

Natural and Built Environment

These pages contain a range of performance information on the progress that the council is making towards the achievement of its organisational priority:

To protect and enhance our natural and built environment

The performance information provided here is taken from the high level indicators in the council's Corporate Plan and the council's key performance indicators. The information on these pages relates to the following areas of performance:

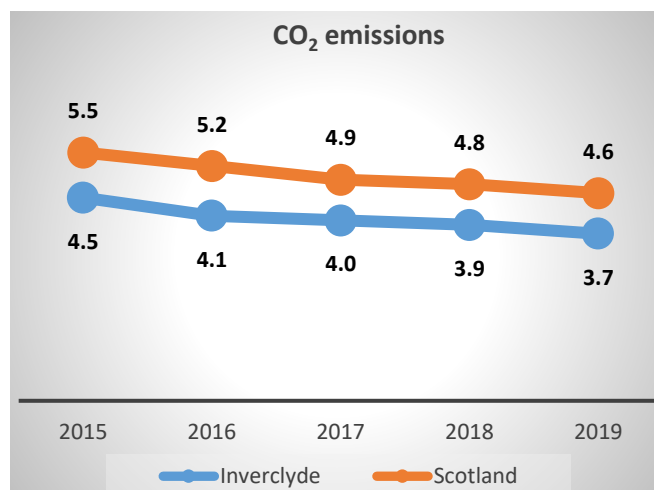
- CO₂ emissions
- Open Spaces
- Street Cleanliness
- Recycling
- Building control
- Roads

CO₂ Emissions

Local authority CO₂ emissions within the scope and influence of the local authority

This indicator calculates emissions from the use of gas, electricity and other fuels by the industrial and commercial, agricultural and domestic sectors, along with emissions from the transport sector.

Inverclyde's emissions have been consistently lower than the Scottish average since 2005. The Council has successfully reduced its carbon emission from 19,104 tonnes in 2012/13 to 10,212 tonnes in 2019/20, a 46.5% reduction. This has been achieved through a range of measures, including building rationalisation and new build/refurbishment programmes which has reduced the number of operational buildings and improved energy efficiency.



Environmentally-friendly LED lamps are installed across 97 per cent of Inverclyde's network, dramatically reducing energy consumption and driving down the volume of harmful carbon emissions by 55% and delivering an annual saving of around £300,000. In addition, two thirds of our car and van fleet are now powered by electricity.

The point has now been reached where all options to drive down emissions further have been exhausted and expert assistance is required to make further inroads towards the Scottish Government's zero emissions target by 2045. Funding has been allocated to a study on how the Council can achieve this target, reflecting our ongoing commitment to the environment.

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Open Spaces

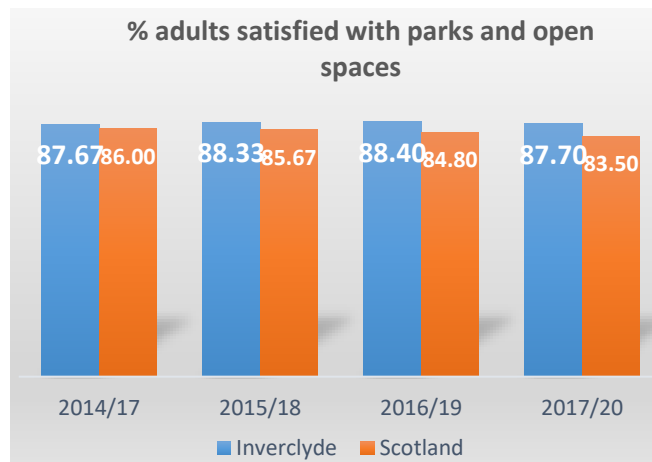
Percentage of adults satisfied with parks and open spaces (LGBF)

The data is sourced from the Scottish Household Survey. LGBF data for 2018/21 is not yet published.

In 2017/20, Inverclyde ranked 9^h out of 32 Councils in terms of satisfaction with parks and open spaces. Satisfaction levels are very slightly higher than the Scottish national figure.

Inverclyde has a declining population whilst the parks establishment remains static, which helps account for increasing costs.

It has been acknowledged by SOLACE that this data has its limitations, particularly for smaller Councils.



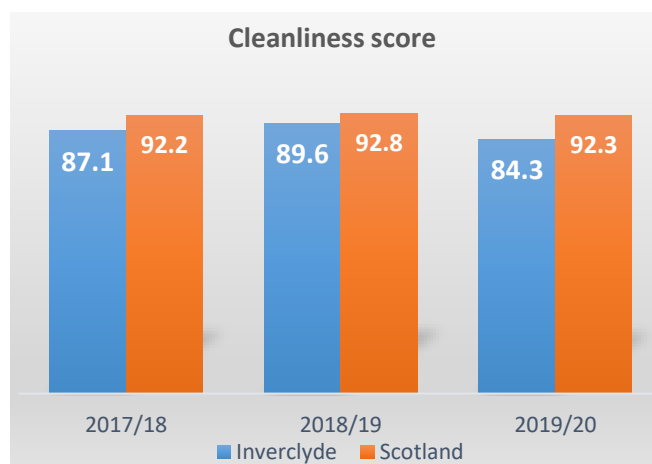
Street Cleanliness

Street Cleanliness Score

This is a measure of the quality of street cleansing services provided by Councils.

Inverclyde's percentage acceptability score in 2019/20 was 84.3%, a drop from previous year's performance. Our cleanliness score was lower than the Scottish average in 2019/20. Data for 2020/21 is not yet published.

In 2019/20, Inverclyde ranked in 30th place out of 32 local authorities for the overall cleanliness score.



