

INVERCLYDE ALLIANCE BOARD**MONDAY 11 DECEMBER 2017 – 3.30PM****BOARD ROOM 1, MUNICIPAL BUILDINGS, GREENOCK**

Present: Councillors S McCabe (Chair), G Brooks, L Quinn and E Robertson (Inverclyde Council), Ms S Kelly (Skills Development Scotland), Ms L Hamill and Ms L Campbell (DWP), Ms K Morrison (Scottish Natural Heritage), Mr J Brown (Scottish Government), Mr I Bruce (CVS Inverclyde), Group Manager M Gallacher (Scottish Fire & Rescue Service), Superintendent R Kennedy (Police Scotland), Mr K Scarlett (River Clyde Homes), Mr A Comrie (Strathclyde Partnership for Transport) and Mr S Frew (Scottish Enterprise).

In attendance: Mr A Fawcett, Mr S Allan, Mr G McGovern, Mr M Conway and Ms S Lang (Inverclyde Council), Ms L Long and Ms S McAlees (Inverclyde HSCP), Ms K Morrison and Ms E Cannon (River Clyde Homes).

Apologies: Apologies for absence were intimated on behalf of Divisional Commander G Crossan (Police Scotland), Area Manager D Proctor (Scottish Fire & Rescue Service), Mr N Frances (Scottish Enterprise), Ms K Wallace (Scottish Natural Heritage), Ms S Rae (West College Scotland) and Mr S McMillan (MSP).

MINUTE OF PREVIOUS MEETING

The minute of the meeting of the Alliance Board of 2 October 2017 was submitted and approved.

MATTERS ARISING

There were no separate matters arising.

PRESENTATION – THE ATTAINMENT CHALLENGE

It was noted that this presentation would now be made to the next scheduled meeting of the Board in March 2018.

JOINT CHILDREN'S SERVICES FINDINGS

There was submitted a report by the Corporate Director Education, Communities & Organisational Development (1) on the findings of the Joint Strategic Inspection of Services to Children, Young People and Families in the Inverclyde Community Planning Partnership (CPP) area and (2) seeking members' views on the improvement actions arising from the findings, prior to submission to the Care Inspectorate.

The Board also heard a presentation by Sharon McAlees, Head of Children's Services and Criminal Justice, Inverclyde HSCP, on the inspection outcomes and improvement plan themes and thereafter Ms McAlees answered a number of questions from members. (A copy of the presentation is attached at [Appendix 1](#)).

Ms McAlees advised members that she was seeking feedback on the high level improvement plan by close of business the following day, 12 December.

Decided:

- (1) that the Alliance Board note the findings of the report on the Joint Inspection of Services to Children, Young People and Families in the Inverclyde CPP and extend its congratulations to all staff involved; and
- (2) that approval be given to the contents of the Improvement Plan to address the

inspection findings, subject to any further changes submitted by the Alliance Board members by 12 December and the inclusion of a proposed timeline for providing regular updates of progress against the actions contained in the plan.

SINGLE OUTCOME AGREEMENT 2013-17 – OUTCOME DELIVERY GROUP QUARTERLY PROGRESS REPORT

There was submitted a report by the Chair of the Programme Board providing an outline of progress against the outcomes and indicators set out in the Outcome Delivery Plan for the Single Outcome Agreement 2013-17.

Decided: that the Alliance Board note the progress which has been made by the various Outcome Delivery Groups.

INVERCLYDE ALLIANCE IMPROVEMENT PLAN PROGRESS REPORT

There was submitted a report by the Chair of the Programme Board providing an update on the progress which has been made in taking forward the actions in the Inverclyde Alliance Improvement Plan.

Decided:

- (1) that the Alliance Board note the progress which has been made in taking forward the actions within the Inverclyde Alliance Improvement Plan; and
- (2) that the review of the Improvement Plan take place once the new arrangements for the delivery of the Inverclyde Local Outcome Improvement Plan (LOIP) have been established.

LOCAL OUTCOME IMPROVEMENT PLAN 2017-2022

There was submitted a report by the Chair of the Programme Board appending the final version of Inverclyde's Local Outcome Improvement Plan 2017-2022 for approval and sign off by the Alliance Board.

Decided: that approval be given to Inverclyde's Local Outcome Improvement Plan appended to the report.

INVERCLYDE ALLIANCE AND LOIP GOVERNANCE

There was submitted a report, together with updated appendix, setting out the governance and reporting structure for the Inverclyde Alliance and the Inverclyde Outcomes Improvement Plan.

Decided: that the Alliance Board agree the governance arrangements for the Inverclyde Alliance as set out in the report.

