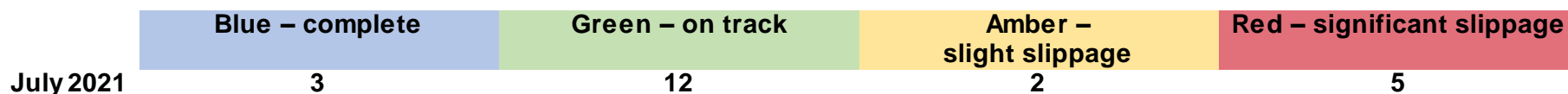


ENVIRONMENT, REGENERATION AND RESOURCES CDIP 2019/22– PROGRESS REPORT

The information provided in this section shows the progress made in the delivery of the CDIP improvement actions. The status shown is at July 2021 due to the Improvement Plan being rolled forward by several months in response to the ongoing Covid-19 pandemic. The report is structured under the former Directorate service areas prior to April 2021, for ease of reference to the CDIP Improvement Plan 2020/21. The status of the improvement actions as at the beginning of July 2021 is summarised below:




Corporate Improvement Actions status at July 2021

These improvement actions have implications for the whole Council or more than one Directorate

Corporate Improvement Actions 2020/21						
	Where do we want to be?	How will we get there?	Status July 2021		Commentary July 2021	Corporate Plan priority
1	<u>2021/23 Budget</u> To develop a balanced two year budget that has been approved by Council.	Two year budget developed by March 2021. Calculate funding gap by December 2020. Regular meetings of the MBWG and Joint Budget Group	●	Blue – complete	Budget has been agreed.	OP2 OP4 OP9
2,	<u>Asset Management Strategy</u> The capital asset management plan is updated to fully reflect current position and links to supporting plans which have been developed.	New plan approved by the CMT end September 2020 and submitted for Committee approval thereafter.	●	Blue – complete	The Corporate Asset Management Strategy 2019.22 was formally approved by the Environment and Regeneration Committee on 29 October 2020.	OP7 OP9

ENVIRONMENT, REGENERATION AND RESOURCES CDIP 2019/22– PROGRESS REPORT

Corporate Improvement Actions 2020/21

	Where do we want to be?	How will we get there?	Status July 2021		Commentary July 2021	Corporate Plan priority
3.	<u>Information Governance</u> The Council's Freedom of Information Policy and associated guidance to officers is updated.	Freedom of Information Policy and procedures are updated to reflect current practice. Information Management System to manage FOI requests is implemented. A corporate training programme is established. December 2020.		Red - significant slippage	The review of the Freedom of Information Policy has still be carried out and procedural guidance needs to be updated to reflect current practice and guidance from the Scottish Information Commissioner in order to improve the quality and response times of FOI responses.	OP9

ENVIRONMENT, REGENERATION AND RESOURCES CDIP 2019/22– PROGRESS REPORT

Cross-Directorate Improvement Actions status as at July 2021

These improvement actions are implemented by more than one Council Service

Cross-Directorate Improvement Actions 2020/21						
	Where do we want to be?	How will we get there?	Status July 2021		Commentary July 2021	Corporate Plan priority
1.	<u>Shared Services and shared strategic management of Roads & Transportation services</u> Further explore opportunities for collaboration	Development of strategy across service areas. Fully agreed with Tus and Members in each Council. 31 March 2021	●	Red – significant slippage	Progress in this activity has been challenging in the period, interim management of Grounds is in place until May 2022.	OP7 OP9 OP10
2.	<u>Channel Shift</u> Move customers away from traditional channels of communication to digital channels such as self-serve and online services.	Improve range of services and systems available online by increasing the number of channels and transactions dealt with via digital routes. Council Tax on line launched January, 2020 Next projects identified and progressed. .	●	Green-on track	The introduction of the Garden Waste Scheme significantly increased the use of online services. Residual effects of the Customer Service Centre being closed to visitors moved focus from face to face transactions to other channels. Ongoing statistics support the evidence of continued move to alternative channels.	
3.	<u>City Deal</u> Implementation of projects in respect of: <ul style="list-style-type: none"> Inverkip road infrastructure progressed to FBC Expansion of the quayside and delivery of the Terminal building at Greenock Ocean Terminal having concluded the Options Appraisal Inchgreen project progressed to outline Business Case. 	Delivery of business cases for all projects. Completion of options appraisal and where necessary re-submission of business cases reflecting current situations.	●	Amber - slight slippage	The Inverkip project remains challenging – progress has been made in splitting the project with confirmation received that procurement restrictions do not apply for design works. The marine works for the project are complete. The options appraisal for the land based works was completed, the project is progressing having been re-tendered and the new main contractor has commenced on site.	OP1, OP3, OP6

