**AGENDA ITEM NO: 7** 



Report To: Inverclyde Alliance Board Date: 15 June 2015

Report By: John W Mundell Report No:

Chair of the SOA Programme Board

Contact Karen McCready Contact 01475 712146

Officer: Corporate Policy Officer No:

Subject: Single Outcome Agreement 2013 -17

**Outcome Delivery Group Quarterly Progress Report** 

### 1.0 PURPOSE

1.1 The purpose of this report is to provide the Alliance Board with an outline of progress against the outcomes and indicators set out in the Outcome Delivery Plans for the Single Outcome Agreement 2013 -17.

### 2.0 SUMMARY

- 2.1 Each Outcome Delivery Group has an outcome delivery plan and provides a quarterly report to each meeting of the Programme Board and Alliance Board on the progress made against the actions set out in the plans. Highlights of the progress made by the groups that have made a report are set out in paragraph 4.9 and a summary of the progress reports is attached as appendix one, broken down into wellbeing outcomes.
- 2.2 There are no amber actions in this quarter however there is one red action:
  - An online Children's Services plan, which focuses on 'Nurturing Inverclyde', is available on the Council's website and is delivered through the wellbeing outcomes across partners.
     This action was initially scheduled to be complete by November 2014. Action has been taken to address the slippage.
- 2.3 The following table summarises overall performance for each of the actions against the wellbeing outcomes against the BRAG status.
  - Blue means that the action is complete.
  - Red means that performance is not expected to meet target and that immediate action is required if not already taken.
  - Amber indicates that performance is not in line with what was expected when targets were set and requires close monitoring. If the situation does not improve, correcting action will be required.
  - Green indicates that performance is on track on target.
- 2.4 The Environment Outcome Delivery Group met for the first time under its new lead officer, Ross Johnston, on 17 April 2015. At the meeting it was agreed that a refreshed Outcome Delivery Plan should be developed to reflect new developments in relation to the Environment and to have a stronger focus on partnership actions. The new Plan will be presented to the next meeting of the Alliance Board. A final progress update on the current plan is included in this report.
- 2.5 Similarly, the Repopulation Outcome Delivery Group met for the first time under its new lead officer, Kevin Scarlett, on 5 May 2015. The group has agreed to host a half day workshop in mid-June to explore a number of issues relating to repopulation in more detail and agree the next steps

for the group, building on the good work that is now in place. A final progress update on the current plan is included in this report.

- 2.6 The SOA 2 group, Successful Communities, is currently carrying out a refresh of its outcome delivery plan and so progress on the previous plan is not included within this report. A sub-group of SOA 2, chaired by Ian Bruce, has been established and a series a meetings have been set to develop a new plan.
- 2.7 Work is progressing on a new outcome delivery plan for SOA4, Health Inequalities. Consequently, a progress report for this guarter is not included in this report.
- 2.8 New Outcome Delivery Plans for all of the above groups will be presented to the next meeting of the Alliance Board.

Wellbeing Outcome	Total number of actions	Number of Blue actions	Number of Green actions	Number of Amber actions	Number of Red actions
Safe	6	-	6	-	-
Healthy	4	-	4	-	-
Achieving	27	2	24	-	1
Nurtured	12	-	12	-	-
Active	2	1	1	-	-
Respected and Responsible	7	-	7	-	-
Included	7	1	6	-	-
TOTAL	65	4	60	-	1

The actions counted here are those for which a progress report has been made. Progress on the Health Inequalities and Successful Communities Outcome Delivery Plans has not been included.

2.10 For more information in regard to the progress being made against each of the actions please see appendix one.

### 3.0 RECOMMENDATIONS

## 3.1 It is recommended that the SOA Alliance Board:

- a. Consider and comment on the progress that has been made by the various Outcome Delivery Groups:
- b. Identify any cross cutting actions for work across the outcome delivery groups;
- c. Note that new Repopulation, Environment and Successful Communities Outcome Delivery Plans are being developed and that these will be presented to the next meeting of the Alliance Board.

John W Mundell Chair of the SOA Programme Board

#### 4.0 BACKGROUND

4.1 Each local outcome in the SOA has a lead officer who is responsible for the delivery of the outcome. The lead officer is supported by an Outcome Delivery Group consisting of partner organisations that have a role to play in the achievement of the outcome and an Outcome Delivery Plan that sets out the actions that will be taken to help achieve the outcome.

4.2	SOA Outcome	Lead Officer
	SOA 1: Repopulation	Kevin Scarlett, Chief Executive, River Clyde Homes
	SOA 2: Successful Communities	Mark Shepherd, Superintendent, Police Scotland
	SOA 3: Economic Regeneration / Employability	Brian Fleming, DWP / Alison Loveday, Scottish Enterprise
	SOA 4: Health Inequalities	Brian Moore, Corporate Director, Health & Social Care Partnership
	SOA 5: Alcohol Misuse	Brian Moore, Corporate Director, Health & Social Care Partnership
	SOA 6: Best Start in Life	Patricia Cassidy, Corporate Director, Education, Communities and Organisational Development, Inverclyde Council
	SOA 7: Environment	Ross Johnston, Area Manager, Strathclyde and Ayrshire, Scottish Natural Heritage

- 4.3 The SOA Outcome Delivery Groups are working to deliver the outcomes set out in the SOA. It is the responsibility of the lead officers to drive the outcomes by providing clear leadership and direction. Lead officers are responsible for leading outcome delivery groups and for facilitating and co-ordinating the development of outcome delivery plans and reporting on these.
- 4.4 At the last meeting of the Alliance Board it was agreed that Ross Johnston would assume the role of lead officer for the Environment Outcome Delivery Group (SOA7). The group met for the first time with its new lead officer on 17 April. The meeting focused on added value, whether the existing outcome delivery plan contains the right actions and governance arrangements. Following these discussions, the group agreed to develop a new outcome delivery Plan. This will be the focus of the next meeting of the group on 3 July 2015.
- 4.5 The Repopulation Outcome Delivery Group (SOA1) also met for the first time with its new lead officer Kevin Scarlett, on 5 May 2015. The main focus of the group discussion was on the progress that has been made to date in the Outcome Delivery Plan. It was agreed to hold a half day workshop in mid-June to explore some of the issues raised further and agree the next steps for the group, building on the good work that has been put in place.
- 4.6 The Successful Communities Outcome Delivery Group (SOA2) is currently reviewing its outcome delivery plan after agreeing that it needs to be updated to reflect the Inverclyde Alliance Improvement Plan, the Broomhill partnership project and recent discussions around inequalities.
- 4.7 New outcome delivery plans for the Repopulation, Environment and Successful Communities Outcome Delivery Groups will be presented to the next meeting of the Alliance Board.
- 4.8 Work is ongoing to develop a new Health Inequalities Outcome Delivery Plan to reflect the discussions that have taken place at the Programme and Alliance Boards around inequalities.
- 4.9 Highlights of progress made across the SOA Outcomes are set out below.

