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<b>Report To:</b>	<b>Inverclyde Alliance Board</b>	<b>Date:</b>	<b>23 March 2015</b>
<b>Report By:</b>	<b>John W Mundell Chair of the SOA Programme Board</b>	<b>Report No:</b>	
<b>Contact Officer:</b>	<b>Karen McCready Corporate Policy Officer</b>	<b>Contact No:</b>	<b>01475 712146</b>
<b>Subject:</b>	<b>Single Outcome Agreement 2013 -17 Outcome Delivery Group Quarterly Progress Report</b>		

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## **1.0 PURPOSE**

- 1.1 The purpose of this report is to provide the Alliance Board with an outline of progress against the outcomes and indicators set out in the Outcome Delivery Plans for the Single Outcome Agreement 2013 -17.

## **2.0 SUMMARY**

- 2.1 Each Outcome Delivery Group has an outcome delivery plan and provides a quarterly report to each meeting of the Programme Board and Alliance Board on the progress made against the actions set out in the plans. Highlights of the progress made by the groups who have made a report is set out in paragraph 4.5 and a summary of the progress reports is attached as appendix one, broken down into wellbeing outcomes.

- 2.2 At the last meeting of the Alliance Board, which was held on 15 December 2014, new Outcome Delivery Plans for the following SOA groups were approved:

- SOA5 Alcohol Misuse
- SOA6 Best Start in Life for Children and Young People
- SOA3 Economic Regeneration & Employability

Details of the progress that has been made in the delivery of these plans is included in this report.

- 2.3 Work is progressing on a new outcome delivery plan for SOA4, Health Inequalities. Consequently, a progress report for this quarter is not included in this report.

- 2.4 There are 5 amber actions, 1 in Safe, 3 in Achieving and 1 in Included. The actions which are amber are:

- Further development of case management approaches across agencies to better co-ordinate support for those families most at risk or most disrupting communities
- Graduate entry programme
- Increase in the level of residents with baseline qualifications for employment by increasing number of individuals achieving a key skill outcome
- An online Children's Services Plan, focused on 'Nurturing Inverclyde' is available on the Council's website
- Promote landlord accreditation scheme

2.5 The following table summarises overall performance for each of the actions against the wellbeing outcomes against the BRAG status.

- Blue means that the action is complete.
- Red means that performance is not expected to meet target and that immediate action is required if not already taken.
- Amber indicates that performance is not in line with what was expected when targets were set and requires close monitoring. If the situation does not improve, correcting action will be required.
- Green indicates that performance is on track on target.

2.6

Wellbeing Outcome	Total number of actions	Number of Blue actions	Number of Green actions	Number of Amber actions	Number of Red actions
Safe	10	-	9	1	-
Healthy	4	-	4	-	-
Achieving	27	1	23	3	
Nurtured	12	-	12	-	-
Active	2	1	1	-	-
Respected and Responsible	7	-	7	-	-
Included	10	1	8	1	-
<b>TOTAL</b>	<b>72</b>	<b>3</b>	<b>64</b>	<b>5</b>	<b>-</b>

The actions counted here are those for which a progress report has been made. Progress on the Health Inequalities Outcome Delivery Plan has not been included.

2.7 For more information in regard to the progress being made against each of the actions please see appendix one.

2.8 The Programme Board has approved new lead officers for the Repopulation and the Environment Outcome Delivery Groups. This addresses the action in the Alliance Improvement Plan that Lead Officers need to be more representative of partners.

### 3.0 RECOMMENDATIONS

3.1 It is recommended that the Alliance Board:

- Consider and comment on the progress that has been made by the various Outcome Delivery Groups;
- Identify any cross cutting actions for work across the outcome delivery groups;

**John W Mundell**  
Chair of the SOA Programme Board

## 4.0 BACKGROUND

4.1 Each local outcome in the SOA has a lead officer who is responsible for the delivery of the outcome. The lead officer is supported by an Outcome Delivery Group consisting of partner organisations that have a role to play in the achievement of the outcome and an Outcome Delivery Plan that sets out the actions that will be taken to help achieve the outcome.

SOA Outcome	Lead Officer
SOA 1: Repopulation	Kevin Scarlett, Chief Executive, River Clyde Homes (new lead officer)
SOA 2: Successful Communities	Mark Shepherd, Acting Superintendent, Police Scotland
SOA 3: Economic Regeneration / Employability	Brian Fleming, DWP / Alison Loveday, Scottish Enterprise
SOA 4: Health Inequalities	Brian Moore, Corporate Director, Community Health & Care Partnership
SOA 5: Alcohol Misuse	Deborah Gillespie, Head of Mental Health, Addictions and Homelessness
SOA 6: Best Start in Life	Patricia Cassidy, Corporate Director, Education, Communities and Organisational Development, Inverclyde Council
SOA 7: Environment	Ross Johnston, Area Manager, Strathclyde and Ayrshire, Scottish Natural Heritage (new lead officer)

4.3 The SOA Outcome Delivery Groups are working to deliver the outcomes set out in the SOA. It is the responsibility of the lead officers to drive the outcomes by providing clear leadership and direction. Lead officers are responsible for leading outcome delivery groups and for facilitating and co-ordinating the development of outcome delivery plans and reporting on these.

4.4 The Programme Board has approved new lead officers for the Repopulation and the Environment Outcome Delivery Groups (see 4.2). This addresses the action in the Alliance Improvement Plan that Lead Officers need to be more representative of partners.

4.5 Highlights of progress made across the SOA Outcomes are set out below.

### **Repopulation**

22 applications for Council Tax reduction have been processed. A number of people have expressed an interest in moving to the area and this is being followed up by the relocation officer.

The Tourism Feasibility Study concluded at the start of February. 54 businesses completed a survey and 10 consultees were identified for more indepth engagement.

New signage is being developed and it is hoped that this will be in place before the cruise season commences.

### **Successful Communities**

The first 'community cluster' meetings' took place in November. These were developed following the 'Getting better at community engagement' initiative held in March 2014. The meetings looked at two of the themes highlighted 'to take the complaining out of community engagement' and 'building on community strengths'. A further round of cluster meetings will take place in February

2015.

The Council undertook a wide ranging budget engagement across Inverclyde on the budget savings that need to be made over the next 2-3 years, with around 1400 people engaging across the range of methods.

Work is ongoing to develop locality/community profiles, with a number of services identifying what information they can provide for these. Draft cluster and neighbourhood profiles are in place and some of this information was shared with communities at the November cluster meetings.

### **Economic Regeneration / Employability**

The number of people claiming JSA at December 2014 was 1428 a reduction of 306 on the previous quarter and a reduction of 271 on the same period in 2013. The figures are a drop in claimant count from 2013 of 0.5%, Inverclyde is 8th in the local authority table for unemployment rates. The rate of youth unemployment fell, with 350 JSA claimants aged 18-24 – a reduction of 95 on the previous quarter.

