



Report To: Inverciyde Alliance Board Date: 13 June 2016

Report By: John W Mundell Report No:

Chair of the SOA Programme Board

Contact Karen McCready Contact 01475 712146

Officer: Corporate Policy Officer No:

Subject: Single Outcome Agreement 2013-17

Outcome Delivery Group Quarterly Progress Report

1.0 PURPOSE

1.1 The purpose of this report is to provide the Alliance Board with an outline of progress against the outcomes and indicators set out in the Outcome Delivery Plans for the Single Outcome Agreement 2013 -17.

2.0 SUMMARY

- 2.1 Each Outcome Delivery Group has an Outcome Delivery Plan and quarterly progress reports are presented to each meeting of the Programme Board and Alliance Board. This report focuses on the performance of the following Outcome Delivery Groups in the previous quarter:
 - Repopulation (SOA 1)
 - Employability / Economic Regeneration (SOA3)
 - Alcohol Misuse (SOA5)
 - Best Start in Life for Children and Young People (SOA6)
 - Environment (SOA 7)

Performance highlights are set out in paragraph 4.4 whilst appendix one contains a summary of progress across all improvement actions, presented according to the relevant wellbeing outcome.

- 2.2 There is one red and one amber action in this guarter:
 - An online Children's Services plan, which focuses on 'Nurturing Inverclyde', is available on the Council's website and is delivered through the wellbeing outcomes across partners (red).

All existing plans are being aligned and placed in to the architecture of the virtual plan. At the last meeting of the Best Start in Life group it was agreed that a sub group would be established with the intention of meeting 2-3 times in order to finalise the plan. The first meeting of the sub-group took place on 27 May and there is an anticipated overall completion date for this work of 1 August 2016.

 Establish an Environmental Network to support community projects and respond to development of locality planning within the CPP.

There has been slight slippage with this action; initially it was anticipated that the first meeting would take place in March 2016. Due to difficulties in getting the appropriate agencies / representatives together this was not possible. Discussions are underway and it

has been agreed that the first meeting of the Network will be re-scheduled to take place in September 2016, to coincide with the Community Empowerment Act coming into effect. A list of organisations that will be invited to attend has been identified.

Full performance details for all SOA actions are set out in appendix 1.

- 2.3 The following table summarises overall performance for each of the actions against the wellbeing outcomes against the BRAG status.
 - Blue means that the action is complete.
 - Red means that performance is not expected to meet target and that immediate action is required if not already taken.
 - <u>Amber indicates</u> that performance is not in line with what was expected when targets were set and requires close monitoring. If the situation does not improve, correcting action will be required.
 - Green indicates that performance is on track on target.
- 2.4 There has been an initial meeting of some members of the Successful Communities (SOA 2) Outcome Delivery Group and an agreement reached to initially look at locality planning. Those in attendance were keen to explore how to focus at a geographic level rather than developing actions for across the whole area. Police Scotland will hold another meeting in the near future. Data gathering is being undertaken to support this and a meeting will be arranged in the near future to discuss how this will be taken forward.
- 2.5 The Health Scotland workshop on Economic Evidence to inform Investment and Disinvestment took place on 25 April 2016 and was well attended by partners from across the partnership. The next steps arising from the event will be taken forward by the Inequalities group.

Wellbeing Outcome	Total number of actions	Number of Blue actions	Number of Green actions	Number of Amber actions	Number of Red actions
Safe	2	-	2	-	-
Healthy	3	-	3	-	-
Achieving	29	9	19	-	1
Nurtured	11	-	11	-	-
Active	3	-	3	-	-
Respected and Responsible	4	-	4	-	-
Included	2	-	1	1	-
TOTAL	54	9	43	1	1

The actions counted here are those for which a progress report has been made.

2.7 For more information in regard to the progress being made against each of the actions please see appendix one.

3.0 RECOMMENDATIONS

3.1 It is recommended that the Alliance Board:

- a. Consider and comment on the progress that has been made by the various Outcome Delivery Groups;
- b. Identify any cross cutting actions for work across the Outcome Delivery Groups;

John W Mundell Chair of the SOA Programme Board

4.0 BACKGROUND

- 4.1 Each local outcome in the SOA has a lead officer who is responsible for the delivery of the outcome. The lead officer is supported by an Outcome Delivery Group consisting of partner organisations that have a role to play in the achievement of the outcome and an Outcome Delivery Plan that sets out the actions that will be taken to help achieve the outcome.
- 4.2 The SOA Outcome Delivery Groups are working to deliver the outcomes set out in the SOA. It is the responsibility of the lead officers to drive the outcomes by providing clear leadership and direction. Lead officers are responsible for leading Outcome Delivery Groups and for facilitating and co-ordinating the development of outcome delivery plans and reporting on these.

4.3

SOA Outcome	Lead Officer
SOA 1: Repopulation	Kevin Scarlett, Chief Executive, River Clyde Homes
SOA 2: Successful Communities	Superintendent Bob Kennedy, Police Scotland
SOA 3: Economic Regeneration / Employability	New lead officer to be confirmed.
SOA 4: Health Inequalities	Brian Moore, Chief Officer, Health & Social Care Partnership
SOA 5: Alcohol Misuse	Deborah Gillespie, Head of Mental Health, Addictions and Homelessness, Health & Social Care Partnership
SOA 6: Best Start in Life	Wilma Bain, Corporate Director, Education, Communities and Organisational Development
SOA 7: Environment	Kerry Wallace, Operations Manager, Scottish Natural Heritage

4.4 Highlights of progress made across the SOA Outcomes are set out below.

Repopulation

Inverclyde will feature in a Sunday Herald editorial in May about the coastal offer of Scotland's Towns.

