
Report To:	Environment & Regeneration Committee	Date:	13 January 2022
Report By:	Interim Director, Environment & Regeneration	Report No:	ENV002/22/KM
Contact Officer:	Stuart Jamieson	Contact No:	01475 712146
Subject:	Environment, Regeneration and Resources Corporate Directorate Improvement Plan Progress Report		

1.0 PURPOSE

- 1.1 The purpose of this report is to update the Committee on the delivery of the improvement actions in the Environment, Regeneration and Resources (ERR) Corporate Directorate Improvement Plan (CDIP). Details are provided in the Appendices.

2.0 SUMMARY

- 2.1 This is the first progress report on the delivery of the year 3 actions within the ERR CDIP and focuses on improvement actions that sit within Public Protection and Recovery, Roads and Environmental Shared Services, Regeneration, Planning and Property Services.
- 2.2 Full detail of the progress that has been made is provided in Appendix 1. The latest performance information for the CDIP key performance indicators (KPIs) is provided in Appendix 2.
- 2.3 The status of the CDIP's improvement actions as at December 2021 is shown below:

Status	blue - complete	red - significant slippage	amber - slight slippage	green - on track
December 2021	-	-	4	5

3.0 RECOMMENDATIONS

- 3.1 It is recommended that Committee:
 - a. Note the progress made in delivering the year three improvement actions contained within the Environment, Regeneration and Resources CDIP.

**Stuart Jamieson
Interim Director,
Environment & Regeneration**

4.0 BACKGROUND

- 4.1 CDIPs are a key component of the Council's Strategic Planning and Performance Management Framework. They are the principal vehicle for the delivery of the organisational priorities in the Council's Corporate Plan 2018/22, as well as the wellbeing outcomes. The Environment, Regeneration and Resources CDIP 2019/22 was approved by the Environment and Regeneration Committee on 2 May 2019.
- 4.2 This performance report focuses on the improvement actions that sit within Public Protection and Recovery, Roads and Environmental Shared Services, Regeneration, Planning and Property Services. It aims to provide the Committee with the opportunity to make an appropriate judgement on performance in relation to the progress being made in the delivery of the CDIP. It also includes the most recent performance data for the CDIP key performance indicators.
- 4.3 At its meeting on 14 September, the Policy and Resources approved the extension of the CDIP and Corporate Plan planning term to April 2023 to allow time for appropriate consultation to take place with all stakeholders on what the priorities for the area are.

5.0 YEAR THREE IMPROVEMENT PLAN - PROGRESS

- 5.1 This is the first progress report on the year 3 actions in the ERR CDIP. The status of the improvement actions at the time of writing is summarised below:

5.2 Status	blue - complete	red - significant slippage	amber - slight slippage	green - on track
December 2021	-	-	4	5

5 improvement actions have a green 'on track' status and 4 have an amber status, meaning there has been slight slippage in the work stream. Appendix 1 provides further information on each of the improvement actions, together with a commentary from the appropriate Service.

6.0 IMPLICATIONS

6.1 Finance

None

Financial Implications:

One off Costs

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report	Virement From	Other Comments
N/A					

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact	Virement From (If Applicable)	Other Comments
N/A					

6.2 Legal

There are no direct legal implications arising from this report.

6.3 Human Resources

There are no direct human resources implications arising from this report.

6.4 Equalities

Equalities

- (a) Has an Equality Impact Assessment been carried out?

X

YES

NO – This report does not introduce a new policy, function or strategy or recommend a substantive change to an existing policy, function or strategy. Therefore, no Equality Impact Assessment is required

- (b) Fairer Scotland Duty

If this report affects or proposes any major strategic decision:-

Has there been active consideration of how this report's recommendations reduce inequalities of outcome?

X

YES – A written statement showing how this report's recommendations reduce inequalities of outcome caused by socio-economic disadvantage has been completed.

NO

- (c) Data Protection

Has a Data Protection Impact Assessment been carried out?

X

YES – This report involves data processing which may result in a high risk to the rights and freedoms of individuals.

NO

6.5 Repopulation

Provision of Council Services which are subject to close scrutiny with the aim of delivering continuous improvement for current and potential citizens of Inverclyde support the Council's aim of retaining and enhancing the area's population.

7.0 CONSULTATIONS

- 7.1 Updates on the progress of the CDIP' implementation have been provided by the relevant lead officer.

8.0 BACKGROUND PAPERS

- 8.1 ERR CDIP 2019/22

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Service Improvement Actions 2021/22

These improvement actions are implemented by individual Council Services

Where do we want to be?		How will we get there?	Status December 2021	Commentary December 2021	Corporate Plan priority
Property Services					
2.	<u>Transfer of former tied houses</u> All housing subject to regulation via the Scottish Housing Regulator transferred to River Clyde Homes.	Programme of survey and engagement with tenants on transfer undertaken in conjunction with River Clyde Homes, Scottish Housing Regulator and Tenant Participation Advisory Service. December 2021	●	Slight Slippage	Programme initially delayed due to Covid and inability to access properties for survey works. Property surveys now progressed via River Clyde Homes. Discussions on-going with River Clyde Homes on the key actions and timeline for progression.
3.	<u>Fee Income Target</u> Resources which better match available workload and fee targets Increased opportunities for development and reduced use of agency/consultants	Succession Planning monitoring and restructure approved by CMT. Proposals agreed March 2022	●	Slight Slippage	Draft report prepared to be progressed to CMT. Fee projection work progressing to be informed by draft 2022/25 capital programme.
Public Protection and Recovery					
4.	<u>SHIP</u> RSLs are supported to increase new housing provision in the area.	Regular programme meetings with RSLs and Scottish Government 31 March 2022	●	Green – on track	The Strategic Housing Investment Plan will be presented to the January meeting of the Environment and Regeneration Committee
5.	<u>Local Housing Strategy</u> The new LHS provides a vision for housing in accordance with Housing to 2040.	Initial discussions and strategy development to End of March 2022.	●	Green – on track	Meetings with RSLs have commenced. Further meetings will be held with appropriate partners as

