

Inverclyde Health and Social Care Partnership (HSCP)

Housing Contribution Statement 2024-2027





**Terminal**, Inverclyde's new cruise ship visitor centre and community facility was officially opened on 25 August 2023. The project, led by Inverclyde Council, is part of the £1 billion Glasgow City Region City Deal funded by the Scottish and UK governments, with contributions from Peel Ports and the George Wyllie Foundation via Dunard Fund. The facility features an arrivals and departures hall, Scott's restaurant and bar, and the Wyllieum, an exhibition and gallery space due to open in 2024, paying tribute to famous artist George Wyllie who worked in Greenock and lived in Gourock. *Photo: David Barbour Photography* 

This document can be made available in other languages, large print, and audio format upon request.

#### **Arabic**

هذه الوثيقة متاحة أيضا بلغات أخرى والأحرف الطباعية الكبيرة وبطريقة سمعية عند الطلب.

#### Cantonese

本文件也可應要求,製作成其他語文或特大字體版本,也可製作成錄音帶。

#### Gaelic

Tha an sgrìobhainn seo cuideachd ri fhaotainn ann an cànanan eile, clò nas motha agus air teip ma tha sibh ga iarraidh.

#### Hindi

अनुरोध पर यह दस्तावेज़ अन्य भाषाओं में, बड़े अक्षरों की छपाई और सुनने वाले माध्यम पर भी उपलब्ध है

#### **Kurdisch**

Li ser daxwazê ev belge dikare bi zimanên din, çapa mezin, û formata dengî peyda bibe.

#### Mandarin

本文件也可应要求,制作成其它语文或特大字体版本、也可制作成录音带。

#### **Polish**

Dokument ten jest na życzenie udostępniany także w innych wersjach językowych, w dużym druku lub w formacie audio.

#### **Punjabi**

ਇਹ ਦਸਤਾਵੇਜ਼ ਹੋਰ ਭਾਸ਼ਾਵਾਂ ਵਿਚ, ਵੱਡੇ ਅੱਖਰਾਂ ਵਿਚ ਅਤੇ ਆਡੀਓ ਟੇਪ 'ਤੇ ਰਿਕਰਾਡ ਹੋਇਆ ਵੀ ਮੰਗ ਕੇ ਲਿਆ ਜਾ ਸਕਦਾ ਹੈ।

#### Soraini

ئهم به للگهنامه به ده و انریت به زمانه کانی تر و چاپی گهوره و فزرمانیکی دهنگی لهسه داواکاری به ردهست بکریت

### **Tigrinya**

እዚ ሰነድ እዚ ብኻልእ ቋንቋታት፡ ብዓቢ ፊደላትን ብድምጺ ቅርጽን ምስ ዝሕተት ክቐርብ ይኽእል።

#### Urdu

#### Ukrainian

За запитом цей документ може бути доступний іншими мовами, великим шрифтом та аудіоформатом.

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### 1. Introduction

As part of their duties to produce Strategic Commissioning Plans, all Integration Joints Boards must demonstrate how they have considered local housing needs for their service users. Suitable and appropriate housing is a key element in supporting individuals and families to maintain their health, wellbeing, and independence.

To demonstrate this, all IJBs are obligated to produce a Housing Contribution Statement (HCS) as part of their overall Strategic Commissiong Plans. These statements set out the working arrangements, shared resources, and aligned strategic priorities with local housing services and identify how they will work together to ensure adequate housing is available for all users of health and social care.

This Housing Contribution Statement will be a key part of the Integration Joint Board's (IJB) Strategic Plan.

This Inverciyde Housing Contribution Statement (HCS) has been developed in partnership with Inverciyde Housing Services and Inverciyde Health and Social Care Partnership. The statement acknowledges.

- people's right to live at home or within a homely setting.
- that suitable, quality housing contributes to reducing health inequalities; and
- that housing successfully contributes towards the area's repopulation, regeneration and economic growth objectives.

The Statement aims to ensure that people live in quality homes which are well connected to jobs and to thriving local communities which support positive health and wellbeing.

Housing has an important influence on health inequalities in Scotland through affordability, housing quality, fuel poverty, and the role of housing in community life. This Statement articulates the strategic links between Housing and Health and Social Care and highlights the shared outcomes and service priorities identified in the HSCP Strategic Commissioning Plan and the Local Housing Strategy (LHS)

https://www.inverclyde.gov.uk/assets/attach/16899/Inverclyde-Local-Housing-Strategy-2023-2028.docx

### **Background to Housing Contribution Statements**

Housing Contribution Statements were introduced in 2013 and provided a link between the strategic planning process in housing at a local level and that of health and social care. It is a statutory requirement, set out in the Statutory Guidance and Advice note to support the Public Bodies (Joint Working) (Scotland) Act 2014. The guidance advises Integration Authorities, Health Boards and Local Authorities on their responsibility to involve Housing Providers to support the achievement of outcomes for Health and Social Care.

## 2. Partnership Working and Governance

### Partnership Working

Inverclyde HSCP has a strong working relationship with Registered Social Landlords (RSLs) operating locally. There is a positive track record of collaboration between both organisations and strong representation on various local governance and strategic planning groups. This section identifies some of the key groups where the HSCP and Housing Services work together.

