**AGENDA ITEM NO: 7** 



Report To:	Inverclyde Alliance Board	Date:	14 December 2015
Report By:	John W Mundell Chair of the SOA Programme Board	Report No:	
Contact Officer:	Karen McCready Corporate Policy Officer	Contact No:	01475 712146
Subject:	Single Outcome Agreement 2013 -17 Outcome Delivery Group Quarterly Progress	s Report	

#### 1.0 PURPOSE

1.1 The purpose of this report is to provide the Alliance Board with an outline of progress against the outcomes and indicators set out in the Outcome Delivery Plans for the Single Outcome Agreement 2013 -17.

#### 2.0 SUMMARY

- 2.1 Each Outcome Delivery Group has an Outcome Delivery Plan and quarterly progress reports are presented to each meeting of the Programme Board and Alliance Board. As a number of new Outcome Delivery Plans have still to be approved by the Board, this report focuses on the performance of the following Outcome Delivery Groups in the previous quarter:
  - Employability / Economic Regeneration (SOA3)
  - Alcohol Misuse (SOA5)
  - Best Start in Life for Children and Young People (SOA6)

Performance highlights are set out in paragraph 4.6 whilst appendix one contains a summary of progress across all improvement actions, presented according to the relevant wellbeing outcome.

- 2.2 There is one amber action in this quarter:
  - Inverclyde Alliance will set out clear actions as to how it will implement the national Play Strategy locally in Inverclyde (amber).

Whilst work around play and early years is ongoing there is still a piece of work to be done setting out how the Play Strategy will be implemented locally. Play Scotland has presented to the Best Start in Life Group and it has been agreed that a smaller working group will work with Play Scotland to take this forward. The sub-group will have completed an audit of Inverclyde Council compliance with the Scottish Play Strategy by June 2016. Timescale for delivery thereafter will depend on actions to be undertaken.

- 2.3 The following table summarises overall performance for each of the actions against the wellbeing outcomes against the BRAG status.
  - <u>Blue</u> means that the action is complete.
  - <u>Red</u> means that performance is not expected to meet target and that immediate action is required if not already taken.
  - <u>Amber indicates that performance is not in line with what was expected when targets were set and requires close monitoring</u>. If the situation does not improve, correcting action will be

required.

- Green indicates that performance is on track on target.
- 2.4 New Outcome Delivery Plans for the Repopulation and Environment Outcome Delivery Groups are on the agenda of this meeting.
- 2.5 At the last Alliance Board meeting it was anticipated that the Successful Communities Outcome Delivery Plan would also be presented to this meeting for approval. However, due to the retiral of the lead officer, Supt Mark Shepherd, it has not been possible to finalise the plan. The group has however identified a number of priorities and these will be formulated into an Outcome Delivery Plan now that a new Lead Officer is in place.
- 2.6 Partnership working between Health Scotland and the Inequalities group is continuing and as agreed at the last Alliance Board meeting, a workshop session will be arranged with Health Scotland to look at the targeting of resources across the community planning partnership.

Wellbeing Outcome	Total number of actions	Number of Blue actions	Number of Green actions	Number of Amber actions	Number of Red actions
Safe	2	-	2	-	-
Healthy	2	-	2	-	-
Achieving	25	1	24	-	-
Nurtured	10	-	9	1	-
Active	-	-	-	-	-
Respected and Responsible	4	-	4	-	-
Included	1	-	1	-	-
TOTAL	44	1	42	1	-

The actions counted here are those for which a progress report has been made i.e. Employability / Economic Regeneration, Alcohol Misuse and Best Start in Life for Children and Young People.

- 2.8 For more information in regard to the progress being made against each of the actions please see appendix one.
- 2.9 Ross Johnston, Lead Officer for the Environment Outcome Delivery Group is moving to a national role within Scottish Natural Heritage and will therefore be relinquishing the role of lead officer. Scottish Natural Heritage (SNH) are willing to continue as the lead partner for this outcome and the role of Lead Officer will transfer to Kerry Wallace, Operations Manager in the New Year.

#### 3.0 RECOMMENDATIONS

#### 3.1 It is recommended that the Alliance Board:

- a. Consider and comment on the progress that has been made by the various Outcome Delivery Groups;
- b. Identify any cross cutting actions for work across the Outcome Delivery Groups;

John W Mundell Chair of the SOA Programme Board

#### 4.0 BACKGROUND

- 4.1 Each local outcome in the SOA has a lead officer who is responsible for the delivery of the outcome. The lead officer is supported by an Outcome Delivery Group consisting of partner organisations that have a role to play in the achievement of the outcome and an Outcome Delivery Plan that sets out the actions that will be taken to help achieve the outcome.
- 4.2 The SOA Outcome Delivery Groups are working to deliver the outcomes set out in the SOA. It is the responsibility of the lead officers to drive the outcomes by providing clear leadership and direction. Lead officers are responsible for leading Outcome Delivery Groups and for facilitating and co-ordinating the development of outcome delivery plans and reporting on these.
- 4.3