The first ever Powerboat P1 Scottish Grand Prix of the Sea will take place off Greenock Esplanade on 18-19 June 2016. It will be broadcast to over 400 million homes worldwide, providing an opportunity for showcasing Inverclyde as a place to live, work and invest in.

A representative from Scotland's Towns Partnership presented to the Repopulation Outcome Delivery Group. The presentation highlighted data and toolkits available to help understand Inverciyed Towns and how to promote and develop these (http://www.scotlandstowns.org/).

An ri advertising campaign is promoting a 'Why commute?' message (see further information in the Economic Regeneration paragraph below).

Economic Regeneration / Employability

The claimant count continues to improve, there are currently 1470 individuals on JSA, a rate of 2.9%, which is down from 3.3% in the same period of 2015. Of this group, a total of 305 are aged 16-24 years a rate of 4.4%, which is again slightly above the national average. The total number of people on all out of work benefits remains at 8,280 which has not been updated on NOMIS since August 2015. The Inverclyde jobs market remains vulnerable to any company closures or

further public sector reductions.

A major marketing campaign has been underway since January to try to attract businesses to Inverclyde with adverts in Glasgow Airport; the A8; Gourock, Greenock West, Greenock Central and Port Glasgow railway stations. Riverside Inverclyde was an exhibitor at All-Energy 2016 which took place at the SECC on 4th and 5th May (ri stand below), attracting over 7,000 delegates and 450 exhibitors.



All-Energy 2016 proved to be one of ri's busiest at such conferences, with discussions taking place with over 50 companies. Of the marketing materials ri had available, 44 brochures, 33 DVD's, and over 40 location specific marketing materials were taken away by interested companies. With such volume of materials taken away after discussions with companies, the aim of positioning Inverclyde for potential investment was met at this event.

As a direct result of this exhibition, ri has already hosted one company visiting Custom House looking at the two remaining rooms in the East Wing and also, but separately, at the Long Room. Follow-ups are being made with other leads from the event. Additionally, referrals have been made to Peel Ports regarding three companies expressing an interest in Inchgreen. There was also notable general interest into what was happening in Inverclyde with regards to the City Deal projects, Ferguson Marine Engineering, the former Hector McNeil baths' area, The Cut, and Spango Valley.

Building on this, Riverside Inverclyde has advertised for the new position of Head of Business Investment/Operations, temporary until 31st March 2019, for which the key role will be to attract further mobile investment to Inverclyde.

Inverclyde Council has received confirmation of Scottish Employer Recruitment Incentive, with a total of 11 confirmed wage incentive packages for Inverclyde.

Inverclyde Council has confirmed additional employability funding to deliver the following:

- 36 additional wage incentive packages
- Environmental Training Options for pre-release offenders.

West College Scotland in collaboration with Inverclyde Council (and other local authorities) has been successful in a bid to deliver 194 SDS Foundation Apprenticeships across the whole West region in academic years 2016/17 and 2017/18. The foundation apprenticeship frameworks to be delivered are; Civil Engineering; Social Services Children and Young People; Social Services Healthcare; Financial Services; Software Development, and Engineering & Business. In Inverclyde, 76 places will be delivered across the following frameworks Civil Engineering, Social Services Children and Young People, Social Services Healthcare, Financial Services & Engineering in partnership with Inverclyde schools.

West College Scotland has supported 4 young people on the autism spectrum via the SDS Equalities Challenge Fund to access and sustain MA places. The funding package includes

support from Inverclyde Council.

Skills Development Scotland published the first Participation Measure Figures in 2015 which showed that of 3,548 16-19 year olds 89% were in learning, training or work. In December the School Leaver Destinations for Inverclyde were published which show that of 793 winter (2014) and summer (2015) school leavers, 94.3% were in a positive destination of learning, work or training.

Alcohol Misuse

The Recovery Café Inverclyde will facilitate recovery workshops in Perth Prison. A recovery drama took place on 4th May in the Beacon Arts Centre.

Peer mentoring training has been completed in Port Glasgow High School. A number of S6 pupils have provided an input into S2 classes. This training has been developed specifically as a result of the #Clyde Conversations conference held in March 2015. Planning for academic year 2016/17 will begin over the summer months and the feasibility of rolling out the peer mentoring training across all secondary schools will be considered.

Addiction services are currently engaged with the Care Inspectorate who completed a case file reading and received questionnaire returns from staff and service users. Stakeholder group engagements will follow in June. The focus is on adherence to the Quality Principles for Drug and Alcohol Services.

ADPs across the country are in discussions with Scottish Government and NHS Boards in respect of significant reductions in financial support for Drug and Alcohol Services.

Best Start in Life

Single and multi-agency training and development events have been taking place to ensure that the workforce is prepared for the implementation of the GIRFEC Named Person.

A subgroup of the Best Start in Life group has been established to audit Inverclyde Council's compliance with the National Play Strategy and develop an action plan to address gaps and identify improvements. This work has been divided into 3 task groups focussing on the 3 main strands of the strategy; community, home and school / nursery. The findings of the group will be reported to the next SOA 6 meeting in July.