### **Housing Groups**

#### Inverclyde Local Housing Strategy Steering Group

On the 2<sup>nd</sup> November 2023, Inverclyde Council's Environment & Regeneration Committee approved the Inverclyde Local Housing Strategy (LHS) 2023-2028. Approval was also granted for an LHS implementation strategy which determined that the steering group used to oversee LHS development is retained to oversee implementation. The objectives of this group is to:

- Track progress and measure impact via LHS monitoring and evaluation LHS update reports.
- Ensure that LHS outcomes are linked effectively into other strategic plans across Inverclyde partnerships,
- Consider investment priorities and maximise shared resources,
- Exchange information and outcome data,
- Review outputs from monitoring updates and make recommendations to drive LHS action points which are off track.

This group has a wide membership including representation from the HSCP.

#### LHS Delivery Groups

Representatives from Inverclyde HSCP and Homelessness Services HSCP participate in all LHS Delivery Group's when relevant, however have regular representation on delivery groups for LHS Outcome 2 and LHS Outcome 3 due to overlapping nature of objectives between the LHS and HSC. Each delivery group reports into the overall LHS Steering Group. The Inverclyde Registered Social Landlord (RSLs) are actively involved in all LHS Delivery Groups.

#### Housing Partnership Group

Inverclyde has successfully established a multi-agency Housing Partnership Group (HPG) with responsibility for delivering on the actions contained within the HCS. The HPG has been instrumental in delivering on several actions of the HCS and have developed Local Housing Strategy (LHS) delivery groups with a focus on each of the four identified outcomes for the people of Inverclyde.

#### **HSCP Groups**

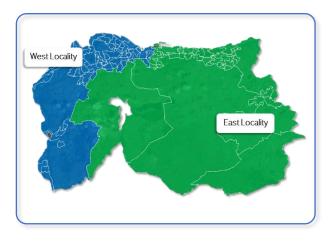
### Strategic Planning Group (SPG)

The Public Bodies (Joint Working) (Scotland) Act 2014 requires that a Strategic Planning Group (SPG) be formed to oversee the production and implementation of the Strategic Commissioning Plan. The SPG is accountable to the Integration Joint Board (IJB). To promote the Housing sector's role in Health and Social Care integration, a representative from both the council's Housing Strategy team and Inverclyde Housing Association Forum are included on the Health and Social Care Partnership's SPG. In addition, there is a representative from the Inverclyde Housing Association Forum on the Integration Joint Board.

### Locality Planning Groups (LPGs)

Inverclyde HSCP has established two locality planning groups. These LPGs will provide a bridge between strategic planning, assessment of needs, and the coordination and development of services across their respective area. The localities have been defined by the SPG working in collaboration with partners and communities. It is anticipated the LPGs will complement the wider Community Planning Partnership (CPP) locality structures. We want to ensure a range of voices are heard; it is anticipated that representatives from the Housing Sector will be members of the LPGs as they develop along with our carers, HSCP professionals and out third, voluntary and independent sector.

We believe people are one of the most important assets in Inverclyde, we will collaborate closely with the people of Inverclyde and learn from their experience, we can more effectively support their health and improve how we deliver our services. We will continue to deliver and develop our two locality planning groups, having focused conversations in our communities about what matters most to our people.



Our East locality covers the communities of Kilmacolm, Port Glasgow and East Greenock.

Our West locality covers Greenock Central, Greenock West, Gourock, Inverkip and Wemyss Bay.

### 3. Shared Outcomes and Local Service Priorities

### **HSCP Strategic Commissioning Plan**

The Nine National Health and Wellbeing Outcomes <u>Supporting documents - National health and wellbeing outcomes framework - gov.scot</u>

(www.gov.scot) are relevant for all housing stakeholders working together to deliver on better Health and Social Care outcomes. The Inverclyde Health and Social Care Strategic Commissioning Plan details how we can best meet the national outcomes and continue our commitment to improving outcomes for the people of Inverclyde. The vision within the Strategic



Commissioning Plan was created by the people of Inverclyde through our stakeholder engagement.

Inverclyde HSCP's vision is that:

"Inverciyde is a compassionate community, working together to ensure people live active, healthy, and fulfilling lives."

Aligning with the national outcomes and addressing local concerns and values, the HSCP's new Strategic Commissioning Plan (2024-27) identified four strategic priorities which it aims to achieve. Inverclyde HSCPs Strategic priorities are:

- Provide Early Help and Intervention.
- Improve support for Wellbeing and Recovery.
- Support Inclusive, Safe and Resilient Communities.
- Strengthen Support to Families and Carers.

Our strategic priorities compliment the LHS vision and places housing at the centre of strategic ambitions for Inverclyde including the objectives of the Inverclyde Alliance to grow the economy and population, regenerate communities and reduce inequalities.