SOA Outcome	Lead Officer
SOA 1: Repopulation	Kevin Scarlett, Chief Executive, River Clyde Homes
SOA 2: Successful Communities	Superintendent Roddy Newbigging, Police Scotland
SOA 3: Economic Regeneration / Employability	Pauline Craig, DWP
SOA 4: Health Inequalities	Brian Moore, Chief Officer, Health & Social Care Partnership
SOA 5: Alcohol Misuse	Deborah Gillespie, Head of Mental Health, Addictions and Homelessness, Health & Social Care Partnership
SOA 6: Best Start in Life	Wilma Bain, Corporate Director, Education, Communities and Organisational Development (in post end November)
SOA 7: Environment	Ross Johnston, Area Manager, Strathclyde and Ayrshire, Scottish Natural Heritage

- 4.4 Ross Johnston, Lead Officer for the Environment Outcome Delivery Group is moving to a national role within Scottish Natural Heritage and will therefore be relinquishing the role of Lead Officer. Scottish Natural Heritage (SNH) are willing to continue as the lead partner for this outcome and Kerry Wallace, Operations Manager, SNH will take over the role as Lead Officer in the New Year.
- 4.5 New Outcome Delivery Plans for the Repopulation and Environment groups are on the agenda of this meeting for the approval of the Board. Finalising the Successful Communities Outcome Delivery Plan has been delayed due to the retiral of the Lead Officer for SOA 2, Superintendent Mark Shepherd. The group has identified a range of priorities and a new Lead Officer, Superintendent Roddy Newbigging has been appointed. The new Successful Communities Outcome Delivery Plan will be presented to the next meeting of the Alliance Board.
- 4.6 Highlights of progress made across the SOA Outcomes are set out below.

#### Economic Regeneration / Employability

The claimant count continues to improve, there are currently 1,505 individuals on JSA, a rate of 2.9%. This is down from a total of 1,717 JSA in the previous month and further down from 1,734 on the same month in 2014.

There are currently 5940 ESA/Incapacity Benefit claimants, a reduction of 80 since the same period in 2014.

There are currently 750 lone parent claimants, a reduction of 81 on the same period in 2014.

Initial approval for City Deal capital projects and delivery of employability projects.

Community Benefits are progressing at St. Patrick's, Pottery Street and at the District Court. This is still at an early stage.

An Engineering Forum has been established with strong employer commitment and preapprentice activity. The scheme has been developed to give fifth years pupils the opportunity to take part in vocational college classes during term time, linked to practical work experience with potential employers. At the end of the course young people may be offered full time apprenticeships. Inverclyde Council is working alongside Inverclyde Community Development Trust, West College Scotland and employers on the programme in an effort to address the engineering skills gap and tackle gender imbalance in engineering.

A pilot scheme to get people with learning difficulties into jobs has been launched. The programme has been developed by Values into Scotland and is funded by the Scottish Government. Inverclyde is one of only four areas in Scotland where the programme is being rolled out. 10 Modern Apprenticeships places targeted at young people with autism have been secured.

Investors in Young People is being rolled out across sectors.

A Health and Employability Officer has been appointed at the HSCP.

PG Paper has been secured for the newly refurbished lower West Wing at Custom House, safeguarding existing jobs in Inverclyde and bringing the potential for additional jobs. Active interest has increased at Kelburn Business Park following the fit-out works at Block B.

Between 1<sup>st</sup> April and 25<sup>th</sup> September there were 169 new Modern Apprentice starts in Inverclyde with 498 in training as at 25<sup>th</sup> Sept 2015.

#### Alcohol Misuse

A new Recovery Initiative, Culture Change is established. Monthly clean & sober social evenings are now in place at Crown Care (last Friday of the month 6.30-10.00pm) with access to crèche available.

Drinksafe Inverclyde have engaged with over 1010 members of the community since July 2015 through providing inputs to community events including The Fake Festival, Greenock Police Station Open Day, Cloch Housing Association Summer Gala and Inverclyde Supporting Communities Week. Our presence at these events is to raise awareness of alcohol and related problems and to promote safer alcohol use within the Inverclyde community. This is done through provision of information, resources and activities that engage community members in considering alcohol use and its impact on health and the community.

Peer mentoring training commenced in August at Port Glasgow High and a number of S6 have had an input to S2 classes.

There has been intensive workforce development training and liaison input to Acute services regarding Alcohol Brief Interventions (ABIs). ABIs have proven to be effective for individuals, over the age of 16 who are drinking at hazardous and harmful levels, in reducing their level of drinking.