INVERCLYDE TRANSPORT OUTCOME REPORT

There was submitted a report by the Head of Policy & Planning, Strathclyde Partnership for Transport (1) informing the Alliance Board of the preparation by SPT of the Inverclyde Transport Outcome Report (TOR), (2) highlighting the connection between SPT activities and local outcomes from the Single Outcome Agreement and (3) highlighting the focus given within the TOR to the services and benefits that SPT has delivered in 2016/17 together with details of the SPT – Inverclyde joint workstreams for 2017/18.

Decided: that the contents of the report be noted.

COMMUNITY CHOICES FRAMEWORK

There was submitted a report by the Chair of the Programme Board (1) on the Community Choices Framework and (2) requesting Partners to consider how the Alliance might further develop Participatory Budgeting (PB).

Decided:

- (1) that the Alliance Board note the Community Choices Framework;
- (2) that Alliance Board members be asked to identify opportunities for Participatory Budgeting in Inverclyde;
- (3) that Alliance Board members be asked to identify any resources which could be used to develop Participatory Budgeting locally; and
- (4) that further reports be submitted to the Alliance Board in due course.

LOCALITY PLANNING

There was submitted a report by the Chair of the Programme Board on the progress being made in the development of the Locality Plans and the Locality Planning process.

Decided:

- (1) that it be agreed to support the structure for Locality Planning in Inverclyde;
- (2) that it be agreed to have officers from each organisation available to attend locality partnership meetings;
- (3) that it be remitted to Partners to consider how to develop Locality Planning locally and how this will be resourced including meeting places, officers and funding; and
- (4) that it be remitted to Partners to identify which locality partnership they could provide intensive/lead support to.

UPDATE ON GETTING IT RIGHT FOR BROOMHILL

There was submitted a report by the Head of Customer Services, River Clyde Homes providing the Alliance Board with an update on the progress made by the Getting It Right for Broomhill Governance Group.

The Board heard a presentation by Kirsty Morrison, Head of Customer Services, RCH on the project, a copy of which is attached as Appendix 2.

Decided:

- (1) that the Alliance Board note the progress which has been made by the Getting It Right for Broomhill Governance Group as set out in the appendix to the report;
- (2) that the Alliance Board note the proposed outcomes of the Group as set out in the appendix;
- (3) that the Alliance Board note the void, regeneration and wider role activities update set out in the appendix;
- (4) that the Alliance Board continue to commit services to support the Group; and
- (5) that a further presentation and update be made to the Alliance Board in due course.

INVERCLYDE'S THIRD SECTOR INTERFACE - UPDATE

There was submitted a report by the Executive Officer, CVS Inverclyde advising the Alliance Board of changes within the Inverclyde Third Sector Interface (TSI).

Decided:

- (1) that the Alliance Board note the progress which has been made towards creating a single agency TSI; and
- (2) that feedback be provided from individual Partners on their expectations of a more strategic TSI in the future.

#CLYDE CONVERSATIONS 3 EVENT

There was submitted a report by the Corporate Director Education, Communities & Organisational Development, Inverclyde Council (1) informing the Alliance Board of plans to carry out a #Clyde Conversations 3 event comprising an initial conference in February 2018 followed by an event in November 2018 during National Youth Work Week and (2) seeking support from members of the Board for this proposal.

Decided:

- (1) that the Alliance Board note the contents of the report; and
- (2) that support in principle be given to the two #Clyde Conversations 3 events as detailed in the report and that Partners be asked to consider supporting the events.

A 3 YEAR PLAN FOR CO-ORDINATING COMMUNITY LEARNING AND DEVELOPMENT (CLD) IN INVERCLYDE 2015-2018: PROGRESS REPORT, YEAR 2

There was submitted a report by the Corporate Director Education, Communities & Organisational Development, Inverclyde Council providing an update on the progress made in implementing the 3 year plan for Co-ordinating Community Learning and Development in Inverclyde 2015-2018.

Decided:

- (1) that the Alliance Board note the progress made in the implementation of the 3 year plan for CLD in Inverclyde; and
- (2) that approval be given to the recommendations at Section 5 of the review namely (a) that a risk assessment of the plan is undertaken to develop the next 3 year plan 2018-2021; (b) that the co-ordination of CLD is integrated within the emerging Local Outcome Improvement Planning infrastructure; (c) and that a workforce development review is progressed in conjunction with Education Scotland and Community Learning and Development Standards.

DATE OF NEXT MEETINGS

It was noted that a special meeting of the Alliance Board to consider the Inverclyde Council budget consultation would be held at 3pm on Monday 22 January 2018 and that the next scheduled meeting of the Board would take place at 1pm on Monday 19 March 2018.



Joint Inspection of Services For Children and Young People in Inverclyde

11th December 2017

Inspection Outcomes

How well are the lives of children and young people improving?