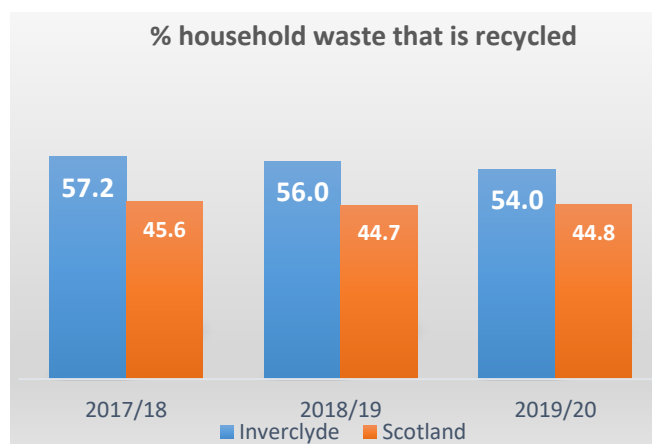
Waste Recycling

Percentage of household waste that was recycled

This indicator measures percentage of household waste that is recycled in Inverclyde. The recycling service is reliant on appropriate collection and treatment infrastructure.

There was a small decrease in the percentage of household waste that was recycled in Inverclyde compared no change in average recycling rates nationally. Inverclyde was the 11th best performing authority in Scotland.

Data for 2020/21 has not yet been published.



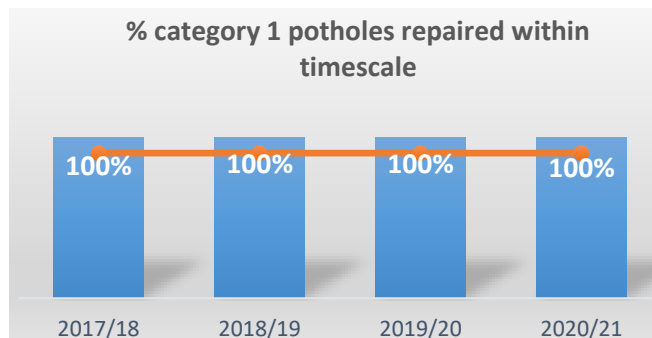
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Roads

Percentage of category 1 potholes made safe within 24 hours of identification

A category 1 pothole refers to emergency defects that should be corrected or made safe at the time of inspection, where this is practicable. Where this is not possible, such defects should be repaired on a temporary or permanent basis within 24 hours.

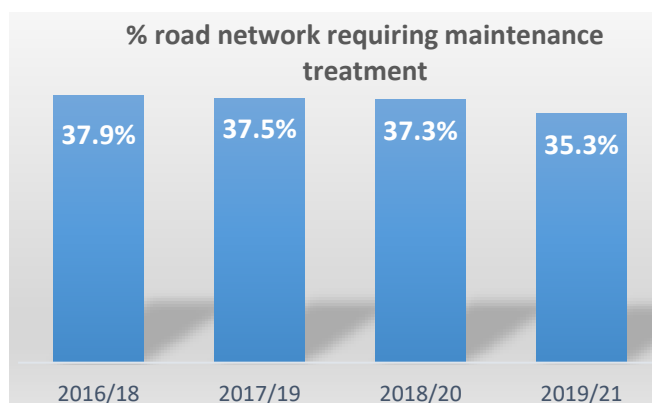
In 2020/21, there were 12 Category 1 potholes in the area, all of which were made safe within 24 hours of the Council being notified. Maximum performance has been consistently achieved.



Overall road network requiring maintenance treatment

This indicator is a service key performance indicator and measures the overall percentage of the road network that requires maintenance treatment. A percentage decrease represents an overall improvement in the roads carriageway condition.

The percentage of the road network that requires maintenance treatment fell again in 2020/21, representing further improvement. This reflects the significant recent investment in roads that has been made. The council's target is to have a year on year decrease in the road network requiring treatment.

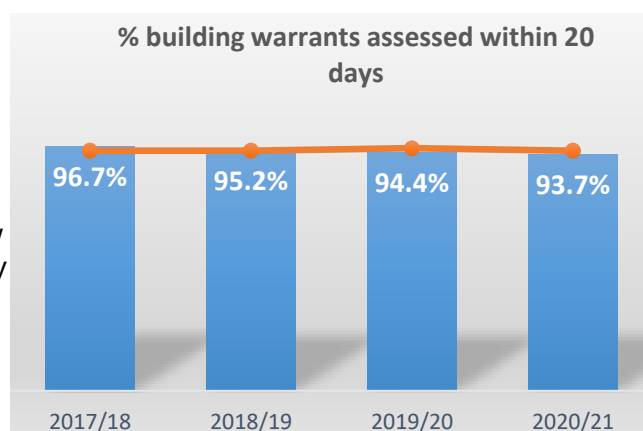


Building Control

Building warrants assessed within 20 working days of registration (KPI)

In 2020/21, 93.7% of building warrants were assessed within 20 working days of registration, this was a small decline in performance from 2019/20 levels. The target of 95% was narrowly missed.

Officer workloads are monitored weekly to maximise performance against target times and a vetting/review requirement ensures that all warrants are competently assessed.



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Responses to request for completion certificates within 10 working days (KPI)

The percentage of requests for completion certificates that were responded to within 10 working days increased in 2020/21 to 80%.

In 2020/21, Inverclyde Council received 430 requests for a completion certificate, 342 of which were responded to within 10 working days.

The target for this indicator was reduced to 85% in 2019/20 to reflect ongoing issues with staff shortages.

