities	Develop volunteering opportunities	Compassionate Inverclyde/ CVS Inverclyde/ Inverclyde Community Development Trust	Ongoing	Funded by The Big Lottery funding
<b>Co-ordinate support requests to Community Fund</b>	Develop fully costed proposals	Coordinate funding applications	CVS Inverclyde/ Inverclyde Council	August 2020	N/A
<b>Provide a wide range of support</b>	Review support available and support good communication to ensure it is easily accessible	Website social media	CVS Inverclyde/ 3rd Sector/ Inverclyde Council	October 2020	Funded by The Big Lottery funding





## COVID-19 Partnership Recovery Plan

SHORT TERM ACTIONS					
Theme	Outcomes	Action	Who	Anticipated dates	Financial implications
<b>Keep communities safe</b>	Promote public protection message	Social media campaign Public Protection	Police Scotland/Fire and Rescue	June 2020	Police Scotland/Scottish Fire and Rescue Service budget
	Promote health promotion including alcohol, drugs messaging	Alcohol and Drugs Partnership	HSCP	Ongoing	
	Promote Safe/Well fire safety	Media Campaign Falls Programme	Fire and Rescue Council	December 2020	Police Scotland/Scottish Fire and Rescue Service budget
	Communicate government advice	Council	Council	Ongoing	
	Promote Trace/Contact	Develop trace/contact process	NHS	June 2020	Health Board
<b>Communication Communities</b>	Develop platform for feedback	Develop online locality planning	Your Voice/ Inverclyde Council	August 2020	Funded by The Big Lottery funding
	Share best practice across Inverclyde and learn from others in UK	Develop website	CVS Inverclyde	September 2020	
	Good communication with communities	Clear communication plan	Inverclyde Council	July 2020	Existing council core budgets





## COVID-19 Partnership Recovery Plan

LONG TERM ACTIONS					
Theme	Outcomes	Action	Who	Anticipated dates	Financial implications
<b>Wellbeing</b>	Wellbeing services continue to support people	Offer individual support	Third sector providers	Ongoing	HSCP. Funded by The Big Lottery funding
	Ensure psychological support continues to be available	Distress Brief Intervention (DBI) available across Inverclyde	HSCP	August 2020	HSCP/Health Board, within current budgets
		Plan for primary care access to DBI support	Primary Care - HSCP	October 2020	
<b>Keep communities safe</b>	Promote public protection message	Social media campaign Public Protection	Police Scotland / Fire and Rescue	Ongoing	Within current budget
	Promote health promotion including alcohol, drugs	Alcohol and Drugs Partnership	HSCP		







## Recovery action plans

### Economic recovery plan

This plan is our response to COVID-19; the aim is to ensure that the maximum level of support is available to local businesses, that employees are retained in local businesses and that focus is provided to ensure that the recovery of our economy is paramount. It has been produced in partnership with the private sector.

Unemployment in Inverclyde before COVID-19 remained stubbornly above the West of Scotland average. HMRC produced data showing that more than 600,000 workers in the UK lost their jobs between March and May of this year and whilst it is too early to identify figures in Inverclyde, the number of individuals claiming unemployment benefits in the Glasgow metropolitan city region increased to 7.1%. The latest Office of National Statistics (ONS) figures show that unemployment in Scotland is up to 4.6%, up 1.1% from the previous quarter. Unemployment rose by 30,000 to 127,000 between February and April as lockdown hit the labour market. The Office of the Chief Economics Advisor estimates unemployment could take 3 to 6 years to recover to pre-crisis levels in Scotland.

The count for those receiving universal credit in Inverclyde has increased by 2,119 between March and May 2020. This demonstrates the susceptibility of low paid workers. The count includes an increase of over 500 recipients receiving in-work benefit. Within the Glasgow metropolitan city region Inverclyde has had the lowest percentage of staff furloughed while Renfrewshire remains the highest.

Inverclyde has historically suffered from depopulation and a key objective reflected in the Local Outcome Improvement Plan (LOIP) is to reverse population decline. An action plan is in place and outcomes are reported to the Inverclyde Alliance. A key element of the plan includes promoting Inverclyde to business and visitors. Discover Inverclyde, an integrated website encompassing all of Inverclyde's attractions was launched to coincide with the easing of lockdown.

Our economic recovery group has oversight of the action plan and seeks to use both public and private sector partners to influence policy both at a local level and nationally. The plan seeks to ensure that access to transport for our workforce is not a barrier to employment and engages with a wide variety of businesses from a broad range of sectors, representing businesses across Inverclyde. The challenges facing local businesses will be heard and shared in order that we ensure that the impact on the economy of Inverclyde from COVID-19 is minimised.







## COVID-19 Partnership Recovery Plan

SHORT TERM ACTIONS					
Theme	Outcomes	Action	Who	Anticipated dates	Financial implications
<b>Engagement with business community, third sector and Inverclyde Alliance Partners</b>	Full understanding of business needs for recovery	Regular monthly meetings with business community through business representatives forum	Inverclyde Council/ business representatives	September 2020	Existing Inverclyde Council core budgets
	Full understanding of strategic opportunities for business recovery	Regular six weekly meetings with strategic partners including 3rd sector representatives, West of Scotland College, Inverclyde Chamber of Commerce	Partners	August 2020	Existing core budgets
	Understanding of the status of a wide range of Inverclyde businesses	Carry out business feedback survey – telephone survey	Inverclyde Council	August 2020	Existing Inverclyde Council core budgets
<b>Maximise support to businesses through existing interventions</b>	Additional businesses supported (numbers to be determined following business contact)	Increase business support function – engage additional business development advisors	Inverclyde Council	September 2020	£120k for 2 posts for 18 months funded from existing earmarked reserve
	Extension of furlough scheme for Inverclyde businesses	Lobby for extension to furlough scheme	All	September 2020	Existing partners core budgets
	Support to 20 staff for 50% of 6 months wages to £6,250 max	Inverclyde furlough scheme operated by the council for specific sectors separate from national scheme	Inverclyde Council	September 2020	£125k funded from Inverclyde Council anti-poverty funding





## COVID-19 Partnership Recovery Plan

SHORT TERM ACTIONS					
Theme	Outcomes	Action	Who	Anticipated dates	Financial implications
<b>Maximise support to businesses through existing interventions</b>	National loan fund availability to Inverclyde businesses	Local Inverclyde specific loan fund from former West of Scotland Loan Fund (WofSLF)	Inverclyde Council	October 2020	Former WofSLF funds to £200k
	Inverclyde extension to NDR relief scheme	Loan fund relaxation – seek SG/National Government support for loan fund with less onerous credit status than current schemes	Inverclyde Council	February 2020	Existing Inverclyde Council core budgets
		NDR relief – offer Inverclyde businesses extension to rates relief		See long term projects	Amount to be determined – bid against 2021/22 budget
<b>Addressing long-term unemployment</b>	Maintain Inverclyde count differential to equal pre-COVID-19	Continue to deploy employability scheme Minimise unemployment – working with 3rd sector to maximise intervention	3rd Sector/ Inverclyde Council	July 2020	£533k bid against Anti-Poverty fund for 2020/21. Further bids against future budgets – see long term projects
		Bid for additional funds as part of budget setting process	Inverclyde Council	February 2020	See longer term actions
<b>Addressing housing inequalities</b>	Increase in housing allocations to those in homeless accommodation	Registered Social Landlords to re-engage homeless – work with landlords to re-open activity during the recovery period	Inverclyde Council/ Registered Social Landlords in Inverclyde	August 2020	<ul style="list-style-type: none"> <li>• 43 extra TFA flats – £159k for one off costs</li> <li>• 18 flats for early release of prisoners over and above the 43 TFA – £63k repairs payments to River Clyde Homes and £66k one off costs to set the flats up</li> </ul>
<b>Keep communities safe</b>	SG policy	Clarity on social distancing measures – seek clarity on social distancing measures for all business spaces (in context that guidance is consistently being revised)			





## COVID-19 Partnership Recovery Plan

SHORT TERM ACTIONS					
Theme	Outcomes	Action	Who	Anticipated dates	Financial implications
<b>Communication with business communities, commercial and educational sectors</b>	Strengthened contact and communication with all business sectors. Targeted support to people who experience digital exclusion due to circumstances	Develop platform for feedback including online communication and engagement with Inverclyde Chamber of Commerce and Federation of Small Businesses	Inverclyde Council	September 2020	Existing Inverclyde Council core budgets
		Share best practice across Inverclyde and learn from others in UK – regular engagement with GCR, SLAED SOLACE	Inverclyde Council	September 2020	Existing Inverclyde Council core budgets
		Explore digital inclusion measures such as making WiFi available to disadvantaged individuals	Inverclyde Council	September 2020	Included in education, culture and sport plan
		Good communication with communities – clear communication plan	Inverclyde Council	October 2020	Existing Inverclyde Council core budgets
<b>Addressing economic and population decline</b>	Growing local economy and stabilised population	Prepare an economic case for special status for Inverclyde	Inverclyde Council	December 2020	£60k allowance included in September funding request





## COVID-19 Partnership Recovery Plan

LONG TERM ACTIONS					
Theme	Outcomes	Action	Who	Anticipated dates	Financial implications
<b>Maximise support to businesses through existing interventions</b>	National Loan fund availability to Inverclyde businesses	Longer term loan fund relaxation – seek SG/National Government support for loan fund with less onerous credit status than current scheme	Inverclyde Council	2021/23	Existing Inverclyde Council core budgets
<b>Addressing long-term unemployment</b>	Maintain Inverclyde count differential, to equal pre-COVID-19	Minimise unemployment – working with 3rd sector to maximise intervention	3rd Sector/ Inverclyde Council	2021/22	2021/22 budget bid £750k
		Additional employability activities	Inverclyde Council	2021/22	As above
<b>Addressing housing inequalities</b>	Increase in housing allocations to those in homeless accommodation	Registered social landlords to re-engage homeless – to provide accommodation in the long term investment and letting strategies	Inverclyde Council/ Registered Social Landlords	2021/22	Links to roll-out of the rapid rehousing transition plan. 2021/22 Budget bid – amount to be determined
		Updated local housing strategy to reflect projected demand in homeless accommodation	Inverclyde Council/ Registered Social Landlords	2021/22	Existing core budgets





## Recovery action plans

### Education, culture and sport recovery plan

This is the community recovery plan for Inverclyde for education, culture and sport as we move towards the recovery stage of services in the context of COVID-19. Every member of the community will have their own journey through these extraordinary times and many will have felt the loss of close families and friends. We cannot underestimate the human and emotional impact that COVID-19 has had on our communities and will continue to have for years to come.

It is also vitally important that Inverclyde recognises the significant role that lifelong learning, culture and sport play in the recovery process, especially the impact on emotional health and wellbeing. The impact of COVID-19 on the culture and leisure industry will be huge and financially some organisations may struggle to survive. However, if we want to ensure repopulation and promote Inverclyde as an excellent place to live and to work then the culture and leisure industry needs to thrive and to maximise opportunities for growth. As Scotland opens up post COVID-19 the simple task of reconnecting through a team sport or a game of bowls could help people who may be struggling with social isolation. The Local Outcome Improvement Plan for Inverclyde has environment, culture and sport as one of the three strategic priorities. This is because, prior to COVID-19 the importance of culture and sport was fully recognised as a strong attribute of a thriving community.

The planning process for recovery will not be linear. External events may overtake any plans and we simply cannot foresee what the future holds. We can however, work together in a systematic way to move things forward at a pace that achieves the best outcomes for our community, the community can manage, makes the best use of the resources available to us and achieves the best outcomes for every citizen of Inverclyde.





## COVID-19 Partnership Recovery Plan

SHORT TERM ACTIONS					
Theme	Outcomes	Action	Who	Anticipated dates	Financial implications
<b>Ensuring the needs of all learners are met</b>	A recovery curriculum is in place to support families in Inverclyde	All establishments revise their improvement plans to take account of the curriculum post COVID-19. This will include a particular focus on health and wellbeing	Schools, early years establishments, college	August - December 2020	Existing core budgets
	Attainment gap continues to reduce	The family learning part of the 'attainment challenge' programme is adapted to meet the needs of learners as they return to their place of learning	Attainment challenge strategic group	August - December 2020	Existing attainment challenge funding
	Developing the Young Workforce is revised to take into account employment opportunities post COVID-19	West College Scotland works with partners to identify the skills pipeline needed for future employment	West College Scotland	September - December 2020	Existing core budgets
		Work with partners to create employability pathways for young people (link to economic recovery plan)	All	August - December 2020	Included in economic recovery plan as part of the young persons employability proposal





## COVID-19 Partnership Recovery Plan

SHORT TERM ACTIONS					
Theme	Outcomes	Action	Who	Anticipated dates	Financial implications
<b>Making sure digital opportunities are maximised across education, culture and sport</b>	Ensure high quality digital learning opportunities are available in schools and establishments	Education – digital sub group identify the needs of learners for blended learning	Education digital sub group	August - December 2020	£414k within existing education flexibilities funding and £433k Scottish Government funding. Young Scot Funding
	Online learning is best used to support all learners within Inverclyde	School/college partnership and some consortium arrangements are delivered online	All	August - December 2020	Existing core budget
		Council community learning and development (CLD) services and partners – identify the digital learning gaps of adult learners. CLD work with partners to identify digital inclusion opportunities (link to Inverclyde Supports)	CLD/partners	August - December 2020	£60k Bid against 2020/21 Anti Poverty Fund
	A blended approach of activities fully uses online/ digital opportunities	Libraries, museums, theatres and sports centres enhance digital platforms for blended approaches and share best practice	All	August - December 2020	Existing core budget
		Libraries pilot click and collect approach	Libraries	June - October 2020	Existing Inverclyde Council core budget





## COVID-19 Partnership Recovery Plan

SHORT TERM ACTIONS					
Theme	Outcomes	Action	Who	Anticipated dates	Financial implications
<b>Ensure sport, culture and the arts play a vital role in the recovery process for Inverclyde</b>	Revise and adapt the events programme to take into account recovery post COVID-19	Cultural partnership to meet to revise the types of events that will now be held over the next year	Inverclyde Cultural Partnership(including Tourism Inverclyde)	June - December 2020	£80k funding request to September P&R Committee
		Adapt some current programmes/initiatives to take into account lock down due to COVID-19 Stories Frae the Street – includes stories from the lockdown and recovery process	Inverclyde Cultural Partnership(including Tourism Inverclyde)	March - December 2020	Grant funding in place
	Ensure all culture and leisure facilities are opened as soon as possible - subject to government guidance.	Ensure short term financial sustainability of Inverclyde Leisure/Beacon Arts Centre for 2020/21	Inverclyde Leisure/ Beacon Arts Centre/ Inverclyde Council	September 2020	Latest estimate is £1.1million including £400k from Inverclyde Leisure reserves
		Inverclyde Leisure/Beacon Arts Centre/Inverclyde Council – action plans in place towards phase 4 recovery programme. Beacon Arts Centres to identify appropriate outdoor events that can be held and revise ways of working e.g. producing own shows	Each venue	August - December 2020	No costs
	Young people have an event to celebrate their achievements through COVID-19	Year of Young People legacy event has a particular focus on COVID-19	CLD	November 2020	Existing earmarked reserve £40k
		Young people are given a sum of money to design and create a legacy piece of art work/project (link to community memorial?)	CLD	November 2020	Possible use of £10k external funding





## COVID-19 Partnership Recovery Plan

SHORT TERM ACTIONS					
Theme	Outcomes	Action	Who	Anticipated dates	Financial implications
<b>Promote Inverclyde as a place to visit and live (link to repopulation)</b>	Inverclyde tourism strategy is revised and refreshed post COVID-19	Launch the Discover Inverclyde website	Tourism Inverclyde group/ corporate communications and tourism	July 2020	Existing earmarked reserve £50k
		Review the culture strategy in line with the recovery process	Inverclyde Cultural Partnership	August - December 2020	Existing Budgets
	Build upon the positive impact and culture of exercise (link to spaces for people)	Develop an Inverclyde sports strategy creating sports hubs	Inverclyde Council/ Sports Scotland/ Third Sector	August - December 2020	Council core budget - possible funding from Sports Scotland
<b>Review processes and funding arrangements in place to ensure funding is available for recovery</b>	All plans will have fully costed proposals	Review grants to voluntary organisations (GTVO) process for clubs to ensure sustainability	Inverclyde Council	September 2020	Existing core GTVO budget
		Link with national organisations to maximise and apply for new funding opportunities	CVS Inverclyde/ Inverclyde Council/ Inverclyde Leisure/ Beacon Arts Centre	Ongoing	Existing core budget
		Liaise with all funding organisations (such as Scottish Government/ Funding Council/ Sport Scotland/ Creative Scotland/ Inverclyde Council) to ensure the sustainability of education, culture and sport in Inverclyde	All	Ongoing	Existing core budget





## COVID-19 Partnership Recovery Plan

SHORT TERM ACTIONS					
Theme	Outcomes	Action	Who	Anticipated dates	Financial implications
<b>Employees and community buy in to the recovery process</b>	Make sure that human resources are in place to take forward plans and that fair terms and conditions are in place for employees	Employment conditions fully understood by all and maximised where appropriate. Including recruitment of additional staff, use of casual staff and furlough schemes	All	March - December 2020	£53k in covid costs
	Establish communication platforms to gauge the needs and views of the wider community	Surveys, questionnaires and user groups are in place to gauge opinions of all stakeholders.	All	September - December 2020	Existing core budgets
<b>Keep Communities Safe</b>	Promote public protection messages (link to Inverclyde Cares)	Social media campaigns	All	June - December 2020	Existing core budgets
	Communicate government advice	Continually monitor sector guidance and link with sector groups to communicate government advice	Sector specific	June - December 2020	Existing core budgets
	All re-opening of establishments are fully risk assessed in line with latest advice	Undertake risk assessments. Produce videos for establishments e.g. schools/leisure centres/theatres on user journey	Sector specific	June - December 2020	Existing core budgets





## COVID-19 Partnership Recovery Plan

SHORT TERM ACTIONS					
Theme	Outcomes	Action	Who	Anticipated dates	Financial implications
Communication	Clear communication channels set up for employees and service users	Ensure regular contact with appropriate unions Meet with stakeholder groups Communications to employees	Sector specific	June - December 2020	£53k in covid costs
	Learn from best practice across the country	Regular meetings with sectors e.g. college networks, regional improvement collaborative, Skills Development Scotland/ Sport Scotland/Creative Scotland/Visit Scotland/ Scotland's Food and Drink	Sector specific	June - December 2020	Existing core budgets
	Further develop Inverclyde Life website and Discover Inverclyde	Online updates provide updates to service users	CVS Inverclyde/ Inverclyde Life/ Corporate Communications/ Discover Inverclyde	July 2020	Community fund/existing core budgets/repopulation earmarked reserves





## COVID-19 Partnership Recovery Plan

LONG TERM ACTIONS					
Theme	Outcomes	Action	Who	Anticipated dates	Financial implications
<b>Ensuring the needs of all learners are met</b>	Developing the Young Workforce is revised to take into account employment opportunities post COVID-19	Work with partners to create employability pathways for young people	Developing the Young Workforce/schools/Skills Development Scotland/ college	Academic year 20/21	Contained in economic recovery plan proposals
<b>Promote Inverclyde as a place to visit and live (link to repopulation)</b>	Inverclyde tourism strategy and action plan is impacting on an enhanced visitor experience to Inverclyde	Provide support for local tourism and hospitality businesses	Tourism Inverclyde group/ Corporate Communications/ Scotlands Food and Drink/ Visit Scotland	July 2020 onwards	Potential 2021/22 Budget bid, £75k
	Build upon the positive impact and culture of exercise (link to spaces for people)	Review the culture strategy in line with the recovery process	Inverclyde Cultural Partnership	July 2020 onwards	Starts in July 2020 but will be ongoing
		Continue to develop an Inverclyde sports strategy	Inverclyde Council/ Sport Scotland/ Third Sector	July 2020 onwards	
<b>Ensure sport, culture and the arts play a vital role in the recovery process for Inverclyde</b>	Ensure all culture and leisure facilities continue to operate sustainably	Work in collaboration with Inverclyde Leisure to provide a sustainable community sports and leisure offer	Inverclyde Leisure/ Inverclyde Council/ Community Learning and Development	July 2020 onwards	Costs subject to submission of Inverclyde Leisure's business plan. Potential 2021/22 budget bid. Sustainability for sector beyond March 2021
		Ongoing implementation of action plan	Beacon Arts Centre	July 2020 onwards	Costs subject to submission of the Beacon Arts Centre business plan. Potential 21/22 Budget bid. Sustainability for sector beyond March 21





## Conclusion

It is anticipated the recovery phase from the pandemic will be long, and timescales are uncertain. Any immediate response to the impact of COVID-19 will be taken by the recovery working group and its sub-groups and will align with the LOIP strategies for repopulation, culture/arts and inequalities. This plan recognises the economic impact of the COVID-19 pandemic, the associated impact of lockdown measures and the profound and long lasting effect of the pandemic on local communities, particularly those individuals and families living in poverty. Wellbeing features highly on the renewal agenda both for individuals and communities. The planning process reflects the vital role communities have played in the collective response to the pandemic and their pivotal role in helping Inverclyde through recovery.

The actions within this plan build on existing community planning structures and ensure that our priorities on repopulation, arts/culture and inequalities are considered.

The plan has a focus on 3 key areas:

- **Supporting our vulnerable communities**
- **Reigniting our communities commitment to lifelong learning, culture and sport**
- **Supporting the recovery of the economy, including support for local businesses and visitor attractions**





## Appendix A - recovery working group terms of reference

### Purpose of the recovery working group

- To be the strategic decision-making body for the COVID-19 recovery phase, able to give a broad overview and represent each agency's interests and statutory responsibilities.
- To provide visible and strong leadership during the recovery phase.
- To take advice from the recovery working groups 3 sub groups and the members' sounding board, decide the strategy and ensure its implementation and the rebuilding of public confidence.
- To ensure the coordination and delivery of consistent messages to the public and media.

### Role of the recovery working group

- To feed in recovery issues to the Inverclyde Alliance and the relevant partner organisations decision making processes, and to the Scottish Government via the national COVID-19 Strategic Coordinating Group (SCG).
- To set the overall recovery strategy for Inverclyde, including humanitarian, economic and education, culture and sport.
- To ensure that relevant stakeholders, especially the communities affected, are involved in the development and implementation of the strategy.
- To jointly agree appropriate sub-groups as required and commensurate to the partnership's resources.
- To produce a recovery impact assessment, capturing the key issues to be addressed.
- To co-ordinate the recommendations and actions of the sub-groups and monitor progress.
- To monitor financial matters.

- To agree long-term exit strategy criteria and timescales, where appropriate.
- Identify and address any other issues that fall outside the scope of the working groups.
- To provide reassurance and advice to the public to facilitate recovery.

### Chair and secretariat

The group is chaired by Inverclyde Council's Chief Executive or nominated director. The secretariat function is provided by the civil contingencies service. The role of the secretariat is to maintain records of all minutes of all meetings and provide the basis for monitoring completion of actions.

### Group membership

- Inverclyde Council Chief Executive (or nominated Corporate Director) (Chair)
- Inverclyde Council Corporate Directors
- Police Scotland Area Commander
- NHS GG&C representative
- Inverclyde Council - Chief Financial Officer
- Communities and the Voluntary Sector (CVS Inverclyde) representative
- Business representative
- Registered Social Landlord (RSL) representative
- Inverclyde Council resilience management team chair
- Inverclyde Council Corporate Communications representative
- Secretariat (Civil Contingencies Service)





## Appendix B - members' recovery sounding board terms of reference

### Name of group

The recovery sounding board – members.

### Composition

The recovery sounding board – members will have cross party membership from across the council.

### Role

The sounding board is a working group of councillors and meetings will not be held in public. It will consider outputs of the recovery working group and the primary sub-groups reporting to that including consideration of the minutes of those groups and any reports or other outputs from the groups to the Inverclyde Alliance.

The sounding board will also provide input on items on the agenda of forthcoming recovery working group meetings.

The group is an informal advisory group advising the Chief Executive who chairs the recovery working group. It is not a decision making body.

### Frequency of meetings

Meetings shall be held at the same frequency as the overall recovery working group and will generally be held in the preceding week to allow input on agenda items to be made timeously.

### Quorum

As this is an informal advisory group there is no requirement for it to be quorate.

### Reporting procedures

Following each meeting an action note will be circulated to all members of the council and to the recovery working group.







Inverclyde Alliance

**AGENDA ITEM NO: 8**

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<b>Report To:</b>	<b>Inverclyde Alliance Board</b>	<b>Date:</b>	<b>5 October 2020</b>
<b>Report By:</b>	<b>Aubrey Fawcett Chair of Programme Board</b>	<b>Report No:</b>	
<b>Contact Officer:</b>	<b>Lynsey Logsdon</b>	<b>Contact No:</b>	<b>N/A</b>
<b>Subject:</b>	<b>Inverclyde Local Outcome Improvement Plan Quarterly Progress Report</b>		

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**1.0 PURPOSE**

- 1.1 The purpose of this report is to provide the Alliance Board with an update on the progress that has been made in implementing the Local Outcome Improvement Plan (LOIP) 2017-2022.

**2.0 SUMMARY**

- 2.1 This report provides details of the progress that has been made between May and July 2020 in implementing the priorities within the LOIP.
- 2.2 The LOIP contains three priorities and these are Population, Inequalities and Environment, Culture and Heritage. This report provides details of the progress made by the Cultural Partnership, Environment Partnership and Population Partnership. A flash report for the Cultural Partnership is contained within Appendix 1 of this report.
- 2.3 The key achievements of the Cultural Partnership this quarter include:
- A bid has been submitted to the National Lottery Heritage Fund to develop strongly inclusive engagement and outreach heritage activities in Inverclyde, using the Watt Institution as a key heritage asset, in response to the Covid-19 pandemic.
  - The *Galoshans* Consortium has agreed to pool resources to deliver a smaller scale *Galoshans* 2020 Festival utilising existing groups, current projects and funding already secured.
  - The Beacon is one of 20 venues across Scotland to benefit from the Scottish government's £12.5m Performing Arts Venues Relief Fund, designed to support performing arts venues that cannot yet re-open due to the ongoing impact of the Covid-19 pandemic.
- 2.4 The Environment Partnership are progressing with the Inverclyde Green Connections Programme which aims to improve connectivity and deliver positive on the ground change in Greenock and Port Glasgow. The Environment Partnership are currently waiting on the outcome of a bid submitted to Sustrans for more than £400,000 to develop 5 key local projects.
- 2.5 The Population Partnership launched a new visitor website Discover Inverclyde <http://discoverinverclyde.com/>. The key aim of the website is to build a brand and messaging that can be adaptable and used to present a single voice.
- 2.6 The Reducing Inequalities priority is being developed and delivered through the Locality Planning process. There is a report on the agenda of this meeting providing an update on this work.



### **3.0 RECOMMENDATIONS**

It is recommended that the Alliance Board:

- I. Notes the progress that has been made in implementing the LOIP between May and July 2020.

**Aubrey Fawcett**  
**Chair, Programme Board**  
**Chief Executive, Inverclyde Council**

## 4.0 BACKGROUND

- 4.1 Inverclyde's IOIP was formally agreed by the Alliance Board at its meeting on the 11<sup>th</sup> of December 2017. This progress report provides details of the progress that has been made in implementing the LOIP during the last quarter.
- 4.2 The Population Partnership, Environment Partnership and the Cultural Partnership have all been established and meet on a regular basis.
- 4.3 The inequalities priority will be delivered through the Locality Planning Partnerships and a Strategic Implementation Group has been established to oversee this process. Further detail of the progress made with regard to locality planning is the subject of a separate report on the agenda of this meeting.
- 4.4 This report provides details of the key achievements made by the Cultural Partnership, Environment Partnership and the Population Partnership.
- 4.5 It was agreed by both the Programme Board and the Alliance Board that flash reporting is adopted as the method of reporting progress on the delivery of the LOIP. The purpose of the flash report is to provide a high level overview of the key achievements during the last quarter, the challenges faced during the last quarter and details of the key actions that will be taken forward in the next quarter. In addition, flash reports will provide details of the rag status of the actions being delivered by each Partnership so that the Programme Board and Alliance Board can clearly see how each Partnership is performing against their objectives.
- 4.6 A flash report for the Cultural Partnership is contained within Appendix 1 of this report.

## 5.0 Cultural Partnership Update

The Covid-19 pandemic and subsequent UK lockdown has made the continuation of cultural activity very difficult. However, group members are continuing to promote activity online where possible and appropriate, a great deal of work still going on behind the scenes. With venues beginning to re-open on a limited basis, the creative and cultural sector in Inverclyde is getting used to the 'new normal' ways of working.

Some of the highlights this quarter include:

- In July 2020, the National Lottery Heritage Fund solicited a bid from Inverclyde Council to develop strongly inclusive engagement and outreach heritage activities in Inverclyde, using the Watt Institution as a key heritage asset, in response to the Covid-19 pandemic. Should the bid be successful, the Watt will work on re-interpreting its collections, (particularly to decolonise these), and will improve all forms of engagement, community, digital etc.
- The GPS Officer has produced Outreach Education Packs which have been sent to primary schools and shared with teachers. The packs provide home based activities and focus on learning about local heritage using the collections at the Watt Institution. They have background information and images from the Watt institution, reading passages, links to relevant websites, resources and activities to support creative learning for families.
- The GPS Officer is also working alongside heritage groups to sensitively document the pandemic in Inverclyde to record and archive personal stories and experiences for future generations.

- The *Galoshans* Consortium has agreed to pool resources to deliver a smaller scale *Galoshans* 2020 Festival utilising existing groups, current projects and funding already secured. It was agreed that *Galoshans* 2020 could help the community reconnect, celebrate and shine a positive light on Inverclyde providing much needed entertainment and fun whilst it deals with and recovers from COVID 19.
- The Beacon is one of 20 venues across Scotland to benefit from the Scottish government's £12.5m Performing Arts Venues Relief Fund, designed to support performing arts venues that cannot yet re-open due to the ongoing impact of the Covid-19 pandemic. The Beacon will receive £114K from the fund, which, along with funding from Creative Scotland and Inverclyde Council, will help to reduce the threat of insolvency, enable development and delivery of activity, allow for staff to return from furlough, and increase commissioning and employment opportunities for freelance creatives.
- Inverclyde Libraries re-opened 3 libraries (Greenock Central, Port Glasgow and Gourock Libraries) to the public on a restricted basis from 15 July, and the Watt Institution also re-opened to the public (also on a restricted basis) on the same date.

## **6.0 Environment Partnership Update**

The Environment Partnership are progressing with the Inverclyde Green Connections Programme which aims to improve connectivity and deliver positive on the ground change in Greenock and Port Glasgow. The Environment Partnership are currently waiting on the outcome of a bid submitted to Sustrans for more than £400,000 to develop 5 key local projects.

## **7.0 Population Partnership**

The Population Partnership launched a new visitor website Discover Inverclyde <http://discoverinverclyde.com/> The key aim of the website is to build a brand and messaging that can be adaptable and used to present a single voice. There is a presentation on the agenda of this meeting on Discover Inverclyde.

## **8.0 IMPLICATIONS**

- 8.1 Legal: none at present  
 Finance: none at present  
 Human Resources: none at present  
 Equality and Diversity: none at present  
 Repopulation: repopulation remains a key priority within the Inverclyde Outcomes Improvement Plan.  
 Inequalities: the Locality Partnerships will be working specifically to tackle inequalities on a geographic basis.

## **9.0 CONSULTATIONS**


- 9.1 n/a

## **10.0 LIST OF BACKGROUND PAPERS**


- 10.1 Inverclyde's Local Outcome Improvement Plan 2017-2022

**Cultural Partnership – Flash Report August 2020**  
**Lead Officer – Tony McEwan**

**APPENDIX 1**

Cultural Partnership - LOIP 10 Year Vision							
<ul style="list-style-type: none"> <li>There will be increased attendance at cultural events and places of culture.</li> </ul>							
Area of activity	Where are we now?	Where do we want to be?	How will we get there (including timescale)?	How will we know we are getting there?	Progress	RAG Status	Tolerance Level
<b>Heritage Strategy</b>	ICP to commission development, publication and promotion of a Heritage Strategy for Inverclyde.	<p>Production of a long term strategy for the development of heritage in Inverclyde to help the ICP plan effectively for the future and gain greater leverage with external funding bodies.</p> <p>Partnership working to develop, enhance and</p>	<p>Tender for heritage consultant Sept 2018; Contract award Oct/Nov 2018; Anticipated submission Jan/Feb 2019.</p> <p>Strategy and associated action plan are published, promoted and feed into ICP's forward planning mechanisms. Spring 2019 onwards.</p>	Action plan priorities and objectives taken forward with identified outcomes being successfully implemented.	<p>The Heritage Strategy was approved by Inverclyde Alliance on 17 June 2019 and was formally launched on 5 Feb 2020 (delayed from Nov 2019 due to General Election) to tie in with the re-opening of the Watt Institution.</p> <p>Work has begun on a bid to the National Lottery Heritage Fund (NLHF) for funds to support the building of capacity across the heritage sector in Inverclyde. However, due to the Covid-19 pandemic, NLHF general funding streams have been temporarily halted and all funds diverted to mitigating Covid-19 impacts on the heritage sector. At the time of</p>		

		<p>deliver the strategy building a network and legacy.</p>			<p>writing there is no indication when these funds may re-open. Progress reports on this bid will be brought to future Programme Board/Alliance Board meetings.</p> <p>One funding stream which NLHF are still supporting is their Digital Confidence Fund for community groups. 2 groups in Inverclyde (Inverclyde Heritage Network and the Greenock Burns Club), have successfully applied to the fund for assistance with training and digitisation respectively.</p> <p>In July 2020, NLHF solicited a bid from Inverclyde Council to develop strongly inclusive engagement and outreach heritage activities in Inverclyde, using the Watt Institution as a key heritage asset, in response to the Covid-19 pandemic. Should the bid be successful, the Watt will work on re-interpreting its collections, (particularly to decolonise</p>		
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					these), and will improve all forms of engagement, community, digital etc.		
Area of activity	Where are we now?	Where do we want to be?	How will we get there (including timescale)?	How will we know we are getting there?	Progress	RAG Status	Tolerance Level
<b>Arts and Creativity Strategy</b>	<p>Inverclyde's Arts &amp; Creativity Strategy launched in 2017 but did not contain an Action Plan to take the Strategy forward.</p> <p>Arts &amp; Creativity sub-group implemented with representation from a range of partner organisations and individual artists.</p>	<p>Arts &amp; Creativity Strategy and action plan being implemented with actions being delivered;</p> <p>Arts sub-group feeding in to overall Cultural Partnership and cultural delivery plan for the area.</p>	<p>Recruitment of Arts Co-ordinator for Inverclyde, funded by remaining Place Partnership funds.</p> <p>Maintain regular meetings of the Arts &amp; Creativity sub-group, ensuring representation across Inverclyde CPP.</p>	<p>Meetings take place consistently and attendance by all partners remains high.</p> <p>Regular review of members of partnership.</p>	<p>Arts Co-ordinator appointed March 2019 and contract extended until at least January 2021; Arts sub-group established Sep 2019; sub-group currently working on producing an action plan to sit alongside Arts &amp; Creativity Strategy. Updates on progress will be brought to future meetings of IOIP Programme Board.</p> <p>In March 2020, Inverclyde Council working with CVS Inverclyde and Creative Inverclyde, successfully obtained c. £26K in funding from Creative Scotland to establish and run a network for local creative practitioners and businesses. The project is currently advertising for a</p>		

					<p>Creative Industries Co-ordinator with interviews in mid-August. The successful candidate will be based at CVS Inverclyde.</p> <p>RIG Arts now have the full team back at work, although several projects are still on hold. With the current uncertainty surrounding events/gatherings many events will be postponed however they are exploring all opportunities to have smaller 'pop up' style community events. Funding applications are ongoing, and RIG are also exploring the possibility of moving to new premises.</p> <p>Creative Inverclyde have been focussing on supporting ICARG to range communities and vulnerable groups with a range of support initiatives during lockdown.</p>		
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			<p>Council's "The Recruit" programme to work at the Watt Institution on heritage activities.</p> <p>-Artists residences: commission 3 artists to animate spaces and places, celebrate 'lost' heritage and input into proposed public realm improvements.</p>		<p>1<sup>st</sup> residency = Surge performance theatre at <i>Galoshans</i> 2018.</p> <p>2<sup>nd</sup> residency = Yvonne Lyon &amp; Annie Mackay arts &amp; music residency to celebrate James Watt bi-centenary in 2019. <b><u>When Art Tells Tales:</u></b> Intergenerational project which facilitated the creation of music and art inspired by James Watt.</p> <p>3<sup>rd</sup> residency = GPS working with Sustrans on a collaborative project to commission a piece of art and related community engagement on the National Cycle Network by the waterfront. <b>RIG Arts</b> working with artist <b>Tragic O'Hara</b> have been commissioned to take this project forward.</p>		
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			<p>-Inverclyde Heritage Strategy: produce a long-term strategy for the development of heritage in Inverclyde to help the Cultural Partnership plan effectively for the future.</p> <p>Heritage Events: engage large numbers of people in heritage activities through a collaboration of Watt Institution team, commissioned artists and</p>		<p>See above for more information regarding the Heritage Strategy.</p> <p>The GPS team are working on reshaping the activity plan and remaining months of the project. It is highly unlikely that large-scale heritage events will be able to go ahead as planned.</p> <p>The GPS Officer has produced Outreach Education Packs which have been sent to primary schools and shared with teachers. The packs provide home based activities and focus on learning about local heritage using the collections at the</p>		
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			Heritage Apprentices.		<p>Watt Institution. They have background information and images from the Watt institution, reading passages, links to relevant websites, resources and activities to support creative learning for families.</p> <p>The GPS Officer is also working alongside heritage groups to sensitively document the pandemic in Inverclyde to record and archive personal stories and experiences for future generations.</p>		
Area of activity	Where are we now?	Where do we want to be?	How will we get there (including timescale)?	How will we know we are getting there?	Progress	RAG Status	Tolerance Level
<b>Festivals and Events</b>	Develop calendar of current and emerging AC&H festivals and events including those within individual communities.	Work to develop, create, deliver and support AC&H events across Inverclyde, both by ICP			In February, the inaugural <u>Inverclyde Film Festival</u> was held. The Waterfront Cinema and partners used funding from Regional Screen Scotland as a proof of concept with the intention of holding a bigger film festival in 2021. In 2020, 19		

		<p>members themselves, and by building capacity within communities.</p> <p>Effective use of public spaces and venues to support co-ordination of events.</p>			<p>events were held across 3 days with participation from 747 people, a particularly good figure considering the pandemic had already started.</p> <p>The <i>Galoshans</i> Consortium agreed to pool resources to deliver a smaller scale <u><i>Galoshans 2020</i></u> Festival utilising existing groups, current projects and funding already secured. It was agreed that <i>Galoshans 2020</i> could help the community reconnect, celebrate and shine a positive light on Inverclyde providing much needed entertainment and fun whilst it deals with and recovers from COVID 19. With capacity issues due to the pandemic, elements of the festival may need to be self-managed but coordinated under the banner of <i>Galoshans 2020</i>, inc. street art, window art, guerrilla projections, street theatre, live music and a <i>Galoshans</i>-themed programme from Inverclyde Libraries.</p>		
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					New tourism website <u>Discover Inverclyde</u> has gone live and ICP members are encouraged to look at how they or their contacts may be able to add to the content. The site has a facility for business listings and any info our content can be sent ton IC CC/Tourism team to be loaded on to the site.		
Area of activity	Where are we now?	Where do we want to be?	How will we get there (including timescale)?	How will we know we are getting there?	Progress	RAG Status	Tolerance Level
<b>Key Cultural Venues</b>	Central Greenock has 2 major cultural venues: the Watt Institution, and the Beacon Arts Centre, and a third which will open in early 2021 - the Wyllie Gallery.	All 3 centres are represented at the Cultural Partnership and will work together to maximize cultural opportunities for the people of, and		Each centre will report increasing visitor numbers.  Cultural participation in Inverclyde will increase.	The <u>Watt Institution</u> re-opened to the public on 22 November 2019 after an almost 3 year closure for refurbishment. The Watt welcomed over 8,000 visitors in the 4 months before it had to close again due to the pandemic. The Watt re-opened again on a limited basis on from 15 July. The museum, art gallery and Watt Hall are open but the Watt		

		visitors to, Inverclyde.			<p>Library remains closed for now due to government guidance.</p> <p><u>The Beacon Arts Centre –</u> The Beacon is one of 20 venues across Scotland to benefit from the Scottish government's £12.5m Performing Arts Venues Relief Fund, designed to support performing arts venues that cannot yet re-open due to the ongoing impact of the Covid-19 pandemic. The Beacon will receive £114K from the fund, which, along with funding from Creative Scotland and Inverclyde Council, will help to reduce the threat of insolvency, enable development and delivery of activity, allow for staff to return from furlough, and increase commissioning and employment opportunities for freelance creatives.</p> <p>The Beacon will soon take a decision on rescheduling remaining performances for</p>		
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					<p>the year including the pantomime. Options to deliver performances in new ways are being explored, the café is open as a takeaway, and a reduced programme of online creative learning activities continues throughout the summer.</p> <p>The contractors building the Ocean Terminal have gone into administration due to Covid-19. Officers continue working to support the <u>George Wyllie Foundation</u> with forward planning for the museum &amp; gallery.</p> <p><u>Inverclyde Libraries</u> re-opened 3 libraries (Greenock Central, Port Glasgow and Gourock Libraries) to the public on a restricted basis from 15 July. Library users can order books and other resources from the new “Connect and Collect” service, while general browsing is still closed. They can also use library PCs for a limited period of time. Books on Wheels</p>		
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					(books & resources delivery service) has been extended to cover the over 75s and those shielding. All other library activities & events are still taking place online for now.		
<p><b>Challenges this quarter: May 2020 – July 2020</b></p> <p>The Covid-19 pandemic and subsequent UK lockdown has made the continuation of cultural activity very difficult. However, group members are continuing to promote activity online where possible and appropriate, and the above shows a great deal of work still going on behind the scenes. With venues beginning to re-open on a limited basis, the creative and cultural sector in Inverclyde is getting used to the ‘new normal’ ways of working and will no doubt find creative solutions to offering services in coming months.</p>							
<p><b>Next steps: August – October 2020</b></p> <p>Next steps will largely be determined by Government guidance and related risk assessments in relation to the Covid-19 pandemic.</p>							



**Repopulation Partnership – Flash Report September 2020**  
**Lead Officer – Richard Turnock**

**Repopulation Partnership - LOIP 10 Year Vision**


- Inverclyde will be a more attractive place to live and work with excellent education provision, leisure facilities, transport links, good quality housing and employment opportunities.
- A greater variety of opportunities that meet the needs and aspirations of our young people will be available so that they are encouraged to stay in the area after leaving school.
- Inverclyde's local economy will have grown and be characterised by a diverse business base as a result of an increase in the number of local entrepreneurs and inward investment.
- Communities in Inverclyde will have an enhanced sense of pride, identity and influence, resulting in improved quality of life and satisfaction with living in the area.
- Inverclyde will have a stable population with a good balance of socio-economic groups.

**Population Partnership Overarching Goal (March 2019) (EKOS Study 2018/19)**


To grow the population of Inverclyde by 2025 through improving the employment, housing and infrastructure offer

**Strategic Objectives**

Develop and communicate an image for Inverclyde that reflects its many strengths and opportunities for residents, visitors and business  
Focus on attracting and retaining young people and families to live in Inverclyde  
Increase the level of private house building in spatial priority areas in Inverclyde  
Increase the number and quality of jobs and the number of locally based employers  
Increase the contribution which the cultural and leisure assets in Inverclyde make to economic growth  
Maximise the potential of the workforce through engagement with young people, older workers and disadvantaged groups

Area of activity	How will we get there (including timescale)?	How will we know we are getting there?	Progress	RAG Status
1. <b>Marketing and Communication Activity</b>	1. Develop place promotion branding under the 'discover Inverclyde' theme being developed by the local area tourism partnership group 'Tourism Inverclyde' and expand the focus on Inverclyde as a place to visit, live and do business and support events.  2. Review role of a relocation service to provide support to those moving into Inverclyde.  3. Seek out opportunities to lever in additional support including financial and logistical from partners to promote Inverclyde's place offer.  4. Support tourism and visitor development in Inverclyde to encourage increased day visitors in line with Glasgow City Region tourism targets	<ul style="list-style-type: none"> <li>Marketing &amp; communications plan completed and approved with funding in place and approved within year 1 – (to March 2020)</li> <li>Individual campaigns launched by end year1 (March 2020)</li> </ul>	<p>A new visitor website Discover Inverclyde <a href="http://discoverinverclyde.com/">http://discoverinverclyde.com/</a> has been launched. The key aim of the website is to build a brand and messaging that can be adaptable and used to present a single voice.</p> <p>The Population Partnership would like to have a shared agreement about the positives of the area so that everyone agrees and promotes the same highlights and these would be promoted across all members of the Alliance, this would be alongside Compassionate Inverclyde and Inverclyde Cares.</p> <p>The group to discuss the best way to take this discussion forward.</p> <p>Officers exploring available data on profile of potential new residents to develop interventions.</p>	 Green – On Track
	5. Actively seek out high profile, cost effective promotional advertising, sponsorship and marketing opportunities to position Inverclyde	Developer/ investor engagement programme completed	<p>Officers developing a toolkit as part of launch.</p> <p>Discussions taking place with Visit Scotland.</p>	

	<p>as a positive destination for visitors, residents and business.</p> <p>6. Create and implement a developer engagement plan to support growth in the housing market.</p> <p>7. Create and deliver a business growth marketing campaign focussed on Inverclyde to supplement existing national Business Gateway promotional activity.</p> <p>8. Ensure that all promotion considers and includes local people and opinion.</p>		<p>Reviewed and new actions have been developed with the new Tourism Strategy for the Glasgow City Region.</p> <p>Agree to host a House Builders Conference to discuss the opportunities that are available in and across Inverclyde.</p> <p>A report was approved at the submitted to Environment and Regeneration Committee in January 2020 with respect to a wider Housing Strategy including Port Glasgow and Greenock.</p> <p>A presentation will be given to the Alliance Board in March 2020 providing a full annual update on progress of this group and the achievements to date linking with the SIMD 2020 data.</p> <p>This would link to the launch of the Discover Inverclyde Website.</p> <p>Promotion of business gateway awards and awards from Telegraph awards</p>	
Area of activity	How will we get there (including timescale)?	How will we know we are getting there?	Progress	RAG Status

<b>2. Growing the Housing Market</b>	<p>Develop a private housing strategy with targets</p> <p>Review private housing land supply</p> <p>Identify development opportunities East Greenock/ Port Glasgow - Eastern Gateway.</p> <p>Recruitment to communications team leader position including remit to fulfil the local developer/investor liaison contact role.</p>	<p>Housing strategy with identified sites/ annual targets – March 2020</p> <p>Private sector confirmed interest and engagement – December 2019</p> <p>Development briefs for priority opportunities – June 2019</p> <p>Local masterplans completed – March 2020</p>	<p>Housing supply opportunities are identified in the local plan. This is being distilled to identify opportunity sites for development.</p> <p>Brief for Port Glasgow East Strategic Housing issued for tender. Briefs to follow for Port Glasgow Town Centre and Greenock Town Centre.</p> <p>Communications Team Leader in post</p>	 <p>Green – Complete</p>
Area of activity	How will we get there (including timescale)?	How will we know we are getting there?	Progress	RAG Status
<b>3. Growing Local Jobs and</b>	<p>1. Increased resources for council business development support (including business gateway) for local SMEs growth</p>	<ul style="list-style-type: none"> <li>New business service with business plan approved and</li> </ul>	<p>The Councils Business Gateway services have been tendered and awarded to BDA. The specification for this contract includes an enhanced</p>	

<p><b>Enabling Infrastructure</b></p>	<p>2. Complete review of public sector opportunities in terms of employment; procurement; community benefit; and local physical assets</p> <p>3. Progress studies in partnership with trunk road authority in terms of accessibility.</p>	<p>funding secured. – July 2019</p>	<p>requirement to outreach to possible start-ups. BDA have acquired premises in Clyde Square and as a result are seeing an increase in footfall and interest in the service.</p> <p>The Councils Procurement Strategy for 2020/21 is being redrafted and will include action plans that enhance existing strategies that focus on SMEs and local suppliers. The Councils part in Glasgow City Region City Deal will see benefits in terms of the projects that will be delivered and the joint practices that are being designed to open up opportunities for SME and local supplier growth. Both of these work streams, under the remit of the Procurement and Regeneration services will create further community benefits and enhance employment opportunities.</p> <p>225 businesses have received assistance from Business Development I.C. this includes, Grant &amp; Loan support, property assists, start-up support, including Property Enquires - between 1st April 2019 to 21stJan 2020.</p> <p>The Procurement Strategy will include a narrative to look at areas that create opportunities for further jobs in the 3rd sector in line with current and future</p>	
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		<ul style="list-style-type: none"> <li>Public asset policy developed, approved and with action plan</li> </ul>	<p>commissioned services within HSCP, Education and Regeneration.</p> <p>The Population Partnership has also agreed to develop a briefing strategy that will include proposals and the preferred approach for Eastern Gateway. This strategy will include confirmation of existing use, who owns what land, voids and demand for the area.</p> <p>The group have proposed that the strategy proposals will be taken to the March Alliance Board for approval.</p> <p>The Population Partnership agreed to provide a Members Briefing on the Scottish Transport Planning Strategy 2 to consider a response to the Scottish Government on the A78/A8 and part of the action plan to enable and improve infrastructure.</p> <p>A meeting has taken place regarding Community Wealth Building looking at the Preston Model for procurement. An action is being developed to increase the % of SME from Inverclyde applying for local contracts.</p> <p>RCH advised that they have an affiliated group known Home Fix Scotland which would align with growing local jobs and infrastructure.</p>	
	<p>4. Review business property portfolio and identify opportunities for small business.</p> <p>5. Inverclyde enterprise Initiative high growth start programme.</p> <p>6. Review potential to create further jobs and opportunities within the third sector economy.</p>			

			Tender process ongoing.	
Area of activity	How will we get there (including timescale)?	How will we know we are getting there?	Progress	RAG Status
<b>4. A Region for People of all Ages</b>	<ol style="list-style-type: none"> <li>1. Strategic skills investment plan and actions.</li> <li>2. Work with DYW to expand education/ business links.</li> </ol>	<ul style="list-style-type: none"> <li>• Local Skills Investment Plan developed and agreed – December 2019</li> <li>• Associate action plan with funding commitments - December 2019</li> </ul>	<p>Inverclyde Council will take joint Chair the Inverclyde Regeneration Employability Partnership (IREP) with DWP.</p> <p>An action has been created to progress an Inverclyde Skills plan and is embedded within the actions of IREP. Meetings have progressed with Council, West College Scotland and SDS to create a draft plan which will be a subset of both the West region and City deal region plans.</p>	

5. A Centre for Culture and Leisure	3. Review option of a relocation office to provide support to those moving into Inverclyde.  4. Work with HSCP to review opportunities for older workers  5. Close working with the college to increase college roll in support of repopulation principles.	Feasibility study into relocation office completed by March 2020  <ul style="list-style-type: none"> <li>Review of opportunities completed/ plan signed off and funded – October 2019</li> <li>Associated Action Plan - October 2019</li> </ul>		
	Review opportunities for increasing employment in culture and leisure sector and align the strategy and culture and leisure offer in line with repopulation aspirations and marketing activity at OT1.		Outline plan prepared by SNH to develop a Heritage Funding Bid to support Regeneration linking Culture and Heritage Sites to the wider population whilst capturing travel, access to green space and healthy lifestyles.	
Challenges this quarter				
Next steps				





Inverclyde Alliance

**AGENDA ITEM NO: 9**

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<b>Report To:</b>	<b>Inverclyde Alliance Board</b>	<b>Date:</b>	<b>5 October 2020</b>
<b>Report By:</b>	<b>Louise Long Lead Officer for Inequalities</b>	<b>Report No:</b>	
<b>Contact Officer:</b>	<b>Lynsey Logsdon</b>	<b>Contact No:</b>	<b>N/A</b>
<b>Subject:</b>	<b>Locality Planning Progress Report</b>		

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**1.0 PURPOSE**

- 1.1 The purpose of this report is to provide the Alliance Board with an update on the progress that has been made with the implementation of locality planning.