The total volume of people on all out of work benefits (Jobseekers Allowance, Employment Support Allowance, Income Support, Lone Parents, Carers and Disabled People) in Inverclyde also reduced from previous years – at 2014 there were a total of 8,890 benefit recipients or 17.2%. This figure has reduced over the last 6 years, however, remains above the Scottish average of 12% and targeted support at some of the hardest to help residents will be a key objective of future employability activity.

European Structural Funds – Scottish Government have indicated Inverclyde will receive additional 1.8m in funding for the period January 2015 – December 2020, incorporating 0.4m targeted at poverty initiatives.

Youth Employment Initiative – Allocation formula for South West Scotland has been agreed with Scottish Government and it is anticipated Inverclyde will receive approximately £900,000 to deliver targeted youth employment initiatives over three years from 1st April 2015.

City Deal – Discussions are progressing with both UK and Scottish governments, early indications are that Inverclyde will deliver a £600,000 programme over three years for people on employment support allowance from 1st April 2015.

Inverclyde Council have secured an additional £300,000 from the Heritage Lottery fund to deliver community engagement, skills and learning within Inverclyde.

### **Alcohol Misuse**

Your Voice & Recovery Assets have facilitated the following over the past few months at Greenock Prison:

- Writers workshop
- Steps to Excellence
- Body mapping exercise
- Documentaries
- Tai chi
- Football games
- Conversation cafe

Your Voice assisted Inverclyde Anti-Knife Group to facilitate a Conversation Cafe within the Education Department of Greenock Prison (report available)

As part of Inverclyde Supporting Communities Week, Your Voice & local recovery assets co-ordinated and hosted:

- Inverclyde Recovery Cafe Ceilidh (Clean & Sober)

- RECOVERY Music Jam Session
- Inverclyde Recovery Cafe/Sports in Recovery (Tai Chi, Badminton, Table Tennis)
- Tier 1 and tier alcohol training programme has been scheduled for 2015
- ADP Web Site has been launched provides alcohol information for adults, young people and parents.

#### **Since Aug 2014**

- X2 training sessions delivered to employability groups
- X5 Tier 1 and Tier 2 training sessions
- X3 training sessions to employers including Quarriers, Barnardos and Riverclyde homes
- X26 local events capturing over 2600 people
- Session at Weigh in at work
- Local campaigns including Drink Driving and spikey campaign

#### **Best Start in Life for Children and Young People**

UNICEF has approved a proposal developed by Inverclyde's Children's Rights Officer to develop a Rights Respecting Residential Unit award in line with UNICEF's Rights Respecting School Awards. This means that an official Rights Respecting Residential Unit Award will be piloted and assessed in Inverclyde with the potential to be rolled out across Scotland and perhaps the UK.

UNICEF has also agreed to piloting the RRS award in early years establishments.

Barnardo's Public Social Partnership application for £194,800 transitional funding has been successful. This will allow the Nurture Early Years Support Team (NEST) to continue to offer early intervention for families for families experiencing multiple adversities, with children from pre-birth to five years. Since May 2014 the service has supported 63 families (68 adults, 63 children and 15 unborn babies).

A Health and Wellbeing Conference will take place on 25 March. Young people from each secondary school are leading the development of the day.

#### **Environment**

Land has been set aside at the Belville project for community food growing and the Inverclyde Association for Mental Health project in Broomhill will also incorporate food growing. Both projects are excellent examples of co-production. RCH, their partners and the local community are continuing to develop community gardens and greenspaces at Belville Street and Woodhall.

A tender has been accepted for the Heritage Inverclyde Coastal Trail, and will result in interpretation being installed at up to 25 locations on the Inverclyde waterfront or nearby areas. Writing, graphic design and fabrication of signs and benches is currently underway. As signing of this will also contribute to an Inverclyde Coastal walk, an audit of existing signage, need for new signage and advisory notices has been undertaken and the recommendations of this audit will be implemented by April 2015.

Dialogue is underway with adjoining local authorities to sign and market a Clyde Coastal Path, a potential long distance route that could run from Glasgow to Ballantrae in South Ayrshire. Rotary Associations are currently running with this project.

Inverclyde Council has published its first Biodiversity Report to Scottish Government on actions taken over the last 3 years in relation to its duties under the Nature Conservation Act. This report directly references the SOA process as a strategic driver for green network improvements, and can be seen at <http://www.inverclyde.gov.uk/planning-and-the-environment/conservation/nature-conservation-and-biodiversity/biodiversity>

### **4.5 Performance**

Performance overall is good. There are 5 amber actions, 1 in Safe, 3 in Achieving and 1 in

Included. The actions which are amber are:

- Further development of case management approaches across agencies to better co-ordinate support for those families most at risk or most disrupting communities:

The Programme Board has agreed that development of case management approaches will be amongst a number of new approaches that will be piloted in Broomhill.

- Graduate entry programme:

A balance has to be struck between bringing in graduates and retaining our local pool of graduates. 1 graduate has been recruited and there are another 2 graduate appointments in the pipeline before the end of the financial year. Visits are ongoing to Scottish Enterprise supported businesses. Where graduates cannot be sourced locally, external graduate placements are sought.

- Increase in the level of residents with baseline qualifications for employment by increasing number of individuals achieving a key skill outcome:

27 clients completed in the previous quarter with others progressing towards achievement of a key skill outcome. Consultation workshops are planned, one of which will be held in West College Scotland to try and improve numbers in this area.

- An online Children's Services Plan, focused on 'Nurturing Inverclyde' is available on the Council's website:

The framework and infra-structure for a virtual children's services plan has been developed and is currently in the process of the process of being populated. This has been informed by consultation with staff across agencies and by young people and parent reference groups.

- Promote landlord accreditation:

Uptake of the landlord accreditation has been lower than anticipated. A review of the project is planning to find out why the numbers are so low and to ensure that more landlords move into accreditation in the near future.

4.6 There are no red actions for this quarter.

## **5.0 IMPLICATIONS**

5.1 Finance: There are no known financial implications.

5.2 Human Resources: There are no known HR implications.

5.3 Legal: There are no known legal implications.

5.4 Equality / Diversity: There are no known equality/diversity implications.

5.5 Repopulation: the Repopulation Outcome Delivery Group is working to deliver actions that will have a positive impact on the population level in Inverclyde. Delivery of the actions within the Outcome Delivery Plans will have a positive impact on the population of Inverclyde.

## **6.0 CONSULTATION**

6.1 All Lead Officers have developed a progress report which has informed the development of this quarterly performance report.