## Repopulation

32 council tax reduction applications have been approved / processed. The process is operating well and achieving above target. Additional funding of £12,000 has been bid for to assist a further 12 applications over the next two years. A further 6 applications are in the pipeline. 11 of the 32 incoming residents have purchased at The Gantocks, Gourock.

On Wednesday 13 May Inverclyde had a 4 page wrap around in Scotland's Homes (The Herald newspaper). There were also online and printed promotions, combined with an opportunity in Central Station on the same day. The Herald provided 1,500 copies of Scotland's Homes to distribute to commuters and a targeted approach to commuters from the south side of Glasgow has been taken. 50 pairs of tickets were on offer to travel to Inverclyde to visit the area.

A prize draw is on offer to stay in Inverkip (Inverkip Hotel) and Greenock (a night at the Beacon and stay in the Holiday Inn).

The Scotland's Homes spread will be shared with all the local housing developers, giving them some free publicity. The aim is to encourage them to promote their product outside of Invercivde.

The number of Facebook followers on the Inverclyde Council page has increased from 2754 to 3273.

## **Economic Regeneration / Employability**

The published School Leaver Destination Results are now available as part of an Inverclyde CPP Report. This shows Inverclyde's favourable performance against Scotland as a whole. 94% of Inverclyde's 796 School Leavers entered a Positive Destination. It is also the 5<sup>th</sup> year running where Inverclyde have had no young people unknown to partners. SDS is currently conducting the follow up SLDR exercise with the help of Inverclyde partners, which should be published in June 2015.

The Inverciyde Employability Fund Local Employability Partnership has met recently to undertake the co-commissioning process for Employability Fund places for 2015/16. Contracts have been awarded and the providers met to discuss delivery.

For Riverside Inverclyde, all key indicators in the Single Operating Plan for 2014/15 were met with the exception of new/refurbished office space caused by a two month delay in the completion of Custom House Phase 3 (lower West Wing).

ESF/Youth Employment Initiative – West College Scotland have received indicative funding of £2,450,000 from the Scottish Funding Council for 2015/16.

The claimant count continues to improve; there are currently 1,692 individuals on JSA – a rate of 3.3%. In March 2014, the figure was 2,065 at a rate of 4%. However, the significant issue within the Inverclyde labour market remains insufficient jobs, with a lower jobs density than the Scottish average.

## **Alcohol Misuse**

Members of Greenock Prison have now formed steering groups (male & female), and are planning and facilitating cafes independently. Your Voice continue to build their capacity and give support and guidance when requested or as required.

The ADP Recovery Development Group has held a workshop to identify actions to be included within the ADP Delivery Plan 2015-2018. This work has been developed with reference to Scottish Government Quality Standards for Alcohol and Drug Services. Scottish Government also hosted a Quality standards seminar in Invercive which will support this work.

In January and February YPAT delivered 15 sessions in Secondary schools to 341 pupils. During March YPAT took an active role in the organisation and delivery of WASTED programme which was delivered to all S2 classes throughout Inverclyde (this programme did not include Craigmarloch or Lomond View schools). This delivery involved all 6 Secondary schools including 687 S2 pupils.

Plans are already in place for next years event which will be subject to finding appropriate funding.

### **Best Start in Life for Children and Young People**

#ClydeConversations Health and Wellbeing Conference took place on 25<sup>th</sup> March 2015. There were 250 participants with an almost equal split between adults and young people. 9 workshops were undertaken (am /pm sessions) with actions coming from these. In addition, commitments were brought forward from the adults attending the event. These will now be collated in a conference report and distributed to SOA ODG's and other forums for action.

There are plans to re-convene the planning group with young people in order to maintain their centrality to progressing this agenda.

A GIRFEC Steering Group was established in Jan 2015. The group is represented by the key agencies that provide services for children across Inverclyde. The Steering Group has meet on two occasions and has established a governance role in relation to GIRFEC implementation.

Two work streams have been agreed

- Named Person Service
- ➢ Single Planning Process

The work streams are representative of the multi-agency partners (children services).

The work streams have established a dedicated work plan to drive forward the key legislative aspects of the Children & Young Persons Act 2014. The two work streams have met on two occasions.

The Best Start in Life Group has arranged for a presentation from the Chief Executive of Play Scotland to be delivered to its next meeting. The purpose of the presentation is to help inform the development of a Play Strategy locally.

### **Environment**

Scottish Government funding of £1million in 2013/14 and £1.2million in 2014/15 for Home Energy Efficiency Programmes for Scotland (HEEPS) was used to improve 330 homes in Phase 1 & 2 of the Central Greenock area projects. The 2014/15 programme will continue until September 2015. There are 2 projects on site, John Street in collaboration with RCH (84 houses) and Balfour Street in collaboration with Link (52 houses). A further programme is about to commence with both RCH and Link in the Bardrainney area, which includes up to 60 homes. The Scottish Government has confirmed a further £1.5 million funding for 2015/16.

The first phase of works for the Inverclyde Heritage Trail is currently being implemented, including signage, seating and audio interpretation. Second phase anticipated summer 2015.

Discussions have taken place on the future of the Schools Green Charter which has come to the end of its initial 3 year programme. It has been agreed to continue the Schools Green Charter using Learning for Sustainability (L for S) as a vehicle. A Continuous Professional Development course on Learning for Sustainability has been provided which was attended by around 25 teachers. All Schools are currently invited to send staff on a 3 day course around Global Learning - Learning for Sustainability and part of this course will focus on Climate Change so is linked to SOA7. The target is to gain participation from at least 60% of schools.

### 4.10 Performance

Performance overall this quarter remains good. There are no amber actions however there is one red action:

 An online Children's Services plan, which focuses on 'Nurturing Inverclyde', is available on the Council's website and is delivered through the wellbeing outcomes across partners.
 This action was initially scheduled to be complete by November 2014.