A multi-agency project in Rainbow Family Centre is providing Healthy Start Vitamins to all children in the PA14 postcode area. This is to encourage both the uptake of vitamins and families who reside in this postcode area to apply for Healthy Start Vouchers to increase their weekly income and continue to provide free vitamins to children under 5 years. More than 100 families have received the vitamins since the launch at the start of March 2016.

In addition to receiving information on free vitamins and extra benefits, families can access information from IHEAT to impact on fuel poverty. It is anticipated that a pathway into other benefit advice will be offered to families. Families are also offered a range of support from cooking, and healthy eating, to smoking cessation and mental health support, to increase self-esteem and wellbeing.

Environment

4 focus sessions in Broomhill are scheduled to take place over the coming months. The purpose of the sessions is to look at different elements of the Place Standard. The focus groups will largely comprise of residents but also businesses and those that work in the area.

The results of the Inverclyde Bike Recycle consultation have been received. Further work will be carried out to look at group recycling in relation to health.

A short term piece of work has been commissioned on the green network and an action plan will be developed at the end of this.

5.0 PERFORMANCE

- 5.1 There is one red and one amber action in this quarter:
 - An online Children's Services plan, which focuses on 'Nurturing Inverclyde', is available on the Council's website and is delivered through the wellbeing outcomes across partners.
 - All existing plans are being aligned and placed in to the architecture of the virtual plan. At the last meeting of the Best Start in Life group it was agreed that a sub group would be established with the intention of meeting 2-3 times in order to finalise the plan. The first meeting of the sub-group took place on 27 May and there is an anticipated overall completion date for this work of 1 August 2016.
 - Establish an Environmental Network to support community projects and respond to development of locality planning within the CPP.

There has been slight slippage with this action; initially it was anticipated that the first meeting would take place in March 2016. Due to difficulties in getting the appropriate agencies / representatives together this was not possible. Discussions are underway and it has been agreed that the first meeting of the Network will be re-scheduled to take place in September 2016, to coincide with the Community Empowerment Act coming into effect. A list of organisations that will be invited to attend has been identified.

Full performance details for all SOA actions are set out in appendix 1.

6.0 IMPLICATIONS

- 6.1 <u>Finance:</u> There are no known financial implications.
- 6.2 Human Resources: There are no known HR implications.
- 6.3 Legal: There are no known legal implications.
- 6.4 Equality / Diversity: There are no known equality/diversity implications.
- 6.5 <u>Repopulation:</u> the Repopulation Outcome Delivery Group is working to deliver actions that will have a positive impact on the level of population in the Inverclyde area. Delivery of all of the actions within the Outcome Delivery Plans is intended to have a positive impact on the population of Inverclyde.
- 6.6 <u>Inequalities</u>: All outcome delivery groups are seeking to strengthen their focus on inequalities both in their improvement actions and performance measures. This is an ongoing process and this should result in a more effective partnership approach to reducing inequalities in Inverclyde.

7.0 CONSULTATION

7.1 All Lead Officers have developed a progress report for their Outcome Delivery Group.

8.0 BACKGROUND PAPERS

8.1 Inverclyde Alliance Single Outcome Agreement 'Inverclyde Together' 2013-17.

SOA Progress Report - February 2016

SHANARI Theme	Total number of actions	Number of Blue actions	Number of Green actions	Number of Amber actions	Number of Red actions
Safe	2	-	2	-	-
Healthy	3	-	3	-	-
Achieving	29	9	19	-	1
Nurtured	11	-	11	-	-
Active	3	-	3	-	-
Respected and Responsible	4	-	4	-	-
Included	2	-	1	1	-
TOTAL	54	9	43	1	1

1. SAFE	AND SUSTAINABLE		
Local Outcome	Action	RAG Status	Progress
SOA 5: Alcohol Misuse	(1.1) Consolidate local arrangements for the Persistent Offenders Partnership	Green	The average time working with clients is 54 weeks. 44 males and 7 females with the average age being 37 years old. The reduction in offending has been significant. A statistical analysis has been completed.
	(1.2) The Outreach service, which supports prisoners on release from H.M.P Greenock, is made available to all prisoners within H.M.P Greenock.	Green	Members of Greenock Prison have now formed steering groups (male & female), and are planning and facilitating cafes independently. Your Voice continue to build their capacity and give support and guidance when requested / required
	Recovery Café is sustainable and available to prisoners within HMP Greenock		·