### Local Housing Strategy Vision

Co-produced with LHS delivery partners, stakeholders, residents and communities, the 2023-2028 Local Housing Strategy vision for Inverclyde is that:

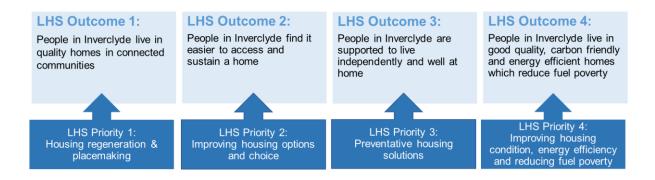


"Housing makes a strong contribution to ensuring Inverciyde is a place of choice, by delivering quality and affordable homes, a strong sense of community and a culture of wellbeing"

#### The LHS vision includes:

 a focus on housing led regeneration and place making to assist with repopulation and to ensure a holistic and collaborative approach to placemaking.

- a commitment to enhance the quality of housing choices by improving low demand housing stock.
- improving the range of housing options, making it easier for households to access affordable housing that meets their needs, particularly working age households.
- pursuing a collaborative approach to implementing preventative housing solutions that contribute positively to health and well-being.
- addressing housing disrepair and fuel poverty in Inverclyde to improve affordability and housing quality.
- To achieve this vision and realise the strategic ambitions of the Inverciyde Alliance Local
  Outcomes Improvement Plan (LOIP)
  <a href="https://www.inverciyde.gov.uk/assets/attach/16435/6008-Inverciyde-Alliance-Partnership-Plan.pdf">https://www.inverciyde.gov.uk/assets/attach/16435/6008-Inverciyde-Alliance-Partnership-Plan.pdf</a> and Inverciyde Economic Regeneration Strategy, the four LHS priorities have been defined:



- Each LHS outcome will be delivered by focusing on the priority activities identified.
- The evidence, key issues and actions for each LHS outcome are set out in the new LHS.
  Guiding the delivery of the LHS are the principles set out by the Christie Commission on
  the Delivery of Public Services in Scotland. These include commitments to collaboration,
  efficiency, innovation, prevention, and tackling inequality.
- The LHS Steering Group will build on the strong partnerships already in place in Inverclyde, recognising that achieving LHS outcomes will require a collective effort from delivery partners, stakeholders, communities, and the people of Inverclyde.

### Community Justice Outcome Plan

The draft Inverclyde Community Justice Outcome Improvement Plan (CJOIP) is built around the four national aims for Community Justice identified by the Scottish Government. However, locally the Inverclyde Community Justice Partnership identified a further local outcome:

#### Improve Housing and Homelessness outcomes for individuals in the Justice System

This local outcome will help ensure the effective implementation of the Sustainable Housing on Release for Everyone (SHORE) standards, as well as implementing other local actions to support those in the justice system to access and sustain an appropriate home.

## 4. Shared Evidence of Housing Needs

The Housing (Scotland) Act 2014 <u>Housing (Scotland) Act 2014 (asp 14) (legislation.gov.uk)</u> places a responsibility on local authorities to prepare a LHS that is supported by an assessment of housing need and demand.

The new draft Housing Need and Demand Assessment (HNDA3) helped us to inform the new LHS and set our Housing Supply Targets. This draft HNDA3 is in the process of being formally approved by the Centre for Housing Market Analysis. The following was taken from the local Housing Supply Target paper.

### **Housing Supply Targets**

The Housing Need and Demand Assessment (HNDA3) provides a statistical estimate of how much additional housing will be required to meet all future housing need and demand in the area. The housing estimates produced by the HNDA provide the starting point for setting a Housing Supply Targets (HST) within the Local Housing Strategy. The HST sets out the estimated level of additional housing that can be delivered on the ground and informs the definition of the Housing Land Requirement within the Local Development Plan (LDP).

Principle Scenario Projection of New Households				
Owner Occupation	0			
Private Rent	0			
Below Market Rent	0			
Social Rent	180			
Total	180			

Table 5.1: Glasgow City Region Housing Market Partnership – Housing Need and Demand Assessment 3

Local Housing Strategy Guidance (2019) requires the HST to take a policy view informed by the HNDA estimate, of the number and type of dwellings that can realistically be delivered over the period of the LHS. The HNDA3 total estimate figure of 180 new homes over the next 19 years, is not considered to be a realistic starting point for setting HST. In setting Housing Supply Targets, the need for housing investment to realise the Inverclyde's wider ambitions for social and economic regeneration is essential. A bold 'policy on' approach to setting Housing Supply Targets which moves beyond demographic projections and reflects wider economic and placemaking strategies for Inverclyde is central to driving regeneration and has been the basis for setting the HST.

Therefore, taking the HNDA estimates, the Minimum All Tenure Housing Land Requirement and other economic and regeneration factors into account; an annual HST for Inverclyde has been set at **187 units per annum** with a target of **75 affordable** dwellings per annum and **112 market** dwellings per annum between 2023-2028.

### Wheelchair Accessible Housing Policy

In 2019, the Scottish Government issued guidance to all local authorities requiring them to set LHS targets to support the delivery of more wheelchair accommodation across all housing tenures. Following a 'Specialist Housing Review' in Inverclyde a new Wheelchair Accessible Housing Policy was approved for inclusion in the Inverclyde Local Development Plan where the Council will seek the provision of 5% wheelchair accessible housing on new build development sites of 20 units or more. Furthermore, the Inverclyde Strategic Housing Investment Programme (SHIP) (2023- 2028) outlines the requirement that all new affordable housing developments are now required to provide wheelchair accessible housing.