Inverclyde Supporting Communities week was took place from 12 – 16<sup>th</sup> October 2015. The event involving many organisations and events including Art Therapy, Recovery Café, Parents and Carers Awareness Sessions, Creative Therapy and Family Fun Day.

An evaluation of recovery and addiction services /opportunities at Greenock prison has

#### Best Start in Life for Children and Young People

The Named Person Service and Single Planning Process workstreams are at a point where they are going to amalgamate to ensure there is not duplication of activity. The Learning and Development workstream is progressing in identifying interagency training needs. Single agency training continues to progress as appropriate.

Work is continuing with the Centre for Excellence for Looked After Children in Scotland (CELCIS) on the development of a Corporate Parenting Plan and Strategy. This will be launched on 16<sup>th</sup> December 2015 in conjunction with a Corporate Parenting event targeted at key decision makers and community planning partners. This event will allow the opportunity to further consult and consider the key themes of the Corporate Parenting Plan and its delivery.

The second phase of our residential childcare provision is progressing. Planning consent for a replacement for Neil St Children Unit was granted in September and this is about to go out to tender for the build which will be located at the site of the former King's Glen Primary.

#### 5.0 PERFORMANCE

- 5.1 There is one amber action in this quarter and no red actions:
  - Inverclyde Alliance will set out clear actions as to how it will implement the national Play Strategy locally in Inverclyde (amber).

Whilst work around play and early years is ongoing there is still a piece of work to be done setting out how the Play Strategy will be implemented locally. Play Scotland has presented to the Best Start in Life Group and it has been agreed that a smaller working group will work with Play Scotland to take this forward. The sub-group will have completed an audit of Inverclyde Council compliance with the Scottish Play Strategy by June 2016. Timescale for delivery thereafter will depend on actions to be undertaken.

Full performance details for all SOA actions are set out in appendix 1.

#### 6.0 IMPLICATIONS

- 6.1 <u>Finance:</u> There are no known financial implications.
- 6.2 <u>Human Resources:</u> There are no known HR implications.
- 6.3 Legal: There are no known legal implications.
- 6.4 <u>Equality / Diversity:</u> There are no known equality/diversity implications.
- 6.5 <u>Repopulation:</u> the Repopulation Outcome Delivery Group is working to deliver actions that will have a positive impact on the level of population in the Inverclyde area. Delivery of all of the actions within the Outcome Delivery Plans is intended to have a positive impact on the population of Inverclyde.
- 6.6 <u>Inequalities:</u> All outcome delivery groups are seeking to strengthen their focus on inequalities both in their improvement actions and performance measures. This is an ongoing process and this should result in a more effective partnership approach to reducing inequalities in Inverclyde.

#### 7.0 CONSULTATION

7.1 All Lead Officers have developed a progress report for their Outcome Delivery Group.

### 8.0 BACKGROUND PAPERS

8.1 Inverclyde Alliance Single Outcome Agreement 'Inverclyde Together' 2013-17.

#### SOA Progress Report - November 2015

SHANARI Theme	Total number of actions	Number of Blue actions	Number of Green actions	Number of Amber actions	Number of Red actions
Safe	2	-	2	-	-
Healthy	2	-	2	-	-
Achieving	25	1	24	-	-
Nurtured	10	-	9	1	-
Active	-	-	-	-	-
Respected and Responsible	4	-	4	-	-
Included	1	-	1	-	-
TOTAL	44	1	42	1	-

## 1. SAFE AND SUSTAINABLE

Local Outcome	Action	RAG Status	Progress
SOA 5: Alcohol Misuse	(1.1) Consolidate local arrangements for the Persistent Offenders Partnership	Green	<ul> <li>16 new clients signed between January 2015 and June 2015 (9 for drug related problems and 7 for alcohol related problems)</li> <li>Average time working with clients is 54 weeks</li> <li>44 males and 7 females with average age being 37 years old</li> <li>Reduction in offending of 22.3% for active clients</li> </ul>
	(1.2) The Outreach service, which supports prisoners on release from H.M.P Greenock, is made available to all prisoners within H.M.P Greenock.	Green	Members of Greenock Prison have now formed steering groups (male & female), and are planning and facilitating cafes independently – Your Voice continue to build their capacity and give support and guidance when requested / required. Your Voice & Recovery Assets facilitate 'Cafe Recovery' within Greenock Prison every Tuesday.
			<ul> <li>Members have taken on roles &amp; responsibilities</li> <li>Formed 2 x steering groups (male &amp; female)</li> <li>Planning and facilitating cafes independently</li> <li>Each group has applied for and accessed £1500 from the Scottish Recovery Consortium</li> </ul>
			Your Voice continue to build capacity and give support and guidance to members when requested / required