Improvements in the wellbeing of children and young people **Very Good**

Impact on children and young people **Very Good**

Impact on families **Very Good**

How good is the leadership and direction of services for children and young people?

Leadership of improvement and change **Very Good**



Inverclyde Alliance

Inspection Outcomes

How well are partners working together to improve the lives of children and young people and families?

Providing help and support at an early stage	Very Good
Assessing and responding to risks and needs	Adequate
Planning for individual children and young people	Good
Planning and improving services	Good
Participation of children, young people, families and other stakeholders	Excellent



Inverclyde Alliance

Key Strengths

- Embedding the Inverclyde Nurturing Approach across children's services – and wider services
- Driving continuous improvement through a culture of collaboration, high aspiration, reflective practice and learning for success
- Mitigating the adverse consequences of child poverty through an extensive range of strategies
- Involving children and young people in every aspect of policy, planning and service development and promoting their rights



Key Strengths Continued

- Sustained focus on prevention and early intervention, particularly from pre birth to starting school
- Narrowing the gap in inequalities
- Engaging persistently with those who are hard to reach and effecting change through respectful, relationship based practice
- Fulfilling corporate parenting responsibilities through improving the wellbeing of looked after children and care leavers



LEADERSHIP

Strengths

- Compilation of a joint strategic needs assessment as a sound foundation for children's services planning
- Strong commitment from partners across children's services planning and the CPC with clear links to the Alliance
- Clear governance and accountability of CPC through the Chief Officers Group
- Collaborative working in response to emerging risks to children and young people

LEADERSHIP

Strengths

- A distinctive and immensely powerful vision
- Strong core values
- Commitment to fulfilling corporate parenting responsibilities
- Valuing of partnership approaches and maturity of collaborative working
- Creating a culture of high aspiration across children's services and successfully driving continuous improvement



Inverclyde Alliance

LEADERSHIP

Areas for Improvement

- Strengthening direction and co-ordination of children's services planning
- Mapping services for children and undertaking a cost benefit analysis as a basis for future commissioning and decommissioning of services attuned to service priorities
- Taking forward the potential for further service integration and better use of technology
- Consolidate recent practice changes through robust joint quality assurance systems and processes



Inverclyde Alliance

Good Practice Examples

- *Nurturing Me* – A mediated tool for gathering the views of children and young people
- Extending the UNICEF Right Respecting schools approach to children's houses
- Narrowing the attainment gap through partnership working before and beyond the school gates
- Becoming data informed through the development of a joint strategic needs assessment
- Demonstrating improving trends in the wellbeing of care experienced young people using charts and accompanying narrative.



The Improvement Plan

Themes

- Strengthen joint risk assessment and decision making in response to child protection concerns including accumulating signs of neglect
- Develop joint quality assurance systems to achieve high standards in key processes more consistently
- Demonstrate clearer linkages between activities and measurable improvements in outcomes through implementation of the children's services plan