Inverclyde is distinct in comparison to the other seven authorities that constitute the strategic planning authority for the Glasgow city region, Clydeplan <a href="https://www.clydeplan-sdpa.gov.uk/">https://www.clydeplan-sdpa.gov.uk/</a> due to its declining population and this presents problems for predicting future housing requirements. Inverclyde's Strategic Needs Assessment (SNA) was approved in 2022. It provides the HSCP Strategic Commissioning Plan with an evidence base for the underlying demographics and health and care needs of the Inverclyde population. The information is used to help shape the Strategic priorities and actions within the Strategic Commissioning Plan.

The table below sets out a housing profile summary for Inverclyde, outlining some of the headline factors that feature as part of the needs assessment. The data and information were taken from multiple sources including national datasets such as:

- Population and Households National Registers of Scotland,
- Tenure profile Scottish Government Housing Statistics (2019)
- Stock profile Scottish House Condition Survey
- Income CACI AND Register of Scotland data (2018)
- House Price –Scottish Government Housing Statistics (House sale price) and
- UK House Price Index

Figures are for the most recent year published and available.

Table 1: Summary Housing Profile

Factor	Inverclyde	Analysis	National
Population	Between 2022 and	Although the population of	There has been an
	2032, the population of	Inverclyde is expected to decline	increase in Scotland's
	Inverclyde is projected	over the next ten years, this is	population of 1% over
	to continue to decline	against the backdrop of an ageing	the same period.
	by 6% from 76,313 to	population. Between 2022 to 2032	
	71,413 people	the older population is expected to	
		grow as people live longer, whilst	
		younger and working age	
		populations are expected to	
		decline. The working age	
		population is projected to	
		decrease by 15% between 2022 -	
		2032 whilst the 65+ age cohorts	
		will increase by 18% overall.	
		The declining working age	
		population will have a major	
		impact on the sustainability of	
		local communities in Inverciyde.	
		Undoubtedly, the reversal of	
		economic decline and	
		depopulation will depend on	
		Inverclyde's ability to attract and retain a working population.	
Households	In 2021, there were an	This growth is significantly lower	Households increased
Tiouscrioius	estimated 37,958	than the national rate	by 15% across
	households living in	than the hatterial rate	Scotland over the
	Inverclyde, an increase		same period.
	of 3% since 2001.		odino ponodi
Tenure	Owner Occupation –	There has been a 2% increase in	Owner Occupation –
Profile	57%	private rented sector properties	59%
	Social Housing – 25%	since the publication of the last	Social Housing – 23%
	Private Rented Sector	LHS.	Private Rented Sector
	_ 13% _		<b>– 14%</b>
0, 15 ()	Empty Dwellings - 4%		Empty Dwellings - 4%
Stock Profile	Age profile of the	There is a major mismatch	69% of housing in
	current housing stock	between the needs and	Scotland was built
	is new with 70% of dwellings in Inverclyde	aspirations of local households	after 1945.
	built after 1945.	and the profile of homes available in Inverclyde. There is evidence of	Inverclyde has a
	built after 1945.	an oversupply of 2 and 3-bedroom	significantly higher
		homes, with low demand housing	proportion of flats than
	54% of all dwellings in	concentrated in tenemental stock.	is the case in Scotland
	Inverclyde are flats	Low demand homes are also	where 36% of
	with just 46% houses.	concentrated in the most	dwellings are flatted.
	, ,	disadvantaged communities in	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3
	57% of dwellings in	Inverclyde, with limited quality	The number of
	Inverclyde have up to	options for households in	dwellings in Inverclyde
	two bedrooms	employment or who require larger	which have up to two
		family homes	bedrooms is higher
		<u> </u>	than Scotland (50%).
House Price	In 2020, the average	Analysis of housing market	40% lower than the
	house price in	affordability in Inverclyde reveals	Scottish average
	Inverciyde was	that homeownership is firmly out	house price at
	£135,302.	of reach to low-income	£188,902.

	House prices have grown steadily in Inverclyde over the last decade (by 28% overall) with growth slowing over the last 5 years at 17%.	households primarily driven by the income poverty experienced in the area. For households on lower incomes, housing affordability is particularly challenging with analysis revealing they must spend almost 6.5 times their income to purchase a home at the lower quartile price.	
Income and Housing Cost	The average income in Inverclyde is £31,165 per annum.  More than half of the Inverclyde population (53%) earn less than £25,000 per annum with lower quartile incomes of £12,827.	As part of the insight to inform the LHS, the Council conducted housing affordability analysis to test the value of local incomes to meet housing costs across a range of housing tenures. The analysis demonstrates the affordability pressures faced by local households when devoting 30% of household income to housing costs.  Analysis found that 39% of households cannot afford social rented housing. There is also clear evidence of affordability pressures in the Inverclyde PRS, with households on low to moderate incomes unable to afford market rents. A household requires to earn up to £23,450 to be able to afford the average PRS rent if they devote 30% of their income to housing costs. This is significantly beyond lower quartile incomes in Inverclyde (£13k).	Average incomes in Inverclyde are 21% below the Scottish average of £37,767.