**2.0 SUMMARY**

- 2.1 This report provides details of the progress that has been made with regard to the implementation of locality planning between May and July 2020.
- 2.2 A flash report has been compiled to provide an overview of the progress that has been made and this is contained within Appendix 1 of this report. Flash reporting is the performance reporting method used for the Local Outcome Improvement Plan (LOIP).
- 2.3 The progress made during the last quarter has been severely impacted by the Covid-19 pandemic. We have been unable to hold face-to-face meetings / events for the Communications and Engagement Groups that were established at the beginning of the year and we have not been able to progress with the establishment of Locality Planning Groups as we intended. Instead our attention has been focused on how we move forward with locality planning in light of the pandemic.
- 2.4 The most significant progress that has been made is in relation to the development of Locality Action Plans. The remaining three locality plans for Kilmacolm and Quarriers Village, Greenock West and Gourock and Inverkip and Wemyss Bay have been finalised and published on the Council's website. This means that all six localities in Inverclyde now have a Locality Action Plan.
- 2.5 The locality planning newsletter, was sent out 28 September, and Facebook rooms will be used to stimulate discussion and debate and explore the possibility of holding online meetings of the Communication and Engagement Groups.
- 2.6 Your Voice is piloting an online communication group and will undertake the first virtual group before the end of October 2020.

**3.0 RECOMMENDATIONS**

- 3.1 It is recommended that the Alliance Board notes the progress that has been made with the implementation of locality planning.

**Aubrey Fawcett**  
**Chair, Programme Board**  
**Chief Executive, Inverclyde Council**

## **4.0 BACKGROUND**

- 4.1 The Community Empowerment (Scotland) Act 2015 placed a statutory requirement on Inverclyde Alliance to develop locality plans for the communities of Inverclyde that experience the greatest inequalities.
- 4.2 In addition, the Public Bodies Joint Working (Scotland) Act 2014 placed responsibility on the HSCP in relation to locality planning. Health and Social Care Partnerships must set up two or more localities and the localities should be established to enable service planning at a local level within natural communities.
- 4.3 Inverclyde Alliance and the HSCP have been working together to put in place arrangements for locality planning that meet the needs of both pieces of legislation.
- 4.4 Inverclyde Alliance and the HSCP have agreed to establish the following six localities to ensure that the whole of Inverclyde has the opportunity to participate in locality planning:
- Kilmacolm and Quarriers Village
  - Port Glasgow
  - Greenock East and Central
  - Greenock South and South West
  - Greenock West and Gourock
  - Inverkip and Wemyss Bay
- 4.5 The model for locality planning that both the Alliance Board and the IJB have approved is to have a Locality Planning Group (LPG) in each of the six localities, along with a Communications and Engagement Group in each locality that will sit underneath the LPG. The Communications and Engagement Groups will be responsible for developing local communications and engagement plans, implementation of these plans, and embedding involvement and engagement with staff and local communities as part of our day to day business. This will build on existing relationships with communities. These groups were impacted by Covid and alternative online mediums and platforms are being explored.

## **5.0 PROGRESS**

- 5.1 A flash report has been compiled to provide an update on the progress that has been made with regard to the implementation of locality planning during the last quarter, May to July 2020. This is to ensure consistency with the Local Outcome Improvement Plan (LOIP) as flash reporting has been adopted as the method of reporting on the delivery of the LOIP. The flash report for locality planning is contained within Appendix 1 of this report.
- 5.2 The progress made during the last quarter includes:
- The remaining three locality plans for Kilmacolm and Quarriers Village, Greenock West and Gourock and Inverkip and Wemyss Bay have been finalised and published on the Council's website. This means that all six localities in Inverclyde now have a Locality Action Plan.
  - Your Voice conducted an Inverclyde wide questionnaire to assess the impact of Covid on communities, which will help inform the agenda for localities moving forward. Locality specific consultation will also take place in the Communication and Engagement Group members and the Facebook Group members. The purpose of the questionnaire is to ascertain if there are new issues/priorities in light of the Covid-19 pandemic that should be incorporated into the locality plans. The questionnaire will also enable us to find out how people would like to communicate with us going forward. We specifically want to find out if people have access to a digital platform and if they would be willing to take part in an online discussion.
  - A meeting was held to discuss how we progress with locality planning in light of the Covid-19 pandemic with the Corporate Policy Team, CLD and the third sector. Prior to lockdown,

Communication and Engagement Groups had been established in all localities except Greenock West and Gourrock. The first meeting of this group had to be cancelled due to the pandemic. Now that we are unable to hold face-to-face meetings with the Communication and Engagement Groups, the focus of the meeting was to discuss how we re-establish communication with the groups and communicate and engage with them going forward. Details of the next steps agreed at the meeting are detailed in paragraph 6.1.

## **6.0 NEXT STEPS**

### **6.1 The next steps are to:**

- Develop a locality planning newsletter that will be distributed to the members of the Communications and Engagement Groups in each of the six localities. The purpose of the newsletter was to provide an update on what is happening with locality planning. The newsletter provided details of the progress that has been made in each locality and provide feedback on some of the issues that were raised at the Communication and Engagement Group events /meetings that were held at the beginning of the year. The newsletter also contained details of some of the activities that took place during lockdown to help communities in Inverclyde.
- It is important that feedback is provided, so that there is value given to the views and people can see that we have listened, before we ask them to give their views again. This approach will help to ensure that the people who joined the Communication and Engagement Groups prior to lockdown will still want to engage with us going forward.
- The Facebook Groups that have been established for each locality to ask a number of questions online to engage and restart locality planning groups. This will be evaluated and will enable us to ascertain whether this is a popular method of engaging and at the same time provide us with feedback on some of the key issues that we want to engage with localities on.
- The feedback from the questionnaire will enable us to ascertain whether people would be willing to take part in an online discussion. Depending, on the feedback we receive we will look into organising online meetings of the Communication and Engagement Groups.

## **7.0 IMPLICATIONS**

- 7.1 Legal: none at present  
Finance: none at present  
Human Resources: none at present  
Equality and Diversity: none at present  
Repopulation: repopulation remains a key priority within the Inverclyde Outcomes Improvement Plan.  
Inequalities: the Locality Partnerships will be working specifically to tackle inequalities on a geographic basis.

## **8.0 CONSULTATIONS**


n/a


## **9.0 LIST OF BACKGROUND PAPERS**

- 9.1 Inverclyde's Local Outcome Improvement Plan 2017-2022


**Appendix 1 –Locality Planning Flash Report May - July 2020**  
**Lead Officer – Louise Long**

**APPENDIX 1**

Area of activity	Where are we now?	Where do we want to be?	How will we get there (including timescale)?	How will we know we are getting there?	Progress	RAG Status
<b>Locality Communications and Engagement Groups</b>	There is currently no robust and comprehensive community involvement / engagement in place in each of the six localities in Inverclyde.	<p>Communications and Engagement Groups established in all six localities.</p> <p>Communications and Engagement Plans are developed for each locality.</p> <p>Members of the Communications and Engagement Groups are trained so that they have the capability to fulfill their roles.</p>	<p>Communications and Engagement Groups established in:</p> <p>Kilmacolm and Quarriers - Dec 19</p> <p>Port Glasgow – Feb 20</p> <p>Greenock South and South West – Feb 20</p> <p>Greenock East and Central – Feb 20</p> <p>Greenock West and Gourock – April 20</p> <p>Inverkip and Wemyss Bay – April 20</p>	Communication and Engagement Groups will be established in all six localities and will be meeting on a regular basis.	<p>Communication and Engagement Groups have now been established in all localities with the exception of Greenock West and Gourock which was due to meet on the 2<sup>nd</sup> of April and was cancelled.</p> <ul style="list-style-type: none"> <li>The Kilmacolm and Quarriers Group was established in December 2019 and was meeting once a month prior to the Covid-19 crisis.</li> <li>The Port Glasgow Group was established in January and has met on two occasions.</li> <li>The Greenock East and Central Group met for the first time on the 14<sup>th</sup> of March.</li> <li>The Greenock South and South West Group first met on the 5<sup>th</sup> of March.</li> <li>The first meeting of the Inverkip and Wemyss Bay</li> </ul>	<p>Green</p> 

					Group took place on the 12 <sup>th</sup> of March.	
Area of activity	Where are we now?	Where do we want to be?	How will we get there (including timescale)?	How will we know we are getting there?	Progress	RAG Status
<b>Locality Plans</b>	Locality Plans for the six localities across Inverclyde are in the early stages of development.	<p>Compliant with the Community Empowerment Act (Scotland) 2015 with Locality Plans developed for localities that suffer the greatest inequalities.</p> <p>Locality Plans developed and implemented for the other localities in Inverclyde, including Kilmacolm and Quarriers, Greenock West and Gourock and Inverkip and Wemyss Bay.</p> <p>Locality Plans are reviewed and</p>	<p>Locality Plans fully developed for:</p> <p>Greenock South and South West – Jan 20</p> <p>Port Glasgow – Jan 20</p> <p>Greenock East and Central – Feb 20</p> <p>Kilmacolm and Quarriers – March</p> <p>Greenock West and Gourock – April</p>	Locality Plans will be developed for all six localities and published on the Council's web site.	<ul style="list-style-type: none"> <li>Locality Plans for all six localities have been fully developed and published on the Council's web site.</li> <li>This has been paused given consideration to Covid.</li> </ul>	<p>Amber</p> 

		progress reported publicly on an annual basis.	Inverkip and Wemyss Bay - May			
Area of activity	Where are we now?	Where do we want to be?	How will we get there (including timescale)?	How will we know we are getting there?	Progress	RAG Status
<b>Locality Planning Groups</b>	There are currently no Locality Planning Groups established in any of Inverclyde's six localities.	<p>Locality Planning Groups established in all six localities and fulfilling their role to enable service planning at a local level thus ensuring compliance with the Public Bodies (Joint Working) Act 2014.</p> <p>Communities have a lead role in locality planning.</p>	<p>The establishment of a Locality Planning Group will be piloted in one locality and the learning disseminated across the other localities.</p> <p>A group will be set up to oversee the establishment of Locality Planning Groups and to develop a terms of reference.</p>	<p>Locality Planning Groups will be established in:</p> <p>Port Glasgow: March 20</p> <p>Greenock South and South West: April 20</p> <p>Greenock East and Central: April 20</p> <p>Kilmacolm and Quarriers: May 20</p> <p>Greenock West and Gourock: June 20</p>	<p>Work began on the establishment of a pilot Locality Planning Group in Port Glasgow. The first meeting of the Port Glasgow LPG had been due to take place on the 1<sup>st</sup> of April but had to be cancelled due to the Covid-19 crisis.</p> <p>Work was undertaken with the Port Glasgow Communications and Engagement Group to identify members willing to join the LPG. Several members expressed an interest and a training / induction session was developed for them and was due to be delivered at a meeting on the 18<sup>th</sup> of March which had to be cancelled.</p>	<p>Red</p> 

				Inverkip and Wemyss Bay: June 20	<p>A terms of reference for Locality Planning Groups has been developed.</p> <ul style="list-style-type: none"> <li>Significant delay due to Covid. Piloting on line locality planning in Port Glasgow.</li> </ul>	
Area of activity	Where are we now?	Where do we want to be?	How will we get there (including timescale)?	How will we know we are getting there?	Progress	RAG Status
<b>Training and Development</b>	<p>There is a lack of capacity within communities in relation to people who have the skills and knowledge to be members of Locality Planning Groups.</p> <p>There is a lack of awareness in relation to the Community Empowerment (Scotland) Act 2015 and the role of officers and Elected</p>	<p>Members of Communications and Engagement Groups and Locality Planning Groups understand their role and are equipped with the knowledge they need to perform their duties.</p> <p>Officers and Elected Members fully understand Inverclyde's approach to locality planning and are able to promote it and encourage</p>	<p>Training and Development Session held for each Communications and Engagement Group.</p> <p>Training and Development Session held for each Locality Planning Group.</p> <p>Training plan developed for officers and Elected Members.</p>	<p>We will have enough people within communities with the skills and knowledge to be members of the Communications and Engagement Groups and Locality Planning groups.</p> <p>Officers and Elected Members will promote the Community Empowerment</p>	<p>Training and development will be progressed with all Communications and Engagement Groups and Locality Planning Groups once they are back up and running.</p> <p>A training plan for officers and Elected members will be developed once all Locality Plans have been drafted and the Communications and Engagement Groups and Locality Planning Groups are up and running.</p>	<p><b>Green</b></p> 

	Members in promoting it and also locality planning.	residents to get involved.		(Scotland) Act 2015 and encourage local residents to participate in locality community.		
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**Challenges this quarter May – July 20**

- The progress made during the last quarter has been severely impacted by the Covid-19 pandemic. We have been unable to hold face-to-face meetings / events for the Communications and Engagement Groups that were established at the beginning of the year and we have not been able to progress with the establishment of Locality Planning Groups as we intended.

**Next Steps August - October 20**

- Develop a locality planning newsletter and questionnaire that will be distributed to the members of the Communications and Engagement Groups in each of the six localities.
- Use the Facebook Groups that have been established for each locality planning groups
- Undertake evaluation for online meetings of the Communication and Engagement Groups and Locality Planning Groups.





Inverclyde Alliance

**AGENDA ITEM NO: 10**

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<b>Report To:</b>	<b>Inverclyde Alliance Board</b>	<b>Date:</b>	<b>5 October 2020</b>
<b>Report By:</b>	<b>Aubrey Fawcett Chair of Programme Board</b>	<b>Report No:</b>	
<b>Contact Officer:</b>	<b>Louise McVey</b>	<b>Contact No:</b>	<b>01475 712042</b>
<b>Subject:</b>	<b>Inverclyde Anti-Poverty Initiatives</b>		

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**1.0 PURPOSE**

- 1.1 The purpose of this report is to provide the Alliance Board with an update on the proposals on the Anti-Poverty initiatives to be progressed in the current financial year.

**2.0 SUMMARY**

- 2.1 As part of the 2020/21 Budget the Council and IJB allocated £1 million for Anti-Poverty initiatives and in March 2020 a process was agreed through the Alliance Board and the Policy & Resources Committee as to how the sum was to be allocated and the use determined. The intervention of the Covid pandemic changed matters and made progression of the process to identify the use of the originally approved £1 million impossible. Additionally extra funding from the Council and Scottish Government have supported a number of interventions during the Covid period to those most vulnerable within the community.
- 2.2 Considerations have been given to a range of options to deliver proposals to help drive a real reduction of levels of poverty and deprivation within Inverclyde totalling £1.5million and would largely be delivered over the next 12 months.
- 2.3 Throughout the Covid period the Council and partners have been delivering a wide range of support to vulnerable individuals and families around food, direct financial, digital and humanitarian aid. The funding for these initiatives has come from a cocktail of sources including the Scottish Government, Council and IJB and has been significantly enhanced by the involvement of Community Groups and a large number of volunteers.
- 2.4 The key proposals are:
- Employment opportunities and Employability £657,000
  - Food Insecurity £210,000
  - Welfare Support £370,000
  - Digital Connectivity £60,000
  - Strengthening the Community/3rd Sector Base £200,000

### **3.0 RECOMMENDATIONS**

It is recommended that the Alliance Board:

- I. Notes the proposals in the report for the utilisation of the Anti-Poverty £1million and other funding received from the Scottish Government
- II. Notes that a further progress report providing more detail around the proposals will be brought back to a future meeting of the Alliance Board.

**Aubrey Fawcett**  
**Chair, Programme Board**  
**Chief Executive, Inverclyde Council**

## 4.0 BACKGROUND

- 4.1 A report was presented to the Inverclyde Alliance and the Policy & Resources Committee in March 2020 which proposed a timescale and methodology for identifying projects on both a locality and Council wide basis but unfortunately due to the impact of Covid this timetable and process was unable to be progressed.
- 4.2 Throughout the Covid period the Council and partners have been delivering a wide range of supports to vulnerable individuals and families around food, direct financial, digital and humanitarian aid. The funding for these initiatives has come from a cocktail of sources including the Scottish Government, Council and IJB and has been significantly enhanced by the involvement of Community Groups and a large number of volunteers.
- 4.3 Whilst the number of Covid cases has greatly reduced within the population, the impact of the 4 month lockdown and the gradual withdrawal of Government funding will result in a high level of need within the Inverclyde Community for some time to come.

## 5.0 Proposals

- 5.1 It is recognised the current need to get a balance between proposals which provide a sustainable improvement in the lives of those impacted by poverty and deprivation whilst also recognising that the need for many is immediate and therefore short term interventions will also have a significant part to play. The proposals are including in the following paragraphs.

### Employment opportunities and Employability £657,000

- Offer the pre-apprenticeship programme for a second cohort of twelve pupils from across Inverclyde and offer a level 2 apprenticeship to the year 1 cohort in the area of last year's development over a period of 18 months from August 2020.
- offer the five modern apprentices who are due to finish on the Councils existing modern apprenticeship programme a two year contract at an entry level post to allow them time to gain further experience and enhance their job prospects.
- to create an Inverclyde Furlough Scheme which would support 20 employees with 50% of their wages for 6 months in those sectors where jobs are most at risk

### Food Insecurity £210,000

- In addition to the £25 per fortnight payment to every child/young person entitled to receive free school meals throughout the Covid period until 28<sup>th</sup> August a one off payment made in the middle of December to each child/young person in receipt of free school meals and would allow qualifying families to buy healthier food over the Christmas period.
- Continue the Fare Share Community Food initiative for a further 12 months with an annual membership. This will continue to provide food aid through local community organisations to people living in communities and localities that need it.
- Establish a local Food Pantry within one location in Inverclyde working closely with the Scottish Food Pantry to develop a local community shop which displays a variety of good quality food, sourced from FareShare Glasgow, where members of the community can choose from a subscription and/or membership fee. The pantry model targets those on a low income and/or recovering from crisis providing fresh and healthy food at a price that is affordable.

### Welfare Support £370,000-

- It is proposed to award DHP up to 100% of the difference between Universal Credit Housing costs or Housing Benefit entitlement capped at £200 per month with the payment being made for a period of no more than 6 months.
- The Council maintained the payment of Crisis Grants throughout the Covid period and took the decision in March to increase payments by 20% to provide greater financial support to

those in most need. It is recommended that the 20% enhanced payment is continued for the remainder of 2020/21.

- In addition it is proposed that the Community Care Grant which assists with individuals setting up home be paid to not only high priority cases but also medium priority cases. This will allow payment to be made to more individuals and for additional items for the home including washing machines, floor coverings and additional furniture.

#### Digital Connectivity £60,000 –

- The Council has received an allocation of £433,000 from the Scottish Government to ensure that all secondary school pupils in receipt of free school meals have access to an appropriate device and connectivity. This makes significant inroads into many households suffering from digital exclusion.
- The Council has previously approved an £80,000 investment from the Anti-Poverty earmarked reserves to provide free Wi-Fi for a five year period in 8 Community Centres in addition to the existing infrastructure within the Council Libraries estate.
- Provide individuals who are engaging in learning, development and training with an opportunity to receive a device to complete their learning.

#### Strengthening the Community/3rd Sector Base £200,000 –

- It is proposed to build on the excellent Community response to the Covid pandemic to improve capacity and resilience and creates a fund to receive applications for support to allow projects which support the vulnerable and isolated to continue.

5.2 It is proposed that further information is reported to the next meeting of this group on the development of the Community/3<sup>rd</sup> Sector Base, the digital connectivity and the Food Pantry.

## 6.0 **IMPLICATIONS**

6.1 Legal: none at present

Finance: It would be proposed that any unspent sums from the £1million allocated to Anti-Poverty initiatives in 2020/21 at 31 March, 2020 be added to the Anti-Poverty Earmarked reserves and utilised as outlined in this report.

Human Resources: none at present

Equality and Diversity: none at present

Repopulation:

Inequalities: the Anti-Poverty Initiatives will be working specifically to tackle inequalities on a geographic basis.

## 7.0 **CONSULTATIONS**

7.1 n/a

## 8.0 **LIST OF BACKGROUND PAPERS**

8.1 None

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<b>Report To:</b>	<b>Inverclyde Alliance Board</b>	<b>Date:</b>	<b>5 October 2020</b>
<b>Report By:</b>	<b>Louise McVey Corporate Policy, Performance and Partnership Manager</b>	<b>Report No:</b>	
<b>Contact Officer:</b>	<b>Gail Baxter Corporate Policy Officer (Poverty)</b>	<b>Contact No:</b>	<b>712746</b>
<b>Subject:</b>	<b>Local Child Poverty Action Report</b>		

---

## **1.0 PURPOSE**

- 1.1 The purpose of this report is to seek the approval of the Alliance Board for the Local Child Poverty Action Report 2019/20.

## **2.0 SUMMARY**

- 2.1 Under the Child Poverty (Scotland) Act 2017 there is a requirement for all local authorities and relevant Health Boards across Scotland to reduce child poverty. The Act sets out four national statutory income based targets to be achieved by 2030. The four targets are:-

- Less than 10% of children are in relative poverty
- Less than 5% of children are in absolute poverty
- Less than 5% of children are in combined low income and material deprivation
- Less than 5% of children are in persistent poverty.

An interim target of 18% relative poverty has been set for 2023 – 24.

- 2.2 Fraser of Allendar Institute (The University of Strathclyde) carried out national research around the progress on Child Poverty analysing Child Poverty in Scotland. The findings are shown in the table below:-

	2014/15	2015/16	2016/17	2017/18	2018/19	2030 Target
Relative Poverty	22%	26%	23%	24%	23%	10%
Absolute Poverty	21%	24%	20%	22%	20%	5%
Material Deprivation	10%	10%	10%	12%	11%	5%
Persistent Poverty	15%	15%	14%	15%	17%	5%

Poverty levels will be measured at a local level. Public Health Scotland have provided a Child Poverty Analysis Report which will assist in monitoring Child Poverty locally. This report can be found in Appendix 2 of the Local Child Poverty Action Report.

- 2.3 The Act requires that each local authority and relative NHS Health Board must jointly prepare annual Child Poverty Local Action Reports (LAR's). The report will cover the financial year 2019/20. These annual reports must set out the activity undertaken during the reporting period and those planned going forward to meet the 2030 targets. Based on advice from

Improvement Services and Scottish Government, the report submission is later than expected due to the current situation with COVID-19.

- 2.4 The Inverclyde Child Poverty Action Group agreed that the Inverclyde LAR should focus on a small number of set themes and priorities. Each theme provides an overview of current service provision. This Report template is provided for the approval before submission to Scottish Government.
- 2.5 This year's Local Child Poverty Action Report outlines our current actions and good practice areas and the progress that we have achieved to date, as well as highlighting the challenges that lie ahead. We continue to build on our strengths and remain innovative in approaches to reduce child poverty and support and improve life chances for the families of Inverclyde.
- 2.6 Inverclyde's Local Child Poverty Action Group worked in partnership with Public Health Scotland and identified areas of joint working, looking at data available and prioritising areas to focus on, such as food insecurity, employment and employability and digital connectivity. Collating this data will provide the evidence that the services provision is towards those most likely to be affected by poverty. Using the data this way will enable Inverclyde to further establish the gaps and understand the area for support.
- 2.7 During school closure as a result of COVID-19, and throughout Easter and Summer holidays Inverclyde Council, using the Scottish Government allocated Food Fund provided £25 per fortnight to each child (and their siblings in early years) entitled to school clothing grants. Other children with ASN and those entitled to qualifying criteria places in early years were written to and asked to get in touch with their bank details. More than 3,300 children have received this. It has been agreed that families will benefit from additional funding for meals during the Christmas holiday break at £40 per child.
- 2.8 Based on the success of last year's pre-apprenticeship training, another 12 young people from S4 cohort have been given the opportunity to participate in this year's pre-apprenticeship training.
- 2.9 Following 12 teachers being trained on Cost of the School Day, training has been offered to school staff with the first training session being a success. Further training dates will be arranged. A presentation was also given to Parent Council Chairs.

Feedback from parents on what currently works well and changes they would like to see has been piloted at one Primary School as well as during two community events during Challenge Poverty Week. The feedback has been discussed with the Head Teacher who has made changes where relevant. One example being allowing parents more time to save for school trips which has been implemented.

- 2.10 The Inverclyde Child Poverty Action Group agreed that the Inverclyde LAR should focus on a number of specific themes. Each theme provides an overview of current service provision which you will find in Appendix 1 of the attached report.

### **3.0 RECOMMENDATIONS**

It is recommended that the Alliance Board:

- a. Approve the Local Child Poverty Action Report.

**Louise McVey**  
**Corporate Policy, Performance and Partnership**

## 4.0 BACKGROUND

4.1 The Fairer Scotland Strategy set out a vision to ensure that Scotland is the best place in the world to grow up. To realise this outcome, it is committed to eradicating child poverty. Evidence suggests that poverty can undermine the health, wellbeing and educational attainment of children who experience it. A 2013 study found that child poverty in the UK cost at least £29 billion a year.

## 4.2 Child Poverty (Scotland) Act 2017

This legislation sets out a clear agenda for measuring, reporting on and reducing child poverty levels across Scotland. There are a number of statutory requirements which are set out below:

- Four statutory national **income** targets, to be met in the financial year beginning 1 April 2030.
- Places a duty on local authorities and health boards to report annually on activity taken, as well as planned action to contribute to the reduction of child poverty by 2030.
- Four **interim income** targets, to be met by Scottish ministers in the financial year beginning 1 April 2023 and 2026.
- Places a duty on Scottish ministers to publish child poverty delivery plans in 2018, 2022, and 2026, and to report progress towards meeting the 2030 targets.
- To report on delivery plans annually
- The creation of a Poverty and Inequality Commission to be established from 1 July 2019 with functions related to the child poverty national reduction targets.

An interim target of 18% relative poverty has been set for 2023 – 24.

Scotland is now the only part of the UK with statutory targets to reduce child poverty.

Fraser of Allendar Institute (The University of Strathclyde) carried out national research around the progress on Child Poverty analysing Child Poverty in Scotland. The findings are shown in the table below:-

	2014/15	2015/16	2016/17	2017/18	2018/19	2030 Target
Relative Poverty	22%	26%	23%	24%	23%	10%
Absolute Poverty	21%	24%	20%	22%	20%	5%
Material Deprivation	10%	10%	10%	12%	11%	5%
Persistent Poverty	15%	15%	14%	15%	17%	5%

Poverty levels will be measured at a local level. Public Health Scotland have provided a Child Poverty Analysis Report which will assist in monitoring Child Poverty locally. This report can be found in Appendix 2 of the Local Child Poverty Action Report.

## 5.0 DEVELOPING INVERCLYDE'S CPLAR 2019/20

5.1 The range, role and collaborative engagement with partners delivering activities at a local level to tackle child poverty **must** be reflected in the CPLAR. However, partners delivering these activities must also be involved in the forward planning element.

5.2 Inverclyde's Local Child Poverty Action Group worked in partnership with Public Health Scotland and identified areas of joint working, looking at data available and prioritising areas to focus on, such as food insecurity, employment and employability and digital connectivity. Collating this data will provide the evidence that the services provision is towards those most

likely to be affected by poverty. Using the data this way will enable Inverclyde to further establish the gaps and understand the area for support.

- 5.3 Discussions have commenced with The Poverty Alliance “Get Heard Scotland” to work in collaboration with Inverclyde Council to engage, involve and empower people affected by poverty and get their engagement on the policies and decisions that most impact their lives. Get Heard Inverclyde Project would provide Inverclyde with a qualitative research report.
- 5.4 During school closure as a result of COVID-19, and throughout Easter and Summer holidays Inverclyde Council, using the Scottish Government allocated Food Fund provided £25 per fortnight to each child (and their siblings in early years) entitled to school clothing grants. Other children with ASN and those entitled to qualifying criteria places in early years were written to and asked to get in touch with their bank details. More than 3,300 children received this. It has been agreed that families will benefit from additional funding for meals during the Christmas holiday break at £40 per child.
- 5.5 Based on the success of last year’s pre-apprenticeship training, another 12 young people from S4 cohort have been given the opportunity to participate in this year’s pre-apprenticeship training.
- 5.6 Following 12 teachers being trained on Cost of the School Day, training has been offered to school staff with the first training session being a success. Further training dates will be arranged. A presentation was also given to Parent Council Chairs.

Feedback from parents on what currently works well and changes they would like to see has been piloted at one Primary School as well as during two community events during Challenge Poverty Week. The feedback has been discussed with the Head Teacher who has made changes where relevant. One example being allowing parents more time to save for school trips which has been implemented.

- 5.7 The Inverclyde Child Poverty Action Group agreed that the Inverclyde LAR should focus on a number of specific themes. Each theme provides an overview of current service provision which you will find in Appendix 1 of the attached report.
- 5.8 In accordance with the Child Poverty (Scotland) Act. Based on advice from Improvement Services and Scottish Government, the report submission will be later than expected due to the current situation with COVID-19

## **6.0 IMPLICATIONS**

- 6.1 Legal: The Child Poverty (Scotland) Act places a legal requirement on Councils and NHS Health Board to produce a Local Child Poverty Action Report.
- 6.2 Finance: There are no financial implications associated with this report at present.
- 6.3 Human Resources: There are no HR implications associated with this report at present.
- 6.4 Equality and Diversity: There are no Equality and Diversity implications associated with this report at present.
- 6.5 Repopulation: A reduction in poverty levels will improve the quality of life for many residents in Inverclyde. Improved satisfaction levels may encourage more young people to stay in the area and may make Inverclyde a more attractive place for those considering moving to the area. Repopulation remains a key priority within the Inverclyde Outcomes Improvement Plan.
- 6.6 Inequalities: Inequalities and poverty are inextricably linked therefore reducing poverty will have an impact of reducing inequalities in the area.



**7.0      CONSULTATIONS**

7.1      n/a

**8.0      LIST OF BACKGROUND PAPERS**

8.1      None

# Inverclyde

## Local Child Poverty Action Report 2019/2020



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## Foreword

Poverty has a profound impact on children's rights in a range of ways including education, health and future chances in life and urgent action is required to tackle the issues. Recognising the inequalities that exist in Inverclyde has been significant to our partnership working to mitigate child poverty and has been the foundation that has allowed our response to COVID-19. This has been a collective effort with our local stakeholders and communities to uphold the rights of our children and make a difference with the people who need support the most. Albeit, we know that our challenges are huge, but our hearts are big.

The Scottish Government published the Scottish Index of Multiple Deprivation on 28 January 2020. The data showed that Inverclyde continues to suffer from very high levels of multiple and acute deprivation levels of acute deprivation in Inverclyde have doubled between 2016 and 2020.

The most deprived data zone in Scotland is located in Greenock Town Centre. This datazone is impacted from low income, low employment, poor health, reduced education and crime rates. We know that children living in deprived areas have lower school attendance, lower levels of attainment and are far less likely to move into further education, employment or training. Furthermore, child poverty can have a negative impact on children and young people being able to access and realise their fundamental rights as stated in the UNCRC. All these factors contribute to the higher levels of multiple deprivation and highlight the multi-faceted challenges around tackling child poverty.

Despite the high levels of poverty, Inverclyde has many areas to be proud of including being eighth in the school leavers league table with 95.8 per cent of pupils securing a job, training or a place at university or college, being the 3<sup>rd</sup> top performing local authority in Scotland for participation in the Duke of Edinburgh's Awards with young people achieving 32 Gold, 50 Silver and 148 Bronze Awards and being 1 of only 2 local authorities that have 100% schools participating in the UNICEF Rights Respecting School Award. In relation to education, evidence shows that our schools are raising standards and are succeeding reducing the poverty related attainment gap and ensuring our children are knowledgeable on their rights and how to access these. The Concert Band and Wind Orchestra achieved Gold and Gold Plus awards at Regional and National Events. Inverclyde are the only local authority in Scotland who has qualified for the finals each year since the festival started 10 years ago. This year the band qualified for the national finals in Manchester, the only school band from Scotland.

The current research highlights that the Covid-19 pandemic has a disproportionate effect on those living in areas with higher levels of deprivation, with the NRS statistics showing that Inverclyde has a higher ratio of deaths than the Scottish average. The Covid-19 pandemic has created an increase in anxiety and insecurity for those facing economic, health and social inequalities; already vulnerable to life choices. It is likely that that many more families in Inverclyde will be at risk of falling into poverty for the first time due to the consequences of COVID-19. Inverclyde, Child Poverty Action Group is planning and reviewing how to recover from the impact of this keeping children's rights at the centre of planning and decision making and taking cognisance of employment especially amongst our 16-24 year olds, the ongoing and possible rising demand for food, fuel and shopping, and inequalities around accessing the internet, benefits and welfare.

This year's Local Child Poverty Action Report (LCPAR) outlines our current actions and good practice areas and the progress that we have achieved to date, as well as highlighting the challenges that lie ahead. We continue to build on our strengths and remain innovative in approaches to reduce child poverty and support and improve life chances for the families of Inverclyde.

**Aubrey Fawcett**  
**Chief Executive**  
**Inverclyde Council**

**Jane Grant**  
**Chief Executive**  
**NHS Greater Glasgow and Clyde**

# 1 Introduction to the Inverclyde Child Poverty Local Action Report

This is Inverclyde's second Local Child Poverty Action Report (LCPAR); it focuses on selected actions being undertaken locally to reduce child poverty in Inverclyde and to mitigate poverty for the wider population. The report will outline the progress made from last year's LCPAR, the impact made in 2019/20 and our future priorities for improvement for 20/21.

NHSGGC's corporate and acute services child poverty and poverty approach is being reviewed by their Corporate Management Team in September 2020.

Inverclyde is a partner on NHSGGC's child poverty leads network. The network has shared good practice and problem solved issues such as employability / parental employment fund; childcare and housing in the last year. The network has developed a set of long term objectives which network partners have signed up to.

Under the Child Poverty (Scotland) Act 2017 there is a requirement for all local authorities and relevant Health Boards across Scotland to reduce child poverty. The Act sets out four national statutory income based targets to be achieved by 2030. The four targets are:-

- Less than 10% of children live in households that are in relative poverty
- Less than 5% of children live in households that are in absolute poverty
- Less than 5% of children live in households that are in combined low income and material deprivation
- Less than 5% of children live in households that are in persistent poverty

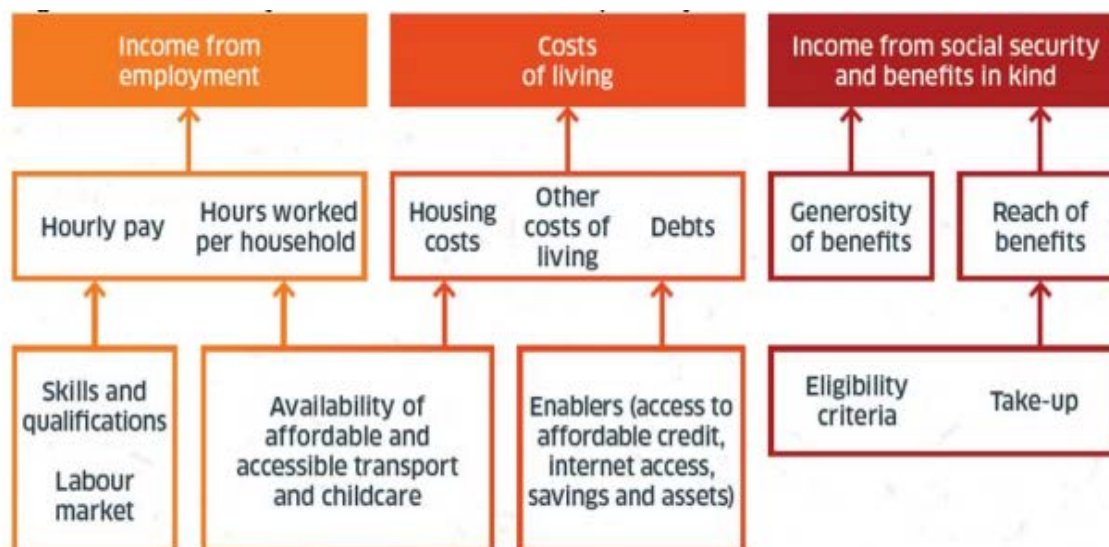
An interim target of 18% relative poverty has been set for 2023 – 24.

The Act requires that each local authority and associated NHS Health Board must jointly prepare annual LCPAR's. This report will cover the financial year 2019/20. These annual reports must set out the activity undertaken during the reporting period and those planned going forward to meet the 2030 targets.

An essential element in reducing child poverty in Inverclyde is effective engagement and connection with our local communities experiencing poverty. By developing a greater understanding and raising awareness across partners and the community of the causes and effects of poverty, we have delivered services in a more targeted way to enhance the services that we are providing. Most importantly of all, it will ensure that the voices of those who matter are being heard.

In recognition of this, Inverclyde's Local Child Poverty Action Group is representative of partners who can make a difference; Inverclyde Council, Inverclyde HSCP, Public Health Scotland, Housing and 3<sup>rd</sup> sector partners. This positive partnership working has formed the basis of this report. Local and national data has been used within this report to gauge an overall understanding the good practice locally and the areas requiring improvement.

The Scottish Government direct drivers of poverty fall in to 3 main categories:-



According to Scottish Government's 'Every Child Every Chance' Delivery Plan 2018 – 2022, focus was given to the following characteristics of families more likely to be affected by poverty:-

<b>Lone Parents</b> 36% of children in relative poverty	<b>Disabled</b> 30% of children in relative poverty	<b>3+ Children</b> 30% of children in relative poverty	<b>Minority Ethnic</b> 37% of children in relative poverty	<b>Youngest Child Aged &lt;1</b> 32% of children in relative poverty	<b>Mothers Aged &lt;25</b> 44% of children in relative poverty
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## 2 Inverclyde - People and Place

### The Population of Inverclyde 2020

As at 30 June 2019 the estimated population of Inverclyde was 77,800 this is expected to decrease by 2028. It is estimated that there will be less births in Inverclyde resulting in a natural decrease in population. The percentage of the population that are children aged 0 to 15 years is projected to fall by more than twice the Scottish average, -14.2%, compared to -6% in Scotland. The population projection for % of 0-15 year old is expected to fall by 14.2% compared to a fall of 6% in Scotland by 2028 (population projections for Scottish Areas, published March 2020).

### Deprivation in Inverclyde 2020

The latest Scottish Indices of Multiple Deprivation (SIMD) data published in January 2020 shows that 51 (44.7%) of Inverclyde's data zones are in the 20% most deprived in Scotland, this is the 2nd highest local share in Scotland behind Glasgow. Inverclyde also suffers from very high levels of acute deprivation with 21 data zones in the 5% most deprived in Scotland. The most deprived data zone in Scotland (ranked 1) is in Greenock Town Centre and East Central.

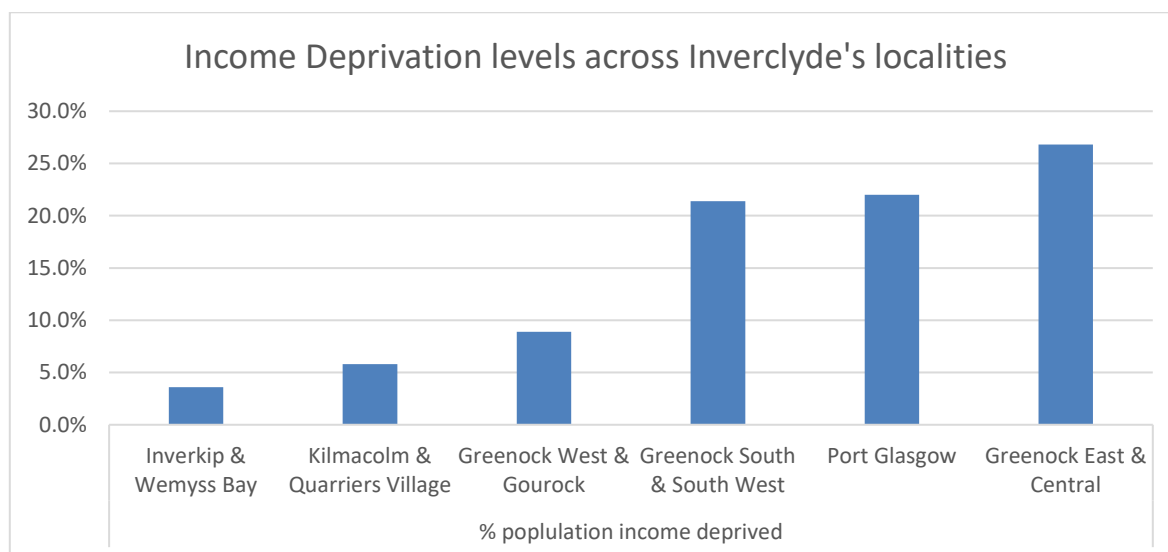
Income and employment deprivation are highly significant issues for the whole of Inverclyde. The data zone has the second highest level of income deprivation in Scotland and the highest level of employment deprivation in Scotland.

In Inverclyde:

- 13,945 (17.7%) of the local population is income deprived, compared to 12% in Scotland, but levels rise dramatically in our most deprived data zones.
- There are 7,126 people in Inverclyde that are employment deprived. This is 14.3% of the population and is higher than the Scottish average of 9%.

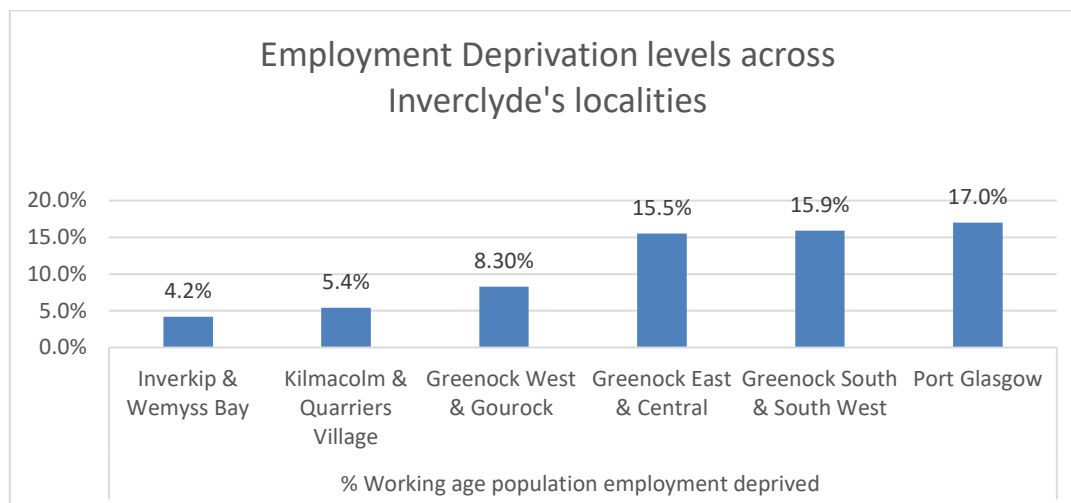
The graph below details % population income deprived and % working age population employment deprived, split into Inverclyde's localities (figure 1):-

Figure 1



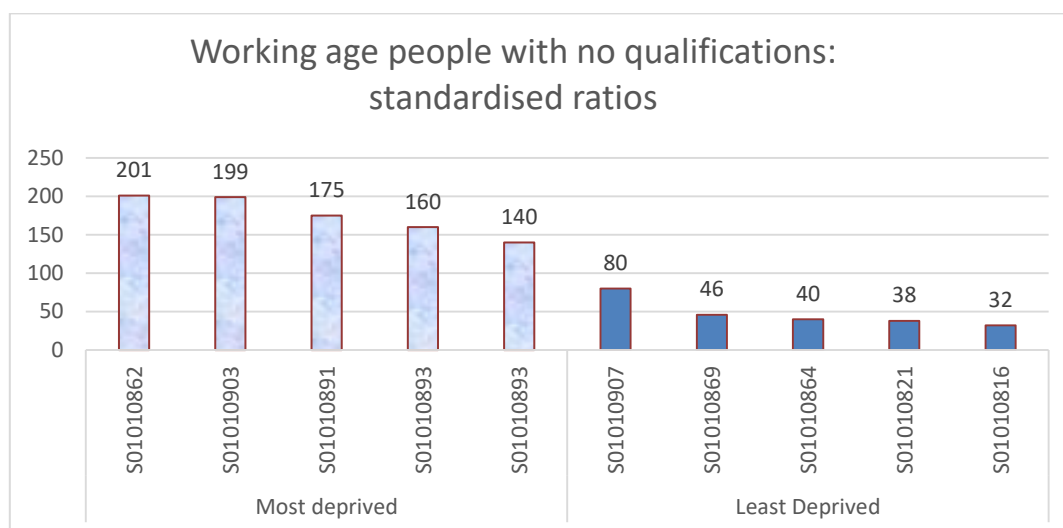
The graph below details % population employment deprived, split into Inverclyde's localities (figure 2):-

Figure 2



In relation to qualifications, there remains a gap between those gaining qualifications in the community, the graph below showing the most deprived areas against the least deprived areas (figure 3).

