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<b>Report To:</b>	<b>Inverclyde Alliance Board</b>	<b>Date:</b>	<b>5 October 2015</b>
<b>Report By:</b>	<b>John W Mundell Chair of the SOA Programme Board</b>	<b>Report No:</b>	
<b>Contact Officer:</b>	<b>Karen McCready Corporate Policy Officer</b>	<b>Contact No:</b>	<b>01475 712146</b>
<b>Subject:</b>	<b>Single Outcome Agreement 2013 -17 Outcome Delivery Group Quarterly Progress Report</b>		

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## **1.0 PURPOSE**

- 1.1 The purpose of this report is to provide the Alliance Board with an outline of progress against the outcomes and indicators set out in the Outcome Delivery Plans for the Single Outcome Agreement 2013 -17.

## **2.0 SUMMARY**

- 2.1 Each Outcome Delivery Group has an Outcome Delivery Plan. Quarterly reports are presented to each meeting of the Programme Board and Alliance Board on the progress made in delivering the actions set out in the plan. As a number of new Outcome Delivery Plans are currently in the process of being finalised, this report focuses on the performance of the following Outcome Delivery Groups in the previous quarter:

- Employability / Economic Regeneration (SOA3)
- Alcohol Misuse (SOA5)
- Best Start in Life for Children and Young People (SOA6)

Performance highlights are set out in paragraph 4.8 whilst appendix one contains a summary of progress across all improvement actions, presented according to the relevant wellbeing outcome.

- 2.2 There is one amber action in this quarter and one red action:

- **Amber** - Increase the level of residents with core skill qualifications for employment. The annual target for this is 72. In the first quarter of 2015/15, 3 candidates completed the core skill qualification. The target of 72 is a year-end target and it is too early in the year to meet this due to the time taken to complete qualifications. It is expected that further into the year, performance will be on track. The feasibility of quarterly targets will be considered to provide a more accurate picture of performance.
- **Red** - An online Children's Services plan, which focuses on 'Nurturing Inverclyde' is available on the Council's website and is delivered through the wellbeing outcomes across partners. This action was initially scheduled to be complete by November 2014. The slippage is primarily due to ICT difficulties however these have now been resolved. The Council has partnered West College Scotland to commission students to implement a "user friendly" interactive website and / or mobile app aimed at young people who require information and advice in a more targeted format. All current advice, plans and policy documents will be published to [www.inverclyde.gov.uk](http://www.inverclyde.gov.uk) to provide a formal point of reference for the Council's approach. The anticipated completion date is the end of November / early December 2015.

- 2.3 The following table summarises overall performance for each of the actions against the wellbeing outcomes against the BRAG status.
- Blue means that the action is complete.
  - Red means that performance is not expected to meet target and that immediate action is required if not already taken.
  - Amber indicates that performance is not in line with what was expected when targets were set and requires close monitoring. If the situation does not improve, corrective action will be required.
  - Green indicates that performance is on track on target.
- 2.4 The Alliance Board is aware that the Repopulation, Successful Communities and Environment Outcome Delivery Groups have all agreed to refresh their outcome delivery plans. This is to ensure that the recent discussions around inequalities, partnership working and added value are embedded in the plans. This has resulted in each group identifying a smaller, more challenging number of improvement actions that will be taken forward through partnership working. Due to the more stretching nature of the new outcome delivery plans, future quarterly performance reports may report more slippage (amber and red actions) than at present. Work is currently ongoing to finalise the improvement actions to be included in all three outcome delivery plans.
- 2.5 Partnership working between Health Scotland and the Health Inequalities group is continuing and a report providing a full update on this is on the agenda of this meeting.
- 2.6 The SOA Programme Board has discussed the issue of inequalities at length and agreed that as tackling this issue is a priority across the Partnership, all reports to the Alliance must set out how the actions or recommendations will help to tackle inequalities. A new heading 'Inequalities' will be added to the 'Implications' section of all reports to facilitate this.
- 2.7 Currently, the position of lead officer / chair of the Economic Regeneration and Employability group and the Best Start in Life group is vacant. Interim chairs are in place and DWP will be approached to nominate an officer to continue as chair of the Economic Regeneration & Employability group. Once in post, Wilma Bain, the new Corporate Director Education, Communities & Organisational Development will take over the position of Chair of the Best Start in Life Group.

2.8

Wellbeing Outcome	Total number of actions	Number of Blue actions	Number of Green actions	Number of Amber actions	Number of Red actions
Safe	2	-	2	-	-
Healthy	2	-	2	-	-
Achieving	25	-	23	1	1
Nurtured	10	-	10	-	-
Active	-	-	-	-	-
Respected and Responsible	4	-	4	-	-
Included	1	-	1	-	-
<b>TOTAL</b>	<b>44</b>	<b>-</b>	<b>42</b>	<b>1</b>	<b>1</b>

The actions counted here are those for which a progress report has been made i.e. Employability / Economic Regeneration, Alcohol Misuse and Best Start in Life for Children and Young People.