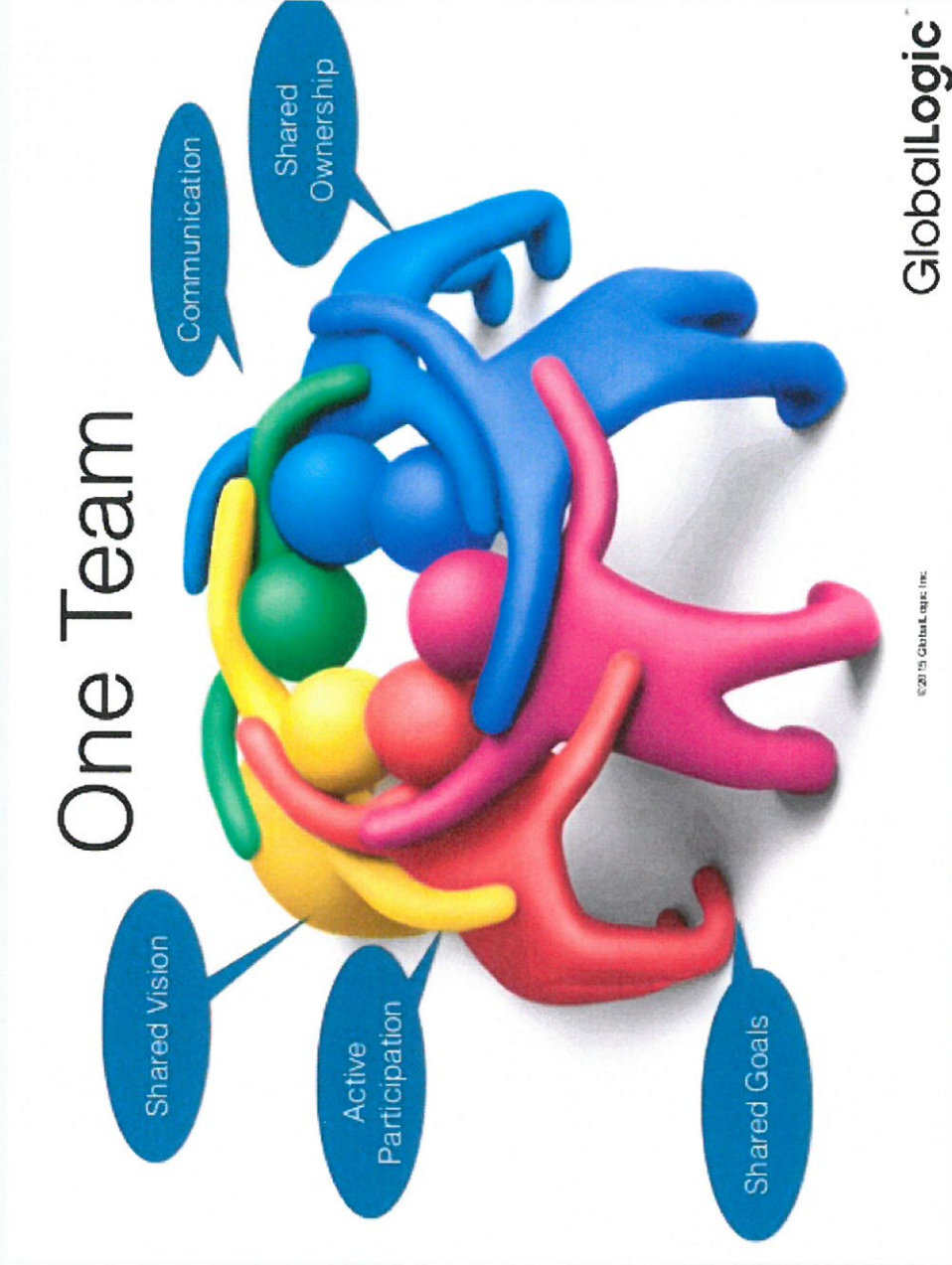


Getting it Right for Broomhill

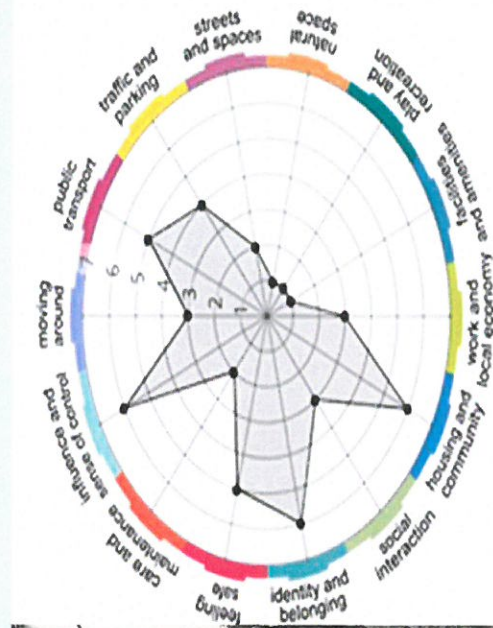
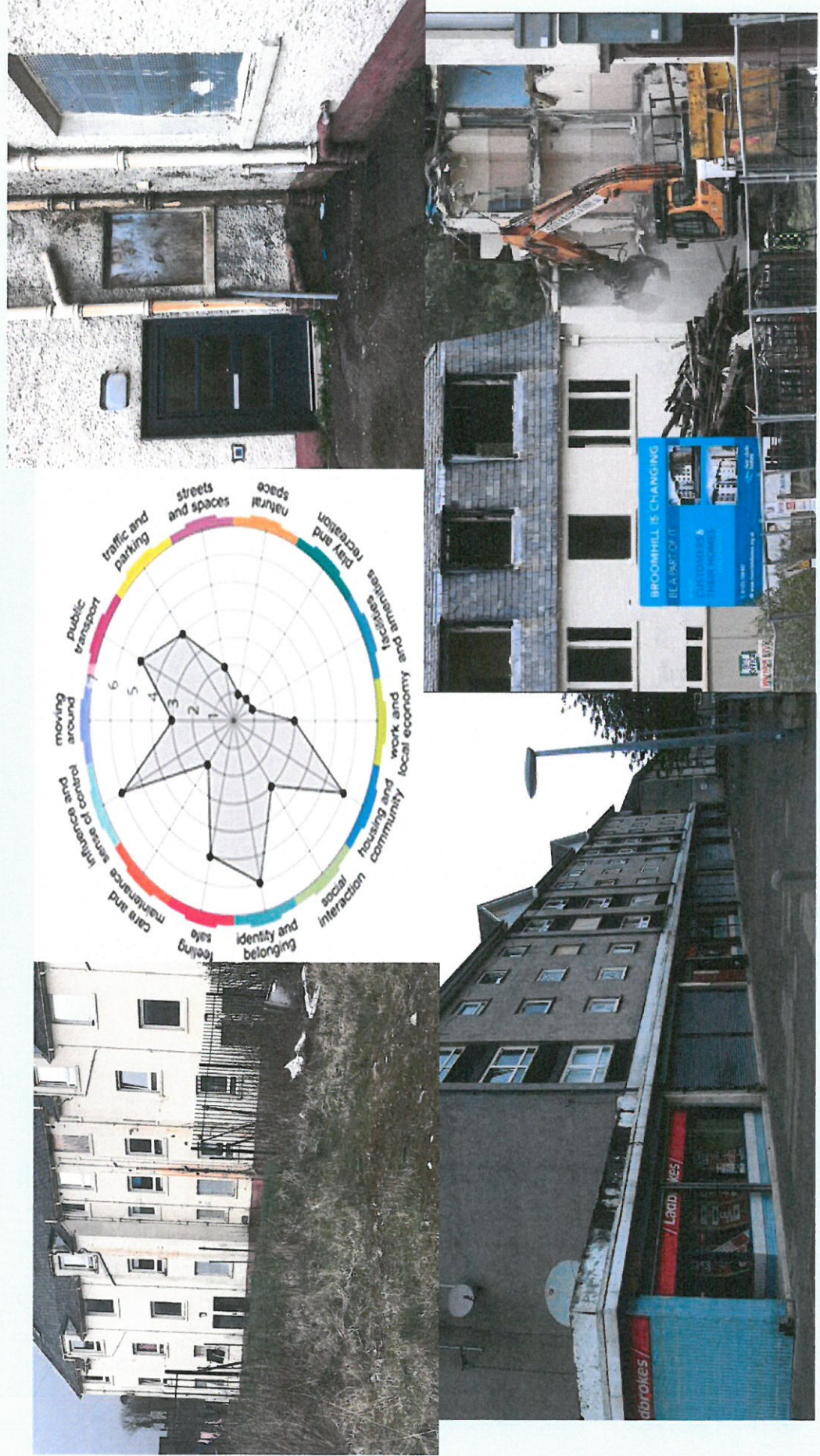
Inverclyde Alliance Board
12 December 2017