2. HEALTHY

Local Outcome	Action	RAG	Progress
		Status	
SOA5: Alcohol Misuse	 (2.1) Deliver of the Recovery Orientated System of Care (ROSC) Plan to: Ensure that assessment and review processes are fit for purpose to support a ROSC model Deliver pathways that support ROSC Workforce planning to ensure competencies to deliver ROSC Ensure that peer support is an integral part of the ROSC framework 	Green	Following a ROSC training and development day led by Inverclyde ADP, Your Voice will conduct an engagement / consultation exercise with people who use addiction services to ask what their views are on ROSC. ADP Recovery Development group has held a workshop to identify actions to be included within the ADP Delivery Plan 2015-2018. This work has been developed with reference to Scottish Government Quality Standards for Alcohol and Drug Services. Scottish Government also hosted a Quality standards seminar in Inverclyde which will support this work. Care Inspectorate are currently carrying out a review in relation to this.
	(2.2) Continue to meet national Health Board targets re Alcohol Brief Intervention (ABI) Standards.	Green	E-learning tools are currently being redesigned by NHS GG&C this will support greater coverage for alcohol assessment including ABI within acute setting
	Increase 'wider settings' and training for relevant staff to grow capacity.		Acute Liaison nurses [IIAS] will facilitate data capture and recording in IRH.
			IIAS Acute nurses will pilot an A&E ABI clinic from September 2015. Now running 2 half day sessions per week with review planned for December.
			ABI refresher training rolling out to acute medical receiving staff at IRH.
			GGC group is looking at potential improvement action in antenatal specific settings.
			Staff within the HIP team have attended ABI training for trainers.(Wider settings)
			IIAS Acute Liaison nurses have delivered training to 12 Physiotherapists for HEAT/wider setting ABIs. Further session with IRH Allied Health Professionals staff scheduled.
			IIAS initial contact now recording AUDIT to improve in house capture of ABI. In-house system now established to record and report initial contact alcohol screening and ABI activity.
			Homelessness vacancy for senior worker has been filled regarding wider

2. HEALTHY			
Local Outcome	Action	RAG Status	Progress
			setting ABIs IIAS will coordinate outreach to Primary care settings to support ABI delivery and reporting. Pauline Atkinson has agreed to discuss at upcoming CPD group and/or GP forum. IIAS has offered support.
SOA 7: Environment	(2.3) Inverclyde is the most physically active local authority by 2020 in order to improve health and well-being	Green	This action is primarily taken forward through the work of the Active Living Strategy. The group has discussed projects where people think there are gaps in membership e.g. built environment. No funding suitable to match any ideas at present.
			It has been identified that Inverclyde is the only area that does not have a project supported by the Smarter Places, Smarter Choices Fund. Ideas for a potential partnership approach will be explored.
			Tesco 'Bags of Health' funding has been launched again. The closing date for applications is 3 June 2016. Three projects currently being voted on in Tesco stores, however only 2 are in Inverclyde. In the future schools could bid for opening up school grounds.
			The bid for funding from Spirit 2012 was unsuccessful.

Local Outcome	Action	RAG Status	Progress
SOA 1: Repopulation	(3.1) A long term vision for the area is agreed which aims to make Inverclyde a thriving, sustainable place in which to live, work and play.	Green	The Place Partnership is morphing into Creative Inverclyde to deliver the Arts and Creativity Strategy over the next 3-5 years. Branding will be attached to it. This will have an element of branding attached to it and this should be linked into other branding going on within the CPP.
			Further work is being carried out to investigate the possibility of Ice Cream Architecture and Creative Inverclyde helping to develop the vision and brand for the area, in line with the work being undertaken by Inverclyde Council.
			A group of artists are working with the Chamber of Commerce to help make the town centre more of an appealing offer.
	(3.2) Partners are signed up to a shared 'brand' that will be used to market and promote the area to maximum effect. Including:	Green	Scotland's Towns Partnership will have an editorial in the Sunday Herald in May about the coastal offer of Scotland's Towns, which will include Inverclyde.
	 A positive image on Inverclyde is consistently promoted by all partners Communities within Inverclyde are involved in 		The Grand Prix of the seas will be held on 18 -19 June and the area will be promoted as part of this.
	promoting a positive image of the area		There is some funding available that could be broken down into additional grant support for tourism businesses and a feasibility study into developing large scale events, establish what is it out there that Inverclyde is ideally placed to host.
			Part of overall bid is £50,000 for marketing and branding, e.g. building Inverclyde Living. Potential to have a brand for all partners. Will develop a design brief as to what that branding will look like and feed in the feasibility outcomes.
	(3.3) Inverclyde's housing offer is seen within and	Green	Inverkip power station is the first development from the City Deal locally.
	outside out boundaries as positive, improving, varied, of good quality, with a range of affordable and expensive homes for rent and sale.		Inverclyde Housing Website:
			Website will be the only site in Inverclyde where properties from all tenures are advertised. Proposals now received from the four software providers approached. This feedback has allowed us to revise plans. Rather than business partnership approach as previously proposed, the project will be developed by Council, but with input from partners. The Council will run the website as pilot for year one, giving partners' free use. If it is felt that this
		12	

Local Outcome	Action	RAG Status	Progress
		Otatao	adds value to businesses, partners will have option of jointly funding it from year two onwards. A working group of RSLs, estate and letting agents will meet shortly and help take the project to tender by late summer 2016. Local Development Plan development engagement commencing – call for sites for housing. Inverclyde Council Housing Strategy will visit land owners with planning to sell LHS support, regarding house-building and the types of developments we want to see.
	(3.4) Inverclyde is seen as a destination for economic migrants either working in the area of commuting to other areas in the city region	Green	West College Scotland (WCS) are involved in the development of Developing Scotland's Young Workforce with the introduction of foundation apprenticeships. An engineering forum has been established to highlight the world class engineering business we have. The content of a preapprenticeship programme for 16 – 17 year olds is being developed with employers, IC, WCS and ICDT. This will run until June 2017 (outcome will be that young people are ready and can secure apprenticeships with local businesses).
			The WCS curriculum is being developed for the next year to grow the media offer around TV particularly.
			A meeting is planned with the Head of Media at WCS to discuss utilising the skills of the media students to assist in the promotional campaign where this fits with their curriculum.
			A new head of business investment for RI should be in post by the summer. This role should have an impact in bringing new businesses into the area.
			An RI advertising campaign is looking at connectivity as well as 'Why commute?'
			The LEADER programme is being promoted across Inverclyde, Renfrewshire and East Renfrewshire. LEADER focusses on rural areas and will support businesses in the villages. There is a possibility of releasing support for small businesses and organisations in September. Developing a method to analyse applications – for practicality and deliverability, however these must meet particular criteria.