## **7.0 BACKGROUND PAPERS**

## 7.1 Inverclyde Alliance Single Outcome Agreement 'Inverclyde Together' 2013-17.

**SOA Progress Report - February 2015**

SHANARI Theme	Total number of actions	Number of Blue actions	Number of Green actions	Number of Amber actions	Number of Red actions
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Healthy	4	-	4	-	-
Achieving	27	1	23	3	
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# 1. SAFE AND SUSTAINABLE

Local Outcome	Action	RAG Status	Progress
SOA 2: Successful Communities	(1.1) Expand Partnership Room information, bringing together engagement which has taken place in Port Glasgow together with the Community Profiles	Green	<p>Officers from River Clyde Homes visited the partnership room in November.</p> <p>Public reassurance strategy is being developed for the Broomhill and Lyndoch St area and engagement with community councils continues regarding information provided to them.</p> <p>Profile being developed to support the regeneration projects in the Broomhill area. A number of meetings have been held to set out what information is available and how this can be used to drive engagement and improvements.</p> <p>Intervention Group has been re-established – Complete.</p>
	(1.2) Throughcare support officers are in place to work with prisoners at any age, to better fit individual needs, and prison will co-ordinate to ensure not overlapping with other provision e.g. Wise Group, working with 16 – 24 year olds.	Green	<p>Through-care Support Officers – continue to operate within HMP Greenock and have recently increased from 2 to 4. This will allow us to offer this support to all non-statutory males and females within HMP. Greenock.</p> <p>Community re-integration units are now completed and there are residents within the female unit. Currently we are working through some union issues prior to opening the male unit.</p> <p>Reparation - work has completed with “Reach for Autism”. However, we are dealing with a request for further assistance.</p> <p>The prison and River Clyde Homes employees have been involved in the development of the Belville Community Garden project.</p> <p>The prison continues to sponsor Greenock West station by providing art from the education department. This allows students to feel great pride in the fact their artwork is publicly displayed and has had a positive impact on their health, well being and self-esteem.</p> <p>The prison is now turning its attention to being involved with the development of the Broomhill project and a meeting is in the process of being arranged to explore further.</p>

# 1. SAFE AND SUSTAINABLE

Local Outcome	Action	RAG Status	Progress
			<p>The establishment remains interested in other local charity and third sector organisation approaching us to see how we might help them.</p> <p>The thrust of this is we are looking for tangible activities where prisoners can do physical work to make a difference for local interest groups and in return give something back.</p> <p>The Prison's Inspection report has also been released with a number of positive findings.</p> <p>Your Voice &amp; recovery assets have facilitated the following over the past few months at Greenock Prison::</p> <ul style="list-style-type: none"> <li>• Writers workshop</li> <li>• Steps to Excellence</li> <li>• Body mapping exercise</li> <li>• Documentaries</li> <li>• Tai chi</li> <li>• Football games</li> <li>• Conversation cafe</li> </ul> <p>Your Voice assisted Inverclyde Anti Knife Group to facilitate a Conversation Cafe within the Education Department of Greenock Prison, report available</p>
(1.3) Map diversionary activity and identify how partners can work together to co-ordinate better.		Green	<p>The new Port Glasgow IYouthzone began to provide services in January.</p> <p>Detached Youth Workers &amp; Streetmates have been signing posting young people in identified hot spots to a range of diversionary activities.</p> <p>The Arts Development Worker was recruited in January and will commence in February 2015.</p>
(1.4) Further develop case management approaches across agencies to better co-ordinate support for those families most at risk or most disrupting communities.		Amber	<p>Still ongoing re case management. To be discussed at Programme Board to develop approaches. Draft single information sharing protocol (ISP) for the Council being developed. Eventually there will be a draft for sharing with partners. Police Scotland also developing a single ISP.</p>

# 1. SAFE AND SUSTAINABLE

Local Outcome	Action	RAG Status	Progress
<b>SOA 5: Alcohol Misuse</b>	(1.5) Consolidate local arrangements for the Persistent Offenders Partnership	<b>Green</b>	POP continues in its local form. We continue to see success in terms of those who come onto the scheme which is entirely optional. Success has been achieved with a number of particularly chaotic cases. Drug Treatment and Testing Orders are going to be devolved to locality basis from April 2015. This will include one session medic per week and 0.5 addictions nurse. The service will be managed from Cathcart Street office.
	(1.6) The Outreach service, which supports prisoners on release from H.M.P Greenock, is made available to all prisoners within H.M.P Greenock.	<b>Green</b>	<p>Your Voice &amp; Recovery Assets have facilitated the following over the past few months at Greenock Prison:</p> <ul style="list-style-type: none"> <li>• Writers workshop</li> <li>• Steps to Excellence</li> <li>• Body mapping exercise</li> <li>• Documentaries</li> <li>• Tai chi</li> <li>• Football games</li> <li>• Conversation cafe</li> </ul> <p>Your Voice assisted Inverclyde Anti-Knife Group to facilitate a Conversation Cafe within the Education Department of Greenock Prison (report available)</p>
<b>SOA 7: Environment</b>	(1.7) Reducing waste sent to landfill and increase in household recycling rates	<b>Green</b>	<p>Waste recycling rates reaching are reaching a plateau locally as well as nationally. The food waste collection service is going well.</p> <p>The latest LGBF indicators show that Inverclyde is in the top quartile for the performance indicators relating to cost and recycling.</p>
	(1.8) Improving domestic energy efficiency and business energy efficiency	<b>Green</b>	<p>Home Energy Efficiency Programme for Scotland (HEEPS) funding from the Scottish Government was used to improve 260 homes in Phase 1 of the Central Greenock area in 2013/14.</p> <p>The remaining 70 homes in the Central Greenock area were completed in Phase 2 (2014/15) using HEEPS funding together with a further potential 200 homes in other parts of Inverclyde (to be completed by September 2015).</p> <p>Area Based Schemes are also being supplemented by RSL's own SHQS programmes.</p>

# 1. SAFE AND SUSTAINABLE

Local Outcome	Action	RAG Status	Progress
			<p>The iHEAT project funded by the Big Lottery Fund has provided energy saving advice and practical help to 1,470 households across Inverclyde resulting in total savings to residents of Inverclyde £914,982 between mid-February and the end of December 2014.</p> <p>RCH has submitted a Climate Challenge Fund bid in collaboration with iHEAT and other partners.</p> <p>The benefits to residents have totalled almost £1 million.</p>
	(1.9) Flood risk management.	Green	<p>Subject to budget process in February, additional funding of £950,000 may be allocated to further flooding projects.</p> <p>The flood prevention scheme design is 80% complete. The Aberfoyle Rd project has been awarded. Scottish Water study on catchment areas, Port Glasgow to Wemyss Bay and Erskine to Greenock.</p>
	(1.10) Implementation of improvements in the quality and energy efficiency of Inverclyde's street lighting stock	Green	<p>A paper has been submitted to the relevant Committee.</p> <p>The Lighting Strategy: Collaborative working will see significant investment in conjunction with Renfrewshire Council, which should result in significant savings.</p> <p>The Investment Plan will be complete for March.</p> <p>An Energy Strategy will be brought forward for approval.</p>