# 2. HEALTHY

Local Outcome	Action	RAG Status	Progress
SOA5: Alcohol Misuse	<ul> <li>(2.1) Deliver of the Recovery Orientated System of Care (ROSC) Plan to:</li> <li>Ensure that assessment and review processes are fit for purpose to support a ROSC model</li> <li>Deliver pathways that support ROSC</li> <li>Workforce planning to ensure competencies to deliver ROSC</li> <li>Ensure that peer support is an integral part of the ROSC framework</li> </ul>	Green	<ul> <li>Following an ROSC training and development day led by Inverclyde ADP, Your Voice will conduct an engagement / consultation exercise with people who use addiction services to ask what their views are on ROSC and if they feel that local services are implementing them – engagement will take place in September / October 2015</li> <li>ADP Recovery Development group has held a workshop to identify actions to be included within the ADP Delivery Plan 2015-2018. This work has been developed with reference to Scottish Government Quality Standards for Alcohol and Drug Services. Scottish Government also hosted a Quality standards seminar in Inverclyde which will support this work.</li> <li>New Recovery Initiative: Monthly clean &amp; sober social evenings are now in place at Crown Care (last Friday of the month 6.30-10.00pm). Numbers and popularity of the social evenings continues to grow with approximately 50 people attending on a regular basis</li> <li>Availability of crèche assist lone parent to access the above</li> <li>Your Voice &amp; Recovery Assets facilitate weekly outreach recovery stalls at a diversity of Health Centres. Recovery Stall now engaging with hard to reach people who do not necessarily engage with services</li> </ul>
	<ul><li>(2.2) Continue to meet national Health Board targets re Alcohol Brief Intervention (ABI) Standards.</li><li>Increase 'wider settings' and training for relevant staff to grow capacity.</li></ul>	Green	<ul> <li>E-learning tools are currently being redesigned by NHS GG&amp;C this will support greater coverage for alcohol assessment including ABI within acute setting</li> <li>Acute Liaison nurses [IIAS ] will facilitate data capture and recording in IRH.</li> <li>IIAS Acute nurses piloting an A&amp;E ABI clinic from September 2015. Now running 2 half day sessions per week with review planned for December.</li> <li>ABI refresher training rolling out to acute medical receiving staff at IRH.</li> <li>GGC group is looking at potential improvement action in antenatal specific settings.</li> <li>Staff withing the HIP team have attended ABI training for trainers.(Wider</li> </ul>

### 2. HEALTHY

Local Outcome	Action	RAG Status	Progress
			settings). IIAS Acute Liaison nurses have delivered training to 12 Physiotherapists for HEAT/wider setting ABIs. Further session with IRH Allied Health Professionals staff scheduled.
			IIAS initial contact now recording AUDIT to improve in house capture of ABI. In-house system now established to record and report initial contact alcohol screening and ABI activity.
			Homelessness vacancy for senior worker has been filled re wider setting ABIs
			IIAS will coordinate outreach to Primary care settings to support ABI delivery and reporting.

	Action	DAC	Draguesa
Local Outcome	Action	RAG Status	Progress
SOA3: Employability / Economic Regeneration	(3.1) Provision of appropriate support to Business, covering premises, advice and finance.	Green	35 businesses have received assistance from IC including 8 property assists between 1st April 2015 and 30th Sept 2015. RI out looking to make target of 9 for 2015/16.
	(3.2) Provide start up and entrepreneurial support activity for companies trading up to 12 months.	Green	90 start-ups supported from 1st April 2015 to the 30th of Sept 2015 through Business Gateway.
	(3.3) Work with employers developing recruitment packages and providing appropriate infrastructure to enable recruitment.	Green	New employer recruitment incentive being rolled out. 81 new employers engaged.
	(3.4) Identify F/T equivalent jobs created including occupational areas, qualification level, type of contracts and if appropriate evidence of jobs being at risk.	Green	PG Paper moved into Custom house in September 2015, safeguarding jobs in Inverclyde while active interests continue at Kelburn Business park. Updated number to be presented at RI Board meeting in December 2015.
	(3.5) Create additional space, including new build and refurbished property. Annual target 395m <sup>2</sup> .	Green	Custom Phase Phase 3 has now been completed. Target achieved for 2015/16. Works for the remaining phase – the Upper West Wing are targeted for being onsite in the early months of 2016.
	(3.6) Create additional space, including new build and refurbished property. Annual target 350m <sup>2</sup>	Green	The RI target has been set for 2015/16 at 350 sq m which is to be delivered against the existing property portfolio. Additionally, fit out works have completed at Kelburn Business Park Block B, bringing new wave of interest in the units.
	(3.7) Land remediation, utilities installed, service and access roads created to enable development. Target 1.44 ha	Green	The target of 1.44ha is for 2016/17.
	(3.8) Ensure Community benefits continue to be embedded within appropriate public sector contracts.	Green	Custom House Phase 4 will have opportunities in the latter part of the financial year.
			Scottish Prison Service new-build – on hold.
			Ardgowan primary and St. John's primary – complete
			St. Patricks, Pottery Street and District Court.
		11	

