

# Criminal Justice Social Work

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These pages contain a range of performance information from across Health and Social Care Partnership's Criminal Justice Social Work Services which will allow you to assess how we are performing in this area.

The performance information that is provided here has been extracted from the Health and Social Care Partnership's own performance information systems.

### Performance Overview 2017/18

Maximum performance was achieved once again for the percentage of criminal justice social work reports submitted to court on time.

There was also an improvement across the remaining criminal justice indicators:

- The percentage Criminal Justice Social Work interviews on day of court order improved by 1.3%.
- The percentage of service users who began their work placements within 7 working days of the court order being imposed improved by 1.8%.

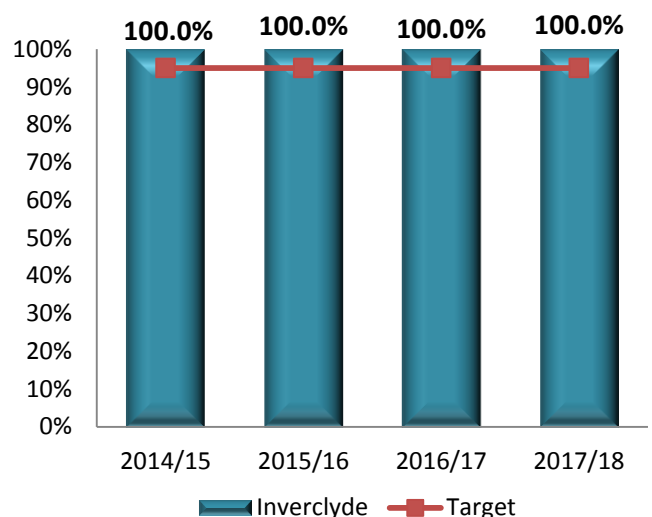
The percentage of criminal justice interviews that took place within 5 working days decreased by 9.4%.

### Criminal Justice Social Work Reports submitted to Court within timescale (KPI)

Preparing assessments and reports are crucial parts of social work tasks in the criminal justice system to ensure that the right decisions are made and appropriate interventions agreed. Report writing is one of the key elements of the assessment process. Scottish Criminal Justice National Standards states 'reports should be accurate, timely and fit for purpose'.

The data shows that our criminal justice social work services have continued to deliver a high standard of service across the full spectrum of their responsibilities and 100% of every criminal justice report requested by the courts was submitted within the agreed timescales (1 day before the court hearing).

CJSW reports submitted to court within timescale

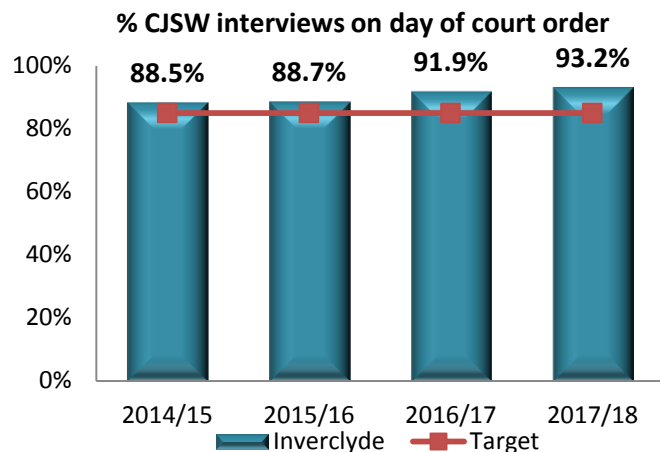


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## Percentage Criminal Justice Social Work interviews on day of court order (KPI)

Targets have been set for the new Community Payback Orders indicators at 85% and arrangements have been put in place to support the national immediacy. This includes an increased presence at our local Court to facilitate offenders newly sentenced to a CPO being seen on the day their Order has been made.