## 2. HEALTHY

Local Outcome	Action	RAG Status	Progress
<b>SOA5: Alcohol Misuse</b>	(2.1) Deliver of the Recovery Orientated System of Care (ROSC) Plan to: <ul style="list-style-type: none"> <li>• Ensure that assessment and review processes are fit for purpose to support a ROSC model</li> <li>• Deliver pathways that support ROSC</li> <li>• Workforce planning to ensure competencies to deliver ROSC</li> <li>• Ensure that peer support is an integral part of the ROSC framework</li> </ul>	<b>Green</b>	<p>Outcome STAR training was completed in September 2014. After review of service the Outcome STAR will be implemented February 2015. Some staff members missed out on the training.</p> <p>In next quarter two staff will be trained in SMART Recovery programme.</p> <p>Outreach work ongoing including Recovery Stall facilitated by Your Voice &amp; Recovery Assets in:</p> <ul style="list-style-type: none"> <li>• Health Centres across Inverclyde</li> <li>• Community Centres - Craigend, Auchmountain &amp; Branchton</li> <li>• Website &amp; Facebook page in the process of being updated</li> <li>• Cafe members share information about the services that they use/have used with other cafe members</li> <li>• Recovery services Information Table at each cafe meeting</li> <li>• Engaging with Ardgowan Bowling Club - regarding Recovery / Bowling / Tennis Team commencing Spring 2015</li> </ul> <p><b>ROSC Development</b></p> <ul style="list-style-type: none"> <li>• ADP has commissioned peer support training.</li> <li>• ROSC plan is being reviewed by ADP partners.</li> <li>• Discussions have taken place with Scottish Training on Alcohol and Drugs (STRADA) who will provide ADP with support for workforce development</li> </ul>
	(2.2) Continue to meet national Health Board targets re Alcohol Brief Intervention Standards.  Increase 'wider settings' and training for relevant staff to grow capacity.		Team in a position to deliver over the next quarter.
<b>SOA 7: Environment</b>	(2.3) Community food growing  1. Belville Community Food Gardens 2. Inverclyde Association for Mental Health	<b>Green</b>	<p>The original Parklea Branching out application did not progress beyond stage 1.</p> <p>Land has been set aside at the Bellville project for community food growing. Inverclyde Association for Mental Health project in Broomhill will also incorporate food growing.</p> <p>Both projects are excellent examples of co-production. The emphasis on</p>

## 2. HEALTHY

Local Outcome	Action	RAG Status	Progress
			community food growing will increase with the introduction of the Community Empowerment Scotland Bill, which requires Councils to publish an Annual Allotments Report and a Food Growing Strategy, setting out land that has been identified for allotments or other community growing in the area and how it will meet demand.
(2.4) Delivery of a green network (see National Planning Framework, Strategic Development Plan and Local Development Plan)		Green	<p>Green IC and GCVGN currently working in partnership to develop a Green Network indicator. The possibility of a new qualitative audit as part of the LDP process, along with the new Integrated Habitat Network data about to be released by SNH, and the newly updated Scotland's Greenspace Map, has led to a pause in this work to ensure that the indicator would be based on the most up-to-date data available</p> <p>Tender has been accepted for the Heritage Inverclyde Coastal Trail, and will result in interpretation being installed at up to 25 locations on the Inverclyde waterfront or nearby areas. Writing, graphic design and fabrication of signs and benches is currently underway. As signing of this will also contribute to an Inverclyde Coastal walk, an audit of existing signage, need for new signage and advisory notices has been undertaken and the recommendations of this audit will be implemented by April 2015.</p> <p>Dialogue is underway with adjoining local authorities to sign and market a Clyde Coastal Path, a potential long distance route that could run from Glasgow to Ballantrae in South Ayrshire. Rotary Associations are currently running with this project.</p> <p>RCH, their partners and the local community are continuing to develop community gardens and greenspaces at Belville Street and Woodhall.</p> <p>Inverclyde Council has published its first Biodiversity Report to Scottish Government on actions taken over the last 3 years in relation to its duties under the Nature Conservation Act. This report directly references the SOA process as a strategic driver for green network improvements, and can be seen at <a href="http://www.inverclyde.gov.uk/planning-and-the-environment/conservation/nature-conservation-and-biodiversity/biodiversity">http://www.inverclyde.gov.uk/planning-and-the-environment/conservation/nature-conservation-and-biodiversity/biodiversity</a></p>

### 3. ACHIEVING

Local Outcome	Action	RAG Status	Progress
<b>SOA 1: Repopulation / SOA 3: Employability</b>	(3.1) Graduate Entry Programme:  The Council's Employability Pipeline Graduate Programme has recently been extended to try to bring graduates into the area or to remain in the area.	<b>Amber</b>	Visits have been made to Scottish Enterprise supported businesses. The majority of businesses are looking at graduates but focusing on marketing, business development, digital development and sales. The Graduate programme aims to support further 2 businesses with a graduate placement before the end of the year. If local graduates cannot fill the post on offer than external graduates are being sought.  Work will be carried out with the MCMC team to identify those that will be leaving university in June.
	(3.2) An expansion of community reparation projects where local projects and community work is supported through the application of work by serving prisoners.		RCH are launching their "Winning in Neighbourhoods" project, which outlines their commitment to Corporate Social Responsibility. In September staff team were involved in working in the local communities volunteering their time to improve areas, assist with local projects. Over this year, they shall also be looking to involve local companies and other organisations in raising awareness. The prison has been involved in the development of Belville Community Gardens, as well as RCH employees.
<b>SOA3: Employability / Economic Regeneration</b>	(3.3) Provision of appropriate support to Business, covering premises, advice and finance.	<b>Green</b>	61 businesses received grant support from IC including 14 property assists from 1 April to 31 December 2014. There are also 94 business commitments.  RI Current actual is 7 against a full year target of 9
	(3.4) Provide start up and entrepreneurial support activity for companies trading up to 12 months.	<b>Green</b>	106 start-ups supported as at Qtr 3 through Business Gateway.
	(3.5) Work with employers developing recruitment packages and providing appropriate infrastructure to enable recruitment.	<b>Green</b>	As at 31 <sup>st</sup> December, the wage subsidy programme had created 290 jobs with 105 employers.
	(3.6) Identify F/T equivalent jobs created including occupational areas, qualification level, type of contracts and if appropriate evidence of jobs being at risk.	<b>Green</b>	179 jobs created between 1 April and 31 December 2014 through business development activities. There are currently 22 companies in SE Account Management. In the period April-September 2014, SDI assisted 13 companies with internationalisation activities.  RI current actual is 37.5. Target met. Further increases January to March (Concentrix, Union Projects, plus other potential).