Local Outcome	Action	RAG Status	Progress
	(3.9) Engage at least 1062 local residents for employability support through Inverclyde Council funded End to End Service. Monitor and review progress, new registrations and client development. Annual target 1783 new clients	Green	In the first quarter, 734 clients registered.
	(3.10) Provide range of training and employability support to remove barriers to participation to facilitate employment. Annual target of 734 into or sustaining employment	Green	302 clients have moved into or sustained employment.
	(3.11) Deliver Employability Fund training placements as per annual contracted provision, secured through range of contractors. Annual Target – 335 places across stage 2-4	Green	Published figures 1 <sup>st</sup> April – 25 <sup>th</sup> Sept 164 EF starts
	(3.12) Increasing numbers of those accessing the Careers Services. Develop range of age appropriate advice and guidance.	Green	Published figures to 1 <sup>st</sup> April – 30 <sup>th</sup> Sept 15, 3,537 Careers Information Advice and Guidance interventions to 2,141 individuals
	(3.13) Promote My World of Work and deliver appropriate training for associated professionals	Green	8,685 Inverclyde Residents registered on My World of Work
	<ul><li>(3.14) Ensure efficiency of service and that clients at all stages are aware of appropriate support. Ensure that partner provision is made available and promoted.</li><li>Ensure new claimants are seen within 3 working days and benefit processed within 14 working days</li></ul>	Green	At the end of the 2nd Qtr (25/09/15) the cumulative number of new claims to JSA – 1967. Q1 1034 Q2 933
	(3.15) Local young people aged 16-24 are targeted for employability support. Target employability support to 265 eligible young people.	Green	124 eligible young people have been recruited and are on programme.
	(3.16) Delivering targeted jobs for young people aged 18-24 to tackle youth unemployment through 120 new Future Jobs in each contractual year.	Green	90 posts occupied.

Local Outcome	Action	RAG Status	Progress
	(3.17) Target the creation of 12 new apprentices in 15/16	Complete	
	(3.18) Creating Modern Apprentices places, with funding for 30,000 places nationally and working to increase participation locally by employers.	Green	Published figures to 1 <sup>st</sup> April – 25 <sup>th</sup> Sept, 169 new MA starts in Inverclyde. With 498 in training at 25 <sup>th</sup> Sept 2015.
	The national target is 30,000 new MA starts and appropriate levels within Inverclyde to contribute to the national target.		
	(3.19) Provision of activity within the Youth Contract – SBWA/Wage Incentive	Green	At the end of the 2 <sup>nd</sup> Qtr (25/9/15) - 46 claimants participated in a Sector Based Work Academy. Of which 14 were aged 18-24.
	(3.20) Inverclyde residents supported via employability programmes	Green	Allocation of 30 EF places for 2015/16, 15 Stage 3 & 15 Stage 4 Programmes
			Jan Construction Jan Social Care
			Group 6 12 commenced September 2015
			Group 7 13 to commence November 2015
			172 places being delivered across WCS Oct 14 to Jun 15 including Bespoke Inverclyde course (DEA/Green Deal) delivered for DWP clients Feb 2015. (This funding has been discontinued for 2015/16)
	(3.21) Vocational learning opportunities provided to Inverclyde Schools	Green	219 S5/6 and 107 S4 school pupils attending WCS as part of Vocational Programme 2015/16
			57 young people attended taster sessions in May 15 with 48% subsequently progressing to FE $@$ WCS
	(3.22) Support with literacies and achieving qualifications to reduce barriers to participation in the labour market	Green	81 have registered and started on programme.
	(3.23) Increase level of residents with baseline	Green	24 candidates have completed core skill qualifications.
		12	

Local Outcome	Action	RAG Status	Progress
	qualifications for employment by increasing number of individuals achieving a key skill outcome		
SOA6: Best Start in Life for Children and Young People	<ul> <li>(3.24) The CPP is fully aware of the Joint Inspection of Children's Services process, the standards / criteria to be met and their role in delivering this.</li> <li>The involvement of CPP leads to continuous improvement of children's services.</li> <li>Clear improvement plans in place leading to a positive inspection led by the CPP.</li> </ul>	Green	The Chief Officers group met on 20 October. It is thought that the inspection may take place in March with notification of this received in January 2016. A report will be presented to the Alliance Board. A meeting of SOA6 and the Alliance and Programme Boards will be arranged as part of the preparation for the inspection.
	(3.25) An online Children's Services plan, which focusses on 'Nurturing Inverclyde', is available on the Council's website and is delivered through the wellbeing outcomes across partners.	Green	There have been a number of consultation events in the lead up including a consultation with staff, which has helped to identify most of the links to various relevant principal plans, strategies and frameworks etc. A working draft version of the 'plan' is available. The Council has partnered West College Scotland to commission students to implement a "user friendly" interactive website and / or mobile app aimed at young people who require information and advice in a more targeted format. All current advice, plans and policy documents will be published to <u>www.inverclyde.gov.uk</u> to provide a formal point of reference for the Council's approach.

