

Welcome to Docobo Home Hub







Welcome to Docobo Home Hub Helping manage your health



What is it?

Quite simply, the Docobo Home Hub is a very easy to use Medical Device that has been designed to help you manage your condition from the comfort of your own home. The device is portable and enables you to record personal data and readings such as blood pressure, pulse, oxygen levels and many others at the touch of a button. This data is then transferred through to your clinical team to review and assess accordingly. The Docobo Home Hub also has an information area that allows you to access helpful videos and information relating to your condition at any time of the day.

It is your choice

One of your healthcare team has asked if you'd like to use Docobo Home Hub. If you have agreed then one of our experienced technicians will contact you directly to arrange a convenient date to get you set up. What's great is the Home Hub uses a 3G SIM so there is no need for us to link through your land line telephone. The technicians will talk you through how to use the device and will support you to enter your first set of readings.

Reminders and information

The Home Hub will light up at an agreed time to help remind you that you have to answer your questions. A personalised message will appear on the screen to let you know what time they are due. Once you have entered your readings the Home Hub screen will be unlit until your next question set is due to be answered.

Monitoring

Each day you will be asked to complete your information which may involve taking readings such as blood pressure, pulse and oxygen levels. The system will take you through the question set and clearly advise you what type of reading/information you should enter. Docobo Home Hub is flexible about when you send your readings in and can be set up to expect your readings at a time to suit you. However, just to be helpful the Home Hub will light up to prompt or to remind you that your readings are due. Your readings are automatically sent through to your healthcare team and will be checked accordingly. If needed your healthcare team will contact you with helpful advice, arrange a home visit or ask you to come into the surgery.



Sharing

Information you send in via the health hub can be shared across your healthcare team. They will be able to see the information you have entered and also shows them charts and graphs just the same way as they would see it on any professional medical system.

But they will only look at the readings occasionally, so if you feel unwell, you will still need to contact them in the usual way.

Does it cost me anything?

No. The Home Hub is provided to you free by your local healthcare partnership.

How do I request the Home Hub to be removed if I no longer want it?

If you want to completely stop using the Docobo Home Hub you should contact your healthcare team directly.

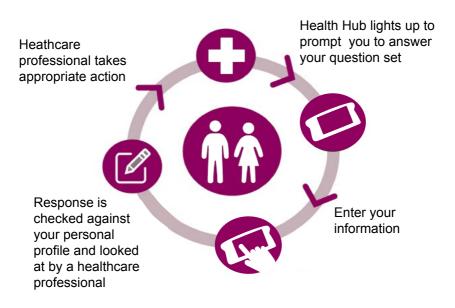
It looks a bit complicated - will I get help to show me how to use this?

Our expert technicians are on hand to help support you to become confident in using the Home Hub. They will spend time showing you how to use it and will even help you to answer your first set of questions. If you need assistance after this date you can contact your healthcare team who will arrange a technician to call out to your home.



Who runs the service?

Docobo Home Hub is provided for you by your local healthcare partnership.



IMPORTANT: Docobo Home Hub is NOT an emergency service. If you feel unwell, contact your medical team in the usual way.