### 3. ACHIEVING

Local Outcome	Action	RAG Status	Progress
			Outlook = balance anticipated through March 2015 via leases at Custom House, Kelburn, existing property portfolio and share of Concentrix.
			Total of 18 created to September 2014.
	(3.7) Create additional space, including new build and refurbished property. Annual target 696m <sup>2</sup>	Green	RI current actual is 48.7 sq m. On target to over achieve with Scarlow House completing in January and Custom House in March.
	(3.8) Create additional space, including new build and refurbished property. Annual target 1620m <sup>2</sup>	Green	RI current actual remains zero, but completion of Kelburn blocks C&D in February will make target.
	(3.9) Land remediation, utilities installed, service and access roads created to enable development	Green	The target of 1.44 ha is for 2016/17.
	(3.10) Ensure Community benefits continue to be embedded within appropriate public sector contracts.		<p>RI actual is 3 at Kelburn Blocks C&amp;D; 3 at Custom House Phase 3; Outlook is a further 4 with RJ MacLeod in Gourrock.</p> <p>Additionally there is a SOP Key Indicator of Construction Job Years not mentioned. The RI target is 52.4, of which current actual is 52.4 which will increase beyond target once Gourrock is factored in at RI Board in March.</p> <p>Scottish Prison Service newbuild will be tendered in January 2016.</p> <p>Ardgowan Primary and St. John's Primary are underway.</p> <p>Hub West Scotland have appointed for St Pats and the new Care Facility.</p>
	(3.11) Engage at least 1062 local residents for employability support through Inverclyde Council funded End to End Service. Monitor and review progress, new registrations and client development.	Green	New contract awarded and commenced on 1 <sup>st</sup> October 2014– 685 new clients registered to 31 <sup>st</sup> December 2014.
	(3.12) Provide range of training and employability support to remove barriers to participation to facilitate employment.	Green	New contract awarded and commenced on 1 <sup>st</sup> October 2014. By 30 <sup>th</sup> December, a total of 328 clients had progressed into employment and this will increase in the remainder of the year with client progressions. An additional 250 clients have retained employment.
	(3.13) Deliver Employability Fund training	Green	Further Update being Prepared – Published figures due 10 <sup>th</sup> Feb '15



### 3. ACHIEVING

Local Outcome	Action	RAG Status	Progress
	placements as per annual contracted provision, secured through range of contractors.		
	(3.14) Increasing numbers of those accessing the Careers Services. Develop range of age appropriate advice and guidance.	Green	Further Update being Prepared – Published figures due 10 <sup>th</sup> Feb '15
	(3.15) Promote My World of Work and deliver appropriate training for associated professionals	Green	Further Update being Prepared – Published figures due 10 <sup>th</sup> Feb '15
	(3.16) Ensure efficiency of service and that clients at all stages are aware of appropriate support. Ensure that partner provision is made available and promoted. Ensure new claimants are seen within 3 working days and benefit processed within 14 working days	Green	At the end of the 3 <sup>rd</sup> Qtr (26/12/14) the cumulative number of new claims to JSA – 3480. (A reduction of 171 on the 2 <sup>nd</sup> Qtr)
	(3.17) Local young people aged 16-24 are targeted for employability support.	Green	225 new clients registered in period – on target.
	(3.18) Delivering targeted jobs for young people aged 18-24 to tackle youth unemployment through 120 new Future Jobs in each contractual year.	Green	67 clients have commenced on an FJ post to 30 <sup>th</sup> December 2014 – final tranche being recruited, on hold with potential to match to the European funded YEI programme.
	(3.19) Target the creation of 14 new apprentices in 14/15	Blue – Complete	Complete – 14 MA's recruited and commenced in post. Employability fund has delivered full contract with above 50% outcomes.
	(3.20) Creating Modern Apprentices places, with funding for 30,000 places nationally and working to increase participation locally by employers.	Green	The national target is 30,000 new MA starts and appropriate levels within Inverclyde to contribute to the national target – in 2013/14 there were 382 new starts. Further update being prepared. Published figures due 10 <sup>th</sup> Feb '15
	(3.21) Provision of activity within the Youth Contract – SBWA/Wage Incentive	Green	Please note that the DWP Youth Contract Wage Incentive ceased on the 7/8/14. At the end of the 3 <sup>rd</sup> Qtr Wage Incentive assisted 35 customers into sustainable employment by the 7/8/14 closing date.  At the end of the 3 <sup>rd</sup> Qtr 112 claimants participated in a Sector Based Work Academy. Of which 63 were aged 18-24

### 3. ACHIEVING

Local Outcome	Action	RAG Status	Progress
	(3.22) Inverclyde residents supported via employability programmes	Green	3 Programmes, Care, Construction and Hospitality being delivered (Nov – Jan Starts).  26 young people recruited and commenced for MA programme. Group 4 (13 Starts) commenced September 2014. Group 5 commenced November 2014  172 places being delivered across WCS Oct 14 to Jun 15 including Bespoke Inverclyde course (DEA/Greenock Deal) for 10 DWP clients (Feb 2015)
	(3.23) Vocational learning opportunities provided to Inverclyde Schools	Green	305 school pupils attending WCS as part of Vocational Programme  93 school pupils participated in the 4 week College “taster” programme in May ‘14
	(3.24) Support with literacies and achieving qualifications to reduce barriers to participation in the labour market	Green	121 new clients registered and supported – on target to reach 150.
	(3.25) Increase level of residents with baseline qualifications for employment by increasing number of individuals achieving a key skill outcome	Amber	27 clients completed in the period with others progressing towards achievement. Annual target is 72.
<b>SOA6: Best Start in Life for Children and Young People</b>	(3.26) The CPP is fully aware of the Joint Inspection of Children’s Services process, the standards / criteria to be met and their role in delivering this.  The involvement of CPP leads to continuous improvement of children’s services.  Clear improvement plans in place leading to a positive inspection led by the CPP.	Green	A performance and improvement sub group of SOA 6 has been established. This is chaired by the Head of Inclusive Education, Culture and Corporate Policy. This links with the performance sub group of the Child Protection Committee. Link inspectors have been invited to both groups for discussion around the inspection agenda.  Single agency self-assessment is continuing to inform continuous improvement in children’s services.  Reports regarding future inspection activity and feedback from inspection in other council areas has been put to the programme and Alliance Boards.  Arrangements to meet with the leads of the other SOA groups are underway.
	(3.27) An online Children’s Services plan, which focusses on ‘Nurturing Inverclyde’, is available on	Amber	The framework and infra-structure for a virtual children’s service plan has been developed and is currently in process of being populated. This has

### 3. ACHIEVING

Local Outcome	Action	RAG Status	Progress
	the Council's website and is delivered through the wellbeing outcomes across partners.		been informed by consultation with staff across agencies and by young people and parents reference groups.