	Action	<b>DAO</b>	Dreamage
Local Outcome	Action	RAG Status	Progress
SOA5: Alcohol Misuse	(4.1) Develop and provide a service which supports families affected by alcohol.	Green	Work is with families and individuals as and when required. Service redesign is being considered.
	(4.2) A service is in place which supports prisoners leaving custody and helps to deliver an increase in the number of prisoners who obtain permanent tenancy.	Green	Securing appropriate accommodation for ex-offenders continues to be a national as well as local problem. Whilst the Throughcare service in place locally helps offenders leaving prison secure a tenancy, further work is required.
SOA6: Best Start in Life	<ul> <li>(4.3) By August 2016 we will have the principles, processes and practice of GIRFEC in place for the official launch of the legislative requirements of the Children and Young People's Act 2014 in relation to GIRFEC including:</li> <li>A single plan in place for children and young people up to 18 years where appropriate.</li> <li>A single plan in place for young people up to the age of 25 for Looked After Children.</li> <li>Children's rights are placed at the centre of the work we do for children and young people with all relevant policies and strategies linked to the UNRC and GIRFEC principles.</li> </ul>	Green	Greater Glasgow and Clyde Health Board are coordinating an Information Management systems forum involving the 6 local authorities to look at the systems and processes that will be required to ensure that the legislative requirements are met. Inverclyde has representation at this from both HSCP and Education Services. The challenges of secure systems are well highlighted through this Forum and require ongoing discussion at a local (Inverclyde) level in relation to the HSCP partnership hub and its facility for NPS information sharing The Named Person Service and Single Planning Process workstreams are at a point where they are going to amalgamate to ensure there is not duplication of activity. The Learning and Development workstream is progressing in identifying interagency training needs. Single agency training continues to progress as appropriate
	(4.4) Partners are more aware of parenting support provision available across the area, clear referral routes are in place leading to better targeting. Partners are better at co-ordinating support and development that is available, pathways are in place for parents to follow and continue participation.	Green	<ul><li>The Parenting and Family Support Strategy has been developed and has been approved by the Best Start in Life Outcome Delivery Group which will provide governance.</li><li>A Parenting and Family Support Strategy Group has been established to take forward and monitor the Family Support and Parenting Strategy Implementation Plan.</li></ul>
	A strategic approach of support to parents is in place which provides choice and helps to reduce inequality, is nurturing and proportionate,		

Local Outcome	Action	RAG Status	Progress
	progressive, co-productive and linked to Early Years Strategy. The Family Support and Parenting Strategy has been implemented and partners regularly report back on progress in implementing the Family Support and Parenting strategy.		
	(4.5) Inverclyde Alliance has a clear view on the importance of play in a child's life and has set out clear actions as to how it will implement the national Play Strategy locally in Inverclyde.	Amber	A training event was held for early years staff in the Town Hall on 20 October. Following a presentation to the Best Start in Life ODG by Play Scotland on the importance of play, it was agreed to establish a smaller working group to work with Play Scotland to take this forward. This group has not yet met due to resource issues.
	<ul> <li>(4.6) The Best Start in Life outcome delivery group has an understanding of service provision available to help those in poverty across Inverclyde and can help to improve linkages, co-ordinate provision and fill gaps.</li> <li>Provision will be mapped to the Scottish Government Prospects, Places and Pockets. Work will focus on building on people's assets, to improve their prospects e.g. being able to access employment.</li> <li>Children living in households that are 'working poor' are fully supported by co-ordinated provision of services.</li> </ul>	Green	<ul> <li>The mapping work is complete and a full report on child poverty was considered at by the Inverclyde Council.</li> <li>Work is progressing from a Financial Inclusion perspective related to children and families due to the impact of the next welfare reform cuts.</li> <li>Work is ongoing at Glenbrae to pilot an advice worker input for parents; also looking to develop a fuel poverty programme directed at families with young children and potential for credit union rollout in schools.</li> <li>Work is also ongoing around provision of school meals during holiday periods.</li> <li>The Child Poverty Action Group will be invited to present to the Head Teachers meeting on the cost of the school day.</li> </ul>
	<ul><li>(4.7) The standards of attainment and achievement for all our looked after and looked after and accommodated children and young people are raised.</li><li>All Looked After/Looked After and Accommodated</li></ul>	Green	Work is continuing with CELCIS on the development of a Corporate Parenting Plan and Strategy. This will be launched on 16 <sup>th</sup> December 2015 in conjunction with a Corporate Parenting event targeted at key decision makers and community planning partners. This event will allow the opportunity to further consult and consider they key themes of the Corporate