2.9 For more information in regard to the progress being made against each of the actions please see appendix one.

### **3.0 RECOMMENDATIONS**

#### **3.1 It is recommended that the Alliance Board:**

- a. Consider and comment on the progress that has been made by the various Outcome Delivery Groups;
- b. Identify any cross cutting actions for work across the Outcome Delivery Groups;
- c. Note the progress that has been made towards developing new outcome delivery plans for the Repopulation; Successful Communities; Health Inequalities and Environment groups;
- d. Note that all future Alliance Board reports will include a reference to inequalities in the 'Implications' section.

**John W Mundell**  
**Chair of the SOA Programme Board**

## 4.0 BACKGROUND

- 4.1 Each local outcome in the SOA has a lead officer who is responsible for the delivery of the outcome. The lead officer is supported by an Outcome Delivery Group consisting of partner organisations that have a role to play in the achievement of the outcome and an Outcome Delivery Plan that sets out the actions that will be taken to help achieve the outcome.

SOA Outcome	Lead Officer
SOA 1: Repopulation	Kevin Scarlett, Chief Executive, River Clyde Homes
SOA 2: Successful Communities	Mark Shepherd, Superintendent, Police Scotland
SOA 3: Economic Regeneration / Employability	Pauline Craig (DWP) will be asked to take on this role.
SOA 4: Health Inequalities	Brian Moore, Chief Officer, Health & Social Care Partnership
SOA 5: Alcohol Misuse	Deborah Gillespie, Community Health & Care Partnership, Head of Mental Health, Addictions and Homelessness, Health & Social Care Partnership
SOA 6: Best Start in Life	Angela Edwards and Sharon McAlees acting as interim co-chairs. Wilma Bain, the new Corporate Director Education, Communities & Organisational Development, will take over the role of chair once in post.
SOA 7: Environment	Ross Johnston, Area Manager, Strathclyde and Ayrshire, Scottish Natural Heritage

- 4.3 The SOA Outcome Delivery Groups are working to deliver the outcomes set out in the SOA. It is the responsibility of the lead officers to drive the outcomes by providing clear leadership and direction. Lead officers are responsible for leading outcome delivery groups and for facilitating and co-ordinating the development of outcome delivery plans and reporting on these. New lead officers will shortly be in place for the Economic Regeneration / Employability and Best Start in Life Outcome Delivery Groups.

- 4.4. The Repopulation, Successful Communities and Environment Outcome Delivery Groups have all met over the summer months to discuss priorities and the areas for improvement that will form the basis of their new Outcome Delivery Plans.

- The Environment Group met on 19 June 2015. The group agreed to significantly revise the existing outcome delivery plan. New areas of partnership working that will be explored include Community Food Growing (as required by the Community Empowerment (Scotland) Act); Green Network and an Environmental Network / Forum;
- The Repopulation Outcome Delivery Group participated in a half day workshop on 24 June to discuss the priorities for the group and new improvement actions. The focus of the meeting was a presentation by John McCreadie from Ekosgen on what makes regeneration successful, including the private rented sector, employment growth, housing and place and promoting a positive message every time;
- The Successful Communities group also met on 7 August. The group discussion focused on collaborative partnership working at operational and practical levels and sharing information. New areas of partnership working that are being considered include a focus on the safety of older people and anti-social behaviour.

- 4.5 In developing the new Plans the focus has been on addressing inequalities, stronger partnership

working and added value to community planning. This has resulted in each group identifying a smaller, more challenging number of improvement actions that will be taken forward. Due to the more stretching nature of the new outcome delivery plans, future quarterly performance reports may report more slippage (amber and red actions) than at present. The Outcome Delivery Plans for all three groups are currently being finalised.

- 4.6 The partnership between the Health Inequalities group and Health Scotland is ongoing and a report on progress is also on the agenda of this meeting.
- 4.7 The SOA Programme Board has discussed the issue of inequalities at length and agreed that as tackling this issue is a priority across the Partnership, all reports to the Alliance must set out how the actions or recommendations will help to tackle inequalities. A new heading 'Inequalities' will be added to the Implications section of all reports to facilitate this.
- 4.8 Highlights of progress made across the SOA Outcomes are set out below.

### **Economic Regeneration / Employability**

Riverside Inverclyde and Inverclyde Council are actively pursuing securing the first ever Powerboat P1 Scottish Grand Prix of the Sea for Greenock for June 2016.

A Regeneration Capital Grant Fund award was confirmed for Riverside Inverclyde of almost £650k which will allow the final phase of the Custom House refurbishment to begin during the current financial year.

Inverclyde Council have completed tendering for the delivery of City Deal employability programme which will support 200 individuals on Employment Support Allowance.

The published School Leaver Destination Results show Inverclyde's favourable performance against Scotland as a whole. 94% of Inverclyde's 796 School Leavers entered a Positive Destination. It is also the 5<sup>th</sup> year running where Inverclyde have had no young people unknown to partners.