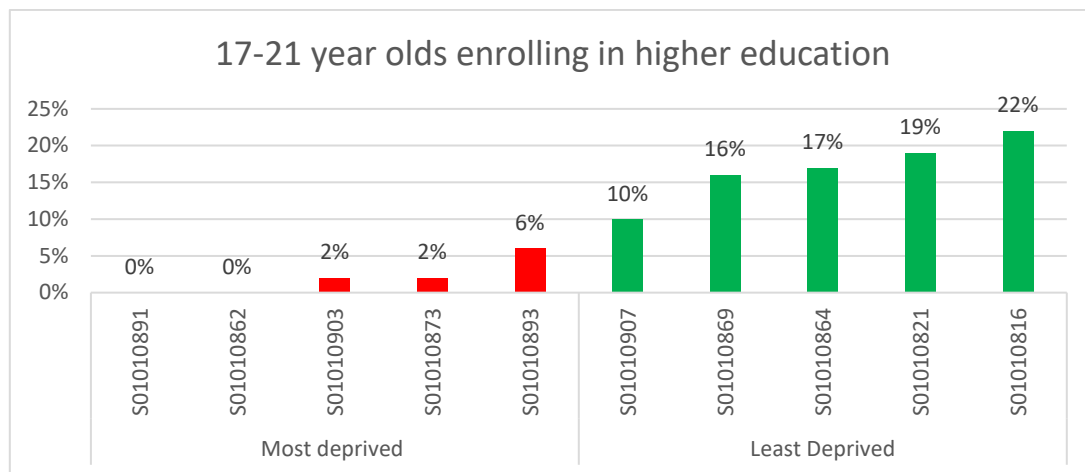
Figure 3



There remains a gap in 17 – 21 years olds enrolling in higher education, with a **higher** amount enrolling within the least deprived areas compared to the most deprived areas. The graph below shows that within the most deprived area, there are datazones (Greenock Town Centre & East Central and Low Bow & Larkfield, Fancy Farm, Mallard Bowl) with 0% of 17 – 21 year olds enrolling in higher education rising to 22% in one of the least deprived area (Kilmacolm Central) (figure 4).



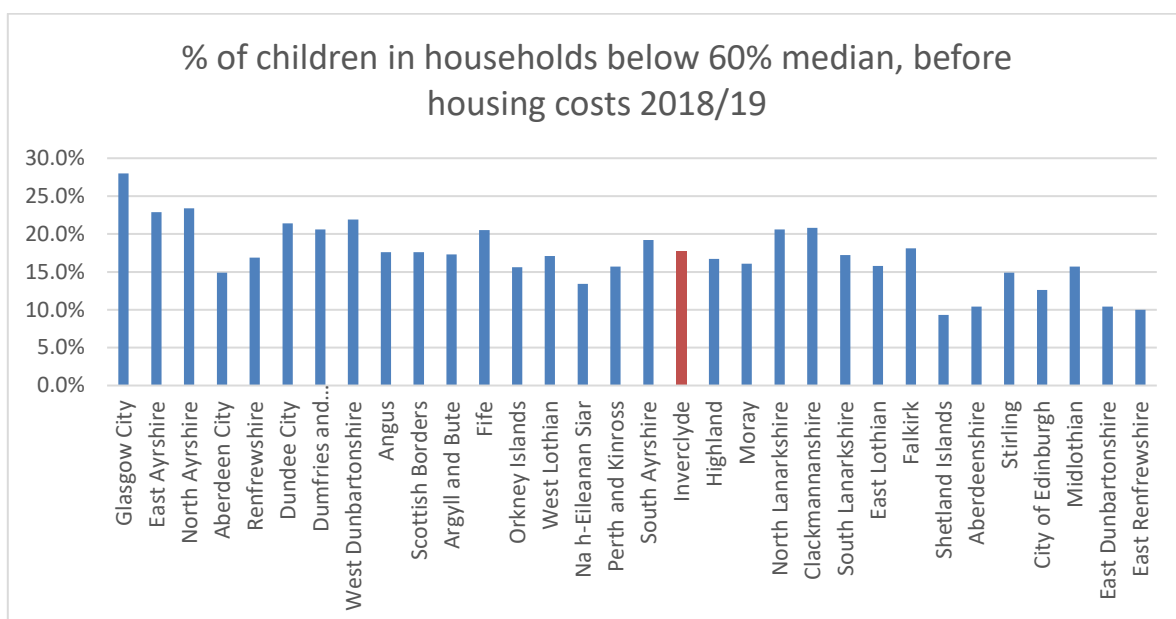
Figure 4



Based on data collected by DWP and HMRC, the graph below shows the percentage of children in households below 60% median, before housing costs, by local authority, 2014/15 to 2018/19. Inverclyde has the 18<sup>th</sup> highest level of poverty before housing costs, with a 3.3% increase from 2014/15 to 2018/19, however 0.7% less than the Great Britain total.

The figures use mid-year population estimates to calculate percentage rates (figure 5).

Figure 5



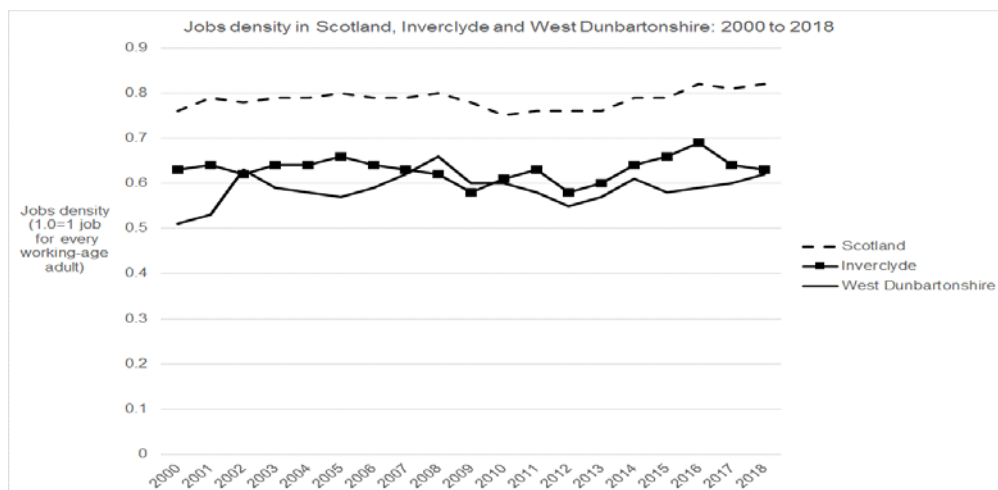
Between Jan to December 2019 there were 35,700 economically active residents between the age of 16 – 64 living in Inverclyde, of those, 72.2% were in employment compared to Scotland's figure of 77.5%. 1,700 (4.8%) residents between of 16 – 64 years were unemployed. Scotland's figure was 3.5%. The number of people living in Inverclyde now claiming Universal Credit has increased mainly due to the impact of Covid-19. Figures from DWP showed that 8,502 (figure 14th May 2020) people were claiming Universal Credit.

Poverty is fundamentally about lack of money and Inverclyde's Child Poverty Action Group have been working in partnership with Public Scotland to identify local data sets and to map out service provision for families living in poverty. This has resulted in a comprehensive analysis of the challenges around inequalities and poverty in Inverclyde, the findings of this analysis are attached as appendix 2 and referred to throughout this report.

## Income from employment

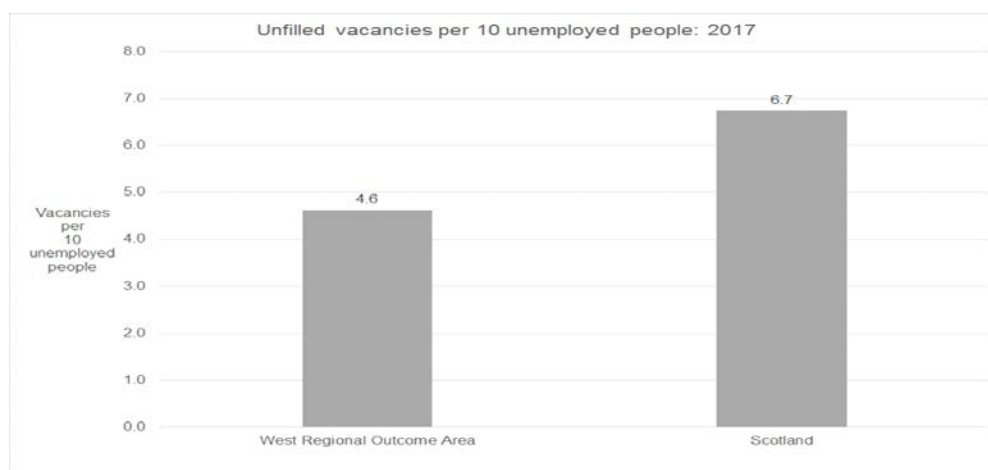
**Labour market demand:** Employment opportunities in Inverclyde, whether measured by vacancies or jobs, are scarce compared to Scotland. In 2018, there were 63 filled jobs for every 100 working-age people in Inverclyde, compared to 82 per 100 in Scotland. Labour market demand as measured by jobs density increased steadily in Inverclyde between 2012 and 2016 but fell slightly between 2016 and 2018 (Figure 6).

Figure 6



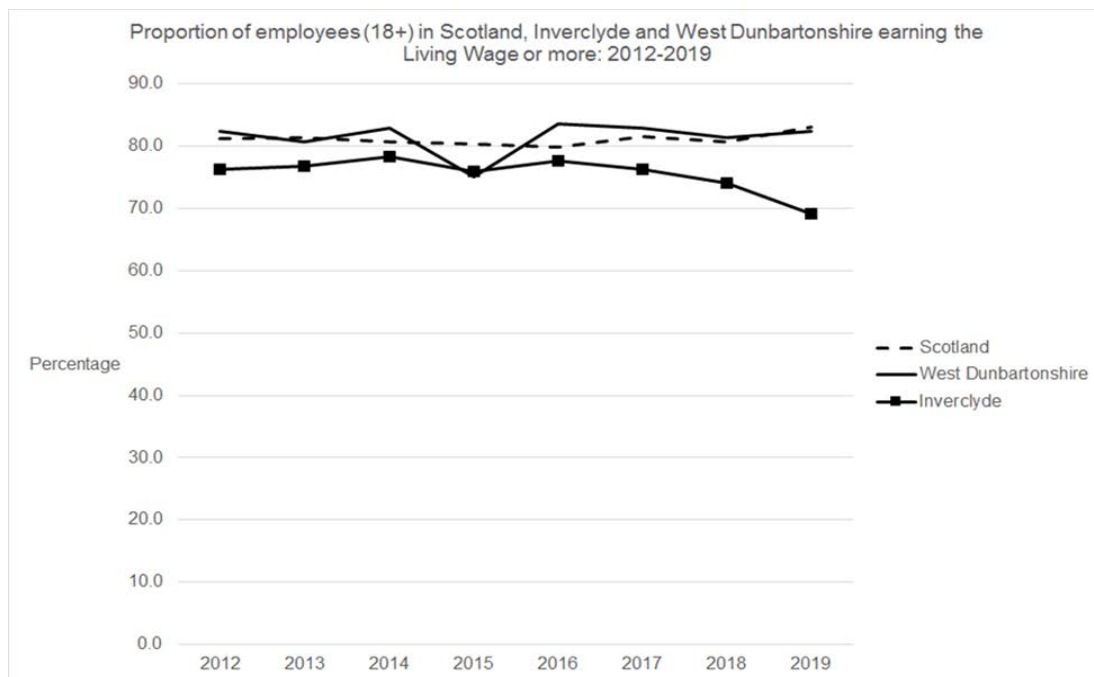
A second measure of labour market demand is unfilled vacancies, shown as a rate per 10 unemployed people. In the West area (including East Renfrewshire, Inverclyde, Renfrewshire, and West Dunbartonshire), there were 4.6 vacancies for every 10 unemployed people, compared to 6.7 for every 10 unemployed people in Scotland as a whole (Figure 2). The latest vacancy data is for 2017 (figure 7).

Figure 7



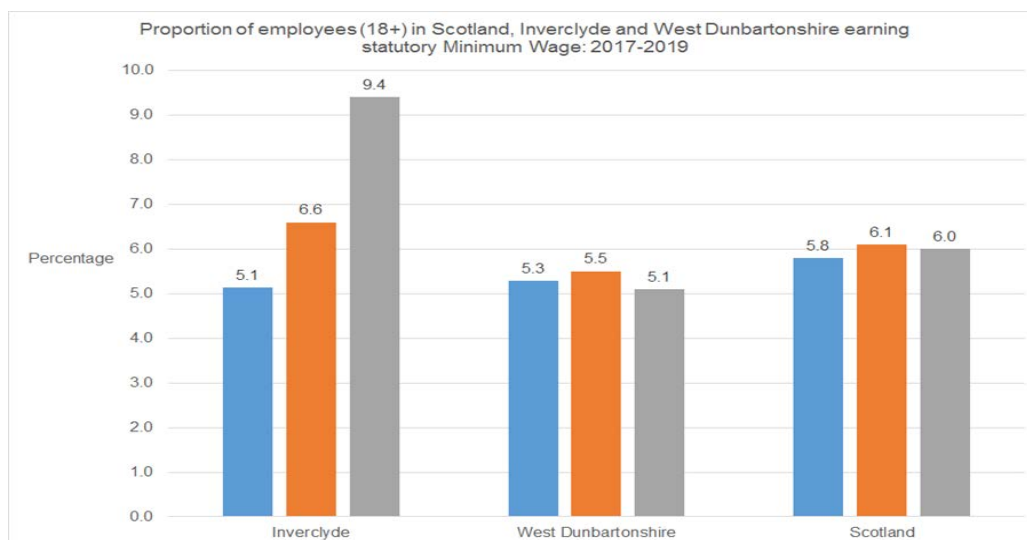
**Wages:** The latest wage data suggests a higher proportion of Inverclyde employees are low paid, compared to both Scotland and West Dunbartonshire. In 2018, 74% of employees in Inverclyde were paid the Real Living Wage or above, compared to 81% in Scotland and West Dunbartonshire. The proportion of Inverclyde employees paid the Real Living Wage or above decreased between 2016 and 2019 (Figure 8).

Figure 8



In 2019, 9% of employees who work in Inverclyde are paid the National Minimum Wage, compared to 6% in Scotland and 5% in West Dunbartonshire. Between 2017 and 2019, the proportion of Inverclyde workers who were low-paid appears to have increased, while remaining stable in both West Dunbartonshire and Scotland (Figure 9).

Figure 9



The full report of findings can be found in Appendix 2 of the document.

There are **16** accredited National Living wage employers in Inverclyde. Together they employ an estimated total of 8,751 staff. An estimated 1938 of those workers have received a pay rise onto the Living Wage as a result of accreditation.

NHSGGC's recruitment team has a range of employability outreach activity, which includes Inverclyde. In addition, there was liaison with Local Authority Leads around NHSGGC connections in relation to the

Parental Employability Fund. Also, NHSGGC commissioned workshops from Family Friendly Working Scotland for local employers in the NHSGGC area in the Healthy Working Lives Scheme.

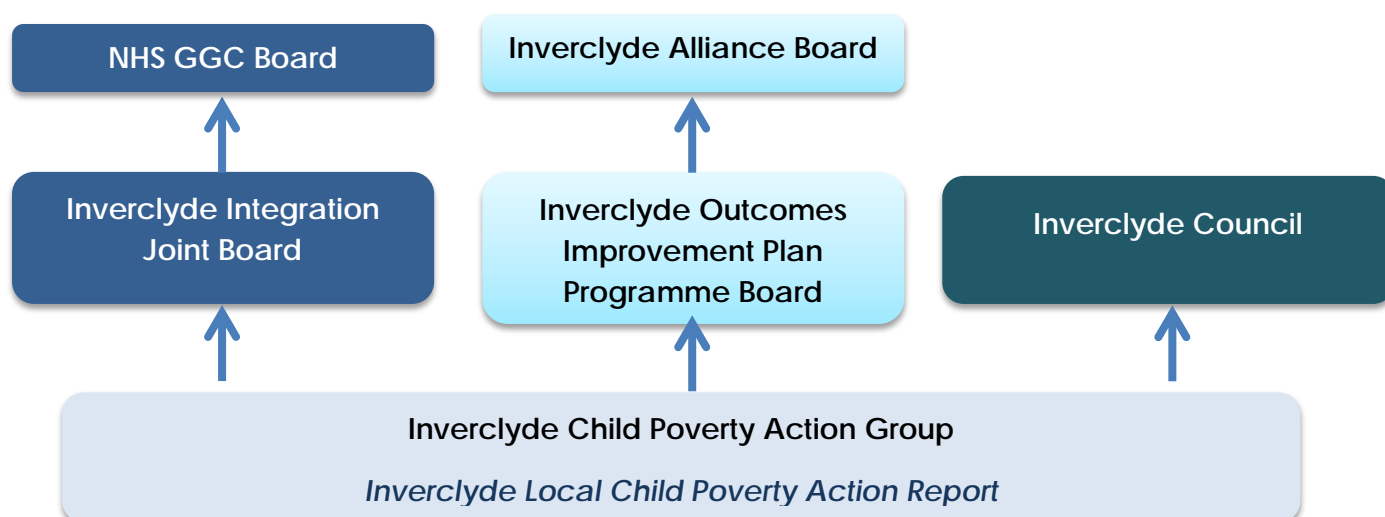
NHSGGC provides a range of employability outreach activity, Inverclyde is included in this. In 2020/21, in line with guidance from national Healthy Working Lives partners, NHSGGC aims to undertake a family friendly audit of its policies. In terms of Living Wage Accreditation, Inverclyde will work to influence partners, including the NHS to achieve accreditation.

### 3 Governance & Accountability

Immediate responsibility for the governance of this Inverclyde LCPAR rests with the Inverclyde Child Poverty Action Group. This group meets on a regular basis and is chaired by the Corporate Director of Education Communities and Organisational Development, Inverclyde Council.

The Inverclyde Alliance Board, supported by the Programme Board provides governance, leadership and scrutiny to the work of the Child Poverty Action Group, as well as helping to co-ordinate partnership activity.

Inverclyde Council and NHS Greater Glasgow and Clyde have joint responsibility for implementation of the LCPAR therefore relevant committees receive regular progress on delivery.



## Links to other plans and strategies

The Inverclyde Alliance vision for Inverclyde is:-

### **‘Nurturing Inverclyde: Getting it Right for Every Child Citizen and Community’**

The Inverclyde Outcome Improvement Plan set out 3 strategic priorities that reflects both the need and aspirations of our communities with the aim of reducing deprivation and inequalities. The three strategic priorities are:-

- Population
- Inequalities
- Environment, Culture and Heritage

As part of the Community Planning element of the Community Empowerment (Scotland) Act 2015, Inverclyde Alliance has a responsibility to develop locality plans for those areas of Inverclyde which experience the greatest inequalities. Inverclyde has established local communication and engagement groups and published Locality Action Plans for all 6 locality areas in Inverclyde. However, the areas that experience the greatest inequalities in Inverclyde are:

- Port Glasgow
- Greenock East/Central
- Greenock South/South West

The links between the LCPAR and the area’s high level strategic plans is shown below:



The delivery of the actions and projects within this LCPAR make a significant contribution to the delivery of a range of strategic plans and priorities for partners across Inverclyde and these are noted in the Delivery Plan in Appendix1. All of the actions within the delivery plan help to build and deliver on children and young people’s access to their rights as outlined within the UNCRC and a wide range of ways, as well services meeting their duties to promote and uphold the rights of children and young people as outlined in the Children and Young People Act (Scotland) 2014.

## 4 Inverclyde - Partnerships

**Inverclyde Council** work with partners around Child Poverty and in March 2020 committed £1 million towards anti-poverty initiatives. The Child Poverty Action Group agreed priorities and work plans in relation to supporting families in financial distress.

- Income, Employment and Training

In 2018/19 the Council developed a pre- apprenticeship pilot for twelve pupils, primarily in S4, who were not fully engaged in school who may benefit from taking them out of school for vocational training purposes and building on the opportunity to access their rights (article 29) “A child or young person’s education should help their mind, body and talents be the best they can be”. Despite the impact of COVID-19, five of the pupils in the childcare group achieved an SCQF level 4 qualification in childcare whilst the Engineering and Construction cohort all achieved SCQF level 4 units in a variety of related topics.

Inverclyde Council will develop a bridge between school and the success of the Councils existing modern apprenticeship programme. It is proposed to offer the pre-apprenticeship programme for a second cohort of twelve pupils from across Inverclyde between August 20 and June 21. In addition it is proposed to offer a level 2 apprenticeship to the year 1 cohort in the area of last year’s development over a period of 18 months from August 2020. Finally it is proposed to offer the five modern apprentices who are due to finish on the Councils existing modern apprenticeship programme a two year contract at an entry level post to allow them time to gain further experience and enhance their job prospects.

- Food Insecurity and the Cost of Living

The Council has provided a £25 per fortnight payment to every child/young person entitled to receive free school meals throughout the Covid period ensuring access to their right to adequate food (article 27). The current is due to end on the 28th August and has benefited approximately 3700 children. It is recognised in Inverclyde that the Christmas period puts a major financial strain on families with limited income and would propose that a one off payment made in the middle of December to each child/young person in receipt of free school meals and would allow qualifying families to buy healthier food over the Christmas period.

In addition to the FareShare community food initiative already being funded for a further 12 months, there is an opportunity to establish a local Food Pantries in one of the localities with the greatest inequalities. The Food Pantry organisation is offering to support local authorities and third sector organisations develop a concept and build on their framework of good practice. The Food Panty is set out as a shop and displays a variety of good quality food, sourced from FareShare Glasgow, where members of the community can choose from a subscription and/or membership fee. The pantry model targets those on a low income and/or recovering from crisis providing fresh and healthy food at a price that is affordable.

NHSGGC participated in national research in partnership with Health Scotland and NHS Ayrshire and Arran on the cost of the pregnancy pathway. Key actions being taken forward from 2020/21 include partnerships considering the costs of attending services for families; of purchasing items for a new baby and affordable childcare.

- Welfare Support

The Scottish Government allocated £5 million as a one off sum to Councils to allow more generous Discretionary Housing Payments to be made during the Covid period of which Inverclyde were allocated £71,000. Following analysis of the current Housing Benefit and DHP data Inverclyde will award DHP up to 100% of the difference between Universal Credit Housing costs or Housing

Benefit entitlement capped at £200 per month with the payment being made for a period of no more than 6 months. This will provide short term help which is in line with the purpose of DHP and would allow households time to improve their circumstances by finding employment or moving to more affordable homes and helping the children and young people living within these households to access their right to adequate housing and a good standard of living (article 26 & 27). This payment would be applicable in the Private Rented Sector.

The Council maintained the payment of Crisis Grants throughout the Covid period and took the decision in March to increase payments by 20% to provide greater financial support to those in most need. It is recommended that the 20% enhanced payment is continued for the remainder of 2020/21. In addition it is proposed that the Community Care Grant which assists with individuals setting up home be paid to not only high priority cases but also medium priority cases. This will allow payment to be made to more individuals and for additional items for the home including washing machines, floor coverings and additional furniture.

- Digital Inclusion

The Council has received an allocation of £433,000 from the Scottish Government to ensure that all secondary school pupils in receipt of free school meals have access to an appropriate device and connectivity. This makes significant inroads into many households suffering from digital exclusion. The Council has previously approved an £80,000 investment from the Anti-Poverty earmarked reserves to provide free Wi-Fi for a five year period in 8 Community Centres in addition to the existing infrastructure within the Council Libraries estate. The council and its partners will continue to develop a strategy for digital inclusion focusing on young people, lone parents, families where English is a second language and those who are engaged in training but need access to digital equipment to help with their course. The strategy will include ensuring the people have hardware, connectivity and ability by working in partnership to provide additionality. Inverclyde HSCP has also committed £24,000 towards buying laptops for care experienced children across the district. All of this progress will help children and young people to access a range of rights including participation, inclusion, the rights to access information and the right to education and is instrumental in closing the gap for those children and young people in being able to access and realise their rights.

Pupils, regardless of whether they have a computer and internet access or not, have been provided with resources from their schools to continue learning at home during lockdown – with staff in contact regularly with young people and their families to offer support and advice.

- Build on a strong community and third sector base

There is an opportunity to build on the excellent Community response to the Covid pandemic to improve capacity and resilience. Many groups received financial support from time limited Scottish Government schemes and it is proposed that the Council creates a fund to receive applications for support to allow projects which support the vulnerable and isolated to continue.

- Inverclyde's Attainment Challenge

Inverclyde continues to make progress in reducing the poverty related attainment gap. The attainment of all pupils within SIMD 1 and 2 is increasing in all aspects of Literacy and Numeracy at all stages. Raised attainment in both literacy and numeracy at combined primary levels illustrates a reduction in the poverty related attainment gap.

A working group has been set up locally to raise awareness to school pupils, staff and parent / carers on reducing the cost of the school day. Training has been offered to school staff with the first training session being a success. Further training dates will be arranged.

Cost of the School day is now a standing agenda item on the Parent Council Chairs meeting with ideas from Parent Council Chairs being taken on board.

Feedback from parents on what currently works well and changes they would like to see has been piloted at one Primary School as well as during two community events during Challenge Poverty Week. It is hoped this can be widened to other schools working with Parent Council Chairs within Inverclyde.

## **Inverclyde HSCP**

In response to the generational, social health and economic inequalities, 6 big actions have been identified to address the drivers that impact on poverty. These are outlined in Inverclyde HSCP Strategic Plan.

- Care Experienced Young People (CEYP) Attainment Fund maximises learner participation by providing opportunities for personal achievements. The CEYP Attainment Fund has bought 125 laptops and dongles to challenge digital poverty and support children, young people and their families to access their rights in a range of ways.
- HSCP are working to fight against food insecurity – in partnership with Riverclyde Homes (Communities Fund) – 425 children were supported by Children's Services and have benefitted from cash for kids and have been supported to access their right to food.
- Creative Health and Wellbeing Workshops through one of Inverclyde's secondary schools provided online learning opportunity via webex for 10 young people over a 6 week period to:
  - express themselves creatively
  - learn new creative skills
  - connect with others to maintain positive mental health.
  - relieve anxiety and stress.

The above partnership working included the Health and Wellbeing Co-ordinator, Art Department, RigArts and CEYP and their peers.

- As a consequence of COVID-19, there has been an increase in the number of people volunteering. This has given a greater pool of mentors for CEYP at home between the ages of 8-14yrs which has helped to build confidence and resilience and a readiness to learn.
- Training to midwives at Inverclyde Royal Hospital was provided on the importance of routine enquiry money worries, how to refer on Badger net and new maternity related social security benefits. The aim was to increase money advice referrals to Healthier Wealthier Children.
- Work has continued within maternity services to increase referrals to financial inclusion services. As part of the SNIPs service, financial inclusion service direct access pathways have been set up to prevent sanctions and issues of conditionality for women.
- Inverclyde's Local Child Poverty Action Group future direction is based on evaluating, improving and collaborative working with NHS partners. The group identified areas of joint working which was followed by workshops led by NHS Health Scotland, looking at data available and prioritising areas we wish to focus on.

## **Public Health Scotland**

Public Health Scotland are now working in partnership with Inverclyde's Child Poverty Action Group to develop a Whole System's Approach to explore how we can bring the skills and knowledge locally and nationally to strengthen the work of this partnership and ultimately maximise a collective impact on reduction child poverty. This will enable Inverclyde to further establish the gaps and understand the data. This process will amplify the work from the workshops, and give rich information to scrutinise. Locally, we require to focus on improving our data collection and analysis in order to increase our understanding of the needs of the priority groups and the community as a whole.



## **Poverty Alliance Scotland - Get Heard Inverclyde**

There is a need to connect people within our communities, with services and organisation to provide information, support and advice that is meaningful and helpful, in order to prevent them from entering or being left in poverty. The voice of the people with lived experience of poverty and inequality will be recognised through both the locality planning and participatory budgeting process. A community based approach with the support of the third sector and the volunteers will ensure that the most relevant voices are heard. Discussions have commenced with Get Heard Scotland to work in collaboration with Inverclyde Council to engage, involve and empower people affected by poverty and get their engagement on the policies and decisions that most impact their lives. The Poverty Alliance Get Heard Project would provide Inverclyde with a qualitative research report.

## **NHSGGC**

NHSGGC has consulted with lower paid staff. Many had money worries, from the research changes to attendance management procedure, wage slip messages and nurse registration processes all include money worries messages. In addition, staff money worries clinics are being piloted.

## **CVS Inverclyde**

The local Third Sector Interface (TSI) organisation, which offers support to community groups, voluntary organisations and social enterprises across Inverclyde, including those who support children and families. Another role of a TSI is to host networks. CVS Inverclyde has 2 networks that directly support children and young people, particularly those experiencing multiple types of poverty.

- The Resilience Network was launched in February 2020 to bring together colleagues from both public sector and 3rd sector organisations to work together to help the people of Inverclyde to build resilience and foster hope. Among the network's areas of activity are support around food insecurities, employment and interview skills, parenting support and gaining qualifications.
- In June 2020, CVS Inverclyde relaunched the children and young people's network as the Best Start in Life Network. This new network uses the collective knowledge and experience of professionals and providers to develop a collaborative approach that will ensure the children and young people of Inverclyde really do have the best start in life. The first meeting focused on the themes of poverty, early intervention and holistic family/community approaches. The second meeting discussed Covid-19 recovery and a partnership approach to mitigating the impact of lockdown on children and young people's attainment.

CVS Inverclyde is also a member of the national TSI Children's Services Network, which is hosted by Children in Scotland. This network provides the opportunity to share best practice, receive regular updates from a national level and raise local issues to influence national policy.

## **Acute financial inclusion services**

Acute financial inclusion services support families from across NHSGGC including Inverclyde. The SNIPs financial inclusion service, the Children's Hospital and the adult Acute financial inclusion services all provide direct support and advice about welfare benefits and provide support to apply for and access eligible benefits, debt advice and help with energy issues. The SNIPs financial inclusion service also has a vital advocacy support element.

Best Start Grant information was shared with early years staff and a quality improvement programme initiated to increase referrals to money advice services

NHS public health colleagues have continued partnership working with both the DWP and SSS. A NHSGGC pilot with the DWP at QEUH, which will, when safe to do so, will be co-located with Support Information Services and with direct patient access. This will initially support benefit issues e.g. Universal Credit accounts while in hospital.

## **Best Start Grants**

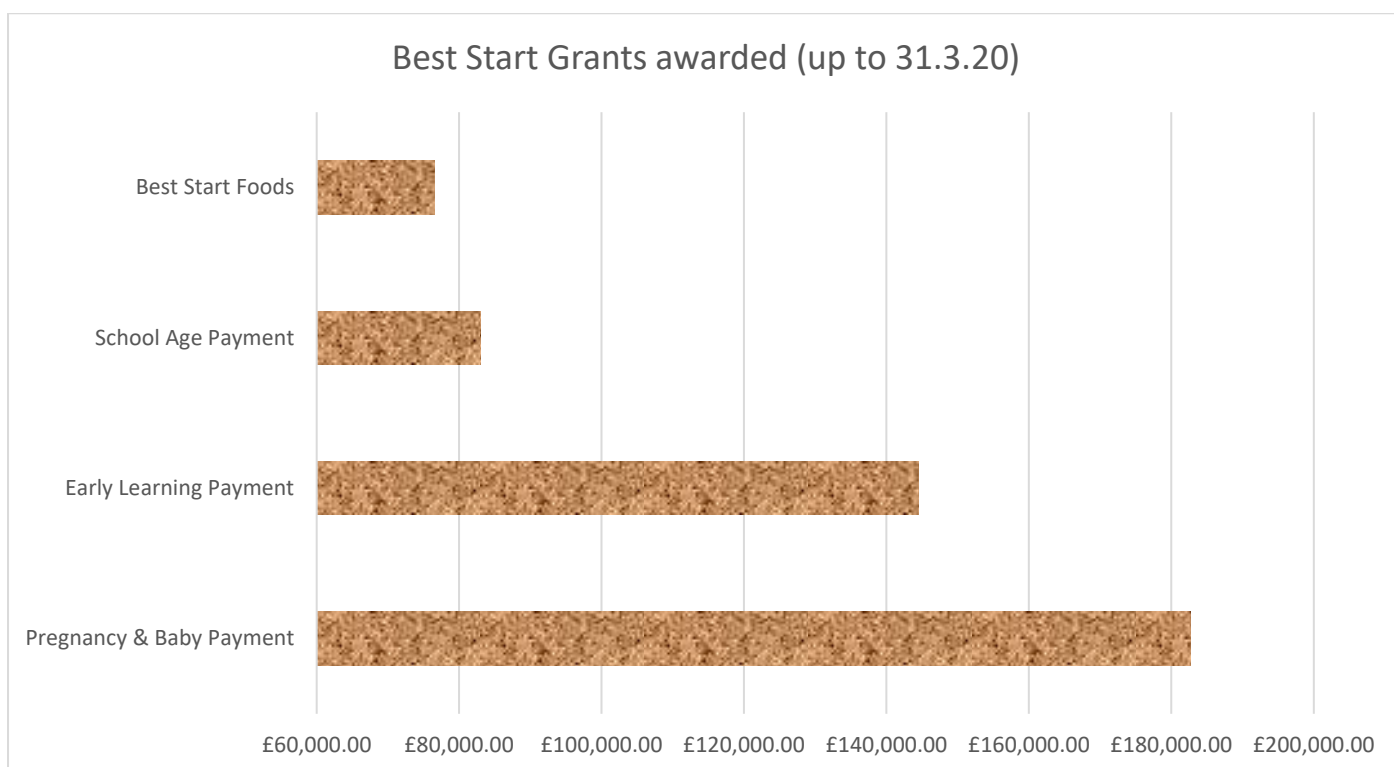
Social Security Scotland is an Executive Agency of the Scottish Government. They have been set up to administer the new Scottish social security system.

Benefits are being introduced in stages. The benefits introduced to date are mostly in the form of one-off or lump sum payments. From next year more complex disability benefits will be delivered.

When fully operational, 16 benefits will be delivered supporting people who are: on low incomes, have disabilities, carers, young people entering the workplace, and to help people heat their homes.

Social Security Scotland continue to work closely with partners to ensure eligible families receive grants available.

The graph below details grants provided to Inverclyde families:-



## **Family Nurse Partnership**

Family Nurse Partnership offer intensive support to mums aged 19 or under. This involves engaging with the young mums during pregnancy through a mixture of weekly and fortnightly home visits. Developing a therapeutic relationship and using this to create a secure base and as a vehicle for positive behaviour change. The Family Nurses support the young mums with a variety of issues such as claiming benefits, housing options, managing a household budget, training, employability and CV writing skills. The role of the Family Nurse is to support the young mum with these aspects but with a continuous encouragement towards self-efficacy.

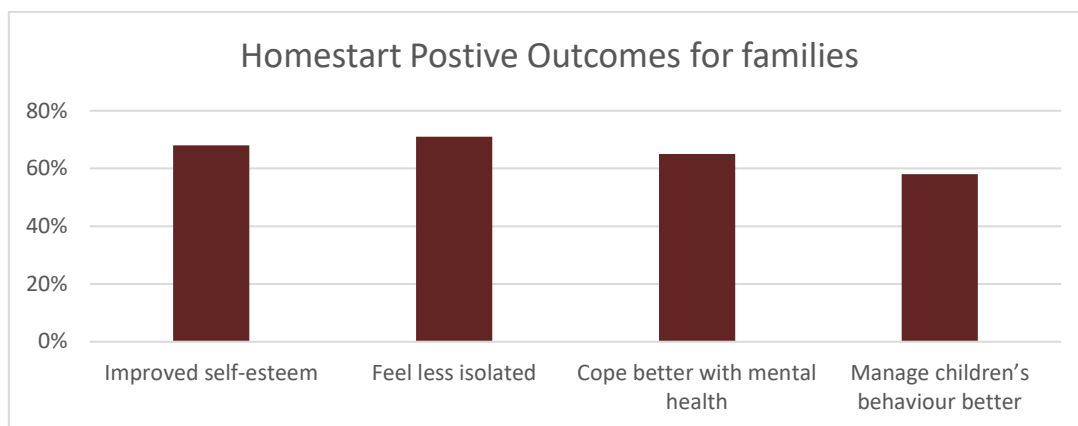
Within Inverclyde, 86% of mothers participating in the programme lived in SIMD 1 & 2 areas (2019).

## Homestart

Homestart provides emotional and practical support and friendship to help parents with young children, in order to give every child the best possible start in life. Parents grow in confidence, strengthen their relationship with their children and widen their links within the local community. There are currently 3 members of staff within Inverclyde and 40 volunteers. 60 families and 108 children have been supported from 2015 to present through home visiting.

Families require support for reasons including:-

- Social Isolation
- Parents' poor mental health
- Difficulties managing children's behaviour
- Parents' low self-esteem
- Stress caused by family conflict



### *Additional support for families in poverty*

Families are referred to foodbank / Belville Community Gardens, donations (clothes, buggies, prams, toys) are requested through volunteers / Facebook and hardship fund are available for families in extreme need.

'I was at breaking point and it was either me or taking the children into care. For parents' mental health this is a vital service, because it is providing the support that nowhere else is providing in Inverclyde'

'They're great for putting you in touch with other organisations .... We had went a long period of time without any actual income. It was the volunteer who went and got us put in touch with the food bank'

The above quotes are from families supported by Homestart.

### **Bellville Community Gardens Trust**

This is a registered Scottish charity formed in 2014 by local people to bring community groups and individuals together in the east end of Greenock, Inverclyde. The organisation promotes a safer, stronger community around improving lifestyles, and health primarily through gardening, horticulture and healthy eating, breaking social barriers for young and old alike and offer the chance of new learning experiences, improved community relationships, a sense of pride in the environment and improved mental and physical wellbeing.

As well as food growing, they also redistribute surplus food from our Inverclyde community fridges and at their weekly “Soup and a Blether” pay as you feel community meal, with a community larder table available for food sharing.

The garden employs five staff working on a range of projects with a strategy to engage local community groups training people in construction skills, food growing and cookery skills.

### **Barnardo’s Nurture Services Inverclyde**

Barnardo’s Nurture Services Inverclyde provides a wide range of universal and specialised opportunities to promote family wellbeing. The highly skilled staff base within the service offers children and families across Inverclyde a wide range of support in a bespoke and individualised manner. Individuals across the age range of 0-18 years are supported through the services in Early Years, Primary and Secondary Attainment and Thrive. These services across Nurture delivers the core principal of children and families being at the centre. The needs based supports also produces best outcomes for improving wellbeing and family life. Barnardo’s work alongside children and families to support and improve areas of family life such as:

- Positive Learning Experiences
- Increase Social Capital
- Positive/Improve Family Relationships
- Improve Mental Health and Wellbeing
- Stable and Secure Family Environment

### **Parklea Branching Out**

This is a local not-for-profit third sector organisation and Charity, based within the Parklea Park area in Port Glasgow.

The focus of Parklea’s activities is horticulture therapy which are used to deliver a range of training, supported employment, work experience, recreational and social facilities to young people and adults with neurodevelopment conditions, which can include a wide range of cognitive disabilities and other complex diagnosis, such as; Autism, Down’s Syndrome, Fragile X, Williams Syndrome, Cerebral Palsy, acquired brain injury, communication difficulties and multiple and physical disabilities.

In the delivery of Parklea’s current programmes, they work in partnership with Inverclyde Council and HSCP and other referring partner agencies in terms of client referral and service contract funding.

Parklea have adapted and responded to COVID-19’s challenging situation and consider the impact that this may have on the Charity and for our very vulnerable clients, who in addition to their learning disability have very different and complex needs and other underlying issues that can include poor mental and physical health, physical disabilities, long term health conditions, low self esteem/low confidence and high levels of anxiety or depression. Individuals can also have other social needs and for some can be socially isolated.

In addition, many live in deprived communities and disadvantaged households. Parklea chose to do this in a range of ways by reaching out to our people through home delivery of food boxes, cooked meals and beautiful flowers and plants that the clients helped to grow and nurture.

### **Inverclyde Community Development Trust**

Inverclyde Community Development Trust exists to create jobs, provide services and remove barriers. It is an organisation that uses a combination of community development, enterprise and creativity to improve the quality of life for local people. Our focus is on the things that matter for the people of Inverclyde with over thirty years of experience in providing a wide range of services and support across the community. The Trust's main areas of work are Employability services, training, befriending, refugee support, arts and heritage, active travel and community food projects.

### **Morton in the Community Trust**

Morton in the Community Trust is a registered charity and has been operational since March 2013. They help to create a healthier and safer region by working closely with key partners in the public and private sectors to create inclusive programmes that engage people of all ages and abilities.

These range from physical literacy classes in nursery schools through to non-elite coaching sessions for 2 – 16 year olds, employability training for people of all ages, promoting healthy lifestyles, and physical and mental well-being sessions. There are more than 5,000 people engaged in these programmes on an annual basis.

### **Challenging Inverclyde Poverty Group**

Formed in November 2018 in response to poverty being identified as an issue that has a negative impact on the lives of people across Inverclyde.

People experiencing poverty need to be involved in the design of solutions including work to address the underlying causes of poverty. Challenging Poverty Inverclyde are one of the HSCP Advisory Groups, facilitated by Your Voice to work alongside Inverclyde Council and local health and social care providers to ensure that the views of local people are heard when planning and developing services.

Over the past year concerns have been raised which people in our community face on a daily basis. These include welfare reforms and the benefits system - the inequity of Universal Credits and Zero Hour Contracts (in work poverty), health, employment, and travel. We have also highlighted that too many of Inverclyde's children, young people and families have limited opportunities to partake in many aspects of everyday community life due to poverty.

The CIP group has been working to raise awareness of / promote:

- Local resources to help mitigate poverty
- The cost of the school day
- Universal Basic Income
- Scarcity theory and how this can lead people to make poor decisions

CIP group have also worked with national organisations including:

- Universal Basic Income (local survey online) - Scottish Governments Cross Party Working Group & Compass CIP's
- Oxfam Scotland – local inequalities workshop
- Poverty Alliance Scotland – Get Heard Programme

## 5 COVID-19 –Impact on Inverclyde

The COVID-19 pandemic is affecting the world, but there are certain groups of people for whom the virus and the measures to stop the spread of the virus will have a greater negative impact. Those living in socio-economic disadvantage and who are already experiencing the greatest inequality of outcomes are more likely to struggle to access their fundamental rights, experience poor health, lack of income, poor and cramped housing, fuel poverty, poor educational attainment and lack of access to greenspace. They are unlikely to have any savings to help cover additional unplanned costs or gaps in income. All this means that if they contract the virus, they are potentially more likely to have poorer outcomes as well as being more likely to spread the virus around their immediate family. Additionally, the restrictions in place are likely to exacerbate the inequalities experienced by those on low incomes, low wealth, and living in deprived areas and in material deprivation.

COVID-19 related deaths in Inverclyde were first reported in the week commencing 23 March 20 when there were 3 reported deaths. The peak death rate with COVID-19 was week 15, commencing 6 April 2020 when there were 32 deaths. From week 10 to week 23 there were 112 deaths with covid19, by the end of July 2020 there were 116 deaths with COVID-19 which is 14.8 per 10,000 population.

NHSGGC's corporate and acute child poverty approach to COVID-19 is described in the September 2020 report to the Corporate Management Team.

### **Cost of Food, Fuel and Living**

Whilst families are being asked to remain at home, there has been an increase in food, fuel and living costs, with the cost of living rising more for those living in poverty due to transport issues, and having to shop more locally can be more expensive. This can also increase stress for single parents having to take their children to the shops with them as they have no current means of childcare.

Fuel costs have increased for families due to requiring heating on for longer periods and Wi-Fi, television, laptops, tablets being on / requiring charged more often due to additional use including school work.

Other living costs include families buying laptops/tablets to enable their children to do their school work from home, additional stationery, activities and toys to keep their children occupied during lockdown, and childcare costs to ensure spaces are still available when childminders / private nurseries re-open.

### **School meals**

Initially packed lunches were provided to children entitled to free school meals and children who attended the Hub Schools either because their parents are front line workers or because they have been identified as vulnerable. In total 5,662 packed lunches have been distributed. Fortnightly food bags were distributed to all young people who were entitled to free school meals and school clothing grants. This was difficult to sustain because of the lack of a reliable delivery supply and because of how resource intensive it became in a time of social distancing.

The alternative has been paying money directly into accounts. Money was initially paid into accounts of those entitled to clothing grants in schools and their siblings in early years. Other children with ASN and those entitled to qualifying criteria places in early years were written to and asked to get in touch with their bank details. £25 per fortnight is given to each child and currently more than 3,300 children are receiving this.

Bags of food (including baby bags) are made up for the most vulnerable families to ensure that children who are in danger of missing out have access to a food delivery. Over three hundred bags are delivered each fortnight.

### **School Hubs**

There are 10 hubs (providing childcare) in place for key workers and vulnerable pupils with the highest daily attendance reaching 192. Staff from all schools are contributing to the hubs. Inverclyde has been able to offer a place to all key workers who required it

### **Local Food insecurity**

Inverclyde Council is working in close partnership with the local community, business, and public and third sector organisations to ensure that everyone who needs a food aid receives it. The Council with Scottish Government Food Fund has allocated funding to the community and third sector organisations.

The I58 Project is the local Trussell Trust food bank who have a good local community connection especially with those who are vulnerable, on low income, in financial risk, unemployed or marginalised. The I58 project is based in the most deprived datazone in Inverclyde but provides a range of services across Inverclyde including Christmas Hampers, Financial Advice, baby boxes and food bags, relying on the support of local donations and supermarket surplus food, both of which have diminished in the past few weeks. Providing funding to the I58 project has enabled them to extend their criteria to support people who have recently lost their jobs, reduced hours or been furloughed and cannot afford to feed their family.

Funding has also been used to support Belville Community Garden Trust (BCGT). BCGT have delivered self-isolation food boxes, prescriptions and meals to people who have contacted them or been referred and needing support and food. This includes chilled and frozen meals for clients who do not have the capacity or are too ill to cook for themselves.

Scottish Government funding has been provided to Fareshare to provide Local Authorities with excess food to distribute to organisations and in turn members of the Community. Approximately 2 tonnes of food is provided per week to Inverclyde.

Local community organisations who have been distributing food to people who access their service include:-

- Branchton Community Centre and Parklea Branching Out delivering hot meals and food parcels
- Barnardos, Homestart, Community Development Trust and Compassionate Inverclyde deliver food parcels
- Homeless Centre receive food for their residents, and people who have recently moved into their own tenancy.

A One Stop Telephone help line has been set up to support local residents to ensure they receive the support and advice they require.

NHSGGC Support and Information Services have partnerships in place to provide emergency food packages for people in need being discharged from hospital. This also includes a money advice pilot for patients being discharged from Stobhill Mental Health inpatient Unit.

## Fuel Poverty

Partner referrals for our HEAT support have actually reduced as we work through COVID-19. This is down to a majority of partners working in “emergency” mode at this time. (e.g. Housing Associations are a main referring partner but have not been working business as usual – letting properties, chasing for unpaid rent etc.)

HEAT have been proactively engaging with the communities they serve through direct contact with groups and organisations through to increased activity in social media. This has meant that they have been able to increase the number of households supported.

All of the support has been targeted at vulnerable households who have are in or in danger of self-disconnect. This is normally where a household is shielding or where the household income has been impacted by COVID-19.

Below is project savings for HEAT as a whole. This covers all Customers engaged which includes Inverclyde (other areas covered are Glasgow, North and South Lanarkshire, East and West Dunbartonshire).

	Apr to June 2019/2020	Apr to June 2020/2021
Households receiving energy support	556	853
Project savings accrued	£349,398	£268,382

Savings accrued was greater last year. This is due to a number of strands of support not being available due to COVID-19.

NHSGGC has a programme to increase access to advice about tackling fuel poverty to those accessing NHS services (in partnership with Home Energy Scotland).

## Income and Employment

There is an additional pressure on low income families due to Covid-19 who were already struggling being furloughed, or have lost their jobs. There will undoubtedly be an increase in unemployment in the near future due to the impact Covid-19 is having on businesses.

DWP are working with West College Scotland, Skills Development Scotland, Inverclyde Community Development Trust and Street League who are starting a new programme for 18 – 24 year olds.

## Digital inequalities

People within Inverclyde who do not have internet access are socially and economically isolated in a range of ways and having access online helps with improved employment opportunities, higher levels of educational attainment and cheaper products.

During the Covid 19 lock down period, Inverclyde Council, Inverclyde Health & Social Care Partnership (HSCP) and Belville Community Garden Trust provided computers to young people who do not have access to a device and who have been offline since schools closed because of the coronavirus outbreak.

School estates have received funding for an upgrade of Wi-Fi provision and connectivity.



## **(CVS Inverclyde) 3<sup>rd</sup> sector support**

Inverclyde Alliance partnership with CVS Inverclyde ensures that wider organisations are supported to apply for funding, access volunteers and deliver services within the community who have also received funding directly from the Scottish Government to meet local need. This has included approximately an additional 9000 hot meals and sandwiches from Branchton Community Centre. Barnardo's, Homestart, Inverclyde Community Trust, Parklea and Inverkip Community Hub are supporting approximately 268 individual families with food through their own organisations.