## 4. NURTURED

Local Outcome	Action	RAG Status	Progress
<b>SOA 1: Repopulation</b>	(4.1) Relocation Service/Inverclyde Migration Service  Development of a Relocation Service which provides a personalised support package for people moving into the area / investigating the area as a place to live.	<b>Green</b>	Council tax reduction 22 processed. 4 Council Tax applications are waiting on paperwork. The target has been reached. A number of people have expressed an interest in moving to the area and the relocation officer is keeping in contact.  Relocation expenses spend to date £46,947
	(4.2) Grant Assistance for Local Business Start Ups and Growth:  Provide grant assistance for local businesses.	<b>Green</b>	New marketing grant spend £9,166, commitments £21,387 for 27 businesses Informal training grant spend £3,811, commitments £9,161 for 11 businesses New Start Growth Fund spend £3,811, commitments £7,000 for 7 businesses Young Company Development Fund spend £11,458, commitments £38,042 for 5 businesses
<b>SOA5: Alcohol Misuse</b>	(4.3) Develop and provide a service which supports families affected by alcohol.	<b>Green</b>	Work is with families and individuals as and when required. Service redesign is being considered.
	(4.4) A service is in place which supports prisoners leaving custody and helps to deliver an increase in the number of prisoners who obtain permanent tenancy.	<b>Green</b>	Securing appropriate accommodation for ex-offenders continues to be a national as well as local problem. Whilst the Throughcare service in place locally helps offenders leaving prison secure a tenancy, further work is required.
<b>SOA6: Best Start in Life</b>	(4.5) By August 2016 we will have the principles, processes and practice of GIRFEC in place for the official launch of the legislative requirements of the Children and Young People's Act 2014 in relation to GIRFEC including:  - A single plan in place for children and young people up to 18 years where appropriate. - A single plan in place for young people up to the age of 25 for Looked After Children.  Children's rights are placed at the centre of the work we do for children and young people with all relevant policies and strategies linked to the UNRC and GIRFEC principles.	<b>Green</b>	First meeting of the GIRFEC Strategic Steering Group took place in January and interdisciplinary GIRFEC implementation groups are due to meet at the end of January to identify the key tasks still required to be overtaken and a timeline utilising the Scottish Government Touchpoint guidance materials.  SEEMIS electronic based single plan which contains most of the features of the Single Plan Format agreed across CHCP and Education is due to be piloted by a few educational establishments with further plans for training.

## 4. NURTURED

Local Outcome	Action	RAG Status	Progress
	<p>(4.6) Partners are more aware of parenting support provision available across the area, clear referral routes are in place leading to better targeting. Partners are better at co-ordinating support and development that is available, pathways are in place for parents to follow and continue participation.</p> <p>A strategic approach of support to parents is in place which provides choice and helps to reduce inequality, is nurturing and proportionate, progressive, co-productive and linked to Early Years Strategy.</p> <p>The Family Support and Parenting Strategy has been implemented and partners regularly report back on progress in implementing the Family Support and Parenting strategy.</p>	Green	<p>A mapping and scoping exercise if all pre-5 services and supports across Inverclyde has been carried out by CVS and Barnardos.</p> <p>Barnardo's Public Social Partnership (PSP) application for £194,800 transitional funding has been successful. This will allow the Nurture Early Years Support Team (NEST) to continue to offer early intervention for families experiencing multiple adversities, with children pre-birth to five years. Since May 2014 the service has been able to support 63 families (68 adults, 63 children and 15 unborn babies).</p> <p>A short life working group has been pulled together to develop a Family Support and Parenting Strategy. The strategy will provide a clear framework within which services and support for parents and carers can be developed.</p>
	<p>(4.7) Inverclyde Alliance has a clear view on the importance of play in a child's life and has set out clear actions as to how it will implement the national Play Strategy locally in Inverclyde.</p>	Green	<p>The play strategy needs to address the wider issue of play in the community. As such it will cut across a number of SOA thematic groups. Discussions are planned as to the best way in which to take this forward.</p>
	<p>(4.8) The Best Start in Life outcome delivery group has an understanding of service provision available to help those in poverty across Inverclyde and can help to improve linkages, co-ordinate provision and fill gaps.</p> <p>Provision will be mapped to the Scottish Government Prospects, Places and Pockets. Work will focus on building on people's assets, to improve their prospects e.g. being able to access employment.</p> <p>Children living in households that are 'working poor' are fully supported by co-ordinated provision of</p>	Green	<p>A short life working group has been established. A mapping exercise is underway and key areas for improvement have been identified, including the piloting of welfare benefits and money advice within a pre-5 establishment.</p>

## 4. NURTURED

Local Outcome	Action	RAG Status	Progress
services.			
(4.9) The standards of attainment and achievement for all our looked after and looked after and accommodated children and young people are raised.		Green	SLDG continues to target resources and engage with young people to address concerns around LAC attainment in Inverclyde.
All Looked After/Looked After and Accommodated Children and Young People in Inverclyde are achieving through the experiences and outcomes of the Curriculum for Excellence.			Success in attainment – English & Maths for S4 Looked After Pupils in comparison to previous years.
A Child's Plan is developed for all looked after children and young people.			Now looking at overall tariff score measures with national comparisons.
Co-production approaches developed across all agencies including 3 <sup>rd</sup> sector to promote inclusion and access to community resources or extra - curricular activities.			UNICEF have approved a proposal developed by the Children's Rights Officer to develop a Rights Respecting Residential Unit award in line with UNICEFs Rights Respecting School Awards. This means that an official Rights Respecting Residential Unit Award will be piloted and assessed in Inverclyde with the potential to be rolled out across Scotland and perhaps the UK.
			UNICEF has also agreed to piloting the RRS award in early years establishments.
(4.10) The findings of the Health and Wellbeing survey are fully utilised to identify priority areas of work for partners in regard to the health and wellbeing of Inverclyde's children and young people. All secondary schools (both teachers and pupils) are clear on what improvements they wish to make on issues raised by the survey.		Green	Group has been convened to plan CP conference in March 2015. Young people are leading the development of the day and the priorities for discussion and action. This is linking strongly with Youth Participation in action, and with Children's Rights.
Partners understand and can articulate their role in improving the health and wellbeing of children and young people in Inverclyde.			Young people have identified Mental Health and Child Poverty as 2 key themes of the event – entitled #ClydeConversations
The data is used to influence the public health agenda and improvements are made based on the learning arising from the survey.			Young people are working within their schools to bring an "offer" and an "ask" to the Conference: something that they commit to doing to effect improvement themselves, and something that they want to request support from other agencies to help them achieve.
A shift has been made towards outcome focussed budgeting, to tackle health and wellbeing issues, across all partners			

## 4. NURTURED

Local Outcome	Action	RAG Status	Progress
	(4.11) The Best Start in Life Outcome Delivery Group has a clear oversight of the progress that is being made in the delivery of the Children and Young People's Mental Health Improvement Action Plan	Green	<p>Progress in this area continues with an implementation group overseeing the developments meeting on a frequent basis.</p> <ul style="list-style-type: none"> <li>• Training and capacity building continues at a pace with the delivery of Scottish Mental Health First Aid for Young People targeted at secondary schools staff.</li> <li>• Additional CPD training in mental health awareness is offered and there are current developments within the St Columba's' cluster to undertake this training, along with S6 and S3 students at St Stephens.</li> <li>• The 'On Edge' self-harm pack is now in all secondary schools and further work is required to determine its effectiveness.</li> <li>• Work is in the planning stages to further consult with young people on the GGC-wide development of 'One Good Adult' and implement a campaign. This will link with other expected work from the recent Health &amp; Well-being Survey reported above.</li> </ul> <p>Other areas for implementation during 2015 will focus on further capacity building and the updating of available resources to support children and young people's mental health, such as peer help and social media.</p>
	(4.12) The Best Start in Life Outcome Delivery Group has a clear oversight of the progress that is being made in the delivery of the Child Protection Improvement Plan.	Green	This is ongoing, regular updates will be provided at the BSL group meetings.