ENVIRONMENT, REGENERATION AND RESOURCES CDIP 2019/22– PROGRESS REPORT

Cross-Directorate Improvement Actions 2020/21

	Where do we want to be?	How will we get there?	Status July 2021		Commentary July 2021	Corporate Plan priority
					The outline business case for Inchgreen has been approved by the City Deal Cabinet and we are working towards the Final Business Case Submission.	
4.	<u>Clune Park Regeneration</u> Continue progress towards demolition in the area. Publication of the Eastern Gateway Strategy.	Delivery of the key elements of the masterplan.	●	Red - significant slippage	A draft report has been received on the Eastern Gateway study. A report will be presented to the August Environment and Regeneration Committee providing a revised direction of travel.	OP7, OP9
5.	<u>Contracts – Residual Waste</u> To have an agreed Memorandum of Agreement in place. A waste management supplier has been identified.	Regular meetings between 3 authorities and Zero Waste Scotland to achieve agreement Agreed route to market October 2021	●	Green - on track	Regular meetings have continued and a report will be presented in October 2021	OP9




ENVIRONMENT, REGENERATION AND RESOURCES CDIP 2019/22– PROGRESS REPORT

Service Improvement Actions – status as at July 2021





These improvement actions are implemented by individual Council Services

Environment and Public Protection						
	Where do we want to be?	How will we get there?	Status July 2021		Commentary July 2021	Corporate Plan priority
1.	<p><u>HEEPS (Home Energy Efficiency Programmes for Scotland)</u></p> <p>Increase energy efficiency in homes across Inverclyde through the continued delivery of HEEPS.</p> <p>Achieve successful bids in future years.</p> <p>Have in place an agreed plan with RSLs.</p>	<p>Delivery of the key areas of the HEEPS plan</p> <p>Collaborative working</p> <p>Full spend of allocated funding</p> <p>Year 2</p>	●	Green - on track	HEEPS continues to be delivered both in previously agreed areas and in working towards bids for new areas in collaboration with the RSLs.	OP4, OP6, OP9
2.	<p><u>Strategic Housing Investment Plan (SHIP)</u></p> <p>RSLs are supported to increase new housing provision in the area.</p>	<p>Regular programme meetings with RSLs and Scottish Government</p> <p>31 March 2021</p>	●	Green - on track	Tripartite programme meetings have been held with individual RSLs and SG. In addition to these meetings Housing Strategy are engaging with the RSLs collectively to progress the acquisition strategy and to work towards the next LHS. These meetings will also tease out any tensions around the SHIP programme.	OP4, OP6, OP7

ENVIRONMENT, REGENERATION AND RESOURCES CDIP 2019/22– PROGRESS REPORT

Shared Services – Roads						
	Where do we want to be?	How will we get there?	Status July 2021		Commentary July 2021	Corporate Plan priority
1.	<u>Sustainable Travel</u> There is increased access to active and sustainable travel. Identify external funding opportunities e.g. Sustrans	Implementation of the actions in the Active Travel Strategy. Timescale for delivery is dependent on individual projects and initiatives		Green - on track	A number of active travel projects have been delivered using Sustrans and Safer Walking Safer Routes and SPT. Other projects ongoing.	OP6, OP7
2.	<u>Roads Network / Transport Infrastructure</u> Improvement in the road network safety and condition in line with RAMP. Support economic growth by rolling forward the Local Transport Strategy across Inverclyde and West Dunbartonshire Councils.	Structured collaboration with West Dunbartonshire Council combined with appropriate project management. 31 March 2021		Green - on track	Shared capital delivery meetings are in place for learning and best practice	OP3, OP7, OP9
3.	<u>Roads</u> Delivery of programme within existing budget and timescale	Regular team meetings and updates Regular budget monitoring against projects Year 2		Red - significant slippage	Due to the impact of COVID-19 a number of projects have been moved into the financial year 2021/22	OP7, OP9