To address this slippage a scoping exercise has taken place in relation to identifying all existing strategic plans in relation to children across Inverclyde. The information has been gathered, and will be available on the virtual children service plan. The vision is that this will illustrate the connectivity of strategic plans across Inverclyde in relation to improving outcomes.

Full performance details for all SOA actions are set out in appendix 1.

### 5.0 IMPLICATIONS

- 5.1 <u>Finance:</u> There are no known financial implications.
- 5.2 Human Resources: There are no known HR implications.
- 5.3 Legal: There are no known legal implications.
- 5.4 Equality / Diversity: There are no known equality/diversity implications.
- 5.5 <u>Repopulation:</u> the Repopulation Outcome Delivery Group is working to deliver actions that will have a positive impact on the level of population in the Inverclyde area. The delivery of all of the actions within the Outcome Delivery Plans is intended to have a positive impact on the population of Inverclyde.

### 6.0 CONSULTATION

6.1 All Lead Officers have developed a progress report for their Outcome Delivery Group.

## 7.0 BACKGROUND PAPERS

7.1 Inverclyde Alliance Single Outcome Agreement 'Inverclyde Together' 2013-17.

## SOA Progress Report - May 2015

SHANARI Theme	Total number of actions	Number of Blue actions	Number of Green actions	Number of Amber actions	Number of Red actions
Safe	6	-	6	-	-
Healthy	4	-	4	-	-
Achieving	27	2	24	-	1
Nurtured	12	-	12	-	-
Active	2	1	1	-	-
Respected and Responsible	7	-	7	-	-
Included	7	1	6	-	-
TOTAL	65	4	60	-	1

## 1. SAFE AND SUSTAINABLE

Local Outcome	Action	RAG Status	Progress
SOA 5: Alcohol Misuse	(1.1) Consolidate local arrangements for the Persistent Offenders Partnership	Green	Alcohol worker has a caseload of 9 service users including 3 new cases over the last quarter. There has been personnel change within police through this quarter which has made some of the work disjointed.
	(1.2) The Outreach service, which supports prisoners on release from H.M.P Greenock, is made available to all prisoners within H.M.P Greenock.	Green	Members of Greenock Prison have now formed steering groups (male & female), and are planning and facilitating cafes independently – Your Voice continue to build their capacity and give support and guidance when requested / required
SOA 7: Environment	(1.3) Reducing waste sent to landfill and increase in household recycling rates	Green	Waste to landfill has reduced slightly, and would now appear to be stabilising. Recycling continues to increase with the introduction of glass collections.
	(1.4) Improving domestic energy efficiency and business energy efficiency	Green	Funding from the Scottish Government in 2013/14, £1m and 2014/15, £1.2m for Home Energy Efficiency Programmes for Scotland (HEEPS) was used to improve 330 homes in Phase 1 & 2 of the Central Greenock area projects. The 2014/15 programme will continue until September 2015, there are 2 projects on site, John Street in collaboration with RCH 84 houses and Balfour Street in collaboration with Link 52 houses. A further programme is about to commence with both RCH and Link in the Bardrainney area, up to 60 homes. The SG has confirmed a further £1.5 million funding for 2015/16.
	(1.5) Flood risk management.	Green	2015/16 budget approved additional funding of £900,000 for flooding projects.  The Aberfoyle Rd culvert project is now complete. Scottish Water study on catchment areas, Port Glasgow to Wemyss Bay and Erskine to Greenock has been agreed and jointly funded.  Tender returns for Cartsburn Street Flood Protection works are currently
	(1.6) Implementation of improvements in the quality and energy efficiency of Inverclyde's street lighting stock	Green	being evaluated.  Lighting strategy approved at Environment and Regeneration Committee, March 2015. Conversion of non-white streetlights to white light (generally via LED) over next 3 years, saving around 50-55% energy consumption. Improved quality of light for residents and business.

## 2. HEALTHY

Local Outcome	Action	RAG	Progress
		Status	
SOA5: Alcohol Misuse	<ul> <li>(2.1) Deliver of the Recovery Orientated System of Care (ROSC) Plan to:</li> <li>Ensure that assessment and review processes are fit for purpose to support a ROSC model</li> <li>Deliver pathways that support ROSC</li> <li>Workforce planning to ensure competencies to deliver ROSC</li> <li>Ensure that peer support is an integral part of the ROSC framework</li> </ul>	Green	Following a ROSC training and development day led by Inverclyde ADP, Your Voice will conduct an engagement / consultation exercise with people who use addiction services to ask what their views are on ROSC and as to whether they feel that local services are implementing them.  ADP Recovery Development group has held a workshop to identify actions to be included within the ADP Delivery Plan 2015-2018. This work has been developed with reference to Scottish Government Quality Standards for Alcohol and Drug Services. Scottish Government also hosted a Quality standards seminar in Inverclyde which will support this work.
	(2.2) Continue to meet national Health Board targets re Alcohol Brief Intervention Standards.  Increase 'wider settings' and training for relevant staff to grow capacity.	Green	E- learning tools are currently being redesigned by NHS GG&C this will support greater coverage for alcohol assessment including ABI within acute setting.
SOA 7: Environment	<ol> <li>(2.3) Community food growing</li> <li>Belville Community Food Gardens</li> <li>Inverclyde Association for Mental Health</li> </ol>	Green	Belville Community Garden has land set aside for community food growing. IAMH centre in Broomhill will have a horticultural training facility that will support community food growing.  Community Empowerment Bill is likely to require local authorities to develop a community food growing strategy.
	(2.4) Delivery of a green network (see National Planning Framework, Strategic Development Plan and Local Development Plan)	Green	IC and GCVGN currently working in partnership to develop a Green Network indicator. The possibility of a new qualitative audit as part of the LDP process, along with the new Integrated Habitat Network data about to be released by SNH, and the newly updated Scotland's Greenspace Map, has led to a pause in this work to ensure that the indicator would be based on the most up-to-date data available
			Inverclyde Heritage Trail – first phase of works currently being implemented, including signage, seating and audio interpretation. Second phase anticipated summer 2015.
			Clyde Coastal Path – essentially a long distance route from Renfrewshire to Ballantrae, this passes through Inverclyde using existing waterfront access. Signage has recently been erected as part of the Heritage Trail initiative,