## 5. ACTIVE

Local Outcome	Action	RAG Status	Progress
<b>SOA 1: Repopulation</b>	(5.1) Lobby for and Promote Additional Express Train Services: Lobby for Additional Express Train Services	<b>Complete</b>	Additional train services in place.
<b>SOA 7: Environment</b>	(5.2) Reducing health inequalities by increasing physical activity	<b>Green</b>	The Active Living Strategy will be merged with the Nutrition Policy. Scottish National Heritage (SNH) are keen to work with partners through some of their existing projects and wish to engage with groups in Inverclyde to develop local projects. SNH will liaise with CHCP and Inverclyde Council to progress this.



## 6. RESPECTED AND RESPONSIBLE

Local Outcome	Action	RAG Status	Progress
<b>SOA 1: Repopulation</b>	(6.1) Identify Sites for Self Build: Support the development of self-build sites as part of the housing development strategy of the Local Development Plan.	<b>Green</b>	RI has submitted a planning application for the land at Leperstone Avenue, Kilmacoll. Work has been carried out to remove the vegetation on the site in advance of the planning applications being approved and preventative work has been carried out to stop animals nesting and potentially causing delays.
	(6.2) Promotional Campaign: Create an overall campaign to promote Inverclyde	<b>Green</b>	<p>Leaflets have been produced and are with the Relocation Officer. There was a promotional campaign in the Herald over Christmas and New Year.</p> <p>New signage is being looked at and more detailed drawing may be required to be submitted to Transport Scotland. It is hoped to have new signage in place before the Cruise ships season commences.</p> <p>Discussions are ongoing around attending exhibitions, consideration is being given to locations in Glasgow e.g. a display stand in Glasgow Central Station.</p>
<b>SOA5: Alcohol Misuse</b>	<p>(6.3) A positive culture change has taken place by increasing awareness issues of alcohol misuse across ADP partners and wider community</p> <p>Citizens of all ages will be aware of the impact of alcohol misuse.</p> <p>A reduction in harmful drinking levels has been achieved.</p>	<b>Green</b>	<p>As part of Inverclyde Supporting Communities Week, Your Voice &amp; local recovery assets co-ordinated and hosted:</p> <ul style="list-style-type: none"> <li>• Inverclyde Recovery Cafe Ceilidh (Clean &amp; Sober)</li> <li>• RECOVERY Music Jam Session</li> <li>• Inverclyde Recovery Cafe/Sports in Recovery (Tai Chi, Badminton, Table Tennis)</li> <li>• Tier 1 and tier alcohol training programme has been scheduled for 2015</li> <li>• ADP Web Site has been launched provides alcohol information for adults, young people and parents.</li> </ul> <p><b>Since Aug 2014</b></p> <ul style="list-style-type: none"> <li>• X2 training sessions delivered to employability groups</li> <li>• X5 Tier 1 and Tier 2 training sessions</li> <li>• X3 training sessions to employers including Quarriers, Barnardos and Riverclyde homes</li> <li>• X26 local events capturing over 2600 people</li> <li>• Session at Weigh in at work</li> <li>• Local campaigns including Drink Driving and spikey campaign</li> </ul>

## 6. RESPECTED AND RESPONSIBLE

Local Outcome	Action	RAG Status	Progress
(6.4) Evidence based actions have taken place in response to the community engagement events.  Changes to services can be evidenced in response to feedback.  Improved engagement with young people and wider community around alcohol misuse.		Green	<p><b>Barnardos</b> – Weekly mum and baby group (<i>Buggy Brigade</i>) set up via Your Voice - Walking Network</p> <p><b>Consultation with IRC Members</b> November 2014 West of Scotland University – Welfare Reforms</p> <p><b>Your Voice &amp; Health &amp; Homeless Action Group (HHAG)</b> Your Voice co-ordinate and initiate weekly engagement at IHF - Soup &amp; Sandwich Group each Friday @ St Mary's. Thus far this has included:</p> <ul style="list-style-type: none"> <li>• Your Voice , iHEAT, Inverclyde Recovery Café, Health Visitor Service</li> <li>• Inverclyde Common Housing Register, Community Safety, RCH Future Skills Team, Podiatry, IIDS - Drugs Outreach Worker, ICOD</li> </ul> <p><b>IRC Committee facilitate bi monthly meetings progress</b></p> <ul style="list-style-type: none"> <li>• Accessed SRC RIF for Recovery Drama Group</li> <li>• Accessed SRC RIF for Recovery Music Jam</li> <li>• Accessed CHCP/Mental Health monies – Recovery Music Jam weekly music tuition &amp; musical instruments</li> <li>• Accessed HIF to for Self Defence classes</li> <li>• Linked with recovery café network in Edinburgh</li> <li>• Continue to link and volunteer with SRC</li> </ul> <p>Your Voice engaged with a range of people in recovery/ from addiction services on the Community Safety Consultation</p>
(6.5) To promote and protect public health as part of the Licensing Scotland 2005 (& etc Act)  Wider community consultation on licencing and policy issues.  Support the promotion of positive licencing.		Green	<p>Best Bar None has been established and currently there are 11 establishments involved with the programme.</p>
(6.6) Parents and carers have a raised awareness and greater knowledge around alcohol prevention and harm reduction.  Alcohol education in schools is embedded in the		Green	<p><b>Since Aug 2014:</b></p> <ul style="list-style-type: none"> <li>• BoozeBusters delivered to 3 local primaries to 177 pupils over 36 sessions</li> <li>• 23 sessions delivered to local secondary's to 474 pupils</li> <li>• Wasted programme aimed at all S2 pupils is planned for March 2015.</li> </ul>