The Inverclyde Employability Fund Local Employability Partnership continues to meet to review performance of the Employability Fund providers in the area. There were 335 places awarded in 2015/16.

Partners delivered a Jobs Fayre on 11<sup>th</sup> August in Greenock Town Hall with approximately 800 clients attending the event.

The claimant count continues to improve; there are currently 1,697 individuals on JSA – a rate of 3.3%. In July 2014, the figure was 1907 at a rate of 3.7%. However, the significant issue within the Inverclyde labour market remains insufficient jobs, with a lower jobs density than the Scottish average.

### **Alcohol Misuse**

As a result of the #Clyde Conversations conference, a pilot project is underway to develop peer education in one high school where senior pupils will support alcohol education to younger pupils. Peer Education Training [IIAS] will begin in August with a group of S6 pupils in Port Glasgow High School.

A new recovery initiative, Culture Change, which is a clean and sober social evening, is now in place in Crown Care on the last Friday of the month. Approximately 50 people are attending on a regular basis. Access to a crèche is also available.

There has been intensive training and liaison input to Acute regarding Alcohol Brief Interventions. There has been a reduction in offending of 22.3% for active clients of the Persistent Offenders Partnership (POP).

## **Best Start in Life for Children and Young People**

Inverclyde Council's Rights Respecting Residential Award was highly commended in the Scottish Institute for Residential Child Care (SIRCC) awards (Reaching Higher Award). The majority of looked after children achieved significantly more than one qualification in 2014/15; most pupils completed S4 with at least four qualifications at SCQF Level 3, 4 or 5.

A young person with care experience has been appointed through the HSCP to help gather the voices of young people to influence the development of the Youth Participation Strategy. Messages from the Clyde Conversations Conference have also been taken on board. A proposal from Inverclyde's Young People's Champion to develop a 'Youth Senate' is being explored as an additional mechanism to ensure young people have their voices heard.

A recall event with the young people involved in organising #Clyde Conversations was held on 23 June 2015.

### **5.0 Performance**

Performance overall this quarter remains good. There is one amber action and one red action:

- Increase the level of residents with core skill qualifications for employment (Amber).

The annual target for this is 72. In the first quarter of 2015/15, 3 candidates have completed the core skill qualification. The target of 72 is a year-end target and it is too early in the year to meet this due to the time taken to complete qualifications. It is expected that further into the year, performance will be on track. The feasibility of quarterly targets will be considered to provide a more accurate picture of performance.

- An online Children's Services plan, which focuses on 'Nurturing Inverclyde', is available on the Council's website and is delivered through the wellbeing outcomes across partners. This action was initially scheduled to be complete by November 2014. (Red)

The slippage is primarily due to ICT difficulties however these have now been resolved. The Council has partnered West College Scotland to commission students to implement a "user friendly" interactive website and / or mobile app aimed at young people who require information and advice in a more targeted format. All current advice, plans and policy documents will be published to [www.inverclyde.gov.uk](http://www.inverclyde.gov.uk) to provide a formal point of reference for the Council's approach. The anticipated completion date is the end of November / early December 2015.

Full performance details for all SOA actions are set out in appendix 1.

### **6.0 IMPLICATIONS**

6.1 Finance: There are no known financial implications.

6.2 Human Resources: There are no known HR implications.

6.3 Legal: There are no known legal implications.

6.4 Equality / Diversity: There are no known equality/diversity implications.

6.5 Repopulation: the Repopulation Outcome Delivery Group is working to deliver actions that will have a positive impact on the level of population in the Inverclyde area. Delivery of the actions within the Outcome Delivery Plans is intended to have a positive impact on the population of Inverclyde.

6.6 Inequalities: All outcome delivery groups are seeking to strengthen their focus on inequalities both

in their improvement actions and performance measures. This is an ongoing process and should result in a more effective partnership approach to reducing inequalities in Inverclyde.

## **7.0 CONSULTATION**

7.1 All Lead Officers have developed a progress report for their Outcome Delivery Group.

## **8.0 BACKGROUND PAPERS**

8.1 Inverclyde Alliance Single Outcome Agreement 'Inverclyde Together' 2013-17.

**SOA Progress Report - August 2015**

SHANARI Theme	Total number of actions	Number of Blue actions	Number of Green actions	Number of Amber actions	Number of Red actions
Safe	2	-	2	-	-
Healthy	2	-	2	-	-
Achieving	25	-	23	1	1
Nurtured	10	-	10	-	-
Active	-	-	-	-	-
Respected and Responsible	4	-	4	-	-
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# 1. SAFE AND SUSTAINABLE