## 2. HEALTHY **Local Outcome** Action RAG **Progress Status** though some amendments are currently required. This route forms part of a strategic network promoted both by Scottish Natural Heritage and the Central Scotland Green Network. Rotary Associations are currently running with the promotion of this route. RCH, their partners and the local community are continuing to develop community gardens and greenspaces at Belville Street and Woodhall. Inverclyde Council has published its first Biodiversity Report to Scottish Government on actions taken over the last 3 years in relation to its duties under the Nature Conservation Act. This report directly references the SOA process as a strategic driver for green network improvements, and can be seen at http://www.inverclyde.gov.uk/planning-and-theenvironment/conservation/nature-conservation-and-biodiversity/biodiversity

# 3. ACHIEVING

Local Outcome	Action	RAG	Progress
		Status	
SOA 1: Repopulation SOA 3: Employability	(3.1) Graduate Entry Programme:  The Council's Employability Pipeline Graduate Programme has recently been extended to try to bring graduates into the area or to remain in the area.	Green	The number of graduates to be placed was reduced to 4 in total for the year. We have 2 in place and are engaging with local employers to achieve a further 2.
SOA3: Employability / Economic Regeneration	(3.2) Provision of appropriate support to Business, covering premises, advice and finance.	Green	123 businesses received grant support from IC including 18 property assists between 1 April 2014 and 31 March 2015.  RI Target of 9 met for 2014/15.
	(3.3) Provide start up and entrepreneurial support activity for companies trading up to 12 months.	Green	151 start-ups supported from 1 April 2014 to 31 March 2015 through Business Gateway.
	(3.4) Work with employers developing recruitment packages and providing appropriate infrastructure to enable recruitment.	Green	By December 31 <sup>st</sup> , the wage subsidy programme had created 290 jobs with 105 employers.
	(3.5) Identify F/T equivalent jobs created including occupational areas, qualification level, type of contracts and if appropriate evidence of jobs being at risk.	Green	272 jobs created between 1 April 2014 and 31 March 2015 through business development and business gateway activities. SE/SDI update to be prepared subject to confirmation.
	at non.		RI reported 95.8 at its March Board Meeting; final number for 2014/15 to be reported at its June Board Meeting.
	(3.6) Create additional space, including new build and refurbished property. Annual target 696m <sup>2</sup>	Green	402.7 m2 for 2014/15. Target shortfall caused by completion delay to Custom House Phase 3 (lower West Wing) now due for completion in May.
	(3.7) Create additional space, including new build and refurbished property. Annual target 1620m <sup>2</sup>	Green	Actual for 2014/15 1620m2.
	(3.8) Land remediation, utilities installed, service and access roads created to enable development	Green	The target of 1.44ha is for 2016/17
	(3.9) Ensure Community benefits continue to be embedded within appropriate public sector contracts.	Green	RI actual is 3 at Kelburn Blocks C&D 3 at Custom House Phase 3; Outlook is a further 4 with RJ MacLeod in Gourock.

# 3. ACHIEVING

Local Outcome	Action	RAG Status	Progress
			SOP Key Indicator of Construction Job Years. For 2014/15 the RI target is 52.4 against which 62.5 was achieved.
			Scottish Prison Service newbuild – on hold.
			Ardgowan primary and St. John's primary are underway.
			Hub West Scotland have appointed for St Pats and the new Care Facility.
	(3.10) Engage at least 1062 local residents for employability support through Inverciyde Council funded End to End Service. Monitor and review progress, new registrations and client development.	Green	Full year target exceeded with 1165 new clients registered and receiving appropriate services to end of March 2015.
	(3.11) Provide range of training and employability support to remove barriers to participation to facilitate employment.	Green	New contract awarded and commenced on 1 <sup>st</sup> October 2014. By 30 <sup>th</sup> March, a total of 486 clients had progressed into employment and An additional 250 clients have retained employment.
	(3.12) Deliver Employability Fund training placements as per annual contracted provision, secured through range of contractors.	Green	Published figures to end Dec 14 are: 88 Stage 2 places taken up, 122 Stage 3 –places taken up. 53 Stage 4 places taken up.
	(3.13) Increasing numbers of those accessing the Careers Services.  Develop range of age appropriate advice and guidance.	Green	Published figures to end Dec 14 show 6283 Careers Information Advice and Guidance interventions to 3002 individuals
	(3.14) Promote My World of Work and deliver appropriate training for associated professionals	Green	6587 Inverclyde Residents registered on My World of Work
	(3.15) Ensure efficiency of service and that clients at all stages are aware of appropriate support. Ensure that partner provision is made available and promoted. Ensure new claimants are seen within 3 working days and benefit processed within 14 working days	Green	At the end of the 4 <sup>th</sup> Qtr (27/03/15) the cumulative number of new claims to JSA – 4637. (An increase of 94 on the 3rd <sup>d</sup> Qtr)
	(3.16) Local young people aged 16-24 are targeted for employability support.	Complete	Target employability support to 265 eligible young people.

# 3. ACHIEVING

Local Outcome	Action	RAG	Progress
Local Outcome	Action	Status	Fiogress
	(3.17) Delivering targeted jobs for young people aged 18-24 to tackle youth unemployment through 120 new Future Jobs in each contractual year.	Green	Annual Target 120 new FJ posts. 132 posts occupied by end of March
	(3.18) Target the creation of 14 new apprentices in 14/15	Complete	Complete and new contract agreed for 10 new start MA's in June-September 2015.
			Employability fund has delivered full contract with above 50% outcomes. New contract awarded and commenced on 1 <sup>st</sup> April 2015 – will deliver 55 new training places for young people.
	(3.19) Creating Modern Apprentices places, with funding for 30,000 places nationally and working to increase participation locally by employers.	Green	Published figures to Dec 14 545 MA currently in training of those 296 are aged 16/19 years. Overall achievement rate of 78% (77% for 16/19 year olds). 317 new starts to Dec in 14/15 with 132 of these being 16/19
	(3.20) Provision of activity within the Youth Contract – SBWA/Wage Incentive	Green	At the end of the 4th Qtr Wage Incentive assisted 35 customers into sustainable employment by the 7/8/14 closing date.  At the end of the 4th Qtr (27/03/15) - 207 claimants participated in a Sector Based Work Academy. Of which 110 were aged 18-24
	(3.21) Inverclyde residents supported via employability programmes	Green	3 Programmes Care, Construction and Hospitality being delivered (Nov – Jan Starts). Allocation of 25 EF places for 2015/16, 15 Stage 3 & 10 Stage 4
			26 young people recruited and commenced for MA programme. Group 4 (13 Starts) commenced September 2014 Group 5 commenced November 2014
			172 places being delivered across WCS Oct 14 to Jun 15 including Bespoke Inverclyde course (DEA/Green Deal) delivered for DWP clients Feb 2015.
	(3.22) Vocational learning opportunities provided to Inverclyde Schools	Green	305 school pupils attending WCS as part of Vocational Programme
			93 school pupils participated in the 4 week College "taster" programme in May '14. <b>2015 programme to be delivered in May 2015.</b>

