

CHILDREN'S SERVICES AND CRIMINAL
JUSTICE



Service Statement

CHILDREN'S SERVICES AND CRIMINAL JUSTICE

Document Information

Title	Health and Social Care Partnership Children's Services and Criminal Justice
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Description	This document summarises the Services provided , objectives, commitments and contacts

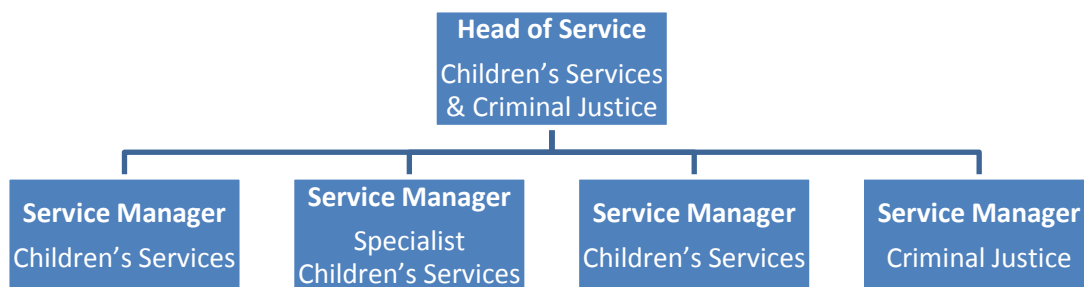
Document History

Version	Status	Date	Author	Changes from Previous Version
1.0	Final	6th Feb 2017	S McAlees	NA
1.1	Final	13th Feb 2017	B McDonald	Inclusion of document control
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1. Statement Overview of Service

1.1 Service Management Structure



1.2 Service Description

Criminal Justice Social Work (CJSW) is unique in working with people at all stages of the criminal justice system. We work in the community and in prisons to contribute to the protection of the public by seeking to reduce the risks of re-offending and serious harm. We have a statutory responsibility to deliver effective community based supervision that is seen as credible by the Courts and the public. To be credible, interventions must properly reflect the seriousness of the offending behaviour, whilst affording individuals an opportunity to make amends and re-integrate within society. In the event of imprisonment, we contribute to effective throughcare in partnership with the Scottish Prison Service and other key agencies.

1.3 Statement of Service Objectives

- Provide assessments and reports on risks, needs and responsivity associated with offending, while also recognising strengths and protective factors.
- Provide interventions which hold individuals responsible for their offending and require them to take active steps not to offend again.
- Work with Individuals and relevant others to achieve both change and compliance within the framework of the individuals' order / licence and with reference to the relevant national guidance.
- When proposing any restrictions on an individual's movements, associations and behaviours to ensure that these are lawful, purposeful, necessary and proportionate to the risks which he/she poses.

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- Provide individuals with constructive ways in which they can make reparation for the harm caused by their offending.
- Improve the social inclusion of individuals involved in offending behaviour.
- Base our practice on values and principles founded in research into the effectiveness in achieving outcomes.
- Evidence a commitment to the continuous improvement, through monitoring, reviewing and evaluating our practices.

1.4 Current areas of Inverclyde HSCP Criminal Justice Social Work Service provision include:

- **Early Intervention**; Diversion from Prosecution
- **Pre-Sentence**; Bail Information and Criminal Justice Social Work Court Reports
- **Post Sentence**; Supervision of community based social work disposals ordered by the Courts, end to end sentence management for offenders sentenced to over 4 years or in the case of Registered Sex Offenders (RSOs) six months and over and, Voluntary Through-care Services
- **Over-Arching Services**; Court Services and Multi Agency Public Protection Arrangements (MAPPA) Unit on behalf of North Strathclyde.

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2. Strategic Context

2.1 The service contributes strongly to the delivery of the Local Outcome Improvement Plan and is particularly relevant to the following outcomes:

Priority Action 1: Population

Inverclyde's population will be stable and sustainable with an appropriate balance of socio-economic groups that is conducive to local economic prosperity and longer term population growth.

Priority Action 2: Inequalities

There will be low levels of poverty and deprivation and the gap between the richest and poorest members of our communities will be reduced.

Priority Action 3: Environment, Culture and Heritage

Inverclyde's environment culture and heritage will be protected and enhanced to create a better place for all Inverclyde residents and an attractive place in which to live, work and visit.

