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| **BIG ACTION 1**  **Reducing health inequalities by building stronger communities and improving physical and mental health** | |
| **Objective**  We will promote health and wellbeing by reducing inequalities through supporting people, including carers to have more choice and control | **Lead**  Head of Finance, Planning and Resources |
| **Key Priorities**   * We will establish a framework and methodology to invest £1m anti-poverty funds, tackling fundamental causes of poor health. * We will prioritise and develop Key Mental Health Services that are critical to the sustained delivery and improvement of services. * We will ensure third sector are facilitated and ‘ready’ to bid for HSCP contracts. * We will continue to progress the Big Lottery funded project, engaging women in the justice system in communities. * Technology enabled care & record-management will be prioritized. This will include roll out of remote technology ‘and developing a preferred option for the SWIFT replacement recording system in Social Care |  |
| **Progress**   * Collaboration with Inverclyde Council has been progressed in 2020/21 to develop a number of anti-poverty initiatives which will aim to reduce inequalities. These are focussed on employability, food, fuel and financial insecurity and involve a range of public and 3rd sector delivery partners. * The Mental Health Officer (MHO) Review has been concluded and the action plan now being implemented. * The NHS GGC Mental Health Assessment Unit model is now in place and referral pathways being developed to ensure appropriate care as required * The SG/HIS funded Care Coordination for Dementia Programme was put on hold during Covid 19 however recommenced in October 2020 and has developed the advanced dementia practice model * Distress Brief Interventions (DBI) in collaboration with the national DBI programme and SAMH commenced in December 2020 with GP’s; Community Link Workers, MH staff all trained to refer people in distress to SAMH for an intensive programme of support. * The Engaging Women in Criminal Justice system has continued, to gather data to inform the future options for a test of change. * Range of HSCP services now being delivered virtually through phone, Near Me video conferencing and text reminders. |  |
| **Key areas for future focus**   * The SWIFT IT project has been impacted by issues with the Scotland Excel framework and further impacted by the pandemic. The framework went live late February 2021 and work has commenced on evaluating the information now available in order to move forward with local procurement throughout 2021. * The work with NHSGGC partners to try stabilise mental health consultant workforce within Inverclyde continues within a challenging landscape. Specific work to review current consultant capacity across inpatients and community to stabilise the consultant workforce is ongoing with proposals for new system wide roles in consideration. |  |

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| **BIG ACTION 2**  **A nurturing Inverclyde will give our children and young people the best start in life** | |
| **Objective**  We will ensure our children and young people have the best start in life with access to early help and support, improved health and wellbeing with opportunities to maximise their learning, growth and development. For the children we take care of, we will also ensure high standards of care, housing and accommodation. | **Lead**  Head of  Children,  Families  & Criminal  Justice |
| **Key Priorities**   * We will review and develop Key Children and Families Services that are critical to the sustained delivery and improvement of services. * We will use newly secured funds to establish a Wellbeing service for children in Inverclyde. |  |
| **Progress**   * The Independent Care Review published The Promise Feb 2020 with the Promise Partnership established which included a funding stream of £4million. Inverclyde HSCP in partnership with CVS and Inverclyde Drug and Alcohol Partnership made a successful bid for £250,000 funding to facilitate the delivery of I Promise (Inverclyde’s Promise). * The work to review Kinship/Fostering rates and support in line with National guidance was paused in 2020 by COSLA and Scottish Government and recently recommenced in Feb 2021. It will further consider the financial challenges along with the findings of the Independent Care Review and the incorporation of UNCRC into law. * The Wellbeing Service for Children commenced in 2020 with Action for Children currently delivering and are nearing completion of the 1st year delivery. This provides all school aged children support with their emotional and mental wellbeing * We have developed Transition Housing for up to 8 young people aged 18-21 who are moving on from residential or foster care. |  |
| **Key areas for future focus**   * The ongoing development of the IPromise and the establishment of the IPromise team who will commence stakeholder and community engagement and listening, to gain greater understanding of the needs of children and their families and the cultural and system changes required to ensure that children and families receive the right support at the right time for as long as required. * Continue the Transition Housing approach and support more young people into this accommodation. |  |