3. ACHIEVIN	3. ACHIEVING					
Local Outcome	Action	RAG Status	Progress			
	(3.23) Support with literacies and achieving qualifications to reduce barriers to participation in the labour market	Green	38 new clients registered and supported.			
	(3.24) Increase level of residents with baseline qualifications for employment by increasing number of individuals achieving a key skill outcome	Green	17 completed in the period with others progressing towards achievement.			
	(3.25) There is a permanent reduction in the number of claimants claiming welfare benefits and an increase the number of welfare leavers moving into sustainable employment.	Green	At the end of the 4 <sup>th</sup> Quarter 5809 Inverclyde claimants ceased claiming JSA of which 2831 are known to have moved into employment			
SOA6: Best Start in Life for Children and Young People	(3.26) The CPP is fully aware of the Joint Inspection of Children's Services process, the standards / criteria to be met and their role in delivering this.  The involvement of CPP leads to continuous improvement of children's services.  Clear improvement plans in place leading to a positive inspection led by the CPP.	Green	The Self Evaluation Subgroup has met. The group will be using the Care Inspectorates self-evaluation framework to support and guide self-evaluation activity.  Information meetings have been on-going with partners across the HSCP i.e. adult services, children's health, and criminal justice and Health improvement, providing the opportunity for awareness rising across the HSCP.  An update committee paper in relation to Joint Inspection of Children's services was presented to the Joint CHCP sub-committee in Nov 2014.			
	(3.27) An online Children's Services plan, which focusses on 'Nurturing Inverclyde', is available on the Council's website and is delivered through the wellbeing outcomes across partners.	Red	A scoping exercise has taken place in relation to identifying all existing strategic plans in relation to children across Inverclyde.  The information has been gathered, and will be available on the virtual children service plan. The vision is that this will illustrate the connectivity of strategic plans across Inverclyde in relation to improving outcomes.			

## 4. NURTURED

Land Ontan	Antino	D.4.0	Duranna
Local Outcome	Action	RAG Status	Progress
SOA 1: Repopulation	(4.1) Relocation Service/Inverclyde Migration Service  Development of a Relocation Service which provides a personalised support package for people moving into the area / investigating the area as a place to live.	Green	32 council tax reduction applications have been approved / processed. Process is operating well and achieving above target. Additional funding of £12,000 has been bid for to assist a further 12 applications over the next two years.
	(4.2) Grant Assistance for Local Business Start Ups and Growth:  Provide grant assistance for local businesses.	Green	The budget for start up grants, marketing grants and informal training grants has been fully committed. Funding is still available for the young company development fund and interest free loans.  11 businesses were supported with start up grants, 46 with marketing grants and 21 with informal training grants.  The young company development fund supported 12 businesses to date. A further 6 months of funding is available for the young company development fund and the Invest Fund (interest free loans of up to £5000 each).
SOA5: Alcohol Misuse	(4.3) Develop and provide a service which supports families affected by alcohol.	Green	Work is with families and individuals as and when required. Service redesign is being considered.
	(4.4) A service is in place which supports prisoners leaving custody and helps to deliver an increase in the number of prisoners who obtain permanent tenancy.	Green	Securing appropriate accommodation for ex-offenders continues to be a national as well as local problem. Whilst the Throughcare service in place locally helps offenders leaving prison secure a tenancy, further work is required.
SOA6: Best Start in Life	(4.5) By August 2016 we will have the principles, processes and practice of GIRFEC in place for the official launch of the legislative requirements of the Children and Young People's Act 2014 in relation to GIRFEC including:	Green	The GIRFEC Steering Group was established in Jan 2015, the group is represented by the key agencies that provide services for children across Inverclyde. The Steering group has meet on 2 occasions and has established a governance role in relation to GIRFEC implementation.  Two work streams have been agreed
	<ul> <li>A single plan in place for children and young people up to 18 years where appropriate.</li> <li>A single plan in place for young people up to the age of 25 for Looked After Children.</li> </ul>		Two work streams have been agreed  ➤ Named Person Service  ➤ Single Planning Process  The work streams are representative of the multiagency partners (children

	11 1	DTI	IDE	
4. N		RIL	JKE	

Local Outcome	Action	RAG Status	Progress
	Children's rights are placed at the centre of the work we do for children and young people with all relevant policies and strategies linked to the UNRC and GIRFEC principles.	Graan	The work streams have established a dedicated work plan to drive forward the key legislative aspects of the Children & Young Person's Act 2014. The two work streams have met on two occasions.
	<ul> <li>(4.6) Partners are more aware of parenting support provision available across the area, clear referral routes are in place leading to better targeting. Partners are better at co-ordinating support and development that is available, pathways are in place for parents to follow and continue participation.</li> <li>A strategic approach of support to parents is in place which provides choice and helps to reduce inequality, is nurturing and proportionate, progressive, co-productive and linked to Early Years Strategy.</li> <li>The Family Support and Parenting Strategy has been implemented and partners regularly report back on progress in implementing the Family Support and Parenting strategy.</li> </ul>	Green	The first level mapping is complete and went live on Inverclyde life in late November / early December 2014.  As a result of the Mapping process – identified gaps e.g. policy, services and agencies have been offered support in developing their agencies policies in relation to child protection etc.  Further development of Inverclyde Life is planned to improve functionality.  A 'Getting to Know' Children's Services event was held on 9 April 2015. This event brought together third and public sector staff engaged in children's services to discuss Inverclyde Life content, build connection and identify common challenges and opportunities.  A writers group was agreed to take forward the development of the Parenting strategy. The following milestones have been agreed in driving this work to completion:  A further period of consultation has taken place, providing an opportunity for various parents and reference groups to contribute to the development of this strategy.  Presentation on the 28 <sup>th</sup> April 2015 to early years & family support subgroup on the parenting strategy.  The strategy will require the approval of SOA 6 as the governing body.
	(4.7) Inverclyde Alliance has a clear view on the importance of play in a child's life and has set out clear actions as to how it will implement the national Play Strategy locally in Inverclyde.	Green	The play strategy needs to address the wider issue of play in the community. As such it will cut across a number of SOA thematic groups.  A presentation on the Play Strategy by the Chief Executive of Play Scotland has been arranged for the SOA6 meeting on in August 2015. This presentation will inform the work of the Play Strategy locally.

