

Leading Performance Improvement for Small Businesses

FREE CAPACITY BUILDING WORKSHOPS/ WEBINARS FOR GLASGOW SME's & SOCIAL ENTERPRISES

Online Workshop Via Microsoft Teams | Monday 20th October 2025 | 10:00am – 11:00am

How do you really improve the performance of your business in a predictable, reliable and sustainable way? This workshop introduces you to principles and methods that have been developed in the real world and successfully used in a variety of organisations from very small businesses through to large multi-nationals, in each case delivering tangible results.

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Throughout the workshop we will be exploring.....

- Understanding and applying the underlying principles of how to improve the performance of an organisation
- Understanding where you are in the improvement journey and what to do next
- Introducing the fundamental questions used to improve performance
- How to really measure performance improvement.

Workshop delivered by Ben Salder, Managing Director at Leaning the Way Limited. Ben works with clients to help sustainably transform the performance of their organisations in a way that engages the workforce and delivers tangible results. Ben was named in both the Lean Management Journal's "Lean Top 25" for practitioners across Europe who have demonstrated excellence in Lean and, in 2016, "The Manufacturer's Top 100" as an "Inspiring Leader" within the manufacturing community.

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Viridor is Scotland's leading recycling, renewable energy and sustainable waste partner. Working with 96% of Scottish local authorities, public bodies and Scotland's leading businesses, Viridor operates a £100m Scottish network of advanced recycling infrastructure and is investing £500m to translate Scottish zero waste policy into practice.

Viridor is working with Glasgow City Council to design, build finance and operate a European class modern recycling and renewable energy centre to better manage the city's 200,000 tonnes of residual waste that until now would have gone to landfill. As part of Viridor's Community Benefits commitments the project has delivered a broad range of opportunities for SMEs and SEOs including a commitment to support a programme of free capacity building workshops.



Local business and enterprise