Kirsty Morrison
Head of Customer Services (Central)
River Clyde Homes

Partnership Approach



Purpose



Outcomes

COMMUNITY OUTCOMES

Empowered and Sustainable Communities

Increased wellbeing and reduced inequalities

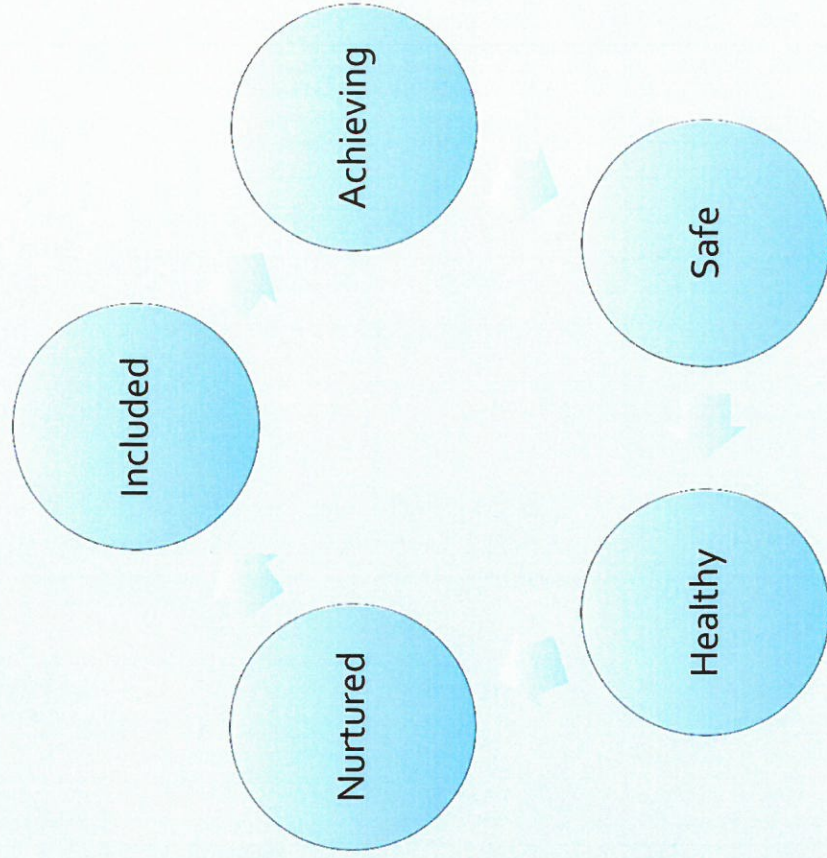
Increased feelings of safety

Increased financial security through employment or better access to support and advice services