	11 1	DTI	IDE	
4. N		RIL	JKE	

Local Outcome	Action	RAG Status	Progress
	<ul> <li>(4.8) The Best Start in Life outcome delivery group has an understanding of service provision available to help those in poverty across Inverclyde and can help to improve linkages, co-ordinate provision and fill gaps.</li> <li>Provision will be mapped to the Scottish Government Prospects, Places and Pockets. Work will focus on building on people's assets, to improve their prospects e.g. being able to access employment.</li> <li>Children living in households that are 'working poor' are fully supported by co-ordinated provision of services.</li> </ul>	Green	Mapping undertaken.( Attached)  Child Poverty Mapping_February 2(  A test of change project using the Model for Improvement for income maximisation to be implemented within one pre 5 centre.  An action regarding school meals raised at Clyde Conversations day has been assigned to Nutrition in Schools group.
	<ul> <li>(4.9) The standards of attainment and achievement for all our looked after and looked after and accommodated children and young people are raised.</li> <li>All Looked After/Looked After and Accommodated Children and Young People in Inverclyde are achieving through the experiences and outcomes of the Curriculum for Excellence.</li> <li>A Child's Plan is developed for all looked after children and young people.</li> <li>Co-production approaches developed across all agencies including 3<sup>rd</sup> sector to promote inclusion and access to community resources or extra - curricular activities.</li> </ul>	Green	SLDG continues to target resources and engage with young people to address concerns around LAC attainment in Invercive. Success in attainment – English & Maths for S4 Looked After Pupils in comparison to previous years. Now looking at overall tariff score measures with national comparisons.  Agreement has been reached to undertake joint work with CELCIS to take forward the Corporate Parenting Agenda this will include aligning the legislative responsibilities with clear guidance and procedures target date November 2015.  LGBF Family Group has met to progress benchmarking LAAC services / costs.  Outwith this work has been ongoing between COSLA /Scottish Government and LA's to consider Kinshipcare Allowance payments with a move to bring about parity in payment between foster carers and kinship carers the Inverciyde model is the preferred option .  All three Inverciyde Residential Childcare Units have an established programme of development aiming for UNICEF Rights Respecting validation.

# 4. NURTURED

Local Outcome	Action	RAG Status	Progress
	<ul> <li>(4.10) The findings of the Health and Wellbeing survey are fully utilised to identify priority areas of work for partners in regard to the health and wellbeing of Inverclyde's children and young people. All secondary schools (both teachers and pupils) are clear on what improvements they wish to make on issues raised by the survey.</li> <li>Partners understand and can articulate their role in improving the health and wellbeing of children and young people in Inverclyde.</li> <li>The data is used to influence the public health agenda and improvements are made based on the learning arising from the survey.</li> <li>A shift has been made towards outcome focussed budgeting, to tackle health and wellbeing issues, across all partners</li> </ul>	Green	#ClydeConversations Health &Wellbeing Conference took place on 25 <sup>th</sup> March 2015. 250 participants (almost equal split between adults and young people). 9 workshops were undertaken (am /pm sessions) with actions coming from these. In addition, commitments were brought forward from the adults attending the event. These will now be collated in a conference report and distributed to SOA ODG's and other forums for action.  Plan to re-convene planning group with young people in order to maintain their centrality to progressing this agenda.
	(4.11) The Best Start in Life Outcome Delivery Group has a clear oversight of the progress that is being made in the delivery of the Children and Young People's Mental Health Improvement Action Plan	Green	Since the last reporting period, progress in this area has been steady.  Cognisance has to be given to the issue pertaining to partners capacity, particularly within the multi-agency implementation group overseeing the developments, to move this agenda forward at previously agreed timescales, although remedial action (see below), is now being discussed.  In terms of the specific actions –  • 'One Good Adult' – the implementation group are currently considering a GGC proposal called the I-Mind initiative, which is intended to be a 'soft touch' campaign approach to highlight that at the times when people are feeling low, needing someone to talk to, it can be difficult to find somebody that people comfortable opening up to. Knowing someone (like a 'One Good Adult') that can be there for the person needing help proves beneficial but also the person who is the 'One Good Adult' can find the experience one of the most rewarding and noblest things that can be done for a young person in need.  • Resilience in Schools – this is an area that will link to the recent findings of the health and wellbeing research and that of the emotional

4. NURTUREI			
Local Outcome	Action	RAG Status	Progress
			<ul> <li>health and wellbeing outputs from #ClydeConversations</li> <li>Resilience in Communities – this aspect is still to be fully developed.</li> <li>Guiding thru the service maze – another component still to be fully developed and there have been initial discussions with CVS Inverclyde to support this activity through Inverclyde Life.</li> <li>Distress, Self Harm and Suicide Prevention – training continues to be delivered and there are plans to increase the local capacity of trainers in Scottish Mental Health First Aid (Young Person's version), along with some targeted work in St Stephens and Port Glasgow High.</li> <li>Peer Help &amp; social media – our locality continue to support the GGC developments for this aspect of the plan, called Project 99. Additional European monies, through the European Collective enHanced Environment for Social Tasks (CHEST) funding, has been secured to enable the development a further phase of development work for Project 99 and the creation of a suite of digital resources for – and crucially with – young people, working in local areas.</li> <li>Given the implementation group has had its capacity challenges over the recent months, the group is set to meet again in June 2015, when further updates will be provided.</li> </ul>
l I	(4.12) The Best Start in Life Outcome Delivery Group has a clear oversight of the progress that is being made in the delivery of the Child Protection Improvement Plan.	Green	Domestic Abuse Domestic Abuse and child protection training course has been reviewed and updated with one course delivered in the new format in 2014/15 with a positive evaluation.  MARAC process is embedded in Inverclyde. 13 MARAC meetings took place in 2014/15 considering 62 female victims and 79 children. Staff Awareness sessions were delivered on MARAC.
			CEDAR service has been available to support children and mothers recovering from domestic abuse over the past year. In total 16 children and 9 mothers attended these groups.  Children Affected by Parental Mental Health Problems Guidance has been published on the website and a series of practice development workshops with children's services and adult mental health services are scheduled for April – May.