Local Outcome	Action	RAG Status	Progress
	Children and Young People in Inverclyde are achieving through the experiences and outcomes of the Curriculum for Excellence. A Child's Plan is developed for all looked after children and young people. Co-production approaches developed across all agencies including 3 <sup>rd</sup> sector to promote inclusion and access to community resources or extra - curricular activities.		<ul> <li>Parenting Plan and its delivery.</li> <li>A Champions Board be established as a mechanism to deliver the desired outcomes.</li> <li>The 2<sup>nd</sup> phase of our residential childcare provision is progressing - planning consent for a replacement for Neil St children Unit was granted in September and about to go out to tender for the build which will be located at the site of the former Kings Glen Primary.</li> <li>Looked after children attainment (% achieving SVQ level 3 or better in current diet)</li> <li>2011/12 – 59.2%</li> <li>2011/12 – 59.2%</li> <li>2013/14 – 93%</li> <li>2014/15 – 88.6%</li> <li>Whilst the number of children achieving 1 qualification fell by 4.4%, the majority of looked after children achieved significantly more than one qualifications at SCQF Level 3, 4 or 5.</li> <li>Three meetings of the Family Group have been held. Drill down data has been gathered and there is a better understanding has been gained as to why costs vary so much across Councils. Case studies on good practice have been shared between all 7 Councils which will inform practice going forward. Invercived has agreed to continue to chair the family group going forward.</li> </ul>
	(4.8) The findings of the Health and Wellbeing survey are fully utilised to identify priority areas of work for partners in regard to the health and wellbeing of Inverclyde's children and young people. All secondary schools (both teachers and pupils) are clear on what improvements they wish to make on issues raised by the survey.	Green	<ul> <li>Actions produced and prioritised on the day have been sent out to the relevant SOA and other groups. There is an ongoing role to determine the specific actions that will be taken forward and monitoring the progress of this. The next steps are:</li> <li><u>Areas Young People want to work on</u></li> <li>Stronger role for their own existing Pupil Councils to promote the voices of young people</li> </ul>

Local Outcome	Action	RAG Status	Progress
	Partners understand and can articulate their role in improving the health and wellbeing of children and young people in Inverclyde. The data is used to influence the public health agenda and improvements are made based on the learning arising from the survey. A shift has been made towards outcome focussed budgeting, to tackle health and wellbeing issues, across all partners		<ul> <li>Pupil Councils engaging more with Parent Councils</li> <li>Peer support across many areas of Health &amp; Wellbeing – using the MVP model</li> <li>Fundraising to help pupils with fewer resources have better access to opportunities</li> <li>Tracking the cost of the school day</li> <li>Forum for Head Boys/Girls to share good practice (termly, after school?)</li> <li><u>Areas Young People need support with</u></li> <li>Better information coming out through Registration Bulletins</li> <li>Supporting Peer Models with professional input and expertise</li> <li>Supporting Pupils to track the cost of the school day</li> <li>Consideration of provision of Core PE beyond S4</li> <li>School Nurse Drop-in's (already being developed across a number of secondary schools)</li> <li>Consideration of what's delivered in PSE (YP feel that the information you get shouldn't depend on what school you go to)</li> </ul>
			<ul> <li>implementation of actions</li> <li>Following consideration by Education SMT of a paper focusing on 'risky behaviours', a workshop to progress joint planning in this area has been arranged for 27 October</li> <li>Commence planning for #Clyde Conversations conference 2016</li> </ul>
	(4.9) The Best Start in Life Outcome Delivery Group has a clear oversight of the progress that is being made in the delivery of the Children and Young People's Mental Health Improvement Action Plan	Green	Work in this area continues and a refreshed plan is being worked on that will be presented to the SOA6 group at a later date. A multi-agency approach is being taken to develop a set of guidelines for the ways that the locality are to respond to critical incidents such as self-harm, suicide, grief and loss. This forms part of the above mentioned implementation plan.
	(4.10) The Best Start in Life Outcome Delivery Group has a clear oversight of the progress that is being made in the delivery of the Child Protection Improvement Plan.	Green	Annual report was considered by the Chief Officers group on 20 October 2015 which was approved. Details fed back to SOA 6 which has a governance role.