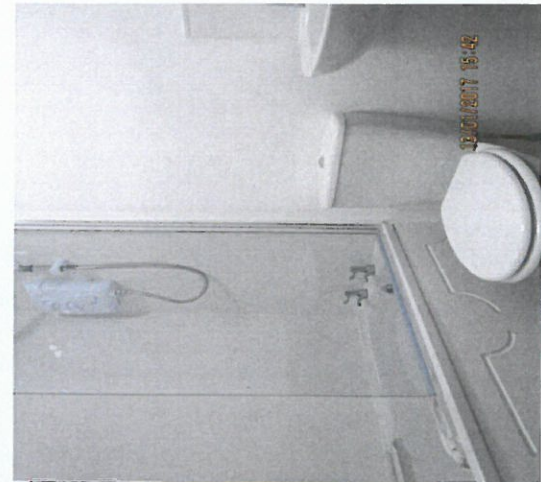
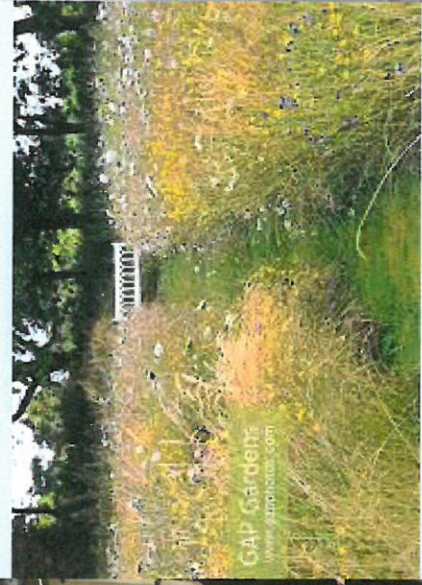
Greater social inclusion of families

