Your complaint	
	_
Continue on a separate sheet if required	
Which of these statements best describes your complaint? (please tick)	
Disagreement with a decision	
Dissatisfaction with council policy	
Failure to follow the appropriate administrative process	
Failure to provide a service	
Standard of service	
Treatment by or attitude of a member of staff	
Other Please specify	
i lease specify	
Which Inverclyde Council service is your complaint about? (please tick)	
Chief executive	
Education	
Education Resources	
Organisational development & Corporate Policy	
Communication, tourism & health and safety	
Regeneration and planning services	
Community learning, development sports & safety	
Libraries, education development and arts	
Finance – Revenues & Customer Services	
Information and communications technology (ICT)	
Property and technical services	
Legal and democratic services	
Public protection services	
Shared services – Roads	
Please specify	

Your details

Name	
Address	
Address	
Post code	
Phone (home)	
Phone (mobile)	
Email	
Signed	
Date	

Data Protection: Inverclyde Council is obliged to comply with current Data Protection Laws and will use this information for the purposes of Public Services Reform (Scotland) Act 2010 and related purposes. Further information can be found at www.inverclyde.gov.uk/privacy. The customer comments, compliment and complaints privacy notice explains this in more detail.

Send your complaint by email to: comments@inverclyde.gov.uk

Send your complaint by post to:

Complaints
Inverclyde Council
Municipal Buildings
Greenock
Inverclyde PA15 1LY