Local Outcome	Action	RAG Status	Progress
SOA 5: Alcohol Misuse	(1.1) Consolidate local arrangements for the Persistent Offenders Partnership	Green	<p>16 new clients were signed between January 2015 and June 2015 (9 for drug related problems and 7 for alcohol related problems).</p> <ul style="list-style-type: none"> <li>• The average time working with clients is 54 weeks.</li> <li>• 44 males and 7 females with average age being 37 years old</li> <li>• Reduction in offending of 22.3% for active clients</li> </ul>
	(1.2) The Outreach service, which supports prisoners on release from H.M.P Greenock, is made available to all prisoners within H.M.P Greenock.	Green	<p>Your Voice &amp; Recovery Assets facilitate 'Cafe Recovery' within Greenock Prison every Tuesday. Members have taken on roles &amp; responsibilities</p> <ul style="list-style-type: none"> <li>• Formed 2 x steering groups (male &amp; female)</li> <li>• Planning and facilitating cafes independently</li> <li>• Each group has applied for and accessed £1500 from the Scottish Recovery Consortium</li> <li>• Recovery Family Day organised for 12<sup>th</sup> August</li> </ul> <p>Your Voice continue to build capacity and give support and guidance to members when requested / required</p>

## 2. HEALTHY

Local Outcome	Action	RAG Status	Progress
<b>SOA5: Alcohol Misuse</b>	<p>(2.1) Deliver of the Recovery Orientated System of Care (ROSC) Plan to:</p> <ul style="list-style-type: none"> <li>• Ensure that assessment and review processes are fit for purpose to support a ROSC model</li> <li>• Deliver pathways that support ROSC</li> <li>• Workforce planning to ensure competencies to deliver ROSC</li> <li>• Ensure that peer support is an integral part of the ROSC framework</li> </ul>	<b>Green</b>	<p>Following an ROSC training and development day led by Inverclyde ADP, Your Voice will conduct an engagement / consultation exercise with people who use addiction services to ask what their views are on ROSC and if they feel that local services are implementing them – engagement will take place in September / October 2015.</p> <p>ADP Recovery Development group has held a workshop to identify actions to be included within the ADP Delivery Plan 2015-2018. This work has been developed with reference to Scottish Government Quality Standards for Alcohol and Drug Services. Scottish Government also hosted a Quality standards seminar in Inverclyde which will support this work.</p> <p>Monthly clean &amp; sober social evenings are now in place at Crown Care (last Friday of the month 6.30-10.00pm). Numbers and popularity of the social evenings continues to grow with approximately 50 people attending on a regular basis</p> <p>Availability of crèche assist lone parent to access the above</p>
	<p>(2.2) Continue to meet national Health Board targets re Alcohol Brief Intervention (ABI) Standards.</p> <p>Increase 'wider settings' and training for relevant staff to grow capacity.</p>		<p>E-learning tools are currently being redesigned by NHS GG&amp;C this will support greater coverage for alcohol assessment including ABI within acute setting</p> <p>Acute Liaison nurses [IIAS] will facilitate data capture and recording in IRH.</p> <p>IIAS Acute nurses will pilot an A&amp;E ABI clinic from September 2015. ABI refresher training rolling out to acute medical receiving staff at IRH.</p> <p>GGC group is looking at potential improvement action in antenatal specific settings.</p> <p>IIAS Acute Liaison nurses have delivered training to 12 Physiotherapists for HEATt/wider setting ABIs</p> <p>IIAS initial contact now recording AUDIT to improve in house capture of ABI. IIAS will coordinate outreach to Primary care settings to support ABI delivery and reporting</p>

## 2. HEALTHY

Local Outcome	Action	RAG Status	Progress
			Homelessness vacancy for senior worker has been filled re wider setting ABIs.

### 3. ACHIEVING

Local Outcome	Action	RAG Status	Progress
<b>SOA3: Employability / Economic Regeneration</b>	(3.1) Provision of appropriate support to Business, covering premises, advice and finance.	<b>Green</b>	21 businesses have received assistance from IC including 5 property assists between 1st April 2015 and 30th June 2015. <b>Revised ri target for 2015/16 has been set at 9, with one business supported in the first quarter</b>
	(3.2) Provide start up and entrepreneurial support activity for companies trading up to 12 months.	<b>Green</b>	48 start-ups supported from 1st April 2015 to the 30th of June 2015 through Business Gateway.
	(3.3) Work with employers developing recruitment packages and providing appropriate infrastructure to enable recruitment.	<b>Green</b>	New employer recruitment incentive being rolled out.
	(3.4) Identify F/T equivalent jobs created including occupational areas, qualification level, type of contracts and if appropriate evidence of jobs being at risk.	<b>Green</b>	70 jobs created between 1st April 2015 and 30th June 2015 – Business Development  2014/15 ri number closed out at 114.8, with a revised target for 2015/16 of 41.2
	(3.5) Create additional space, including new build and refurbished property. Annual target 696m <sup>2</sup> .	<b>Green</b>	Custom Phase Phase 3 has now been completed, meeting the revised target of 395 sq m for 2015/16
	(3.6) Create additional space, including new build and refurbished property. Annual target 1620m <sup>2</sup>	<b>Green</b>	The ri target has been set for 2015/16 at 350 sq m which is to be delivered against the existing property portfolio
	(3.7) Land remediation, utilities installed, service and access roads created to enable development	<b>Green</b>	The target of 1.44ha is for 2016/17
	(3.8) Ensure Community benefits continue to be embedded within appropriate public sector contracts.	<b>Green</b>	2014/15 closed out at 10 for ri. Custom House Phase 4 will have opportunities in the latter part of the financial year. SOP Key Indicator of Construction Job Years. For 2015/16 the ri target is 26.3. Scottish Prison Service new-build – on hold. Ardgowan primary and St. John's primary are underway. Hub West Scotland have appointed for St Pats and the new Care Facility.
	(3.9) Engage at least 1062 local residents for employability support through Inverclyde Council funded End to End Service. Monitor and review progress, new registrations and client	<b>Green</b>	In the first quarter, 734 clients registered.