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| **BIG ACTION 3**  **Together we will protect our population** | |
| **Objective**  We will reduce the risk of harm to everyone living in Inverclyde by delivering a robust public protection system with an emphasis on protecting the most vulnerable in our communities | **Lead**  Head of  Children,  Families &  Criminal  Justice /Head of  Health & Community Care |
| **Key Priorities**   * Covid 19 Live: We will develop and administer a flexible and responsive plan for Covid 19 assessment and testing. (Winter 2020 + beyond) * Winter plan will be developed to facilitate effective delivery of key services including a largescale programme of seasonal Flu immunization. * Covid 19 recovery: To facilitate recovery we will implement effective lockdown arrangements (where appropriate) cognizant of local and national Tiered Interventions * We will develop a key Clinical and Care Governance Action Plan to support delivery and improvement of services ensuring learning from significant events and significant case review takes place timeously. * We will consider and review report from national review adult care. * Strategic Commissioning Team will continue to provide support and enhanced monitoring to the care home sector for the duration of the pandemic. |  |
| **Progress**   * The HSCP has worked with the wider NHS and Council systems to deliver an extensive programme to support Covid 19 pandemic. Assessment Centres were established in the early weeks of the pandemic followed by Testing Centres, all of which were initially staffed by HSCP staff. The successful Vaccination programme within Inverclyde has been coordinated and supported by the HSCP. * A daily Care Huddle was established to support the Older People’s and Adult Care homes in terms of a Covid 19 response with Infection Control, testing, PPE and staffing and weekly oversight group put in place. * The HSCP delivered all flu vaccinations for those over the age of 60 and those over 18 who were housebound. More than 13,000 vaccinations were delivered to those over 60, representing an uptake of 82%. Historic uptake is around 73%. General Practices delivered the majority of flu vaccines for those in the under 65 at risk cohorts achieving an uptake of 53%, again higher than the historic uptake. * The Inverclyde HSCP Clinical & Care Governance strategy, was approved and an action plan developed. The overarching Clinical & Care Governance group has been established and service led governance groups also established. * Chief Officer Group has been stepped up to 6 weekly during the pandemic to oversee and monitor public protection. * The Inverclyde Joint Adult Protection Inspection commenced in early 2020 and was completed in early 2021 with formal feedback provided which was very positive particularly around practice, partnership working and outcomes for vulnerable adults subject to the ASP process |  |
| **Key areas for future focus**   * The National Adult Social Care Review was published in January 2021 with recommendations to establish a National Care Service and proposes significant reforms for IJB’s. Awaiting further information from Scottish Government as to the next steps. * The action plan from the Adult Protection Inspection has been developed and is being monitored by Chief Officer Group. * The learning from the Significant Case Review will be disseminated once available. |  |

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| **BIG ACTION 4**  **We will support more people to fulfil their right to live at home or within a homely setting & promote independent living** | |
| **Objective**  We will enable people to live as independently as possible & ensure people can live at home or in a homely setting including people who are experiencing homelessness, enhancing their quality of life by supporting independence for everyone | **Lead**  Head of  Health & Community  Care |
| **Key Priorities**   * We will complete our review of the Access 1st test of change. * Care at Home: We will commence the review of our internal care at home service. * Unscheduled Care: We will prioritise an efficient system-wide approach to improving patient services and managing demand effectively. * OOH review: We will work with Out of Hours team to develop a local solution for the OOH review. * New Learning Disability Hub: We will deliver our new Learning Disability Hub in Inverclyde by 2022 as planned. * We will prioritise and develop Key Housing and Homelessness services that will offer community support and will reduce homelessness. * We will work towards delivering the 5 year Rapid rehousing Transition Plan |  |
| **Progress**   * The review of Access 1st was completed with the evaluation and recommendation to scale up the single point of access across all HSCP services * Due to the pandemic, the Homecare review was postponed and the current contracts extended for a further year until April 22. The Home Care Review Board is being established and will be meeting regularly to develop the new specification. This review will provide an appropriate opportunity to review the service through a medium to long term lense. * Work continues at a steady pace on the design of the new learning Disability Community Hub with a site identified at the former Hector McNeil Baths site. * OOH review implementation plan making good progress and the Glasgow out of Hours Hub is now live. The Inverclyde part of this is now live. * Continued to work with partners across NHSGGC to continue to manage demand for unscheduled care services and also work to provide a local response to OOH support which is currently delivered NHS 24 & RAH. * Throughout Covid 19 the homelessness services faced increased demand for accommodation coupled with a slowdown in available accommodation from RSLs. Closer working with the RSLs developed to ensure turnover of voids with a view to stop the “bottleneck” of service users in temporary accommodation and support them into appropriate settled tenancies * Bed and breakfast accommodation usage initially increased at the start of the pandemic however since January 2021, no Bed and breakfast accommodation has had to be utilised. * The Rapid Rehousing Transition plan was progressed with working groups to implement Housing First approaches and Housing Options. |  |
| **Key areas for future focus**   * The potential scale up of Access 1st across Inverclyde HSCP will be a key area of development for the IJB to consider in 2021/22. * Focus on developing new models for homelessness provision to meet the future needs. |  |