## 5. Key Issues and Challenges Summary

It is acknowledged that the extent and nature of housing challenges faced by Inverclyde are in many ways unique. As a result, some national policy and funding mechanisms will not work in the Inverclyde context. To address this, the LHS sets out a range of ambitious and tailored solutions within an outcome delivery framework that enables ongoing collaboration across local and national government, public bodies and third sector agencies.

For the Inverclyde area, there are a unique set of challenges when compared to the rest of Scotland including depopulation, a rapidly declining working age population, high levels of empty properties and areas of low housing demand. These are interlinked with the need for physical regeneration aligned to economic growth strategies and improvements in health and wellbeing. It is therefore vital that the vision and priorities contribute towards delivering some of the major strategic objectives of Inverclyde.

Informed by resident feedback and housing system analysis, partners and stakeholders came together to define the major barriers that should be overcome in the Inverclyde LHS to enable housing-led regeneration and promote placemaking. Key local challenges which drive the need for future partnership, investment and delivery activity include the following:



## 6. Housing Resources & Investment Summary

### Scheme of assistance/Private Sector Housing Grants

Year	Number of Adaptations	Spend	d Care and Repairs Costs		Total Costs
	,	£000s	£000s	£000s	£000s
20/21	133	493	89	40	622
21/22	162	603	89	40	732
22/23	128	560	90	40	690

Year	Budget
Tear	£000s
23/24	840
24/25	853

Note - Although the budget for aids and adaptations is delegated to the IJB, spend an operational management are carried out by the Council's Public Protection Service as part of the Scheme of Assistance

### Homelessness budget

	2023/24
Objective heading	£000s
Employee Costs	1,087
Property Costs	352
Supplies & Services	43
Transport & Plant Costs	5
Administration Costs	72
Client Commitments	218
Payments to Other Bodies	218
Income	(-764)
	1,231

There is currently a temporary Rapid Rehousing support team in place which has become an essential component of the housing options and homelessness service advice service. Located within the Inverclyde Centre, the team is accessible to those in need, fostering strong early-stage relationships for those hardest to reach, via collaboration with RSLs and being the consistent point of contact for any tenancy concerns. The team supports continuity after housing is secured helping to maintain tenancies. A review of the overall homelessness service is under way to ensure the service is future proofed and providing the best service for the residents of Inverclyde.

### Rapid Rehousing Transition Plan

RRTP funds and one-off earmarked funding being used towards delivering Housing First approach wrap around support.

	£000s
Carry forward from 22/23	180
Funding for 23/24	44
Total planned spend over 23/24 and 24/25	224

### Support for people New to Scotland

Housing support for refugees arriving via resettlement schemes is provided via non -recurring funding from the Home Office for arrivals in Inverclyde. This includes supporting people into permanent accommodation in the area through work with RSL's, provision of furniture and white goods as required and support from staff within the New to Scotland team, to establish themselves in a tenancy, and with wider integration into the local community. There is similar provision for those arriving from Ukraine funded by Scottish Government which includes the Homes for Ukraine funding provided directly to RSLs to improve voids which are then ringfenced for Ukrainian nationals. There is no funding provided by Home Office for asylum seekers within hotel or dispersed accommodation who receive positive decisions. The New to Scotland team support includes access to health, education, social security benefits, English language provision and social connections/ activities.

### Housing support budgets within other services of the HSCP

	2022/23 spend	2023/24 budget
	£000s	£000s
Older People	4	0
Physical Disability	159	302
Learning Disability	3,841	3,717
Mental Health	708	1,007
Neil Street Project	412	428
Addiction Services	289	346
Homelessness	120	80
	5,534	5,880

<sup>\*</sup> The figure above is for supported living and housing support so may include some costs of care.

### 7. Action Plan

A robust action plan has been agreed to progress the Local Housing Strategy. Actions are aligned to each of the four Outcomes in the LHS. It has been agreed at the wider Housing Partnership Group that relevant actions to be included within the Housing Contribution Statement could be adopted directly from the LHS Action plan.

This approach will remove any duplication in activity and reporting.

Listed below are the key actions within the LHS action plan that relate to HSCP need and demand.

LHS Outcome 2: People in Inverclyde find it easier to access and sustain a home.

Action No.	Action(s) and Commitments for Outcome Delivery	Baseline	Indicator or Measure	Milestone	Target/ End Point	Action Lead/Co- ordinator
2.2.	Improve advice, assistance, and access to the PRS including the rent deposit guarantee scheme, financial advice and information on rights and responsibilities.	Current no. of tenant targeted information campaigns.	No of engagement opportunities provided to private sector tenants via awareness raising.  Number rent deposit referrals which result in PRS tenancies	<ul> <li>Review of information, advice, and support materials to households in or seeking PRS housing</li> <li>Improve and market information, advice, and support services to PRS tenants</li> </ul>	2024	Public Health & Housing HSCP Advice services incl. Financial Inclusion Housing options LSA
2.4	Transform the temporary accommodation model in Inverclyde to provide more community-based tenancies with support	Number of community based dispersed accommodation units.	Inverclyde Centre decommissioned. Community based dispersed accommodation units in place	Quantify demand and implement suitable temporary accommodation model to meet demand for specific groups (victims of domestic abuse, care experienced young people, refugees, MAPPA and prison leavers)	2026	Housing Options & Homelessness Advice Service Housing Strategy