Local Outcome	Action	RAG Status	Progress
	(3.5) The repopulation group links in with other SOA groups (and new partners) to ensure that there is a strong repopulation focus.	Green	Repopulation is a cross cutting issue and as such all SOA groups have officer representation from the Repopulation Group. This will help to ensure that the issue of repopulation also features on the agenda of all SOA groups.
SOA3: Employability / Economic Regeneration	(3.6) Provision of appropriate support to Business, covering premises, advice and finance.	Complete	479 businesses have received assistance from Inverclyde Council. This includes Grant & Loan support, property assists, property enquiries, one to one advice and start-up support between 1 st April and 31 st March 2016.
			Riverside Inverclyde achieved 11 against a target of 9
	(3.7) Provide start up and entrepreneurial support activity for companies trading up to 12 months.	Complete	150 start-ups supported from 1 st April 2015 to the 31 st March 2016 through Business Gateway
	(3.8) Work with employers developing recruitment packages and providing appropriate infrastructure to enable recruitment.	Complete	214 new employer contacts to end of the financial year.
	(3.9) Identify F/T equivalent jobs created including occupational areas, qualification level, type of contracts and if appropriate evidence of jobs being	Complete	321 jobs created between 1 st April 2015 and 31 st March 2016 and 697 jobs safeguarded.
	at risk.		Riverside Inverclyde achieved 43 against a target of 41.2.
	(3.10) Create additional space, including new build and refurbished property. Annual target 395m ²	Complete	Annual target achieved.
	(3.11) Create additional space, including new build and refurbished property. Annual target 350m ²	Green	Will be completed at Lynedoch Industrial Estate by mid-2016.
	(3.12) Land remediation, utilities installed, service and access roads created to enable development. Target 1.44 ha	Green	The target of 1.44ha was for 2016/17, but this has been replaced in, and removed from the extended Single Operating Plan 2016-19.
	(3.13) Ensure Community benefits continue to be embedded within appropriate public sector contracts.	Green	Custom House Phase 4 will have an apprentice starting in May 2016. IC have appointed for District Court and Roads depot. Kilmacolm Primary – 2 apprentices being recruited. Hub West Scotland have appointed for St Patrick's and the new Care Facility.

Local Outcome	Action	RAG Status	Progress
	(3.14) Engage at least 1062 local residents for employability support through Invercied Council funded End to End Service. Monitor and review progress, new registrations and client development. Annual target 1783 new clients	Complete	1885 clients registered. Annual target met.
	(3.15) Provide range of training and employability support to remove barriers to participation to facilitate employment. Annual target of 734 into or sustaining employment	Complete	774 clients have moved into or sustained employment. Annual target met.
	(3.16) Deliver Employability Fund training placements as per annual contracted provision, secured through range of contractors. Annual Target – 335 places across stage 2-4	Green	Published figures to end of December 2015, 226 new starts.
	(3.17) Increasing numbers of those accessing the Careers Services. Develop range of age appropriate advice and guidance.	Green	Published figures in Q3 of 2015/16 5,476 Careers Information Advice and Guidance interventions to 2905 individuals.
	(3.18) Promote My World of Work and deliver appropriate training for associated professionals	Green	9,119 Inverclyde Residents registered on My World of Work between April 2011 and Dec 2015.
	(3.19) Ensure efficiency of service and that clients at all stages are aware of appropriate support. Ensure that partner provision is made available and promoted.Ensure new claimants are seen within 3 working days and benefit processed within 14 working days	Green	At the end of the fourth Qtr (25/3/16) the cumulative number of new claims to JSA – 3112 Q1 1034, Q2 933, Q3 560, Q4 585 Please note that the introduction of Universal Credit has had an impact on claims volumes. At the end of quarter 4 there were 280 current UC claimants who were out of work.
	(3.20) Local young people aged 16-24 are targeted for employability support. Target employability support to 265 eligible young people.	Green	375 eligible young people have been recruited and are on programme.
	(3.21) Delivering targeted jobs for young people aged 18-24 to tackle youth unemployment through 120 new Future Jobs in each contractual year.	Green	94 posts occupied