### **5. RESPECTED AND RESPONSIBLE**

Local Outcome	Action	RAG	Progress
		Status	
SOA5: Alcohol Misuse	(5.1) A positive culture change has taken place by increasing awareness issues of alcohol misuse across ADP partners and wider community	Green	Alcohol and Older people training [IIAS] has now been developed and delivered 4 times throughout Apr-June 2015, to targeted staff groups.
	Citizens of all ages will be aware of the impact of alcohol misuse.		Since March 2015 5 sessions of the Drugs, Alcohol and Youthwork Training have been delivered by Drinksafe Inverclyde [IIAS], to staff members across Inverclyde council and partner agencies.
	A reduction in harmful drinking levels has been achieved.		Drinksafe Inverclyde have carried out 4 sessions of Tier 1 & 2 Alcohol and Drug training and Drugs Alcohol and Youth Work training since July 2015.
			Alcohol Awareness training has been delivered to 103 staff from Inverclyde Council Environmental Services throughout May-June 2015.
			In January and February YPAT [IIAS] delivered 15 sessions in Secondary schools to 341 pupils.
			So far in the new academic year YPAT have delivered 44 alcohol awareness sessions to 754 secondary pupils.
			Alcohol Peer Education Project has been piloted at PGHS. A group of S6 pupils have been trained to deliver alcohol awareness inputs to younger students. They have delivered alcohol awareness inputs to all S1 PSE classes. Project is currently being evaluated.
			Drinksafe Inverclyde have engaged with over 1010 members of the public at community events since July 2015.
			An information stall was hosted by DrinkSafe Inverclyde at the Oak Mall on FASD awareness day to raise awareness of this issue.
			During March YPAT [IIAS] took an active role in the organisation and delivery of WASTED programme which was delivered to all S2 classes throughout Inverclyde (this programme did not include Craigmarloch or Lomond View schools). This delivery involved all 6 Secondary schools including 687 S2 pupils.

### 5. RESPECTED AND RESPONSIBLE

Local Outcome	Action	RAG Status	Progress
			<ul> <li>Plans are already in place for next years' event which will be subject to finding appropriate funding.</li> <li>Weekly engagement with Inverclyde Homeless Forum working to the Community Connector model to: determine what services are available; promote and share knowledge of services &amp; support available for people at risk of or experiencing homelessness. Collaborative working has allowed us to take this project a stage further, by bringing the services / supports to the people, allowing instant access. This pilot also lends itself to the Social Prescribing Scheme – S.O.S. Sources of Support to help people improve their wellbeing.</li> </ul>
	<ul><li>(5.2) Evidence based actions have taken place in response to the community engagement events.</li><li>Changes to services can be evidenced in response to feedback.</li><li>Improved engagement with young people and wider community around alcohol misuse.</li></ul>	Green	<ul> <li>Supporting Communities Week 2015 in October 2015 has taken place Focus on supporting Families and tackling Stigma associated with misuse. Bids have been made for funding to support this work.</li> <li>Planning engagement / consultation on Quality Principles - Standard Expectations of Care and Support in Drug and Alcohol Services for Sept/Oct 2015</li> </ul>
	<ul><li>(5.3) To promote and protect public health as part of the Licensing Scotland 2005 (&amp; etc Act)</li><li>Wider community consultation on licencing and policy issues.</li><li>Support the promotion of positive licencing.</li></ul>	Green	The licensing forum is fully represented by ADP and HSCP Services. The forum has a community member who is also a license holder as the chair. Forum business has been relatively quiet and forum is due to have its yearly joint meeting with licensing board in next two months. This may generate more business for the forum.
	<ul><li>(5.4) Parents and carers have a raised awareness and greater knowledge around alcohol prevention and harm reduction.</li><li>Alcohol education in schools is embedded in the Curriculum for Excellence.</li></ul>	Green	A Pilot project is underway to develop Peer education in one of the local high schools where senior pupils will support alcohol education to younger pupils. This was an action from the Health and Wellbeing community event. Peer Education Training [IIAS] will begin in August with a group of S6 pupils in Port Glasgow High At end of academic year 2014/15 YPAT [IIAS] schools workers have delivered 40 sessions to 952 primary school pupils.

# 6. INCLUDED

Local Outcome	Action	RAG Status	Progress
SOA 6: Best Start in Life for Children and Young People	<ul> <li>(6.1) More participatory approaches are embedded in service delivery and evaluation, providing children and young people with opportunities to be their own drivers of change e.g. through increased social networking, reciprocal working and enabling children and young people to influence in a positive way.</li> <li>Children and young people feel able to participate and have their voice heard.</li> </ul>	Green	A draft 'strategy' has been prepared and will be circulated for comment October – December 2015 with a view to finalising the strategy by Spring 2016. Oversight of the strategy will be provided by the Children's Rights Oversight Group (formerly Children's Rights Advisory Group) which has had a shifted its focus to move away from an advisory role to move forward as a strategic group.