4. NURTURED			
Local Outcome	Action	RAG Status	Progress
			Child Protection and Disability The CPC held a themed discussion on this issue in March 2015. A working group is developing training based on the national Toolkit.
			Child Sexual Exploitation This has been added as a new focus area in the improvement plan and a strategic group has been established to drive forward work on prevention, intervention, recovery and disruption.

5. ACTIVE			
Local Outcome	Action	RAG Status	Progress
SOA 1: Repopulation	(5.1) Lobby for and Promote Additional Express Train Services: Lobby for Additional Express Train Services	Complete	Complete
SOA 7: Environment	(5.2) Reducing health inequalities by increasing physical activity	Green	This action is progressed through the Active Living Strategy. A meeting took place on the 27th February to propose a merger of the ALS and the Positive Inverclyde Nutrition Group. No agreement to merge was reached. Therefore both groups will progress separately.  Live Active: 01/01/2015-31/03/2014 there were 172 referrals to live active of which 121 have attended a baseline appointment to look at getting started with some physical activity. There were 404 attendants at the 2 supervised gym session in the this quarter and 562 attendants at the fit for life exercise classes. 187 participants took part in the weekly walk at Port Glasgow.  There are now 7 vitality classes running in the community with most running at capacity and Inverclyde Leisure continue to look at progressing the programme as demand needs.

# 6. RESPECTED AND RESPONSIBLE

Local Outcome	Action	RAG	Progress
SOA 1: Repopulation	(6.1) Identify Sites for Self Build: Support the development of self-build sites as part of the housing development strategy of the Local Development Plan.  (6.2) Promotional Campaign: Create an overall campaign to promote Inverclyde	RAG Status Green	A planning application has been submitted to the Council, with the number of plots been reduced from 9 to 7. It is expected that the application will be considered at the June committee meeting. If agreed a marketing strategy will be developed.  On Wednesday 13 May Inverclyde is taking out a 4 page wrap around in Scotland's Homes (The Herald newspaper). There will also be some online and printed promotion too, combined with an opportunity in Central Station on the same day. The Herald is giving us 1500 copies of Scotland's Homes to give out to commuters and we will be particularly targeting commuters from the south side of Glasgow. There will be an offer of 50 pairs of tickets to come down to Inverclyde to visit the area. People can enter to win these by completing their information on a webpage to enable us to capture their information and to be able to market Inverclyde directly to them.  The tickets are for trips to Gourock and Inverkip, and there will be a prize
			draw to come and stay in Inverkip (Inverkip Hotel) and Greenock (a night at the Beacon and stay in the Holiday Inn).  The Scotland's Homes spread will be shared with all the local housing developers, giving them some free publicity. The aim is to encourage them to promote their product outside of Inverclyde.  RI are exhibiting at the All Energy 2015 conference. Had Herald advertorial.  Housing – investigating a housing developers event to market sites in Inverclyde to developers.
			The number of Facebook followers on the Inverclyde Council page has increased from 2754 to 3273.  The number of visits to the Inverclyde Living site peaked in December 2014.
SOA5: Alcohol Misuse	(6.3) A positive culture change has taken place by increasing awareness issues of alcohol misuse across ADP partners and wider community	Green	In January and February YPAT delivered 15 sessions in Secondary schools to 341 pupils.  During March YPAT took an active role in the organisation and delivery of
	Citizens of all ages will be aware of the impact of alcohol misuse.  A reduction in harmful drinking levels has been		WASTED programme which was delivered to all S2 classes throughout Inverclyde (this programme did not include Craigmarloch or Lomond View schools). This delivery involved all 6 Secondary schools including 687 S2 pupils.

# 6. RESPECTED AND RESPONSIBLE

Local Outcome	Action	RAG Status	Progress
	achieved.		Plans are already in place for next years event which will be subject to finding appropriate funding.
	<ul><li>(6.4) Evidence based actions have taken place in response to the community engagement events.</li><li>Changes to services can be evidenced in response to feedback.</li><li>Improved engagement with young people and wider community around alcohol misuse.</li></ul>	Green	Inverclyde Communities Week for 2015 is under development will take place in October with a focus on supporting Families and tackling Stigma associated with alcohol and drug misuse. Bids have been made for funding to support this work.
	(6.5) To promote and protect public health as part of the Licensing Scotland 2005 (& etc Act)  Wider community consultation on licencing and policy issues.  Support the promotion of positive licencing.	Green	The licensing forum is fully represented by ADP and HSCP Services. The forum has a community member who is also a license holder as the chair. Forum business has been relatively quiet and forum is due to have its yearly joint meeting with licensing board in next two months. This may generate more business for the forum.
	<ul><li>(6.6) Parents and carers have a raised awareness and greater knowledge around alcohol prevention and harm reduction.</li><li>Alcohol education in schools is embedded in the Curriculum for Excellence.</li></ul>	Green	A Pilot project is underway to develop Peer education in one of the local high schools where senior pupils will support alcohol education to younger pupils. This was an action from the Health and Wellbeing community event.
SOA7: Environment	(6.7) Environmental education	Green	Initial targets met. The environment and sustainability projects are core to the curriculum meaning that schools will continue to develop ideas and initiatives that support Environmental Education.  Discussions have taken place on the future of Schools Green Charter which has come to the end of its initial 3 year programme. It has been agreed to continue the Schools Green Charter using Learning for Sustainability (L for S) as a vehicle. A Continuous Professional Development (CPD) course on Learning for Sustainability has been provided which was attended by around 25 teachers. All Schools are currently invited to send staff on a 3 day course around Global Learning - Learning for Sustainability and part of this course