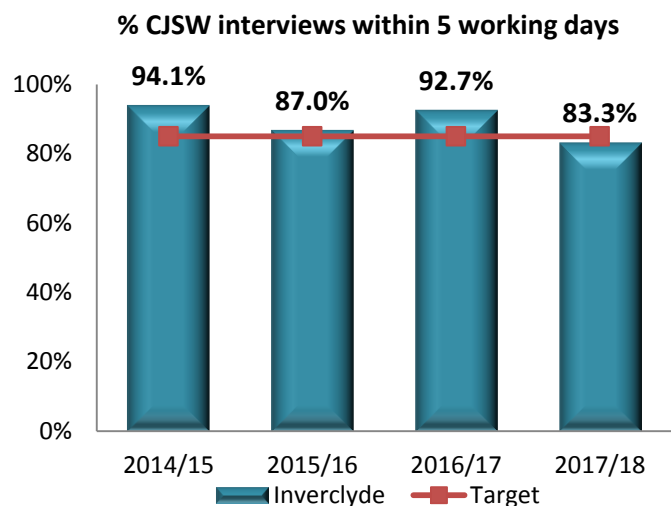
During 2017/18, 263 Community Payback Orders (CPOs) were made, approximately 15.6% of which were for courts outwith Inverclyde. For locally issued orders in 2016/17, performance was 93.2%. This is a 1.3% improvement on 2016/17 figures and exceeds the target of 85%.



## Percentage of Criminal Justice interviews within 5 working days (KPI)

The indicator which measures inductions/first meetings relates to both supervision and unpaid work requirements which can form part of a CPO, either individually or collectively.

A target of 85% has been set for the new Community Payback Orders indicators. Our 2017/18 performance decreased by 9% with the target of 85% not being achieved. The methodology for how this indicator is calculated has changed and is now more demanding. Additionally, by way of context, performance of this indicator can be impacted by factors both within and outwith the Service's control; an example of the former would be staff availability and, for the latter, non-attendance by the individual as a result of non-compliance.

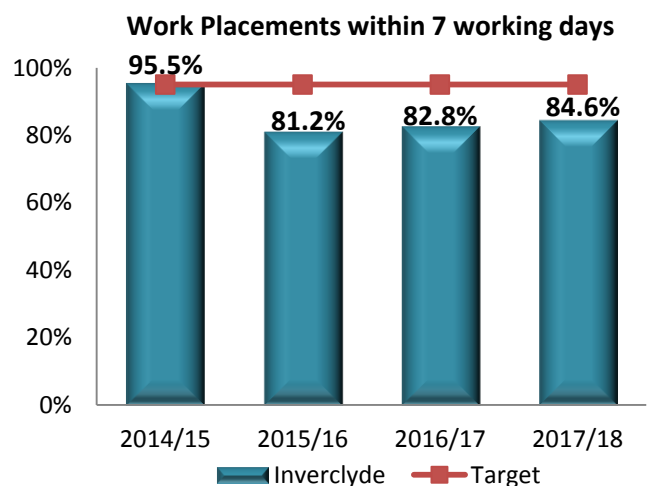


Notably, in less than 5% of cases, the circumstances which gave rise to the late induction were within the Service's control. In addition, our performance, when benchmarked against the most recently published national data (2016/17) exceeds the Scottish average of 78.6%.

## Work placements within 7 working days (KPI)

A target of 95% has been set for the new Community Payback Orders indicators.

In 2017/18, 84.6% of service users began their work placements within seven working days of the court order being imposed, an improvement on 2016/17 performance, although it is below the 95% target. Performance can be impacted by factors both within and out with the Service's control. Notably, in only 6% of cases, the circumstances which gave rise to the delay in commencing placements were within the Service's control. Also, when benchmarked against the most recent national data (2016/17) our performance exceeds the Scottish average of 67.2%.



## **Criminal Justice Social Work**

The performance of the criminal justice measures requires to be seen within the context of where approximately three quarters (75%) of all individuals sentenced to Unpaid Work Community Payback Requirements in Inverclyde live in areas classified by the Scottish Index of Multiple Deprivation (SIMD) to be among the most deprived in Scotland i.e. SIMD1. The SIMD measures a number of factors across seven domains including employment, income, health and education, to give an overall score of deprivation. This is significant in terms of the delivering Criminal Justice Social Work Services as these individuals are likely to be in greater need in terms of the support they require to both commence and successfully complete their Court Orders.

The Service is committed to furthering its understanding of the impact of poverty and inequality and how this plays out in terms of an individual's ability to respond to the rigours of a Court Order. In 2017/18, we worked in partnership with a number of agencies to better support such individuals and ensure a more holistic response to service users' needs and concerns.