In addition to this, people who phone Inverclyde Council's shielding phoneline or humanitarian aid 'one stop shop' phone number are referred to CVS Inverclyde. The Inverclyde Community Link Worker (CLW) team, managed by CVS Inverclyde, provide support and signposting to other relevant agencies/organisations in the community. Furthermore, CVS Inverclyde and Compassionate Inverclyde are working in partnership to deliver a new prescription collection service for local residents needing support during COVID-19. These organisations, alongside volunteers from the local community, work together to ensure everyone in need receives their prescription on time.

## **COVID-19 Scottish Government Measures**

The measures announced by Scottish Government on 18<sup>th</sup> March to support communities are summarised below:

<b>Support to Communities</b>
£50m hardship fund.
£45m additional funding for Scottish Welfare Fund.
£50m for Council Tax Reduction Scheme.
£70m food fund.
£50m wellbeing fund
£40m supporting communities
£20m for a Third Sector Resilience Fund.
£25m reserve.

## **6 Plan on Page**

Inverclyde's Child Poverty Action Group meet on a regular basis and have agreed on local priorities and shared outcomes to reduce Child Poverty, multiple deprivation and inequalities across Inverclyde with the Primary Drivers being Education & Learning, Income & Employment and Communication & Information.

The Plan on a page drills down to priority actions the Child Poverty Action Group will undertake 2020/21 to work towards reducing Child Poverty.

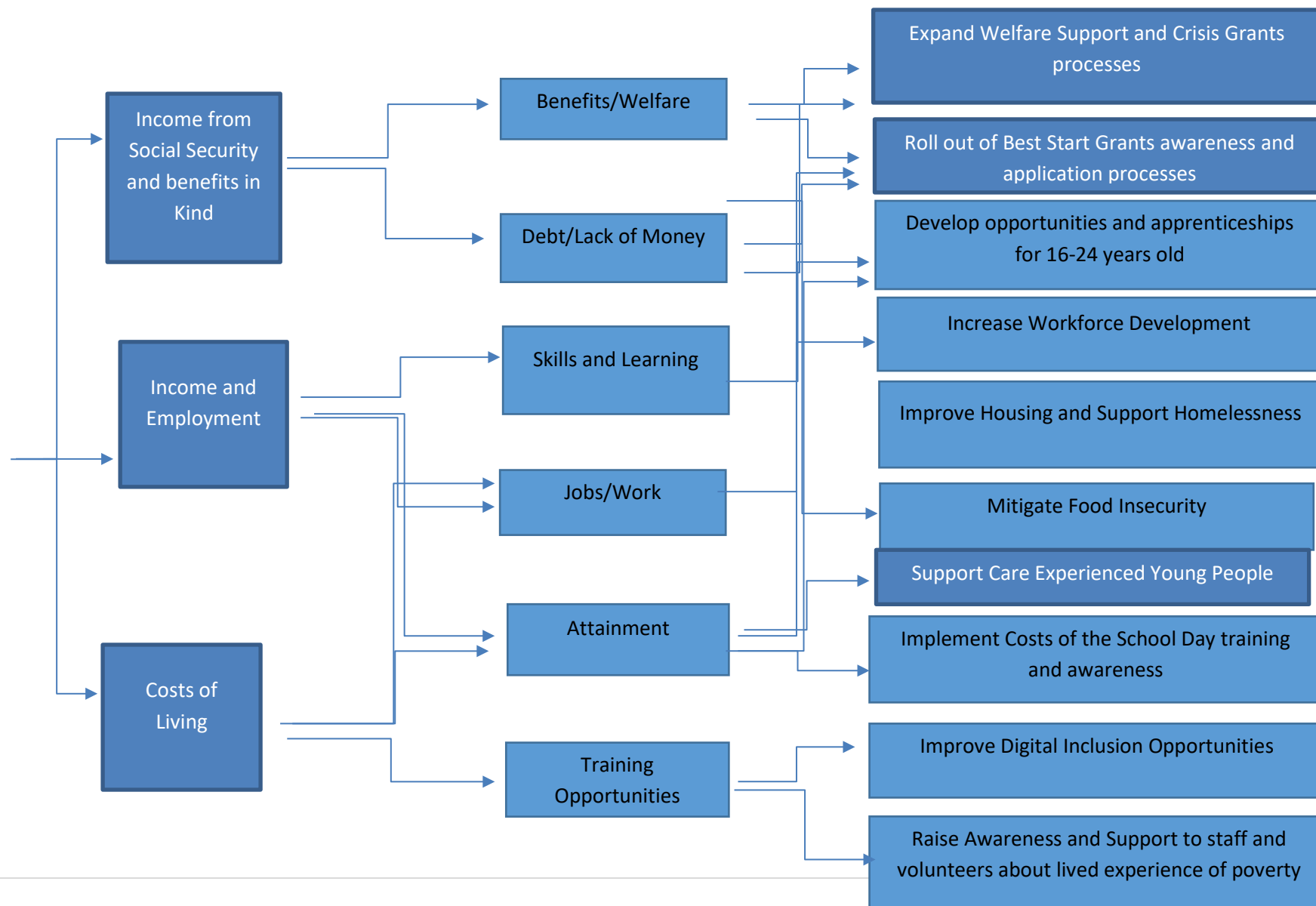
## Local Aim

## National Drivers

## Local Drivers

## Priority Actions 2020

Inverclyde Child Poverty Action Group (ICPAG) will reduce child poverty, multiple deprivation and inequalities across Inverclyde.



## 7 Progress Reports 2018/19

The following tables highlight updates on actions included within 2018/19 LCPAR:-

### Income from Employment

What we said we would do in 2018/19	What we did
Recruitment of 12 pre apprenticeships	<p>11 young people remained on this programme. A Community Learning Development Worker is employed to support and encourage the young people.</p> <p>Funding has been granted for another 12 young people to participate in this programme commencing Autumn 2020.</p> <p>In 2018/19 the Council developed a pre- apprenticeship pilot for twelve pupils, primarily in S4, who were not fully engaged in school who may benefit from taking them out of school for vocational training purposes. Despite the impact of COVID-19, five of the pupils in the childcare group achieved an SCQF level 4 qualification in childcare whilst the Engineering and Construction cohort all achieved SCQF level 4 units in a variety of related topics.</p> <p>Inverclyde Council will develop a bridge between school and the success of the Councils existing modern apprenticeship programme. It is proposed to offer the pre-apprenticeship programme for a second cohort of twelve pupils from across Inverclyde between August 20 and June 21. In addition it is proposed to offer a level 2 apprenticeship to the year 1 cohort in the area of last year's development over a period of 18 months from August 2020. Finally it is proposed to offer the five modern apprentices who are due to finish on the Councils existing modern apprenticeship programme a two year contract at an entry level post to allow them time to gain further experience and enhance their job prospects.</p>
<p>SAMH Individual Placement Support service (IPS)</p> <p>To link wider to local Employability Pipeline and Employability Health Outcomes</p> <p>Explore options to extend provision to include pathways related to Primary Care</p> <p>Strengthen the linkages within Fairstart projects to</p>	<p>This work continues to be under discussion with the local authority and wider partners at the IREP (Inverclyde Regeneration &amp; Employability Partnership).</p> <p>As with the wider employability pipeline discussions with the local authority, this area of work remains currently aspirational, with no further developments at this point.</p> <p>Fairstart are part of the IREP (Inverclyde Regeneration &amp; Employability Partnership) to allow this work to progress.</p>

enable local reporting and monitoring.	
Stepwell led the Whole Life Restore Programme which involved life skills training, resilience workshops, pre-vocational and vocational qualifications, one2one employability support, work placement and supported employment opportunities	<p>Whole Life Restore was for residents of Inverclyde who:-</p> <ul style="list-style-type: none"> <li>• Are in receipt of unemployment benefit</li> <li>• Have a 'lived experience' of criminal justice, addictions and/or homelessness</li> <li>• Are ready to explore their future aspirations including actively looking to progress into employment or other positive destinations.</li> </ul> <p>12 people completed the Stepwell programme with one job outcome and four people achieving vocational training.</p> <p>Stepwell are part of discussions to establish a framework to mitigate food insecurity through food aid, food access and food equipment.</p>
Attainment Challenge	<p><b>Increase in attainment for targeted groups of pupils in literacy and numeracy</b></p> <p>Recent reports indicate that we continue to make progress in reducing the poverty related attainment gap. The attainment of all pupils within SIMD 1 and 2 is increasing in all aspects of Literacy and Numeracy at all stages.</p> <p>The National Improvement Framework data comparisons from 17/18 and 18/19 illustrates raised attainment in both literacy and numeracy at combined primary levels and therefore a reduction in the poverty related attainment gap. At 3<sup>rd</sup> level numeracy attainment has also increased. Inverclyde's attainment at all levels and reducing the Poverty Related Attainment gap is either better or in line with the national average.</p> <p><b>Increase in teachers' knowledge and skills to engage children in learning in literacy and numeracy</b></p> <p>There is an increasing number of staff engaging in training particularly in early years and primary. This training has also been strengthened by including effective feedback within these approaches to ensure pupils make further progress in their learning. These highly impactful interventions are improving both professional knowledge and pupils' learning. Through the development of pedagogy and a shared understanding of high-quality learning, teaching and assessment pupils are making very good progress in literacy and numeracy and the poverty related attainment gap is being reduced.</p> <p>The Speech and Language Therapy team have worked closely with the Early Level Coaching and Modelling Officer to plan, and implement, Level 1 Word Aware training across 6 target attainment challenge nurseries improving pupils language and vocabulary development.</p> <p>Training for staff in SEAL (Stages of Early Arithmetical learning) in some early years establishments is improving pupils' early understanding of number and laying foundations to secure further progress.</p> <p>Some staff from different departments within the secondary sector have engaged in training for Literacy across Learning. This training is supporting</p>

	<p>staff in improving access for pupils to the wider curriculum and increasing opportunities for the individual in all aspects of life.</p> <p><b>Increased confidence in assessment and planning</b></p> <p>Staff across all sectors continue to engage in establishment, cluster and inter-authority moderation activities. Staff are more confident in the use of benchmarks to support judgements of achievement of a level. As a result the shared understanding of high-quality learning, teaching and assessment pupils are making very good progress in literacy and numeracy and the poverty related attainment gap is being reduced.</p> <p>All staff continue to plan using the Literacy and Numeracy pathways to ensure progression.</p> <p><b>Increased teacher skill in on-going assessment and reflective planning to meet the needs of children</b></p> <p>Staff across all sectors are increasingly using improvement methodologies to select the right interventions for individuals and specific groups of learners resulting in more positive outcomes for pupils. Small tests of change are integral to a range of professional learning activities identifying interventions which improve learning and teaching and increase attainment. This approach enables and empowers staff to consider and evaluate developments using their own research informed by local and national policy.</p> <p>Staff across all sectors have been involved in high quality training which is impacting on learning, teaching and assessment. Staff continue to engagement with our "Learning, Teaching and Assessment" policy providing strategic guidance on planning and assessment. This session some school staff have been trained in creating High Quality assessments in numeracy. The Outreach teachers have been closely tracking cohorts of pupils to measure their progress. The findings have been impressive with one school reporting that 96% of the pupils who have received support are now on track or beyond.</p> <p><b>Increase in parental awareness of children's learning in literacy and numeracy</b></p> <p>Inverclyde's attainment plan sets out an integrated multiagency approach to closing the equity gap.</p> <p>Barnardo's have been involved in delivering family learning events within Attainment Challenge schools. On average the attendance is 59 families per week.</p> <p>Barnardo's reports that 94% of parents are indicating improved engagement in their children's learning. Of the families they work with 169 parents are more engaged in their child's learning since receiving a bespoke package of support.</p> <p>These include the following activities with some attending various activities</p> <ul style="list-style-type: none"> <li>• 109 parents have attended Team Around the Child Meetings.</li> <li>• 96 have started to attend Parent's Night.</li> <li>• 99 parents are now attending school reviews.</li> </ul> <p>Community Learning and Development continue to support pupils and families living in SIMD 1 &amp; 2 by offering a wider range of interventions to develop and improve softer skills. There has been delivery expansion in some key areas including supporting, volunteering and in building the capacity of parents.</p>
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	<p>As a result parents feel more confident to approach teaching and support staff and are less stressed when carrying out home learning activities. Many establishments have also organised workshops to involve parents in their child's learning.</p> <p><b>Consistent use of common tracking system to effectively use data to support learning and teaching, and the identification of target cohorts</b></p> <p>Staff across establishments report on how the common tracking system and quality of data has improved their work, and ultimately outcomes for pupils. The Heads of establishments continue to be supported in collating and providing data as strong evidence to identify specific areas for improvement. Each primary and secondary establishment are provided with a Data pack with strong robust data.</p> <p><b>Increase in children's reading for pleasure</b></p> <p>The Libraries Inspire schools programme is being delivered in all Inverclyde libraries and led by YPS team. The Bookbug programme is also fully supported through libraries increasing pupils' enjoyment of reading. An increasing number of sessions in Reading for Pleasure in partnership with schools are planned and delivered with schools reporting positive impact. Tiddlers and Lunch Club Literacy Session Leader training has been identified to involve parent volunteers and is currently being organised by CLD.</p> <p>The Summer Reading Challenge is delivered with the aim of ensuring reading levels do not 'dip' over the long summer holiday period. Library staff inspire children to read six books over the summer holidays to promote reading for pleasure and establish or maintain positive reading habits. The number of children joining Inverclyde Libraries is increasing as a direct result of this initiative. With Inverclyde being one of Scotland's smallest authorities, this success is proof positive that the Summer Reading Challenge plays a key part in increasing access to public services for young people in Inverclyde.</p>
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## Cost of Living

What we said we would do in 2018/19	What we did
Reduce cost of school day within Inverclyde's schools and nurseries.	<p>12 teachers have been trained as local champions in raising awareness on reducing the cost of the school day.</p> <p>Training has been offered to school staff with the first training session being a success. Further training dates will be arranged.</p> <p>Cost of the School day is now a standing agenda item on the Parent Council Chairs meeting with ideas from Parent Council Chairs being taken on board.</p> <p>Presentations have been given to some Parent Council meetings within schools, and more will be planned.</p> <p>Feedback from parents on what currently works well and changes they would like to see has been piloted at one Primary School as well as during two community events during Challenge Poverty Week. The feedback has been discussed with the Head Teacher who has made changes where relevant. One example being allowing parents more time to save for school trips which has been implemented.</p>
Continue tackling fuel poverty in the area through the Energy Efficiency Scotland Programme: Area Based Scheme (ABS).	<p>Local Councils, COSLA and the Scottish Government are working hard to deal with fuel poverty, and to reduce greenhouse gas emissions in order to tackle the threat of climate change and have developed Energy Efficient Scotland, a 20 year programme aimed at making Scotland's existing buildings near zero carbon wherever feasible by 2050. As part of a range of programmes aimed at achieving these objectives, the Scottish Government has developed and funded the Area Based Scheme (ABS).</p> <p>The new build affordable housing supply programme will similarly reduce household bills through increased energy efficiency.</p>
Free Sanitary Products	<p>Free sanitary products have been available to all primary and secondary school pupils since October 2018 through a variety of discrete delivery methods. The initiative was expanded in January 2019 to include community locations and there are now in excess of 70 community locations throughout Inverclyde offering access to products. These include public toilets, libraries, community centres, GP surgeries and food banks.</p> <p>COVID-19 lockdown measures resulted in the public being unable to access free sanitary products in school or community locations. The first temporary solution implemented was the universal inclusion of sanitary products in food parcels. The second temporary solution was the introduction of an online ordering facility. Inverclyde Council worked with Hey Girls to develop a web link, allowing Inverclyde residents to order the products they required for delivery to their home address. From 1 May 2020 to 3 July 2020 over 700 orders have been sent to Inverclyde residents.</p>

	Online ordering will continue to be promoted through social media, in the local press and by partners.
Holiday Hub Provision	Holiday hubs continued to be a success during 2019 with attendance of over 2640 attendees (children) during summer 2019. Since the schools closed due to COVID-19, school hubs were made available providing childcare for keyworkers children and vulnerable pupils. 10 hubs were available within Inverclyde providing to approximately 192 pupils per day. The hubs continued throughout Easter and Summer holidays
Foodbank - Provision of food to Inverclyde residents in need	Inverclyde Foodbank remains committed to support those most in need in our community by providing emergency food provision and signposting to other agencies when appropriate. They will continue to work in the community to support the people of Inverclyde and by having strong relationships with referral agencies, raise awareness of all services provided by The i58 Project.

## Income from Social Security and Benefits in Kind

What we said we would do in 2018/19	What we did
Financial Fitness will continue to support clients through the benefits system's biggest change since its conception, with a host of benefits affected. Clients are being notified of changes and up-to-date advice.	Financial Fitness will continue to support around 2,500 new clients annually through the benefits system's biggest change since its conception, with a host of benefits affected. Of particular significance is the ongoing roll-out of Universal Credit, the transfer from Disability Living Allowance to Personal Independence Payment and the introduction of 6 new benefits administered by Social Security Scotland. Clients are being notified and supported through these changes and given up-to-date advice, benefit checks, form filling assistance and advocacy support. Clients are also entitled to receive money advice from our in-house Money Adviser.
Ensure eligible families receive appropriate Kinship Payments	Income, benefits and allowance are reviewed on an annual basis to ensure payment is maximised. If changes are known between reviews, Kinship allowance will be reassessed.  There are (as at 25 <sup>th</sup> February 2020) 119 Kinship children living in 79 households. This is an increase from 2018 figures (100 Kinship Children living in 64 households).
Change in eligibility criteria for free school meals, school clothing grants to allow more families to qualify	The income threshold for the locally enhanced Free School Meals and School Clothing Grant scheme has been increased in line with the increase to the Scottish Living Wage for 2020/21 applications.  The result of the increased earnings threshold is that by 30 September 2019, 309 additional families qualified. 464 additional pupils received a school clothing grant of £145 and 333 children in Primary 5 and above now have free school meals as a result of the enhanced policy.



## **Appendix 1**

### **Inverclyde Child Poverty Action Report Delivery Plan**

**August 2020**


## INCOME FROM EMPLOYMENT

Action	Who action is carried out by	Resources allocated	Summary and how impact has/will be assessed	Timescale for action	Group(s) the action is intended to reduce poverty amongst	Link to other plans
Apprenticeship programme for young people who are disengaged with learning or at risk of leaving school without qualifications	Head of Regeneration and Planning	£250,000	<p>The programme would combine on-site training with local employers and desktop learning between school and with West College Scotland, to build confidence and self-esteem, increase learning and enable the young people to be ready for employment and have the skills to apply for jobs when the opportunity arises. The scheme would also include creating and maintaining employment for the young people who came through this pipeline for a 2 year period. Initially 12 young people would be selected from across the 6 secondary schools, this would build on the learning and experience of the pre-apprentice programme that commenced in August 2019.</p> <p>Inverclyde Council will develop a bridge between school and the success of the Councils existing modern apprenticeship programme. It is proposed to offer the pre-apprenticeship programme for a second cohort of twelve pupils from across Inverclyde between August 20 and June 21. In addition it is proposed to offer a level 2 apprenticeship to the year 1 cohort in the area of last year's development over a period of 18 months from August 2020. Finally it is proposed to offer the five modern apprentices who are due to finish on the Councils existing modern apprenticeship programme a two year contract at an entry level post to allow them time to gain further experience and enhance their job prospects.</p>	August 2020 to June 2022		Inverclyde Council Corporate Plan, Inverclyde Outcomes Improvement Plan, Inverclyde Children Services Plan
The Care Experienced Young People Attainment Fund maximises learner	Chief Education Officer and Chief Social Work Officer	£163,200	Increase the number of care experienced young people gaining Nat 4 and Nat 5's; particularly those looked after at home.	3, 6 monthly after starting these activities	This action covers all priority groups as the Scottish	Attainment Challenge Plan, Inverclyde Council Corporate

## INCOME FROM EMPLOYMENT

participation by providing opportunities for personal achievements			<p>Increase the number of care experienced children and young people involved in community activities.</p> <p>Increase the number of care experience children and young people expressing satisfaction in being involved in these new activities.</p>		Attainment Challenge covers all young people living in SIMD 1 & 2 areas within Inverclyde .	Plan, Education , Standards and Quality Report, Inverclyde Outcomes Improvement Plan, Corporate Parenting Strategy
Care experienced young people between the ages of 16 – 24 years remain in positive destinations			<p>Increase the number of care experienced young people accessing modern apprenticeships.</p> <p>Track the supports that work to promote sustainability and learn what works. Promote professional and peer networks, inclusive of Proud2Care to support this.</p>			Corporate parenting strategy
Positive destinations for school leavers			<p>A record number of school leavers in Inverclyde are moving into employment, education or training, according to official figures.</p> <p>Inverclyde is eighth in the school leavers league table with 95.8 per cent of pupils securing a job, training or a place at university or college.</p> <p>There are also no ‘unknowns’ – students whose destinations are unaccounted for when they leave school – for the tenth consecutive year.</p> <p>Inverclyde is 0.8 per cent above the Scottish average of 95 per cent for pupils moving into positive destinations - a new record best for the area.</p>			

## INCOME FROM EMPLOYMENT

			<p>The council has jumped from number 26 in the positive destinations table in 2017/18 to the eighth position in 2018/19.</p> <p>There were 694 school leavers locally during 2018/19.</p> <div><p>Inverclyde leaver initial destinations</p><table><thead><tr><th></th><th>% Activity Agreement</th><th>% Employed</th><th>% Further Education</th><th>% Higher Education</th><th>% Not known</th><th>% Personal Skills Development</th><th>% Training</th><th>% Unemployed Not Seeking</th><th>% Unemployed Seeking</th><th>% Volunteering</th></tr></thead><tbody><tr><td>2016/17</td><td>0.77</td><td>17.86</td><td>27.3</td><td>44.01</td><td>0</td><td>0</td><td>2.93</td><td>1.53</td><td>5.48</td><td>0</td></tr><tr><td>2017/18</td><td>0.84</td><td>17.25</td><td>31.14</td><td>41.94</td><td>0</td><td>0</td><td>1.4</td><td>1.68</td><td>5.05</td><td>0</td></tr><tr><td>2018/19</td><td>0</td><td>17.29</td><td>29.25</td><td>45.1</td><td>0</td><td>0.58</td><td>3.46</td><td>0.72</td><td>3.46</td><td>0</td></tr></tbody></table></div>		% Activity Agreement	% Employed	% Further Education	% Higher Education	% Not known	% Personal Skills Development	% Training	% Unemployed Not Seeking	% Unemployed Seeking	% Volunteering	2016/17	0.77	17.86	27.3	44.01	0	0	2.93	1.53	5.48	0	2017/18	0.84	17.25	31.14	41.94	0	0	1.4	1.68	5.05	0	2018/19	0	17.29	29.25	45.1	0	0.58	3.46	0.72	3.46	0			
	% Activity Agreement	% Employed	% Further Education	% Higher Education	% Not known	% Personal Skills Development	% Training	% Unemployed Not Seeking	% Unemployed Seeking	% Volunteering																																								
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Explore a workforce refresh scheme to free up opportunities for advancement for existing employees	Head of ODHR	£0	<p>Explore the need to create job opportunities for people in the SIMD areas as a route to get individuals and families out of poverty with all the benefits that brings. Covid has made the need even greater with large increases in unemployment already and more forecast. Most commentators cite the young as being the ones who will find it hardest to gain employment whilst those who work in the “casual” sector have largely fallen through the cracks of the various support schemes. In addition Covid will cause a proportion of the Council workforce to evaluate their work/life balance and whether the time has come to leave the Council/reduce hours.</p>	March 2021 to June 2022																																														

## INCOME FROM EMPLOYMENT

and ultimately create “entry level” vacancies which we would aim to fill from the target demographic.			Various initiatives will be explored and assessed to create job opportunities and traineeships aimed at the targeted demographic			
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## COSTS OF LIVING

Action	Who action is carried out by	Resources allocated	Summary and how impact has/will be assessed	Timescale for action	Group(s) the action is intended to reduce poverty amongst	Link to other plans	Links to other Poverty Driver(s)																
Housing	Starterpacks	£37k	<p>Starterpacks is a charity run organisation providing household goods to homeless people entering a tenancy and families living in poverty.</p> <p>The charity relies on public support to continue its work within the community. Referrals are received from Services such as Barnardo's, Housing Associations, HSCP, Health Visitors, Womens Aid and Refugee Resettlement.</p> <p>In April 2019, the referral form was modified to include priority groups noted within Every Child Every Chance, Tackling Child Poverty Delivery Plan. This gives an indication (when relevant section is filled in by referrer) of the priority groups being supported by Starter Packs with over 50% being Lone Parents. Note, some of the families being referred fall into more than one priority group.</p> <p>The number of Starterpacks provided from January 2017 to December 2019:-</p> <table><tr><td></td><td>2017</td><td>2018</td><td>2019</td></tr><tr><td>Starterpacks</td><td>414</td><td>464</td><td>403</td></tr><tr><td>Families</td><td>144</td><td>137</td><td>130</td></tr><tr><td>Children</td><td>237</td><td>226</td><td>227</td></tr></table>		2017	2018	2019	Starterpacks	414	464	403	Families	144	137	130	Children	237	226	227	Ongoing	Changes to the referral form in April has allowed priority groups to be captured (where filled in). Please see graph below.		
	2017	2018	2019																				
Starterpacks	414	464	403																				
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## COSTS OF LIVING

Action	Who action is carried out by	Resources allocated	Summary and how impact has/will be assessed	Timescale for action	Group(s) the action is intended to reduce poverty amongst	Link to other plans	Links to other Poverty Driver(s)														
			<p>There has been a significant reduction in number of packs going out, due to reduction in properties being let during COVID19. Packs are being given out to those struggling with poverty and entering private tenancies. This will increase with changes to lockdown measures and Starterpacks will continue provide to service users</p> <div><p>Priority group receiving Starter Packs*</p><table><thead><tr><th>Priority Group</th><th>Percentage</th></tr></thead><tbody><tr><td>3+ children</td><td>10%</td></tr><tr><td>Disabled</td><td>8%</td></tr><tr><td>Lone parents</td><td>52%</td></tr><tr><td>Minority Ethnic</td><td>2%</td></tr><tr><td>Mother under 25</td><td>12%</td></tr><tr><td>Youngest child under 1</td><td>18%</td></tr></tbody></table></div> <p>* This information is taken from referrals from April 2019 – December 2019 when the referral form was adapted to include Priority Groups.</p>	Priority Group	Percentage	3+ children	10%	Disabled	8%	Lone parents	52%	Minority Ethnic	2%	Mother under 25	12%	Youngest child under 1	18%				
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## COSTS OF LIVING

Action	Who action is carried out by	Resources allocated	Summary and how impact has/will be assessed	Timescale for action	Group(s) the action is intended to reduce poverty amongst	Link to other plans	Links to other Poverty Driver(s)
Housing Regeneration	Housing Strategy		Following the SIMD report Planning and Housing Strategy have commissioned consultants to examine the Eastern Gateway area of Inverclyde as a strategic housing priority to look at the options around housing led regeneration of that area looking at Greenock Town Centre (the most deprived area in Inverclyde) will be next to be examined.		All priority groups	Local Outcome Improvement Plan, Local Housing Strategy	



## COSTS OF LIVING

Action	Who action is carried out by	Resources allocated	Summary and how impact has/will be assessed	Timescale for action	Group(s) the action is intended to reduce poverty amongst	Link to other plans	Links to other Poverty Driver(s)
Digital Inequalities	Inverclyde Council/HSCP	£24,000 HSCP attainment fund, £653,000 Inverclyde Council/Scottish Government	<p>People within Inverclyde who do not have internet access are socially and economically isolated in a range of ways. Having access online helps with improved employment opportunities, higher levels of educational attainment and cheaper products. Inverclyde are working with partners to ensure the following groups receive digital access where they do not have at present:-</p> <ul style="list-style-type: none"> <li>Members of the community who are currently shielding</li> <li>Members of the community who are actively seeking employment</li> <li>School pupils who require digital access in order to support blended learning due to Covid-19.</li> </ul> <p>The Council has received an allocation of £433,000 from the Scottish Government to ensure that all secondary school pupils in receipt of free school meals have access to an appropriate device and connectivity. This makes significant inroads into many households suffering from digital exclusion.</p> <p>The Council has previously approved an £80,000 investment to provide free Wi-Fi for a five year period in 8 Community Centres in addition to the</p>	Ongoing	All Priority Groups		Income from Employment

## COSTS OF LIVING

Action	Who action is carried out by	Resources allocated	Summary and how impact has/will be assessed	Timescale for action	Group(s) the action is intended to reduce poverty amongst	Link to other plans	Links to other Poverty Driver(s)
			<p>existing infrastructure within the Council Libraries estate.</p> <p>The Council will support the young people who received a device sourced by Belville Community Gardens will receive connectivity (WIFI) be provided by the Council for a 12 month period.</p>				
Food Insecurity	3 <sup>rd</sup> Sector Organisations	<p>£30,000 to Trussell Trust, £20,000 to Belville Community Gardens from Inverclyde Council, Funding from Scottish Government to Fareshare.</p> <p>Fareshare membership £16,000 per year</p>	<p>Food insecurity within Inverclyde has been a concern pre-Covid-19, however, has been exasperated with the current pandemic and families losing income with very little money to afford food. Approximately two tonnes of food per week is distributed to 10 local organisations who either redistribute within the community and/or make hot meals. As at 27<sup>th</sup> May 2020, Fareshare provided Inverclyde with the following:-</p> <p>25 tonnes of food which is 59,525 meal portions. £89,287 value of stock distributed. Fareshare will continue to provide food to Inverclyde until end of September 2020.</p> <p>Food insecurity will remain a priority within Inverclyde due to the need pre-Covid-19 and the long term effect Covid-19 presents to families losing income.</p> <p>It is therefore proposed that Inverclyde establish a membership with FareShare Glasgow to provide Inverclyde with approx. 40.8 tonnes of</p>		All priority groups across the Inverclyde community identified by the Community Organisations.		

## COSTS OF LIVING

Action	Who action is carried out by	Resources allocated	Summary and how impact has/will be assessed	Timescale for action	Group(s) the action is intended to reduce poverty amongst	Link to other plans	Links to other Poverty Driver(s)
	Inverclyde Council		<p>food on an annual basis which will be distributed to families via local community organisations.</p> <p>Inverclyde Council has provided a £25 per fortnight payment to every child/young person entitled to receive free school meals throughout the Covid period. The current scheme costs approximately £80,000 per fortnight and is due to end on the 28<sup>th</sup> August and has benefited approximately 3700 children.</p> <p>It is recognised that the Christmas period puts a major financial strain on families with limited income and would propose that a one off payment made in the middle of December to each child/young person in receipt of free school meals and would allow qualifying families to buy healthier food over the Christmas period. On the basis of a one off payment of £40 this would cost approximately £150,000.</p>	By December 2020	Families entitled to Free Clothing Grant and Free School Meals		
Establish local food pantries	Inverclyde Council / 3 <sup>rd</sup> Sector	£60,000	In addition to the FareShare community food there is an opportunity to establish local Food Pantries across the 3 localities with the greatest inequalities. The Food Pantry organisation is offering to support local authorities and third		All priority groups		

## COSTS OF LIVING

Action	Who action is carried out by	Resources allocated	Summary and how impact has/will be assessed	Timescale for action	Group(s) the action is intended to reduce poverty amongst	Link to other plans	Links to other Poverty Driver(s)
			<p>sector organisations develop a concept and build on their framework of good practice. The Food Panty is set out as a shop and displays a variety of good quality food, sourced from FareShare Glasgow, where members of the community can choose from a subscription and/or membership fee. The pantry model targets those on a low income and/or recovering from crisis providing fresh, healthy and ambient food at a price that is affordable.</p> <p>Currently action is being taken to research and develop the concept of having Food Pantry shops in Inverclyde.</p>				
Cost of School Day			<p>12 teachers have been trained as local champions in raising awareness on reducing the cost of the school day.</p> <p>Training has been offered to school staff with the first training session being a success.</p> <p>Cost of the School day is now a standing agenda item on the Parent Council Chairs meeting with ideas from Parent Council Chairs being taken on board.</p> <p>Presentations have been given to some Parent Council meetings within schools, and more will be planned.</p>	Ongoing	All priority groups		

## COSTS OF LIVING

Action	Who action is carried out by	Resources allocated	Summary and how impact has/will be assessed	Timescale for action	Group(s) the action is intended to reduce poverty amongst	Link to other plans	Links to other Poverty Driver(s)
			<p>Feedback from parents on what currently works well and changes they would like to see has been piloted at one Primary School as well as during two community events during Challenge Poverty Week. The feedback has been discussed with the Head Teacher who has made changes where relevant. One example being allowing parents more time to save for school trips which has been implemented.</p> <p>Going forward it is anticipated to raise awareness to parents/carers through engagement at school events. This will allow their views to be taken on board.</p> <p>Further training will be offered to staff within educational establishments.</p>				

## INCOME FROM SOCIAL SECURITY AND BENEFITS IN KIND

Action	Who action is carried out by	Resources allocated	Summary and how impact has/will be assessed	Timescale for action	Group(s) the action is intended to reduce poverty amongst	Link to other plans	Links to other Poverty Driver(s)
Expand Welfare Support	Inverclyde Council	£150k DHP £220k SWF	<p>Following analysis of the current Housing Benefit and DHP data it is proposed to award DHP up to 100% of the difference between Universal Credit Housing costs or Housing Benefit entitlement capped at £200 per month with the payment being made for a period of no more than 6 months. This will provide short term help which is in line with the purpose of DHP and would allow households time to improve their circumstances by finding employment or moving to more affordable homes. This payment would be applicable in the Private Rented Sector. The estimated cost of this scheme would be capped at £150,000 with the balance of £80,000 coming from the existing DHP budget.</p> <p>The Council maintained the payment of Crisis Grants throughout the Covid period and took the decision in March to increase payments by 20% to provide greater financial support to those in most need. It is recommended that the 20% enhanced payment is continued for the remainder of 2020/21.</p> <p>In addition it is proposed that the Community Care Grant which assists with individuals setting up home be paid to not only high priority cases but also medium priority cases. This will allow payment to be made to more individuals and for additional items for the home including washing machines, floor coverings and additional furniture. The cost of the 2 proposal together for the period to 30 June, 2021 is approximately £220,000 and would be contained in the one off extra funding allocation by the Scottish Government for Crisis Grants.</p>	2020/2021	People including families living in private tenancies, lone parents and families with disabilities who are more likely to be on low incomes.		

## INCOME FROM SOCIAL SECURITY AND BENEFITS IN KIND

Action	Who action is carried out by	Resources allocated	Summary and how impact has/will be assessed	Timescale for action	Group(s) the action is intended to reduce poverty amongst	Link to other plans	Links to other Poverty Driver(s)																
HSCP staff contribute to reducing child poverty	Chief Officer and Head of Service, Children & Families and Criminal Justice	Staff resources to provided training / to attend training / audit EMIS data	<p>All health staff will offer income maximisation advice at home visits, and this will be recorded on EMIS.</p> <p>All health staff have been issued with the GG&amp;C money advice service leaflet.</p> <p>Health Visitors will refer people on to a number of nationally led and established initiatives which provide free, safe and consistent access to formula milk.</p> <p>Health visitors will sign post families to local resources; 3<sup>rd</sup> sector provisions, food banks and income maximisation services. Social workers will also do this and section 22 payments are available for immediate needs.</p>	Flash Reports to the Joint Children Services Partnership (3 monthly)	This action covers all priority groups for families living in Inverclyde	HSCP Strategic Plan, Inverclyde Children's Service Plan, Mental Health Strategy, Parenting Strategy, Inverclyde Alliance Local Outcome Improvement Plan	Cost of Living																
Best Start Grant – Local Roll Out	Social Security Scotland		<p>The following grants are now available:-</p> <table><tr><th>Benefit Name</th><th>Launch Date</th></tr><tr><td>Carer Allowance Supplement</td><td>August 2018</td></tr><tr><td>Best Start Grant Pregnancy and Baby Payment</td><td>December 2018</td></tr><tr><td>Best Start Grant Early Learning Payment</td><td>April 2019</td></tr><tr><td>Best Start Grant School Age Payment</td><td>June 2019</td></tr><tr><td>Best Start Foods</td><td>August 2019</td></tr><tr><td>Funeral Support Payment</td><td>September 2019</td></tr><tr><td>Young Carer Grant</td><td>October 2019</td></tr></table> <p><b>Job Start Payment</b> - Launched on 17<sup>th</sup> August 2020 to support 16 to 24 year olds, or up to 25 years old for care leavers, into work after being unemployed for six months or more. Further information can be found on the <a href="#">Social Security Scotland</a> site.</p>	Benefit Name	Launch Date	Carer Allowance Supplement	August 2018	Best Start Grant Pregnancy and Baby Payment	December 2018	Best Start Grant Early Learning Payment	April 2019	Best Start Grant School Age Payment	June 2019	Best Start Foods	August 2019	Funeral Support Payment	September 2019	Young Carer Grant	October 2019		This action will benefit all priority groups.	Inverclyde Corporate Plan, Inverclyde Outcomes Improvement Plan, HSCP Strategic Plan	
Benefit Name	Launch Date																						
Carer Allowance Supplement	August 2018																						
Best Start Grant Pregnancy and Baby Payment	December 2018																						
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Young Carer Grant	October 2019																						

## INCOME FROM SOCIAL SECURITY AND BENEFITS IN KIND

Action	Who action is carried out by	Resources allocated	Summary and how impact has/will be assessed	Timescale for action	Group(s) the action is intended to reduce poverty amongst	Link to other plans	Links to other Poverty Driver(s)
			<p><b>Going Forward</b>            During 2020/2021 Social Security Scotland will launch <a href="#">Child Winter Heating Allowance</a> and <a href="#">Scottish Child Payment</a>.</p> <p>These benefits will have a huge impact to families on low incomes.</p>				



# Contact us

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This document is available in other formats.  
Please contact us to request this.

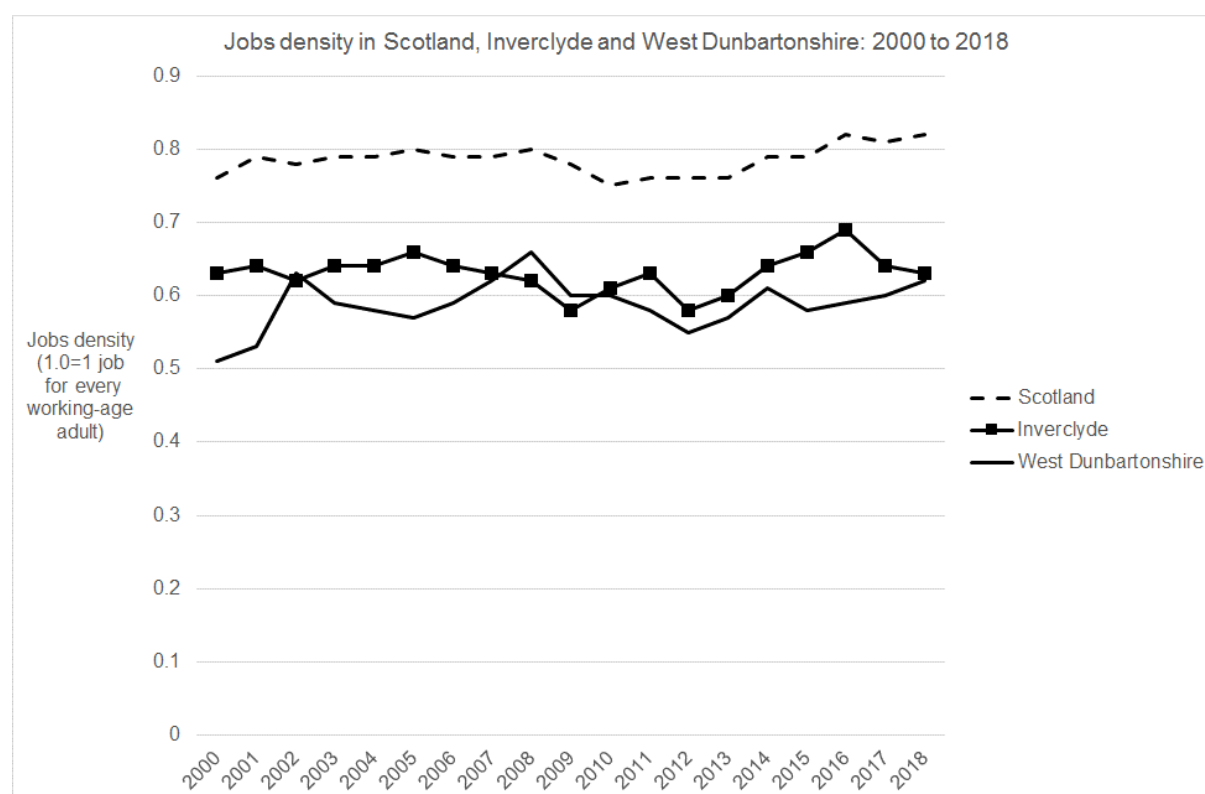
### What can existing information sources tell us about the drivers of child poverty in Inverclyde?

APPENDIX 2

#### Income from employment

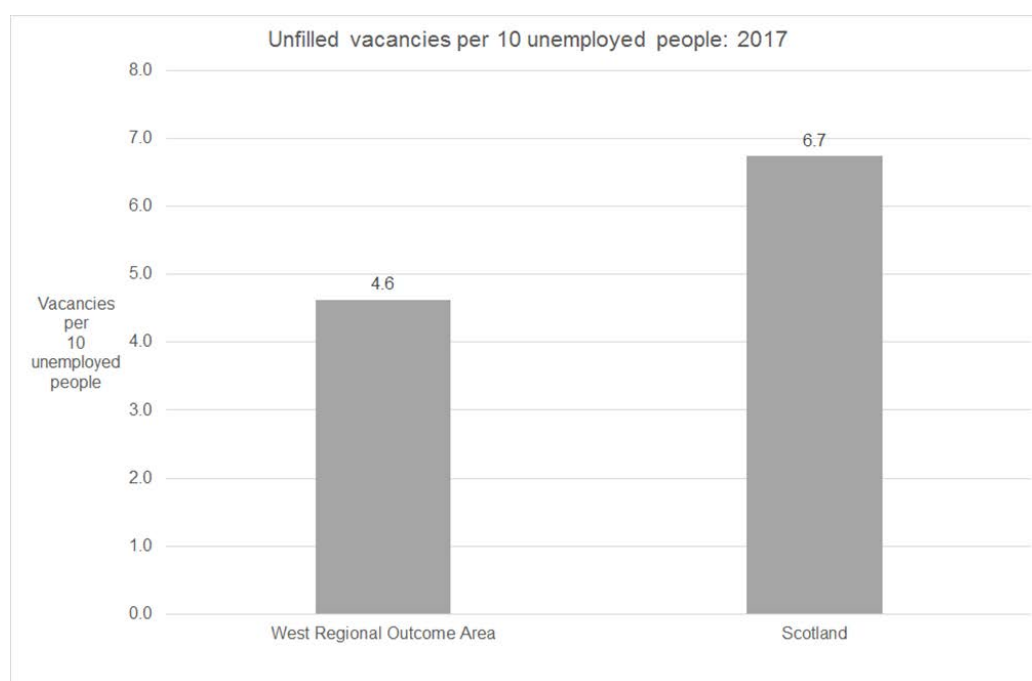
**Labour market demand:** Employment opportunities in Inverclyde, whether measured by vacancies or jobs, are scarce compared to Scotland. In 2018, there were 63 filled jobs for every 100 working-age people in Inverclyde, compared to 82 per 100 in Scotland. Labour market demand as measured by jobs density increased steadily in Inverclyde between 2012 and 2016 but fell slightly between 2016 and 2018 (Figure 1).

Figure 1



A second measure of labour market demand is unfilled vacancies, shown as a rate per 10 unemployed people. In the West area (including East Renfrewshire, Inverclyde, Renfrewshire, and West Dunbartonshire), there were 4.6 vacancies for every 10 unemployed people, compared to 6.7 for every 10 unemployed people in Scotland as a whole (Figure 2). The latest vacancy data is for 2017: the next update will show the position in 2019.

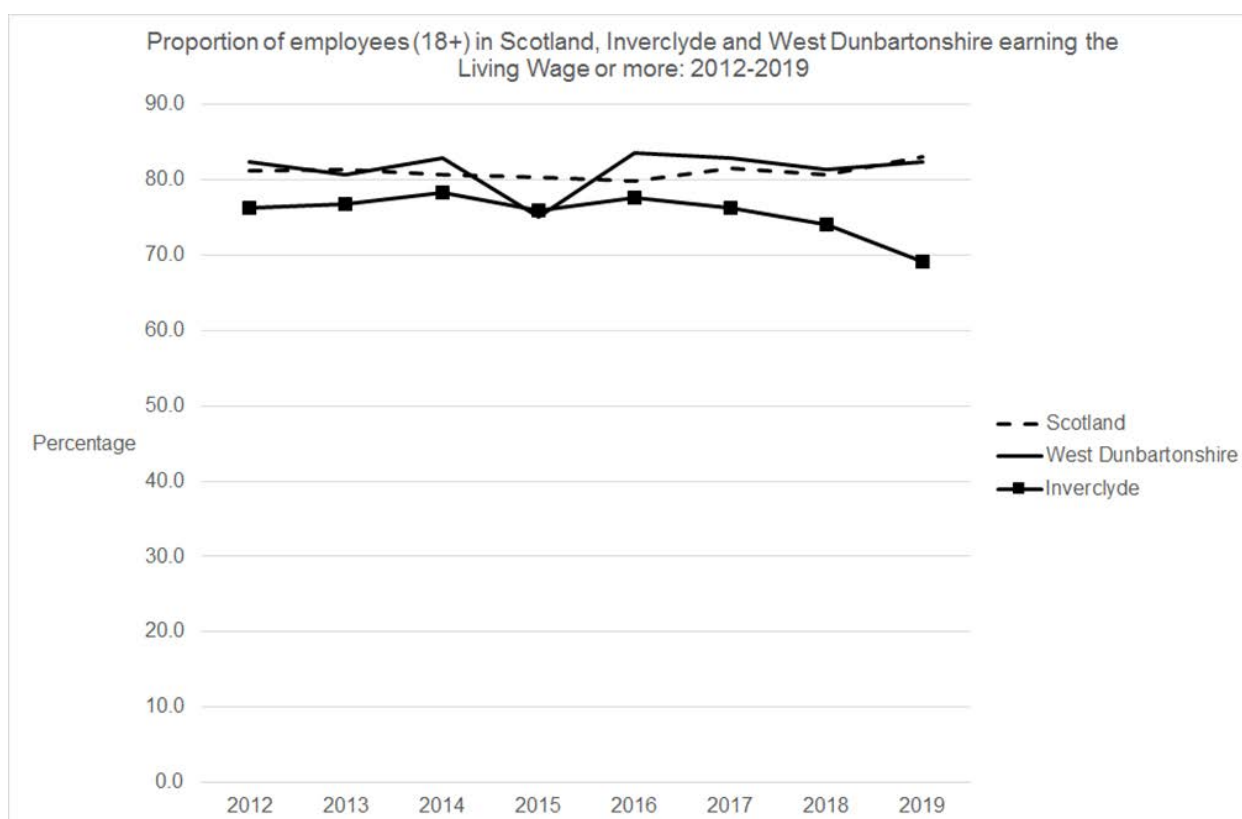
**Figure 2**



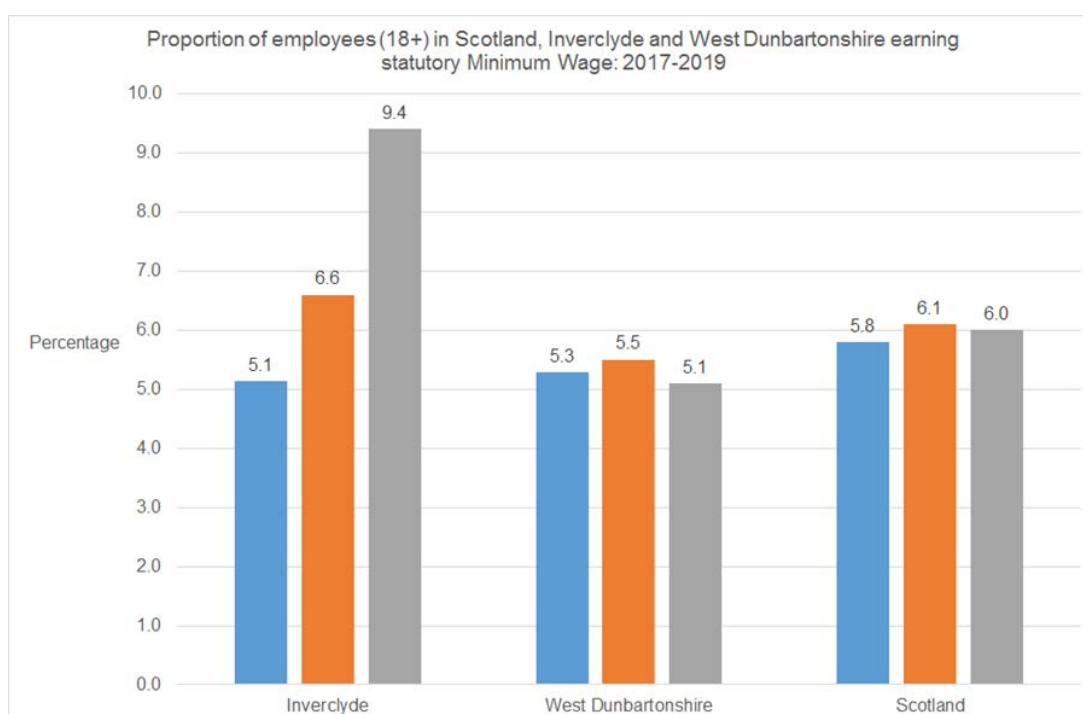
**Wages:** The latest wage data suggests a higher proportion of Inverclyde employees are low paid, compared to both Scotland and West Dunbartonshire. In 2018, 74% of employees in Inverclyde were paid the Real Living Wage or above, compared to 81% in Scotland and West Dunbartonshire. The proportion of Inverclyde employees paid the Real Living Wage or above decreased between 2016 and 2019 (Figure 3).