	and decommission the Inverclyde Centre.	Number of hostel units		<ul> <li>Develop decommissioning plan for Inverclyde Centre</li> <li>Improve dispersed accommodation acquisition Plan in conjunction with RSL Partners</li> </ul>	2025	Inverclyde Women's Aid/ Children and Families/ SOLO/ Criminal Justice/ Housing Options and Homelessness Advice Service  Housing Options and Homelessness Advice Service/ Housing Strategy
2.5	Deliver 'wraparound' housing support models for households experiencing multiple and severe disadvantage	Number of households experiencing severe and multiple disadvantages supported by commissioned Housing Support Services	Increase in number of households experiencing severe and multiple disadvantages receiving support by Commissioned Housing Support Services  Number of households experiencing severe and multiple who access and sustain settled housing	<ul> <li>Develop rapid rehousing support team to meet the needs of households experiencing severe and multiple disadvantages.</li> <li>Quantify demand and enhance the provision of supported accommodation for households experiencing severe and multiple disadvantages.</li> <li>Develop personal housing plan process in partnership with HSCP Resource Group</li> </ul>	2024	Housing Options & Homelessness Advice Service  Housing Options & Homelessness Advice Service/ Housing Strategy  Housing Options & Homelessness Advice Service/ Strategy

2.6	Continue to provide housing and support to asylum seekers and refugees as part of the Inverclyde	Number of refugees and asylum seekers provided with accommodation	Review housing and support model for asylum seekers and refugees.	Review LHS objectives and Inverclyde Population Strategy to improve alignment.	2024	Housing Strategy
	Alliance repopulation strategy	and support.	Inverclyde in conjunction with COSLA and the Home Office has an agreed number of 32 dispersed bed spaces for asylum seekers awaiting a HO	Integrate LHS Delivery Group with Refugee Integration Team.	2024	Housing Strategy/ Service Manager Strategy & Support Services
			decision.  The number of refugees will be decided as per HO and Scottish	Ongoing engagement across RSL partners to identify opportunities to support resettlement.	2023 onwards	Service Manager Strategy & Support Services
			Government schemes on an ongoing basis.	<ul> <li>Review capacity and effectiveness of housing and support model aligned to resettlement proposals.</li> </ul>	2025	Service Manager Strategy & Support Services
2.7.	Develop a collaborative housing options model in Inverclyde based on consistent advice,	Number of PREVENT 1 cases who avoid housing crisis.	Review Increase in PREVENT 1 cases which avoid housing crisis.	Provide universal housing options advice and assistance model and optimise support assessment tools.	2024	Housing Options and Homelessness Advice Service
	needs assessment, referrals and case management tools for all frontline staff and services engaging	Number of person led housing option interviews and interventions.	Number of person led housing option interviews and interventions. Housing Options	Develop multi-agency referral and consent to share framework.	2025	Housing Options and Homelessness Advice Service
	with people at risk of homelessness		Training Toolkit Roll- out complete	<ul> <li>Develop case management model to enable coordinated partner interventions.</li> </ul>		Housing Options and

			Ask and Act model developed as part of new prevention duty	<ul> <li>Promote housing options advice and information across public sector bodies aligned to delivery of new 'Ask and Act' duty.</li> <li>Multi-agency roll-out of Housing Options Training Toolkit</li> </ul>		Homelessness Advice Service  Housing Options and Homelessness Advice Service  Housing Options and Homelessness Advice Service
2.8	Develop capacity to deliver the right intensity of person-led housing support which	Number of households receiving commissioned	Increase in number of households whose homelessness is prevented.	Improve awareness and access to housing support services for households at risk of homelessness.	2024	Housing Options & Homelessness Advice Service
	homelessness and enables tenancy sustainment.	Number of housing support plan with	Increase in households receiving support in temporary accommodation.	Develop housing support planning tools and reporting frameworks.	2024	Housing Options & Homelessness Advice Service.
		positive outcome.	Increase in homeless households who sustain settled housing after 12 months	Develop multi-agency case management model which enables resettlement and housing sustainment	2025	Housing Options & Homelessness Advice Service.
2.9.	Ensure that the housing needs of individuals in prison are addressed consistently and at an early stage by fully	Number of people moving directly to a sustainable tenancy on release from prison custody.	This will be updated as progress towards SHORE continues due to refreshed national standards	Improve the reliability of data between Inverclyde Council and Registered Social Landlords with respect to the admissions of Inverclyde residents into SPS custody and liberations from SPS custody.	2024	Justice Social Work/Homeless
	implementing and embedding the Sustainable Housing on Release for	Number of people who have become		Engage with local housing providers and SPS on current issues around SHORE implementation in Inverclyde.	2024	Justice Social Work/Homeless

everyone (standards a Inverclyde Strategy fo Community Scottish	the previous address was prison on liberation.	template to deliver a more collaborative and consistent approact to housing options advice and	2025 h	Justice Social Work/Homeless /RSL
Governme	prison who have been housed by and have maintained tenancy for more than one year.	<ul> <li>Consider the local implications on refreshed national SHORE standard and implications for the policy in Inverclyde.</li> </ul>	2025	Justice Social Work/Homeless
	you	Commence the Inverciyde SHORE standards policy for Inverciyde including revised indicators and measures.	2026	Justice Social Work/Homeless /RSL
		Embed SHORE standards in Inverclyde.	2026/27	Justice Social Work/Homeless /RSL