Local Outcome	Action	RAG Status	Progress
	(3.22) Target the creation of 12 new apprentices in 15/16	Green	MA 16/17 new contract to deliver 11 new start Level 3 MAs within the Council. Employability fund re-contracted to deliver 49 work placements for young
		_	people in 16/17
	(3.23) Creating Modern Apprentices places, with funding for 30,000 places nationally and working to increase participation locally by employers.	Green	Published figures to Q3 April 15 – Dec 15 - 289 new starts Total of 519 MA currently in training.
	The national target is 30,000 new MA starts and appropriate levels within Inverclyde to contribute to the national target.		
	(3.24) Provision of activity within the Youth Contract – SBWA/Wage Incentive	Green	At the end of the 4 th quarter 113 claimants participated in a Sector Based Work Academy, of which 31were aged 18-24.
	(3.25) Inverclyde residents supported via employability programmes	Green	Allocation of 30 EF places for 2015/16, 15 Stage 3 & 15 Stage 4 35 places delivered in Construction, Health & Social Care and a bespoke SAGE Accounting programme for DB Apparel employees facing redundancy
			Groups 4&5 completed their MAs in December 2015 Group 6 - 12 people commenced September 2015
			Group 7 - 12 people commenced December 2015 Group 8 - 12 people will commence April 2016
	(3.26) Vocational learning opportunities provided to Inverclyde Schools	Green	219 S5/6 and 107 S4 school pupils attending West College Scotland as part of Vocational Programme 2015/16.
			Vocational areas covered include: Construction, Engineering, Hospitality, Care, Hairdressing, ICT and Media.
			57 young people attended taster sessions in May 2015 with 48% subsequently progressing to FE at West College Scotland.
	(3.27) Support with literacies and achieving qualifications to reduce barriers to participation in the labour market	Complete	274 have registered and started on programme.

Local Outcome	Action	RAG Status	Progress
	(3.28) Increase level of residents with baseline qualifications for employment by increasing number of individuals achieving a key skill outcome	Complete	134 candidates have completed core skill qualifications
SOA6: Best Start in Life for Children and Young People	(3.29) The CPP is fully aware of the Joint Inspection of Children's Services process, the standards / criteria to be met and their role in delivering this. The involvement of CPP leads to continuous improvement of children's services. Clear improvement plans in place leading to a positive inspection led by the CPP.	Green	Currently awaiting the date for the inspection. Preparations have started including a review of the Inspection Handbook. The Best Start in Life Group will have a significant input into this work.
	(3.30) An online Children's Services plan, which focusses on 'Nurturing Inverclyde', is available on the Council's website and is delivered through the wellbeing outcomes across partners.	Red	WCS have provided a draft version of the website and this continues to be developed. Some content is available on Inverclyde Council's website until the fully functional website is live. All existing plans are being aligned, and placed in to the architecture of the virtual plan. Next step is to draw out the key overarching issues which come out of these plans, and develop into a coherent narrative. A strategic needs assessment is also required. It was agreed at the last meeting of the Best Start that a multi-agency group sub group would be established. The intention is that this group will meet 2-3 times in order to finalise the plan. The Corporate Parenting Plan will also link into the Children's Services Plan Rights Respecting Units work is well underway.

	Б		_
$\boldsymbol{\Lambda}$	R	K I	
_			

	<u> </u>		
Local Outcome	Action	RAG Status	Progress
SOA 1: Repopulation	(4.1) Arts, Culture and creativity is a key strand in the growth and development of Inverclyde - creative industries and the arts help to create a balanced economy - leisure opportunities are a feature of our lifestyle offer	Green	The Grand Prix of the Seas will be used to highlight the lifestyle offer in Inverclyde. It is anticipated that it will be announced on 9 May whether funding will be available from Creative Scotland for this year's Galoshans Festival, although there are some funding pots available to continue work on the festival. A presentation from Scotland's Towns Partnership was delivered to the Repopulation Outcome Delivery Group, which highlighted data and toolkits available to help understand Inverclyde's Towns and how to promote and develop these. Inverclyde Life currently in testing phase for update and development of content.
SOA5: Alcohol Misuse	(4.2) Develop and provide a service which supports families affected by alcohol.	Green	Work is with families and individuals as and when required. Service redesign is being considered.
	(4.3) A service is in place which supports prisoners leaving custody and helps to deliver an increase in the number of prisoners who obtain permanent tenancy.	Green	Securing appropriate accommodation for ex-offenders continues to be a national as well as local problem. Whilst the Throughcare service in place locally aims to help offenders leaving prison secure a tenancy, further work is required. At the Community Justice Development Day on 28 April 2016, access to housing was seen as the top priority for partners.
SOA6: Best Start in Life	 (4.4) By August 2016 we will have the principles, processes and practice of GIRFEC in place for the official launch of the legislative requirements of the Children and Young People's Act 2014 in relation to GIRFEC including: A single plan in place for children and young people up to 18 years where appropriate. A single plan in place for young people up to the age of 25 for Looked After Children. Children's rights are placed at the centre of the work we do for children and young people with all 	Green	Single agency and multi-agency training and development events have been taking place to ensure the specific workforce are prepared for implementation. Information sharing process and protocols are being trialled in one school cluster and Police Scotland. Secure information sharing systems for transfer of information from one Named Person service to another have been developed.