In 2019, 9% of employees who work in Inverclyde are paid the National Minimum Wage, compared to 6% in Scotland and 5% in West Dunbartonshire. Between 2017 and 2019, the proportion of Inverclyde workers who were low-paid appears to have increased, while remaining stable in both West Dunbartonshire and Scotland (Figure 4).

**Figure 3**



**Figure 4**

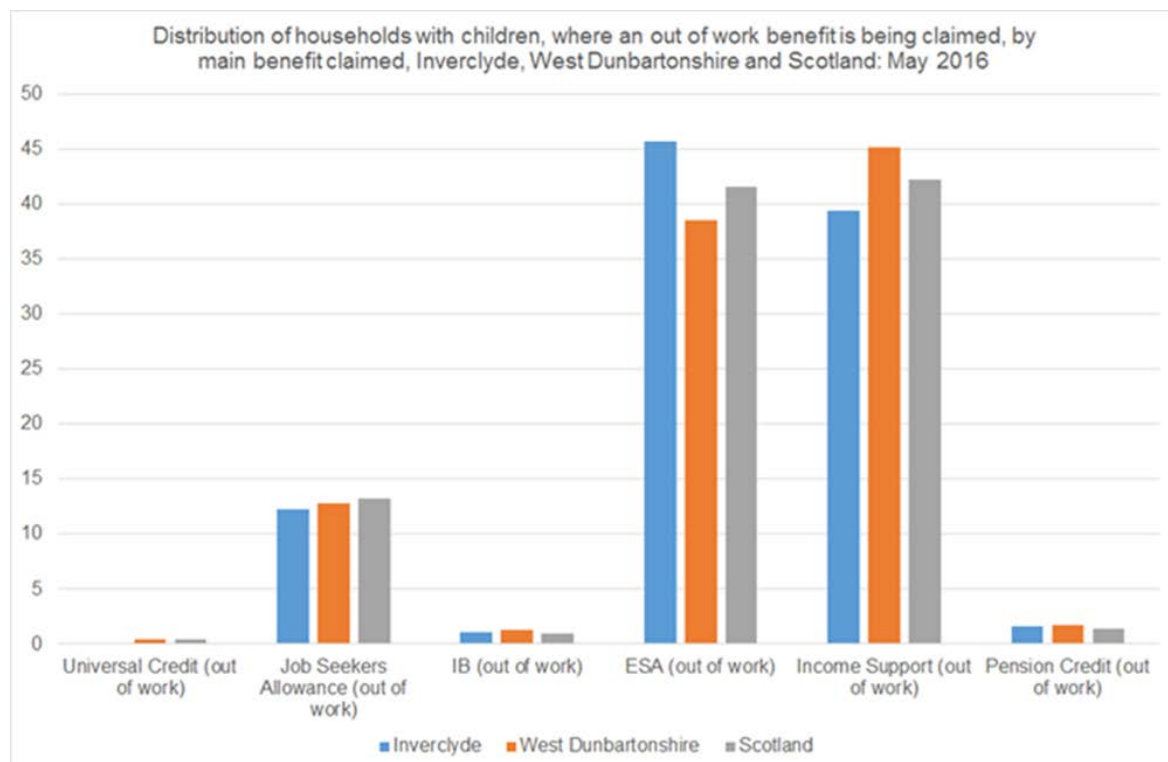


### Discussion points

- What was happening in Inverclyde between 2011 and 2016 when jobs density was increasing?
- Is the difference in wage levels in West Dunbartonshire compared to Inverclyde real, and what might explain it? What are the implications for child poverty?

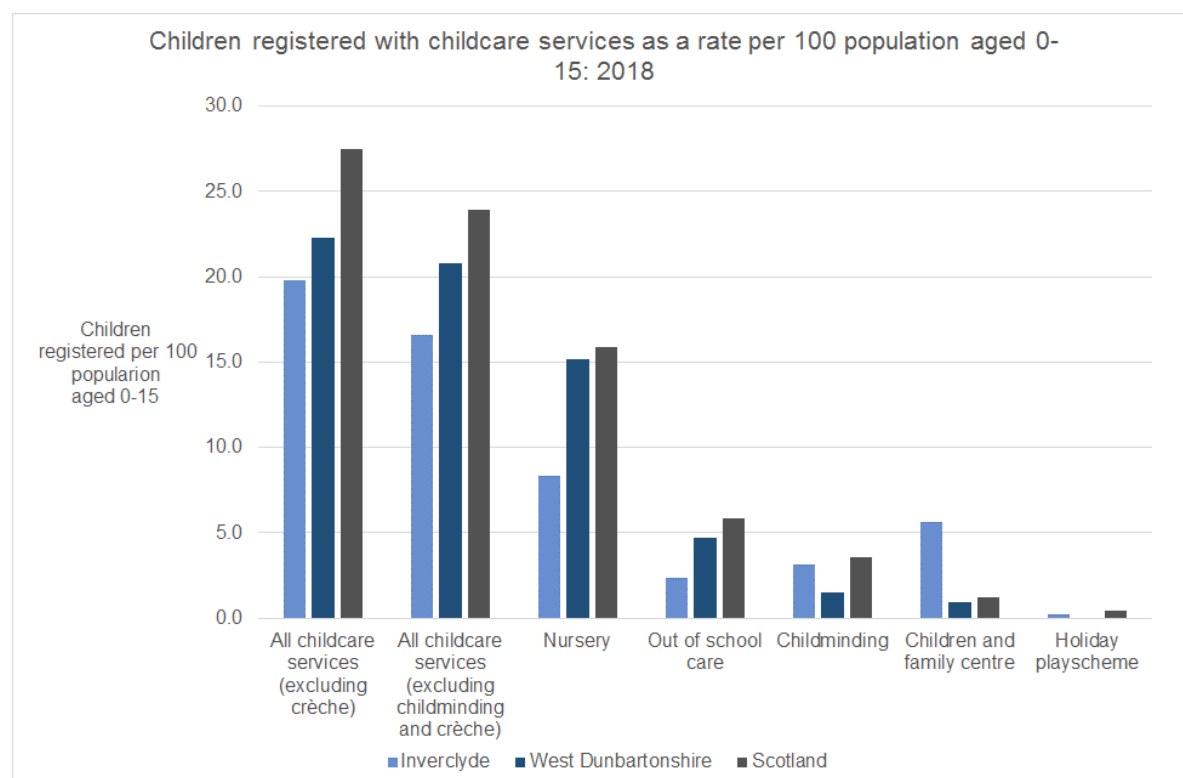
**Barriers to employment:** Many parents not in work in Inverclyde are claiming benefits related to long-term health problems. In 2016, before the roll-out of Universal Credit made reasons for claiming more difficult to interpret, almost half (47%) of households with children in Inverclyde claiming an out of work benefit were receiving incapacity benefits, compared to 38% in Scotland. Only 13% of households with children claiming an out of work benefit were claiming Job Seeker's Allowance or its Universal Credit equivalent (Figure 5).

**Figure 5**



**Childcare:** There are fewer children registered with all childcare services (excluding crèches) in Inverclyde, compared to Scotland and West Dunbartonshire. In 2018, there were 19.8 children per 100 registered with childcare providers in Inverclyde, compared to 22.3 in West Dunbartonshire and 27.5 in Scotland. However, family and child centre provision is much more important in Inverclyde (Figure 6). Relatively few families with children in Inverclyde claim childcare costs through Tax Credit or UC.

**Figure 6**

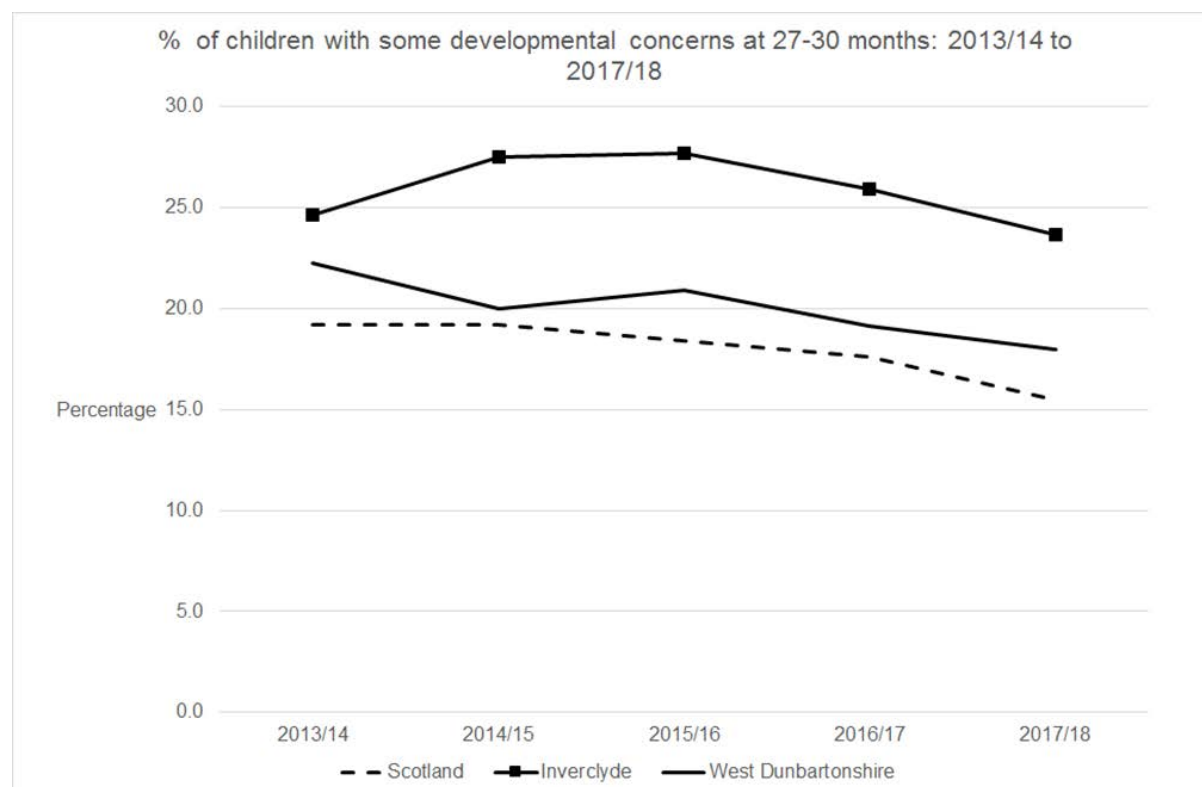


### Discussion points

- How can anchor institutions protect the health of parents and prevent their health from deteriorating in the first place?
- What services are available to promote sustainable employment for parents with health problems?
- Does the current quantity and mix of childcare meets local need? Would local measures of capacity be more meaningful?

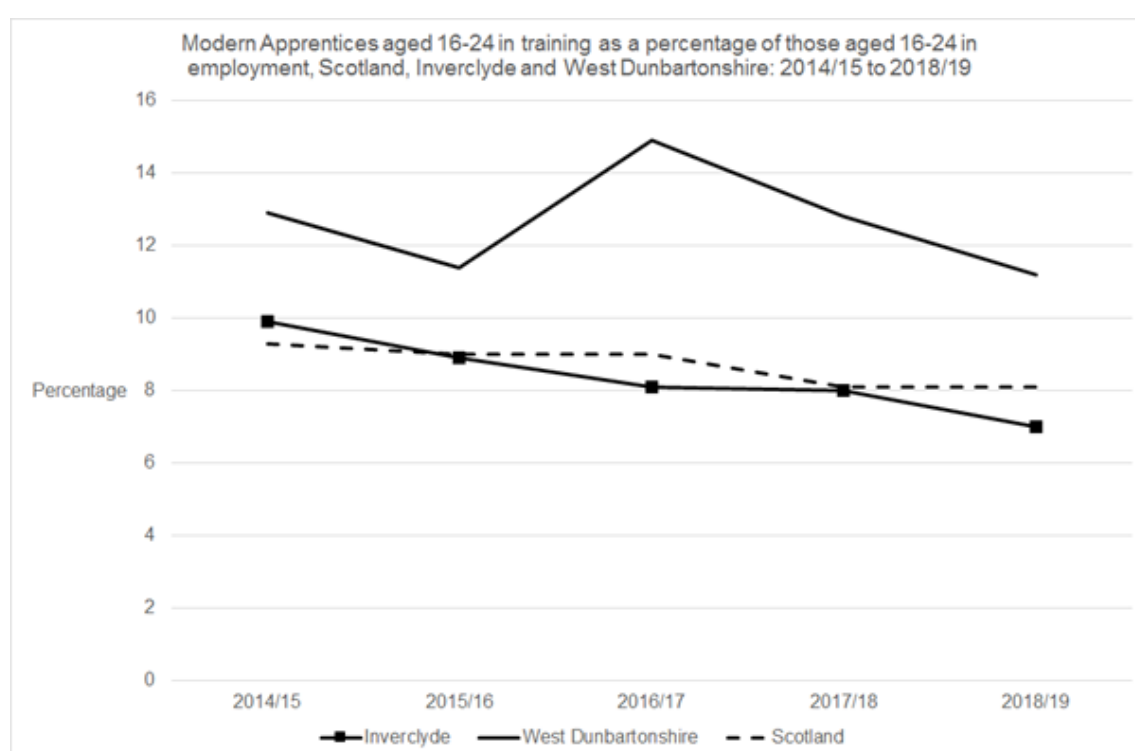
**Children with developmental concerns:** In 2018/19, 1 in 4 children in Inverclyde were identified as having a potential concern with their emotional/social wellbeing and cognitive development at 27-30 months. This was higher than West Dunbartonshire and much higher than Scotland (Figure 7).

**Figure 7**



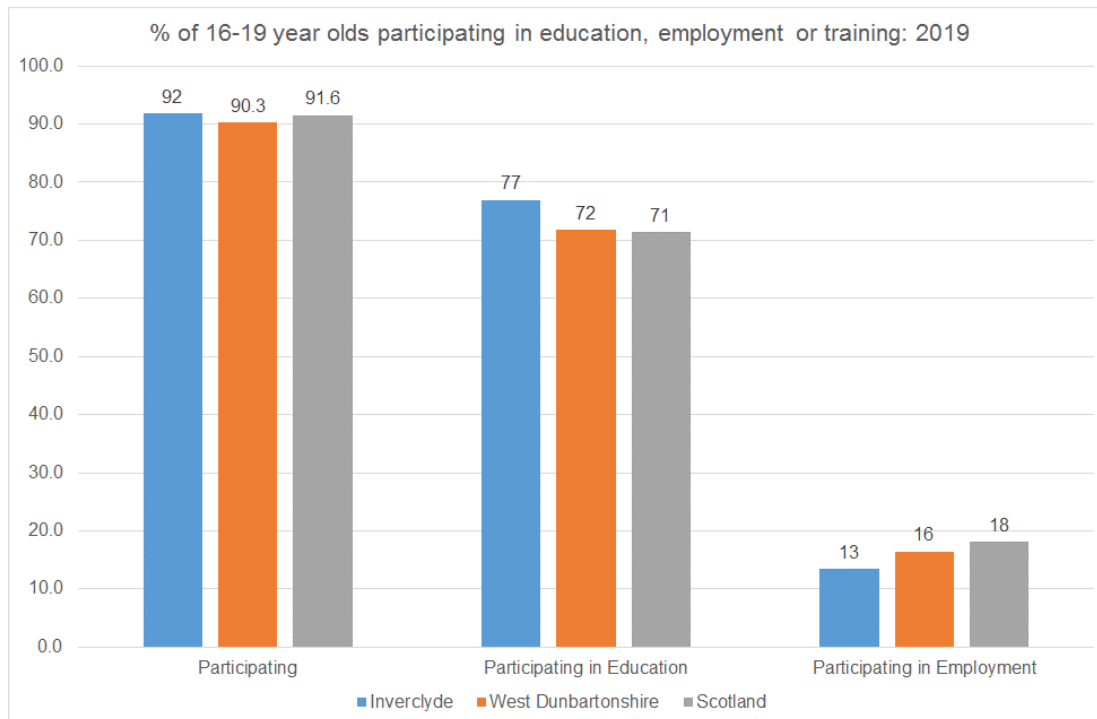
**Young adults' participation in education, employment and training:** Young adults in Inverclyde are less likely have a Modern Apprenticeship compared to Scotland and (especially) West Dunbartonshire (Figure 8). Overall participation rates for 16-19 year olds are comparable to other parts of Scotland, but young people in Inverclyde are less likely to be in employment and more likely to be in education (Figure 9).

**Figure 8**





**Figure 9**

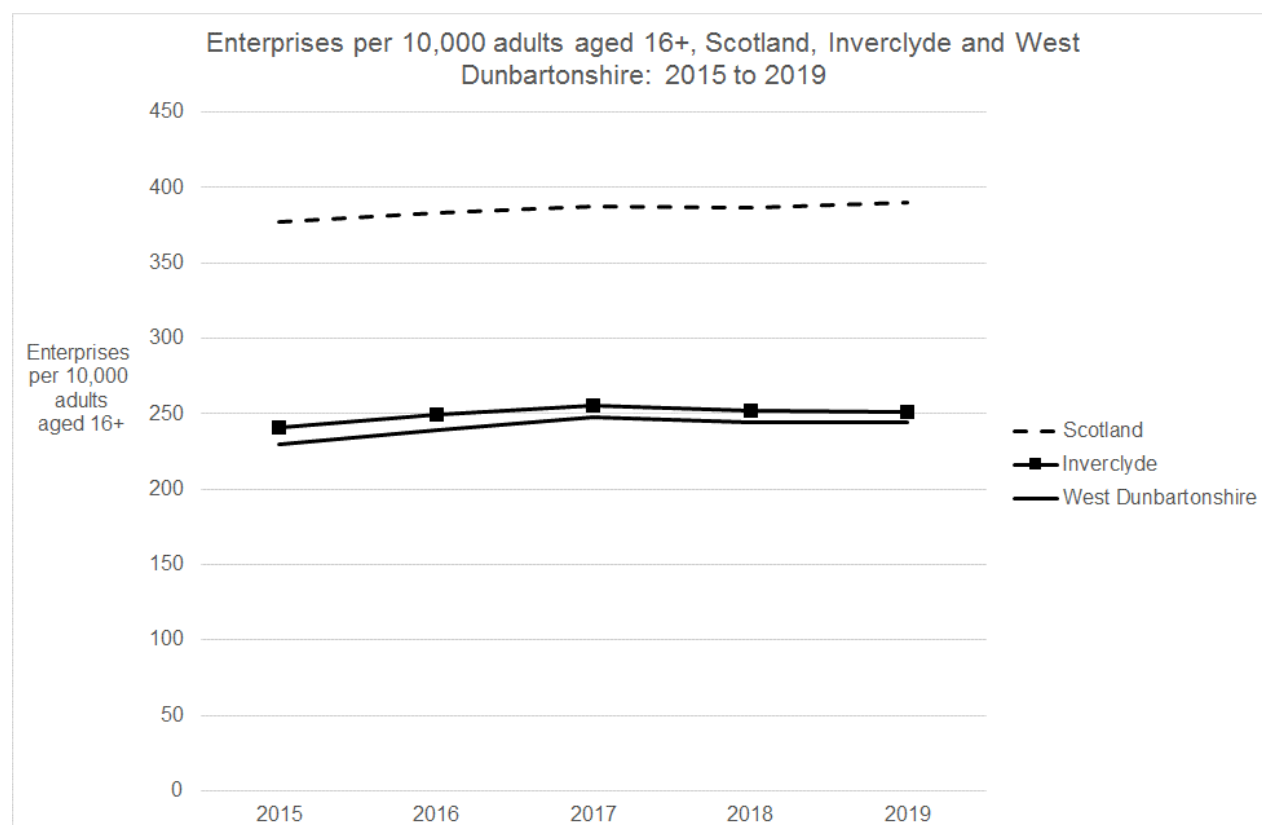


### Discussion points

- Does this suggest that the priority for Inverclyde could be pre-school children and young adults aged 16+ not in education?

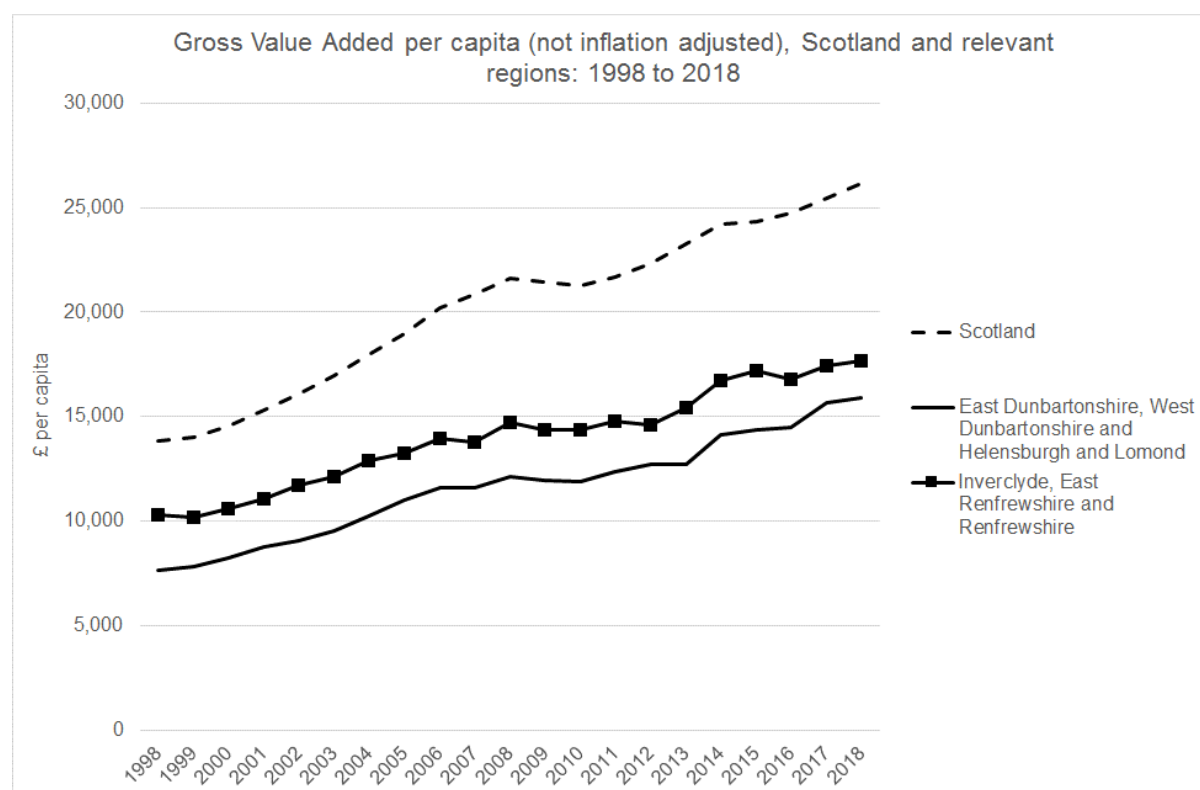
**Economic development:** Inverclyde has relatively few enterprises per head of population compared to other local authorities, though a slightly higher rate than West Dunbartonshire (Figure 10).

**Figure 10**



Gross Value Added per capita in Inverclyde, East Renfrewshire and Renfrewshire was low compared to Scotland but slightly higher than East Dunbartonshire, West Dunbartonshire and Helens burgh and Lomond (Figure 11).

**Figure 11**



### Discussion points

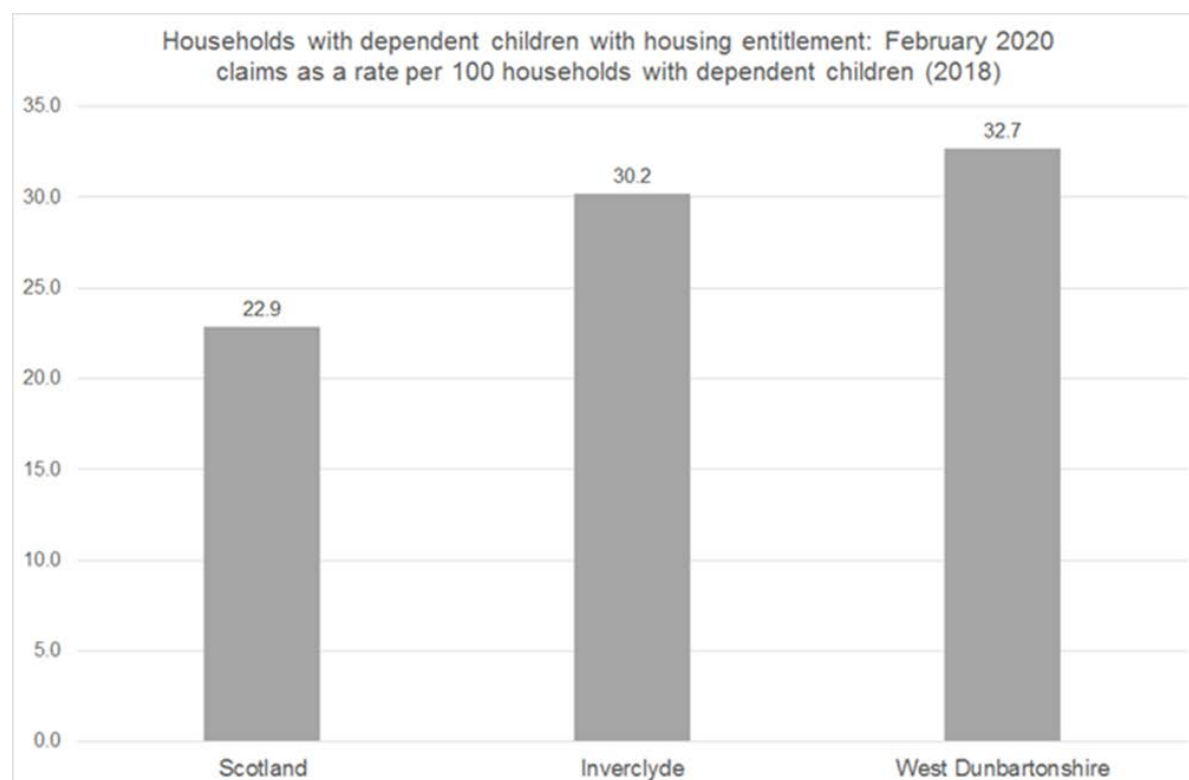
- Given that Inverclyde's economic performance is comparable to (or perhaps slightly more favourable than) West Dunbartonshire's, what explains the lower wage levels in Inverclyde at the bottom of the labour market?

### Income from social security

In February 2020, there were 2,505 households with dependent children claiming housing support in Inverclyde, 69% on Universal Credit and the rest on Housing Benefit.

For every 100 households with dependent children in Inverclyde, 30 claimed housing support, slightly lower than the figure reported for West Dunbartonshire (33 per 100) but higher than for Scotland (23 per 100). In February 2015 (before the national roll-out of UC), the rates were 28 per 100 in Inverclyde, 34 per 100 in West Dunbartonshire and 22 per 100 in Scotland (Figure 12).

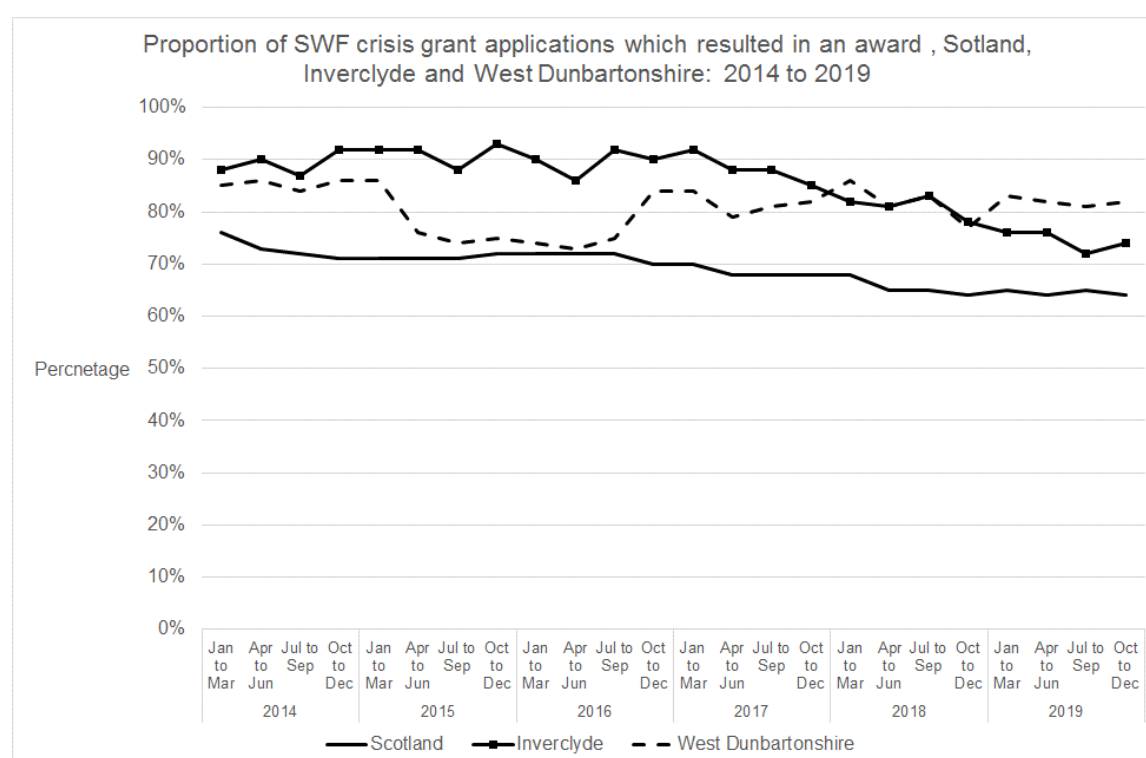
**Figure 12**



## Appendix 2 Child Poverty in Inverclyde

In the latest time period (October to December 2019), 74% of crisis grants applications to the Scottish Welfare Fund in Inverclyde were successful. This was a high proportion compared to Scotland (64%) but below that observed for West Dunbartonshire (82%). Award rates from the SWF in Inverclyde remained consistently higher than both Scotland and West Dunbartonshire until 2017 but declined steadily until July-September 2019 before levelling off (Figure 12).

**Figure 12**

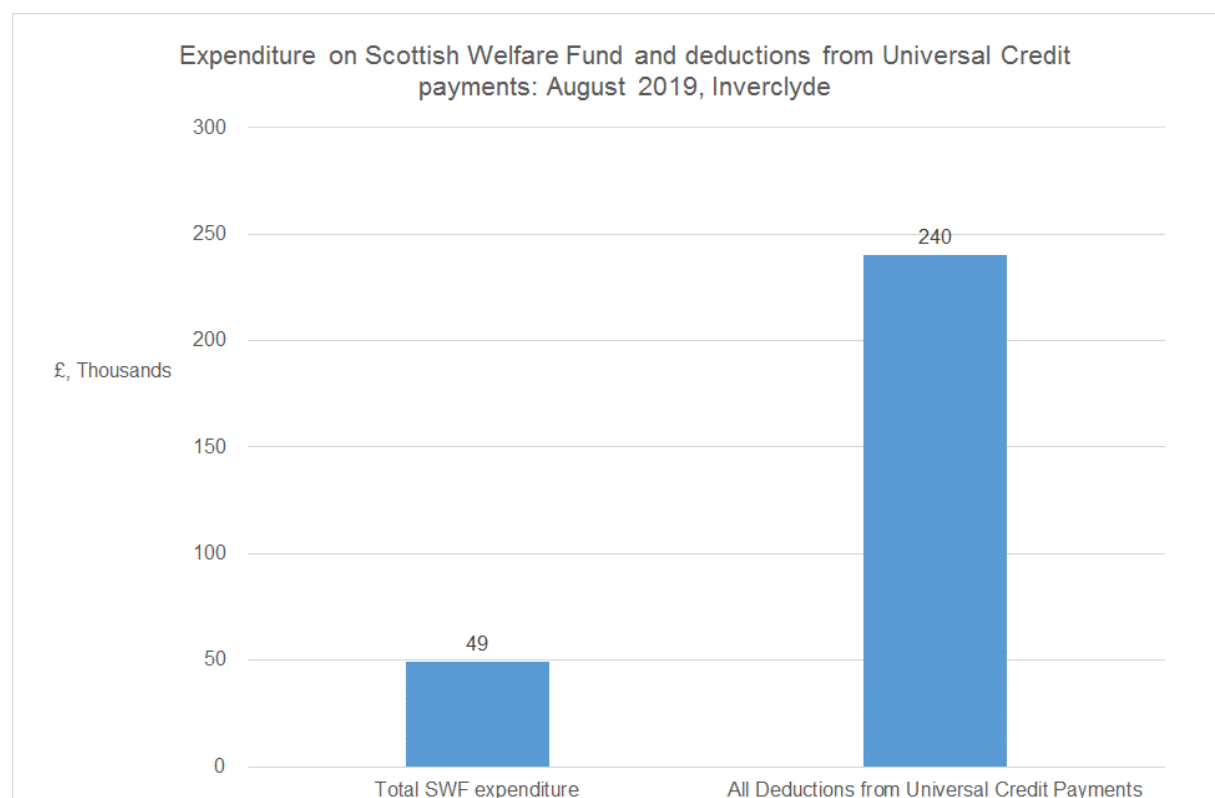


\* Inverclyde shifted from underspending to overspending the SWF in 2017/18, so unlikely to reflect reduced need.

Altogether, just under 4050 families in Inverclyde were receiving support from UC or tax credit system in December 2019. In Inverclyde, UC is more important to low-income families than elsewhere in Scotland (in West Dunbartonshire, 34% of low-income families are on UC, while in Inverclyde, it's just over half).

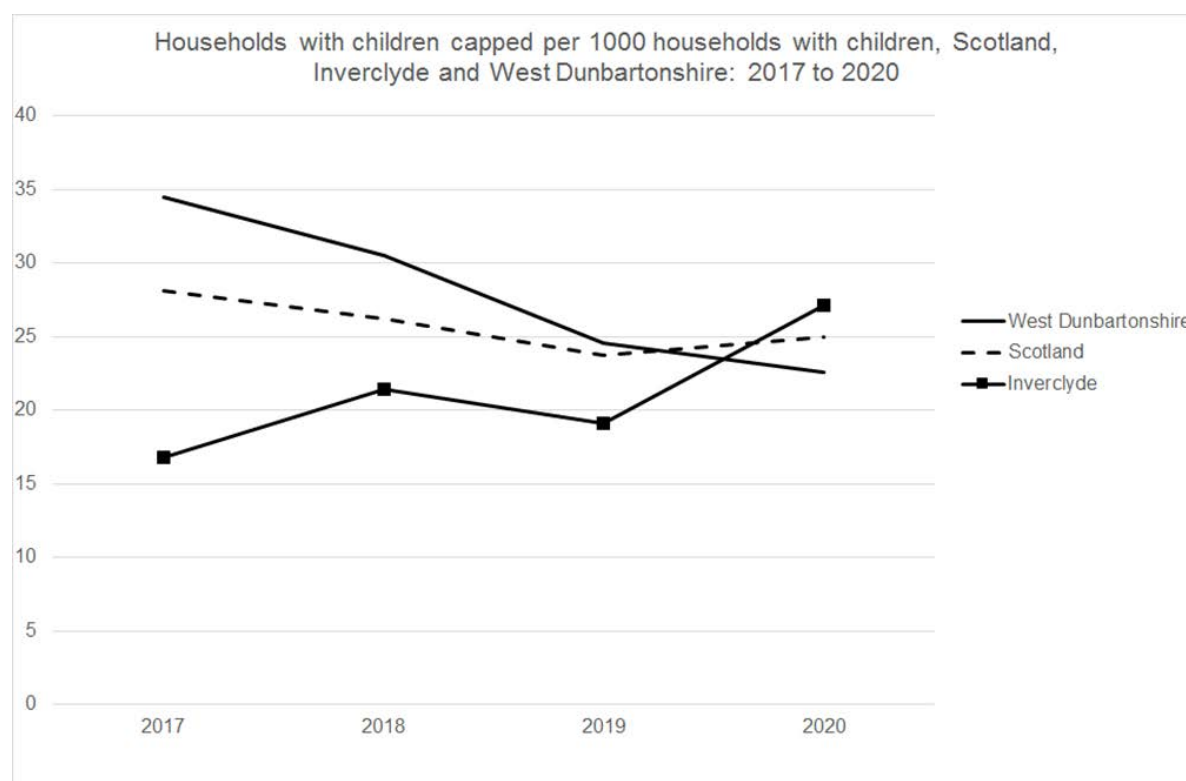
In August 2019, £49,000 was paid out by the Scottish Welfare Fund to households in Inverclyde. In the same month, £240,000 was deducted from households claiming Universal Credit in Inverclyde (Figure 13).

**Figure 13**



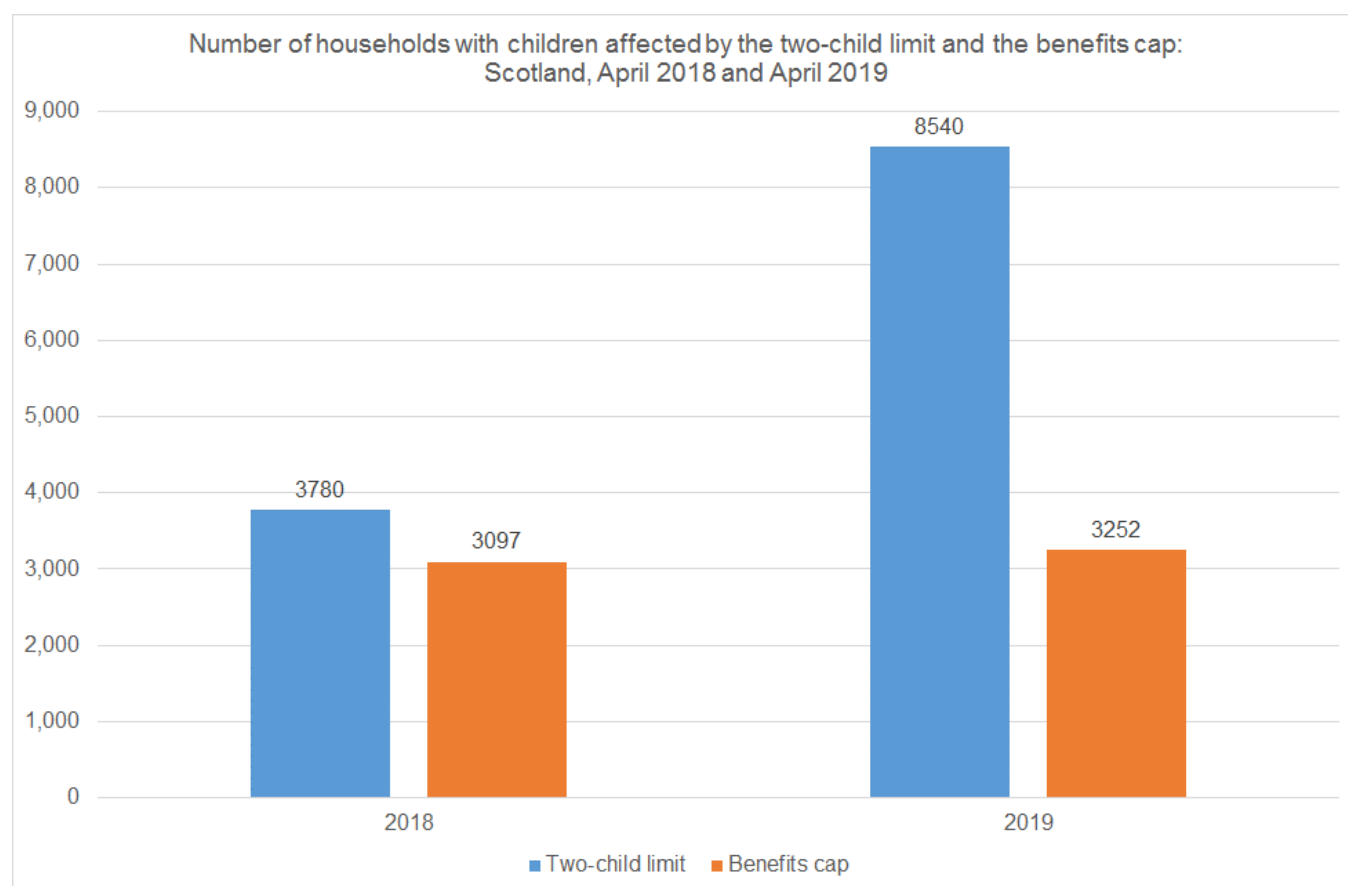
In February 2020, 68 families with dependent children were capped in Inverclyde (point in time estimates), a rate of 27 per 1000 families claiming housing benefit or UC with housing entitlement. This was a slightly higher rate than the Scottish average (25 per 1000) and higher than the rate for West Dunbartonshire (23 per 1000). There is some evidence that Inverclyde's position has deteriorated over time (Figure 14).

**Figure 14**



Many more families in Scotland are affected by the two child limit than by the benefits cap (8,500 versus 3,200 in April 2019) – see Figure 15. Families in employment are not exempt from the two child limit. We don't know what the picture is locally.

Figure 15



### Discussion points

- What explains the decline in SWF award rates in Inverclyde since 2017?
- What is the balance between deductions and support for families with children?
- How many families in Inverclyde benefit from the SWF? Why are they accessing the fund?
- How many families with children in Inverclyde are affected by the two-child limit? What is the impact of the two-child limit on children in these families?

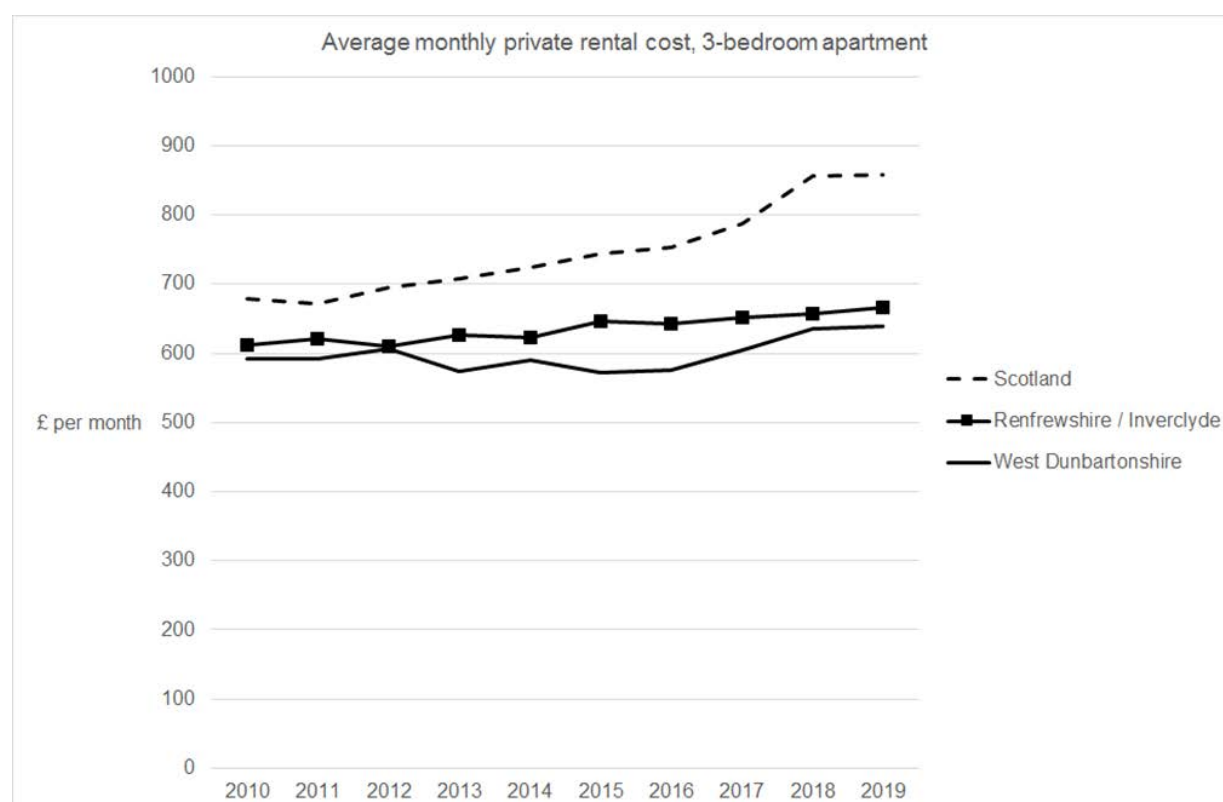


## Appendix 2 Child Poverty in Inverclyde

### Costs of living

Private rental costs in Inverclyde/Renfrewshire are higher than West Dunbartonshire but lower than Scotland. In Renfrewshire/Inverclyde, average monthly rent of a 3-bedroom property was £666 pm, compared to £639 pm in West Dunbartonshire and £857 pm in Scotland (Figure 16).

**Figure 16**



Social rental costs in Inverclyde tend to be higher than both West Dunbartonshire and Scotland (Figure 17). Weekly rents for 3 bedroom properties for the largest social landlords were £93 per week in Inverclyde (River Clyde Homes) and £82 per week in West Dunbartonshire (West Dunbartonshire Council).

The rate of discretionary housing payment awards was lower in Inverclyde compared to West Dunbartonshire and Scotland (Figure 18). However, the average discretionary housing payment made in Inverclyde was higher than both areas (Figure 19).