APPENDIX 1: ENVIRONMENT, REGENERATION AND RESOURCES CDIP 2019/22– PROGRESS REPORT

Regeneration and Planning						
	Where do we want to be?	How will we get there?	Status July 2021		Commentary July 2021	Corporate Plan priority
1.	<u>SME Activity</u> Maintain or grow the existing company base. Increase level of local government participation for local businesses.	Support local businesses through contract and direct intervention		Green – on track	Through direct support from Officers and the Business Gateway contract the number of business starts up companies was the highest in recent history. The additional resource allocated to this area by the Council will help sustain and grow the company base	OP3
2.	<u>Local Development Plan 2</u> Local Development Plan is adopted.	Deliver project milestones. Participation in formal process.		Green – on track	The Housing strategy was produced and was subsequently superseded by the Local Development Plan – Proposed Plan which is currently out for consultation. and is under consideration	OP1,OP7, OP8
3.	<u>Planning (S) Bill</u> Settled position with implementation.	Staff resource required regarding community awareness.		Green – on track	The new planning and performance framework 4 is due to be issued in the Autumn 2021 by the SG which will provide a material bearing on future engagement	OP7
4.	<u>Digital Planning</u> Government policy is fully implemented.	Deliver project milestones.		Blue - complete	.The action is complete	OP7

APPENDIX 1: ENVIRONMENT, REGENERATION AND RESOURCES CDIP 2019/22– PROGRESS REPORT

Regeneration and Planning						
	Where do we want to be?	How will we get there?	Status July 2021		Commentary July 2021	Corporate Plan priority
5.	<u>Town Centres</u> Town centres are sustainable	Resource allocation	●	Red - significant slippage	Covid-19 has had a significant detrimental impact on our town centres. Specific interventions including human resource and budget have been allocated to ensure that the impact is minimised.	OP3
Finance						
1	<u>Welfare Reform – Employees</u> There is an adequately resourced Benefit and Customer Service Team in place. Clarity on timescales for managed migration and employee implications	Communication with employees and Trades Unions. Regular updates to the Policy and Resources Committee. Effective communication with partners will be achieved through the forum of the Welfare Reform Project Board and Financial Inclusion Partnership.	●	Amber – slight slippage	The DWP managed migration to UC has been extended to September 2024 resulting in slight slippage which is out with the control of the service. As and when developments have occurred, updates are provided to the Policy and Resources Committee and are communicated with employees and partners. The launch of Scottish Social Security adult disability benefits from summer 2022 may require additional resources.	OP4, OP9, OP10

APPENDIX 1: ENVIRONMENT, REGENERATION AND RESOURCES CDIP 2019/22– PROGRESS REPORT

Finance						
	Where do we want to be?	How will we get there?	Status July 2021		Commentary July 2021	Corporate Plan priority
2	<u>Non-domestic rates Policy- Unoccupied Premises</u> Policy set by the Council and communicated to Rate Payers	Policy approved by March, 2021 (initial timescale) but moved to 2022 due to Covid-19 Letters issued April, 2021 (initial timescale) but moved to 2022 due to Covid-19	●	Green-on track	A proposed policy will be prepared for February 2022 P&R which will include a proposal to write to property owners giving 12 months' notice of plans to charge non-domestic rates where reasonable. The implementation date has been delayed by one year due to the impact of Covid on businesses; it is possible it may be moved back further.	OP9, OP10
3	<u>Cloud Migration Strategy</u> The review is complete and the recommendations arising from it have been implemented.	Engagement with suppliers and other local authorities.	●	Green – on track	The next stage is implementation of Office 365 licences. The procurement process has now been concluded. The Implementation of Cloud based services such as MS Teams is progressing. Project resources have been identified and allocated.	OP9
Legal						
1	<u>Elections</u> An Election Team is identified with responsibility for planning/ arrangements to deliver the local government election in 2022.	Develop succession planning to ensure that an Election Team is in place to deliver the required actions.	●	Green – on track	Arrangements are progressing for the delivery of the local government elections in May 2022.	OP9 , OP10