# 6. RESPECTED AND RESPONSIBLE

participation from at least 60% of schools.  Schools have achieved Green Flag status however this is not bein and it is important that new pupils are informed about the important sustainability. Keep Scotland Beautiful may be involved in this, he Keep Scotland Beautiful will have changes to their funding in 2015 waiting on confirmation of this. Keep Scotland Beautiful have held demonstrating good practice with respect to sustainability and son ideas may be taken forward. It is anticipated that Energy Efficience will be resumed towards the end of this school year or the beginning school year.  Notre Dame High School still have their inter department project as		
will focus on Climate Change so is linked to SOA7. The target is to participation from at least 60% of schools.  Schools have achieved Green Flag status however this is not being and it is important that new pupils are informed about the important sustainability. Keep Scotland Beautiful may be involved in this, he Keep Scotland Beautiful will have changes to their funding in 2015 waiting on confirmation of this. Keep Scotland Beautiful have held demonstrating good practice with respect to sustainability and son ideas may be taken forward. It is anticipated that Energy Efficiency will be resumed towards the end of this school year or the beginning school year.  Notre Dame High School still have their inter department project a		Local Outcome
across various subject areas  St Stephens High School are at an advanced planning stage to state to state the state of the	will focus on Climate Change so is linked to SOA7. The target is to gain participation from at least 60% of schools.  Schools have achieved Green Flag status however this is not being renewed and it is important that new pupils are informed about the importance of sustainability. Keep Scotland Beautiful may be involved in this, however Keep Scotland Beautiful will have changes to their funding in 2015/16 and waiting on confirmation of this. Keep Scotland Beautiful have held a session demonstrating good practice with respect to sustainability and some of these ideas may be taken forward. It is anticipated that Energy Efficiency Lessons will be resumed towards the end of this school year or the beginning of next school year.  Notre Dame High School still have their inter department project around Honey Bees which encourages environmental discussion and challenge across various subject areas  St Stephens High School are at an advanced planning stage to start – Plan Bee ( <a href="https://www.planbeeltd.com">www.planbeeltd.com</a> ) a natural environment project by having interdisciplinary learning built around the Honey Bee project. This will be cited on the roof of the new campus, H&S visits and risk assessments have taken	Local Outcome
place and the project has been given the go ahead.	place and the project has been given the go ahead.	

7. INCLUDED			
Local Outcome	Action	RAG Status	Progress
SOA 1: Repopulation	(7.1) Relocation Support Grants: Council Tax Reduction (over 2 years) for Owner- Occupiers moving into Inverclyde	Green	From original budget for 30 managed to fit 32 applications. Bid submitted for a further £36,000 for relocation fees linked to a bid for further Council Tax grant funding. Another 6 people are in the pipeline. 11 of the applicants have bought at the Gantocks. Mix of families and couples. 19 have bought new builds and the rest existing properties.
			Opportunities to get new businesses and recruiting businesses in the area to add the offer to their job adverts. Number of them have already started highlighting this because they don't have their own relocation packages.
			Corum in Kilmacolm advertise 'with incentives available'.
	(7.2a) Analysis of potential for Mid-Market Rent Housing and other Housing developments: Undertake analysis of the potential uptake of midmarket rent (MMR) housing in the Inverclyde Council area.	Complete	Moving on from the Mid Market Rent Report, additional activity is being pursued with a Broomhill focus. Ekosgen have completed their research on further opportunities for mid-market rent, engaging with focus groups and individuals from Broomhill. Presentation given to Repopulation ODG meeting on 5/5/15.
	(7.2b) Develop a Housing Options Guide	Green	Developments are still ongoing. Progress on this project has been delayed by focus on other Local Housing Strategy priorities. However, a full review of the HOG work was undertaken in the last few months to help work move forward. A more concrete action plan has been devised and new potential software company partners have been identified.
	(7.2c) Promote Landlord accreditation.	Complete	Due to low demand from landlords/letting agents, the scheme has not been renewed. 40 landlords attended the launch event (which included training) and 37 more signed up for the training events in June and October 2014 and January 2015. We do not yet have figures for final session of March 2015.
	(7.3) Tourism Business Liaison:	Green	The Tourism Feasibility Study was concluded week ending 30 <sup>th</sup> January. A total
	Key role is to co-ordinate and support Inverclyde's businesses and tourism organisations in order to contribute to the wider economic growth agenda for the area.		of 87 companies were approached, and 54 took part in the initial survey. Ten key consultees were identified for more in-depth engagement. Two events suggested – 1) taking advantage of the cruise ship programme, and 2) an end of the year event to review progress and to plan for the tourism strategy from 2016.

7. INCLUDED			
Local Outcome	Action	RAG Status	Progress
			Feasibility report came out after last Repopulation meeting. First action was to run a workshop to grow businesses through cruise traffic, particularly those staying in Greenock. Have a number of actions from that meeting the vast majority of which are for the businesses themselves which is exactly what the workshop was targeted to deliver. Taking it beyond the local focus. Working with Visit Scotland (VS) and Scottish Enterprise (SE), as well as the Chamber of Commerce, Discover Inverclyde, Council Corporate Communications etc.
			RI will take on some of the actions identified as well as the Council, but there are a majority of actions are for businesses to take up. VS and SE might be able to bring additional resource to the table. Once that is confirmed the action plan will be completed.
			Discussions are ongoing to try to bring a high profile event to Inverclyde in 2016 which could attract 10,000 to 15,000 visitors over two days.
SOA 6: Best Start in Life for Children and Young People	(7.4) More participatory approaches are embedded in service delivery and evaluation, providing children and young people with	Green	A scoping exercise has taken place in relation to identifying good practice across other services in relation to Youth Participation Strategies nationally.
	opportunities to be their own drivers of change e.g. through increased social networking,		Draft ideas for the strategy have been completed.
У	reciprocal working and enabling children and young people to influence in a positive way.  Children and young people feel able to participate		It is intended that during the summer 2015 a young person will be employed to further develop the draft strategy and work with groups of young people from the Recruit programme in the form of a set of challenges.
	Children and young people feel able to participate and have their voice heard.		Results will be shared with the strategy group with the aim of a draft policy going out for consultation in September 2015.
			The recent Health and Wellbeing Conference was attended by around 125 young people from all secondary schools in Inverclyde. The event was highly participatory with the young people involved in organising, hosting, facilitating and delivery of the event. A number of actions have been identified by partners and young people and these will be taken forward by the appropriate SOA group.
SOA 7: Environment	(7.5) Community participation and co-production on the environmental theme – with a view to submitting a bid to the Climate Challenge Fund.	Green	Auchmountain Glen Group planning to restore pathways and bridges. Currently attempting to secure funding. CVS Inverclyde supporting the group.
		200	Belville Community Garden opened in August 2014. A Board of trustees has been

7. INCLUDED			
Local Outcome	Action	RAG Status	Progress
		es	stablished. CVS Inverclyde supporting the Trustees.