## Appendix 2 Child Poverty in Inverclyde

Figure 17

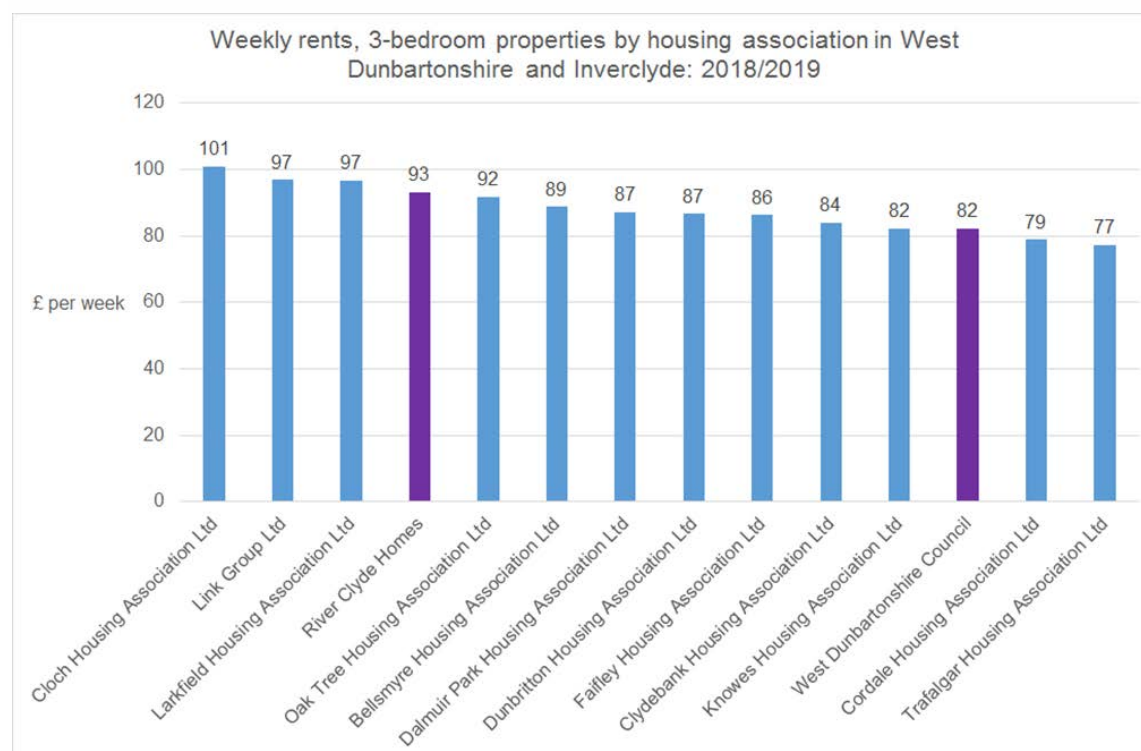
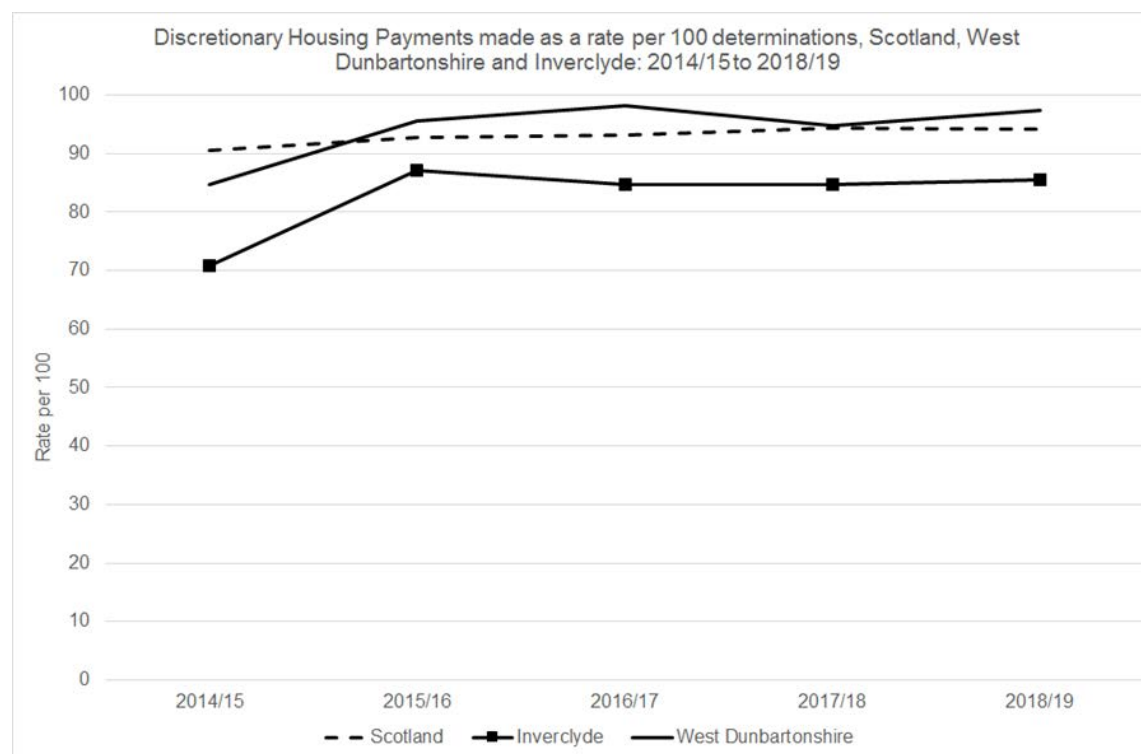
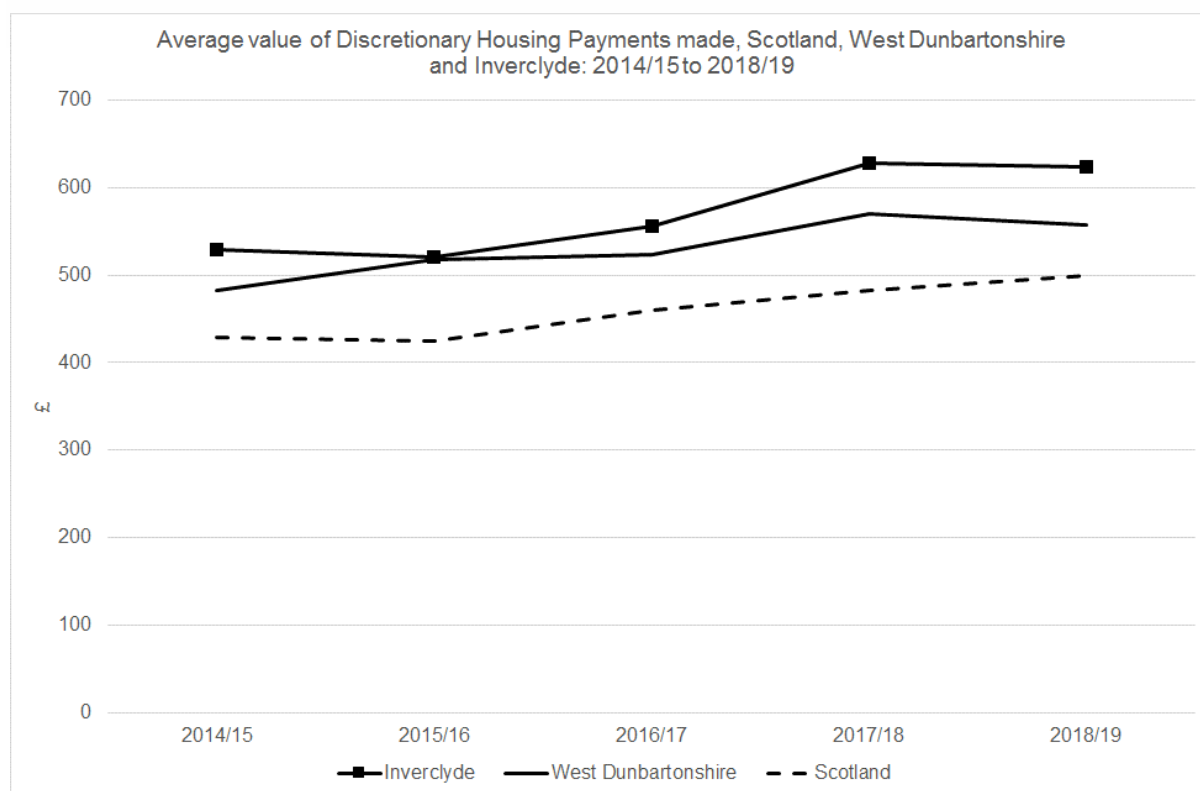


Figure 18



## Appendix 2 Child Poverty in Inverclyde

Figure 19



### Discussion points

- Are housing costs for families higher in Inverclyde compared to West Dunbartonshire?
- To what extent is this offset by higher discretionary housing payments in Inverclyde?
- Are higher social rents in Inverclyde accompanied by higher levels of tenant satisfaction?

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<b>Report To:</b>	<b>Inverclyde Alliance Board</b>	<b>Date:</b>	<b>5 October 2020</b>
<b>Report By:</b>	<b>Ruth Binks Corporate Director Education, Communities &amp; Organisational Development</b>	<b>Report No:</b>	
<b>Contact Officer:</b>	<b>Kate Christmas</b>	<b>Contact No:</b>	<b>01475 715286</b>
<b>Subject:</b>	<b>Inverclyde Children's Service Plan 2020-2023</b>		

---

## **1.0 PURPOSE**

- 1.1 To update the Committee on the position of Inverclyde Strategic Children's Service Planning Partnership in relation to the publication of the 2020-2023 Children's Service Plan.

## **2.0 SUMMARY**

- 2.1 Under the Children and Young Person's Act 2014 Local Authorities and Health Boards are required to provide the Scottish Government with a three year Children Services Plan, setting out and demonstrating the actions planned, taken and delivered to improve outcomes for children and young people in their area. Children's Services Plans are about creating and maintaining a local environment which facilitates effective GIRFEC practice.
- 2.2 The children's service plan and annual reports should be submitted as soon as reasonably practical following the end of the planning year which is noted to run from 1 April to 31 March. The Children Service Plan for 2020-2023 were due to be submitted in April 2020 however this was extended as a result of Covid -19.
- 2.3 The Scottish Government have since advised of a revised submission date of 30th September 2020 by which time local authorities must either submit their full children service plan or publish a statement explaining the timetable and process for revising the draft plan and explaining what plan is currently supporting integrated working and to send revised plans by 31 March 2021.
- 2.4 The strategic leads have reviewed the work that remains outstanding and considered some of the developments in the early help arena as a result of the pandemic situation and recommends that Inverclyde Children Service Planning Partnership publishes a statement to advise the Government that it intends to review and revise its priorities and publish its final plan by March 2021.
- 2.5 The body of this report provides a rationale for the recommendation provided.

## **3.0 RECOMMENDATIONS**

- 3.1 The Committee is asked to:-
- Note the developments cited within the body of this report in relation to the altered landscape for children's service planning
  - Support and approve the recommendation of the Children Service Planning Strategic Partnership to revise the draft Children's Service Plan for 2020-2023 and publish a revised and final plan in March 2021.

## **4.0 BACKGROUND**

- 4.1 Under the Children and Young Person's Act 2014 Local Authorities and Health Boards are required to provide the Scottish Government with a three year Children Services Plan, setting out and demonstrating the actions planned, taken and delivered to improve outcomes for children and young people in their area. Children's Services Plans are about creating and maintaining a local environment which facilitates effective GIRFEC practice.
- 4.2 1st April 2017 was the date by which the first three year Children's Services Plan was required to be in place. Scottish Government Guidance was reviewed and revised in 2020 and more detailed criteria for the children's service plan was provided to support local authorities. An annual report detailing the progress of the plan is now also required.
- 4.3 The guidance states that the children service plan must:
- Have a clear, ambitious compelling shared vision of what will be achieved by the end of the plan
  - Reflect relevant National Performance Framework Outcomes
  - Incorporate a robust evidence-based joint strategic needs assessment of the current population of the children and young people in its area
  - Include analysis of quantitative and qualitative evidence and data relating to both service performance and child wellbeing
  - Identify a manageable number of measureable priorities clearly linked to the joint needs assessment to ensure that the rationale behind the priorities is explicit
  - Set out a comprehensive strategy for supporting families through a broad range of preventative and early intervention approaches from universal services to targeted intensive support and describe the rationale for how and where the family support services are provided
  - Describe what services are going to be developed in the future and specifying which areas will see disinvestment in order to facilitate the shift of resources towards preventative and early intervention options
  - Set clear indicators for monitoring and evaluating the effectiveness of children's services in terms of their success in responding to and addressing children's wellbeing needs
  - Present all the information in an easily accessible format which is SMART (Specific, Measurable, Achievable, Relevant and Time-related)
  - Illustrate links to other statutory plans and reports
- 4.4 The children's service plan and annual reports should be submitted as soon as reasonably practical following the end of the planning year which is noted to run from 1 April to 31 March.

Between January 2020 and March 2020 the Inverclyde Children Service Planning group evaluated the previous plan and agreed the high level outcomes for the 2020-2023 plan to be:

1. Improving attainment and outcomes for LAC,
2. Minimising poverty and deprivation,
3. Providing early help via trauma informed partnership working
4. Improving joined up working between children and adult services when addressing complex and multiple needs within a family.

The strategic leads for each area were tasked to develop these outcomes further and produce the plan to be submitted to the Scottish Government.

- 4.5 The Covid -19 Pandemic commenced resulting in disruption and delay in attending to our strategic priorities, these tasks were intentionally paused to allow agencies to focus on realigning operational structures to provide key support to children and families during the pandemic.
- 4.6 The Scottish Government have since met with local authorities and recognised the disruption and delay that the pandemic crisis has caused and also that this may have altered how local authorities wished to progress with their next 3 year children's service plan. The Scottish Government have since advised of a revised submission date of 30th September 2020 by which time local authorities must either submit their full children service plan or publish a statement (attached as Appendix 1) explaining the timetable and process for revising the draft plan and explaining what plan is currently supporting integrated working and to send revised plans by 31 March 2021.
- 4.7 The lives of children and families in Inverclyde have changed unexpectedly and inexplicably as a result of the pandemic situation. The well documented challenges for the community relating to deprivation, mental health and substance misuse have been further compounded by issues of loss, social isolation and loss of income for some families.  
There have also been positive developments during this time of crisis that we want to further strengthen and build upon. Partners and communities have come together to support each other and our most vulnerable, demonstrating the strength and effectiveness of early help and Inverclyde's incredible capacity to care for its own people when needed. The lives of the children and families will continue to be affected by the pandemic for years to come and we want to ensure our children's service plan is targeted to address this.
- 4.8 The publication of the care review findings on the 5<sup>th</sup> February 2020 has also given us cause to review our priorities. The voices of children were loudly heard within the findings telling services what they wanted to us 'stop' and what they wanted to 'go' with in relation to how we design and provide our support. This must therefore also be reflected in the revision of the children's service plan.
- 4.9 Inverclyde children's planning partnership has reviewed the context as a result of the significant changes and developments described and intend to publish as statement (Background paper 7.1) denoting our intention to revise our draft Children's Service Plan and publish a revised plan in March 2021. Our integrated work shall continue to be guided by the continuation of the previous Children's Service Plan and in these ever changing times by our partnership Covid recovery plans.
- 4.10 The final Children Service Plan shall be subject to approval at the Alliance Board on the 15<sup>th</sup> March 2021 before submission to the Scottish Government on the 31st March 2021.

## 5.0 IMPLICATIONS - N/A at this time

### FINANCE - N/A at this time

#### 5.1 Financial Implications:

One off Costs

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report £000	Virement From	Other Comments
- N/A at this time					

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact £000	Virement From (If Applicable)	Other Comments
- N/A at this time					

### LEGAL

5.2 N/A at this time

### HUMAN RESOURCES

5.3 N/A at this time

### EQUALITIES

5.4

Has an Equality Impact Assessment been carried out?

	N/A at this time

## 6.0 CONSULTATION

6.1 N/A at this time

## 7.0 LIST OF BACKGROUND PAPERS

7.1 Statement relating to the publication of the Inverclyde Children's Service Plan 2020-2023



Statement Inverclyde  
CSP 26.8.2020.docx





## APPENDIX 1

As the chair of Inverclyde's Strategic Children Service Planning Partnership I am publishing this statement to advise our service users, community, partners and the Scottish Government of our timetable for the publication of our revised three year Children Service Plan 2020-2023.

The Children's Service Plan and annual reports should be submitted as soon as reasonably practical following the end of the planning year which is noted to run from 1 April to 31 March.

As you are aware the Covid -19 Pandemic commenced in March 2020 resulting in disruption and delay in attending to our strategic priorities. These tasks were intentionally paused to allow agencies to focus on realigning operational structures to provide key support to children and families during the pandemic.

The Scottish Government have recognised the disruption and delay that the pandemic crisis has caused and also that this may have altered how local authorities wish to progress with their next 3 year Children's Service Plan. The Scottish Government have provided a revised submission date of 31st September 2020 by which time local authorities must submit their full children service plan or publish a statement explaining the timetable and process for revising the draft plan and explaining what plan is currently supporting integrated working and to send revised plans by 31 March 2021.

The lives of children and families in Inverclyde have changed unexpectedly and inexplicably as a result of the pandemic situation. The well documented challenges for the community relating to deprivation, mental health and substance misuse have been further compounded by issues of loss, social isolation and loss of income for some families. There have also been positive developments during this time of crisis that we want to hang onto as partners and communities have come together to support each other and our most vulnerable, demonstrating the strength and effectiveness of early help and Inverclyde's incredible capacity to care for its own people when needed. The lives of the children and families will continue to be affected by the pandemic for years to come and we want to ensure our children's service plan is targeted to address this.

The publication of the care review findings on the 5<sup>th</sup> February has also given us cause to review our priorities. The voices of children were loudly heard telling services what they wanted to 'stop' and what they wanted to 'go' in relation to how we design and provide our support.

Inverclyde children's planning partnership have reviewed their situation as a result of the significant changes and developments described and intend to revise our draft Children's Service Plan and publish a revised plan in March 2021. Our integrated work shall continue to be guided by the continuation of the previous Children's Service Plan and in these ever changing times by our partnership Covid recovery plans.



Inverclyde Alliance

**AGENDA ITEM NO: 13**

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<b>Report To:</b>	<b>Inverclyde Alliance Board</b>	<b>Date: 5 October 2020</b>
<b>Report By:</b>	<b>Louise Long Corporate Director (Chief Officer) Inverclyde Health and Social Care Partnership (HSCP)</b>	<b>Report No: SW/33/2020/SMcA</b>
<b>Contact Officer:</b>	<b>Sharon McAlees Head of Criminal Justice &amp; Children's Services</b>	<b>Contact No: 715282</b>
<b>Subject:</b>	<b>Inverclyde Community Justice Partnership Annual Report 2019-2020</b>	

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**1.0 PURPOSE**

- 1.1 The purpose of this report is to present to the Inverclyde Alliance Board the Inverclyde Community Justice Partnership Annual Report 2019-2020.

**2.0 SUMMARY**

- 2.1 The Community Justice (Scotland) Act 2016 provides the statutory framework for the model of community justice. The Act stipulates adherence must be given to the National Strategy for Community Justice; the Community Justice Outcomes Performance and Improvement Framework and associated Guidance in the development of a local Community Justice Outcomes Improvement Plan and subsequent Annual Reports.
- 2.2 The Inverclyde Community Justice Outcomes Improvement Plan 2017-2022 was submitted to Scottish Government on 31<sup>st</sup> March 2017, with full local responsibility for implementation commencing on 1<sup>st</sup> April 2017.
- 2.3 Section 23, Community Justice (Scotland) Act 2016 requires the community justice partners of a local authority area publish an annual report and that this is also submitted to Community Justice Scotland.
- 2.4 Extensive progress has been made over the past year, and the Annual report highlights examples of innovation, achievements as well as learning for improvement.

**3.0 RECOMMENDATIONS**

- 3.1 It is recommended that the Inverclyde Alliance Board:
- a. Note and give comment on the Inverclyde Community Justice Partnership Annual Report 2019-2020.
  - b. Approve submission of the Annual Report to Community Justice Scotland, pending the addressing of any amendments necessary following comment from the Inverclyde Alliance Board and partners.

**Louise Long**  
**Corporate Director (Chief Officer), Inverclyde HSCP**

## 4.0 BACKGROUND

- 4.1 The Community Justice (Scotland) Act 2016 provides the statutory framework for the model of community justice in Scotland. This model enables strategic planning and delivering of community justice services with a focus on collaboration and involvement at a local level and with people who use services.
- 4.2 The Act outlines the functions for community justice partners and expectations around local arrangements and reporting of progress of local Community Justice Outcomes Improvement Plan with the publication of an Annual Report.
- 4.3 The Annual Report must include detail on each nationally determined outcome and any local determined outcome. Partners must also use the relevant indicators as outlined in the Community Justice Outcomes Performance and Improvement Framework.
- 4.4 The national community justice outcomes consists of four structural outcomes and three person-centric outcomes as outlined below:

Structural Outcomes	Person-Centric Outcomes
<ul style="list-style-type: none"><li>Communities improve their understanding and participation in community justice.</li></ul>	<ul style="list-style-type: none"><li>Life chances are improved through needs, including health, financial inclusion, housing and safety being addressed.</li></ul>
<ul style="list-style-type: none"><li>Partners plan and deliver services in a more strategic and collaborative way.</li></ul>	<ul style="list-style-type: none"><li>People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities.</li></ul>
<ul style="list-style-type: none"><li>Effective interventions are delivered to prevent and reduce the risk of further offending.</li></ul>	<ul style="list-style-type: none"><li>Individual's resilience and capacity for change and self-management are enhanced.</li></ul>
<ul style="list-style-type: none"><li>People have better access to the services they require, including welfare, health and wellbeing, housing and employability.</li></ul>	

- 4.5 The Annual Report has two distinct sections. Firstly a community-facing, easy read section that gives an outline of what has been achieved in each of the local priorities.
- 4.6 The second section of the Annual Report uses the required template provided by Community Justice Scotland and outlines progress against both the national and local outcomes.
- 4.7 Community Justice Scotland prepare a Community Justice Outcome Activity Across Scotland Annual Report, citing examples of good practice from across the country. One example highlighted from Inverclyde cited in the 2018 / 2019 Annual Report was the development of a bespoke needs review tool that captures distance travelled by individuals on their journey out of the justice system. This tool is based on a public health approach to justice.
- 4.8 Considerable progress has been made over the last year. This includes the embedding of the community justice agenda across community planning. Highlights of achievements include:
- We have strengthened partnership working by collectively considering complex issues and partners working collaboratively and in their respective organisation to progress agreed deliverables.
  - The Care Inspectorate provided external scrutiny and assurance by undertaking a comprehensive inspection of Justice Services, focusing on the delivery of

Community Payback Orders (CPO). As well as noting the range of positive outcomes achieved for those on a CPO, it was also noted how well embedded into practice the community justice agenda was and the resultant proactive response to severe and multiple disadvantages.

- The Care Inspectorate also noted that the Community Justice Partnership had provided an opportunity for leaders to develop services from an early intervention and prevention perspective. It also created additional opportunities to include individuals in service development.
- Following the publication of the Hard Edges Scotland report; considerable effort was made in furthering our understanding of the impact of severe and multiple disadvantages and working collaboratively to develop local responses.

4.9 The whole essence of the Community Justice model is in being able to develop local services based on local need. In going forward, this is an opportune time to adopt a whole systems approach.

## **5.0 IMPLICATIONS**

### **5.1 Legal:**

There are no legal implications in respect of this report.

### **5.2 Finance:**

5.2.1 A Community Justice Lead Officer was appointed in September 2015 using the Scottish Government's transition funding allocation of £50,000 to Inverclyde. There is however an annual shortfall and the Criminal Justice Social Work budget is currently being utilised to meet these costs.

5.2.2 Further funding allocation of £50,000 was agreed by Scottish Government for subsequent years on an annual basis. This highlights the temporary nature of funding and the need to articulate at appropriate national forums the case for a long-term commitment to funding to ensure the successful implementation of the community justice agenda.

### **5.3 Personnel**

There are no personnel issues within this report.

### **5.4 Equality and Diversity:**

This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy. Therefore, no Equality Impact Assessment is required.

### **5.5 Inequalities:**

Addressing inequalities is a key focus for Community Justice and underpins the whole model.

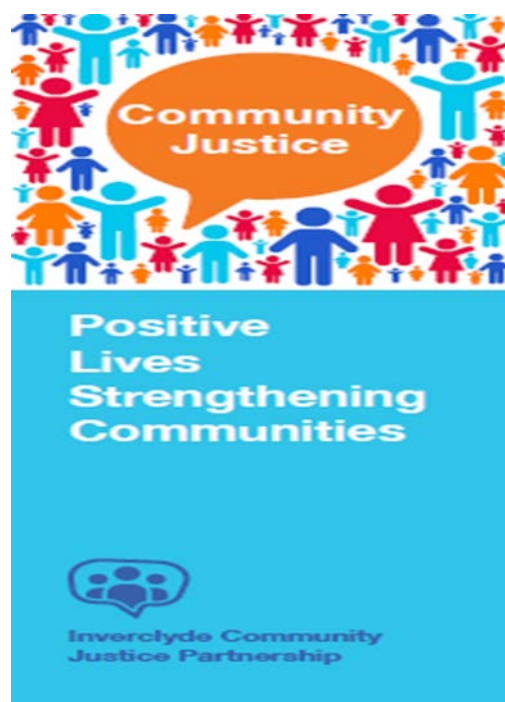
## **6.0 CONSULTATION**

6.1 This report has been prepared by the Chief Officer, Inverclyde Health and Social Care Partnership (HSCP) after due consultation with statutory and third sector partners and people with lived experience of the criminal justice system and local communities engagement.

**7.0 LIST OF BACKGROUND PAPERS**

7.1 Inverclyde Community Justice Partnership Annual Report 2019-2020.

# **Inverclyde Community Justice Partnership Annual Report 2019 / 2020**



# This document can be made available in other languages, large print, and audio format upon request.

## Arabic

هذه الوثيقة متاحة أيضا بلغات أخرى والأحرف الطباعية الكبيرة وبطريقة سمعية عند الطلب.

## Cantonese

本文件也可應要求，製作成其他語文或特大字體版本，也可製作成錄音帶。

## Gaelic

Tha an sgrìobhainn seo cuideachd ri fhaotainn ann an cànanan eile, clò nas motha agus air taip ma tha sibh ga iarraidh.

## Hindi

अनुरोध पर यह दस्तावेज़ अन्य भाषाओं में, बड़े अक्षरों की छायाई और सुनने वाले माध्यम पर भी उपलब्ध है।

## Mandarin

本文件也可應要求，製作成其它語文或特大字體版本，也可製作成錄音帶。

## Polish

Dokument ten jest na życzenie udostępniany także w innych wersjach językowych, w dużym druku lub w formacie audio.

## Punjabi

ਇਹ ਦਸਤਾਵੇਜ਼ ਹੋਰ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਵੱਡੇ ਅੱਖਰਾਂ ਵਿਚ ਅਤੇ ਆਡੀਓ ਟੇਪ 'ਤੇ ਰਿਕਾਰਡ ਹੋਇਆ ਵੀ ਮੰਗ ਕੇ ਲਿਆ ਜਾ ਸਕਦਾ ਹੈ।

## Urdu

درخواست پر یہ دستاویز دیگر زبانوں میں، بڑے حروف کی چھپائی اور سننے والے ذرائع پر بھی میسر ہے۔

Inverclyde HSCP, Hector McNeill House  
7-8 Clyde Square, Greenock PA15 1NB  
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communityjustice@inverclyde.gov.uk



Inverclyde Community  
Justice Partnership

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## **1. Foreword**

As Chair of Inverclyde Community Justice Partnership I commend the Inverclyde Community Justice Partnership Annual Report for 2019 / 2020. We recognise this partnership is still at the early stages of development and yet over the past year there is considerable evidence of effective partnership working.

This report highlights key developments and achievements that demonstrate ways in which partners can deliver positive outcomes together to address very complex issues. There are examples of innovation and collaborative leadership as well as striving to learn and improve.

This is a journey with a clear direction and while we reflect on our achievements, we also indicate the next steps we will take in realising our vision of “Improving Lives, Strengthening Communities”.

**Sharon McAlees**

**Chair of Inverclyde Community Justice Partnership**

**Head of Children and Justice Services**

**Inverclyde HSCP**

## 2. Introduction

The Community Justice (Scotland) Act 2016 set out the legislative framework for community justice, including the requirement for partners to prepare an Annual Report outlining their activities to progress the community justice agenda in the specific Local Authority area.

Inverclyde Community Justice Partnership was established on 1<sup>st</sup> April 20017 and includes the following partners:



The Inverclyde Community Justice Partnership also has strong links with other strategic partnerships including:



The Inverclyde Community Justice Partnership published its first Community Justice Outcomes Improvement Plan in March 2017. This is a five-year plan that sets out a clear sense of direction in implementing community justice at a local level. Use this link to read this plan <https://tinyurl.com/ycf5emno>.

This Annual Report is divided into two parts; the first is intended for a wider audience of people, while the second part, Appendix A, is a specific template that Inverclyde Community Justice Partnership is required to submit to Community Justice Scotland.

### **3. What Did We Achieve?**

This section highlights key achievements of the Inverclyde Community Justice Partnership during 2019 / 2020.

#### **a. Strengthening Partnership**

The Community Justice Partnership meets every eight weeks. Each meeting has a particular topic as part of the agenda where time is given to considering that topic. This provides an opportunity to develop a shared understanding of a topic, and agree any actions to be taken both as a collective partnership as well as each individual partner organisation. Topics this year have included:

- A presentation of findings and recommendations following a Short Life Working Group on the Sexual Health Needs of Women Involved in the Justice System.
- A presentation of key findings from the Community Justice Partnership Strategic Needs Assessment.
- A presentation of findings relating to Drug Related Deaths.
- A presentation of key findings following the local Hard Edges event and subsequent focus groups.
- A presentation outlining our current model of Voluntary Throughcare and key statistics underpinning the proposed new model of delivery.



## **b. Effective Interventions**

The Care Inspectorate provides scrutiny and assurance of Justice Services and an inspection process started in Inverclyde on 1<sup>st</sup> May 2019, concluding with the publication of their findings in December 2019. Key parts of the inspection included:

- Justice Services submitting a comprehensive self-evaluation.
- Ninety Justice Service's files being read by Inspectors.
- Speaking to forty people subject to a Community Payback Order.
- In addition, the Care Inspectorate undertook focus groups and interviews with key members of staff, partner agencies, stakeholders, senior managers and elected members with responsibility for Justice Services.

The score for each indicator is outlined below and to date, Inverclyde has achieved the highest rankings in Scotland.

<b>Quality Indicator</b>	<b>Inverclyde</b>
1. Improving the life chances and outcomes for people subject to a community payback order.	Very Good
2. Impact on people who have committed offences.	Very Good
3. Assessing and responding to risk and need.	Good
4. Planning and providing effective intervention.	Good
5. Leadership of improvement and change.	Very Good

The Care Inspectorate noted that a range of positive outcomes had been achieved by individuals including:

- Access to stable accommodation;
- Improved stability around alcohol and drug use;
- Access to further education and learning opportunities;
- Increased ability to manage finances;
- Better family relationships;
- Increased structure and purpose in their life;
- Addressing offending behaviour

Of particular strength, the service is proactive in responding to the poverty, disadvantage and needs profile of individuals by providing person-centred services that adopt a public health model.

The Inspectors commented that the community justice agenda was embedded in Justice Services practice.

Individuals subject to community payback orders experienced positive relationships with staff that were characterised by respect, support and appropriate challenge. Staff were found to be honest, straightforward, trustworthy and reliable.

There was a strong culture of co-production within justice services in improving and reshaping of services.

A recurring theme throughout the report is the aspirational leadership at all levels within the HSCP and the council in challenging traditional ways of delivering justice services and moving towards adopting a public health model which is underpinned by a determination to address the impact of poverty, deprivation and disadvantage. This was noted to have a significant impact on the capacity of staff to develop strong supportive relationships with services users that were pivotal in contributing in many cases to changing patterns of offending and improving lives.



### **c. Early Intervention**

Lankelly Chase commissioned a report, Hard Edges Scotland, and this was published in July 2019. Inverclyde was successful in securing funding to hold a local event to consider the findings of this research.

A standout finding across all six case study areas included as part of the report was the extent to which the criminal justice system was used as the last resort 'safety net' for people facing severe and multiple disadvantages (SMD) whom other services routinely failed to provide with the help they desperately needed.

In the absence of a court order, local authority statutory homelessness services were the next most likely service to 'lead' on SMD cases, but this presented a host of issues.

The clear routes into SMD appeared to be driven by poverty, violence and trauma. Most people interviewed had had difficult early lives involving a range of 'adverse childhood experiences' (ACEs), including physical and/or sexual abuse, disrupted schooling and, in some cases, local authority care.

The people with lived experience interviewed as part of the Hard Edges Scotland Report were very clear on what made for helpful services from their point of view: the provision of emotional as well as practical support, and 'personalised' support tailored to their specific needs.

The link to the Hard Edges Scotland Report is below:

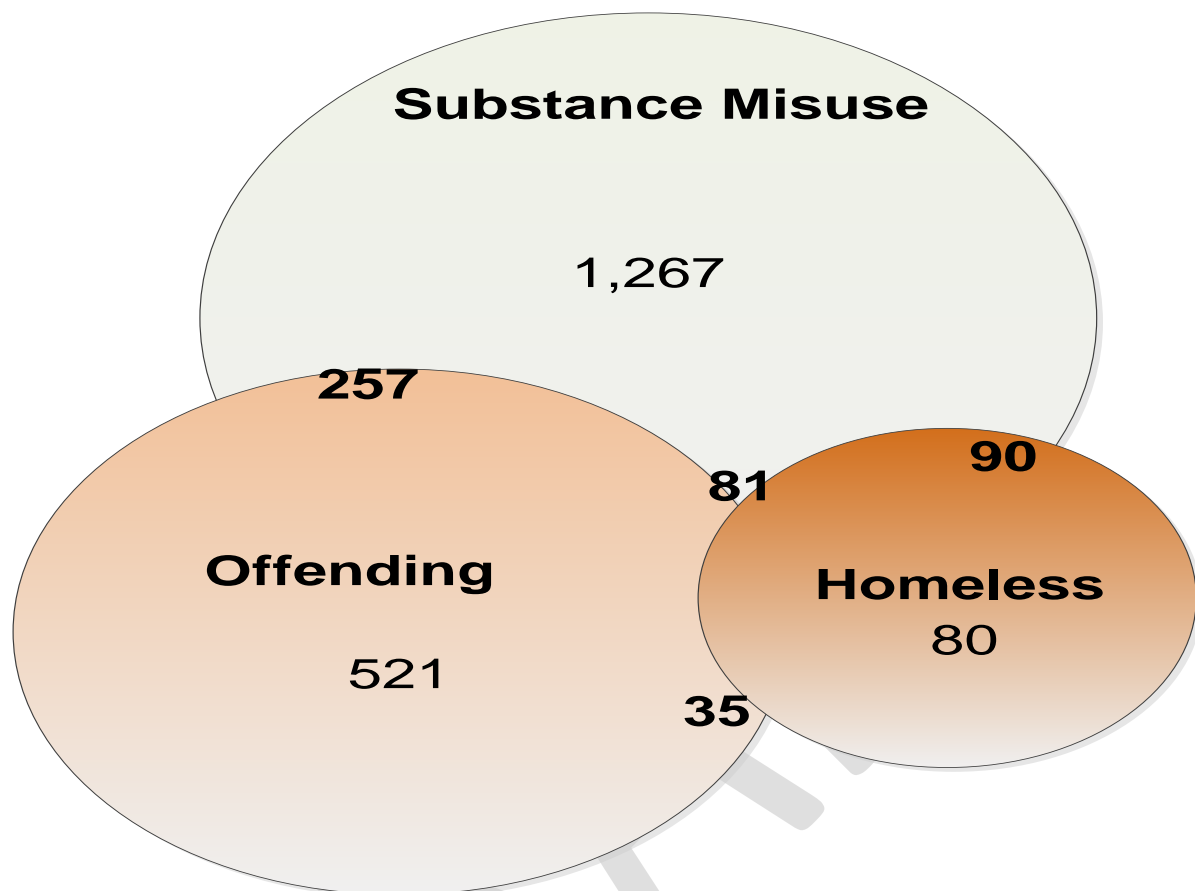
<https://lankellychase.org.uk/resources/publications/hard-edges-scotland/>

A multi-agency local event was held on 22<sup>nd</sup> October with 80 attendees from a wide range of services. Community Justice Partners were involved in developing the programme for the event. This included someone talking about their story and lived experience. There were four conversation cafes, each facilitated by a different Community Justice partner:

1. Poverty and Severe and Multiple Disadvantages
2. Trauma and Severe and Multiple Disadvantages
3. Prevention and Early Help
4. Working Together

The Hard Edges Scotland report provided a breakdown of SMD's in Inverclyde as outlined below:

### Three Disadvantages – Inverclyde Picture



The discussions highlighted from the conversation cafes suggested three follow-up actions:

1. Hold a specific event for people with lived experience and front-line staff with the aim of reducing stigma and sharing a common language of compassion and kindness.
2. Recognising a whole community response is required that includes all of the local assets in our communities.
3. Develop a more joined up approach that is person-centred with the range of partners offering support working more closely together.



Two focus groups were held in January that included both operational staff and people with lived experience of SMD's. Their depiction of SMD's is below:



The vision of a whole community response is illustrated below:



The Resilience Network was launched in February 2020.

In addition, regular interface meetings are now held between Justice Services, Alcohol and Drug Recovery Services, Homelessness and Mental Health Services.

The HSCP has also agreed to fund a test of change, in the development of two new Care Navigator posts. Homelessness will host these posts but they will target people who are experiencing severe and multiple disadvantages.

#### **d. Women Involved in the Justice System**

Following our successful bid to the Big Lottery for funding from the Early Action System Change fund under the category of women involved in the justice system the following progress was made:

The Steering Group for the Women's Project prepared a Delivery Plan and developed job descriptions for the project team. This includes a Project Manager, Community Worker and Data Analyst. It was also agreed that the HSCP would host the Project Manager and Data Analyst posts and that Turning Point Scotland would host the Community Work post.

Several partners were part of the recruitment process and women with lived experience of the justice system were also involved in interviewing both the Project Manager and Community Worker.

Since coming into post the project team have:

- Completed a literature review.
- Developed plans for a cost benefit analysis.
- Developed a Co-Production Plan
- Developed a Communication and Engagement Plan



## **e. Domestic Abuse**

The delivery of the Up2U programme is a joint Justice Services and Children's Services initiative with staff from both being jointly trained. Some aspects of the programme may be delivered on a group work basis. This is a cognitive behavioural programme aimed at behaviour change. The programme can range between 6 and 40 sessions and targets individuals who use domestically abusive behaviours in their intimate partner relationships. Support to victims will also be available through the programme.

As a precursor to the introduction of the Up2U: Creating Healthy Relationships programme, 44 staff were trained in Version 3 of SARA (Spousal Assault Risk Assessment). This is the main risk assessment tool used in planning the appropriate programme pathway for each service user.

Following a two day planning session between the Up2U provider and Inverclyde HSCP managers in August 2019; dates were agreed to progress with the 8 day training programme:

- 12 staff completed this training over a two week period in October and November 2019.
- 12 staff completed this training in January / February 2020.
- Treatment Manager training was completed on 4<sup>th</sup> March 2020

Now that staff are trained, the implementation of the programme can commence.



## **4. Going Forward**

There is strong evidence of how we have listened to people with living experience of the justice system and held people at the centre of what we do. We are now approaching the final stage of our five year plan, the Inverclyde Community Justice Outcomes Improvement Plan 2017-2022. During this time the community justice agenda is well embedded into both practice and in strategic planning.

In going forward we will finalise the implementation stage of key developments highlighted in this report. At the same time, we will focus on aspects that still need further development including on community engagement; developing a performance framework and a quality assurance framework.

We have built a momentum that we will strive to drive forward in continual learning, improvement and demonstrating innovation.

**Community Justice Scotland**  
**Ceartas Coimhearsnachd Alba**

April 2020

**Community Justice Outcome Activity Across Scotland**  
**Local Area Annual Return Template and Guidance**  
**2019-20**

## **1. Background**

The introduction of the Community Justice (Scotland) Act 2016 triggered the formal implementation of the new model of Community Justice in Scotland. A number of key documents are associated with the Act including the National Strategy, Justice in Scotland: Vision & Priorities and the Framework for Outcomes, Performance and Improvement.

The 2016 Act places a duty on community justice statutory partners to produce a Community Justice Outcome Improvement Plan (CJOIP) which outlines key local needs and priorities and the plans and actions to address these against a backdrop of the documents noted above. Beyond this, the partners are also tasked with reporting, on an annual basis, the community justice outcomes and improvements in their area, again with reference to the associated strategy and framework documents and, when complete, submit those annual reports to Community Justice Scotland.

Community Justice Scotland is committed to working in partnership with community justice partners and have designed the template and guidance to support local areas in reporting on their annual outcomes and improvements in a meaningful way that captures necessary data in an effective and efficient manner.

## **2. Statement of Assurance**

The information submitted to Community Justice Scotland using this template is for the purpose of fulfilling the requirement under s27 of the Community Justice (Scotland) Act 2016 for Community Justice Scotland to produce a report on performance in relation to community justice outcomes across Scotland.

The data submitted using this template will be used for this reporting purpose only. In the report, local authority areas will only be specifically identified with their consent. However, Community Justice Partnerships should be aware that any information held by Community Justice Scotland is subject to statutory Freedom of Information obligations.

## **3. General principles of the template**

The template is designed to capture a range of important data in a way that allows local partners to highlight key aspects of community justice activities, outcomes and improvements over the specified period without it being onerous or time and resource demanding.

Most of the template is self-explanatory and, where this is the case, there is little guidance required. In the sections that require more direction for completion, please refer to the template completion guidance which was issued alongside this reporting template. The text (in blue) will outline what is expected in terms of reporting.



It would be helpful if responses in each of the “evidence and data” boxes within section 4 of the template (“performance reporting”) is held to a maximum of 300 words per indicator to ensure the main points are captured. This allows for an efficient analysis by Community Justice Scotland on return. The use of bullet points in your answers is acceptable.

Where the template asks for evidence, a written response will suffice and there is no expectation that you send additional supporting documentation – if there are any aspects Community Justice Scotland is unclear on it will be our responsibility to request clarification where necessary.

If any response or evidence requires details about people with lived experience (e.g. evidence in respect of someone’s life story) please **NO NOT** include any personal sensitive information (as outlined in Schedules 2 & 3 of the Data Protection Act 1998) as Community Justice Scotland does not require such information. If this is unavoidable then please ensure that the data is fully anonymised.

This is the third iteration of the template and guidance.

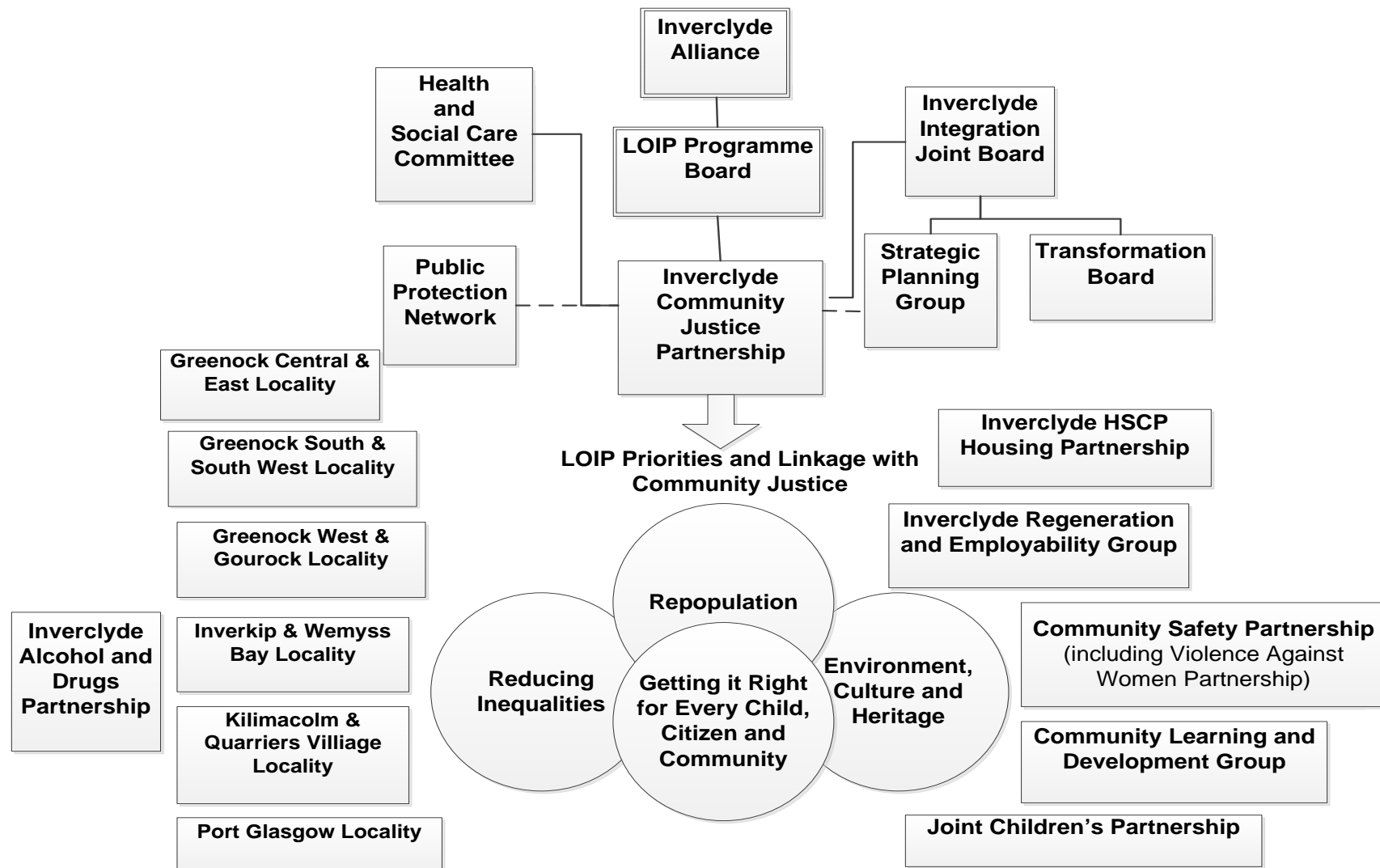
#### 4. Template Completion

1. Community Justice Partnership / Group Details	
Community Justice Partnership / Group	Inverclyde Community Justice Partnership
Community Justice Partnership Group Chair	Sharon McAlees
Community Justice Partnership / Group Co-ordinator	Ann Wardlaw
Publication date of Community Justice Outcome Improvement Plan (CJOIP)	31 <sup>st</sup> March 2017

2. Template Sign-off	
<p>The content of this annual report on community justice outcomes and improvements in our area has been agreed as accurate by the Community Justice Partnership / Group and has been shared with our Community Planning Partnership through our local accountability arrangements.</p>	
Signature of Community Justice Partnership / Group Chair :	Date :
.....	.....

3. Governance Arrangements
<p>Please outline below your current governance structure for the community justice arrangements in your area :</p> <p>The governance arrangements and strategic landscape is outlined in the diagram below. The Inverclyde Community Justice Partnership is an active participant to various strategic partnerships that sit beneath each of the three LOIP priorities. This includes the ADP, Community Safety Partnership and Violence Against Women Partnership, Regeneration and Employability Group and the Community Learning and Development Group. In addition, there are strong links with the Public Protection Network, Inverclyde HSCP Housing Partnership, MAPPA, Adult Protection and Child Protection.</p> <p>The Locality Partnerships are in various stages of development and Inverclyde Community Justice Partnership is well placed to cultivate links with these in due course.</p>





#### 4. Performance Reporting – National Outcomes

##### NATIONAL OUTCOME ONE

Communities improve their understanding and participation in community justice

Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact
Activities carried out to engage with 'communities' as well as other relevant constituencies	There was extensive engagement with local communities and relevant constituencies as part of the development of the Inverclyde HSCP Strategic Plan 2019-2024. Through this process six "big actions" were identified including Big Action 3 "Together we will protect our population".	The Chair of Inverclyde Community Justice Partnership is the sponsor for Big action 3 and regular updates are provided to the Inverclyde Integrated Joint Board. Evidence of impact measurement will be undertaken during the lifetime of the Strategic Plan.
Consultation with communities as part of community justice planning and service provision	Following the publication of the Hard Edges Scotland Report, an Inverclyde event was held with a further two follow-up focus groups. In addition, a deep dive of HSCP data from Justice Services, Homelessness and Alcohol and Drug Recovery Services (ADRS) was undertaken.	Reports outlining key findings from both the consultation and data were presented to the Inverclyde Alliance and Inverclyde Integrated Joint Board and using this evidence base, funding was approved for two Care Navigator posts to support people experiencing severe and multiple disadvantages. Regular intra-agency meetings are also now held across Justice Services, Homelessness, ADRS and Mental Health to support local planning and service provision.
Participation in community justice, such as co-production and joint delivery	<p>We have co-produced our Participation Strategy with people who have lived experience in the justice system.</p> <p>Women who have lived experience were part of the recruitment process for both the Project Manager and Community Worker posts in our Women's Project.</p> <p>We have learned from experience of co-production from other areas across Scotland and approaches to this.</p>	<p>Our Participation Strategy, in being co-produced, is a much richer and relevant document that sets out our approach in going forward.</p> <p>The Project Manager and Community Worker were appointed as part of the Women's Project team. Involvement of women who have lived experience of the justice system was critical in this process and their involvement brought considerable learning in how we can develop our future recruitment processes.</p> <p>We have brought this learning back to an informal "go to" group of people who are currently involved in the justice system in various settings, to check out and test approaches. This has included, for example, checking out projects using song-writing, poems and letter writing with a view to trying these locally.</p>

	<p>At each stage of our focus on Hard Edges and understanding the experience of people of severe and multiple disadvantages, we have “sense checked” our findings and analysis with people.</p> <p>We have expanded and evolved our Community Justice Network to a Resilience Network. CVS Inverclyde is leading on this development.</p>	<p>This continual “sense checking” has informed our commitment to fund a test of change with the creation of two Care Navigator posts and to offer support in a different more targeted way.</p> <p>We have brought our learning from various strands including our Community Justice Network, learning from our Resilience Project and our focus on Hard Edges together and again “sense checked” our findings with people about the development of a Resilience Network.</p>
Level of community awareness of / satisfaction with work undertaken as part of a CPO	We continue to use the HSCP and Inverclyde Council twitter to highlight various projects in our communities that our Unpaid Work Service have supported. These are also reported in our CPO Annual Report.	<p>We collate feedback from recipients of Unpaid Work. This indicates that people are very satisfied with the work carried out, the attitude and politeness of people undertaking the work and that they would be very likely to use this support again.</p> <p>As part of our continual improvement cycle for Unpaid Work, we will review Our feedback mechanism.</p> <p>We would like to expand our offer of personal placements as part of Unpaid Work and develop a new delivery model around this.</p>
Evidence from questions to be used in local surveys / citizens’ panels and so on	We developed a question set in 2016 and repeated the question set relating to community justice with the Citizen Panel in November 2018. The report of findings was reported to the Community Justice Partnership in July 2019.	A report of findings, analysis and recommendations was made to the Inverclyde Community Justice Partnership and to the Inverclyde Alliance (the Community Planning Partnership). This highlighted the need to focus on community participation. It was agreed to link this in with the development of new locality partnerships particularly in relation to Big Action 3 “Together we will protect our population”.
Perceptions of the local crime data	<p>This is included in our Strategic Needs Assessment as well as the Community Safety Strategic Needs Assessment and the HSCP Strategic Needs Assessment.</p> <p>A joint initiative “Improving Inverclyde” is being led by the Community Safety Partnership whereby using local data, particular focus is being given to Lower Port Glasgow. The Violence Reduction Unit commissioned extensive consultation within that area.</p>	<p>Findings from this have informed conversation events in localities.</p> <p>Following the publication of findings from the community consultation on Improving Lives, the Violence Reduction Unit are working alongside key partners and people in the community to develop a resilient community approach.</p>
<b>Other information relevant to National Outcome One</b>		
<p>A key theme over the past year is around the “ripple effect of crime” in our communities and using evidence and conversations with people who <b>have</b> direct experience to be able to see the very warp and weft strands. For example, Inverclyde experiences a significant level of targeted acts of violence where the perpetrator and victim know each other. In many instances such incidents may arise in the vicinity of a residence and alcohol and / drugs may also be involved. Having this understanding enables us to deliver appropriate interventions.</p>		

A further focus from feedback findings is that a number of people who are caught up in the “revolving door” of offending also experience severe and multiple disadvantages and do not feel part of their community. This has been a critical insight in our response to Hard Edges and our focus on building resilience that encompasses community assets and a public health approach without the need to access support via a “justice” entry point.