APPENDIX 1

Where do we want to be?		How will we get there?	Status December 2021		Commentary December 2021	Corporate Plan priority
		Consultation on Strategy to October 2022. Strategy approved by committee by January 2023			we develop the outcomes in the next LHS. Key evidence base including House Condition Survey being taken forward.	
Regeneration						
6.	<u>City Deal</u> Ocean Terminal complete by May 2022 Inchgreen Final Business Case approved December 2021 with works commenced in quarter one 2022 Inverkip Outline Business Case approved 2021 Delivery of business cases for all projects. Staff resource. Inchgreen Final Business Case approved December 2021 with works commenced in quarter one 2022 Inverkip Outline Business Case approved 2021	Ocean Terminal complete by May 2022 Inchgreen. Final Business Case approved December 2021 with works commenced in quarter one 2022 Inverkip. Outline Business Case approved 2021 Delivery of business cases for all projects. Staff resource. Inchgreen Final Business Case approved December 2021 with works commenced in quarter one 2022 Inverkip Outline Business Case approved 2021		Slight Slippage	The outline business case for Inchgreen was approved earlier in the year and the final business case will be submitted in the New Year. Progress is being made on Inverkip with recent discussions with Scottish Power on procurement strategy. Ocean Terminal land works are progressing well however there has been a delay due to challenging ground conditions.	OP1 OP3 OP6
7.	<u>Town Centres</u> Town centres to return to pre-COVID19 activity levels with a void rate similar to the west of Scotland average. Work with the business community to encourage a return to the town centres by the general public over the next two years (2021/23)	Town centres to return to pre-COVID-19 activity levels with a void rate similar to the west of Scotland average. Work with the business community to encourage a return to the town centres by the general public over the next two years (2021/23)		On track	The Town Centre Regeneration Forums engage with local businesses and have completed, or are in the process of progressing projects which support the health of the town centres. Covid-19 Recovery Plan committed town centre projects e.g. events, are being progressed	OP1 OP3 OP7

APPENDIX 1

Where do we want to be?		How will we get there?	Status December 2021		Commentary December 2021	Corporate Plan priority
					which will also support the town centres.	
8.	<u>Jobs Recovery Plan</u> Inverclyde's unemployment statistics to be equal to, or better than, our pre pandemic figures Work with clients, the community and employers to retain and develop posts whilst deploying the Councils employability interventions over the next 24 months	Inverclyde's unemployment statistics to be equal to, or better than, our pre pandemic figures Work with clients, the community and employers to retain and develop posts whilst deploying the Councils employability interventions over the next 24 months		On track	Over 100 jobs, supported 217 business start-ups and supported 141 employers.	OP1 OP3
Roads and Environmental Shared Services						
9.	<u>Collaboration and Shared Strategic Management</u> In a shared collaborative model sharing best practice and efficiencies in Service delivery	Regular engagement between both local authorities and workshops with trade unions identifying and maximising opportunities Review in May 2022		Slight Slippage	Procurement & external funding opportunities progressed when identified. An interim management model is in place in Grounds. Regular joint management meetings held with shared planning & development. Meetings with wider team & trade unions will be held to provide feedback on the arrangement. WDC Roads Manager commenced in post on 29 th November and further opportunities for joint working will continue to be explored.	OP7 OP9 OP10
10.	<u>Sustainable Travel</u> Development of external funding bids and delivery of identified sustainable transport projects Through successful funding bids and	Development of external funding bids and delivery of identified sustainable transport projects Through successful funding bids		On track	Project delivery monitored through year and updates given to capital monitoring group and external partners.	OP1, OP3, OP6

APPENDIX 1

Where do we want to be?	How will we get there?	Status December 2021		Commentary December 2021	Corporate Plan priority
delivery of projects Review in April 2022	and delivery of projects Review in April 2022			External funding bids submitted for projects to be delivered 22/23. An Active Travel Officer has been appointed to develop projects and bids.	

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Performance Indicators

The Council's key performance indicators help demonstrate performance against strategic objectives. Full year performance figures for 2018/19, 2019/20 and 2020/21 are shown below along with data on financial quarters 1 and 2 in 2021/22 where this information is available.

Key Performance Indicators						
Key performance measure	Performance 2018/19	Performance 2019/20	Performance 2020/21	FQ 1 2021/22	FQ2 2021/22	Target 2021/22
Category 1 Potholes – Make safe/repair within 24 hours of identification	100%	100%	100%	100%	100%	90%
Category 2 Potholes – Make safe/repair within 7 days of identification	92.8%	100%	98.9%	100%	100%	80%
Street Lighting Failed Dark Lamp	90.6%	92.3%	88.9%	92.4%	99%	92%
Waste Recycling (households) (LGBF)	56%	54%	Due Feb 2022	-	-	50%
Number of Business/Property Assists	27	16	14	-	-	16
Percentage of all planning applications decided in under 2 months	80%	84%	71.3%	72.2%	59.4%	90%
Percentage of householder planning applications decided in under 2 months	90%	92%	76.6%	74.6%	65. 8%	95%
Percentage of building warrants assessed within 20 working days of registration	95%	94%	93.7%	91.4%	90.8%	95%