Local Outcome	Action	RAG Status	Progress
	relevant policies and strategies linked to the UNRC and GIRFEC principles.		
	(4.5) Partners are more aware of parenting support provision available across the area, clear referral routes are in place leading to better targeting. Partners are better at co-ordinating support and development that is available, pathways are in place for parents to follow and continue participation. A strategic approach of support to parents is in place which provides choice and helps to reduce inequality, is nurturing and proportionate, progressive, co-productive and linked to Early Years Strategy. The Family Support and Parenting Strategy has been implemented and partners regularly report back on progress in implementing the Family	Green	A local Parenting Working Group has recently been established. The group is trying to establish a shared aim based on the action plan of the strategy, acknowledge all the "parenting" interventions and who delivers them, to whom and how often, to create a seamless pathway for parents. A working knowledge of both public, community and third sector organisations who deliver parenting support and interventions is being gathered and discussions on who should be part of the working group and the input that will be required from them.
	Support and Parenting strategy.	0,,,,,,	A sub- cross has been established to
	(4.6) Inverclyde Alliance has a clear view on the importance of play in a child's life and has set out clear actions as to how it will implement the national Play Strategy locally in Inverclyde.	Green	 A sub-group has been established to: audit Inverclyde Council's compliance with the National Play Strategy develop an action plan to address gaps / improvements.
			This work has been divided into 3 task groups focussing on the 3 mastrands of the strategy:
			CommunityHomeSchool / Nursery
			The group will meet again in late April. It is anticipated that this work will complete by May 2016 and will thereafter report its findings to SOA 6.

A multi-agency project in Rainbow Family Centre is providing Healthy Start

(4.7) The Best Start in Life outcome delivery group

4. NURTURED

Local Outcome	Action	RAG Status	Progress
	has an understanding of service provision available to help those in poverty across Inverclyde and can help to improve linkages, co-ordinate provision and fill gaps. Provision will be mapped to the Scottish Government Prospects, Places and Pockets. Work will focus on building on people's assets, to improve their prospects e.g. being able to access employment. Children living in households that are 'working poor' are fully supported by co-ordinated provision of services.		Vitamins to all children in the PA14 post code area. This is to encourage a) the uptake of vitamins and b) to encourage the families who reside in this post code area to apply for Healthy Start Vouchers that will increase their weekly income and continue to provide free vitamins to children under 5 years. More than 100 families have received the vitamins since the launch at the start of March 2016. In addition to receiving information on free vitamins and extra benefits, families can access information from IHEAT, to impact on fuel poverty. It is anticipated that a pathway into other benefit advice will be offered to families. Families are also offered a range of support from cooking, and healthy eating, to smoking cessation and mental health support, to increase self-esteem and wellbeing. SDS offer a targeted service to pupils in school so that those most at risk of not moving to a positive destination have a greater input from their careers advisor. SDS also offer transitional support to those moving from school into post school destinations with targeted support to those who need it most, which includes more intensive support for particular groups of young people including care leavers.
	 (4.8) The standards of attainment and achievement for all our looked after and looked after and accommodated children and young people are raised. All Looked After/Looked After and Accommodated Children and Young People in Inverclyde are achieving through the experiences and outcomes of the Curriculum for Excellence. A Child's Plan is developed for all looked after children and young people. Co-production approaches developed across all agencies including 3rd sector to promote inclusion and access to community resources or extracurricular activities. 	Green	Further discussion required for the transitions for all LAC/LAAC, internal, external and post-school. SDS has been working with Social Work to identify all those who have a care experience to ensure that they are identified for the most intensive support.

4. NURTURE	ED		
Local Outcome	Action	RAG Status	Progress
		Status	
	 (4.9) The findings of the Health and Wellbeing survey are fully utilised to identify priority areas of work for partners in regard to the health and wellbeing of Inverclyde's children and young people. All secondary schools (both teachers and pupils) are clear on what improvements they wish to make on issues raised by the survey. Partners understand and can articulate their role in improving the health and wellbeing of children and young people in Inverclyde. The data is used to influence the public health agenda and improvements are made based on the learning arising from the survey. A shift has been made towards outcome focussed budgeting, to tackle health and wellbeing issues, across all partners 	Green	Planning has begun for a second conference for young people and community planning partners. The first of these events was as a direct result of the survey work. Decisions to be made nationally about the use of local health surveys (national or local). No further planning can take place to carry out another Health and Wellbeing Survey until this is concluded. SDS is working with Inverclyde schools around Building the Curriculum 4 – Career Education Standards and are currently working with Education Scotland to develop modules for teachers around this agenda.
	(4.10) The Best Start in Life Outcome Delivery Group has a clear oversight of the progress that is being made in the delivery of the Children and Young People's Mental Health Improvement Action Plan	Green	Progress in this area continues and the implementation group is currently focusing its efforts on developing multi-agency guidelines for people working with and supporting children and young people at risk of self-harm and suicide. In particular, this is targeted at first responders. The group held a development session with a range of key stakeholders, which was to discuss and develop the guidance into a further draft, prior to a wider consultation process. It is anticipated that this will start to take place after the summer this year. Specific to the digital developments for improving children and young people's mental health is a GGC-wide initiative called 'Aye Mind' (see www.ayemind.com). This is due to launch at the end of April and includes a "workers toolkit" content plus additional youth-facing content.
	(4.11) The Best Start in Life Outcome Delivery Group has a clear oversight of the progress that is	Green	Child Annual Report considered by the Best Start in Life Group at its meeting on 20 th April.

4. NURTURE	D		
Local Outcome	Action	RAG Status	Progress
	being made in the delivery of the Child Protection Improvement Plan.		
SOA 7: Environment	(4.12) There is a living environment that meets high levels of the 14 standards that make up the Place Standard, making Broomhill at good place to live.	Green	Health Scotland has provided the Environment ODG with a further input on the Place Standard. 4 focus sessions in Broomhill are planned to look at different elements of the Place Standard. The focus groups will largely comprise of residents but also businesses and those that work in the area. The first two focus groups have taken place. Questions from the Place Standard tool will also be used in the consultation on the Lynedoch Street area.