## NATIONAL OUTCOME TWO

Partners plan and deliver services in a more strategic and collaborative way

Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact
<p>Services are planned for and delivered in a strategic and collaborative way</p>	<p>A key aim of the Resilience Network is to provide a space to sow the seeds of collaboration with third sector and community organisations, strengthening our local community assets.</p> <p>While we have been unsuccessful in securing continual funding for the Resilience Project, a joint employability project; it did provide valuable learning.</p> <p>Following the successful bid to the Early Action System Change Fund in the category for Women and Criminal Justice; we established a Steering Group involving key partners. The Steering Group developed a Delivery Plan and it was also agreed that Turning Point Scotland would host the Community Worker post. Several partners were involved in the recruitment process of the Project Team.</p> <p>Regular feedback received from people involved in the justice system identified the need to focus on developing a local model of voluntary throughcare.</p>	<p>We have launched the Resilience Network and have established an online channel using the Slack platform. To date 38 organisations have joined the Network.</p> <p>This pilot project provided a real learning opportunity. There were three different strands to the project; firstly delivering multi-agency training around employability of people involved in the justice system; secondly to deliver multi-agency training on addressing stigma and thirdly, testing out the use of the resilience doughnut in an employability project. Learning from this has informed using the resilience doughnut as a strength based tool, with a view to adopt a common strength based language in the Resilience Network. There was also valuable learning about the commissioning and tendering process.</p> <p>In the first year the Project Team have:</p> <ul style="list-style-type: none"> <li>• Prepared a literature review.</li> <li>• Developed a Cost Benefit Analysis framework.</li> <li>• Developed a Co-Production Plan</li> <li>• Developed a Communication and Engagement Plan</li> <li>• Progressed a Data Profile</li> </ul> <p>Listening to people's experience of how difficult it is leaving custody and returning to their community while also considering the evidence of data. The latter not only included voluntary throughcare numbers as we were of the view these presented a skewed picture</p>

		<p>of voluntary throughcare. The Local Authority trend figures remain low, however, the number of people eligible for this support was considerably higher. It was unclear how many people were receiving support from the national PSP's and local supports or whether people were choosing not to request support. Inverclyde Council signed a Data Sharing Agreement with the Scottish Prison Service to enable the sharing of information about people leaving custody. This has enabled us to adopt a pro-active in-reach model of voluntary throughcare and directly make contact with people to plan supports prior to them leaving custody.</p>
Partners have leveraged resources for community justice	<p>As outlined elsewhere, a key focus of learning this year relates to Hard Edges and the impact of poverty, trauma and violence on people who also experience severe and multiple disadvantages.</p> <p>There have been initial discussions with Police Scotland and the Custody Division to explore the development of a local hub for early intervention at Greenock Police Station.</p> <p>Justice Services funded Up2U training that was delivered to both Justice Services and Children's Services staff.</p> <p>NHS GG&amp;C funded an initial scoping for a health needs assessment of people on community orders.</p>	<p>Using our learning and evidence base from our data, the Inverclyde Integrated Joint Board approved funding of two Care Navigator posts. These will be based in the Homelessness Service but will support people experiencing severe and multiple disadvantages. Data estimates that there are 80 people in Inverclyde who are currently involved in Homelessness, Justice and ADRS services.</p> <p>Partners have brought together data to help us have a better understanding of the needs of people who are held in police custody. Police Scotland have offered office accommodation and internet access.</p> <p>We have had early discussions to develop a whole system early intervention approach that would include support from the point of arrest, arrest referral, bail supervision, diversion and structured deferred sentence. This has the potential to make best use of local resources, including offering staff time to build supportive relationships with people at these transition points in the justice system.</p> <p>Staff are now trained and ready to deliver the Up2U programme as a joint venture.</p> <p>NHS GG&amp;C have subsequently agreed to commission a piece of research focusing on the health needs of people on community orders.</p>
Development of community justice workforce to work	Domestic abuse is one of our local priorities and following a data mapping exercise, it was agreed to commission training for social work staff to deliver a programme. Funding was secured jointly	Up2U is a domestic abuse programme that will jointly be delivered by social work staff in Children's Services and Justice Services. All staff have now received SARA training (as a prerequisite of the

<p>effectively across organisational/professional/geographical boundaries</p>	<p>from Justice Services and Children's Services and Portsmouth Council (Up2U) were successful in securing the tender.</p> <p>Following the publication of the Hard Edges Scotland report, we were successful in securing funding for local events.</p> <p>Regular interface meetings are held involving Team Leaders and Service Managers of Justice Services, ADRS, Homelessness Services and Mental Health Services.</p>	<p>Up2U training) and the Up2U training on delivering this programme. Our approach and targeting for programme delivery exemplifies our commitment to early intervention in being able to offer this support to people who have not been mandated to attend as part of a Court Order as well as to those who have.</p> <p>We held an Inverclyde Hard Edges event where 80 staff from a wide range of organisations attended. Partners from the Community Justice Partnership facilitated workshops at this event. Following feedback from this event, a further two focus groups were held for more in depth discussion. CVS Inverclyde and Snook facilitated the focus groups and produced a report of findings. Representatives from the Inverclyde Community Justice Partnership presented findings from the Inverclyde Hard Edges events at a national Hard Edges Scotland event held in Stirling.</p> <p>These meeting have improved understanding of each other's roles and responsibilities, while also improving operational pathways. There is closer working together and identifying shared outcomes.</p>
<p>Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPA</p>	<p>Our MAPPA arrangements are well established and include a robust performance and quality assurance framework which has supported a well evidenced commitment to staff training and development.</p> <p>The work of the MAPPA Operational Group is progressed through two standing sub-groups; one relating to Quality Assurance and the other to Training. In addition, Short Life Working Groups (SLWG) may focus on particular issues.</p>	<p>Details of progress is detailed in the North Strathclyde MAPPA Annual Report. A summary of activity includes:</p> <ul style="list-style-type: none"> <li>• Four SLWG's convened during 2019 / 2020 and produced Elected Members Guidance; a new Case File Audit Tool and tools to support and track the delivery of the MAPPA Business Plan.</li> <li>• Undertaking case file audits and other quality assurance processes.</li> <li>• Delivering 21 Awareness Raising training events to a wide range of partners.</li> </ul>

### Other information relevant to National Outcome Two

Community Justice Scotland has been developing a Commissioning Framework and the Community Justice Lead has actively supported this workstream at every stage. In turn, following the development of our first Community Justice Strategic Needs Assessment, Community Justice Scotland provided helpful support in how we can use data effectively in understanding a complex landscape.

The Community Justice Lead was also successful in being invited to part of the “Making the Change” programme. This was a year-long action learning programme that brought together twelve leaders from across the community justice sector. It was a joint venture sponsored by the Criminal Justice Voluntary Sector Forum and Community Justice Scotland and was designed to build capacity for local collaborative leadership and learning throughout community justice. The key themes of this programme explored:

- How best to adapt and respond to change;
- How effective collaborative leadership can help affect change in a complex system;
- Using evidence and data to inform decision-making; and
- Ensuring there is an underlying commitment to involve people and communities at every stage.

Learning from this programme culminated in a national event where the Community Justice Lead facilitated workshops. A final report was published and disseminated. In addition, as this was an action learning programme, the Community Justice Lead was able to test and apply learning locally.

**NATIONAL OUTCOME THREE**

People have better access to the services that they require, including welfare, health and wellbeing, housing and employability

Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact
Partners have identified and are overcoming structural barriers for people accessing services	<p>As well as learning from our analysis in the Community Justice Partnership Strategic Needs Assessment; a pivotal piece of learning arose from the Hard Edges Scotland Report. The Community Justice Partnership was successful in receiving funding to hold local events. Key partners led conversation cafes on:</p> <ul style="list-style-type: none"> <li>• Poverty and severe and multiple disadvantages.</li> <li>• Trauma and severe and multiple disadvantages.</li> <li>• Prevention and Early Help.</li> <li>• Working Together.</li> </ul> <p>A further two focus groups were held alongside a deep dive of data, applying learning from methodology used in the Hard Edges Scotland report.</p> <p>NHS GG&amp;C Community Justice Regional Group have identified a need to undertake a health needs assessment for people who are on a Community Order. This is a gap and to date has never been done.</p> <p>A NHS GG&amp;C Employability and Recruitment Project has been established. The purpose of this is to explore the possibility of developing a network to support collaboration around employability. This will initially be led by Recruit with Conviction.</p>	<p>The culmination of learning from the focus on Hard Edges has been transformative. There has been a significant closer working together of services, at all levels. This has improved an understanding of each other's roles and responsibilities while also highlighting the shared outcomes. The evidence from the data and feedback also resulted in a major financial contribution of £100k from the HSCP Transformation Board to fund two Care Navigator posts that are designed to target people experiencing severe and multiple disadvantages.</p> <p>Commissioning Brief and agreement to proceed reached with partners. Steering group established. Commissioning due to take place March 2020.</p> <p>Widening Access Partnership Group established, first meeting 20<sup>th</sup> Jan 2020. Group were asked to consider membership of this group which will be expanded to include, amongst others, DWP, SDS and Local Employability Leads were these are identified locally. Brief dissemination paper detailing purpose and aim of Partnership agreed with the group.</p> <p>NHS Strategic Group (primarily involving NHS HR) meeting in March 2020 stalled due to COVid19. Progress will be reinstated 2020/21 to finalise details of work programme of Recruitment Staff Training, Recruiting Manager Training and connect with development/expansion and work with Partnership group.</p> <p>One recommendation related to training being delivered to staff. Course content being developed by partners for pilot May/June 2020; overlaps with drug harm-reduction messaging and trauma-informed practice are being incorporated into training programme.</p> <p>Following the initial meeting, contacts have been made with local GG&amp;C property services with a view to making links with our Unpaid Work Service to</p>



	<p>Recommendations were made by a Short Life Working Group considering the sexual health needs of women involved in the justice system.</p> <p>Continuing to develop trauma informed practice.</p> <p>It was agreed at the Sheriffdom meeting led by COPFS that it would be helpful if the NHS GG&amp;C Community Justice Lead could provide training on mental health awareness to staff in COPFS.</p> <p>The Inverclyde Regeneration and Employability Group agreed to undertake a strategic needs assessment focusing on employability.</p>	<p>identify suitable projects that improve our local hospital and health centre grounds.</p> <p>Alongside The Anchor (NHSGG&amp;C Psychological Trauma Service), suitable training packages being developed or identified for level 1&amp;2 to offer variety/combination of online and face-to-face, quality assured training options open to staff in NHS/HSCPs &amp; Partners.</p> <p>Additionally, exploring Training for Trainers developments that would enable organisations, agencies and services quality assured training packages to cascade to staff.</p> <p>Working with NES Funded NHSGG&amp;C Training Coordinator Post (Level 3&amp;4 Training) to scope out requirement for Criminal Justice Staff to receive level 3 and pathways to access this level of training.</p> <p>NHSGG&amp;C partners worked in partnership with COPFS to deliver bespoke Mental Health Awareness Training to National Initial Case Processing Unit staff. Further bespoke training to Trial and Jury staff was planned for delivery but due to CoVid-19 restrictions had to be postponed.</p> <p>Skills Development Scotland supported this exercise alongside other partners. Data was mapped into geographic clusters for the purpose of being able to target key communities when arranging job fayres and other community events.</p>
Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs	<p>Inverclyde Council and SPS have agreed and signed a Data Sharing Agreement. The purpose of sharing this information is to ensure people leaving custody are able to receive a multi-agency support package.</p> <p>We have subsequently developed a clear process map and monitoring mechanism.</p> <p>Work has been ongoing with the HSCP Housing Partnership and Homelessness service with regards to local implementation of the SHORE Standards.</p>	<p>The Data Sharing Agreement has strengthened joint working and enabled a more rapid response to meet the identified needs of people leaving custody. This links strongly to our focus on Hard Edges.</p> <p>We will be able to report the impact in next year's annual report.</p> <p>At a local level good progress has been made to implement the SHORE standards. While we have developed good working relationships with prison establishments within the GG&amp;C area; we will aim to extend this good practice to other prison establishments.</p>

	Local support arrangements have been agreed for people leaving custody and returning to Inverclyde.						There is close liaison with a range of supports including from both statutory partners and third sector. This includes an offer from SFRS to undertake fire safety checks and CVS Community Link Workers supporting people to register with a GP. These offers have been circulated through the local Voluntary Throughcare Network and services have enquired further directly.							
Initiatives to facilitate access to services	We have established regular intra-agency meetings involving Justice Services; Homelessness; ADRS and Mental Health Services.  We have extended our Community Justice Network to become a Resilience Network. This is a significant shift to enable easier access to supports without the need to come through a specific “justice” entry point.  The Housing Partnership has prepared a Housing Contribution Statement and there has strong involvement with the development of the Rapid Rehousing Transition Plan.						These meetings have enabled a more joined-up approach and culture shift, with the primary focus on person-centred planning.  By completing a mapping exercise of services / supports; it was highlighted that if considered through a tiered lens; there is a need to strengthen tier one level supports and entry points into these. The Resilience Network is one way of addressing this.  The needs of people involved in the justice system have been highlighted as part of these developments.							
Speed of access to mental health services	Performance Measure - 90% of patients to commence psychological therapy based treatment within 18 weeks of referral, recognising that the data will include the whole community.						As indicated in previous Annual reports, this indicator is unhelpful. It reflects whole population and does not include the wide range of mental health supports available.							
			Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
		Waiting <= 18 Weeks	85.2%	83.6%	82.3%	86.9%	83.6%	85.6%	73.9%	76.9%	62.1%	63.6%	66.7%	44.1%
							A Mental Health Programme Board has been established and is chaired by the Chief Officer of the HSCP. A key focus relates to Action 15 monies. The local plan includes funding: <ul style="list-style-type: none"><li>• Distress Brief Interventions;</li><li>• Cognitive Behavioural Therapy;</li><li>• Mental Health support in police custody;</li><li>• A Training Needs Analysis is being undertaken in relation to trauma.</li></ul>							
% of people released from a custodial sentence : a) registered with a GP b) have suitable accommodation	As indicated in previous Annual reports, currently there is no national or local mechanism for capturing this data.						Inverclyde Council and SPS have signed a Data Sharing Agreement that will enable local person-centred planning for people released from custody. We have agreed and implemented a new Voluntary Throughcare model that is being monitored by a Voluntary Throughcare Network, a sub-group of the Community Justice Partnership. In going forward as a result of these developments, we will be able to report on a range of performance measures and personal outcomes.							

c) have had a benefits eligibility check		
Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending	<p>Community Justice Scotland, in agreement with Judiciary; circulated a template for Community justice Partnerships to complete that details local area disposal information.</p> <p>Effective delivery of Community Payback Orders as a targeted intervention.</p>	<p>This template was completed and submitted to Community Justice Scotland. We were able to reflect local changes and improvements following the inspection of Justice Services. In addition, new Sheriffs have been appointed at Greenock Sheriff Court, so this information was helpful.</p> <p>Findings from the Care Inspectorate indicated:</p> <p>"Individuals told us they benefitted from quick access to services providing support to address alcohol, drug and mental health issues. They found these services to be effective with many highlighting increased stability in their lives. Individuals also benefitted from a wide range of supports including clothing grants, emergency fuel payments, educational and volunteering opportunities, housing advice and help to resolve childcare arrangements. Individuals valued the additional help and support provided by third sector agencies including Turning Point Scotland, Venture Trust and Shine mentoring services, which complemented the support provided by justice staff."</p>
<b>Other information relevant to National Outcome Three</b>		
<p>During 2019 / 2020 key presentations have been given at Inverclyde Community Justice Partnership meetings. Topics have included</p> <ul style="list-style-type: none"> <li>• A presentation of findings and recommendations following a Short Life Working Group on the Sexual Health Needs of Women Involved in the Justice System.</li> <li>• A presentation of key findings from the Community Justice Partnership Strategic Needs Assessment.</li> <li>• A presentation of findings relating to Drug Related Deaths.</li> <li>• A presentation of key findings following the local Hard Edges event and subsequent focus groups.</li> <li>• A presentation outlining our current model of Voluntary Throughcare and key statistics underpinning the proposed new model of delivery.</li> </ul> <p>Following each presentation partners would identify data / an action they could progress in their organisation. These discussions enabled a more collaborative approach to "wicked" issues that in their very complexity can only be considered in partnership. An example of this approach was following the presentation relating to Drug Related Deaths, partners indicated the following:</p> <ul style="list-style-type: none"> <li>• At an executive level, the HSCP Chief Officer established a Task Group and presented findings to the Alliance Board (Community Planning Partnership).</li> <li>• The Community Justice Lead included data in the Strategic Needs Assessment and in presentations relating to Hard Edges and severe and multiple disadvantages.</li> <li>• NHS GG&amp;C advised training has been agreed and this is being developed in partnership with the Scottish Drugs Forum.</li> </ul>		

- Justice Services are collating data relating to Serious Incident Reports.
- Skills Development Scotland are widening the range of partners they are working with and making better links.
- SPS are reviewing their Substance Misuse Policy.
- In terms of Primary Care, Community Link Workers have a key role and are building on their visibility within GP practices.

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<b>NATIONAL OUTCOME FOUR</b> Effective interventions are delivered to prevent and reduce the risk of further offending		
Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact
Use of 'other activities requirements' in CPOs	<p>The increase in other activity hours is reflective of the development of a rolling programme of six standalone sessions covering the following topics:</p> <ul style="list-style-type: none"> <li>• Communication Skills</li> <li>• Basic Drug / Alcohol Awareness</li> <li>• Problem Solving</li> <li>• RTA Awareness</li> <li>• Basic Anger Management Awareness</li> <li>• Assertiveness / Self Confidence</li> </ul> <p>Other activity hours were also credited for:</p> <ul style="list-style-type: none"> <li>• Various college courses</li> <li>• Participation on the Resilience Project (employability project)</li> <li>• Health &amp; Safety training</li> <li>• A programme of work undertaken as part of residential rehabilitation</li> </ul>	<p>The number of other activity hours carried out in 2019 / 2020 were 743. This is an increase of 53.83% from the previous year.</p> <p>Feedback from people participating in "other activity" indicates 95% have a better understanding of offending.</p> <p>Comments include:</p> <p>"I have not offended in three years."</p> <p>"Alcohol reduced and more aware of situations."</p> <p>"I have changed my ways, thanks with the help I have had. It has helped me to stop drinking completely."</p> <p>"Lifestyle changes are evident, no inclination to socialise with strangers or non-family members. Education and training now a priority."</p>
Effective risk management for public protection	<p>The HSCP has created a public protection hub within Hector McNeil House where lead officers for adult and child protection and MAPPA are co-located. This is further enhanced by a Public Protection Network chaired by the CSWO that brings the full range of lead officers across the spectrum of public protection to share and develop practice.</p> <p>Core Public Protection issues are scrutinised by the Chief Officers Group which is chaired by the Chief Executive of the Council. Both he and the Corporate Director of the HSCP are directly sighted on key issues such as high risk situations, Care Inspectorate notifications, ViSOR developments etc.</p>	<p>Following an inspection of Justice Services, the Care inspectorate noted:</p> <p>"Strong public protection arrangements were underpinned by multi-agency public protection arrangements and multi-agency risk assessment arrangement's and a public protection hub where lead officers for public protection were co-located.</p>

Quality of CPOs and DTTOs	Twenty one people who are on a CPO / DTTO in 2019 / 2020 completed a feedback survey on completion of their order. This includes feedback on the quality of their Order.	<p>Feedback indicated:</p> <ul style="list-style-type: none"><li>• 90% indicated they felt informed and listened to by staff.</li><li>• 95% indicated they had a good support network.</li><li>• 95% indicated they have a better understanding of offending.</li><li>• 95% indicated the Justice Services had a positive impact on behaviour.</li></ul> <p>Other comments include: "I work full time and appointments were arranged to accommodate this." "My nominated officer was consistent, supportive, non-judgemental. Other staff who I had contact with were also exemplary in their roles. I feel I have benefited in a number of ways from the support provided by staff."</p>																																			
Reduced use of custodial sentences and remand :  a) Balance between community sentences relative to short custodial sentences under one year  b) Proportion of people appearing from custody who are remanded		<p><b>*Shift in Balance of Community v's Custodial Sentence:</b></p> <table><tr><td></td><td>2015 / 2016</td><td>2016 / 2017</td><td>2017 / 2018</td><td>2018/19</td></tr><tr><td>Community Overall:</td><td>83.63%</td><td>85.27%</td><td>85.12%</td><td>81.89%</td></tr><tr><td>Community Males:</td><td>81.06%</td><td>83.33%</td><td>82.98%</td><td>80.94%</td></tr><tr><td>Community Females:</td><td>96.82%</td><td>94.74%</td><td>95.77%</td><td>86.96%</td></tr><tr><td>Custody Overall:</td><td>16.37%</td><td>14.73%</td><td>14.88%</td><td>18.11%</td></tr><tr><td>Custody Males:</td><td>18.94%</td><td>16.67%</td><td>17.02%</td><td>19.06%</td></tr><tr><td>Custody Females:</td><td>3.18% (5)</td><td>5.26% (13)</td><td>4.23% (8)</td><td>13.04% (15)</td></tr></table> <p>*This includes all types of community sentence and all lengths of custodial sentence. The above statistical information has been extracted from the Criminal Proceedings in Scotland Experimental Data publication.</p>		2015 / 2016	2016 / 2017	2017 / 2018	2018/19	Community Overall:	83.63%	85.27%	85.12%	81.89%	Community Males:	81.06%	83.33%	82.98%	80.94%	Community Females:	96.82%	94.74%	95.77%	86.96%	Custody Overall:	16.37%	14.73%	14.88%	18.11%	Custody Males:	18.94%	16.67%	17.02%	19.06%	Custody Females:	3.18% (5)	5.26% (13)	4.23% (8)	13.04% (15)
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		<p>Balance between community sentence relative to short custodial sentences under one year:</p> <table><tr><td></td><td>2015/16</td><td>2016/17</td><td>2017/18</td><td>2018/19</td></tr><tr><td>*Community Sentences</td><td>207</td><td>214</td><td>156</td><td>167</td></tr><tr><td>Custodial Sentences &lt;1year</td><td>104</td><td>110</td><td>120</td><td>93</td></tr></table> <p>*This only includes those categorised as “community sentence” in the Criminal Proceedings in Scotland experimental data publication.</p> <table><tr><td></td><td>2015/16</td><td>2016/17</td><td>2017/18</td><td>2018/19</td><td>2019/20</td></tr><tr><td>Average Number of People on Remand per Month</td><td>25.25</td><td>30.8</td><td>30.8</td><td>34.5</td><td>33.58</td></tr></table> <p>*The above information has been extracted from the monthly SPS statistical report.</p>		2015/16	2016/17	2017/18	2018/19	*Community Sentences	207	214	156	167	Custodial Sentences <1year	104	110	120	93		2015/16	2016/17	2017/18	2018/19	2019/20	Average Number of People on Remand per Month	25.25	30.8	30.8	34.5	33.58
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The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]		<table><tr><td colspan="2">Alcohol Brief Interventions (ABI) During 2019 / 2020</td></tr><tr><td>Local Enhanced Service</td><td>72</td></tr><tr><td>Non Local Enhanced Service</td><td>3</td></tr><tr><td>Wider Settings</td><td>160</td></tr><tr><td><b>Total</b></td><td><b>235</b></td></tr></table> <p>We do not currently receive any information of the number of ABI's in criminal justice healthcare settings. However, we hope to address this.</p> <p>The ADP and CJ Leads work closely together, including considering the development of meaningful performance measurements.</p> <p>The CJ Lead is a member of the Addiction Review Programme Board whereby a new service delivery model is being developed.</p>	Alcohol Brief Interventions (ABI) During 2019 / 2020		Local Enhanced Service	72	Non Local Enhanced Service	3	Wider Settings	160	<b>Total</b>	<b>235</b>																	
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Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)		Type of Intervention	2015/16	2016/17	2017/18	2018/19
		CPO	347	308	263	242
		DTTO	12	11	3	10
		Fiscal Fine	527	342	291	305
		Fiscal Fixed Penalty (COFP)	70	77	87	72
		Fiscal Combined Fine with Compensation	20	30	23	33
		Fiscal Compensation	4	4	8	6
		Fiscal Fixed Penalty (Pre-SJR)	-	-	-	-
		Anti-Social Behaviour Fixed Penalty Notice	413	262	47	42
		Police Formal Adult Warning	61	5	-	-
		Recorded Police Warning	40	156	315	488
		Fiscal Work Orders	1	20	6	11
		Statutory Throughcare (in community & custody)	84	113	111	121
		CJSW Voluntary Throughcare	11	13	3	1
		RLO Reports Requested	15	33	21	



		<table><tr><td>Diversion Referrals</td><td>32</td><td>35</td><td>38</td><td>51</td></tr><tr><td>Requests from Court for Bail Information</td><td>250</td><td>193</td><td>228</td><td>214</td></tr><tr><td colspan="5">The above statistical information has been extracted from the Criminal Proceedings in Scotland Experimental Data publication and the Criminal Justice Social Work statistical publication.</td></tr></table>	Diversion Referrals	32	35	38	51	Requests from Court for Bail Information	250	193	228	214	The above statistical information has been extracted from the Criminal Proceedings in Scotland Experimental Data publication and the Criminal Justice Social Work statistical publication.				
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Requests from Court for Bail Information	250	193	228	214													
The above statistical information has been extracted from the Criminal Proceedings in Scotland Experimental Data publication and the Criminal Justice Social Work statistical publication.																	
Number of short-term sentences under one year		<table><tr><td></td><td>2015/16</td><td>2016/17</td><td>2017/18</td><td>2018/19</td></tr><tr><td>Custodial Sentences &lt;1year</td><td>104</td><td>110</td><td>120</td><td>93</td></tr><tr><td colspan="5">The above statistical information has been extracted from the Criminal Proceedings in Scotland Experimental Data publication.</td></tr></table>		2015/16	2016/17	2017/18	2018/19	Custodial Sentences <1year	104	110	120	93	The above statistical information has been extracted from the Criminal Proceedings in Scotland Experimental Data publication.				
	2015/16	2016/17	2017/18	2018/19													
Custodial Sentences <1year	104	110	120	93													
The above statistical information has been extracted from the Criminal Proceedings in Scotland Experimental Data publication.																	
Other information relevant to National Outcome Four																	
<p>Findings from the Community Justice Partnership Strategic Needs Assessment highlighted a need to focus on interventions at key transition points in going forward. This includes developments as part of an Early Intervention approach including arrest referral, diversion, bail supervision and structured deferred sentences. Another key transition point is at the end of an Order, whether community or custodial. We have developed a new model of Voluntary Throughcare and will continue to evaluate and improve this. We will also focus on the development of a new model of delivery of personal placements for people on Unpaid Work. While some of these developments have yet to be fully implemented, the learning from data and discussions outlining the next steps have taken place during 2019 / 2020.</p>																	

**NATIONAL OUTCOME FIVE**

Life chances are improved through needs, including health, financial inclusion, housing and safety, being addressed

Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact
Individuals have made progress against the outcome	<p>A new model of Voluntary Throughcare has been developed. This includes key partners as part of a local Voluntary Throughcare Network. This is also strongly linked to our findings from Hard Edges and subsequent funding of two Care Navigator posts.</p> <p>Findings from the Care Inspectorate are indicated in the opposite box.</p>	<p>A clear process map of referral pathway has been agreed and implemented. Early indications are positive and will be reported in the coming year.</p> <p>“A range of positive outcomes had been achieved for individuals, many of whom had achieved greater stability in accommodation and increased access to further education and learning opportunities. Individuals were able to demonstrate increased awareness of the issues that contributed to their offending alongside improved confidence in their ability to desist from further offending in the future.”</p>
Other information relevant to National Outcome Five		

## NATIONAL OUTCOME SIX

People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities

### Indicator

### Evidence and Data (max 300 words per indicator)

Please describe the activity

Individuals have made progress against the outcome

The diagram below outlines the feedback we received as part of our focus on Hard Edges of people's experience.



### Then describe the impact

Using the feedback from the Hard Edges event and focus groups has formed the basis of the development of Resilience Network as outlined below. We have checked this out with people to ensure this is what people are looking for.

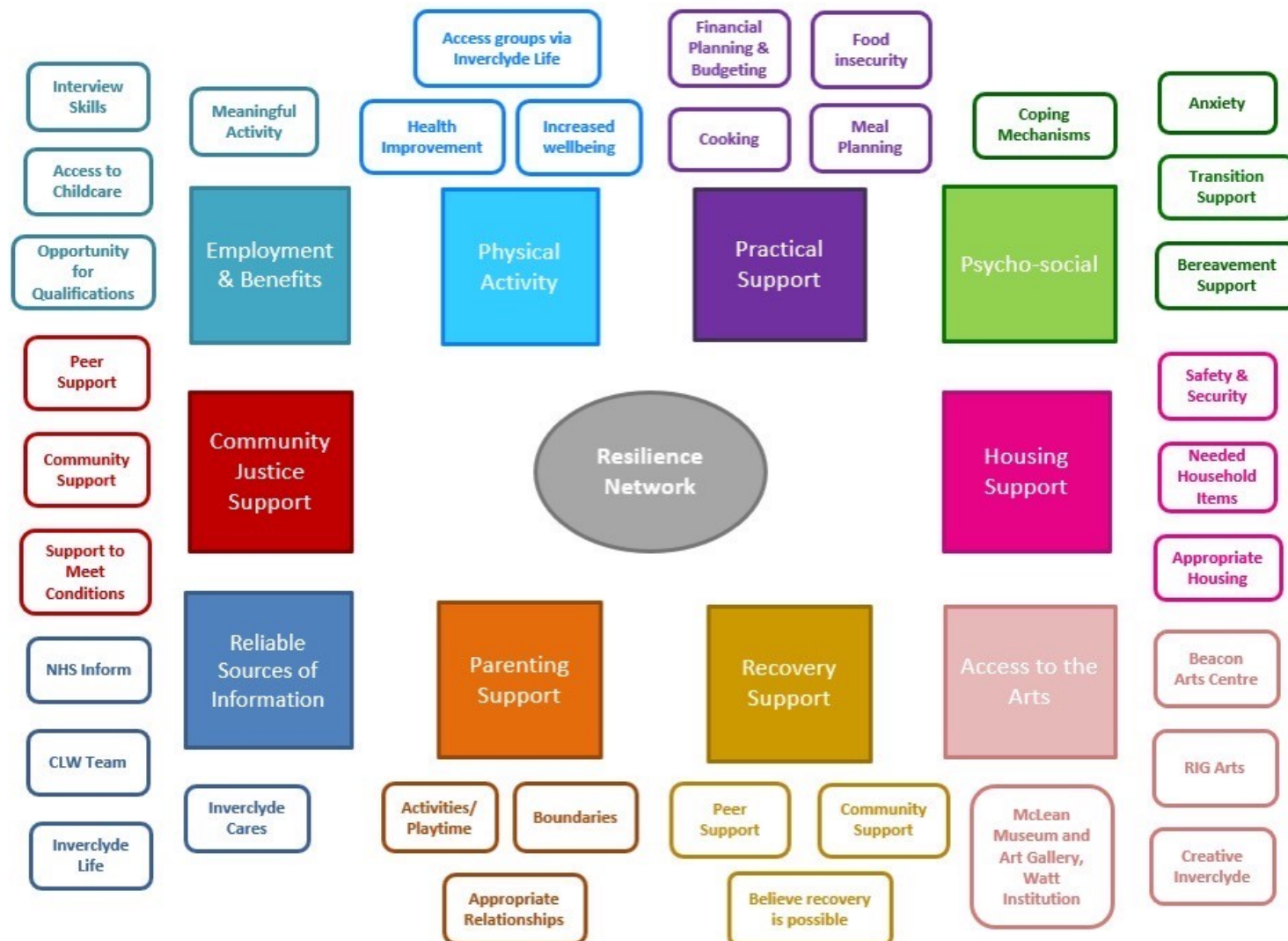


Other information relevant to National Outcome Six

<b>NATIONAL OUTCOME SEVEN</b> Individuals' resilience and capacity for change and self-management are enhanced		
Indicator	Evidence and Data (max 300 words per indicator)	
	Please describe the activity	Then describe the impact

Individuals have made progress against the outcome

## Inverclyde Resilience Network – Areas of Impact



	The Resilience Network was launched in February 2020 and incorporates all of the above areas of impact. It is based on the resilience doughnut strength based tool.	
<b>Other information relevant to National Outcome Seven</b>		

DRAFT

## 5. Priority Areas of Focus

A key area of focus has been on transition planning, including prevention and early intervention and for when people complete an Order, whether community or custodial.

## 6. Case Studies

Lankelly Chase commissioned a report, Hard Edges Scotland, and this was published in July 2019. Inverclyde was successful in securing funding to hold a local event to consider the findings of this research.

A standout finding across all six case study areas included as part of the report was the extent to which the criminal justice system was used as the last resort 'safety net' for people facing severe and multiple disadvantages (SMD) whom other services routinely failed to provide with the help they desperately needed.

In the absence of a court order, local authority statutory homelessness services were the next most likely service to 'lead' on SMD cases, but this presented a host of issues.

The clear routes into SMD appeared to be driven by poverty, violence and trauma. Most people interviewed had had difficult early lives involving a range of 'adverse childhood experiences' (ACEs), including physical and/or sexual abuse, disrupted schooling and, in some cases, local authority care.

The people with lived experience interviewed as part of the Hard Edges Scotland Report were very clear on what made for helpful services from their point of view: the provision of emotional as well as practical support, and 'personalised' support tailored to their specific needs.

The link to the Hard Edges Scotland Report is below:

<https://lankellychase.org.uk/resources/publications/hard-edges-scotland/>

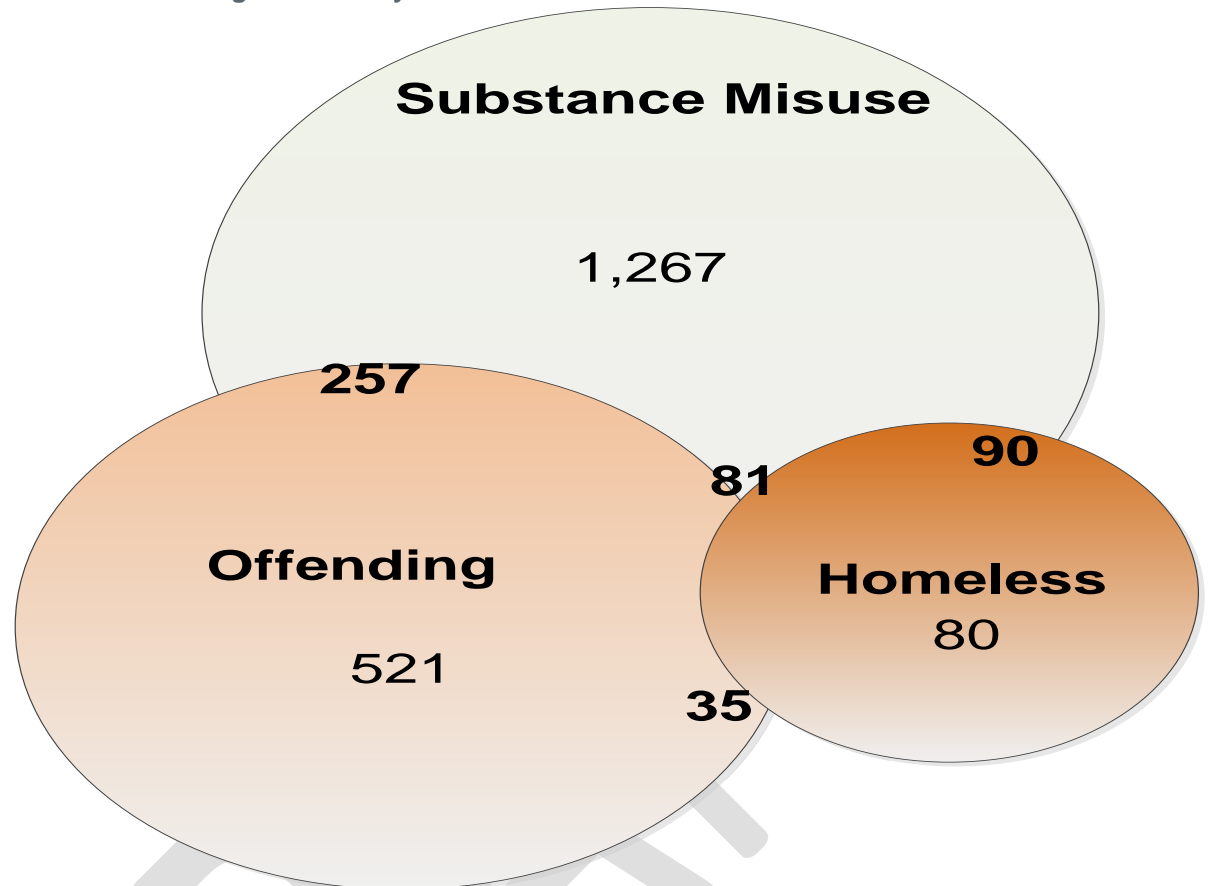
A multi-agency local event was held on 22<sup>nd</sup> October with 80 attendees from a wide range of services. Community Justice Partners were involved in developing the programme for the event. This included someone talking about their story and lived experience. There were four conversation cafes, each facilitated by a different Community Justice partner:

5. Poverty and Severe and Multiple Disadvantages
6. Trauma and Severe and Multiple Disadvantages
7. Prevention and Early Help
8. Working Together



The Hard Edges Scotland report provided a breakdown of SMD's in Inverclyde as outlined below:

**Three Disadvantages – Inverclyde Picture**



The discussions highlighted from the conversation cafes suggested three follow-up actions:

5. Hold a specific event for people with lived experience and front-line staff with the aim of reducing stigma and sharing a common language of compassion and kindness.
6. Recognising a whole community response is required that includes all of the local assets in our communities.
7. Develop a more joined up approach that is person-centred with the range of partners offering support working more closely together.

Two focus groups were held in January that included both operational staff and people with lived experience of SMD's. Their depiction of SMD's is below:



The vision of a whole community response is illustrated below:



The Resilience Network was launched in February 2020.

In addition, regular interface meetings are now held between Justice Services, Alcohol and Drug Recovery Services, Homelessness and Mental Health Services.

The HSCP has also agreed to fund a test of change, in the development of two new Care Navigator posts. Homelessness will host these posts but they will target people who are experiencing severe and multiple disadvantages.

## 7. Challenges

While we have been undertaking a wide range of work and making good progress towards what we had originally set out in our Community Justice Outcomes Improvement Plan; we are continuing to build a collaborative model of partnership. One where all partners see their unique role towards meeting community justice outcomes. Partners are beginning to lead on workstreams and this is welcomed.

Community Justice, in all of its breadth, spans much of the strategic planning landscape. In an attempt to “being smarter with strategy” we have taken the decision, that the Community Justice Lead will also support the Alcohol and Drug Partnership. This will bring closer alignment of both of these strategic partnerships and has the potential to make a significant impact for people who are impacted by justice, drugs and alcohol.

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## 8. Additional Information



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<b>Report To:</b>	<b>Inverclyde Alliance Board</b>	<b>Date:</b>	<b>5 October 2020</b>
<b>Report By:</b>	<b>Derek Lang Chair of Community Safety Partnership Strategy Group/Superintendent (Service and Support Delivery) Police Scotland</b>	<b>Report No:</b>	
<b>Contact Officer:</b>	<b>Hugh Scott- Service Manager</b>	<b>Contact No:</b>	<b>01475 715459</b>
<b>Subject:</b>	<b>Inverclyde Community Safety Partnership Strategic Assessment 'Making Inverclyde Safer Together 2020-22'</b>		

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## **1.0 PURPOSE**

- 1.1 The purpose of this report is to present to the Inverclyde Alliance Board the Inverclyde Community Safety Partnership Strategic Assessment 2020-22 'Making Inverclyde Safer Together'. The document is attached as Appendix 1.

## **2.0 SUMMARY**

- 2.1 At its meeting on 9 December 2019, the Inverclyde Alliance Board endorsed changes to the governance structure of the CSP in Inverclyde leading to the preparation and future publication of a single community safety strategy for Inverclyde. This action was remitted to the Community Safety Partnership Strategy Group for implementation.
- 2.2 The CSP Strategy Group is the senior officers group for community safety in Inverclyde. It acts as the scrutiny body for community safety activity in Inverclyde, and has responsibility of a number of groups including the CSP Coordinating Group and Violence Against Women Multi-Agency Partnership. The CSP Strategy Group also provides a direct link to the Inverclyde Alliance Board.
- 2.3 The Inverclyde Community Safety Partnership has identified three strategic priorities which will contribute to 'Making Inverclyde Safer Together'. Each outcome is linked to national priorities under the national Building Safer Communities programme. The three outcomes are noted in detail in sections 2.4 through to 2.6
- Reducing Violence, Crime and Disorder-
  - Reducing Unintentional Harm and Injury
  - Building Resilient Communities
- 2.4 Regarding violence, crime and disorder, the CSP acknowledges the significant impact crimes have on individuals, their families and communities across Inverclyde especially those crimes involving violence. The Partnership is committed to reducing all forms of violence, to reduce the numbers of victims of crime and to work with residents in reducing incidences of disorder. The key themes identified are; violence against women, violence, antisocial behaviour and secondary fire raising.

- 2.5 Unintentional Harm and Injury has been defined as predictable and preventable unintentional physical and psychological harm and injury and within Inverclyde focuses on home safety, fire safety and road safety. Within Inverclyde we seek to improve partnership working to enhance home safety awareness, road safety awareness and fire safety awareness. The key themes identified are; dwelling fires, water safety, road safety and home safety.
- 2.6 The CSP want all residents of Inverclyde to live in friendly, vibrant and cohesive communities which value diversity and support those in need. We want to encourage and support our communities to ensure they are resilient, safe and have low levels of crime. A number of key themes identified include the promotion of the Improving Inverclyde Initiative, the promotion of Crimestoppers/Fearless to report crime anonymously and confidentially and hate crime awareness.
- 2.7 Subject to approval of the Strategic Assessment, the document will be remitted to the CSP Coordinating Group and Violence Against Women Multi-Agency Partnership to create an improvement action plan. The improvement action plan will be subject of an annual report and will be reported to the Inverclyde Alliance Board in October 2021.

### **3.0 RECOMMENDATIONS**

- 3.1 It is recommended that the Alliance Board:
- a. Approves the publication of the Inverclyde Community Safety Partnership Strategic Assessment 'Making Inverclyde Safer Together 2020-22'.

**Aubrey Fawcett**  
**Chair, Programme Board**  
**Chief Executive, Inverclyde Council**

## **4.0 BACKGROUND**

- 4.1 The Inverclyde Alliance Board at its meeting on 19 March 2018 approved new governance and delivery arrangements for community planning and the delivery of the LOIP in Inverclyde. Prior to the new governance arrangements for community planning, community safety reported to a previous Single Outcome Agreement (SOA) outcome delivery group with responsibility for a number of functions including community safety.
- 4.2 In January 2018 a development day was held by community safety partners to prepare a new community safety strategic assessment as well as consideration of a possible future structure of community safety arrangements in Inverclyde. During April and May 2018 a series of meetings were held with Alliance partners to consider the structure of the community safety partnership within Inverclyde.
- 4.3 Partners agreed that there was a need for a continuation of a Community Safety Partnership in Inverclyde and identified a requirement of a senior officers group with overall responsibility for community safety arrangements in Inverclyde in addition to a clear structure of sub-groups relating to community safety matters. In June 2018 the first meeting of the Community Safety Partnership Strategy Group (Strategy Group) met to agree the 'Terms of Reference' (ToR).
- 4.4 Working to previous governance arrangements, there were two separate strategic documents (Inverclyde Violence Against Women Strategy 2017-2022 and Community Safety Strategic Assessment) which are progressed by the Violence Against Women Multi-agency Partnership and Community Safety Co-ordinating Group respectively. In December 2019 a further update paper was presented to the Inverclyde Alliance Board outlining proposals to create a single community safety strategy and single reporting structure to the Inverclyde Alliance Board.
- 4.5 Following approval by the Inverclyde Alliance, the CSP Strategy Group began preparations for a single strategy with preparatory work carried out during 2020. Due to the Covid-19 pandemic the CSP Strategy Group met on 22 July 2020 to consider future improvement actions in the context of a Covid-19 recovery plan, and progress in respect of the publication of the Strategic Assessment 2020-22. All partners have confirmed their post-Covid commitment to the CSP strategic priorities and their commitment of adequate resources for the delivery of improvement actions in line with strategic priorities.

## **5.0 MAKING INVERCLYDE SAFER TOGETHER 2020-22**

- 5.1 The introductory section of the document outlines the national and local context of community safety, Inverclyde CSP Structure, the methodology and the performance measures to inform the strategic priorities. As part of the commitment to improve services and target resources the Community Safety Partnership uses the 'family groups' detailed in the Local Government Benchmarking Framework (LGBF) to compare against other local authorities that are similar in terms of the population they serve (e.g. relative deprivation and affluence) or the type of area in which they serve them (e.g. urban, semi-rural, rural).
- 5.2 The CSP has identified three strategic priorities which will contribute to 'Making Inverclyde Safer Together'. Each outcome is linked to the national priorities under the national Building Safer Communities programme. Contained within each outcome are key themes which community safety partners have identified as a priority during the two years of the strategy. Each theme contained within the assessment has identified; a lead group; evidence outlining the problem; and, the responses from the Community Safety Partnership. Progress of each theme will be reported to the Inverclyde Alliance Board on an annual basis. The three outcomes are:
- Reducing Violence, Crime and Disorder
  - Reducing Unintentional Harm and Injury

- Building Resilient Communities

### 5.3 **Reducing Violence, Crime and Disorder**

The Community Safety Partnership acknowledges the significant impact crimes have on individuals, their families and communities across Inverclyde especially those crimes involving violence. The Partnership is committed to reducing all forms of violence, to reduce the numbers of victims of crime and to work with residents in reducing incidences of disorder. The key themes identified are:

- Violence against Women
- Violence
- Antisocial Behaviour
- Secondary Fire raising

### 5.4 **Reducing Unintentional Harm and Injury**

Unintentional Harm and Injury has been defined as predictable and preventable unintentional physical and psychological harm and injury and within Inverclyde focuses on home safety, fire safety and road safety. Within Inverclyde we seek to improve partnership working to enhance home safety awareness, road safety awareness and fire safety awareness. The key themes identified are:

- Dwelling fires
- Water Safety
- Road safety
- Home Safety

### 5.5 **Building Resilient Communities**

The Community Safety Partnership want all residents of Inverclyde to live in friendly, vibrant and cohesive communities which value diversity and support those in need. We want to encourage and support our communities to ensure they are resilient, safe and have low levels of crime. The key themes identified are:

- Neighbour Watch/Neighbourhood Alert Scheme
- Mentors in Violence Prevention
- Hate crime awareness
- Child Protection Responsibilities
- Improving Inverclyde Initiative
- Locality Planning Groups
- Crimestoppers / Fearless

5.6 The document also includes a range of performance measures that will inform progress against the outcomes and themes.