2.2 The Wellbeing Indicators which underpin these outcomes are:

Safe:	Protected from abuse, neglect or harm and supported when at risk. Enabled to understand and take responsibility for actions and choices. Having access to a safe environment to live and learn in.
Healthy:	Achieve high standards of physical and mental health and equality of access to suitable health care and protection, while being supported and encouraged to make healthy and safe choices.
Achieving:	Being supported and guided in lifelong learning. Having opportunities for the development of skills and knowledge to gain the highest standards of achievement in educational establishments, work, leisure or the community.
Nurtured:	Having a nurturing place to live and learn, and the opportunity to build positive relationships within a supporting and supported community.
Active:	Having opportunities to take part in activities and experiences in educational establishments and the community, which contribute to a healthy life, growth and development.
Respected & Responsible:	Respected to share responsibilities. Citizens are involved in decision making and play an active role in improving the community.
Included:	Overcoming social, educational, health and economic inequalities and being valued as part of the community.

3. Our Commitment to our Customers

3.1 Practice Statement

The following values underpin the everyday practice of our staff:

- We will ensure our services are delivered in such a way that the dignity and respect of service users is preserved.
- We will promote social justice.
- We will respect and value uniqueness and diversity while recognising and building on the strengths of the individual.
- We will promote people's right to choice, privacy, confidentiality and protection.
- We will assist people to improve the quality of and increase the control over their lives.
- We will operate in a manner that does not stigmatise or disadvantage individuals, groups or communities.
- We will promote equality of opportunity and access to services and not discriminate people or groups on grounds of protected characteristics of age; sex; sexual orientation; disability; religion or belief; race; marriage and civil partnership; pregnancy and maternity or gender reassignment.
- We will work in partnership with service users, their families and other providers of services, to ensure continuous improvement in the provision of services.

3.2 Health and Social Care Standards

In 2017 the Scottish Government published national Health and Social Care Standards that further strengthen our commitment to people we are supporting. These include:

- 1: I experience high quality care and support that is right for me.
- 2: I am fully involved in all decisions about my care and support.
- 3: I have confidence in the people who support and care for me.
- 4: I have confidence in the organisation providing my care and support.
- 5: I experience a high quality environment if the organisation provides the premises.

The Standards are underpinned by five principles:

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- dignity and respect,
- compassion,
- be included,
- responsive care,
- and support and wellbeing.

The principles themselves are not standards or outcomes but rather reflect the way that everyone should expect to be treated.

Full details of these standards are available on:

<https://www.gov.scot/binaries/content/documents/govscot/publications/publication/2017/06/health-social-care-standards-support-life/documents/00520693-pdf/00520693-pdf/govscot:document/?inline=true/>

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4. What You Can Expect From Us

4.1 Scottish Social Service Council Code of Practice

The Scottish Social Services Council (SSSC) agreed a Code of Practice (2016) for social service workers as described below:

Code of Practice

1. As a social service worker, I must protect and promote the rights and interests of people who use services and carers.
2. As a social service worker, I must create and maintain the trust and confidence of people who use services and carers.
3. As a social service worker, I must promote the independence of people who use services while protecting them, as far as possible, from danger and harm.
4. As a social service worker, I must respect the rights of people who use services, while striving to make sure that their behaviour does not harm themselves or other people.
5. As a social service worker, I must uphold public trust and confidence in social services.
6. As a social service worker, I am accountable for the quality of my work and will take responsibility for maintaining and improving my knowledge and skills.

The SSSC Code of Practice can be found on:

<http://www.sssc.uk.com/about-the-sssc/multimedia-library/publications/37-about-the-sssc/information-material/61-codes-of-practice/1020-sssc-codes-of-practice-for-social-service-workers-and-employers>

4.2 National Outcomes and Standards for the Social Work Services in the Criminal Justice System

National Outcomes and Standards for Social Work Services in the Criminal Justice System prescribe core practices which have been found to be critical to the achievements of Criminal Justice Social Work Services outcomes. It

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sets out both minimum standards for acceptable practice and also outlines principles of best practice. The National Outcomes and Standards document can be found here.

<http://www.scotland.gov.uk/Resource/Doc/925/0103556.pdf>

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5. How You Can Help Us

In order to ensure that we are meeting the above standards and providing you with a quality service, you can help us by:

- Giving us feedback on the service you have received, including informally and on a formal basis via surveys and review processes. This link provides details on how to contact us. <https://www.inverclyde.gov.uk/health-and-social-care>
- Informing us of any changes in your circumstances.
- Treating us with courtesy and politeness.
- Letting us know if you have an adult or child protection concern.

6. If You Make a Complaint to Us

For advice on how to make a complaint please use the contact methods below:

Social Work	NHS Greater Glasgow & Clyde
Email: pccsp.swork@inverclyde.gov.uk	Email: complaints@ggc.scot.nhs.uk
Phone: 01475 715274	Phone: 0141 201 4500
Alternatively, request a Complaints form in any Inverclyde HSCP premises.	

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APPENDIX 1



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APPENDIX 2

Going Forward

Inverclyde Criminal Justice Social Work Service has a key role in contributing to the Inverclyde Community Justice Partnership in meeting the community justice outcomes as outlined below.