## 6. RESPECTED AND RESPONSIBLE

Local Outcome	Action	RAG Status	Progress
Curriculum for Excellence.			<p>The SHAHRP programme is continuing in the pilot secondary schools with measurements each year being recorded in both the pilot schools and the control group schools as part of the research.</p> <p>Your Voice Members have accessed a range of training / education opportunities including:</p> <p><b>NLP/Life Coaching &amp; Azura Colour Therapy</b> – Workshops and one-to-one facilitated by Rainbow Life coach: Allocation of match funding from IADP (&amp; IRC) has allowed members to access this once a month for a year; Volunteers will incorporate mindfulness workshops in 2015</p> <p><b>Tai Chi</b> - 3 members of cafe now tai chi instructor trained. Deliver weekly tai chi to cafe members FOC</p> <p><b>Debaters – Art Therapy classes (HIF) nearing an end</b> - Glasgow Herald indicated an interest and will engage with the Debaters on Tuesday 20<sup>th</sup> Jan 2015 to promote their work this project</p> <p><b>Recovery Music Jam</b> - weekly music tuition members engaged in writing song/s, music will record and sell for fundraising. Accessing recording studio in February 2015</p> <p><b>Recovery Drama Group</b> - In the process of writing script</p> <p><b>Self Defence (Bash &amp; Dash)</b> - Classes commenced November 2014</p> <p><b>Skin Camouflage Service</b> - engaged with cafe members to talk about and demonstrated the skin camouflage service which deals with creams that are able to hide tattoo's, scarring, blemishes etc....</p> <p>Members continue to introduce new members to the SMART Recovery method On line meetings etc.</p>
<b>SOA7: Environment</b>	(6.7) Environmental education	<b>Green</b>	Social enterprise activity is ongoing in schools. 2 primary schools have been growing food to make meals and then selling it / providing it to community

## 6. RESPECTED AND RESPONSIBLE

Local Outcome	Action	RAG Status	Progress
			<p>groups and homeless.</p> <p>Plan Bee: bee hives will be installed on top of the new PG Community Campus. This is a natural environment project by having inter-disciplinary learning built around the Honey Bee project.</p> <p>70% of schools have achieved Green Flag status.</p> <p>Energy efficiency lessons will resume in schools this year.</p>

## 7. INCLUDED

Local Outcome	Action	RAG Status	Progress
<b>SOA 1: Repopulation</b>	(7.1) Relocation Support Grants: Council Tax Reduction (over 2 years) for Owner-Occupiers moving into Inverclyde	Green	22 applications have been approved, 2 of these are waiting on new build houses to be completed. £8,600 funding has been is currently unspent, allowing for next year's allocation. Anyone moving into the area from April will only qualify for £500 funding rather than £1000.00. Additional funding for 2015/16 will be required.
	(7.2a) Analysis of potential for Mid-Market Rent Housing and other Housing developments: Undertake analysis of the potential uptake of mid-market rent (MMR) housing in the Inverclyde Council area.	Complete	Moving on from the mid-market rent report, Inverclyde Council and RCH working together. RCH have commissioned Ekosgen to research further opportunities for Broomhill and wider different tenure options. Focus groups will also be set up. This will conclude in March. A group will be established in Broomhill to co-ordinate activity.
	(7.2b) Develop a Housing Options Guide	Green	Developments are still ongoing. Further spend is planned in 2014/15 with the bulk of activity taking place in 2015/16 when the web based portal is established.
	(7.2c) Promote Landlord accreditation.	Amber	There has been a slow uptake in the service. 63 landlords have attended events (40 at the launch session and 23 at training events) but since the project began only one landlord has gone on to apply for accreditation.  Further efforts are being made to progress the landlord accreditation scheme. Events are planned to generate support locally.
	(7.3) Tourism Business Liaison: Key role is to co-ordinate and support Inverclyde's businesses and tourism organisations in order to contribute to the wider economic growth agenda for the area.	Green	A Tourism Feasibility Study awarded at the end of 2014 is due to conclude this week. 54 businesses complete a survey and 10 key consultees identified for more indepth engagement. 50% of the results are to come in. Two events are suggested 1) one in March / April to tie in with the cruise ship programme and 2) October to review progress and feed into the Tourism Strategy for 2016/20. The full report will be developed by 6 February 2015.

## 7. INCLUDED

Local Outcome	Action	RAG Status	Progress
<b>SOA 2: Successful Communities</b>	(7.4) Ensure all CE activity undertaken in partnership by Alliance Partners is planned and integrated through the CE/CCB Network. All Partners nominate representation at the Network and support and resource engagement as appropriate. Leadership for Community Engagement is provided by the Successful Communities Delivery Group.	Green	<p>A paper on enhancing community engagement was approved by the Council's Education and Communities committee in November.</p> <p>The new CLD Strategic Implementation Group has met and will lead on developing a three year plan, which will incorporate work on Community Engagement. A Sub-group has been set up to take forward CE in the 3 year plan.</p> <p>The Network have committed to using Voice as a mechanism for co-ordinating engagement activities. A trawl of current engagement will be undertaken prior to each meeting. Your Voice continue to deliver capacity building support and develop the CHCP Advisory Network to enable local people to participate in the planning.</p>
	(7.5) Increase the level to which Communities are effectively engaged in identifying/ prioritising outcomes and influence the design and delivery and monitoring of services	Green	<p>'Community cluster' meetings developed following the 'Getting better at community engagement' initiative took place in November. The meetings looked at two of the themes highlighted 'to take the complaining out of community engagement' and 'building on community strengths'.</p> <p>Partner agencies continue to engage with communities to identify issues/concerns and good practice; agree priorities; influence decisions in relation to the design, delivery and monitoring of services.</p>
	(7.6) Put in place effective capacity building to support communities to -engage and influence -contribute to the achievement of better outcomes - deliver/co-deliver services	Green	<p>A further round of cluster meetings will take place in February 2015. These will focus on building the capacity of the community to support each other and to share their skills and experiences. The developing cluster profiles are being shared with communities.</p> <p>The Inverclyde Life website is being rolled out to Partners (including communities) and will provide a mechanism to assist everyone to 'know what is going on' in their area. And will enhance the capacity of communities to influence and deliver services.</p> <p>CHCP Advisory Network has gathered evidence of communities influencing decisions; improved outcomes and co-delivering services to meet the needs of local people.</p>

## 7. INCLUDED

Local Outcome	Action	RAG Status	Progress
<b>SOA 6: Best Start in Life for Children and Young People</b>	<p>(7.7) More participatory approaches are embedded in service delivery and evaluation, providing children and young people with opportunities to be their own drivers of change e.g. through increased social networking, reciprocal working and enabling children and young people to influence in a positive way.</p> <p>Children and young people feel able to participate and have their voice heard.</p>	<b>Green</b>	A short life working group has been established. The group has met on several occasions and researched youth participation strategies that have been developed elsewhere. The deadline for having the strategy in place is December 2015.
<b>SOA 7: Environment</b>	(7.8) Community participation and co-production on the environmental theme – with a view to submitting a bid to the Climate Challenge Fund.	<b>Green</b>	<p>Auchmountain Glen group looking to restore the environment including pathways and bridges. CVS and SNH will discuss possible funding routes.</p> <p>Belville Community Garden was officially opened in August 2014 and a Board has been established. This project is an excellent example of co-production.</p>