### LHS Outcome 3: People in Inverciyde are supported to live independently and well at home.

Action No.	Action(s) and Commitments for Outcome Delivery	Baseline	Indicator or Measure	Milestone	Target/ End Point	Action Lead/Co- ordinator
3.1	Build on the existing success from the RCH 'Wellbeing at Home' developments and consider the feasibility of extending this model further.	Existing RCH Wellbeing at Home tenancies.  Baseline – how many do we have at the moment.	Increase in 'Wellbeing at Home' tenancies.	<ul> <li>Continue to monitor and evaluate the wellbeing at home model including customers' experience at RCH development in Port Glasgow.</li> <li>Undertake feasibility study on extending the Wellbeing at Home service identifying the impacts, development and operational requirements, timelines and cost implications.</li> <li>Review funding and commissioning options across RSLs and HSCP</li> </ul>	2025	RCH/ RSLs/ HSCP
3.2	Review and update wheelchair accessible housing policy across all tenures.	HNDA3 Housing Estimates, LDP, SHIP, HSCP Strategic Needs Assessment	New wheelchair accessible Housing target achieved per tenure	<ul> <li>Review wheelchair accessible housing evidence bases and local/ national policies.</li> <li>Review design guides for accessible and wheelchair housing aligned to changes in the Housing for Varying Needs and Building Standards.</li> <li>Review existing wheelchair accessible housing targets across all tenures and success of the policy.</li> <li>Undertake new data analysis of wheelchair accessible housing need and project estimations of housing need in Inverclyde.</li> <li>Determine new cross-tenure wheelchair accessible housing targets.</li> </ul>	2028	Housing Strategy/ HSCP/ Planning Policy

3.3	Improve our understanding of the housing and related support needs of ethnic minority groups and others who experience disadvantage and inequality, including asylum seekers and refugees.	Existing knowledge base.  Number of Households receiving housing and related support service by category.	Improved knowledge base/support need profile for ethnic minority groups, asylum seekers and refugees.	<ul> <li>Work in partnership with developers across all tenures to identify opportunities for wheelchair and accessible housing development for the duration of the LHS.</li> <li>Commission research to establish baseline understanding of housing and related support needs of minority client groups.</li> <li>Engage with stakeholders and service users to understand client group requirements.</li> <li>Review existing advice and information provided.</li> <li>Provide communication materials in accessible formats to raise public and staff awareness of housing and support services.</li> <li>Develop process to record number of ethnic minority households accessing information and advice.</li> <li>Deliver staff equalities training and</li> </ul>	2026	Service Manager Strategy & Support Services/ Housing Strategy
				<ul> <li>Deliver staff equalities training and development.</li> <li>Review housing options materials and service access points to improve access to ethnic minority groups.</li> </ul>		
3.4	Investigate opportunities for dementia friendly design features in retrofitting existing stock and in the specification of new build	HSCP Strategic Needs Assessment	Research completed and dementia friendly housing design specification in place. No of units with dementia friendly design features	<ul> <li>Carry out research to identify opportunities for dementia friendly housing in existing and new stock in Inverclyde.</li> <li>Evaluate findings and develop an action plan to inform RSL investment strategies &amp; SHIP.</li> </ul>	2027	Housing Strategy HSCP

				<ul> <li>Develop a dementia friendly housing design specification for retrofitting and new build.</li> <li>Pilot dementia friendly design specification in retrofit standards</li> </ul>		Developing RSLs
3.5	Project future investment requirements which arise from an aging population with growing needs for property adaptations and improve evidence for funding adaptations through enhance information sharing	Existing Scheme of Assistance adaptations and spend.  Existing Stage 3 HAG adaptations and spend.  Scottish Household Survey.	Projected increase in Scheme of Assistance adaptations and spend.  Projected Stage 3 HAG adaptations and spend.	<ul> <li>Carry out research evaluation of the projected future needs of Inverclyde's aging population and identify future unmet needs.</li> <li>Develop and implement information sharing protocols to evidence the evaluation work.</li> <li>Estimate future investment requirements and report on costed options to meet the needs for future property adaptations.</li> </ul>	2027	HSCP/ Housing Strategy/ RSLS
3.6	Maximise the use of assistive technology including telecare, telehealth and wearable tech to enable people with housing needs to live independently and well at home.	Existing assistive technology packages in use.	More households using assistive technology to live independently at home.	<ul> <li>Carry out a review to improve understanding of existing assistive technology in use, its uptake and its effectiveness.</li> <li>Evaluate findings and develop recommendations to inform future use of assistive technology.</li> <li>Develop information/knowledge hub to support roll out of assistive technology.</li> <li>Develop and promote advice and information guide for service users and landlords.</li> <li>Consider SMART Homes pilot and development of SMART Homes Standard for Inverclyde newbuild.</li> <li>Achieve transition from analogue to digital across older persons housing and all adapted housing.</li> </ul>	2027	HSCP/ RSLs