5. Active			
Local Outcome	Action	RAG Status	Progress
SOA 7: Environment	(5.1) An increase in the extent of community food growing in Inverclyde and in the extent of public benefits delivered by this activity	Green	Awaiting guidance from the Scottish Government. The local approach will however make use of, and build on, the expertise in the community e.g. Belville community gardens. Belville and Parklea / Branching Out can help shape taking this work forward. Also assessed the allotments provision. The linkages between community food growing and Foodbanks are being explored.
	(5.2) An increase in the extent and quality of the green network for people and wildlife and the targeting of external funding sources to initiate Targeted Project Development.	Green	A short term piece of work has been commissioned and an action plan will be developed at the end of it. Once a spatial strategy has been developed, applications for funding will be considered. At the next meeting the group will consider a report focusing on two issues, habitats connections and connections of people to habitats. The first piece of work is taking place in Coves area to improve the connectivity of that area. This will be completed at end March and an action plan will be brought to the next meeting.
	(5.3) Residents of Inverclyde are more active, more often. There is a need to apply for funding to set up a sustainable project. A Bike Recycling feasibility study will be available by November and any further engagement with partners will take place regarding next steps.	Green	The results of the Inverclyde Bike Recycle Consultation have been received and shared with Transportation & Roads. The report has also been discussed at the Active Living Strategy meeting. The report could form the basis for possible future funding bid. Follow up work is being carried out with Clyde Activity Bikes to look at group cycling in relation to health. Possible opportunity for social enterprise.

6. RESPECTED AND RESPONSIBLE

Local Outcome	Action	RAG Status	Progress
SOA5: Alcohol Misuse	(6.1) A positive culture change has taken place by increasing awareness issues of alcohol misuse across ADP partners and wider community	Green	Alcohol and Older people training [IIAS] has now been developed and delivered to targeted staff groups. Three sessions of Tier 1&2 Drug and Alcohol awareness training have been
	Citizens of all ages will be aware of the impact of alcohol misuse.		delivered since October 2015, to 29 staff from Inverclyde HSCP and partner agencies.
	A reduction in harmful drinking levels has been achieved.		So far in the new academic year YPAT have delivered 44 alcohol awareness sessions to 754 secondary pupils.
			Alcohol Peer Education Project has been piloted at Port Glasgow High School. A group of S6 pupils have been trained to deliver alcohol awareness inputs to younger students. They have delivered alcohol awareness inputs to all S1 PSE classes. The project is currently being evaluated.
			YPAT have delivered the Booze Busters programme to 368 P6/P7 children within Inverclyde Primary Schools since October 2015,
			Drinksafe Inverclyde has engaged with 676 community members at events and workplaces since October 2015, including Tesco, Texas Instruments, West College Scotland, the Oak Mall.
	(6.2) Evidence based actions have taken place in response to the community engagement events.	Green	Focus on supporting families and tackling stigma associated with misuse. Bids have been made for funding to support this work.
	Changes to services can be evidenced in response to feedback.		Planning engagement / consultation on Quality Principles - Standard Expectations of Care and Support in Drug and Alcohol Services.
	Improved engagement with young people and wider community around alcohol misuse.		
	(6.3) To promote and protect public health as part of the Licensing Scotland 2005 (& etc Act)	Green	The licensing forum is fully represented by ADP and HSCP Services. The forum has a community member who is also a license holder as the chair. Forum business has been relatively quiet and forum is due to have its yearly
	Wider community consultation on licencing and		joint meeting with licensing board in next two months. This may generate

6. RESPECTED AND RESPONSIBLE **Local Outcome Action** RAG **Progress Status** policy issues. more business for the forum. Support the promotion of positive licencing. (6.4) Parents and carers have a raised awareness A Pilot project is underway to develop Peer education in one of the local high Green and greater knowledge around alcohol prevention schools where senior pupils will support alcohol education to younger pupils. This was an action from the Health and Wellbeing community event. and harm reduction. Peer Education Training [IIAS] began in August 2015 with a group of S6 pupils in Port Glasgow High Alcohol education in schools is embedded in the Curriculum for Excellence. Last academic year YPAT [IIAS] schools workers delivered 40 sessions to 952 primary school pupils.

7. INCLUDED			
Local Outcome	Action	RAG Status	Progress
SOA 6: Best Start in Life for Children and Young People	(7.1) More participatory approaches are embedded in service delivery and evaluation, providing children and young people with opportunities to be their own drivers of change e.g. through increased social networking, reciprocal working and enabling children and young people to influence in a positive way. Children and young people feel able to participate and have their voice heard.	Green	 This work has been led by the Youth Work sub-group. A draft strategy has been produced and discussed at a meeting of the Best Start in Life group on 21 April. A number of first steps have been agreed: a) All services will be asked to provide information about the opportunities the provide for participation and their existing practices b) Models, methodologies and good practice will be developed into a guidance manual and training programme. Services will be asked to assess the extent to which opportunities for participation are young people led.
SOA 7: Environment	(7.2) Pro-active community groups delivering projects and services. Establish environmental network to support community projects and respond to development of locality planning within the CPP. First meeting by March 2016.	Amber	Initial discussions have taken place. A date for the meeting has been moved forward to financial year 16/17. A number of environmental groups were involved in the Charette, however there is a need to have something to link it to e.g. Community Empowerment Act as well as developments around locality.