### 3. ACHIEVING

Local Outcome	Action	RAG Status	Progress
	development.		
	(3.10) Provide range of training and employability support to remove barriers to participation to facilitate employment.	Green	In the first quarter, 167 clients have moved into or sustained employment.
	(3.11) Deliver Employability Fund training placements as per annual contracted provision, secured through range of contractors.	Green	Published figures to end June 15 are: 27 Stage 2 places taken up 35 Stage 3 –places taken up 7 Stage 4 places taken up.
	(3.12) Increasing numbers of those accessing the Careers Services. Develop range of age appropriate advice and guidance.	Green	Published figures in first qtr of 15/16 1591 Careers Information Advice and Guidance interventions to 1130 individuals
	(3.13) Promote My World of Work and deliver appropriate training for associated professionals	Green	8216 Inverclyde Residents registered on My World of Work between 1.4.11 and 30.6.15
	(3.14) Ensure efficiency of service and that clients at all stages are aware of appropriate support. Ensure that partner provision is made available and promoted. Ensure new claimants are seen within 3 working days and benefit processed within 14 working days	Green	At the end of the 1st Qtr (26/06/15) the cumulative number of new claims to JSA – 1243.
	(3.15) Local young people aged 16-24 are targeted for employability support.	Green	In the first quarter, 99 eligible young people have been recruited and are on programme.
	(3.16) Delivering targeted jobs for young people aged 18-24 to tackle youth unemployment through 120 new Future Jobs in each contractual year.	Green	49 posts occupied by end of the first quarter.
	(3.17) Target the creation of 12 new apprentices in 15/16	Green	Complete and new contract agreed for 10 new start MA's in June-September 2015.  Employability fund has delivered full contract with above 50% outcomes. New contract awarded and commenced on 1 <sup>st</sup> April 2015 – will deliver 55 new training places for young people.
	(3.18) Creating Modern Apprentices places, with funding for 30,000 places nationally and working to	Green	Published figures to 1 <sup>st</sup> Qtr April – June 15 - 49 new starts with 15 of these being 16/19. Total of 480 MA currently in training.

### 3. ACHIEVING

Local Outcome	Action	RAG Status	Progress
	increase participation locally by employers.		
	(3.19) Provision of activity within the Youth Contract – SBWA/Wage Incentive	Green	At the end of the 1st Quarter (26/06/15) - 14 claimants participated in a Sector Based Work Academy. Of which 4 were aged 18-24.  **DWP Wage Incentive ceased 2014.
	(3.20) Inverclyde residents supported via employability programmes	Green	Allocation of 30 EF places for 2015/16, 15 Stage 3 & 15 Stage 4 Programmes Oct - Construction Jan - Construction Jan - Social Care  Group 6 13 to commence September 2015  Group 7 13 to commence Dec 2015  172 places being delivered across WCS Oct 14 to Jun 15 including Bespoke Inverclyde course (DEA/Green Deal) delivered for DWP clients Feb 2015. Awaiting notification of 2015/16 Programme
	(3.21) Vocational learning opportunities provided to Inverclyde Schools	Green	219 S5/6 and 107 S4 school pupils attending WCS as part of Vocational Programme 2015/16  57 young people attended taster sessions in May 15 with 48% subsequently progressing to FE @ WCS
	(3.22) Support with literacies and achieving qualifications to reduce barriers to participation in the labour market	Green	In the first quarter, 45 have registered and started on programme.
	(3.23) Increase level of residents with baseline qualifications for employment by increasing number of individuals achieving a key skill outcome	Amber	In the first quarter, 3 candidates have completed core skill qualifications.
SOA6: Best Start in Life for Children and Young People	(3.24) The CPP is fully aware of the Joint Inspection of Children's Services process, the standards / criteria to be met and their role in	Green	A mapping exercise has been completed in relation to the consideration of current inspection reports.