3.7	Work in partnership with legal services to develop and improve information sharing protocols on pipeline need for specialist housing to ensure early planning and commissioning across housing, health and care partners.	Existing joint evidence.	Information sharing protocol in place. Joint evidence base developed.	<ul> <li>Develop and implement data sharing arrangements and GDPR protocols.</li> <li>Analyse requirements across the partners, including information gaps.</li> <li>Develop data sharing partnership and processes to assess current and future specialist housing requirements.</li> <li>Develop reporting mechanisms to ensure best use of data insights.</li> <li>Develop shared evidence base.</li> </ul>	2024	Housing Strategy/ HSCP/ RSLs/ Legal Services
3.8	Continue to improve housing outcomes across a range of measures for young people, including care leavers and young adults with complex needs.	Current housing outcomes for all young people.	Increase in positive housing destinations achieved by looked after young people. Increase in number of tenancies sustained by young people for more than 12 months. Increase in number of young people with complex needs receiving housing support. Improve housing outcomes for all young people.	<ul> <li>Map housing and support needs of young people, including previously looked after children, to identify gaps in insight and baseline needs assessment.</li> <li>Review care pathways for care experienced young people and young adults with complex needs.</li> <li>Develop processes and procedures to plan housing outcomes for young adults based on their housing need.</li> <li>Ensure consistent approach to identifying and planning for housing needs of young adults across Inverclyde.</li> <li>Review Young People's Housing Strategy and develop updated strategy.</li> </ul>	2026	HSCP Childrens Services/ Housing Strategy/ RSLs
3.9	Develop pilots for housing design and innovative housing support models that meet the needs of a range of client groups	Existing housing support models in place.	Preferred models agreed.  Pilots developed and evaluated	<ul> <li>Identify and prioritise the client groups most in need.</li> <li>Research innovation in housing design and housing support models to define pilot opportunities.</li> </ul>	2028	HSCP

	and carers (e.g. autism, learning disability).			<ul> <li>Identify and agree preferred models for Inverclyde.</li> <li>Pilot and evaluate innovative models for key client group.</li> <li>Evaluate and review findings across planning and commissioning partners and housing developers</li> </ul>		
3.11	Review and update the RSL Acquisition programme and processes for purchasing specialist housing.	Existing acquisition scheme processes.	Annual number of properties acquired for use as specialist housing.	<ul> <li>Review of specialist housing acquisition processes.</li> <li>Identification of specialist housing requirements in Inverclyde</li> <li>Update specialist housing processes.</li> <li>Implement targeted programme of property acquisitions in partnership across RSLs</li> </ul>	2024 2024 2024 2028	HSCP/Housing Strategy/RSLs.  HSCP/Housing Strategy  Housing Strategy  HSCP/Housing Strategy/RSL partners.
3.12	Review provision of site requirement and services for gypsy/ travellers in Inverclyde.	Existing draft policy and procedural guidelines on the management of unauthorised encampments by Gypsy/Travellers in Inverclyde	Annual number of unauthorised encampments in Inverclyde	<ul> <li>Review existing draft Policy and Procedural Guidelines on the Management of Unauthorised Encampments by Gypsy/Travellers in Inverclyde</li> <li>Review existing data sources in relation to gypsy/ travellers (local, regional and national) to determine housing requirements of this group.</li> <li>Update and finalise draft Policy and Procedural Guidelines on the Management of Unauthorised</li> </ul>	2028	HSCP/Public Protection

				<ul> <li>Encampments by Gypsy/Travellers in Inverclyde.</li> <li>Publish findings of review, including recommendations on future requirements for the Gypsy/ Travellers community in Inverclyde.</li> </ul>		
3.13	Review armed forces covenant and RSL allocation policies to ensure the housing requirements of the Armed.  Forces Community have fully been accounted for.	Existing RSL allocation policies.	Update RSL allocation policies to include the housing requirements of the Armed.  Forces Community if not already included.	<ul> <li>Review armed forces covenant.</li> <li>Review RSL allocation policies.</li> <li>Update RSL allocation policies accordingly.</li> </ul>	2025	RSLs/Housing Strategy/ HSCP

### 8. References

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House Price –Scottish Government Housing Statistics (House sale price)

UK House Price Index UK House Price Index (data.gov.uk)

# 9. Glossary of Terms

CJOIP	Community Justice Outcome Plan
CPP	Community Planning Partnership
HCS	Housing Contribution Statement
HDNA	Housing Need and Demand Assessment
HPG	Housing Partnership Group
HSCP	Health and Social Care Partnerships
HST	Housing Supply Target
IJB	Integration Joint Board
LDP	Local Development Plan
LHS	Local Housing Strategy
LOIP	Local Outcomes Improvement Plan
LPG	Locality Planning Group
PRS	Private Rented Sector
RSL	Registered Social Landlord
SHIP	Strategic Housing Investment Programme
SHORE	Sustainable Housing on Release for Everyone
SNA	Strategic Needs Assessment
SPG	Strategic Planning Group