All children have the best start and improved opportunities in life

CPP OUTCOMES



Physical Regeneration



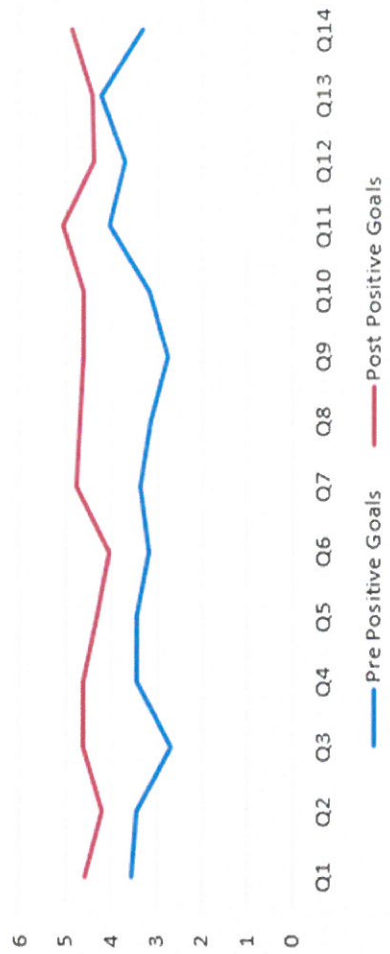
Physical Regeneration



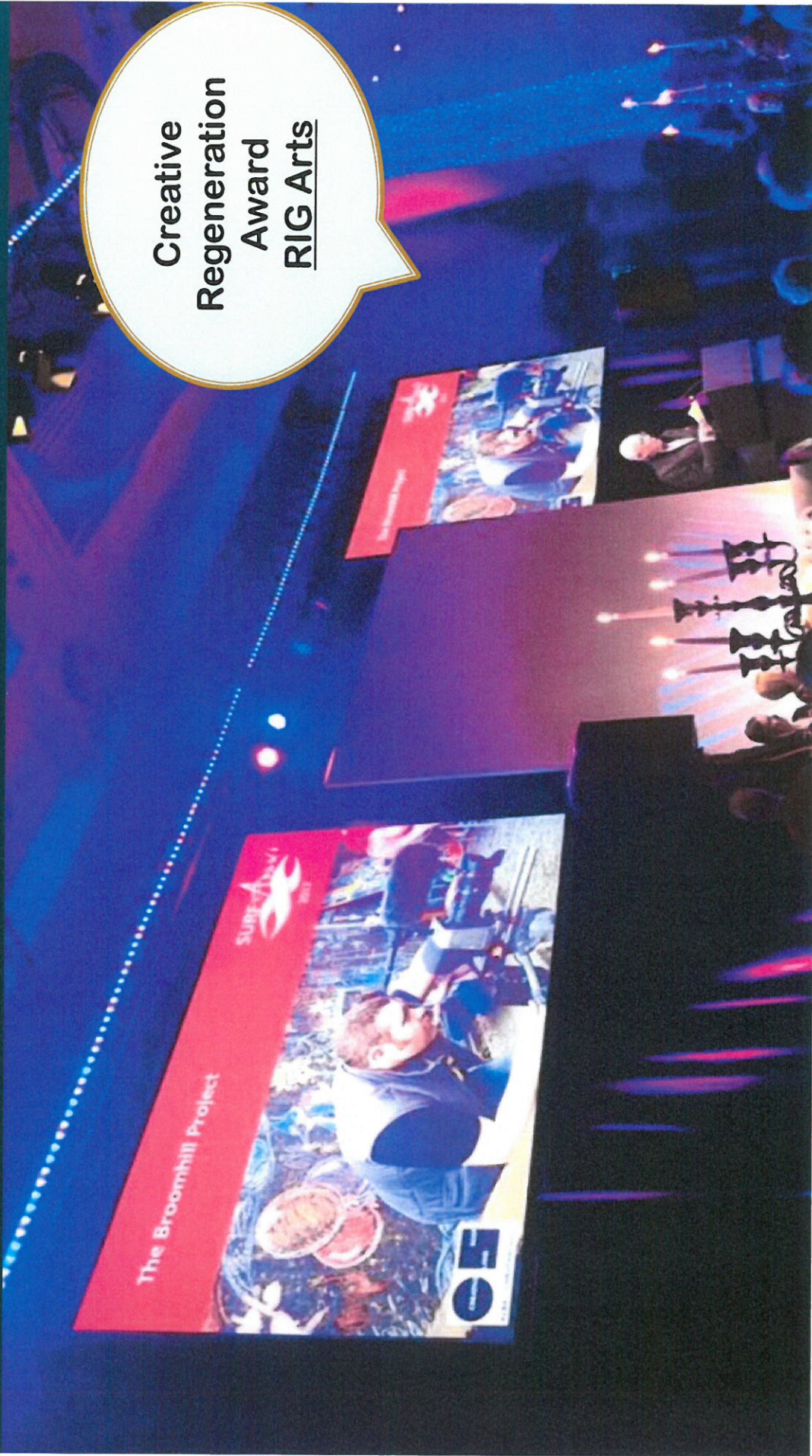
Social Regeneration



Warwick Edinburgh Mental Wellbeing Scale: Average

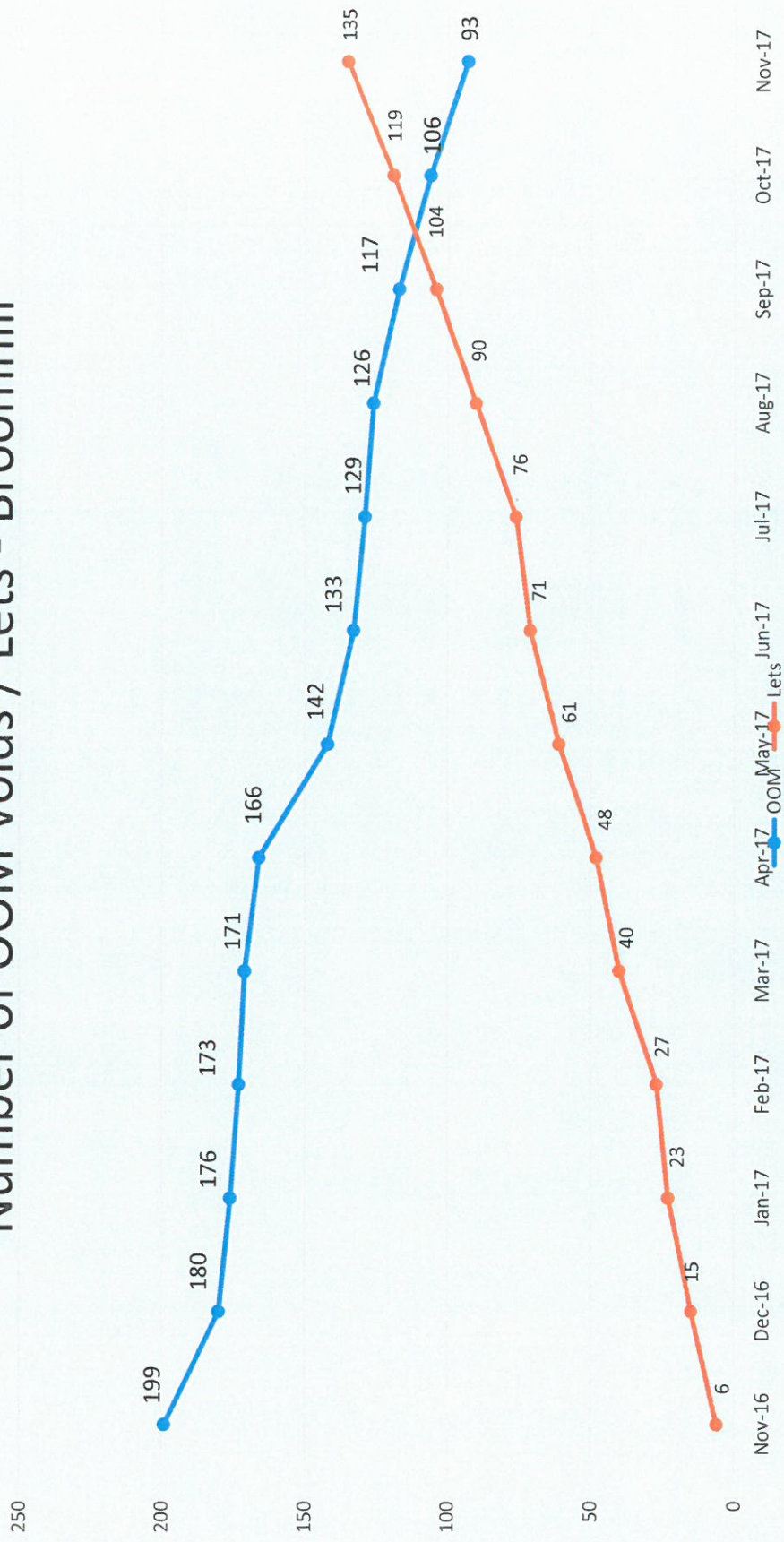


SURF Award Winners 2017



Letting

Number of OOM Voids / Lets - Broomhill



Sustainability



performance
concept
innovation
teamwork