### 3. ACHIEVING


Local Outcome	Action	RAG Status	Progress
	<p>delivering this.</p> <p>The involvement of CPP leads to continuous improvement of children's services.</p> <p>Clear improvement plans in place leading to a positive inspection led by the CPP.</p>		<p>The self-evaluation sub-group continues to meet regularly and is looking QIs and good practice in other local authorities. Sharon and Angela have also met with colleagues from North Lanarkshire, which was inspected between October and November 2014.</p>
	<p>(3.25) An online Children's Services plan, which focusses on 'Nurturing Inverclyde', is available on the Council's website and is delivered through the wellbeing outcomes across partners.</p>	Red	<p>There have been a number of consultation events in the lead up including a consultation with staff, which has helped to identify most of the links to various relevant principal plans, strategies and frameworks etc. A working draft version of the 'plan' is available.</p> <p>The Council has partnered West College Scotland to commission students to implement a "user friendly" interactive website and / or mobile app aimed at young people who require information and advice in a more targeted format. All current advice, plans and policy documents will be published to <a href="http://www.inverclyde.gov.uk">www.inverclyde.gov.uk</a> to provide a formal point of reference for the Council's approach.</p>

## 4. NURTURED

Local Outcome	Action	RAG Status	Progress
<b>SOA5: Alcohol Misuse</b>	(4.1) Develop and provide a service which supports families affected by alcohol.	Green	Work is with families and individuals as and when required. Service redesign is being considered.
	(4.2) A service is in place which supports prisoners leaving custody and helps to deliver an increase in the number of prisoners who obtain permanent tenancy.	Green	Securing appropriate accommodation for ex-offenders continues to be a national as well as local problem. Whilst the Throughcare service in place locally helps offenders leaving prison secure a tenancy, further work is required.
<b>SOA6: Best Start in Life</b>	<p>(4.3) By August 2016 we will have the principles, processes and practice of GIRFEC in place for the official launch of the legislative requirements of the Children and Young People's Act 2014 in relation to GIRFEC including:</p> <ul style="list-style-type: none"> <li>- A single plan in place for children and young people up to 18 years where appropriate.</li> <li>- A single plan in place for young people up to the age of 25 for Looked After Children.</li> </ul> <p>Children's rights are placed at the centre of the work we do for children and young people with all relevant policies and strategies linked to the UNRC and GIRFEC principles.</p>	Green	<p>GIRFEC strategic group has been established since January 2015.</p> <p>Two workstreams are taking forward core aspects of implementation – Single Planning Process and Named Person service</p> <p>Guidelines are currently being developed</p> <p>Programme of training both single agency and interagency is underway.</p> <p>The Learning and Development workstream will be established in September.</p> <p>Inverclyde is working with the Scottish Government on the exemplification of the post-school element of the Named Person.</p>
	<p>(4.4) Partners are more aware of parenting support provision available across the area, clear referral routes are in place leading to better targeting. Partners are better at co-ordinating support and development that is available, pathways are in place for parents to follow and continue participation.</p> <p>A strategic approach of support to parents is in place which provides choice and helps to reduce inequality, is nurturing and proportionate, progressive, co-productive and linked to Early Years Strategy.</p>	Green	<p>A Parenting and Family Support Strategy has been developed and requires to be approved by the Best Start in Life Outcome Delivery Group and the relevant committee thereafter.</p> <p>A Parenting and Family Strategy group has been established to take forward and monitor the Family Support and Parenting Strategy Implementation Plan.</p>



## 4. NURTURED

Local Outcome	Action	RAG Status	Progress
	The Family Support and Parenting Strategy has been implemented and partners regularly report back on progress in implementing the Family Support and Parenting strategy.		
	(4.5) Inverclyde Alliance has a clear view on the importance of play in a child's life and has set out clear actions as to how it will implement the national Play Strategy locally in Inverclyde.	Green	<p>The Chief Executive of Play Scotland delivered a presentation on the importance of play to the Best Start in Life meeting on 3 August.</p> <p>It was agreed to establish a smaller working group to work with Play Scotland to take this work forward.</p>
	<p>(4.6) The Best Start in Life outcome delivery group has an understanding of service provision available to help those in poverty across Inverclyde and can help to improve linkages, co-ordinate provision and fill gaps.</p> <p>Provision will be mapped to the Scottish Government Prospects, Places and Pockets. Work will focus on building on people's assets, to improve their prospects e.g. being able to access employment.</p> <p>Children living in households that are 'working poor' are fully supported by co-ordinated provision of services.</p>	Green	<p>Report on Child Poverty considered by full council on 4 June 2015. (report below)</p>  <p>Child Poverty Inverclyde Council Cor</p> <p>The Social Enterprise Network have offered to provide the Best Start in Life Group with an overview of how their services impact on child poverty.</p>
	<p>(4.7) The standards of attainment and achievement for all our looked after and looked after and accommodated children and young people are raised.</p> <p>All Looked After/Looked After and Accommodated Children and Young People in Inverclyde are achieving through the experiences and outcomes of the Curriculum for Excellence.</p>	Green	<p>Looked after children attainment (% achieving SVQ level 3 or better in current diet)</p> <p>2011/12 – 59.2% 2012/13 – 61.9% 2013/14 – 93% 2014/15 – 88.6%</p> <p>Whilst the number of children achieving 1 qualification fell by 4.4%, the majority of looked after children achieved significantly more than one</p>