## 6.0 **IMPLICATIONS**

6.1 **Legal:** None

**Finance:** None

**Human Resources:** None

**Equality and Diversity:** Ongoing to ensure protected groups are not adversely impact in relation to community safety issues.

**Repopulation:** Engaging local people to ensure that they feel and are safe is a key aim of the CSP  
**Inequalities:** The strategic assessment will focus on tackling inequalities in the areas experiencing the



greatest inequality of outcome.

## **7.0 CONSULTATIONS**

7.1 None

## **8.0 LIST OF BACKGROUND PAPERS**

8.1 Inverclyde Alliance Board 19 March 2018: 'LOIP Governance and Delivery Structure'.  
Inverclyde Council Education and Communities Committee 3 September 2019: 'Community Safety & Resilience Update' (EDUCOM/64/19/HS).  
Inverclyde Alliance Board 7 October 2019: 'Inverclyde Community Safety Partnership Update'.  
Inverclyde Alliance Board 7 October 2019: 'Violence Against Women Multi-Agency Partnership Update'.  
Inverclyde Council Education and Communities Committee 05 November 2019  
'Inverclyde Draft Antisocial Behaviour Strategy 2020-25' (EDUCOM/84/19/HS).  
Inverclyde Alliance Board 9 December 2019: 'Inverclyde Community Safety Partnership- Proposed Governance Arrangements'.  
Inverclyde Council Education and Communities Committee 10 March 2020: 'Inverclyde Antisocial Behaviour Strategy 2020-2025' (EDUCOM/21/20/HS).

**INVERCLYDE COMMUNITY SAFETY PARTNERSHIP**  
**STRATEGY 2020-2022**  
**MAKING INVERCLYDE SAFER TOGETHER**

# FOREWORD

**Councillor Stephen McCabe, Leader of Inverclyde Council and Chair of Inverclyde Alliance**

**As chair of the Inverclyde Alliance, the Inverclyde Community Planning Partnership, I am delighted to introduce Inverclyde's Community Safety Strategy for the period 2020-22 which sets out how community safety partners across Inverclyde will work together with Inverclyde's communities to make Inverclyde safer together.**

What 'community safety' means will mean different things for different individuals and communities across Inverclyde but ultimately it is about communities being resilient and being able to feel safe and be safe. Within this Strategy the Community Safety Partnership are focusing on three outcomes that aims to help communities feel safe and be safe; reducing violence, crime and disorder, reducing unintentional harm and injury and building resilient communities, more information on what the Community Safety Partnership will do to achieve these outcomes are contained within the strategic assessment.

The Community Safety Partnership have also undertaken a Strategic Needs Assessment to enable the Partnership makes an informed appraisal of where the greatest needs of our communities lie and where partnership working could make the greatest impact.

As Chair of Inverclyde Alliance, the Community Planning Partnership for Inverclyde, there is a commitment to develop and deliver co-ordinated, effective, efficient services together, meeting the needs of our communities and delivering better outcomes for all. In my foreword for the Inverclyde Local Outcomes Improvement Plan I mentioned that partnership working is more important now than it has been with the need to deliver better, more targeted services together, using shared resources where possible and I am confident that the Community Safety Partnership acknowledges this approach.

Councillor Stephen McCabe

Leader of Inverclyde Council

Chair of Inverclyde Alliance

# CONTEXT

## **National Context**

The National Performance Framework (NPF) was launched jointly by the Scottish Government and COSLA in June 2018. It sets out eleven long-term outcomes for Scotland, underpinned by 81 national performance indicators against which progress can be measured. In respect of community safety the relevant outcome is:

**We live in communities that are inclusive, empowered, resilient and safe.**

The Justice Strategy for Scotland also sets out key outcomes to help achieve a just, safe, resilient Scotland and has identified four outcomes to help achieve this:

- We live in safe, cohesive and resilient communities
- Prevention and early intervention improve wellbeing and life chances
- Our systems and interventions are proportionate, fair and effective
- We deliver person-centred, modern and affordable public services.

The Scottish Government and COSLA will establish a new national public health body- Public Health Scotland- by 1<sup>st</sup> April 2020. As a partnership between national and local government Public Health Scotland's purpose will be to improve and protect Scotland's health and wellbeing and reduce health inequalities. They will also support health and social care by focussing on prevention in order to reduce unsustainable pressures on the system. The Scottish Government and COSLA agreed six public health priorities to support national and local partners across Scotland to work together. This includes the priority: A Scotland where we live in vibrant, healthy and safe places and communities.

## **Local Context**

The Inverclyde Alliance is responsible for community planning in Inverclyde. It is made up of elected representatives and senior officers from across Inverclyde's public and third sector organisations- Greater Glasgow and Clyde NHS, Greenock Chamber of Commerce, Greenock and District Trades Council, Inverclyde Council, Job Centre Plus, Scottish Enterprise, Skills Development Scotland, Scottish Fire and Rescue, Strathclyde Partnership for Transport, Police Scotland, Voluntary Sector representation facilitated by CVS Inverclyde, West College Scotland.

There are a wider range of other organisations involved across the various partnerships which make up the larger Community Planning Partnership including Riverside Inverclyde, local Housing Associations and a variety of voluntary organisations.

The key plan for the delivery of the Inverclyde Alliance is the Inverclyde Outcomes Improvement Plan (2017-22). This plan sets out what the Alliance wants to achieve by way of improving outcomes over the short, medium and long term for the citizens of Inverclyde. Three strategic priorities have been identified which provides the framework for the development of action plans that reflects the needs of our population and the aspirations of our communities with the overall aim of reducing deprivation and inequalities. The three strategic priorities are:

- Population- Inverclyde's population will be stable and sustainable with an appropriate balance of socio - economic groups that is conducive to local economic prosperity and longer term population growth.
- Inequalities - There will be low levels of poverty and deprivation and the gap in income and health between the richest and poorest members of our communities will be reduced.
- Environment, Culture and Heritage- Inverclyde's environment, culture and heritage will be protected and enhanced to create a better place for all Inverclyde residents and an attractive place in which to live, work and visit.

The Police and Fire Reform (Scotland) Act 2012 created a national police force and a national fire and rescue service in Scotland, in addition to this the Act gives local authorities a function in monitoring and scrutinising the role of Police Scotland and The Scottish Fire & Rescue Service through the delivery of local Police plans and local Fire & Rescue Plans. Within Inverclyde scrutiny of the local police plan and local fire plan is carried out by the Inverclyde Council local Police and Fire Scrutiny Committee.

The Community Safety Strategy also links with other local partnerships and strategic documents including the Inverclyde Alcohol and Drugs Partnership annual reports and associated plans and the Inverclyde Community Justice Outcomes Improvement Plan.

For more information on the geography of Inverclyde and its Alliance priorities, please visit <https://www.inverclyde.gov.uk/council-and-government/community-planning-partnership/inverclyde-outcome-improvement-plan>

## INVERCLYDE CSP STRUCTURE

This section focuses on the Inverclyde CSP structure setting out the various groups and their respective responsibilities. An organisational chart as of April 2020 showing the overall partnership structure is shown overleaf.

The **Inverclyde Alliance Board** (Inverclyde Alliance) is the Community Planning Partnership for Inverclyde. Inverclyde Alliance is a family of partnerships working on shared priorities and promoting better collaboration in Inverclyde. In respect of community safety the Inverclyde Alliance may remit matters to the Strategy Group for local implementation, a recent example was the implementation of the National Missing Persons Framework.

As community safety partners Inverclyde Council, Police Scotland and Scottish Fire & Rescue service (SFRS) are required to make submissions to Inverclyde Council committee's as per the Inverclyde Council Standard Orders and Scheme of Administration. Depending on the nature of the submission this will either be remitted to the **Inverclyde Council Education and Communities Committee** or **Inverclyde Local Police & Fire Scrutiny Committee**.

The **Inverclyde Community Safety Partnership Strategy Group** (Strategy Group) has the overall responsibility for the delivery of community safety activities in Inverclyde. The Strategy group sets the outcomes and themes on behalf of the overall community safety partnership and monitors the progress of the work carried out by the Inverclyde Community Safety Partnership Coordinating Group and the Inverclyde Violence Against Women Multi Agency Partnership. The Strategy Group also provides feedback in relation to community safety related activity to the Inverclyde Alliance Board at least annually in addition to any issues remitted from the Inverclyde Alliance.

The **Inverclyde Community Safety Partnership Coordinating Group** (Coordinating Group) leads on the relevant themes contained within the strategic assessment on a variety of issues such as violence reduction, antisocial behaviour, dwelling fires, road safety and is currently responsible for the delivery of the Improving Inverclyde Initiative. The Coordinating Group also oversees activity on a number of sub-groups either on a thematic basis or a specific tasking issue (such as planning arrangements for the 5<sup>th</sup> November).

The **Inverclyde Violence Against Women Multi Agency Partnership** (VAWMAP) leads on the development and integration of a strategic approach to the prevention and elimination of Violence Against Women. The VAWMAP also oversees the activity of sub-groups in relation to the Multi Agency Risk Assessment Conference (MARAC).

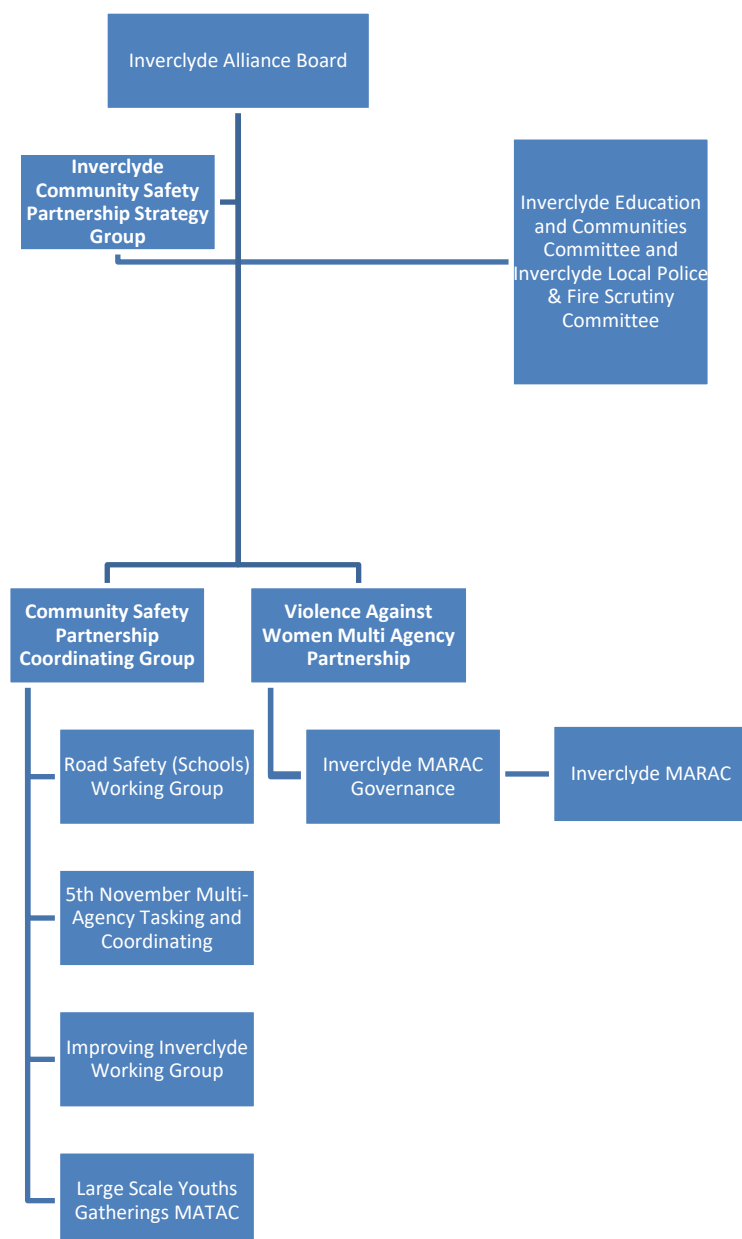
Delivery of the key themes contained within this strategic assessment will be allocated to either the Coordinating Group or VAWMAP for action (noted at each theme). Each group will be required to submit an improvement action plan to the Strategy Group detailing the following requirements:

- The actions regarding the relevant theme outlining the Prevention, Rehabilitation, Information, Communication and Enforcement responses to ensure that the Community Safety Partnership make best use of available resources.
- Any information and data gaps which require to be addressed to ensure that the Coordinating Group or VAWMAP work effectively.

- Any emerging threats which are likely to impact on the work of the Community Safety Partnership during the life time of the strategy.
- A communications plan/strategy outlining how as a Partnership we plan to raise awareness of the need to keep people safe in their communities on a real time campaign basis and long term campaign basis.

Feedback on each action is provided by the relevant lead officer at their respective group and progress is also reported to the Strategy Group by the Coordinating Group and VAWMAP Chair at each meeting.

### Community Safety Partnership Structure



# METHODOLOGY

In order to identify the outcomes and subsequent themes that will help make Inverclyde's communities safer a wide evidence base has been used. This approach ensures that the activities identified within the improvement action plan are targeted towards the issues, places, communities and individuals most in need. Our three priority outcomes have been identified through national priorities and the key themes identified through available data and current priorities.

Where required, additional analysis has been undertaken on themes identified within this assessment. The following sources have been considered to identify the priority themes:

- Inverclyde Outcomes Improvement Plan 2017-2022
- Inverclyde Strategic Needs Assessment 2017 (in respect of the Inverclyde Outcomes Improvement Plan)
- Local fire and rescue plan for Inverclyde 2017-2020
- Police Scotland Inverclyde Area Plan 2017-2020
- Inverclyde Violence against Women Multi Agency Partnership- Violence against Women Strategy 2017-2022
- Inverclyde Community Justice Outcomes Improvement Plan

In addition to the above, a number of community engagement sources such as the Scottish Household Survey, Inverclyde Citizen's Panel, Our Place Our Future survey and locality planning events (2019). Where relevant, these engagements have been included within the strategy.

As part of the Community Planning element of the Community Empowerment (Scotland) Act 2015, Inverclyde Alliance has a responsibility to develop locality plans for those areas of Inverclyde which experience the greatest inequalities. Work has been ongoing to develop locality arrangements and locality plans across the 6 locality areas in Inverclyde. As this work continues the Community Safety Partnership acknowledge that localities may identify issues around community safety and will work with the locality groups, community organisations and partners in order to identify the actions that can be taken, when they will be taken and allocated responsibility for the implementation of the actions.

In or to inform our priorities evidence was taken from the following publications:

1. Domestic abuse in Scotland: 2018-2019 statistics (Scottish Government, 2020).
2. Fire Safety and Organisational Statistics 2019.
3. Fire and Rescue Incident Statistics 2019.
4. Recorded crime in Scotland: 2018-2019 (Scottish Government, 2019).
5. Reported Road Casualties Scotland 2018 (Transport Scotland, 2019).
6. MAST Online road safety analysis (March 2020).
7. Mid-Year Population Estimates (National Records of Scotland, 2019).
8. Citizen's Panel Spring 2018 (Inverclyde Council, 2018).
9. Our Place Our Future (Inverclyde Alliance, 2017).
10. Scottish Household Survey 2018 (Scottish Government, 2019)



## Performance Information

A range of performance indicators have been identified to allow the Community Safety Partnership to measure progress in achieving our outcomes. This annual report includes a selection of performance indicators to illustrate how we are doing. Data for 2018/19 is provided where available however sometimes there is no data update available or that data has yet to be published. Where 2018/19 data has yet to be published, the latest available data is provided. Please note that the performance indicators have been identified from a range of sources. Some of these sources are based on actual measurements, some have been generated from representative samples based on household data or based on a 'per head' of population (the range of the 'per head' population will vary from study to study but the range will be identified throughout the document).

As part of the commitment to improve services and target resources the Community Safety Partnership uses the 'family groups' detailed in the Local Government Benchmarking Framework (LGBF) to compare against other local authorities that are similar in terms of the population they serve (e.g. relative deprivation and affluence) or the type of area in which they serve them (e.g. urban, semi-rural, rural). For Inverclyde, these groupings are:

<b>Family Group by the type of population they serve e.g. level of deprivation and affluence</b>	<b>Family Group by the type of area they serve e.g. rural, semi-rural and urban</b>
Eilean Siar	Angus
Dundee City	Clackmannanshire
East Ayrshire	Midlothian
North Ayrshire	South Lanarkshire
North Lanarkshire	Renfrewshire
West Dunbartonshire	West Lothian
Glasgow City	East Renfrewshire
Inverclyde	Inverclyde

This methodology has helped the Community Safety Partnership to identify key community safety themes which are explained in detail in pages 11 to 20.

## STRATEGIC ASSESSMENT AT A GLANCE

The Inverclyde Community Safety Partnership has identified three strategic priorities which will help in making Inverclyde Safer Together. Each outcome is linked to national priorities under the Building Safer Communities programme. Contained within each outcome are key themes which community safety partners have identified as a priority during the two years of the strategy. Each theme contained within the assessment has identified a lead group, evidence outlining the problem and the responses from the Community Safety Partnership. Progress of each theme will be reported to the Inverclyde Alliance Board on an annual basis.

### Outcome 1- Reducing Violence, Crime and Disorder

The Community Safety Partnership acknowledges the significant impact crimes have on individuals, their families and communities across Inverclyde especially those crimes involving violence. The Partnership is committed to reducing all forms of violence, to reduce the numbers of victims of crime and to work with residents in reducing incidences of disorder. The key themes identified are:

- Violence against Women
- Antisocial Behaviour
- Violence
- Secondary Fire raising

### Outcome 2- Reducing Unintentional Harm and Injury

Unintentional Harm and Injury has been defined as predictable and preventable unintentional physical and psychological harm and injury and within Inverclyde focuses on home safety, fire safety and road safety. Within Inverclyde we seek to improve partnership working to enhance home safety awareness, road safety awareness and fire safety awareness. The key themes identified are:

- Dwelling fires
- Water Safety
- Road safety
- Home Safety

### Outcome 3- Building Resilient Communities

The Community Safety Partnership want all residents of Inverclyde to live in friendly, vibrant and cohesive communities which value diversity and support those in need. We want to encourage and support our communities to ensure they are resilient, safe and have low levels of crime. The key themes identified are:

- Neighbour Watch/Neighbourhood Alert Scheme
- Mentors in Violence Prevention
- Hate crime awareness
- Child Protection Responsibilities
- Improving Inverclyde Initiative
- Locality Planning Groups
- Crimestoppers / Fearless

# OUTCOME 1- REDUCING VIOLENCE, CRIME AND DISORDER IN OUR COMMUNITIES

The Community Safety Partnership acknowledges the significant impact crimes have on individuals, their families and communities across Inverclyde especially those crimes involving violence. The Partnership is committed to reducing all forms of violence, to reduce the numbers of victims of crime and to work with residents in reducing incidences of disorder.

The Community Safety Partnership in this outcome will focus on violence against women, antisocial behaviour, violence and secondary fire raising.

## **Theme- Violence Reduction**

Lead- Coordinating Group

### **Evidence:**

- The number of Group 1 non-sexual crimes of violence<sup>1</sup> recorded in 2018/19 accounts 4% of all crimes recorded in Inverclyde.
- In 2018/19, the rate of Group 1 non-sexual crimes of violence increased to 16.8 per 10,000 of the population in Inverclyde.
- In 2018/19, the rate of Group 1 non-sexual crimes of violence increased to 14.7 per 10,000 of the population in Scotland.
- In 2018/19, Inverclyde was rated 4<sup>th</sup> highest out of the 8 local authorities in the LGBF grouping by type of population for Group 1 non-sexual crimes of violence per 10,000 of the population.
- In 2018/19, the rate of Handling offensive weapons was 18.8 per 10,000 of the population in Inverclyde.
- In 2018/19, 43% of Handling an offensive weapon crimes in Inverclyde involved a bladed weapon.
- In 2018/19, the rate of Handling offensive weapons was 16.4 per 10,000 of the population in Scotland.
- In 2018/19, Inverclyde was rated 5<sup>th</sup> highest out of the 8 local authorities in the LGBF grouping by type of population for Handling offensive weapons per 10,000 of the population.
- In the Our Place Our Future survey, of the 1310 responses, 35 people made comments about not feeling safe.

Group 1 crime includes: Murder, Culpable homicide, Attempted murder, Serious assault, Robbery and assault with intent to rob, Threats and extortion, Cruel and unnatural treatment of children, Abortion, Concealment of pregnancy, Possession of a firearm with intent to endanger life, commit crime etc, Abduction, Ill treatment and neglect of mental patients and vulnerable adults, Drugging, Slavery or forced labour and Human organ offences.

### **What we will do**

- We will continue to support the national No Knives Better Lives campaign ensuring that are young people understand the consequences of weapon carrying.

- We will carry out a profile of Inverclyde noting locations in Inverclyde where non-sexual crimes of violence and handling offensive weapons are more prevalent. This will help identify partnership interventions to help reduce violence.
- We will support partners within the Alcohol and Drugs Partnership identify opportunities through a prevention and education model where alcohol use and problem drug use is linked to violence.
- We will continue to promote the use of Crimestoppers and Fearless as opportunities for members of the public to report crime.

### **Theme- Violence Against Women**

Lead- Violence Against Women Multi Agency Partnership

#### **Evidence:**

- There were 112 incidents of domestic abuse recorded by the police in Inverclyde per 10,000 of the population in 2018/19. 40% of these incidents included at least one crime or offence.
- There were 112 incidents of domestic abuse recorded by the police in Scotland per 10,000 of the population in 2018/19. 41% of these incidents included a crime or offence.
- For incidents of domestic abuse recorded by the police per 10,000 of the population in 2018/19, Inverclyde is rated the 2<sup>nd</sup> lowest out of the 8 local authorities in the LGBF grouping by type of population.
- Where gender information was recorded, around four out of every five incidents of domestic abuse in 2018/19 had a female victim and a male accused in Scotland. This proportion has remained very stable since 2011/12.
- In 2018/19, 16% of domestic abuse incidents involved a male victim and a female accused (where gender was recorded). This proportion has remained stable since 2011/12 (ranging from 16% to 18%).

#### **What we will do**

- We will support communities in Inverclyde to embrace equality and mutual respect, and reject all forms of violence against women and girls. We will support this by;
  - promoting positive gender roles,
  - people enjoying healthy, positive relationships,
  - Children and young people developing an understanding of safe, healthy and positive relationships from an early age,
  - Individuals and communities recognising and challenging violent and abusive behaviour.
- We will support women and girls in Inverclyde to thrive as equal citizens: socially, culturally, economically and politically. We will support this by;
  - Women and girls being safe, respected and equal in our communities,
  - Women and men having equal access to power and resources.

- We will support interventions that are early and effective, prevent violence and maximise the safety and wellbeing of women, children and young people. We will have achieved this when;
  - Women, children and young people accessing relevant, effective and integrated services,
  - Service providers competently identifying violence against women and girls and responding effectively to women, children and young people affected.
- We will challenge men to desist from all forms of violence against women and girls and perpetrators of such violence receive a robust and effective response. We will do this by;
  - Ensuring justice responses are robust, swift, consistent and coordinated,
  - Identifying men early who carry out violence against women and girls and the criminal justice system holding them to account,
  - Making relevant links between the experience of women, children and young people in the criminal and civil system.

### **Theme- Antisocial Behaviour**

Lead- Coordinating Group

#### **Evidence:**

- There were 96 incidents of antisocial behaviour per 1,000 of the population in Inverclyde during 2018/19.
- There were 278 incidents of antisocial behaviour committed by youths per 1,000 of the population in Inverclyde during 2018/19.
- In the Scottish Household Survey 2018 (SHS) 94.4% of respondents from Inverclyde rated their neighbourhood as a very/fairly good place to live. The same indicator for Scotland is 94.6. Similarly in the Inverclyde Citizens' Panel, 86% of respondents rated their neighbourhood as a place to live as very satisfied/satisfied.
- In the Scottish Household Survey the percentage of people agreeing with statements about their neighbourhood strengths are as follows; 85% either strongly agreed or tended to agree that their neighbourhood is a place where people are kind to each other and 79% either strongly agreed or tended to agree that their neighbourhood is a place where most people can be trusted. The Scottish rate was 82% and 78% respectively.
- In the Citizens' Panel 90% of respondents said that they feel either fairly or very safe outside during the day, when asked how safe they feel in their neighbourhood outside at night, 68% of respondents stated either very or fairly safe.
- In the Citizens' Panel 10% of all respondents said that they had noticed a reduction in anti-social behaviour in their neighbourhood in the past 12 months. Forty one percent said that they had not noticed a reduction and 49% of respondents said that "Anti-social behaviour is not an issue in my neighbourhood".
- In the Our Place Our Future survey, of the 1310 responses, 23 people made comments about youths with the majority making comment in relation to young people committing antisocial behaviour or the fear of seeing large groups of youths.

- In 2018/19, Inverclyde was above the Scottish average for the percentage of attacks on SFRS personnel per number of all SFRS incidents.

#### **What we will do**

- We will introduce an Inverclyde Antisocial Behaviour Strategy during 2020 ensuring that Inverclyde Council and Police Scotland meet their legislative requirement under the Antisocial Behaviour etc. (Scotland) Act 2004.
- We will create an antisocial behaviour policy document setting out how partners will respond to antisocial behaviour in Inverclyde.
- We will plan a partnership response to large scale youth gatherings.

#### **Theme- Secondary Fire Raising**

Lead- Coordinating Group

#### **Evidence:**

- There were 45 deliberate secondary fires per 10,000 population attended by the SFRS in Inverclyde during 2018/19.
- Deliberate secondary fires accounted for 67% of all fires in Inverclyde in 2018/19.
- There were 23 deliberate secondary fires per 10,000 population attended by the SFRS in Scotland during 2018/19.
- Deliberate secondary fires accounted for 47% of all fires in Scotland in 2018/19.
- Inverclyde had the highest rate per 10,000 population of deliberate secondary fires in Scotland during 2018/19.

#### **What we will do**

- There will be an action plan detailing partnership responses into secondary fires that occur between April and June (quarter 1)
- We will plan a partnership response for the period leading up to and including the 5<sup>th</sup> November.

## OUTCOME 2- REDUCING UNINTENTIONAL HARM AND INJURY IN OUR COMMUNITIES

Unintentional Harm and Injury has been defined as predictable and preventable unintentional physical and psychological harm and within Inverclyde focuses on home safety, fire safety and road safety. Within Inverclyde we seek to improve partnership working to enhance home safety awareness, road safety awareness and fire safety awareness.

The Community Safety Partnership in this outcome will focus on dwelling fires, road safety, home safety and water safety.

### **Theme- Dwelling Fires**

Lead- CSP Coordinating Group

#### **Evidence:**

- There were 24 primary dwelling fires per 10,000 dwellings attended by the SFRS in Inverclyde during 2018/19.
- There were 20 primary dwelling fires per 10,000 dwellings attended by the SFRS in Scotland during 2018/19.
- In 2018/19, Inverclyde was rated 5<sup>th</sup> highest out of the 8 local authorities in the LGBF grouping by type of population for primary dwelling fires per 10,000 dwellings.
- The rate of dwelling fires is 4.5 times higher in the 20% least deprived areas of Scotland than the 20% most deprived.
- There were 52 fatal casualties per 1,000 accidental dwelling fires in Inverclyde during 2018/19.
- There were 8 fatal casualties per 1,000 accidental dwelling fires in Scotland during 2018/19.<sup>3</sup>
- In 2018/19, Inverclyde was rated highest out of the 8 local authorities in the LGBF grouping by type of population for fatal casualties per 1,000 accidental dwelling fires.
- There were 299 non-fatal casualties per 1,000 accidental dwelling fires in Inverclyde during 2018/19.
- There were 190 non-fatal casualties per 1,000 accidental dwelling fires in Scotland during 2018/19.
- In 2018/19, Inverclyde was rated 2<sup>nd</sup> highest out of the 8 local authorities in the LGBF grouping by type of population for non-fatal casualties per 1,000 accidental dwelling fires.
- Inverclyde is the second highest ranking local authority for the number of home fire safety visits as a percentage of the number of households (4.1%).

#### **What we will do:**

- We will offer experiential training to care providers across Inverclyde to help reduce the risk of our most vulnerable residents being involved in dwelling fires
- We will identify areas of Inverclyde where dwelling fires are above the Scotland and Inverclyde average and provide targeted responses particularly to those residents who are most vulnerable
- We will work with private landlords to ensure properties meet the required legal standard

- We will consider an Inverclyde approach to supporting residents ahead of mandatory fire detection in all homes following changes to legislation.

### **Theme- Water Safety**

Lead- Coordinating Group

#### **Evidence:**

- There were 27 incidents involving concern for person/s in a body of water between April 2014 and March 2019 in Inverclyde, as reported to Inverclyde Council, Police Scotland or SFRS.
- There were 3.84 rescue or evacuation from water incidents by the SFRS per 100,000 of the population in Inverclyde during 2018/19. All incidents involving concern for person/s in a body of water were attended by SFRS in 2018/19.
- There were 3.16 rescue or evacuation from water incidents by the SFRS per 100,000 of the population in Scotland during 2018/19.
- In 2018/19, Inverclyde was rated 2<sup>nd</sup> highest out of the 8 local authorities in the LGBF grouping by type of area for rescue or evacuation from water incidents by the SFRS.

#### **What we will do**

- We will create a water safety reference group outlining bodies of water in Inverclyde and partnership responses to water safety.

### **Theme- Road Safety**

Lead- Coordinating Group

#### **Evidence:**

- In 2018, the rate of reported accidents was 14.6 per 100 million vehicle km in Inverclyde.
- In 2018, the rate of reported accidents was 13.3 per 100 million vehicle km in Scotland.
- In 2018, Inverclyde was rated 2<sup>nd</sup> highest out of the 8 local authorities in the LGBF grouping by type of area for reported accidents per 100 million vehicle km.
- Of the reported accidents occurring in Inverclyde, 83% of casualties resided in Inverclyde and 6% resided in Renfrewshire, in 2018.
- In 2018, the rate of reported casualties injured in accidents was 1.23 per 1,000 population in Inverclyde.
- In 2018, the rate of reported casualties injured in accidents was 1.55 per 1,000 population in Scotland.
- In 2018, Inverclyde was rated 6<sup>th</sup> highest out of the 8 local authorities in the LGBF grouping by type of area for reported casualties injured in accidents per 1,000 population.
- In 2018, 18% of the reported casualties were seriously injured in accidents in Inverclyde and there were no fatalities.
- On average, 2 children, aged 0-15 years, have been seriously injured per year from 2014 to 2018 in Inverclyde.
- In 2018, 20% of the reported casualties injured in accidents in Inverclyde were pedestrians.



- In the Our Place Our Future survey, there were comments made in relation to vehicles parking on pavements, some comments in relation to parking on pavements near early year's centres/schools. In addition to this there were a handful of comments in relation to making streets safer by reduced speed limits/enhanced safety measures.

#### **What we will do**

- Commitment to the continued existence of the Schools Road Safety Working Group.
- Raise awareness of the forthcoming legislation on pavement parking.
- Raise awareness of the Scottish Government Framework for Road Safety up to 2030.
- To continue to provide a Road Safety Education Programme.

#### **Home Safety**

Lead- Coordinating Group

#### **Evidence:**

- There were 8.8 emergency admissions to hospital as a result of a fall in Inverclyde per 1,000 of the population in 2018/19\*, when considering all ages.
- For ages 85+, there were 65.5 emergency admissions to hospital as a result of a fall in Inverclyde per 1,000 of the population in 2018/19.
- There were 6.9 emergency admissions to hospital as a result of a fall in Scotland per 1,000 of the population in 2018/19, when considering all ages.
- For ages 85+, there were 69.6 emergency admissions to hospital as a result of a fall in Scotland per 1,000 of the population in 2018/19.
- For emergency admissions to hospital as a result of a fall per 1,000 of the population in the age 85+ bracket, Inverclyde was rated 5<sup>th</sup> highest out of the 8 local authorities in the LGBF grouping by type of population in 2018/19.

\*provisional figures for 2018/19 Revised publication - Summary of emergency admissions for unintentional injuries resulting from a fall up to March 2019 (ISD, 27/8/2019).

#### **What we will do**

- We will create a home safety reference group home safety concerns in Inverclyde and partnership responses to home safety.

## **OUTCOME 3- BUILDING RESILIENT COMMUNITIES**

The Community Safety Partnership want all residents of Inverclyde to live in friendly, vibrant and cohesive communities which value diversity and support those in need. We want to encourage and support our communities to ensure they are resilient, safe and have low levels of crime.

The Community Safety Partnership in this outcome will support work on neighbourhood watch, an area based initiative called 'Improving Inverclyde', the continued work in the Mentors in Violence Prevention approach, supporting those at risk of hate crime and extremism, supporting the work of Crimestoppers and their youth version 'Fearless', ensuring that our children and young people are safe from sexual exploitation and supporting our communities through locality planning.

### **Theme- Neighbourhood Watch/Neighbourhood Alert Scheme**

Lead- Coordinating Group

#### **Evidence:**

- As of April 2020 there are 32 registered Neighbourhood Watch Schemes in Inverclyde (membership ranges from individual streets to neighbourhood areas to as wide as community council areas).
- As of April 2020 there are approximately 150 individuals signed up to receive updates via the Neighbourhood Alert Scheme.

#### **What we will do**

- We will continue to support communities across Inverclyde create Neighbourhood Watch Schemes
- We will work with Neighbourhood Watch Scotland to introduce the Neighbourhood Alert Scheme in Inverclyde.
- We will work with surrounding community safety partnership to consider the roll out of a rural watch scheme.

### **Theme- Improving Inverclyde Initiative**

Lead- Coordinating Group

#### **Evidence:**

- Police Scotland, Inverclyde Council and the Violence Reduction Unit jointly developed the idea of an area based pilot initiative.
- Assessment based on the triple criteria of crime statistics, SIMD outcomes and existing community engagement and capacity identified Port Glasgow as being the most appropriate area for the pilot

#### **What we will do**

- We will introduce the Improving Inverclyde Initiative to the Port Glasgow area during 2020

### **Theme- Mentors in Violence Prevention**

Lead- Violence Against Women Multi Agency Partnership

#### **Evidence:**

- Mentoring in Violence Prevention (MVP) is a partnership approach, based in schools, which aims to promote positive relationships and reduce violence, particularly gender-based violence and bullying. It utilises a creative bystander approach where males and females are not looked on as potential victims or perpetrators but as empowered and active bystanders who have the ability to support and challenge peers.
- In 2018/19 MVP mentor sessions were delivered to 5 secondary schools to 85 pupils.

#### **What we will do**

- We will continue to support our young people by offering the Mentors in Violence Prevention programme across all secondary schools in Inverclyde.

### **Theme- Hate Crime Awareness**

Lead- Coordinating Group

#### **Evidence:**

- The number of reported hate incidents recorded in 2018/19 accounts for 0.2% of all incidents recorded by Police Scotland in Inverclyde.
- In 2018/19, the rate of reported hate incidents in Inverclyde was 5 per 10,000 of the population.

#### **What we will do**

- We will support local partners to create an Inverclyde hate crime awareness group to ensure our vulnerable communities and those at risk of extremism are supported.
- Where hate crime issues are identified, we will support communities in creating a forum for inter community discussion in Inverclyde.
- Equality & Diversity will be embedded in every aspect of community safety planning in Inverclyde to promote positive relationships and community cohesion.

### **Theme- Locality Planning (Community Safety Themes)**

Lead- Coordinating Group

#### **Evidence:**

- A series of six locality engagement events were held during August and September 2019, "Celebrate the Present, Shape the Future". The purpose of the events was to begin building positive relationships with communities by giving local people the opportunity to celebrate and recognise what is good about their area and discuss the key issues and priorities to inform the development of locality plans. Across the events attendees have raised issues of community safety within their locality.

## **What we will do**

- We will support locality partnerships across Inverclyde in responding to community safety issues that impact localities and their communities.

## **Theme- Crimestoppers / Fearless**

Lead- Coordinating Group

### **Evidence:**

- Crimestoppers are an independent charity that gives people the power to speak up to stop crime.
- Fearless is a service for young people to allow them to pass information on about crime anonymously.

## **What we will do**

- We will work with Crimestoppers to introduce an Inverclyde wide campaign in 2020.

## **Theme- Child Protection Responsibilities**

Lead- Coordinating Group

### **Evidence:**

- The number of Group 2 sexual crimes\* recorded in 2018/19 accounts for 5% of all crimes recorded in Inverclyde.
- In 2018/19 the rate of Group 2 sexual crimes in Inverclyde decreased to 20.9 per 10,000 of the population.
- In 2018/19, the rate of Group 2 sexual crimes increased to 24.9 per 10,000 of the population in Scotland.
- In 2018/19, Inverclyde was rated 4<sup>th</sup> highest out of the 8 local authorities in the LGBF grouping by type of population for Group 2 sexual crimes per 10,000 of the population.
- At least 30% of sexual crimes in Inverclyde related to a victim under the age of 18 in 2018/19.

\* Group 2 crimes includes Rape, Attempted rape, Contact sexual assault, Sexually coercive conduct, Sexual crimes against children under 13 years, Lewd and libidinous practices, Crimes relating to prostitution, Soliciting services of person engaged in prostitution, Brothel keeping, Immoral traffic, Procurement, Other sexually coercive conduct, Other sexual crimes involving 13-15 year old children, Taking, distribution, possession etc. of indecent photos of children, Incest, Unnatural crimes, Public indecency, Sexual exposure, Threatening to disclose an intimate image, Disclosure of an intimate image, Communications Act 2003 (sexual) and Other sexual crimes.

## **What we will do**

- We will work community safety partners and the Inverclyde Child Protection Committee to identify training with night time economy providers in order to have safeguarded measures which will help keep children safe from [sexual] exploitation.

## **COVID-19 PANDEMIC**

Preparation for this document started prior to the emergence of the Covid-19 pandemic and given the significant impact it has had in Inverclyde, the Community Safety Partnership recognise that the work of community safety partners will require change as part of a covid-19 recovery plan.

All key themes, outcomes and improvement actions have been considered in light of the pandemic and there is confirmation from all partners of their continued commitment to the CSP Strategic Outcomes and their commitment of adequate resources for the delivery of the improvement actions in line with the strategy priorities.

In addition to this the CSP have identified additional themes which will be progressed during the lifespan of the document.

## MEASURING OUR PROGRESS

In order to measure our progress in achieving the community safety outcomes we will use a range of indicators. These outcome measures will be monitored on an ongoing basis and reported to the Inverclyde Community Safety Partnership Strategy Group and Inverclyde Alliance. In addition to this more detailed indicators and improvement actions are regularly reported to the Inverclyde Community Safety Partnership Coordinating Group and Inverclyde Violence Against Women Multi-Agency Partnership.

In respect of locality planning it is expected that community safety issues will be raised as the locality partnerships are established across Inverclyde.

<b>Violence Against Women</b>	
Measurement	Source
Incidents of domestic abuse recorded in Inverclyde per 10,000 of the population.	Police Scotland
Incidents of domestic abuse recorded in Inverclyde where a crime or offence has been recorded.	Police Scotland
Incidents of domestic abuse recorded in Scotland per 10,000 of the population.	Police Scotland
Incidents of domestic abuse recorded in Scotland where a crime or offence has been recorded.	Police Scotland
Numbers of women and children supported for Domestic Abuse	Inverclyde Women's Aid
Numbers of women supported for Sexual Abuse	Inverclyde Women's Aid
Numbers of referrals for women, women with children and men discussed at Multi Agency Risk Assessment Conference	Inverclyde Council

<b>Antisocial Behaviour</b>	
Measurement	Source
Incidents of antisocial behaviour per 1,000 of the population in Inverclyde	Inverclyde Council
Incidents of antisocial behaviour committed by youths per 1,000 of the population	Inverclyde Council
Inverclyde rating of neighbourhood as being very/fairly good place to live	Scottish Household Survey
Scotland rating of neighbourhood as being very/fairly good place to live	Scottish Household Survey
Percentage of people agreeing with statements about their neighbourhood strengths- This is a neighbourhood where people are kind to each other (Strongly agree/tend to agree)	Scottish Household Survey
Percentage of people agreeing with statements about their neighbourhood strengths- This is a neighbourhood where most people can be trusted (Strongly agree/tend to agree)	Scottish Household Survey

How satisfied are you with Inverclyde as a place to live?	Inverclyde Citizens' Panel
How satisfied are you with your neighbourhood as a place to live?	Inverclyde Citizens' Panel
How concerned are you about the following issues in your neighbourhood?	Inverclyde Citizens' Panel
How safe do you feel in your neighbourhood? Outside during the day	Inverclyde Citizens' Panel
How safe do you feel in your neighbourhood? Outside at night	Inverclyde Citizens' Panel
How often have you felt unsafe in your neighbourhood in the past year?	Inverclyde Citizens' Panel
Have you or anyone in your household been a victim of crime or anti-social behaviour in the last 12 months?	Inverclyde Citizens' Panel
Have you noticed a reduction in anti-social behaviour in your neighbourhood in the past 12 months?	Inverclyde Citizens' Panel

<b>Secondary Fire Raising</b>	
Measurement	Source
deliberate secondary fires per 10,000 population in Inverclyde attended by the SFRS	Scottish Fire & Rescue Service
Deliberate secondary fires against all fires in Inverclyde (%)	Scottish Fire & Rescue Service
deliberate secondary fires per 10,000 population in Scotland attended by the SFRS	Scottish Fire & Rescue Service
Deliberate secondary fires against all fires in Scotland (%)	Scottish Fire & Rescue Service

<b>Violence</b>	
Measurement	Source
The number of Group 1 non-sexual crimes of violence <sup>1</sup> recorded in 2018/19 against all crimes recorded in Inverclyde.	Police Scotland
The rate of Group 1 non-sexual crimes of violence per 10,000 of the population in Inverclyde.	Police Scotland
The rate of Group 1 non-sexual crimes of violence per 10,000 of the population in Scotland.	Police Scotland
The rate of Handling offensive weapons per 10,000 of the population in Inverclyde.	Police Scotland
The rate of Handling offensive weapons per 10,000 of the population in Scotland.	Police Scotland
The percentage of handling an offensive weapon involving a bladed weapon	Police Scotland

<b>Primary Dwelling Fires</b>	
Measurement	Source
Primary dwelling fires per 10,000 dwellings attended by the SFRS in Inverclyde	Scottish Fire & Rescue Service
Primary dwelling fires per 10,000 dwellings attended by the SFRS in Scotland	Scottish Fire & Rescue Service
The rate of dwelling fires in the 20% least deprived areas of Scotland than the 20% most deprived.	Scottish Fire & Rescue Service
Fatal casualties per 1,000 accidental dwelling fires in Inverclyde	Scottish Fire & Rescue Service
Fatal casualties per 1,000 accidental dwelling fires in Scotland	Scottish Fire & Rescue Service
Non-fatal casualties per 1,000 accidental dwelling fires in Inverclyde	Scottish Fire & Rescue Service
Non-fatal casualties per 1,000 accidental dwelling fires in Scotland	Scottish Fire & Rescue Service
Number of home fire safety visits as a percentage of the number of households	Scottish Fire & Rescue Service

<b>Water Safety</b>	
Measurement	Source
Incidents involving concern for person/s in a body of water in Inverclyde, as reported to Inverclyde Council, Police Scotland or SFRS.	Inverclyde Council Police Scotland Scottish Fire & Rescue Service
Rescue or evacuation from water incidents by the SFRS per 10,000 of the population in Inverclyde.	Scottish Fire & Rescue Service
Rescue or evacuation from water incidents by the SFRS per 10,000 of the population in Scotland.	Scottish Fire & Rescue Service

<b>Road Safety</b>	
Measurement	Source
The rate of reported accidents was per 100 million vehicle km in Inverclyde.	Transport Scotland
The rate of reported accidents was per 100 million vehicle km in Scotland.	Transport Scotland
Reported accidents occurring in Inverclyde, with casualties resided in Inverclyde	Transport Scotland
The rate of reported casualties injured in accidents per 1,000 population in Inverclyde.	Transport Scotland
The rate of reported casualties injured in accidents per 1,000 population in Scotland.	Transport Scotland
Percentage of reported casualties killed or seriously injured in Inverclyde	Transport Scotland
Aged 0-15 years have been seriously injured in Inverclyde.	Transport Scotland



Reported casualties and percentage of pedestrians.	Transport Scotland
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<b>Neighbourhood Watch</b>	
Measurement	Source
The number of Neighbourhood Watch Schemes in Inverclyde	Neighbourhood Watch Scotland
The number of individuals signed up to Neighbourhood Alert Scheme	Neighbourhood Watch Scotland

<b>Hate Crime</b>	
Measurement	Source
The number of reported hate incidents recorded accounting of all incidents recorded by Police Scotland in Inverclyde.	Police Scotland
The rate of reported hate incidents in Inverclyde	Police Scotland



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<b>Report To:</b>	<b>Inverclyde Alliance Board</b>	<b>Date: 15 June 2020</b>
<b>Report By:</b>	<b>Corporate Director Environment, Regeneration &amp; Resources</b>	<b>Report No:</b>
<b>Contact Officer:</b>	<b>Sharon Lang</b>	<b>Contact No: 01475 712112</b>
<b>Subject:</b>	<b>Programme of Alliance Board Meetings to December 2021</b>	

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## **1.0 PURPOSE**

- 1.1 The purpose of this report is to request the Board to agree a programme of dates for meetings of the Inverclyde Alliance Board to December 2021.

## **2.0 SUMMARY**

- 2.1 The suggested dates continue the programme of quarterly meetings of the Alliance Board and these are set out in appendix 1 to the report. The October and December 2020 dates were agreed by the Board at an earlier meeting.
- 2.2 In light of the current COVID-19 situation, it is proposed that meetings of the Alliance Board be held via video conferencing until such time as the public health situation changes.
- 2.2 Members will appreciate the difficulty of holding a number of different workshops as part of a video conference arrangement and it is therefore suggested that, in the meantime, the workshops, which are held every second meeting, be replaced by development sessions involving all participants.

## **3.0 RECOMMENDATION**

- 3.1 It is recommended that the programme of Alliance Board meetings to December 2021, as set out in the appendix to the report be agreed.
- 3.2 It is recommended that in light of the current COVID-19 situation, meetings of the Alliance Board be held via video conferencing until such time as the public health situation changes with the workshop sessions, held every second meeting, being replaced by development sessions involving all participants.

**Sharon Lang**  
**Legal & Property Services**

# APPENDIX 1

## INVERCLYDE ALLIANCE BOARD

Call for Agenda Items	Submission Date	Pre-Agenda Meeting	Issue Agenda	Board Meeting
Wed 26 Aug 2020	Fri 4 Sept 2020	Wed 16 Sept 2020 - 1.30pm	Mon 21 Sept 2020	<b>Mon 5 Oct 2020 - <u>1pm</u></b>
Wed 28 Oct 2020	Fri 6 Nov 2020	Wed 18 Nov 2020 - 1.30pm	Mon 23 Nov 2020	<b>Mon 7 Dec 2020 - <u>1pm</u></b>
Wed 3 Feb 2021	Fri 12 Feb 2021	Wed 24 Feb 2021 - 1.30pm	Mon 1 Mar 2021	<b>Mon 15 Mar 2021 - <u>1pm</u></b>
Wed 5 May 2021	Fri 14 May 2021	Wed 26 May 2021 - 1.30pm	Mon 31 May 2021	<b>Mon 14 June 2021 - <u>1pm</u></b>
Wed 25 Aug 2021	Fri 3 Sept 2021	Wed 15 Sept 2021 - 1.30pm	Mon 20 Sept 2021	<b>Mon 4 Oct 2021 - <u>1pm</u> (development session)</b>
Wed 27 Oct 2021	Fri 5 Nov 2021	Wed 17 Nov 2021 - 1.30pm	Mon 22 Nov 2021	<b>Mon 6 Dec 2021 - <u>1pm</u></b>