motivate
vision
management
strategy
achievement
tr
country

COMMUNITY



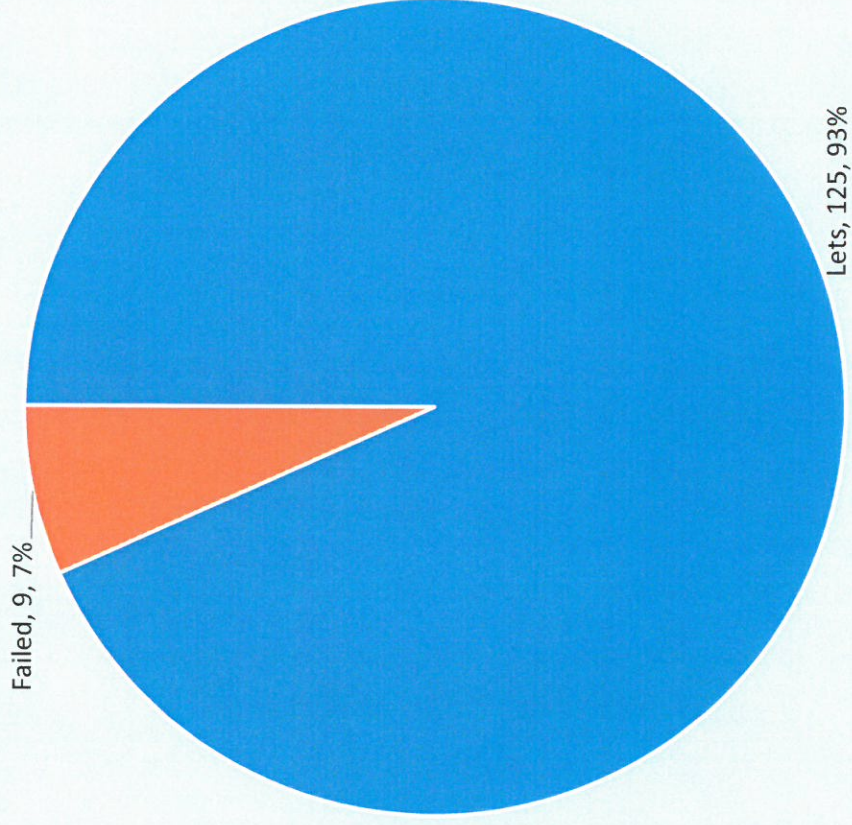
Innovation

innovation summit
Spark Ideas. Ignite Change.



Broomhill has changed...

Broomhill tenancy sustainment (12 Months)



Next Steps..

Innovation Summit

“Customers in Common”

Landscaping

Completion of road re-alignment

Retirement Housing Model

Joint work HSCP

Employability – Positive Destinations

New Build Homes

External Recognition