## 4. NURTURED

Local Outcome	Action	RAG Status	Progress
	<p>A Child's Plan is developed for all looked after children and young people.</p> <p>Co-production approaches developed across all agencies including 3<sup>rd</sup> sector to promote inclusion and access to community resources or extra - curricular activities.</p>		<p>qualification in 2014/15; indeed most pupils completed S4 with at least four qualifications at SCQF Level 3, 4 or 5.</p> <p>The cohort of looked after pupils can vary considerably in any given year. Between 2013/14 and 2014/15, the number of pupils in S4 increased from 42 to 47. The percentages dropped over the 2 years, but the number of pupils achieving more qualifications actually rose.</p> <p>Three meetings of the Family Group have been held. Drill down data has been gathered, however not all Councils have completed the template. The Improvement Service will carry out some analysis of the data. Better understanding has been gained as to why costs vary so much across Councils. Case studies on good practice have been shared between all 7 Councils which will inform practice going forward. Inverclyde is now handing over the leadership of this group to another of the Councils involved in the family group.</p> <p>Inverclyde Rights Respecting Residential Award won a Highly Commended award in the Reaching Higher category at the 2015 SIRCC/CELCIS awards.</p>
	<p>(4.8) The findings of the Health and Wellbeing survey are fully utilised to identify priority areas of work for partners in regard to the health and wellbeing of Inverclyde's children and young people. All secondary schools (both teachers and pupils) are clear on what improvements they wish to make on issues raised by the survey.</p> <p>Partners understand and can articulate their role in improving the health and wellbeing of children and young people in Inverclyde.</p> <p>The data is used to influence the public health agenda and improvements are made based on the learning arising from the survey.</p> <p>A shift has been made towards outcome focussed budgeting, to tackle health and wellbeing issues,</p>	Green	<p>The Health and Wellbeing conference, #Clyde Conversations, was held on 25 March. It was attended by 250 people, 130 officers and 120 young people from across all 6 secondary schools.</p> <p>The conference produced a set of themed actions which will now be progressed via community planning groups, within schools and in the wider community. A conference report was produced which summarised the outcome of the event. The report was approved by the Alliance Board at its meeting on 15 June. The report contained recommendations on how to take forward the 'offers' and 'asks' emanating from the event and also that the conference becomes an annual event. A further progress report will be presented to the Alliance Board in October.</p> <p>A recall event with the young people took place on 23 June 2015.</p>

## 4. NURTURED

Local Outcome	Action	RAG Status	Progress
	across all partners		
	(4.9) The Best Start in Life Outcome Delivery Group has a clear oversight of the progress that is being made in the delivery of the Children and Young People's Mental Health Improvement Action Plan	Green	<p>At the end of last term, senior pupils at St Stephen's HS engaged in activities related to self-harm (in the use of the 'On Edge' resource) and looking at ways to sustain and improve mental wellbeing. This was delivered as part of the school's induction days and approximately 120 pupils participated in the workshops.</p> <p>Further work is planned at the start of the new school year in St Columba's and Inverclyde Academy, again with a focus on mental wellbeing. This will be augmented by a further push in all schools for the 'On Edge' resource.</p> <p>Further CPD training and ongoing capacity building is set to continue and made available.</p> <p>The implementation group overseeing these developments are currently focusing on the writing of multi-agency response protocol for self-harm, suicide and grief/loss.</p>
	(4.10) The Best Start in Life Outcome Delivery Group has a clear oversight of the progress that is being made in the delivery of the Child Protection Improvement Plan.	Green	<p><b>Domestic abuse</b></p> <p>Multiagency screening process considers all domestic abuse referrals from the police where a child is associated with the household. A review of this process has been undertaken and a revised protocol adopted.</p> <p>ASSIST service and MARAC process is established in Inverclyde with representation from children's services on MARAC. Statistics on cases considered by MARAC are reported.</p> <p>Cedar service for children recovering from the effect of domestic abuse is established in Inverclyde and an evaluation report has been considered by CPC. The future delivery model for CEDAR is being considered as part of the redesign of Women's Aid services.</p> <p>Training on Gender based Violence and Child Protection is routinely delivered within Inverclyde and was delivered to 17 participants in June 2015.</p> <p>Following a successful pilot the Mentors in Violence Prevention programme</p>

## 4. NURTURED

Local Outcome	Action	RAG Status	Progress
			<p>is being rolled out across all secondary schools in Inverclyde.</p> <p>Guidance on Forced Marriage and FGM is published and routinely updated and awareness raising sessions have been delivered.</p> <p><b>Adult mental health</b></p> <p>Practitioner Guidance has been published and x2 follow on development sessions have taken place targeted at the children's services workforce and mental health practitioners. Sessions took place in April / May 2015 with 26 participants attending.</p> <p><b>CP and Disability</b></p> <p>Following a themed discussion at CPC a short life working group has been established to lead on this activity led by Angela Edwards. This group will look at training and development needs in the first instance.</p> <p><b>Child Sexual exploitation</b></p> <p>Following a themed discussion at CPC a strategy group has been established to take forward action on this priority area. Work streams are being developed around prevention, intervention, disruption and recovery.</p> <p>A programme of awareness raising training is underway.</p>

