

Table 1. Summary of issued FPNs

Financial Year	FPN Issued	FPNs Paid	Amount Paid	Referred to Fiscal	Cancellations
2014/15	18	0	£0.00	6	0
2015/16	17	8	£560.00	8	1
2016/17	4	0	£0.00	1	0
2017/18	17	5	£370.00	0	0
2018/19	16	6	£480.00	0	0
2019/20*	3	0	£0	0	0

*Please note that 2019/20 does not contain a full financial year's data

Figure 2. FPNs issued by town since April 2014

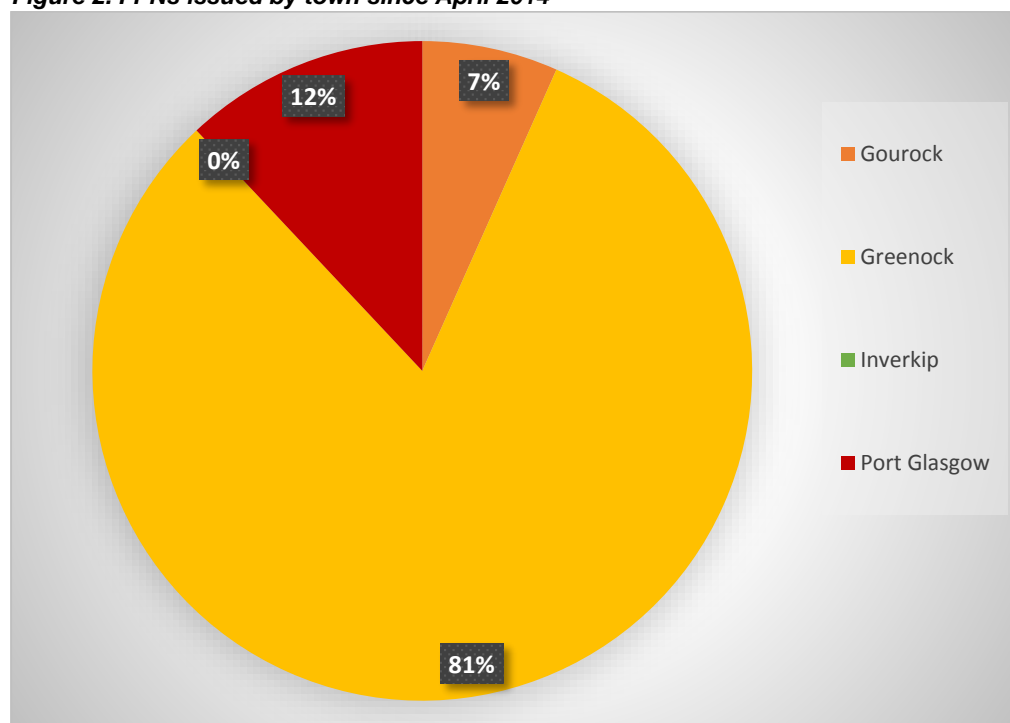


Table 2. Number of Complaints raised by locality and financial year

Wellbeing Community	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20*
Greenock Central and East	5	9	19	57	29	18
Greenock South and South West	5	7	14	27	33	14
Greenock West and Gourrock	4	3	16	48	11	8
Inverkip & Wemyss Bay	2	0	9	21	27	10
Kilmacolm & Quarriers Village	7	6	8	16	8	3
Port Glasgow	1	0	6	10	8	1
Unidentified	2	2	4	0	0	0
Grand Total	26	27	76	179	116	54

*Please note that 2019/20 does not contain a full financial year's data

Figure 4. Complaints by locality since April 2014