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| **BIG ACTION 5**  **Together we will reduce the use of, and harm from alcohol, tobacco and drugs** | |
| **Objective**  We will promote early intervention, treatment & recovery from alcohol, drugs & tobacco & help prevent ill health, we will support those affected to become more involved in their local community. | **Lead**  Head of Mental Health, Alcohol  and Drugs & Homelessness |
| **Key Priorities**   * We will complete the review of alcohol and drugs with a clear focus on building recovery communities, delivering key actions of the Inverclyde Drug Related Death Prevention Strategy. * We will implement the Alcohol & Drug Recovery Service workforce redesign and implementation by March 2021 (dependant on Organisation Change process being agreed) |  |
| **Progress**   * The new Inverclyde Alcohol and Drug Partnership Strategy and Delivery plan was developed with a key focus on recovery * Recovery Strategy developed and new areas of focus commissioned from the 3rd sector included Early Interventions; development of volunteer peer mentors and specific support for families affected by drug and alcohol related harm * Test of change undertaken through employing two Care Navigator posts working with the most vulnerable members of community known to Alcohol & Drugs; Criminal Justice and Homelessness * The Inverclyde Drug Death Prevention Strategy was updated to ensure focus on supporting Non Fatal overdose pathways; increased Naloxone provision within communities and reviewing drug deaths for any learning that could be incorporated into practice. * The Alcohol & Drug Recovery Service (ADRS) redesign was halted in March 2020 due to Covid 19 and was recommenced in October 2020.Lessons learned through Covid 19 are being implemented as part of the core service model going forward. |  |
| **Key areas for future focus**   * Need to complete the final stages of the redesign of the ADRS service focussing on the workforce redesign. This will focus on implementing the new service model including embedding recovery from initial engagement between the service & service users. * A need to focus on the further implementation of the Drug Death Prevention Strategy and Action Plan |  |

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| **BIG ACTION 6**  **We will build on the strengths of our people and our community** | |
| **Objective**  We will build on our strengths. This will include our staff, our carers, our volunteers & people within our community, as well as our technology & digital capabilities | **Lead**  Chief  Executive, Inverclyde CVS |
| **Key Priorities**   * Develop Inverclyde Cares – a social movement based on being neighbourly and kind, engaging communities and connecting people. * Progress programme of Localities Planning work, establishing virtual structures to support 6 Localities. * We will continue to develop Capital Investments that are critical to the sustained delivery and improvement of services * Community outreach will be supported through enhanced virtual/remote inclusion where feasible. * Digital Support programme to secure agile working for staff will be accelerated. |  |
| **Progress**   * Despite Covid 19 work has continued on the New Greenock Health and Care Hub which will be completed in May 2021 * Covid 19 has allowed new ways of working to be developed with many services now being delivered by a blended approach of face to face, and virtually through phone and near me/attend anywhere video conferencing * HSCP digital strategy work was extended and accelerated to support agile working across the HSCP. Agile working and the ability to deliver services remotely has been a key aspect of responding effectively to the pandemic. * Humanitarian Board established to support the local community throughout Covid 19. * Inverclyde Cares Board was developed to reach the vision of ensuring that Inverclyde is a caring, compassionate community working together to address inequalities and assisting everyone to live active, healthy and fulfilling lives. * Initial scoping work carried out by Inverclyde Cares Programme Board Coordinator who was in post for 6months during 20/21 * Compassionate Inverclyde and Inverclyde Cares Programme Board combined into one for an initial two-year period to build capacity and momentum. * Communication and engagement by the HSCP with communities has continued throughout Covid 19 supported by CVS Inverclyde; YourVoice and the Council’s CLD team. * Locality planning has been affected by Covid 19 with 4 out of the 6 Locality Community and Engagement Groups meeting online. Facebook sites; listening events all progressed as part of locality development. * Port Glasgow Locality Planning group held their inaugural meeting in November 2020 with support from YourVoice and discussed key issues related to recover including mental wellbeing; social isolation and food and fuel insecurity. |  |
| **Key areas for future focus**   * Increased focus is required to further develop all the Communication and Engagement Group in the six localities and plans are underway, working with the Council’s CLD service and other key partners, for future HSCP Locality planning groups to be developed in Port Glasgow and Greenock. |  |