## 5. RESPECTED AND RESPONSIBLE

Local Outcome	Action	RAG Status	Progress
<b>SOA5: Alcohol Misuse</b>	<p>(5.1) A positive culture change has taken place by increasing awareness issues of alcohol misuse across ADP partners and wider community</p> <p>Citizens of all ages will be aware of the impact of alcohol misuse.</p> <p>A reduction in harmful drinking levels has been achieved.</p>	<b>Green</b>	<p>Alcohol and Older people training [IIAS] has now been developed and delivered 4 times throughout Apr-June 2015, to targeted staff groups.</p> <p>Since March 2015, five sessions of the Drugs, Alcohol and Youthwork Training have been delivered by Drinksafe Inverclyde [IIAS], to staff members across Inverclyde council and partner agencies</p> <p>Alcohol Awareness training has been delivered to 103 staff from Inverclyde Council Environmental Services throughout May-June 2015.</p> <p>In January and February YPAT [IIAS] delivered 15 sessions in Secondary schools to 341 pupils.</p> <p>By the end of 2014/15 academic year, YPAT [IIAS] had delivered 40 sessions to 1,125 Secondary School pupils.</p> <p>During April –June 2015 the Drinksafe Inverclyde Team [IIAS] engaged with over 1,400 members of the public at events including Gourock Highland Games, Gourock Garden Party and Port Glasgow Comet festival.</p> <p>During March YPAT [IIAS] took an active role in the organisation and delivery of WASTED programme which was delivered to all S2 classes throughout Inverclyde (this programme did not include Craigmarloch or Lomond View schools). This delivery involved all 6 Secondary schools including 687 S2 pupils.</p> <p>Plans are already in place for next years' event which will be subject to finding appropriate funding.</p>
	<p>(5.2) Evidence based actions have taken place in response to the community engagement events.</p> <p>Changes to services can be evidenced in response to feedback.</p>		<p>Planning for Supporting Communities Week 2015 in October 2015 is underway. The focus is on supporting families and tackling stigma associated with misuse. Bids have been made for funding to support this work.</p> <p>Planning engagement / consultation on Quality Principles - Standard Expectations of Care and Support in Drug and Alcohol Services for Sept/Oct</p>

## 5. RESPECTED AND RESPONSIBLE

Local Outcome	Action	RAG Status	Progress
	Improved engagement with young people and wider community around alcohol misuse.		2015 <ul style="list-style-type: none"> <li>• Members of IRC accessing 10 x week CBT course</li> <li>• IRC AGM</li> <li>• Tobacco Strategy Consultation</li> <li>• Health Improvement Team – consultation</li> <li>• HSCP Engagement / consultation</li> <li>• Homelessness Conversation Cafe</li> </ul>
	<p>(5.3) To promote and protect public health as part of the Licensing Scotland 2005 (&amp; etc Act)</p> <p>Wider community consultation on licencing and policy issues.</p> <p>Support the promotion of positive licencing.</p>	Green	The licensing forum is fully represented by ADP and HSCP Services. The forum has a community member who is also a license holder as the chair. Forum business has been relatively quiet and forum is due to have its yearly joint meeting with licensing board in next two months. This may generate more business for the forum.
	<p>(5.4) Parents and carers have a raised awareness and greater knowledge around alcohol prevention and harm reduction.</p> <p>Alcohol education in schools is embedded in the Curriculum for Excellence.</p>	Green	<p>A Pilot project is underway to develop Peer education in one of the local high schools where senior pupils will support alcohol education to younger pupils. This was an action from the Health and Wellbeing community event. Peer Education Training [IIAS] will begin in August with a group of S6 pupils in Port Glasgow High</p> <p>At end of academic year 2014/15 YPAT [IIAS] schools workers have delivered 40 sessions to 952 primary school pupils.</p>

## 6. INCLUDED

Local Outcome	Action	RAG Status	Progress
<b>SOA 6: Best Start in Life for Children and Young People</b>	<p>(6.1) More participatory approaches are embedded in service delivery and evaluation, providing children and young people with opportunities to be their own drivers of change e.g. through increased social networking, reciprocal working and enabling children and young people to influence in a positive way.</p> <p>Children and young people feel able to participate and have their voice heard.</p>	<b>Green</b>	A draft strategy is now in the final stages of development. A young person with care experience has been appointed through the HSCP to help gather the voices of young people to influence the development of the Strategy. Messages from the Clyde Conversations Conference have also been taken on board. A proposal from Inverclyde's Young People's Champion to develop a 'Youth Senate' is being explored as an additional mechanism to ensure young people have their voices heard.